
From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 5:57 AM
To: Brosnan, Patrick P (DOA)
Subject: Reminder: New Change Data Request Form - Roll Out - April 3rd 2017
Attachments: NMVTIS DataChangeRequestForm_20170123_20170320144457_572760.doc

NMVTIS Participants:

Please find the new NMVTIS Data Change Request Form attached for your review/usage.

Jurisdictions should begin usage of this new form, from Monday April 3rd, 2017.

Purpose of the form:

This form should be used by States to send data correction request to AAMVA Helpdesk, when the State is not able to make the change themselves.

Availability of the form:

The form will also be available on the AAMVA website under “documentation” tab at the following location <http://www.aamva.org/NMVTIS/>

Please contact Helpdesk@aamva.org or call 1-888-AAMVA80 Option 1 with any questions.



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

INSTRUCTIONS

SEND Instructions: An email addressed to helpdesk@aamva.org from an authorized requester, must be sent along with a completed NMVTIS Data Change Request Form for each *record* to be changed. The subject line of the email should include the following: Requesting SOT VIN Number – Title/Brand Add/Modify/Delete

Subject Line Example: AA VIN 12345678901234567 - Title Add

Please note, this opens a ticket at AAMVA which will be sent to you. For all subsequent questions / additional information on this ticket, please update the last email sent with the ticket number by doing a Reply All. Do not send a separate email without the same subject (which includes the ticket information) or a separate ticket will be opened making it hard to track this change request.

If a correction needs to be made the ticket will be returned to the sender in PENDING status. Pending status creates an email to the sender with this line:

Additional information is required to continue working on your issue, please refer to the comments section in this e-mail for notes from the AAMVA Helpdesk.

You can reply directly to this e-mail with the required information and the ticket will be automatically updated and the AAMVA Helpdesk will be notified.

Workspace: External Production
Ticket: AA VIN 12345678901234567 - Title Add
Ticket Number: 123456

If the state needs to make corrections to the form (form was not filled out correctly) the state should make the corrections as noted in the comments section of the email mentioned above and send the ticket back to AAMVA using that same email by doing a Reply All and attaching the corrected form.

Email: helpdesk@aamva.org

Note - Please send the form ONLY in word document format to AAMVA Helpdesk. Do not convert in to PDF.



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

FORM Instructions:

I. Requester Information

- A. Your State (required)
- B. Date of Request (required)
- C. Your Name (required)
- D. Your Phone Number (required)

II. VIN

- A. Vehicle Identification Number of the Vehicle (required). This should be the VIN to be used on the updated record

III. VIN Change

- A. Provide the Old VIN if the VIN is changing

IV. Required Information for Title Add/Modify/Deletes

- A. **Title Number** – Required if adding/changing/deleting title data
- B. **Title Issue Date** – Required if adding/changing/deleting title data
- C. If the title being corrected was issued but never left the DMV (was not a negotiable title) check the box if answer is YES. Note: NMVTIS keeps a record of all negotiable titles in history in order to have a record of what was actually issued.
- D. **Add Title for Vehicle NOT on NMVTIS** (Option) – Check if adding a title for a vehicle that is not on NMVTIS (either the VIN does not exist on NMVTIS or the vehicle having the VIN on NMVTIS is a different vehicle than on NMVTIS).
 - 1. If adding title for a VIN that is currently not in NMVTIS, was an MCO presented as proof of ownership: Check the box if answer is YES
 - 2. Choose the reason you are asking for the data change from the drop down box by clicking on “You Must Choose Reason...” If you choose “Other” fill in the reason in the next text box.
- E. **Add Current Title to Existing NMVTIS Vehicle** (Option) – Check if adding a current title to an existing vehicle record in NMVTIS.
 - 1. Was the change due to change state of title: Check the box if answer is YES
 - 2. Was the change due to in-state title transfer: Check the box if answer is YES
 - 3. Choose the reason you are asking for the data change from the drop down box by clicking on “You Must Choose Reason...” If you choose “Other” fill in the reason in the next text box.
- F. **Modify Current Title on NMVTIS** (Option) – Check if modifying a current title on NMVTIS.
 - 1. Choose the reason you are asking for the data change from the drop down box by clicking on “You Must Choose Reason...” If you choose “Other” fill in the reason in the next text box.
- G. **Add History Title to NMVTIS** (Option) – Check if adding a title which has since been replaced by a newer title on NMVTIS.



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1 VIN per Form

1. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- H. **Modify History NMVTIS Title** (Option) – Check if you are asking for a change to a title in NMVTIS history.
 1. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- I. **Delete History Title** (Option) – Check if deleting a title in NMVTIS history. Note: Only delete if title was issued in error and never was negotiable or has been successfully recalled. NMVTIS keeps a record of all negotiable titles in history in order to have a record of what was actually issued.
- J. **Delete Current Title** (Option) – Check if deleting the most recent title in NMVTIS. Note: Only delete if title was issued in error and never was negotiable or has been successfully recalled. NMVTIS keeps a record of all negotiable titles in history in order to have a record of what was actually issued. To move this record to history select the Modify Current Title on NMVTIS Option.
- K. **Reset Change State of Title (CSOT) Flag** (Option) – Check if you need to have the CSOT Flag reset. In order to reset the CSOT Flag you must be the OLD SOT and confirm that the data existing on NMVTIS prior to the change matches the data that is on the State's database. If the data does not match you must ensure the data on the State's database or on NMVTIS is updated (whichever needs correction) before resetting the flag. If the record has been purged/ archived off the State's database, you must also request that the record be updated on NMVTIS to Purged. In addition to checking Reset CSOT Option also check Modify Current Title option and check the Active to Purged box under NMVTIS Current Value section.

v. Title Information

Fill in the Current Value that is already on NMVTIS and the Requested Value you want on NMVTIS. If the record is not on NMVTIS fill in only the Requested Value

- A. Title Number
- B. Title Issue Date
- C. State Titling Key – needed only if state is correcting state titling key
- D. Transaction Date – Date the transaction was conducted at your state
- E. Make – needed only if state is correcting Make, use the Make as it is on the Title
- F. Model Year – needed only if state is correcting Model Year
- G. Odometer Reading – needed only if state is correcting Odometer Reading
- H. Odometer Unit of Measure – needed only if state is correcting Odometer Reading
- I. Data Available Indicator – needed only if state is changing data available indicator

vi. Required Information for Brand

- A. Brand Code on NMVTIS – Required if changing brand data
- B. Brand Date on NMVTIS – Required if changing brand data



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

C. Select one of the following:

1. **Add Brand** – Check if adding a brand

a) Choose the reason you are asking for the data change from the drop down box by clicking on “You Must Choose Reason...” If you choose “Other” fill in the reason in the next text box.

2. **Delete Brand** – Check if deleting an existing brand record. NOTE: Brands should not be removed unless they were reported in error. Do not remove brands from NMVTIS that are being removed from the State’s system due to vehicle age, etc.

a) Choose the reason you are asking for the data change from the drop down box by clicking on “You Must Choose Reason...” If you choose “Other” fill in the reason in the next text box.

NOTE: To modify a brand we must delete the old record and add a new record.

vii. Brand Information

A. Make – needed only if state is correcting make on brand record use the Make as it is on the Title

B. Model Year – needed only if state is correcting model year on brand record

C. Percent Damage and Percent of Damage Type – needed only if state records percent of damage on NMVTIS. Should only be filled in for Dismantled, Salvaged, Totaled, or Owner Retained brands.

1. Percent of Damage Type – A for Actual or T for Threshold

2. Percent of Damage – the percent of damage recorded



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

REQUIRED - REQUESTER INFORMATION		
Your State:		Date of Request:
Your Name:		
Phone #		
Vehicle Identification Number (VIN)		
REQUIRED - VIN:		
IF THE VIN IS CHANGING PROVIDE OLD VIN:		
Please note there are detailed instructions on page 1 – 3 of this form and detailed information that is required to be filled in on page 6 of this form		
Required Information for TITLE Change Only		
REQUIRED for Title Change Request - Provide Title Number on NMVTIS:		
REQUIRED for Title Change Request - Provide Title Issue Date on NMVTIS:		
	Check Box if Answer is Yes At least 1 box in this column needs to be checked	Check Box if Answer is Yes
Required: Was title being corrected/previous title non-negotiable/never issued to customer prior to this Add/Modify/Delete transaction?		<input type="checkbox"/>
Add Vehicle to NMVTIS	<input type="checkbox"/>	
Was an MCO presented as proof of ownership?		<input type="checkbox"/>
Are you intentionally adding a duplicate (vehicle on NMVTIS with same VIN but has been verified as a different vehicle)		<input type="checkbox"/>
Reason for Add Vehicle Request:	You Must Choose Reason If Adding Vehicle "Other" Reason:	
Add Current Title to Existing NMVTIS Vehicle	<input type="checkbox"/>	
Was this a Change State of Title		<input type="checkbox"/>
Was this an In-State Title Transfer		<input type="checkbox"/>
Modify Title on Existing NMVTIS Vehicle	<input type="checkbox"/>	
Reason for Add/Modify Request:	You Must Choose Reason If Adding/Modifying Title "Other" Reason:	
Add History Title to NMVTIS	<input type="checkbox"/>	
Reason for Add History Request:	You Must Choose Reason If Adding History Title "Other" Reason:	
Modify History NMVTIS Title	<input type="checkbox"/>	
Reason for Modify History Request:	You Must Choose Reason if Modifying History Title "Other" Reason:	
CONTINUED ON NEXT PAGE		



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

Delete History NMVTIS Title	<input type="checkbox"/>	
Reason for Delete History Title Request:	You Must Choose Reason if Deleting History Title "Other" Reason:	
Delete Current Title	<input type="checkbox"/>	
Reason for Delete Current Title Request:	You Must Choose Reason if Deleting Current Title "Other" Reason:	
Reset Change State of Title (CSOT) Flag	<input type="checkbox"/>	
To have the CSOT Flag reset you must confirm the data on NMVTIS prior to change matches data on State database		<input type="checkbox"/>
Data Available Indicator	<input type="checkbox"/> Active to Purged	<input type="checkbox"/> Purged to Active

Required Information for Title Change Only		
TITLE FIELD NAME	NMVTIS Current Value	Requested Value
Title Number		
Title Issue Date		
State Titling Key		
Transaction Date		
Make (as it is on Title)		
Model Year		
Odometer Reading		
Odometer Unit of Measure		

Required Information for Brand Change Only		
REQUIRED for Brand Change - Brand Code:		
REQUIRED for Brand Change - Brand Date:		
	Check Box if Answer is Yes At least 1 box in this column needs to be checked	
Add Brand	<input type="checkbox"/>	
Reason for Add Brand Request:	You Must Choose Reason if Adding Brand "Other" Reason:	
Delete Brand	<input type="checkbox"/>	
Reason for Delete Brand Request:	You Must Choose Reason if Deleting Brand "Other" Reason:	
BRAND FIELD NAME	Current Value	Requested Value
Make (as it is on the Title)		
Model Year		



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

If State Records Percent Damage on NMVTIS provide values for the following brands: (Dismantled, Salvaged, Totaled, or Owner Retained)		
Percent Damage Type (Actual/Threshold)		
Percent Damage		

Comments

From: Gary Tancik <Gtancik@resdat.com>
Sent: Friday, March 31, 2017 6:08 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: SPEXS casual testing - Driver E

Good morning Siri

I am ready for E10 and E11

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Friday, March 31, 2017 5:34 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Good Morning Gary,

E9 looked good as well, so please let me know once you are in and I'll send E10/E11.

Thank you

From: Gary Tancik [mailto:Gtancik@resdat.com]
Sent: Thursday, March 30, 2017 3:37 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the UD for doc type 3 and received the CG along with 2 NA messages, HD, H2 and ultimately CE

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Thursday, March 30, 2017 11:30 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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You can also go ahead with E9, I'll look at the logs in the morning.

Thank you

From: Gary Tancik [mailto:Gtancik@resdat.com]
Sent: Thursday, March 30, 2017 3:25 PM

To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:21 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Can you please try one more time ?](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:15 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[Sent the UD and got the CG response. This time I did not get the NA.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:11 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Can you please send the UD again? We are still looking but just wanted to watch the logs.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:36 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[Yes, both old and new doc type are set to 1. I've attached the UD message.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:33 AM
To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, looking into why the H* was not sent out. Just wanted to confirm that UD was sent with Old doc type = 1?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:27 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent UD and received the CG and also an NA

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:24 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ready for E8.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:16 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ready for E7.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:13 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent with HG, H6 responses

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:10 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E6.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:07 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:06 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E5.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:05 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent and HG and H6 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:58 AM

To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Yes, please, go ahead.](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:57 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[Ready for E4?](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:54 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[We are sending only HB and H2. I think the test plan needs to be updated. So, if you have received HB/H2, you are good.](#)

[Thank you](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:51 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SB sent but only received HB and HC responses.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:49 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[That's Great! Ready for E3.](#)

[Thank you](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:48 PM

To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

This time I got the HG and H6 responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:45 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, please try again.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:44 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the SG but no responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:39 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E2.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:35 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent IM and this time the response included an RC, 2 RD, 2 H6 and 2 HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:29 AM
To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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Can you please send E1 again, I'm hoping you receive the 2 sets of HC/H6 as well.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:24 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

IM has been sent, 2 RD and a RC returned.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:18 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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Ok, pointers added, please send E1.

Thank you

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Friday, March 31, 2017 6:12 AM
To: Tancik, Gary (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: SPEXS casual testing - Driver E

Ok, I just sent SG/SB and waiting for response, just wanted to check if you received the SG/SB?

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To: Gary Tancik <Gtancik@resdat.com>
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Can you please send the UD again? We are still looking but just wanted to watch the logs.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:36 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Yes, both old and new doc type are set to 1. I've attached the UD message.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:33 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, looking into why the H* was not sent out. Just wanted to confirm that UD was sent with Old doc type = 1?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:27 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent UD and received the CG and also an NA

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:24 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ready for E8.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:16 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E7.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:13 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SG sent with HG, H6 responses](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:10 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E6.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:07 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SB sent and HB, H2 responses received.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:06 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E5.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:05 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent and HG and H6 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:58 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Yes, please, go ahead.](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:57 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[Ready for E4?](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:54 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[We are sending only HB and H2. I think the test plan needs to be updated. So, if you have received HB/H2, you are good.](#)

[Thank you](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:51 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SB sent but only received HB and HC responses.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:49 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
That's Great! Ready for E3.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:48 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

This time I got the HG and H6 responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:45 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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Ok, please try again.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:44 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the SG but no responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:39 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, ready for E2.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:35 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent IM and this time the response included an RC, 2 RD, 2 H6 and 2 HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:29 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Can you please send E1 again, I'm hoping you receive the 2 sets of HC/H6 as well.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:24 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

IM has been sent, 2 RD and a RC returned.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:18 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, pointers added, please send E1.

Thank you

From: Gary Tancik <Gtancik@resdat.com>
Sent: Friday, March 31, 2017 6:22 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: SPEXS casual testing - Driver E

I see from the UNI server log just the SB was sent but it looks like it was returned in error. However, it was not forwarded to my application. See log below.

I will be sure the other test env's here are disabled in case some other app responded; however, I looked at our forwarding server log and the SB is not appearing which means no app would have received it. I'm investigating this communication link as well.

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1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000
1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Friday, March 31, 2017 6:12 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, I just sent SG/SB and waiting for response, just wanted to check if you received the SG/SB?

From: Gary Tancik [mailto:Gtancik@resdat.com]
Sent: Friday, March 31, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Good morning Siri

I am ready for E10 and E11

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Friday, March 31, 2017 5:34 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Good Morning Gary,

E9 looked good as well, so please let me know once you are in and I'll send E10/E11.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]

Sent: Thursday, March 30, 2017 3:37 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: SPEXS casual testing - Driver E

I sent the UD for doc type 3 and received the CG along with 2 NA messages, HD, H2 and ultimately CE

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Thursday, March 30, 2017 11:30 AM

To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

You can also go ahead with E9, I'll look at the logs in the morning.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]

Sent: Thursday, March 30, 2017 3:25 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Thursday, March 30, 2017 11:21 AM

To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Can you please try one more time ?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]

Sent: Thursday, March 30, 2017 3:15 PM

To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG response. This time I did not get the NA.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:11 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Can you please send the UD again? We are still looking but just wanted to watch the logs.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:36 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Yes, both old and new doc type are set to 1. I've attached the UD message.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:33 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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Ok, looking into why the H* was not sent out. Just wanted to confirm that UD was sent with Old doc type = 1?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:27 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent UD and received the CG and also an NA

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:24 AM
To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E8.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SB sent and HB, H2 received.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:16 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E7.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:13 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SG sent with HG, H6 responses](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:10 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E6.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:07 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:06 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E5.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:05 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent and HG and H6 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:58 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Yes, please, go ahead.](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:57 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ready for E4?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:54 AM
To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

We are sending only HB and H2. I think the test plan needs to be updated. So, if you have received HB/H2, you are good.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:51 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent but only received HB and HC responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:49 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

That's Great! Ready for E3.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:48 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

This time I got the HG and H6 responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:45 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, please try again.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:44 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the SG but no responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:39 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E2.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:35 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[Sent IM and this time the response included an RC, 2 RD, 2 H6 and 2 HC.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:29 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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[Can you please send E1 again, I'm hoping you receive the 2 sets of HC/H6 as well.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:24 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

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Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: SPEXS casual testing - Driver E

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Ok, pointers added, please send E1.

Thank you

ID	App	Type	Dest	M0	T0	Err	Locator	Sent Date .
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	2017-03-31 06:13:43.240
1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000 1UNISB	

From: Tancik, Gary (DOA sponsored)
Sent: Friday, March 31, 2017 6:25 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: SPEXS casual testing - Driver E

Ok, now I received both SB and SG which have been forwarded to my application, which then errored.

Investigating the problem now.....

From: Gary Tancik
Sent: Friday, March 31, 2017 6:22 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

I see from the UNI server log just the SB was sent but it looks like it was returned in error. However, it was not forwarded to my application. See log below.

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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:12 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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Sent: Friday, March 31, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Good morning Siri

I am ready for E10 and E11

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 5:34 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Good Morning Gary,

E9 looked good as well, so please let me know once you are in and I'll send E10/E11.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:37 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the UD for doc type 3 and received the CG along with 2 NA messages, HD, H2 and ultimately CE

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:30 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

You can also go ahead with E9, I'll look at the logs in the morning.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:25 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:21 AM
To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Can you please try one more time ?](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:15 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[Sent the UD and got the CG response. This time I did not get the NA.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:11 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Can you please send the UD again? We are still looking but just wanted to watch the logs.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:36 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[Yes, both old and new doc type are set to 1. I've attached the UD message.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:33 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, looking into why the H* was not sent out. Just wanted to confirm that UD was sent with Old doc type = 1?](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:27 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent UD and received the CG and also an NA

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:24 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E8.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:16 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E7.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:13 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent with HG, H6 responses

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:10 AM

To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E6.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:07 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SB sent and HB, H2 responses received.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:06 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E5.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:05 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SG sent and HG and H6 responses received.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:58 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Yes, please, go ahead.](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:57 PM

To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ready for E4?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:54 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

We are sending only HB and H2. I think the test plan needs to be updated. So, if you have received HB/H2, you are good.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:51 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent but only received HB and HC responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:49 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

That's Great! Ready for E3.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:48 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

This time I got the HG and H6 responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:45 AM
To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, please try again.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:44 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[I sent the SG but no responses.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:39 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E2.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:35 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[Sent IM and this time the response included an RC, 2 RD, 2 H6 and 2 HC.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:29 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Can you please send E1 again, I'm hoping you receive the 2 sets of HC/H6 as well.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:24 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

IM has been sent, 2 RD and a RC returned.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:18 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, pointers added, please send E1.](#)

Thank you

ID	App	Type	Dest	M0	T0	Err	Locator	Sent Date .
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	2017-03-31 06:13:43.240
1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000 1UNISB	

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Friday, March 31, 2017 6:25 AM
To: Tancik, Gary (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: SPEXS casual testing - Driver E

Ok, Thank you for the update.

From: Gary Tancik [mailto:Gtancik@resdat.com]
Sent: Friday, March 31, 2017 10:25 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ok, now I received both SB and SG which have been forwarded to my application, which then errored.

Investigating the problem now.....

From: Gary Tancik
Sent: Friday, March 31, 2017 6:22 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

I see from the UNI server log just the SB was sent but it looks like it was returned in error. However, it was not forwarded to my application. See log below.

I will be sure the other test env's here are disabled in case some other app responded; however, I looked at our forwarding server log and the SB is not appearing which means no app would have received it. I'm investigating this communication link as well.

ID	App	Type	Dest	MO	TO	Err	Locator
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000
1703310613380001	37	SB	AI	PS	AC1	N	1703311013370000

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:12 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, I just sent SG/SB and waiting for response, just wanted to check if you received the SG/SB?

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Friday, March 31, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Good morning Siri

I am ready for E10 and E11

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 5:34 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Good Morning Gary,

E9 looked good as well, so please let me know once you are in and I'll send E10/E11.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:37 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the UD for doc type 3 and received the CG along with 2 NA messages, HD, H2 and ultimately CE

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:30 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

You can also go ahead with E9, I'll look at the logs in the morning.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:25 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:21 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Can you please try one more time ?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:15 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG response. This time I did not get the NA.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:11 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Can you please send the UD again? We are still looking but just wanted to watch the logs.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:36 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Yes, both old and new doc type are set to 1. I've attached the UD message.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:33 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, looking into why the H* was not sent out. Just wanted to confirm that UD was sent with Old doc type = 1?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:27 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent UD and received the CG and also an NA

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:24 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ready for E8.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:16 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ready for E7.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:13 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent with HG, H6 responses

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:10 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, ready for E6.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:07 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:06 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, ready for E5.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:05 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent and HG and H6 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:58 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Yes, please, go ahead.

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:57 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ready for E4?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:54 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
We are sending only HB and H2. I think the test plan needs to be updated. So, if you have received HB/H2, you are good.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:51 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent but only received HB and HC responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:49 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
That's Great! Ready for E3.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:48 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

This time I got the HG and H6 responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:45 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, please try again.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:44 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:39 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, ready for E2.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:35 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent IM and this time the response included an RC, 2 RD, 2 H6 and 2 HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:29 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Can you please send E1 again, I'm hoping you receive the 2 sets of HC/H6 as well.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]

Sent: Thursday, March 30, 2017 1:24 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: SPEXS casual testing - Driver E

IM has been sent, 2 RD and a RC returned.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Thursday, March 30, 2017 9:18 AM

To: Gary Tancik <Gtancik@resdat.com>

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Subject: RE: SPEXS casual testing - Driver E

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Ok, pointers added, please send E1.

Thank you

ID	App	Type	Dest	M0	T0	Err	Locator	Sent Date .
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	
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1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000 1UNISB	

From: Tancik, Gary (DOA sponsored)
Sent: Friday, March 31, 2017 6:37 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: SPEXS casual testing - Driver E

Ok, should be good to go now.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Friday, March 31, 2017 6:25 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, Thank you for the update.

From: Gary Tancik [mailto:Gtancik@resdat.com]
Sent: Friday, March 31, 2017 10:25 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ok, now I received both SB and SG which have been forwarded to my application, which then errored.

Investigating the problem now.....

From: Gary Tancik
Sent: Friday, March 31, 2017 6:22 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

I see from the UNI server log just the SB was sent but it looks like it was returned in error. However, it was not forwarded to my application. See log below.

I will be sure the other test env's here are disabled in case some other app responded; however, I looked at our forwarding server log and the SB is not appearing which means no app would have received it. I'm investigating this communication link as well.

ID	App	Type	Dest	MO	TO	Err	Locator
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000
1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:12 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, I just sent SG/SB and waiting for response, just wanted to check if you received the SG/SB?

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Friday, March 31, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Good morning Siri

I am ready for E10 and E11

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 5:34 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Good Morning Gary,

E9 looked good as well, so please let me know once you are in and I'll send E10/E11.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:37 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the UD for doc type 3 and received the CG along with 2 NA messages, HD, H2 and ultimately CE

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:30 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
You can also go ahead with E9, I'll look at the logs in the morning.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:25 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:21 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Can you please try one more time ?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:15 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG response. This time I did not get the NA.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:11 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Can you please send the UD again? We are still looking but just wanted to watch the logs.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:36 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Yes, both old and new doc type are set to 1. I've attached the UD message.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:33 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, looking into why the H* was not sent out. Just wanted to confirm that UD was sent with Old doc type = 1?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:27 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent UD and received the CG and also an NA

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:24 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ready for E8.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:16 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E7.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:13 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SG sent with HG, H6 responses](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:10 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E6.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:07 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SB sent and HB, H2 responses received.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:06 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E5.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:05 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent and HG and H6 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:58 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Yes, please, go ahead.](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:57 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ready for E4?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:54 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[We are sending only HB and H2. I think the test plan needs to be updated. So, if you have received HB/H2, you are good.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:51 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent but only received HB and HC responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:49 AM

To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[That's Great! Ready for E3.](#)

[Thank you](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:48 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[This time I got the HG and H6 responses.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:45 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, please try again.](#)

[Thank you](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:44 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[I sent the SG but no responses.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:39 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E2.](#)

[Thank you](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:35 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent IM and this time the response included an RC, 2 RD, 2 H6 and 2 HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:29 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Can you please send E1 again, I'm hoping you receive the 2 sets of HC/H6 as well.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:24 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

IM has been sent, 2 RD and a RC returned.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:18 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, pointers added, please send E1.

Thank you

ID	App	Type	Dest	M0	T0	Err	Locator	Sent Date .
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	2017-03-31 06:13:43.240
1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000 1UNISB	

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Friday, March 31, 2017 6:48 AM
To: Tancik, Gary (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: SPEXS casual testing - Driver E

Ok, looked good now. So, this completed Driver E and the Casual testing.

Thank you,
Siri.

From: Gary Tancik [mailto:Gtancik@resdat.com]
Sent: Friday, March 31, 2017 10:37 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ok, should be good to go now.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:25 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, Thank you for the update.

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Friday, March 31, 2017 10:25 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ok, now I received both SB and SG which have been forwarded to my application, which then errored.

Investigating the problem now.....

From: Gary Tancik
Sent: Friday, March 31, 2017 6:22 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

I see from the UNI server log just the SB was sent but it looks like it was returned in error. However, it was not forwarded to my application. See log below.

I will be sure the other test env's here are disabled in case some other app responded; however, I looked at our forwarding server log and the SB is not appearing which means no app would have received it. I'm investigating this communication link as well.

ID	App	Type	Dest	MO	TO	Err	Locator
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000
1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:12 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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Ok, I just sent SG/SB and waiting for response, just wanted to check if you received the SG/SB?

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Friday, March 31, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Good morning Siri

I am ready for E10 and E11

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 5:34 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Good Morning Gary,

E9 looked good as well, so please let me know once you are in and I'll send E10/E11.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:37 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the UD for doc type 3 and received the CG along with 2 NA messages, HD, H2 and ultimately CE

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:30 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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You can also go ahead with E9, I'll look at the logs in the morning.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:25 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:21 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Can you please try one more time ?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:15 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG response. This time I did not get the NA.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:11 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Can you please send the UD again? We are still looking but just wanted to watch the logs.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]

Sent: Thursday, March 30, 2017 2:36 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: SPEXS casual testing - Driver E

Yes, both old and new doc type are set to 1. I've attached the UD message.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Thursday, March 30, 2017 10:33 AM

To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, looking into why the H* was not sent out. Just wanted to confirm that UD was sent with Old doc type = 1?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]

Sent: Thursday, March 30, 2017 2:27 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: SPEXS casual testing - Driver E

Sent UD and received the CG and also an NA

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Thursday, March 30, 2017 10:24 AM

To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ready for E8.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]

Sent: Thursday, March 30, 2017 2:19 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:16 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E7.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:13 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent with HG, H6 responses

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:10 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E6.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:07 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:06 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E5.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:05 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SG sent and HG and H6 responses received.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:58 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Yes, please, go ahead.](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:57 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[Ready for E4?](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:54 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[We are sending only HB and H2. I think the test plan needs to be updated. So, if you have received HB/H2, you are good.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:51 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent but only received HB and HC responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:49 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[That's Great! Ready for E3.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:48 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

This time I got the HG and H6 responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:45 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, please try again.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:44 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the SG but no responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:39 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, ready for E2.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:35 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent IM and this time the response included an RC, 2 RD, 2 H6 and 2 HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:29 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Can you please send E1 again, I'm hoping you receive the 2 sets of HC/H6 as well.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:24 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

IM has been sent, 2 RD and a RC returned.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:18 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, pointers added, please send E1.

Thank you

ID	App	Type	Dest	M0	T0	Err	Locator	Sent Date .
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	2017-03-31 06:13:43.240
1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000 1UNISB	

From: Tancik, Gary (DOA sponsored)
Sent: Friday, March 31, 2017 6:49 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: SPEXS casual testing - Driver E

Great. Thanks Siri!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:48 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, looked good now. So, this completed Driver E and the Casual testing.

Thank you,
Siri.

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Friday, March 31, 2017 10:37 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ok, should be good to go now.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:25 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, Thank you for the update.

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Friday, March 31, 2017 10:25 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ok, now I received both SB and SG which have been forwarded to my application, which then errored.

Investigating the problem now.....

From: Gary Tancik
Sent: Friday, March 31, 2017 6:22 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

I see from the UNI server log just the SB was sent but it looks like it was returned in error. However, it was not forwarded to my application. See log below.

I will be sure the other test env's here are disabled in case some other app responded; however, I looked at our forwarding server log and the SB is not appearing which means no app would have received it. I'm investigating this communication link as well.

ID	App	Type	Dest	MO	TO	Err	Locator
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000
1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:12 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, I just sent SG/SB and waiting for response, just wanted to check if you received the SG/SB?

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Friday, March 31, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Good morning Siri

I am ready for E10 and E11

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 5:34 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Good Morning Gary,

E9 looked good as well, so please let me know once you are in and I'll send E10/E11.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]

Sent: Thursday, March 30, 2017 3:37 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: SPEXS casual testing - Driver E

I sent the UD for doc type 3 and received the CG along with 2 NA messages, HD, H2 and ultimately CE

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Thursday, March 30, 2017 11:30 AM

To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

You can also go ahead with E9, I'll look at the logs in the morning.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]

Sent: Thursday, March 30, 2017 3:25 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Thursday, March 30, 2017 11:21 AM

To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Can you please try one more time ?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]

Sent: Thursday, March 30, 2017 3:15 PM

To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG response. This time I did not get the NA.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:11 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Can you please send the UD again? We are still looking but just wanted to watch the logs.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:36 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Yes, both old and new doc type are set to 1. I've attached the UD message.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:33 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, looking into why the H* was not sent out. Just wanted to confirm that UD was sent with Old doc type = 1?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:27 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent UD and received the CG and also an NA

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:24 AM
To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E8.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SB sent and HB, H2 received.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:16 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E7.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:13 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SG sent with HG, H6 responses](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:10 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E6.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:07 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:06 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E5.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:05 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent and HG and H6 responses received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:58 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Yes, please, go ahead.](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:57 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ready for E4?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:54 AM
To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

We are sending only HB and H2. I think the test plan needs to be updated. So, if you have received HB/H2, you are good.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:51 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent but only received HB and HC responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:49 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

That's Great! Ready for E3.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:48 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

This time I got the HG and H6 responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:45 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, please try again.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:44 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the SG but no responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:39 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E2.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:35 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[Sent IM and this time the response included an RC, 2 RD, 2 H6 and 2 HC.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:29 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Can you please send E1 again, I'm hoping you receive the 2 sets of HC/H6 as well.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:24 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[IM has been sent, 2 RD and a RC returned.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:18 AM

To: Gary Tancik <Gtancik@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Ok, pointers added, please send E1.

Thank you

ID	App	Type	Dest	M0	T0	Err	Locator	Sent Date .
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	2017-03-31 06:13:43.240
1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000 1UNISB	

From: Peters, Mina L (DOA)
Sent: Friday, March 31, 2017 6:50 AM
To: Holenarsipura, Subramanya; Tancik, Gary (DOA sponsored)
Subject: RE: SPEXS casual testing - Driver E

Thank you for your help, Siri! Good job Gary!

I'll be in touch, Gary. I'd like to talk some more about the plan moving forward.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:48 AM
To: Tancik, Gary (DOA sponsored) <gtancik@resdat.com>
Cc: Peters, Mina L (DOA) <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

Ok, looked good now. So, this completed Driver E and the Casual testing.

Thank you,
Siri.

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Friday, March 31, 2017 10:37 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ok, should be good to go now.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:25 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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Ok, Thank you for the update.

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Friday, March 31, 2017 10:25 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ok, now I received both SB and SG which have been forwarded to my application, which then errored.

Investigating the problem now.....

From: Gary Tancik
Sent: Friday, March 31, 2017 6:22 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

I see from the UNI server log just the SB was sent but it looks like it was returned in error. However, it was not forwarded to my application. See log below.

I will be sure the other test env's here are disabled in case some other app responded; however, I looked at our forwarding server log and the SB is not appearing which means no app would have received it. I'm investigating this communication link as well.

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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 6:12 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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Ok, I just sent SG/SB and waiting for response, just wanted to check if you received the SG/SB?

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Friday, March 31, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Good morning Siri

I am ready for E10 and E11

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Friday, March 31, 2017 5:34 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

Good Morning Gary,

E9 looked good as well, so please let me know once you are in and I'll send E10/E11.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:37 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the UD for doc type 3 and received the CG along with 2 NA messages, HD, H2 and ultimately CE

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:30 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

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You can also go ahead with E9, I'll look at the logs in the morning.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:25 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:21 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Can you please try one more time ?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 3:15 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent the UD and got the CG response. This time I did not get the NA.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 11:11 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Can you please send the UD again? We are still looking but just wanted to watch the logs.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:36 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Yes, both old and new doc type are set to 1. I've attached the UD message.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:33 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, looking into why the H* was not sent out. Just wanted to confirm that UD was sent with Old doc type = 1?

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:27 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent UD and received the CG and also an NA

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:24 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E8.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent and HB, H2 received.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:16 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ready for E7.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:13 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SG sent with HG, H6 responses

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:10 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E6.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:07 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SB sent and HB, H2 responses received.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 10:06 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Ok, ready for E5.](#)

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 2:05 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

[SG sent and HG and H6 responses received.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:58 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
[Yes, please, go ahead.](#)

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:57 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Ready for E4?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:54 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

We are sending only HB and H2. I think the test plan needs to be updated. So, if you have received HB/H2, you are good.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:51 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

SB sent but only received HB and HC responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:49 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!

That's Great! Ready for E3.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:48 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

This time I got the HG and H6 responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:45 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, please try again.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:44 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

I sent the SG but no responses.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:39 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, ready for E2.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:35 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

Sent IM and this time the response included an RC, 2 RD, 2 H6 and 2 HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:29 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Can you please send E1 again, I'm hoping you receive the 2 sets of HC/H6 as well.

Thank you

From: Gary Tancik [<mailto:Gtancik@resdat.com>]
Sent: Thursday, March 30, 2017 1:24 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: SPEXS casual testing - Driver E

IM has been sent, 2 RD and a RC returned.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Thursday, March 30, 2017 9:18 AM
To: Gary Tancik <Gtancik@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: SPEXS casual testing - Driver E

This email comes from an external source, so remember, Think Before You Click!
Ok, pointers added, please send E1.

Thank you



ID	App	Type	Dest	M0	T0	Err	Locator	Sent Date .
1703310613430003	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	
1703310613430002	37	SB	AI	AI	AC1	Y	1703311013370000 1UNISB	2017-03-31 06:13:43.240
1703310613380001	37	SB	AI	P3	AC1	N	1703311013370000 1UNISB	

From: Singaraju, Sruti <ssingaraju@aamva.org>
Sent: Friday, March 31, 2017 6:55 AM
To: Peters, Mina L (DOA); Holenarsipura, Subramanya
Subject: RE: Casual testing

Hi Mina,

Good morning, sorry I did not respond to your email earlier.

As we had mentioned in our earlier conversations, PDPS and SPEXS applications cannot be executed in parallel, we would need to do one after another. In case you want to begin PDPS casual test, that would be ok. Once you complete the PDPS casual test, you can either begin with SPEXS structured test or PDPS structured test.

Please let us know.

Thank you.

From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Tuesday, March 28, 2017 4:17 PM
To: Singaraju, Sruti <ssingaraju@aamva.org>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Sruti,

We have a different team working on each application, so yes, that is our plan. The only reason we held off on PDPS casual testing is so we do not overwhelm Siri. We are actually ready to do it now.

I know there are issues that are showing up in the SPEXS casual testing, so we may need to work on those a bit before we're ready to structure test. In the meantime, we might as well start working the PDPS casual test. I'm thinking we alternate between the two.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [mailto:ssingaraju@aamva.org]
Sent: Tuesday, March 28, 2017 9:53 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

You can surely get started on the PDPS Casual testing, however, I have a question – Are you going to start the PDPS Casual testing before coming back to do the Structured test for SPEXS?

Please let me know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]

Sent: Tuesday, March 28, 2017 1:21 PM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: Casual testing

Good afternoon,

Thank you, Siri, for your work with our SPEXS casual testing so far, and I appreciate being kept in the loop. It helps greatly to know where we are and what issues are being found so we can weed out any possible misconceptions in our process!

Although I know we are not done with the SPEXS casual test and probably won't be until next week, I'm wondering if you all can begin to create our PDPS casual test? And can you also contact NDR to request that they add AI to their test site as a location so they can test adding pointers? Our goal is to begin casual testing PDPS on 4/10/17. Is this possible? And, if not, can you give us a date to plan for?

Thank you!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov





From: Prior, Sheila <sprior@aamva.org>
Sent: Friday, March 31, 2017 7:19 AM
To: Thompson, Marla R (DOA)
Subject: RE: R-IV Travel Grant
Attachments: Thompson, Marla.pdf

Hi Marla,

Your flights have been booked and a copy of your itinerary is attached. You should also receive confirmation directly from Alaska.

I've booked your hotel and will send confirmation closer to the conference.

If you haven't registered, please do so at <http://www.aamva.org/2017-Region-IV-Conference-Home/>.

Have a great weekend!

Sheila

Sheila Prior
Director, Member Support, Regions III & IV
10800 North 101st Street
Scottsdale, AZ 85260
O: 480-275-4584 | C: 703-389-7271 | F: 480-393-8988 | sprior@aamva.org | www.aamva.org

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Please consider the environment before printing this e-mail

From: Thompson, Marla R (DOA) [mailto:marla.thompson@alaska.gov]
Sent: Tuesday, March 28, 2017 1:55 PM
To: Prior, Sheila <sprior@aamva.org>
Cc: Walter, Melissa D (DOA) <melissa.walter@alaska.gov>; Greenshields, Coleen M (DOA) <coleen.greenshields@alaska.gov>
Subject: RE: R-IV Travel Grant

No, it was approved earlier. Just had to wait for the form to fill it out.

From: Prior, Sheila [<mailto:sprior@aamva.org>]
Sent: Tuesday, March 28, 2017 12:53 PM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>

Cc: Walter, Melissa D (DOA) <melissa.walter@alaska.gov>; Greenshields, Coleen M (DOA) <coleen.greenshields@alaska.gov>
Subject: RE: R-IV Travel Grant

Thanks Marla!

Is there a chance your travel won't be approved? In other words, should I hold off on making your flight reservations just yet?

Sheila Prior
Director, Member Support, Regions III & IV
10800 North 101st Street
Scottsdale, AZ 85260
O: 480-275-4584 | C: 703-389-7271 | F: 480-393-8988 | sprior@aamva.org | www.aamva.org

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Please consider the environment before printing this e-mail

From: Thompson, Marla R (DOA) [<mailto:marla.thompson@alaska.gov>]
Sent: Tuesday, March 28, 2017 1:06 PM
To: Prior, Sheila <sprior@aamva.org>
Cc: Walter, Melissa D (DOA) <melissa.walter@alaska.gov>; Greenshields, Coleen M (DOA) <coleen.greenshields@alaska.gov>
Subject: RE: R-IV Travel Grant

Hello!

Here's the flight information and info you asked for. Melissa, I am including you so you can get the signed document on our side that I need to travel. Sheila has offered to book everything on her side.

Thanks,
Marla

From: Prior, Sheila [<mailto:sprior@aamva.org>]
Sent: Thursday, March 09, 2017 5:32 AM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>
Subject: RE: R-IV Travel Grant

No worries at all Marla. The Region can cover your reg fee. Are incidentals also a challenge for your agency? If so, the Region can cover those too.

We're very happy you're coming!!

Sheila Prior
Director, Member Support, Regions III & IV
10800 North 101st Street
Scottsdale, AZ 85260
O: 480-275-4584 | C: 703-389-7271 | F: 480-393-8988 | sprior@aamva.org | www.aamva.org

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From: Thompson, Marla R (DOA) [<mailto:marla.thompson@alaska.gov>]
Sent: Wednesday, March 08, 2017 4:02 PM
To: Prior, Sheila <sprior@aamva.org>
Subject: RE: R-IV Travel Grant

I am very excited to get this opportunity! Thank you. I would love to say that we could cover the Grant but at this time I know that if I did I would not be able to travel. Our budget situation is top of mind and Travel Freeze is still in place. I will make sure I say that I will personally donate a basket for the auction from Alaska DMV so at least I can contribute in that way.

I will get back to you with the flight info and other things you requested.

Thanks,
Marla

From: Prior, Sheila [<mailto:sprior@aamva.org>]
Sent: Wednesday, March 08, 2017 1:02 PM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>
Subject: R-IV Travel Grant

Hi Marla,

I'm delighted to advise that Region IV President Pat Kohler has approved your travel grant request. Expenses to be covered by the Region includes airfare, four (4) nights lodging, and your conference registration fee. Is it possible for your agency to cover your registration fee? If not, the Region certainly can, but if so, it will allow travel grant funding to be shared with more conference attendees. Please let me know before you register for the conference.

I will make your hotel reservations. Please provide the following information so I can book your flights.

Full name as listed on DL/passport:

Date of birth:

Cell phone number:

Departure airport:

Date of departure:

Time of departure / airline preference: *(If you can find a specific flight you prefer, please include that info as it will save time and effort and ensure you get the flights you want):*

Return date:

Return time / airline *(ditto above)*:

Seat preference for non-Southwest flyers (aisle or window):

Frequent flyer number:

Please let me know if you have questions or need additional information. I appreciate receiving your personal information and travel no later than March 24 to allow us to take advantage of early rates.

Thanks!

Sheila

Sheila Prior
Director, Member Support, Regions III & IV
10800 North 101st Street
Scottsdale, AZ 85260
O: 480-275-4584 | C: 703-389-7271 | F: 480-393-8988 | sprior@aamva.org | www.aamva.org

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Confirmation Code:

SGNLZG



Traveler

Marla Thompson

E-Ticket: 0272137363009

MP#: Alaska

Seats:

Flight

Alaska 86

Main (V) | Nonstop

Distance: 1,444 mi | Duration: 3h 19m

Alaska 95

Main (H) | Nonstop

Distance: 1,444 mi | Duration: 3h 32m

Departs

Anchorage (ANC)

10:10 am Sun, May 21

Seattle (SEA)

10:30 am Thu, May 25

Arrives

Seattle (SEA)

2:29 pm Sun, May 21

Anchorage (ANC)

1:02 pm Thu, May 25

Flight Total for 1 passenger: \$470.90

The American Express ending with *****1008 has been charged a total of USD \$470.90.

Total per passenger	\$470.90
Fare	\$422.45
Base fare	\$422.45
Taxes and fees	\$48.45
US Alaska/Hawaii departure tax	\$18.00
US flight segment tax	\$8.20
US psgr. facility charge	\$7.50
US Sept. 11 security fee	\$11.20
US transportation tax	\$3.55

Each ticket and any booking or change fees will be a separate charge on your credit card statement.

For additional assistance with your reservation, call reservations at 1-800-ALASKAAIR (1-800-252-7522).

From: Peters, Mina L (DOA)
Sent: Friday, March 31, 2017 7:25 AM
To: Singaraju, Sruti; Holenarsipura, Subramanya
Subject: RE: Casual testing

Hi Sruti,

Yes, we understand they can't be in parallel. We would like to begin the PDPS casual test on 4/10, please. When do you think you could get the test forwarded to us?

Gary and I need to work on some more internal testing before we will be ready for the SPEXS structured test, so we are not ready to schedule that yet. How much advance notice will you need to prepare for each structure test?

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [mailto:ssingaraju@aamva.org]
Sent: Friday, March 31, 2017 6:55 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

Good morning, sorry I did not respond to your email earlier.

As we had mentioned in our earlier conversations, PDPS and SPEXS applications cannot be executed in parallel, we would need to do one after another. In case you want to begin PDPS casual test, that would be ok. Once you complete the PDPS casual test, you can either begin with SPEXS structured test or PDPS structured test.

Please let us know.

Thank you.

From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Tuesday, March 28, 2017 4:17 PM
To: Singaraju, Sruti <ssingaraju@aamva.org>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Sruti,

We have a different team working on each application, so yes, that is our plan. The only reason we held off on PDPS casual testing is so we do not overwhelm Siri. We are actually ready to do it now.

I know there are issues that are showing up in the SPEXS casual testing, so we may need to work on those a bit before we're ready to structure test. In the meantime, we might as well start working the PDPS casual test. I'm thinking we alternate between the two.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [<mailto:ssingaraju@aamva.org>]
Sent: Tuesday, March 28, 2017 9:53 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

You can surely get started on the PDPS Casual testing, however, I have a question – Are you going to start the PDPS Casual testing before coming back to do the Structured test for SPEXS?

Please let me know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 1:21 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: Casual testing

Good afternoon,

Thank you, Siri, for your work with our SPEXS casual testing so far, and I appreciate being kept in the loop. It helps greatly to know where we are and what issues are being found so we can weed out any possible misconceptions in our process!

Although I know we are not done with the SPEXS casual test and probably won't be until next week, I'm wondering if you all can begin to create our PDPS casual test? And can you also contact NDR to request that they add AI to their test site as a location so they can test adding pointers? Our goal is to begin casual testing PDPS on 4/10/17. Is this possible? And, if not, can you give us a date to plan for?

Thank you!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov







From: Creighton, Susan <screighton@aamva.org>
Sent: Friday, March 31, 2017 7:30 AM
To: Peters, Mina L (DOA)
Cc: Pressley, Dillon (DOA sponsored); Nolen, David B (DOA); Brosnan, Patrick P (DOA); Anderson, Patrick (DOA sponsored)
Subject: RE: NMVTIS questionnaire

I need both but I need to review this and I then get any questions answered so you may have the other one finished by then.

Thanks,
Susan Creighton / 703.908.5893 office

From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Thursday, March 30, 2017 4:31 PM
To: Creighton, Susan
Cc: Pressley, Dillon (DOA sponsored); Nolen, David B (DOA); Brosnan, Patrick P (DOA); Anderson, Patrick (DOA sponsored)
Subject: NMVTIS questionnaire

Good afternoon, Susan

We have the System Design and Testing questionnaire completed – see attached. Can you please begin working on the structured test plan with this, or do you need the second one to start? Please let us know – we will get the rest to you as soon as possible. Thank you!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov





From: Peters, Mina L (DOA)
Sent: Friday, March 31, 2017 8:35 AM
To: Creighton, Susan
Cc: Pressley, Dillon (DOA sponsored); Nolen, David B (DOA); Brosnan, Patrick P (DOA); Anderson, Patrick (DOA sponsored)
Subject: RE: NMVTIS questionnaire
Attachments: NMVTIS State Titling and Operations Business Questionnaire_20161024_final.docx

Hi Susan,

Here is the second questionnaire. Please let us know if you have any further questions. Otherwise we will talk at next Wednesday's meeting and hopefully try to set up a firm date to begin structured testing.

Thank you!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Creighton, Susan [mailto:screighton@aamva.org]
Sent: Friday, March 31, 2017 7:30 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>
Cc: Pressley, Dillon (DOA sponsored) <dsalsman@resdat.com>; Nolen, David B (DOA) <david.nolen@alaska.gov>; Brosnan, Patrick P (DOA) <patrick.brosnan@alaska.gov>; Anderson, Patrick (DOA sponsored) <panderson@resdat.com>
Subject: RE: NMVTIS questionnaire

I need both but I need to review this and I then get any questions answered so you may have the other one finished by then.

Thanks,
Susan Creighton / 703.908.5893 office

From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Thursday, March 30, 2017 4:31 PM
To: Creighton, Susan
Cc: Pressley, Dillon (DOA sponsored); Nolen, David B (DOA); Brosnan, Patrick P (DOA); Anderson, Patrick (DOA sponsored)
Subject: NMVTIS questionnaire

Good afternoon, Susan

We have the System Design and Testing questionnaire completed – see attached. Can you please begin working on the structured test plan with this, or do you need the second one to start? Please let us know – we will get the rest to you as soon as possible. Thank you!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov







This document 0.7.1187.77511-000003 is fully redacted

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 8:40 AM
To: DOA DMV IT notices
Subject: Nebraska Digital Image is Currently Unavailable

Importance: High

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 8:40 AM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image is Currently Unavailable

Importance: High

Jurisdictions:

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If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: regionalnews@aamva.org
Sent: Friday, March 31, 2017 11:41 AM
To: Tham, Nichole M (DOA)
Subject: Regional News - March 31, 2017

March 31, 2017



TWIRcast



AAMVA at Lifesavers Conference This Week

AAMVA is pleased to be an exhibitor at the Lifesavers Conference this week in Charlotte, North Carolina. The Lifesavers Conference brings together a unique combination of public health and safety professionals, researchers, advocates, practitioners and students committed to sharing best practices, research, and policy initiatives that are proven to work. For more information, visit <http://lifesaversconference.org/>

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Interested in having your logo appear here? Become a Regional News sponsor by contacting [Rob Stershic](mailto:Rob.Stershic), 703.908.2825.

AAMVA Website for National Registry II

AAMVA has created a page for the Medical Examiner's Certification Integration final rule (i.e., National Registry II) on the [AAMVA website](http://aamva.org). The National Registry II page has three tabs which provide the following information:

- Overview – Overview of the National Registry II requirements and solution
- Documentation – Documentation available for National Registry II
- Participation – National Registry II State implementation status

FMCSA has approved the Mini Specification for the first National Registry II transaction 'NR01 MEC Verification Inquiry'. This Mini Specification and notes regarding the usage of this document is now available under the 'Documentation' tab. AAMVA hosted webinars that provided a high level overview of the National Registry II solution, and a walk through of the NR01 Mini Spec in February 2017. The recording for these webinars and associated slides can be found in the [AAMVA Webinar Archives](http://aamva.org). AAMVA will continue to release Mini Specifications for National Registry II and will inform you once they are available. The complete Master Specification will be published by February 2018. If you have any questions regarding the specification, please contact Helpdesk@aamva.org

Submissions Due Soon for Martha Irwin Award for Lifetime Achievement in Highway Safety

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From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 11:41 AM
To: DOA DMV IT notices
Subject: Nebraska Digital Image Remains Unavailable

Importance: High

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 11:42 AM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image Remains Unavailable

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AAMVA at Lifesavers Conference This Week

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AAMVA Website for National Registry II

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MAY



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JUNE



19-22 | Region II Annual Conference
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SYSTEMS TRAINING

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REGION I NEWS

Maryland Alcohol Tax Increase Linked To Drop In Drunk Driving Crashes

Alcohol-related crashes where people were killed or hurt dropped by an annual rate of 6 percent after the state raised the alcohol sales tax in 2011, according to a University of Maryland-led study to be released Monday. The decline, which was even higher for younger drivers, was more significant than researchers expected from the tax hike. [Read the full story at BaltimoreSun.com](#).

Fourth DUI Could Soon Lead To Up To 10 Years In Jail (Maryland)

A fourth conviction for driving while under the influence of alcohol or drugs could soon net a defendant up to 10 years in prison if legislation in the Maryland General Assembly continues to move forward. [Read the full story at TheDailyRecord.com](#).

Gov. Cuomo Announces Big Progress In Statewide Crackdown Of Underage Drinking (New York)

New York Governor Andrew Cuomo announces major progress in a statewide crackdown in underage drinking. The State Liquor Authority and Department of Motor Vehicles joined efforts to fight underage drinking in New York. At the halfway mark, the comprehensive crackdown has resulted in 92 licensees charged with Selling to Minors, 83 arrests of persons under 21 attempting to purchase alcohol, and 92 confiscated fake IDs. [Read the full story at WKBW.com](#).

Uber Resumes Self-Driving Car Program After Brief Suspension (Pennsylvania & Arizona)

Uber says it is resuming its self-driving car program in Arizona and Pittsburgh after it was suspended following a crash over the weekend. The company had also grounded self-driving cars in San Francisco over the weekend but they resumed operating earlier on Monday. The difference between the California program versus the ones in Arizona and Pennsylvania is that California does not allow passengers to ride in the vehicles. [Read the full story at Mcall.com](#).

Rhode Island's Highest Court Won't Intervene in DMV Case

Rhode Island's highest court won't intervene in the state's attempt to make Hewlett Packard Enterprise finish building a new computer system for the state Department of Motor Vehicles. The state Supreme Court on Wednesday issued an order denying a petition by the administration of Democratic Gov. Gina Raimondo to block the Palo Alto, California-based company from walking off the unfinished job. [Read the full story at usnews.com](#)

REGION II NEWS

Real ID License Will Not Be Available in Kentucky Until 2019

Gov. Matt Bevin signed a law that would put Kentucky in compliance with the federal Real ID Act of 2005, passed in response to the 2001 terrorist attacks.

- 11** | CD01 Search Inquiry
(intermediate)
- 12** | CD02 Verification Inquiry
(intermediate)
- 13** | CD05 AKA Data Inquiry
(intermediate)
- 18** | D07 Add New
Driver (intermediate)
- 19** | CD09 Change
Data (intermediate)
- 20** | CD15 Update AKA
Data (intermediate)
- 25** | CDLIS Resolving Duplicate
Pointers (advanced)
- 26** | CD14 Mark Driver
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- 27** | CD10 Delete Master Pointer
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[Massachusetts RMV: Vehicle Registration Renewal Kiosks](#)
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The law will allow Kentuckians to purchase voluntary travel IDs to replace their standard drivers' licenses. While the law is on the books, it will be about another two years before Kentuckians can make the switch. [Read more at wkvt.com](#)

Over 80 Newly Certified Officers Graduate March 31 from TLETA (Tennessee)

Over 80 newly certified law enforcement officers will graduate from the Tennessee Law Enforcement Training Academy (TLETA) at 11 a.m. Friday, March 31, 2017 during a ceremony to be held at Hermitage Hills Baptist Church (3475 Lebanon Pike, Hermitage, TN). [Read the press release at tn.gov.](#)

REGION III NEWS

Mechanic Inspections Now Required For Rebuilt Salvage Vehicles To Ensure Safety (Michigan)

Under a new state law now in effect, damaged vehicles deemed salvage must be inspected by a certified mechanic before being allowed back on the road, Secretary of State Ruth Johnson announced today. Previously, only an inspection by a trained law-enforcement officer was required to verify that the vehicle was not repaired using stolen auto parts. The new law adds a certification by a licensed mechanic to ensure the repair work was done adequately and the vehicle is safe to drive. [Read the SOS press release.](#)

Missouri Governor Says Trump Might Intervene On Real ID Act

Missouri Gov. Eric Greitens said Tuesday that President Donald Trump may be considering whether to halt or delay a federal identification requirement that could soon prevent residents from Missouri and some other states from using their driver's licenses to board airplanes. Greitens told Missouri reporters that he spoke with members of Trump's administration about the federal Real ID Act during a recent trip to Washington, D.C. [Read the full story at FoxNews.com](#)

REGION IV NEWS

Uber To Suspend Autonomous Tests After Arizona Accident

Uber Technologies Inc. is suspending its self-driving car program after one of its autonomous vehicles was involved in a high-impact crash in Tempe, Arizona, the latest incident for a company reeling from multiple crises. [Read the full story at drive.com.](#)

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- 26 | CD14 Mark Driver Unique (intermediate)
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Man Fails Driving Test 32 Times, Gets License After 25 Years

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Stay on top of the chatter in the MVA and LE community. You may be surprised at what you're missing! [Follow @AAMVACconnection](https://twitter.com/AAMVACconnection).

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AAMVA at Lifesavers Conference This Week

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APRIL

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25-27 | [2017 NMVTIS Business Rules Working Group Meeting](#)
Arlington, Virginia

26-27 | [2017 NMVTIS Law Enforcement Working Group Meeting](#)
Arlington, Virginia

MAY



21-24 | Region IV Annual Conference
Seattle, WA

JUNE



19-22 | Region II Annual Conference
Chattanooga, TN

SYSTEMS TRAINING

*Register for the following training sessions [HERE](#).

APRIL

4 | CDLIS A Overview (basic)

5 | CDLIS B Inquiry Transactions (basic)

6 | CDLIS C Update Transactions (basic)

active or retired. One award is presented for [achievement in highway safety in Motor Vehicle Administration \(MVA\)](#) and one for [achievement in highway safety in Law Enforcement \(LE\)](#). Visit the [Safety Awards](#) category of the [AAMVA Awards Program](#) for complete details about the Martha Irwin Award for Lifetime Achievement in Highway Safety. **Award submissions and accompanying materials must be received by AAMVA by April 15, 2017.** All submissions should be sent to awards@aamva.org. [Download the 2017 Awards Submission Packet](#).

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- 11** | CD01 Search Inquiry
(intermediate)
- 12** | CD02 Verification Inquiry
(intermediate)
- 13** | CD05 AKA Data Inquiry
(intermediate)
- 18** | D07 Add New
Driver (intermediate)
- 19** | CD09 Change
Data (intermediate)
- 20** | CD15 Update AKA
Data (intermediate)
- 25** | CDLIS Resolving Duplicate
Pointers (advanced)
- 26** | CD14 Mark Driver
Unique (intermediate)
- 27** | CD10 Delete Master Pointer
Record (intermediate)

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OUR WEBINARS

APRIL

- 10** | [How to Accurately Post State Titling Activity into the NMVTIS Batch Interface Files](#)
- 11** | [NMVTIS State Web Interface \(SWI\) – Understanding the Administrative Features](#)
- 18** | [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)
- 25** | [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)
- 20, 27** | [Understanding MEC Transmission \(NR02\) National Registry System Specification](#)

OPEN RFPs

[Nevada DMV: Digital Message Display Systems and Wi-Fi Services \(RFP# 2017-4744-01\)](#)
Proposals due: March 27, 2017

[Massachusetts RMV: Vehicle Registration Renewal Kiosks](#)
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March 31, 2017



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25-27 | [2017 NMVTIS Business Rules Working Group Meeting](#)
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26-27 | [2017 NMVTIS Law Enforcement Working Group Meeting](#)
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MAY



21-24 | Region IV Annual Conference
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- 20** | CD15 Update AKA
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- 25** | CDLIS Resolving Duplicate
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- 26** | CD14 Mark Driver
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- 27** | CD10 Delete Master Pointer
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the money will go to Connecticut, Delaware, Maine, Massachusetts, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington. All 10 states follow California's clean air standards. [Read the full story at PoconoRecord.com.](#)

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Stay on top of the chatter in the MVA and LE community. You may be surprised at what you're missing! [Follow @AAMVACconnection.](#)

[Check out recent @AAMVACconnection Twitter action.](#)

Thank you for the @AAMVACconnection mentions!

National Safety Council @NSCSafety | [View the Tweet](#)



Participating in #VAEnoAV with #AutonomousVehicle leaders.

GHSA? @GHSAHQ | [View the Tweet](#)

"I'm not shocked very often, but that shocked me." Report author Richard Retting on alcohol's role in ped deaths.

NHTSA @NHTSAgov | [View the Tweet](#)

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FLHSMV @FLHSMV | [View the Tweet](#)



DHSMV is proud to serve FL's seniors. Our FLOW mobiles serve many senior communities w/ critical driver license services. #FloridaSeniorDay



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: regionalnews@aamva.org
Sent: Friday, March 31, 2017 11:42 AM
To: Valentine, Abbey B N (DOA)
Subject: Regional News - March 31, 2017

March 31, 2017



TWIRcast



AAMVA at Lifesavers Conference This Week

AAMVA is pleased to be an exhibitor at the Lifesavers Conference this week in Charlotte, North Carolina. The Lifesavers Conference brings together a unique combination of public health and safety professionals, researchers, advocates, practitioners and students committed to sharing best practices, research, and policy initiatives that are proven to work. For more information, visit <http://lifesaversconference.org/>

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AAMVA Website for National Registry II

AAMVA has created a page for the Medical Examiner's Certification Integration final rule (i.e., National Registry II) on the [AAMVA website](http://aamva.org). The National Registry II page has three tabs which provide the following information:

- Overview – Overview of the National Registry II requirements and solution
- Documentation – Documentation available for National Registry II
- Participation – National Registry II State implementation status

FMCSA has approved the Mini Specification for the first National Registry II transaction 'NR01 MEC Verification Inquiry'. This Mini Specification and notes regarding the usage of this document is now available under the 'Documentation' tab. AAMVA hosted webinars that provided a high level overview of the National Registry II solution, and a walk through of the NR01 Mini Spec in February 2017. The recording for these webinars and associated slides can be found in the [AAMVA Webinar Archives](http://aamva.org). AAMVA will continue to release Mini Specifications for National Registry II and will inform you once they are available. The complete Master Specification will be published by February 2018. If you have any questions regarding the specification, please contact Helpdesk@aamva.org

Submissions Due Soon for Martha Irwin Award for Lifetime Achievement in Highway Safety

The Martha Irwin Award for Lifetime Achievement in Highway Safety is presented annually to an AAMVA member jurisdiction employee or other individual whose primary function is directly associated with highway and traffic safety efforts and who has had a distinguished career in this arena. The individual can be currently

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 2:08 PM
To: OBrien, Audrey K (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

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If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 4:15 PM
To: Brosnan, Patrick P (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 4:15 PM
To: Nolen, David B (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 4:16 PM
To: DOA DMV IT notices
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 4:16 PM
To: DOA DMV Managers
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 6:00 PM
To: DOA DMV Managers
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 6:00 PM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 6:00 PM
To: OBrien, Audrey K (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 6:00 PM
To: Nolen, David B (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 6:01 PM
To: Brosnan, Patrick P (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, March 31, 2017 6:02 PM
To: DOA DMV IT notices
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: NmvtsReports@aamva.org
Sent: Saturday, April 1, 2017 3:33 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170331.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 3/31/2017

Run Date: 4/1/2017
Environment: Production
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Duplicate VINS Created By ALASKA

No Duplicates Created on 3/31/2017

From: NmvtsReports@aamva.org
Sent: Saturday, April 1, 2017 3:37 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170331.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Daily Suspense Report

3/31/2017

Run Date: 4/1/2017
Environment: Production
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Daily Suspense Report For AK

Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216510010	1UNIUT	1GTEK19V11E208963	1703609040		
SD	1703310420233251235	NMSD	1GTEK19V11E208963	4405006	25756777	
SD Error	1703310420230002	1UNISD	1GTEK19V11E208963	4405006	25756777	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216450006	1UNIUT	1GKDM19X03B516044	1706712767		
SD	1703310420021381219	NMSD	1GKDM19X03B516044	4847668	37313739	
SD Error	1703310420010006	1UNISD	1GKDM19X03B516044	4847668	37313739	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216330007	1UNIUT	WBAVL1C56FVY39945	1704509770		
SD	1703310419255281199	NMSD	WBAVL1C56FVY39945	4828311	39311504	
SD Error	1703310419250002	1UNISD	WBAVL1C56FVY39945	4828311	39311504	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216310000	1UNIUT	JTJBM7FX6F5111445	1706511999		
SD	1703310419214811197	NMSD	JTJBM7FX6F5111445	4742837	39031723	
SD Error	1703310419210001	1UNISD	JTJBM7FX6F5111445	4742837	39031723	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216300000	1UNIUT	3FAHP07Z17R131053	1703059308		
SD	1703310419163091194	NMSD	3FAHP07Z17R131053	3228881	3167212214845728	
SD Error	1703310419160001	1UNISD	3FAHP07Z17R131053	3228881	3167212214845728	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215260007	1UNIUT	WV2YB0251KH060431	1702862949		
SD	1703310416289791099	NMSD	WV2YB0251KH060431	4391516	38356889	
SD Error	1703310416280004	1UNISD	WV2YB0251KH060431	4391516	38356889	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215230004	1UNIUT	TRUUF28N341017389	1706161675		
SD	1703310416186511094	NMSD	TRUUF28N341017389	4213115	2895834513072543	
SD Error	1703310416180004	1UNISD	TRUUF28N341017389	4213115	2895834513072543	



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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120003	1UNIUT	1C4RJFAG9FC886250		
SD	1703310415523071073	NMSD	1C4RJFAG9FC886250	38880179	
SD Error	1703310415520001	1UNISD	1C4RJFAG9FC886250	38880179	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120002	1UNIUT	1GKEK13Z72J127717		
SD	1703310415518851072	NMSD	1GKEK13Z72J127717	26998657	
SD Error	1703310415510007	1UNISD	1GKEK13Z72J127717	26998657	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214550003	1UNIUT	1J8FF57WX7D273846		
SD	1703310415049791052	NMSD	1J8FF57WX7D273846	36772452	
SD Error	1703310415040005	1UNISD	1J8FF57WX7D273846	36772452	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214400000	1UNIUT	1N6ED26YX4C481024		
SD	1703310414211351032	NMSD	1N6ED26YX4C481024	2973862513576717	
SD Error	1703310414210000	1UNISD	1N6ED26YX4C481024	2973862513576717	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214350004	1UNIUT	1J4FJ68S7VL517702		
SD	1703310414078531024	NMSD	1J4FJ68S7VL517702	22553621	
SD Error	1703310414070005	1UNISD	1J4FJ68S7VL517702	22553621	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214060002	1UNIUT	2LMDU88C88BJ41167		
SD	1703310412362280975	NMSD	2LMDU88C88BJ41167	33162102	
SD Error	1703310412360001	1UNISD	2LMDU88C88BJ41167	33162102	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214020000	1UNIUT	WVWMA63B8XE494507		
SD	1703310412208520965	NMSD	WVWMA63B8XE494507	36510948	
SD Error	1703310412200004	1UNISD	WVWMA63B8XE494507	36510948	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213580001	1UNIUT	4T1BF1FK8GU576830		
SD	1703310412114460963	NMSD	4T1BF1FK8GU576830	39410139	
SD Error	1703310412110002	1UNISD	4T1BF1FK8GU576830	39410139	



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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213530007	1UNIUT	1FTYS95W2SVA34719	1709444100	
SD	1703310411597270956	NMSD	1FTYS95W2SVA34719	4289234	2930750013142796
SD Error	1703310411590002	1UNISD	1FTYS95W2SVA34719	4289234	2930750013142796
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213460007	1UNIUT	1FMYU02B52KA64916	1709064434	
SD	1703310411354770947	NMSD	1FMYU02B52KA64916	4748595	26897806
SD Error	1703310411350002	1UNISD	1FMYU02B52KA64916	4748595	26897806
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310014	1UNIUT	SMT910K136J242117	1706770705	
SD	1703310410501490921	NMSD	SMT910K136J242117	4513105	38599965
SD Error	1703310410500001	1UNISD	SMT910K136J242117	4513105	38599965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310013	1UNIUT	1J4FF48SX1L547096	1713468606	
SD	1703310410496800920	NMSD	1J4FF48SX1L547096	4275050	26130644
SD Error	1703310410490005	1UNISD	1J4FF48SX1L547096	4275050	26130644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213230000	1UNIUT	2G1FA1ED6B9169062	1703970333	
SD	1703310410213830901	NMSD	2G1FA1ED6B9169062	4776619	39245830
SD Error	1703310410210001	1UNISD	2G1FA1ED6B9169062	4776619	39245830
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213080007	1UNIUT	19XFA16519E031293	1717411204	
SD	1703310409427100875	NMSD	19XFA16519E031293	4709715	38786853
SD Error	1703310409420007	1UNISD	19XFA16519E031293	4709715	38786853
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030011	1UNIUT	1FAFP47V8WF145250	1706161417	
SD	1703310409258200868	NMSD	1FAFP47V8WF145250	3910488	23014022
SD Error	1703310409250004	1UNISD	1FAFP47V8WF145250	3910488	23014022
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030002	1UNIUT	2GCEK19R6T1161694	1710427215	
SD	1703310409212570866	NMSD	2GCEK19R6T1161694	5085884	21627996
SD Error	1703310409210001	1UNISD	2GCEK19R6T1161694	5085884	21627996



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212530010	1UNIUT	2FMDK4AK5BBA76152	1722643836	
SD	1703310408569440850	NMSD	2FMDK4AK5BBA76152	3606118	35238492
SD Error	1703310408560005	1UNISD	2FMDK4AK5BBA76152	3606118	35238492
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212420001	1UNIUT	JS1GR7KA972106734	1701831180	
SD	1703310408188350831	NMSD	JS1GR7KA972106734	4523866	38033254
SD Error	1703310408180005	1UNISD	JS1GR7KA972106734	4523866	38033254
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212340001	1UNIUT	1FT8W3BT1FEC36534	1708774655	
SD	1703310407474750814	NMSD	1FT8W3BT1FEC36534	4829617	39239402
SD Error	1703310407470001	1UNISD	1FT8W3BT1FEC36534	4829617	39239402
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212270002	1UNIUT	SMT700PD07J295307	1711811336	
SD	1703310407319590809	NMSD	SMT700PD07J295307	2626239	3161405414891780
SD Error	1703310407310007	1UNISD	SMT700PD07J295307	2626239	3161405414891780
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212260007	1UNIUT	1C4NJRBB8ED751868	1705309476	
SD	1703310407278340807	NMSD	1C4NJRBB8ED751868	4707948	37824556
SD Error	1703310407270007	1UNISD	1C4NJRBB8ED751868	4707948	37824556
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212080008	1UNIUT	4S4BRBLC3B3428982	1706510774	
SD	1703310406301780785	NMSD	4S4BRBLC3B3428982	4429379	35629948
SD Error	1703310406300001	1UNISD	4S4BRBLC3B3428982	4429379	35629948
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212070003	1UNIUT	JTDKDTB37E1567376	1716309850	
SD	1703310406235210781	NMSD	JTDKDTB37E1567376	4475484	38196447
SD Error	1703310406230005	1UNISD	JTDKDTB37E1567376	4475484	38196447
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211490017	1UNIUT	1FMEU15N3NLA96244	1705413607	
SD	1703310405335210749	NMSD	1FMEU15N3NLA96244	4083726	37682798
SD Error	1703310405330002	1UNISD	1FMEU15N3NLA96244	4083726	37682798



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211410001	1UNIUT	5TEVL52NX2Z112262		
SD	1703310404565050728	NMSD	5TEVL52NX2Z112262	38107818	
SD Error	1703310404560002	1UNISD	5TEVL52NX2Z112262	38107818	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330001	1UNIUT	1J4GW48SXYC371858		
SD	1703310404323020715	NMSD	1J4GW48SXYC371858	25013054	
SD Error	1703310404320002	1UNISD	1J4GW48SXYC371858	25013054	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330000	1UNIUT	1FTRW08L71KB01451		
SD	1703310404320050714	NMSD	1FTRW08L71KB01451	33526720	
SD Error	1703310404310005	1UNISD	1FTRW08L71KB01451	33526720	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211040005	1UNIUT	1C4PJMCB7GW289028		
SD	1703310403019410650	NMSD	1C4PJMCB7GW289028	39491053	
SD Error	1703310403010005	1UNISD	1C4PJMCB7GW289028	39491053	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210560007	1UNIUT	JHLRD78545C047559		
SD	1703310402417690633	NMSD	JHLRD78545C047559	30073722	
SD Error	1703310402410009	1UNISD	JHLRD78545C047559	30073722	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210460002	1UNIUT	1GTHK29265E112437		
SD	1703310402165500616	NMSD	1GTHK29265E112437	2963956413510181	
SD Error	1703310402160001	1UNISD	1GTHK29265E112437	2963956413510181	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410005	1UNIUT	1GNKVJKD8GJ292041		
SD	1703310401558000605	NMSD	1GNKVJKD8GJ292041	39479594	
SD Error	1703310401550006	1UNISD	1GNKVJKD8GJ292041	39479594	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410002	1UNIUT	1FMFU16LX3LA09017		
SD	1703310401543320604	NMSD	1FMFU16LX3LA09017	2745201112097027	
SD Error	1703310401540001	1UNISD	1FMFU16LX3LA09017	2745201112097027	



Daily Suspend Report

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Daily Suspend Report For AK

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302210110004	1UNIUT	YV1FA8750L1303182	1717814885		
SD	1703310400201900562	NMSD	YV1FA8750L1303182	4960027	22476814	
SD Error	1703310400200001	1UNISD	YV1FA8750L1303182	4960027	22476814	

AK Number of New Suspended "E" Transactions with WA:	40
AK Number of Suspended "E" Transactions with WA:	40
AK Number of New Suspended "E" Transactions:	40
AK Number of Suspended "E" Transactions:	40
AK Number of New Suspended "UT" Transactions	40
AK Number of Suspended "UT" Transactions:	40
AK Total Number of New Suspended Transactions:	40
AK Total Number of Suspended Transactions:	40

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 4:07 AM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 4:08 AM
To: Nolen, David B (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org <mailto:Helpdesk@aamva.org>

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 4:08 AM
To: Brosnan, Patrick P (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 4:08 AM
To: OBrien, Audrey K (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 4:09 AM
To: DOA DMV Managers
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 4:10 AM
To: DOA DMV IT notices
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 7:00 AM
To: Brosnan, Patrick P (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 7:01 AM
To: OBrien, Audrey K (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 7:01 AM
To: Nolen, David B (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 7:01 AM
To: DOA DMV IT notices
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 7:02 AM
To: DOA DMV Managers
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 7:02 AM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 10:01 AM
To: OBrien, Audrey K (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 10:01 AM
To: Brosnan, Patrick P (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 10:01 AM
To: Nolen, David B (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 10:02 AM
To: DOA DMV Managers
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 10:02 AM
To: DOA DMV IT notices
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 10:03 AM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 12:26 PM
To: Brosnan, Patrick P (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 12:26 PM
To: OBrien, Audrey K (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 12:26 PM
To: DOA DMV IT notices
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 12:27 PM
To: Nolen, David B (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 12:27 PM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 12:28 PM
To: DOA DMV Managers
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 5:48 PM
To: OBrien, Audrey K (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 5:49 PM
To: Nolen, David B (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 5:49 PM
To: Brosnan, Patrick P (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 5:49 PM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 5:49 PM
To: DOA DMV IT notices
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Saturday, April 1, 2017 5:50 PM
To: DOA DMV Managers
Subject: Nebraska Digital Image Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: NmvtsReports@aamva.org
Sent: Sunday, April 2, 2017 7:12 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170401.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

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Duplicate Vin Report

ALASKA (AK)

for 4/1/2017

Run Date: 4/2/2017

Environment: Production

Page: 1

Duplicate VINs Created By ALASKA

First Time Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **1G1BE5SM2G7289271** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	1G1BE5SM2G7289271	ALASKA	5099255	CHEV/2016	4/1/2017	4/1/2017	Interactive New Title
Current	1G1BE5SM2G7289271	WASHINGTON	1618220709	CHEV/2016	6/30/2016	6/30/2016	Interactive New Title

Number Of First Time Duplicates Created 1

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **2G1WD58C569312543** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	2G1WD58C569312543	ALASKA	5055040	CHEV/2006	4/1/2017	4/1/2017	Interactive Change Title
History #1	2G1WD58C569312543	ALASKA	5080441	CHEV/2006	3/20/2017	3/20/2017	Interactive CSOT
History #2	2G1WD58C569312543	OHIO	2514109650	CHEV/2006	2/9/2017	2/9/2017	Interactive New Title
Current	2G1WD58C569312543	OHIO	2512065912	CHEV/2006	7/12/2013	7/17/2013	Batch Add of Title
History #1	2G1WD58C569312543	OHIO	2511935723	CHEV/2006	4/20/2013	4/24/2013	Batch Add of Title
History #2	2G1WD58C569312543	OHIO	8700679461	CHEV/2006	5/4/2006	5/16/2006	Batch Add of Title

Duplicate VIN: **WBAVC93597KX61775** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	WBAVC93597KX61775	ALASKA	5092226	BMW /2007	4/1/2017	4/1/2017	Interactive Change Title
History #1	WBAVC93597KX61775	ALASKA	5092225	BMW /2007	4/1/2017	4/1/2017	Interactive CSOT
History #2	WBAVC93597KX61775	OHIO	3108043079	BMW /2007	2/7/2017	2/7/2017	Interactive New Title
Current	WBAVC93597KX61775	OHIO	2512113609	BMW /2007	8/12/2013	8/21/2013	Batch Add of Title
History #1	WBAVC93597KX61775	OHIO	1000296581	BMW /2007	6/24/2013	7/3/2013	Batch Add of Title
History #2	WBAVC93597KX61775	OHIO	4302002074	BMW /2007	9/25/2009	10/2/2009	Batch Add of Title
History #3	WBAVC93597KX61775	OHIO	4301969325	BMW /2007	7/8/2009	7/17/2009	Batch Add of Title



Duplicate Vin Report

ALASKA (AK)
for 4/1/2017

Run Date: 4/2/2017
Environment: Production
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Duplicate VINS Created By ALASKA

History #4	WBAVC93597KX61775	OHIO	4301713939	BMW /2007	7/31/2007	8/10/2007	Batch Add of Title
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Number Of Addition to Existing Duplicates Created	2
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Total Number Of Duplicate VINS created:	3
---	---

From: NmvtsReports@aamva.org
Sent: Sunday, April 2, 2017 7:16 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170401.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Daily Suspense Report

4/1/2017

Run Date: 4/2/2017
Environment: Production
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Daily Suspense Report For AK

Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216510010	1UNIUT	1GTEK19V11E208963	1703609040		
SD	1703310420233251235	NMSD	1GTEK19V11E208963	4405006	25756777	
SD Error	1703310420230002	1UNISD	1GTEK19V11E208963	4405006	25756777	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216450006	1UNIUT	1GKDM19X03B516044	1706712767		
SD	1703310420021381219	NMSD	1GKDM19X03B516044	4847668	37313739	
SD Error	1703310420010006	1UNISD	1GKDM19X03B516044	4847668	37313739	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216330007	1UNIUT	WBAVL1C56FVY39945	1704509770		
SD	1703310419255281199	NMSD	WBAVL1C56FVY39945	4828311	39311504	
SD Error	1703310419250002	1UNISD	WBAVL1C56FVY39945	4828311	39311504	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216310000	1UNIUT	JTJBM7FX6F5111445	1706511999		
SD	1703310419214811197	NMSD	JTJBM7FX6F5111445	4742837	39031723	
SD Error	1703310419210001	1UNISD	JTJBM7FX6F5111445	4742837	39031723	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216300000	1UNIUT	3FAHP07Z17R131053	1703059308		
SD	1703310419163091194	NMSD	3FAHP07Z17R131053	3228881	3167212214845728	
SD Error	1703310419160001	1UNISD	3FAHP07Z17R131053	3228881	3167212214845728	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215260007	1UNIUT	WV2YB0251KH060431	1702862949		
SD	1703310416289791099	NMSD	WV2YB0251KH060431	4391516	38356889	
SD Error	1703310416280004	1UNISD	WV2YB0251KH060431	4391516	38356889	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215230004	1UNIUT	TRUUF28N341017389	1706161675		
SD	1703310416186511094	NMSD	TRUUF28N341017389	4213115	2895834513072543	
SD Error	1703310416180004	1UNISD	TRUUF28N341017389	4213115	2895834513072543	



Daily Suspense Report

4/1/2017

Run Date: 4/2/2017
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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120003	1UNIUT	1C4RJFAG9FC886250		
SD	1703310415523071073	NMSD	1C4RJFAG9FC886250	38880179	
SD Error	1703310415520001	1UNISD	1C4RJFAG9FC886250	38880179	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120002	1UNIUT	1GKEK13Z72J127717		
SD	1703310415518851072	NMSD	1GKEK13Z72J127717	26998657	
SD Error	1703310415510007	1UNISD	1GKEK13Z72J127717	26998657	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214550003	1UNIUT	1J8FF57WX7D273846		
SD	1703310415049791052	NMSD	1J8FF57WX7D273846	36772452	
SD Error	1703310415040005	1UNISD	1J8FF57WX7D273846	36772452	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214400000	1UNIUT	1N6ED26YX4C481024		
SD	1703310414211351032	NMSD	1N6ED26YX4C481024	2973862513576717	
SD Error	1703310414210000	1UNISD	1N6ED26YX4C481024	2973862513576717	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214350004	1UNIUT	1J4FJ68S7VL517702		
SD	1703310414078531024	NMSD	1J4FJ68S7VL517702	22553621	
SD Error	1703310414070005	1UNISD	1J4FJ68S7VL517702	22553621	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214060002	1UNIUT	2LMDU88C88BJ41167		
SD	1703310412362280975	NMSD	2LMDU88C88BJ41167	33162102	
SD Error	1703310412360001	1UNISD	2LMDU88C88BJ41167	33162102	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214020000	1UNIUT	WVWMA63B8XE494507		
SD	1703310412208520965	NMSD	WVWMA63B8XE494507	36510948	
SD Error	1703310412200004	1UNISD	WVWMA63B8XE494507	36510948	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213580001	1UNIUT	4T1BF1FK8GU576830		
SD	1703310412114460963	NMSD	4T1BF1FK8GU576830	39410139	
SD Error	1703310412110002	1UNISD	4T1BF1FK8GU576830	39410139	



Daily Suspense Report

4/1/2017

Run Date: 4/2/2017
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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213530007	1UNIUT	1FTYS95W2SVA34719	1709444100	
SD	1703310411597270956	NMSD	1FTYS95W2SVA34719	4289234	2930750013142796
SD Error	1703310411590002	1UNISD	1FTYS95W2SVA34719	4289234	2930750013142796
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213460007	1UNIUT	1FMYU02B52KA64916	1709064434	
SD	1703310411354770947	NMSD	1FMYU02B52KA64916	4748595	26897806
SD Error	1703310411350002	1UNISD	1FMYU02B52KA64916	4748595	26897806
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310014	1UNIUT	SMT910K136J242117	1706770705	
SD	1703310410501490921	NMSD	SMT910K136J242117	4513105	38599965
SD Error	1703310410500001	1UNISD	SMT910K136J242117	4513105	38599965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310013	1UNIUT	1J4FF48SX1L547096	1713468606	
SD	1703310410496800920	NMSD	1J4FF48SX1L547096	4275050	26130644
SD Error	1703310410490005	1UNISD	1J4FF48SX1L547096	4275050	26130644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213230000	1UNIUT	2G1FA1ED6B9169062	1703970333	
SD	1703310410213830901	NMSD	2G1FA1ED6B9169062	4776619	39245830
SD Error	1703310410210001	1UNISD	2G1FA1ED6B9169062	4776619	39245830
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213080007	1UNIUT	19XFA16519E031293	1717411204	
SD	1703310409427100875	NMSD	19XFA16519E031293	4709715	38786853
SD Error	1703310409420007	1UNISD	19XFA16519E031293	4709715	38786853
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030011	1UNIUT	1FAFP47V8WF145250	1706161417	
SD	1703310409258200868	NMSD	1FAFP47V8WF145250	3910488	23014022
SD Error	1703310409250004	1UNISD	1FAFP47V8WF145250	3910488	23014022
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030002	1UNIUT	2GCEK19R6T1161694	1710427215	
SD	1703310409212570866	NMSD	2GCEK19R6T1161694	5085884	21627996
SD Error	1703310409210001	1UNISD	2GCEK19R6T1161694	5085884	21627996



Daily Suspense Report

4/1/2017

Run Date: 4/2/2017
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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212530010	1UNIUT	2FMDK4AK5BBA76152	1722643836	
SD	1703310408569440850	NMSD	2FMDK4AK5BBA76152	3606118	35238492
SD Error	1703310408560005	1UNISD	2FMDK4AK5BBA76152	3606118	35238492
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212420001	1UNIUT	JS1GR7KA972106734	1701831180	
SD	1703310408188350831	NMSD	JS1GR7KA972106734	4523866	38033254
SD Error	1703310408180005	1UNISD	JS1GR7KA972106734	4523866	38033254
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212340001	1UNIUT	1FT8W3BT1FEC36534	1708774655	
SD	1703310407474750814	NMSD	1FT8W3BT1FEC36534	4829617	39239402
SD Error	1703310407470001	1UNISD	1FT8W3BT1FEC36534	4829617	39239402
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212270002	1UNIUT	SMT700PD07J295307	1711811336	
SD	1703310407319590809	NMSD	SMT700PD07J295307	2626239	3161405414891780
SD Error	1703310407310007	1UNISD	SMT700PD07J295307	2626239	3161405414891780
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212260007	1UNIUT	1C4NJRBB8ED751868	1705309476	
SD	1703310407278340807	NMSD	1C4NJRBB8ED751868	4707948	37824556
SD Error	1703310407270007	1UNISD	1C4NJRBB8ED751868	4707948	37824556
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212080008	1UNIUT	4S4BRBLC3B3428982	1706510774	
SD	1703310406301780785	NMSD	4S4BRBLC3B3428982	4429379	35629948
SD Error	1703310406300001	1UNISD	4S4BRBLC3B3428982	4429379	35629948
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212070003	1UNIUT	JTDKDTB37E1567376	1716309850	
SD	1703310406235210781	NMSD	JTDKDTB37E1567376	4475484	38196447
SD Error	1703310406230005	1UNISD	JTDKDTB37E1567376	4475484	38196447
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211490017	1UNIUT	1FMEU15N3NLA96244	1705413607	
SD	1703310405335210749	NMSD	1FMEU15N3NLA96244	4083726	37682798
SD Error	1703310405330002	1UNISD	1FMEU15N3NLA96244	4083726	37682798



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211410001	1UNIUT	5TEVL52NX2Z112262	1711771690	
SD	1703310404565050728	NMSD	5TEVL52NX2Z112262	4422738	38107818
SD Error	1703310404560002	1UNISD	5TEVL52NX2Z112262	4422738	38107818
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330001	1UNIUT	1J4GW48SXYC371858	1708970305	
SD	1703310404323020715	NMSD	1J4GW48SXYC371858	4679501	25013054
SD Error	1703310404320002	1UNISD	1J4GW48SXYC371858	4679501	25013054
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330000	1UNIUT	1FTRW08L71KB01451	1701226548	
SD	1703310404320050714	NMSD	1FTRW08L71KB01451	4836261	33526720
SD Error	1703310404310005	1UNISD	1FTRW08L71KB01451	4836261	33526720
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211040005	1UNIUT	1C4PJMCB7GW289028	1705266074	
SD	1703310403019410650	NMSD	1C4PJMCB7GW289028	4666642	39491053
SD Error	1703310403010005	1UNISD	1C4PJMCB7GW289028	4666642	39491053
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210560007	1UNIUT	JHLRD78545C047559	1708129446	
SD	1703310402417690633	NMSD	JHLRD78545C047559	3589280	30073722
SD Error	1703310402410009	1UNISD	JHLRD78545C047559	3589280	30073722
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210460002	1UNIUT	1GTHK29265E112437	1707017777	
SD	1703310402165500616	NMSD	1GTHK29265E112437	2430843	2963956413510181
SD Error	1703310402160001	1UNISD	1GTHK29265E112437	2430843	2963956413510181
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410005	1UNIUT	1GNKVJKD8GJ292041	1703362237	
SD	1703310401558000605	NMSD	1GNKVJKD8GJ292041	4666597	39479594
SD Error	1703310401550006	1UNISD	1GNKVJKD8GJ292041	4666597	39479594
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410002	1UNIUT	1FMFU16LX3LA09017	1712644780	
SD	1703310401543320604	NMSD	1FMFU16LX3LA09017	4125475	2745201112097027
SD Error	1703310401540001	1UNISD	1FMFU16LX3LA09017	4125475	2745201112097027



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Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302210110004	1UNIUT	YV1FA8750L1303182	1717814885		
SD	1703310400201900562	NMSD	YV1FA8750L1303182	4960027	22476814	
SD Error	1703310400200001	1UNISD	YV1FA8750L1303182	4960027	22476814	

AK Number of New Suspended "E" Transactions with WA:	0
AK Number of Suspended "E" Transactions with WA:	40
AK Number of New Suspended "E" Transactions:	0
AK Number of Suspended "E" Transactions:	40
AK Number of New Suspended "UT" Transactions	0
AK Number of Suspended "UT" Transactions:	40
AK Total Number of New Suspended Transactions:	0
AK Total Number of Suspended Transactions:	40

From: NmvtsReports@aamva.org
Sent: Monday, April 3, 2017 2:21 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170402.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 4/2/2017

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Duplicate VINS Created By ALASKA

No Duplicates Created on 4/2/2017

From: NmvtsReports@aamva.org
Sent: Monday, April 3, 2017 2:25 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170402.pdf

Follow Up Flag: Follow up
Flag Status: Completed

The attached report contains transaction information for the Titles that are in 'Suspense' status.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



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Daily Suspense Report For AK

Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216510010	1UNIUT	1GTEK19V11E208963	1703609040		
SD	1703310420233251235	NMSD	1GTEK19V11E208963	4405006	25756777	
SD Error	1703310420230002	1UNISD	1GTEK19V11E208963	4405006	25756777	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216450006	1UNIUT	1GKDM19X03B516044	1706712767		
SD	1703310420021381219	NMSD	1GKDM19X03B516044	4847668	37313739	
SD Error	1703310420010006	1UNISD	1GKDM19X03B516044	4847668	37313739	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216330007	1UNIUT	WBAVL1C56FVY39945	1704509770		
SD	1703310419255281199	NMSD	WBAVL1C56FVY39945	4828311	39311504	
SD Error	1703310419250002	1UNISD	WBAVL1C56FVY39945	4828311	39311504	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216310000	1UNIUT	JTJBM7FX6F5111445	1706511999		
SD	1703310419214811197	NMSD	JTJBM7FX6F5111445	4742837	39031723	
SD Error	1703310419210001	1UNISD	JTJBM7FX6F5111445	4742837	39031723	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216300000	1UNIUT	3FAHP07Z17R131053	1703059308		
SD	1703310419163091194	NMSD	3FAHP07Z17R131053	3228881	3167212214845728	
SD Error	1703310419160001	1UNISD	3FAHP07Z17R131053	3228881	3167212214845728	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215260007	1UNIUT	WV2YB0251KH060431	1702862949		
SD	1703310416289791099	NMSD	WV2YB0251KH060431	4391516	38356889	
SD Error	1703310416280004	1UNISD	WV2YB0251KH060431	4391516	38356889	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215230004	1UNIUT	TRUUF28N341017389	1706161675		
SD	1703310416186511094	NMSD	TRUUF28N341017389	4213115	2895834513072543	
SD Error	1703310416180004	1UNISD	TRUUF28N341017389	4213115	2895834513072543	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120003	1UNIUT	1C4RJFAG9FC886250		
SD	1703310415523071073	NMSD	1C4RJFAG9FC886250	38880179	
SD Error	1703310415520001	1UNISD	1C4RJFAG9FC886250	38880179	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120002	1UNIUT	1GKEK13Z72J127717		
SD	1703310415518851072	NMSD	1GKEK13Z72J127717	26998657	
SD Error	1703310415510007	1UNISD	1GKEK13Z72J127717	26998657	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214550003	1UNIUT	1J8FF57WX7D273846		
SD	1703310415049791052	NMSD	1J8FF57WX7D273846	36772452	
SD Error	1703310415040005	1UNISD	1J8FF57WX7D273846	36772452	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214400000	1UNIUT	1N6ED26YX4C481024		
SD	1703310414211351032	NMSD	1N6ED26YX4C481024	2973862513576717	
SD Error	1703310414210000	1UNISD	1N6ED26YX4C481024	2973862513576717	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214350004	1UNIUT	1J4FJ68S7VL517702		
SD	1703310414078531024	NMSD	1J4FJ68S7VL517702	22553621	
SD Error	1703310414070005	1UNISD	1J4FJ68S7VL517702	22553621	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214060002	1UNIUT	2LMDU88C88BJ41167		
SD	1703310412362280975	NMSD	2LMDU88C88BJ41167	33162102	
SD Error	1703310412360001	1UNISD	2LMDU88C88BJ41167	33162102	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214020000	1UNIUT	WVWMA63B8XE494507		
SD	1703310412208520965	NMSD	WVWMA63B8XE494507	36510948	
SD Error	1703310412200004	1UNISD	WVWMA63B8XE494507	36510948	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213580001	1UNIUT	4T1BF1FK8GU576830		
SD	1703310412114460963	NMSD	4T1BF1FK8GU576830	39410139	
SD Error	1703310412110002	1UNISD	4T1BF1FK8GU576830	39410139	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213530007	1UNIUT	1FTYS95W2SVA34719	1709444100	
SD	1703310411597270956	NMSD	1FTYS95W2SVA34719	4289234	2930750013142796
SD Error	1703310411590002	1UNISD	1FTYS95W2SVA34719	4289234	2930750013142796
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213460007	1UNIUT	1FMYU02B52KA64916	1709064434	
SD	1703310411354770947	NMSD	1FMYU02B52KA64916	4748595	26897806
SD Error	1703310411350002	1UNISD	1FMYU02B52KA64916	4748595	26897806
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310014	1UNIUT	SMT910K136J242117	1706770705	
SD	1703310410501490921	NMSD	SMT910K136J242117	4513105	38599965
SD Error	1703310410500001	1UNISD	SMT910K136J242117	4513105	38599965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310013	1UNIUT	1J4FF48SX1L547096	1713468606	
SD	1703310410496800920	NMSD	1J4FF48SX1L547096	4275050	26130644
SD Error	1703310410490005	1UNISD	1J4FF48SX1L547096	4275050	26130644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213230000	1UNIUT	2G1FA1ED6B9169062	1703970333	
SD	1703310410213830901	NMSD	2G1FA1ED6B9169062	4776619	39245830
SD Error	1703310410210001	1UNISD	2G1FA1ED6B9169062	4776619	39245830
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213080007	1UNIUT	19XFA16519E031293	1717411204	
SD	1703310409427100875	NMSD	19XFA16519E031293	4709715	38786853
SD Error	1703310409420007	1UNISD	19XFA16519E031293	4709715	38786853
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030011	1UNIUT	1FAFP47V8WF145250	1706161417	
SD	1703310409258200868	NMSD	1FAFP47V8WF145250	3910488	23014022
SD Error	1703310409250004	1UNISD	1FAFP47V8WF145250	3910488	23014022
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030002	1UNIUT	2GCEK19R6T1161694	1710427215	
SD	1703310409212570866	NMSD	2GCEK19R6T1161694	5085884	21627996
SD Error	1703310409210001	1UNISD	2GCEK19R6T1161694	5085884	21627996



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212530010	1UNIUT	2FMDK4AK5BBA76152	1722643836	
SD	1703310408569440850	NMSD	2FMDK4AK5BBA76152	3606118	35238492
SD Error	1703310408560005	1UNISD	2FMDK4AK5BBA76152	3606118	35238492
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212420001	1UNIUT	JS1GR7KA972106734	1701831180	
SD	1703310408188350831	NMSD	JS1GR7KA972106734	4523866	38033254
SD Error	1703310408180005	1UNISD	JS1GR7KA972106734	4523866	38033254
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212340001	1UNIUT	1FT8W3BT1FEC36534	1708774655	
SD	1703310407474750814	NMSD	1FT8W3BT1FEC36534	4829617	39239402
SD Error	1703310407470001	1UNISD	1FT8W3BT1FEC36534	4829617	39239402
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212270002	1UNIUT	SMT700PD07J295307	1711811336	
SD	1703310407319590809	NMSD	SMT700PD07J295307	2626239	3161405414891780
SD Error	1703310407310007	1UNISD	SMT700PD07J295307	2626239	3161405414891780
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212260007	1UNIUT	1C4NJRBB8ED751868	1705309476	
SD	1703310407278340807	NMSD	1C4NJRBB8ED751868	4707948	37824556
SD Error	1703310407270007	1UNISD	1C4NJRBB8ED751868	4707948	37824556
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212080008	1UNIUT	4S4BRBLC3B3428982	1706510774	
SD	1703310406301780785	NMSD	4S4BRBLC3B3428982	4429379	35629948
SD Error	1703310406300001	1UNISD	4S4BRBLC3B3428982	4429379	35629948
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212070003	1UNIUT	JTDKDTB37E1567376	1716309850	
SD	1703310406235210781	NMSD	JTDKDTB37E1567376	4475484	38196447
SD Error	1703310406230005	1UNISD	JTDKDTB37E1567376	4475484	38196447
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211490017	1UNIUT	1FMEU15N3NLA96244	1705413607	
SD	1703310405335210749	NMSD	1FMEU15N3NLA96244	4083726	37682798
SD Error	1703310405330002	1UNISD	1FMEU15N3NLA96244	4083726	37682798



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211410001	1UNIUT	5TEVL52NX2Z112262		
SD	1703310404565050728	NMSD	5TEVL52NX2Z112262	38107818	
SD Error	1703310404560002	1UNISD	5TEVL52NX2Z112262	38107818	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330001	1UNIUT	1J4GW48SXYC371858		
SD	1703310404323020715	NMSD	1J4GW48SXYC371858	25013054	
SD Error	1703310404320002	1UNISD	1J4GW48SXYC371858	25013054	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330000	1UNIUT	1FTRW08L71KB01451		
SD	1703310404320050714	NMSD	1FTRW08L71KB01451	33526720	
SD Error	1703310404310005	1UNISD	1FTRW08L71KB01451	33526720	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211040005	1UNIUT	1C4PJMCB7GW289028		
SD	1703310403019410650	NMSD	1C4PJMCB7GW289028	39491053	
SD Error	1703310403010005	1UNISD	1C4PJMCB7GW289028	39491053	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210560007	1UNIUT	JHLRD78545C047559		
SD	1703310402417690633	NMSD	JHLRD78545C047559	30073722	
SD Error	1703310402410009	1UNISD	JHLRD78545C047559	30073722	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210460002	1UNIUT	1GTHK29265E112437		
SD	1703310402165500616	NMSD	1GTHK29265E112437	2963956413510181	
SD Error	1703310402160001	1UNISD	1GTHK29265E112437	2963956413510181	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410005	1UNIUT	1GNKVJKD8GJ292041		
SD	1703310401558000605	NMSD	1GNKVJKD8GJ292041	39479594	
SD Error	1703310401550006	1UNISD	1GNKVJKD8GJ292041	39479594	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410002	1UNIUT	1FMFU16LX3LA09017		
SD	1703310401543320604	NMSD	1FMFU16LX3LA09017	2745201112097027	
SD Error	1703310401540001	1UNISD	1FMFU16LX3LA09017	2745201112097027	



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Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302210110004	1UNIUT	YV1FA8750L1303182	1717814885		
SD	1703310400201900562	NMSD	YV1FA8750L1303182	4960027	22476814	
SD Error	1703310400200001	1UNISD	YV1FA8750L1303182	4960027	22476814	

AK Number of New Suspended "E" Transactions with WA:	0
AK Number of Suspended "E" Transactions with WA:	40
AK Number of New Suspended "E" Transactions:	0
AK Number of Suspended "E" Transactions:	40
AK Number of New Suspended "UT" Transactions	0
AK Number of Suspended "UT" Transactions:	40
AK Total Number of New Suspended Transactions:	0
AK Total Number of Suspended Transactions:	40

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 6:28 AM
To: Brosnan, Patrick P (DOA)
Subject: PDPS TEST Scheduled Maintenance for Sunday, April 9, 2017

PDPS Participants:

NDR has notified AAMVA Operations that NDR will be performing scheduled maintenance on PDPS Production and Test on Sunday, April 9, 2017 between 9:00 AM ET and 12:00 PM ET. PDPS should be available during the maintenance window however the application may be brought down during this time period if any maintenance issues occur.

The AAMVA team remains dedicated to providing quality services that meet the critical business needs of our customers, including providing advance notice of all planned outages.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 Option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 6:28 AM
To: DOA DMV IT notices
Subject: PDPS TEST Scheduled Maintenance for Sunday, April 9, 2017

PDPS Participants:

NDR has notified AAMVA Operations that NDR will be performing scheduled maintenance on PDPS Production and Test on Sunday, April 9, 2017 between 9:00 AM ET and 12:00 PM ET. PDPS should be available during the maintenance window however the application may be brought down during this time period if any maintenance issues occur.

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If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 Option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 6:29 AM
To: OBrien, Audrey K (DOA)
Subject: PDPS TEST Scheduled Maintenance for Sunday, April 9, 2017

PDPS Participants:

NDR has notified AAMVA Operations that NDR will be performing scheduled maintenance on PDPS Production and Test on Sunday, April 9, 2017 between 9:00 AM ET and 12:00 PM ET. PDPS should be available during the maintenance window however the application may be brought down during this time period if any maintenance issues occur.

The AAMVA team remains dedicated to providing quality services that meet the critical business needs of our customers, including providing advance notice of all planned outages.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 Option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 6:29 AM
To: Peters, Mina L (DOA)
Subject: PDPS TEST Scheduled Maintenance for Sunday, April 9, 2017

PDPS Participants:

NDR has notified AAMVA Operations that NDR will be performing scheduled maintenance on PDPS Production and Test on Sunday, April 9, 2017 between 9:00 AM ET and 12:00 PM ET. PDPS should be available during the maintenance window however the application may be brought down during this time period if any maintenance issues occur.

The AAMVA team remains dedicated to providing quality services that meet the critical business needs of our customers, including providing advance notice of all planned outages.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 Option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 7:09 AM
To: Nolen, David B (DOA)
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 7:09 AM
To: Brosnan, Patrick P (DOA)
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 7:10 AM
To: OBrien, Audrey K (DOA)
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 7:11 AM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 7:11 AM
To: DOA DMV IT notices
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 7:11 AM
To: DOA DMV Managers
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:08 AM
To: OBrien, Audrey K (DOA)
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:08 AM
To: Brosnan, Patrick P (DOA)
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:09 AM
To: Nolen, David B (DOA)
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:09 AM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:10 AM
To: DOA DMV Managers
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:10 AM
To: DOA DMV IT notices
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:16 AM
To: Brosnan, Patrick P (DOA)
Subject: Nebraska Digital Image is Available

Jurisdictions:

Nebraska Digital Image has resumed normal application processing.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:17 AM
To: Nolen, David B (DOA)
Subject: Nebraska Digital Image is Available

Jurisdictions:

Nebraska Digital Image has resumed normal application processing.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:17 AM
To: OBrien, Audrey K (DOA)
Subject: Nebraska Digital Image is Available

Jurisdictions:

Nebraska Digital Image has resumed normal application processing.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:17 AM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image is Available

Jurisdictions:

Nebraska Digital Image has resumed normal application processing.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:18 AM
To: DOA DMV Managers
Subject: Nebraska Digital Image is Available

Jurisdictions:

Nebraska Digital Image has resumed normal application processing.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 3, 2017 8:18 AM
To: DOA DMV IT notices
Subject: Nebraska Digital Image is Available

Jurisdictions:

Nebraska Digital Image has resumed normal application processing.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: Thompson, Marla R (DOA)
Sent: Monday, April 3, 2017 9:08 AM
To: Ferro, Anne
Subject: FW: ITINs for HB 74

Good morning! Any chance you and your staff have some information on the ITIN issue? ACLU is saying that this is viable way to check and SOLVE off the ITIN instead of Social Security. We had told them no but they think that Tennessee allows it and is REAL ID Compliant.

Hoping you can direct me to the someone to chat with about this?

Thanks,
Marla Thompson

From: Gaffney, Emily D (GOV)
Sent: Sunday, April 02, 2017 4:12 PM
To: Ridle, Leslie D (DOA) <leslie.ridle@alaska.gov>; Thompson, Marla R (DOA) <marla.thompson@alaska.gov>; Johnson, Amy J (DOA) <amy.johnson1@alaska.gov>; Stanker, Michael A (LAW) <michael.stanker@alaska.gov>; Montalbo, Minta C (DOA) <minta.montalbo@alaska.gov>
Subject: RE: ITINs for HB 74

In case anyone's interested, link to the instructions to obtain an ITIN and the list of acceptable supporting documents:

<https://www.irs.gov/pub/irs-pdf/iw7.pdf>

Also, here's a reminder on the IRS website warning of potential security risks for states that allow or are considering allowing use of ITINs (I think it was issued in 2012):

https://www.irs.gov/pub/irs-utl/itin_dmv_info.pdf

From: Ridle, Leslie D (DOA)
Sent: Sunday, April 02, 2017 3:27 PM
To: Thompson, Marla R (DOA); Johnson, Amy J (DOA); Stanker, Michael A (LAW); Gaffney, Emily D (GOV); Montalbo, Minta C (DOA)
Subject: ITINs for HB 74

Interesting info on ITIN's. Note it does say some states accept them for DLs. Marla, when you check with AAMVA on this, ask where a state would check to see if the ITIN is authentic. Is there a database to check?

<https://www.americanimmigrationcouncil.org/research/facts-about-individual-tax-identification-number-itin>

From: Ferro, Anne <AFerro@aamva.org>
Sent: Monday, April 3, 2017 9:10 AM
To: Thompson, Marla R (DOA)
Subject: RE: ITINs for HB 74

Hi Marla – I will run a quick check and get back to you shortly.

Anne Ferro | AAMVA | D: 703.908.5766 | C: 703.589.0141 | aferro@aamva.org
Safe Drivers ▪ Safe Vehicles ▪ Secure Identities ▪ Saving Lives

Confidentiality Notice:

This email message may contain privileged or confidential information and is for the use of intended recipients only. Do not share with or forward to additional parties except as necessary to conduct the business for which this email (and attachments) was clearly intended. If you have received this message in error, please immediately advise the sender by reply email and then delete this message.

From: Thompson, Marla R (DOA) [mailto:marla.thompson@alaska.gov]
Sent: Monday, April 3, 2017 1:08 PM
To: Ferro, Anne <AFerro@aamva.org>
Subject: FW: ITINs for HB 74

Good morning! Any chance you and your staff have some information on the ITIN issue? ACLU is saying that this is viable way to check and SOLVE off the ITIN instead of Social Security. We had told them no but they think that Tennessee allows it and is REAL ID Compliant.

Hoping you can direct me to the someone to chat with about this?

Thanks,
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Sent: Sunday, April 02, 2017 4:12 PM
To: Ridle, Leslie D (DOA) <leslie.ridle@alaska.gov>; Thompson, Marla R (DOA) <marla.thompson@alaska.gov>; Johnson, Amy J (DOA) <amy.johnson1@alaska.gov>; Stanker, Michael A (LAW) <michael.stanker@alaska.gov>; Montalbo, Minta C (DOA) <minta.montalbo@alaska.gov>
Subject: RE: ITINs for HB 74

In case anyone's interested, link to the instructions to obtain an ITIN and the list of acceptable supporting documents:

<https://www.irs.gov/pub/irs-pdf/iw7.pdf>

Also, here's a reminder on the IRS website warning of potential security risks for states that allow or are considering allowing use of ITINs (I think it was issued in 2012):

https://www.irs.gov/pub/irs-utl/itin_dmv_info.pdf

From: Ridle, Leslie D (DOA)

Sent: Sunday, April 02, 2017 3:27 PM

To: Thompson, Marla R (DOA); Johnson, Amy J (DOA); Stanker, Michael A (LAW); Gaffney, Emily D (GOV); Montalbo, Minta C (DOA)

Subject: ITINs for HB 74

Interesting info on ITIN's. Note it does say some states accept them for DLs. Marla, when you check with AAMVA on this, ask where a state would check to see if the ITIN is authentic. Is there a database to check?

<https://www.americanimmigrationcouncil.org/research/facts-about-individual-tax-identification-number-itin>

From: Helen Martin <helen.martin@wyo.gov>
Sent: Monday, April 3, 2017 10:36 AM
To: Thompson, Marla R (DOA); Tham, Nichole M (DOA); Peters, Mina L (DOA)
Cc: Debbie Trojovsky; Granger, Deb; Jordaan, Loffie
Subject: Re: S2S Issues between Wyoming and Alaska

Hello Everyone,

Please accept my sincere apologies for sending my previous email to all of you on March 20th.

After numerous discussions with our staff and programmer, as well as Loffie (thank you Loffie), I realize that I have been misunderstanding how S2S is supposed to work.

I would like to inform you that Wyoming has been busy retraining and reprogramming to accommodate Alaska and the other states, especially when it comes to the customary ID cards.

I have come to realize that I had been under the mindset that SPEXS should work exactly like CDLIS and now understand that these are both separate processes.

I also understand that it is the prerogative of each state to issue credentials and place SPEXS Pointers on their credentials under the S2S guidelines as explained to all of us by AAMVA.

Please know that Wyoming would like to work together with Alaska and the other states discussing and learning how and why each of us do what we do in order to make S2S work.

Thank you Alaska for making me realize that there can be more than one way to do this and that the way Wyoming has been doing things might not be the best way after all.

Again, I apologize for my misunderstanding, and I look forward to working with all of you in the future.

Helen P. Martin
Senior Supervisor
CDL Help Desk/S2S/Renewals
Wyoming Driver Services
Office: 307.777.4841
Fax: 307.777.4922
helen.martin@wyo.gov

On Mon, Mar 20, 2017 at 12:25 PM, Helen Martin <helen.martin@wyo.gov> wrote:

Good morning,

It has become apparent that there is an issue between the residents of Alaska and Wyoming when it comes to issuing SPEXS credentials (as well as CDLIS), and if this is not resolved, will continue to be a on-going issue with the other states that join the S2S environment.

Alaska is issuing numerous "customary" IDC's to Wyoming driver license holders. This is creating problems for these drivers, since Wyoming is under the understanding that these drivers have now moved to Alaska. This is also putting all of these drivers on the "Duplicates" reporting since they now have a SPEXS Pointer in Alaska and a SPEXS Pointer in Wyoming.

I am unsure of the residency requirements that Alaska is having these drivers show when issuing them an ID card; however, if Alaska is wanting to give ID cards to non-residents, then it would seem that Alaska should not put SPEXS Pointers on these customary ID cards.

If all of the states issue customary ID cards and put SPEXS Pointers on them and then only one state issues the DL and puts a SPEXS Pointer on it, then we will have numerous "duplicates" of the same driver showing up in other states. The problem I see with this, is that if law enforcement were to attempt to locate this individual, where would they begin amongst all of these SPEXS Pointers.

I think this issue should be discussed tomorrow at the S2S conference call, and be addressed on the conference call with the AAMVA S2S Governance Committee on Thursday.

Please let me know what your thoughts are regarding this troublesome issue. Thank you for considering this.

Helen P. Martin
Senior Supervisor
CDL Help Desk/S2S/Renewals
Wyoming Driver Services
Office: [307.777.4841](tel:307.777.4841)
Fax: [307.777.4922](tel:307.777.4922)
helen.martin@wyo.gov

E-Mail to and from me, in connection with the transaction of public business, is subject to the Wyoming Public Records Act and may be disclosed to third parties.

From: Nolen, David B (DOA)
Sent: Monday, April 3, 2017 11:08 AM
To: NMVTIS Help Desk
Subject: FW: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170402.pdf

Please clear the suspended flags for the vehicles in the attached report. Our data is correct and our system was working correctly.

Thanks,

David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588



From: NmvttisReports@aamva.org [mailto:NmvttisReports@aamva.org]
Sent: Monday, April 03, 2017 2:25 AM
To: Nolen, David B (DOA) <david.nolen@alaska.gov>; jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored) <DOA.DMV.NMVTIS.Help@alaska.gov>; jlandrum@aamva.org
Subject: SuspenseReport - AK

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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Daily Suspense Report

4/2/2017

Run Date: 4/3/2017
Environment: Production
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Daily Suspense Report For AK

Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216510010	1UNIUT	1GTEK19V11E208963	1703609040		
SD	1703310420233251235	NMSD	1GTEK19V11E208963	4405006	25756777	
SD Error	1703310420230002	1UNISD	1GTEK19V11E208963	4405006	25756777	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216450006	1UNIUT	1GKDM19X03B516044	1706712767		
SD	1703310420021381219	NMSD	1GKDM19X03B516044	4847668	37313739	
SD Error	1703310420010006	1UNISD	1GKDM19X03B516044	4847668	37313739	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216330007	1UNIUT	WBAVL1C56FVY39945	1704509770		
SD	1703310419255281199	NMSD	WBAVL1C56FVY39945	4828311	39311504	
SD Error	1703310419250002	1UNISD	WBAVL1C56FVY39945	4828311	39311504	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216310000	1UNIUT	JTJBM7FX6F5111445	1706511999		
SD	1703310419214811197	NMSD	JTJBM7FX6F5111445	4742837	39031723	
SD Error	1703310419210001	1UNISD	JTJBM7FX6F5111445	4742837	39031723	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216300000	1UNIUT	3FAHP07Z17R131053	1703059308		
SD	1703310419163091194	NMSD	3FAHP07Z17R131053	3228881	3167212214845728	
SD Error	1703310419160001	1UNISD	3FAHP07Z17R131053	3228881	3167212214845728	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215260007	1UNIUT	WV2YB0251KH060431	1702862949		
SD	1703310416289791099	NMSD	WV2YB0251KH060431	4391516	38356889	
SD Error	1703310416280004	1UNISD	WV2YB0251KH060431	4391516	38356889	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215230004	1UNIUT	TRUUF28N341017389	1706161675		
SD	1703310416186511094	NMSD	TRUUF28N341017389	4213115	2895834513072543	
SD Error	1703310416180004	1UNISD	TRUUF28N341017389	4213115	2895834513072543	



Daily Suspense Report

4/2/2017

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Environment: Production
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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120003	1UNIUT	1C4RJFAG9FC886250		
SD	1703310415523071073	NMSD	1C4RJFAG9FC886250	38880179	
SD Error	1703310415520001	1UNISD	1C4RJFAG9FC886250	38880179	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120002	1UNIUT	1GKEK13Z72J127717		
SD	1703310415518851072	NMSD	1GKEK13Z72J127717	26998657	
SD Error	1703310415510007	1UNISD	1GKEK13Z72J127717	26998657	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214550003	1UNIUT	1J8FF57WX7D273846		
SD	1703310415049791052	NMSD	1J8FF57WX7D273846	36772452	
SD Error	1703310415040005	1UNISD	1J8FF57WX7D273846	36772452	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214400000	1UNIUT	1N6ED26YX4C481024		
SD	1703310414211351032	NMSD	1N6ED26YX4C481024	2973862513576717	
SD Error	1703310414210000	1UNISD	1N6ED26YX4C481024	2973862513576717	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214350004	1UNIUT	1J4FJ68S7VL517702		
SD	1703310414078531024	NMSD	1J4FJ68S7VL517702	22553621	
SD Error	1703310414070005	1UNISD	1J4FJ68S7VL517702	22553621	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214060002	1UNIUT	2LMDU88C88BJ41167		
SD	1703310412362280975	NMSD	2LMDU88C88BJ41167	33162102	
SD Error	1703310412360001	1UNISD	2LMDU88C88BJ41167	33162102	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214020000	1UNIUT	WVWMA63B8XE494507		
SD	1703310412208520965	NMSD	WVWMA63B8XE494507	36510948	
SD Error	1703310412200004	1UNISD	WVWMA63B8XE494507	36510948	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213580001	1UNIUT	4T1BF1FK8GU576830		
SD	1703310412114460963	NMSD	4T1BF1FK8GU576830	39410139	
SD Error	1703310412110002	1UNISD	4T1BF1FK8GU576830	39410139	



Daily Suspense Report

4/2/2017

Run Date: 4/3/2017
Environment: Production
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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213530007	1UNIUT	1FTYS95W2SVA34719	1709444100	
SD	1703310411597270956	NMSD	1FTYS95W2SVA34719	4289234	2930750013142796
SD Error	1703310411590002	1UNISD	1FTYS95W2SVA34719	4289234	2930750013142796
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213460007	1UNIUT	1FMYU02B52KA64916	1709064434	
SD	1703310411354770947	NMSD	1FMYU02B52KA64916	4748595	26897806
SD Error	1703310411350002	1UNISD	1FMYU02B52KA64916	4748595	26897806
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310014	1UNIUT	SMT910K136J242117	1706770705	
SD	1703310410501490921	NMSD	SMT910K136J242117	4513105	38599965
SD Error	1703310410500001	1UNISD	SMT910K136J242117	4513105	38599965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310013	1UNIUT	1J4FF48SX1L547096	1713468606	
SD	1703310410496800920	NMSD	1J4FF48SX1L547096	4275050	26130644
SD Error	1703310410490005	1UNISD	1J4FF48SX1L547096	4275050	26130644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213230000	1UNIUT	2G1FA1ED6B9169062	1703970333	
SD	1703310410213830901	NMSD	2G1FA1ED6B9169062	4776619	39245830
SD Error	1703310410210001	1UNISD	2G1FA1ED6B9169062	4776619	39245830
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213080007	1UNIUT	19XFA16519E031293	1717411204	
SD	1703310409427100875	NMSD	19XFA16519E031293	4709715	38786853
SD Error	1703310409420007	1UNISD	19XFA16519E031293	4709715	38786853
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030011	1UNIUT	1FAFP47V8WF145250	1706161417	
SD	1703310409258200868	NMSD	1FAFP47V8WF145250	3910488	23014022
SD Error	1703310409250004	1UNISD	1FAFP47V8WF145250	3910488	23014022
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030002	1UNIUT	2GCEK19R6T1161694	1710427215	
SD	1703310409212570866	NMSD	2GCEK19R6T1161694	5085884	21627996
SD Error	1703310409210001	1UNISD	2GCEK19R6T1161694	5085884	21627996



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212530010	1UNIUT	2FMDK4AK5BBA76152	1722643836	
SD	1703310408569440850	NMSD	2FMDK4AK5BBA76152	3606118	35238492
SD Error	1703310408560005	1UNISD	2FMDK4AK5BBA76152	3606118	35238492
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212420001	1UNIUT	JS1GR7KA972106734	1701831180	
SD	1703310408188350831	NMSD	JS1GR7KA972106734	4523866	38033254
SD Error	1703310408180005	1UNISD	JS1GR7KA972106734	4523866	38033254
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212340001	1UNIUT	1FT8W3BT1FEC36534	1708774655	
SD	1703310407474750814	NMSD	1FT8W3BT1FEC36534	4829617	39239402
SD Error	1703310407470001	1UNISD	1FT8W3BT1FEC36534	4829617	39239402
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212270002	1UNIUT	SMT700PD07J295307	1711811336	
SD	1703310407319590809	NMSD	SMT700PD07J295307	2626239	3161405414891780
SD Error	1703310407310007	1UNISD	SMT700PD07J295307	2626239	3161405414891780
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212260007	1UNIUT	1C4NJRBB8ED751868	1705309476	
SD	1703310407278340807	NMSD	1C4NJRBB8ED751868	4707948	37824556
SD Error	1703310407270007	1UNISD	1C4NJRBB8ED751868	4707948	37824556
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212080008	1UNIUT	4S4BRBLC3B3428982	1706510774	
SD	1703310406301780785	NMSD	4S4BRBLC3B3428982	4429379	35629948
SD Error	1703310406300001	1UNISD	4S4BRBLC3B3428982	4429379	35629948
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212070003	1UNIUT	JTDKDTB37E1567376	1716309850	
SD	1703310406235210781	NMSD	JTDKDTB37E1567376	4475484	38196447
SD Error	1703310406230005	1UNISD	JTDKDTB37E1567376	4475484	38196447
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211490017	1UNIUT	1FMEU15N3NLA96244	1705413607	
SD	1703310405335210749	NMSD	1FMEU15N3NLA96244	4083726	37682798
SD Error	1703310405330002	1UNISD	1FMEU15N3NLA96244	4083726	37682798



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211410001	1UNIUT	5TEVL52NX2Z112262		
SD	1703310404565050728	NMSD	5TEVL52NX2Z112262	38107818	
SD Error	1703310404560002	1UNISD	5TEVL52NX2Z112262	38107818	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330001	1UNIUT	1J4GW48SXYC371858		
SD	1703310404323020715	NMSD	1J4GW48SXYC371858	25013054	
SD Error	1703310404320002	1UNISD	1J4GW48SXYC371858	25013054	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330000	1UNIUT	1FTRW08L71KB01451		
SD	1703310404320050714	NMSD	1FTRW08L71KB01451	33526720	
SD Error	1703310404310005	1UNISD	1FTRW08L71KB01451	33526720	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211040005	1UNIUT	1C4PJMCB7GW289028		
SD	1703310403019410650	NMSD	1C4PJMCB7GW289028	39491053	
SD Error	1703310403010005	1UNISD	1C4PJMCB7GW289028	39491053	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210560007	1UNIUT	JHLRD78545C047559		
SD	1703310402417690633	NMSD	JHLRD78545C047559	30073722	
SD Error	1703310402410009	1UNISD	JHLRD78545C047559	30073722	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210460002	1UNIUT	1GTHK29265E112437		
SD	1703310402165500616	NMSD	1GTHK29265E112437	2963956413510181	
SD Error	1703310402160001	1UNISD	1GTHK29265E112437	2963956413510181	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410005	1UNIUT	1GNKVJKD8GJ292041		
SD	1703310401558000605	NMSD	1GNKVJKD8GJ292041	39479594	
SD Error	1703310401550006	1UNISD	1GNKVJKD8GJ292041	39479594	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410002	1UNIUT	1FMFU16LX3LA09017		
SD	1703310401543320604	NMSD	1FMFU16LX3LA09017	2745201112097027	
SD Error	1703310401540001	1UNISD	1FMFU16LX3LA09017	2745201112097027	



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Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302210110004	1UNIUT	YV1FA8750L1303182	1717814885		
SD	1703310400201900562	NMSD	YV1FA8750L1303182	4960027	22476814	
SD Error	1703310400200001	1UNISD	YV1FA8750L1303182	4960027	22476814	

AK Number of New Suspended "E" Transactions with WA:	0
AK Number of Suspended "E" Transactions with WA:	40
AK Number of New Suspended "E" Transactions:	0
AK Number of Suspended "E" Transactions:	40
AK Number of New Suspended "UT" Transactions	0
AK Number of Suspended "UT" Transactions:	40
AK Total Number of New Suspended Transactions:	0
AK Total Number of Suspended Transactions:	40

From: AAMVA Help Desk <helpdesk@aamva.org>
Sent: Monday, April 3, 2017 11:10 AM
To: Nolen, David B (DOA)
Subject: FW: SuspenseReport - AK ISSUE=160296 PROJ=11
Attachments: image001_20170403151015_414484.png; SuspenseReport_AK_20170402_20170403151015_416216.pdf

Follow Up Flag: Follow up
Flag Status: Completed

When replying, type your text above this line.

Notification of Ticket Registration

Thank you for opening a ticket with the AAMVA Operations Help Desk. Meeting your needs is important to us.

An AAMVA Operations representative has been assigned to review your request. AAMVA's Help Desk office hours are 7am ET - 10pm ET Monday through Friday and 8am ET - 4:30pm ET on Saturday. If this request was received within this timeframe, the representative will be contacting you shortly in regards to completing your request.

If this request was made after hours, it will be actively worked during the morning of the next business day. If you have any questions, or if this is an after-hours emergency, please contact the AAMVA Operations Department by replying to this email, or by calling 1-888-226-8280 option 1.

Ticket: FW: SuspenseReport - AK
Ticket Number:160296

Status:Request **Date:** 04/03/2017
Time: 15:10:23 **Created By:**david.nolen@alaska.gov

Comment:

Please clear the suspended flags for the vehicles in the attached report. Our data is correct and our system was working correctly.

Thanks,

David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588

[cid:image001.png@01D030B0.E82635E0]

From: NmvtisReports@aamva.org [mailto:NmvtisReports@aamva.org]
Sent: Monday, April 03, 2017 2:25 AM
To: Nolen, David B (DOA) <david.nolen@alaska.gov>; jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored) <DOA.DMV.NMVTIS.Help@alaska.gov>; jlandrum@aamva.org
Subject: SuspenseReport - AK

The attached report contains transaction information for the Titles that are in 'Suspense' status.
AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.

Current Assignees: Ops Help Desk, Jonathan Sherman

CC(s):

Ticket last edited by david.nolen@alaska.gov





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Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216510010	1UNIUT	1GTEK19V11E208963	1703609040		
SD	1703310420233251235	NMSD	1GTEK19V11E208963	4405006	25756777	
SD Error	1703310420230002	1UNISD	1GTEK19V11E208963	4405006	25756777	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216450006	1UNIUT	1GKDM19X03B516044	1706712767		
SD	1703310420021381219	NMSD	1GKDM19X03B516044	4847668	37313739	
SD Error	1703310420010006	1UNISD	1GKDM19X03B516044	4847668	37313739	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216330007	1UNIUT	WBAVL1C56FVY39945	1704509770		
SD	1703310419255281199	NMSD	WBAVL1C56FVY39945	4828311	39311504	
SD Error	1703310419250002	1UNISD	WBAVL1C56FVY39945	4828311	39311504	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216310000	1UNIUT	JTJBM7FX6F5111445	1706511999		
SD	1703310419214811197	NMSD	JTJBM7FX6F5111445	4742837	39031723	
SD Error	1703310419210001	1UNISD	JTJBM7FX6F5111445	4742837	39031723	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216300000	1UNIUT	3FAHP07Z17R131053	1703059308		
SD	1703310419163091194	NMSD	3FAHP07Z17R131053	3228881	3167212214845728	
SD Error	1703310419160001	1UNISD	3FAHP07Z17R131053	3228881	3167212214845728	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215260007	1UNIUT	WV2YB0251KH060431	1702862949		
SD	1703310416289791099	NMSD	WV2YB0251KH060431	4391516	38356889	
SD Error	1703310416280004	1UNISD	WV2YB0251KH060431	4391516	38356889	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215230004	1UNIUT	TRUUF28N341017389	1706161675		
SD	1703310416186511094	NMSD	TRUUF28N341017389	4213115	2895834513072543	
SD Error	1703310416180004	1UNISD	TRUUF28N341017389	4213115	2895834513072543	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120003	1UNIUT	1C4RJFAG9FC886250		
SD	1703310415523071073	NMSD	1C4RJFAG9FC886250	38880179	
SD Error	1703310415520001	1UNISD	1C4RJFAG9FC886250	38880179	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120002	1UNIUT	1GKEK13Z72J127717		
SD	1703310415518851072	NMSD	1GKEK13Z72J127717	26998657	
SD Error	1703310415510007	1UNISD	1GKEK13Z72J127717	26998657	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214550003	1UNIUT	1J8FF57WX7D273846		
SD	1703310415049791052	NMSD	1J8FF57WX7D273846	36772452	
SD Error	1703310415040005	1UNISD	1J8FF57WX7D273846	36772452	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214400000	1UNIUT	1N6ED26YX4C481024		
SD	1703310414211351032	NMSD	1N6ED26YX4C481024	2973862513576717	
SD Error	1703310414210000	1UNISD	1N6ED26YX4C481024	2973862513576717	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214350004	1UNIUT	1J4FJ68S7VL517702		
SD	1703310414078531024	NMSD	1J4FJ68S7VL517702	22553621	
SD Error	1703310414070005	1UNISD	1J4FJ68S7VL517702	22553621	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214060002	1UNIUT	2LMDU88C88BJ41167		
SD	1703310412362280975	NMSD	2LMDU88C88BJ41167	33162102	
SD Error	1703310412360001	1UNISD	2LMDU88C88BJ41167	33162102	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214020000	1UNIUT	WVWMA63B8XE494507		
SD	1703310412208520965	NMSD	WVWMA63B8XE494507	36510948	
SD Error	1703310412200004	1UNISD	WVWMA63B8XE494507	36510948	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213580001	1UNIUT	4T1BF1FK8GU576830		
SD	1703310412114460963	NMSD	4T1BF1FK8GU576830	39410139	
SD Error	1703310412110002	1UNISD	4T1BF1FK8GU576830	39410139	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213530007	1UNIUT	1FTYS95W2SVA34719	1709444100	
SD	1703310411597270956	NMSD	1FTYS95W2SVA34719	4289234	2930750013142796
SD Error	1703310411590002	1UNISD	1FTYS95W2SVA34719	4289234	2930750013142796
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213460007	1UNIUT	1FMYU02B52KA64916	1709064434	
SD	1703310411354770947	NMSD	1FMYU02B52KA64916	4748595	26897806
SD Error	1703310411350002	1UNISD	1FMYU02B52KA64916	4748595	26897806
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310014	1UNIUT	SMT910K136J242117	1706770705	
SD	1703310410501490921	NMSD	SMT910K136J242117	4513105	38599965
SD Error	1703310410500001	1UNISD	SMT910K136J242117	4513105	38599965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310013	1UNIUT	1J4FF48SX1L547096	1713468606	
SD	1703310410496800920	NMSD	1J4FF48SX1L547096	4275050	26130644
SD Error	1703310410490005	1UNISD	1J4FF48SX1L547096	4275050	26130644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213230000	1UNIUT	2G1FA1ED6B9169062	1703970333	
SD	1703310410213830901	NMSD	2G1FA1ED6B9169062	4776619	39245830
SD Error	1703310410210001	1UNISD	2G1FA1ED6B9169062	4776619	39245830
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213080007	1UNIUT	19XFA16519E031293	1717411204	
SD	1703310409427100875	NMSD	19XFA16519E031293	4709715	38786853
SD Error	1703310409420007	1UNISD	19XFA16519E031293	4709715	38786853
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030011	1UNIUT	1FAFP47V8WF145250	1706161417	
SD	1703310409258200868	NMSD	1FAFP47V8WF145250	3910488	23014022
SD Error	1703310409250004	1UNISD	1FAFP47V8WF145250	3910488	23014022
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030002	1UNIUT	2GCEK19R6T1161694	1710427215	
SD	1703310409212570866	NMSD	2GCEK19R6T1161694	5085884	21627996
SD Error	1703310409210001	1UNISD	2GCEK19R6T1161694	5085884	21627996



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212530010	1UNIUT	2FMDK4AK5BBA76152	1722643836	
SD	1703310408569440850	NMSD	2FMDK4AK5BBA76152	3606118	35238492
SD Error	1703310408560005	1UNISD	2FMDK4AK5BBA76152	3606118	35238492
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212420001	1UNIUT	JS1GR7KA972106734	1701831180	
SD	1703310408188350831	NMSD	JS1GR7KA972106734	4523866	38033254
SD Error	1703310408180005	1UNISD	JS1GR7KA972106734	4523866	38033254
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212340001	1UNIUT	1FT8W3BT1FEC36534	1708774655	
SD	1703310407474750814	NMSD	1FT8W3BT1FEC36534	4829617	39239402
SD Error	1703310407470001	1UNISD	1FT8W3BT1FEC36534	4829617	39239402
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212270002	1UNIUT	SMT700PD07J295307	1711811336	
SD	1703310407319590809	NMSD	SMT700PD07J295307	2626239	3161405414891780
SD Error	1703310407310007	1UNISD	SMT700PD07J295307	2626239	3161405414891780
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212260007	1UNIUT	1C4NJRBB8ED751868	1705309476	
SD	1703310407278340807	NMSD	1C4NJRBB8ED751868	4707948	37824556
SD Error	1703310407270007	1UNISD	1C4NJRBB8ED751868	4707948	37824556
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212080008	1UNIUT	4S4BRBLC3B3428982	1706510774	
SD	1703310406301780785	NMSD	4S4BRBLC3B3428982	4429379	35629948
SD Error	1703310406300001	1UNISD	4S4BRBLC3B3428982	4429379	35629948
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212070003	1UNIUT	JTDKDTB37E1567376	1716309850	
SD	1703310406235210781	NMSD	JTDKDTB37E1567376	4475484	38196447
SD Error	1703310406230005	1UNISD	JTDKDTB37E1567376	4475484	38196447
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211490017	1UNIUT	1FMEU15N3NLA96244	1705413607	
SD	1703310405335210749	NMSD	1FMEU15N3NLA96244	4083726	37682798
SD Error	1703310405330002	1UNISD	1FMEU15N3NLA96244	4083726	37682798



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211410001	1UNIUT	5TEVL52NX2Z112262		
SD	1703310404565050728	NMSD	5TEVL52NX2Z112262	38107818	
SD Error	1703310404560002	1UNISD	5TEVL52NX2Z112262	38107818	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330001	1UNIUT	1J4GW48SXYC371858		
SD	1703310404323020715	NMSD	1J4GW48SXYC371858	25013054	
SD Error	1703310404320002	1UNISD	1J4GW48SXYC371858	25013054	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330000	1UNIUT	1FTRW08L71KB01451		
SD	1703310404320050714	NMSD	1FTRW08L71KB01451	33526720	
SD Error	1703310404310005	1UNISD	1FTRW08L71KB01451	33526720	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211040005	1UNIUT	1C4PJMCB7GW289028		
SD	1703310403019410650	NMSD	1C4PJMCB7GW289028	39491053	
SD Error	1703310403010005	1UNISD	1C4PJMCB7GW289028	39491053	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210560007	1UNIUT	JHLRD78545C047559		
SD	1703310402417690633	NMSD	JHLRD78545C047559	30073722	
SD Error	1703310402410009	1UNISD	JHLRD78545C047559	30073722	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210460002	1UNIUT	1GTHK29265E112437		
SD	1703310402165500616	NMSD	1GTHK29265E112437	2963956413510181	
SD Error	1703310402160001	1UNISD	1GTHK29265E112437	2963956413510181	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410005	1UNIUT	1GNKVJKD8GJ292041		
SD	1703310401558000605	NMSD	1GNKVJKD8GJ292041	39479594	
SD Error	1703310401550006	1UNISD	1GNKVJKD8GJ292041	39479594	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410002	1UNIUT	1FMFU16LX3LA09017		
SD	1703310401543320604	NMSD	1FMFU16LX3LA09017	2745201112097027	
SD Error	1703310401540001	1UNISD	1FMFU16LX3LA09017	2745201112097027	



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Run Date: 4/3/2017
Environment: Production
Page: 6

Daily Suspend Report For AK

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302210110004	1UNIUT	YV1FA8750L1303182	1717814885		
SD	1703310400201900562	NMSD	YV1FA8750L1303182	4960027	22476814	
SD Error	1703310400200001	1UNISD	YV1FA8750L1303182	4960027	22476814	

AK Number of New Suspended "E" Transactions with WA:	0
AK Number of Suspended "E" Transactions with WA:	40
AK Number of New Suspended "E" Transactions:	0
AK Number of Suspended "E" Transactions:	40
AK Number of New Suspended "UT" Transactions	0
AK Number of Suspended "UT" Transactions:	40
AK Total Number of New Suspended Transactions:	0
AK Total Number of Suspended Transactions:	40

From: Ferro, Anne <AFerro@aamva.org>
Sent: Monday, April 3, 2017 11:37 AM
To: Thompson, Marla R (DOA)
Cc: Guiot, Philippe; Dsa, Pamela; Jordaan, Loffie
Subject: RE: Alaska: ITINs for HB 74

Marla –

Your best point of contact on this is Mr. Loffie Jordaan, AAMVA's Sr. Project Manager for S2S. Loffie can offer you the best insight on SSN v ITIN specific to S2S. He can be contacted at +1 (682) 365 1297 or ljordaan@aamva.org. He would be happy to facilitate a call for you with TN. If you prefer contacting them directly, our S2S POC for TN is Mr. Michael Hogan (michael.hogan@tn.gov, 615-251-5140).

I hope this is helpful,

Anne

Anne Ferro | AAMVA | D: 703.908.5766 | C: 703.589.0141 | aferro@aamva.org
Safe Drivers ▪ Safe Vehicles ▪ Secure Identities ▪ Saving Lives

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From: Thompson, Marla R (DOA) [<mailto:marla.thompson@alaska.gov>]
Sent: Monday, April 3, 2017 1:08 PM
To: Ferro, Anne <AFerro@aamva.org>
Subject: FW: ITINs for HB 74

Good morning! Any chance you and your staff have some information on the ITIN issue? ACLU is saying that this is viable way to check and SOLVE off the ITIN instead of Social Security. We had told them no but they think that Tennessee allows it and is REAL ID Compliant.

Hoping you can direct me to the someone to chat with about this?

Thanks,
Marla Thompson

From: Gaffney, Emily D (GOV)
Sent: Sunday, April 02, 2017 4:12 PM
To: Ridle, Leslie D (DOA) <leslie.ridle@alaska.gov>; Thompson, Marla R (DOA) <marla.thompson@alaska.gov>; Johnson, Amy J (DOA) <amy.johnson1@alaska.gov>; Stanker, Michael A (LAW) <michael.stanker@alaska.gov>; Montalbo, Mint C (DOA) <minta.montalbo@alaska.gov>
Subject: RE: ITINs for HB 74

In case anyone's interested, link to the instructions to obtain an ITIN and the list of acceptable supporting documents:

<https://www.irs.gov/pub/irs-pdf/iw7.pdf>

Also, here's a reminder on the IRS website warning of potential security risks for states that allow or are considering allowing use of ITINs (I think it was issued in 2012):

https://www.irs.gov/pub/irs-utl/itin_dmv_info.pdf

From: Ridle, Leslie D (DOA)

Sent: Sunday, April 02, 2017 3:27 PM

To: Thompson, Marla R (DOA); Johnson, Amy J (DOA); Stanker, Michael A (LAW); Gaffney, Emily D (GOV); Montalbo, Minta C (DOA)

Subject: ITINs for HB 74

Interesting info on ITIN's. Note it does say some states accept them for DLs. Marla, when you check with AAMVA on this, ask where a state would check to see if the ITIN is authentic. Is there a database to check?

<https://www.americanimmigrationcouncil.org/research/facts-about-individual-tax-identification-number-itin>

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Subject: AAMVA's The Week in Review for April 3, 2017

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: twir@aamva.org
Sent: Monday, April 3, 2017 11:55 AM
To: Tham, Nichole M (DOA)
Subject: AAMVA's The Week in Review for April 3, 2017

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Scanning of Motor Vehicle Supporting Documents (Ends

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: twir@aamva.org
Sent: Monday, April 3, 2017 11:55 AM
To: Greenshields, Coleen M (DOA)
Subject: AAMVA's The Week in Review for April 3, 2017

April 3, 2017



American Association of Motor Vehicle Administrators

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OUR SPONSORS



DEADLINE APPROACHING: Submit Nominations for the Martha Irwin Award for Lifetime Achievement in Highway Safety

The Martha Irwin Award for Lifetime Achievement in Highway Safety is presented annually to an AAMVA member jurisdiction employee or other individual whose primary function is directly associated with highway and traffic safety efforts and who has had a distinguished career in this arena. The individual can be currently active or retired. One award is presented for [achievement in highway safety in Motor Vehicle Administration \(MVA\)](#) and one for [achievement in highway safety in Law Enforcement \(LE\)](#). Visit the [Safety Awards](#) category of the [AAMVA Awards Program](#) for complete details about the Martha Irwin Award for Lifetime Achievement in Highway Safety. **Award submissions and accompanying materials must be received by AAMVA by April 15, 2017.** All submissions should be sent to awards@aamva.org. [Download the 2017 Awards Submission Packet](#).

AAMVA at Lifesavers Conference

AAMVA was proud to participate at the Lifesavers Conference last week in Charlotte, North Carolina. AAMVA was an exhibitor at the conference, and AAMVA staff members lead several discussions. AAMVA Director of Law Enforcement, Brian Ursino, presented in two autonomous vehicle sessions and moderated a session on drug-impaired driving. Karen Morton also facilitated a session, *Out of Bounds: Older Novice Drivers' Crash Risk & Solutions*. The Lifesavers Conference brings together a unique combination of public health and safety professionals, researchers, advocates, practitioners and students committed to sharing best practices, research, and policy initiatives that are proven to work. For more information, visit <http://lifesaversconference.org/>

In Memoriam: George Harker



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OUR EVENTS

APRIL

11-13 | [2017 April CDL Coordinators and IT Meeting](#)
St. Louis, Missouri

19-20 | [2017 April Board Meeting](#)
Arlington, Virginia

19 | [2017 April Industry Advisory Board Meeting](#)
Arlington, Virginia

25-27 | [2017 NMVTIS Business Rules Working Group Meeting](#)
Arlington, Virginia

26-27 | [2017 NMVTIS Law Enforcement Working Group Meeting](#)
Arlington, Virginia

MAY

3-4 | [2017 May Joint mDL Working Group Meeting](#)
Arlington, Virginia

7-12 | [2017 AAMVA Leadership Academy](#)
Arlington, Virginia

15-19 | [2017 May CDL Train the Trainer Class](#)
St. Petersburg, Florida

21-24 | [2017 Region IV Conference](#)
Seattle, Washington



JUNE

19-22 | [2017 Region II Conference](#)
Chattanooga, Tennessee



AAMVA mourns the passing of George Harker, who passed away suddenly but peacefully on Saturday November 19th, 2016 at the age of 79. George was born on Oct 2nd 1937 and raised in Magrath. He was educated at Ricks College and BYU. George was married to Celia (Carley) in 1961. He spent his career working in Edmonton and Calgary in various government positions and finished his career as a Regional Director with the American Association of Motor Vehicle Administrators. For more information, please [visit here](#). He will be deeply missed.

Missouri Now Participating in CSTIMS



AAMVA congratulates Missouri on becoming the thirty-ninth jurisdiction using the Commercial Skills Test Information Management System (CSTIMS). Missouri will now be able to use CSTIMS to track the scheduling and entry of test results for commercial skills tests by jurisdiction and third-party examiners and to look-up Out-of-State test results. For more information on CSTIMS, please refer to AAMVA's

website www.aamva.org/cstims

JURISDICTION NEWS

ITD Director Ness Named National Transportation Innovation Chairman

Idaho Transportation Director [Brian Ness](#) was recently named chairman of a research and innovation committee by the national transportation organization American Association of State Highway and Transportation Officials (AASHTO). ITD's innovation program is an employee-driven, grassroots initiative soliciting improvements from all 1,600 employees statewide. Employees at every level are encouraged to submit ideas for time and money savings and making processes more efficient. [Read more here](#).

Work Zone Awareness Week Promotes Highway Safety in Wisconsin

Wisconsin Governor Scott Walker proclaimed April 3 to 7 as Work Zone Awareness Week as part of efforts to prevent traffic crashes, deaths and injuries in construction and maintenance areas along Wisconsin's roadways. There have been more than 2,000 work zone crashes in each of the last three years, including more than 2,800 in 2016 – an average of more than seven each day. Drivers are asked to stay alert in work areas, which include major highway construction and rolling maintenance operations as well as emergency response, municipal projects and utility work along local roads. In 2016, work zone crashes caused nine fatalities and 1,110 injuries. [Read more here](#).

FEDERAL NEWS

Congress Requests Duplicative Security Threat Assessment Data

The United States Senate Commerce, Science, and Transportation Committee has requested that AAMVA [survey](#) its membership regarding duplicative security threat assessment requirements associated with obtaining a hazardous materials (HAZMAT) endorsement and obtaining the Transportation Worker Identification Credential (TWIC). Responses will inform the Committee of current state security threat assessment procedures and their applicability to HAZMAT endorsements and the TWIC.



OUR WEBINARS

APRIL

10| [How to Accurately Post State Titling Activity into the NMVTIS Batch Interface Files](#)

11| [NMVTIS State Web Interface \(SWI\) – Understanding the Administrative Features](#)

18| [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

25| [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

20, 27| [Understanding MEC Transmission \(NR02\) National Registry System Specification](#)

SYSTEMS TRAINING

APRIL

4| CDLIS A Overview (basic)

5| CDLIS B Inquiry Transactions (basic)

6| CDLIS C Update Transactions (basic)

[REGISTER ONLINE!](#)

OPEN RFPs

[Nevada DMV: Digital Message Display Systems and Wi-Fi Services \(RFP# 2017-4744-01\)](#)

[Massachusetts RMV: Vehicle Registration Renewal Kiosks](#)

Post your open RFPs/RFIs on AAMVA's Web site at www.aamva.org/open-rfps/.

FHWA Invites Comments on New Information Collection on Project Agreements

The Federal Highway Administration (FHWA) [invites public comments](#) about its intention to request approval from the Office of Management and Budget (OMB) for a new information collection on preparation and execution of the project agreement and modifications. Formal agreements between State Transportation Departments and the FHWA are required for Federal-aid highway projects. These agreements, referred to as "project agreements" are written contracts between the State and the Federal government that define the extent of work to be undertaken and commitments made concerning a highway project. Respondents include the 50 State Transportation Departments, the District of Columbia, and the 5 territories. Comments should be submitted by May 30, 2017.

FHWA Invites Comment On New Information Collection On The Highway Safety Improvement Program

The Federal Highway Administration (FHWA) [invites public comments](#) about its intention to request approval from the Office of Management and Budget (OMB) for a new information collection on the Highway Safety Improvement Program (HSIP). The Fixing America's Surface Transportation (FAST) Act (Pub. L. 114-94) continues the Highway Safety Improvement Program (HSIP) as a core federal-aid program with the purpose to achieve a significant reduction in traffic fatalities and serious injuries on all public roads, including non-State-owned public roads and roads on tribal lands. The existing provisions of Title 23 U.S.C. 130, Railway-Highway Crossings Program, as well as implementing regulations in 23 CFR part 924, remain in effect. Included in these combined provisions are requirements for State DOTs to annually produce and submit to FHWA by August 31 reports related to the implementation and effectiveness of their HSIPs. Respondents include the 51 State Transportation Departments, including the District of Columbia. Comments are due by May 30, 2017.

PARTNER NEWS

Report: Ignition Interlock Laws: Effects on Fatal Motor Vehicle Crashes, 1982–2013

A new report in the American Journal of Preventative Medicine examines [Ignition Interlock Laws: Effects on Fatal Motor Vehicle Crashes, 1982–2013](#). The authors analyzed Fatality Analysis Reporting System (FARS) data from over a 30-year period to determine what effect, if any, state ignition interlock laws had on alcohol-involved fatal crashes during that timeframe. The results of the study reflect the life-saving potential of interlock technology. All offender interlock laws were associated with a 7% decrease in the rate of fatal crashes that involved a driver with a BAC of .08 or higher and an 8% decrease in the rate of fatal crashes that involved a high-BAC driver (.15>). This translates into an estimated 1,250 fatal crashes that were prevented due to interlock laws. [Read more here.](#)

Open RFP's will be included in AAMVA's *Regional News* and *The Week In Review* newsletters to provide maximum exposure for jurisdictional procurements.

OUR SURVEYS

Please respond to these surveys from New Hampshire, North Dakota, Georgia, North Carolina, Quebec, Maryland, Connecticut, Ontario, and Arkansas.

Motor Vehicle Inspections (Ends 04/28/2017)

CDL Skills Test Time Limits (Ends 04/26/2017) Responses received from DE, IL.

Motor Vehicle Call Center Metrics (Ends 04/07/2017) Responses received from DC, FL, GA, IA, ME, MN, MS, NH, OH, SC, SK, UT, VA, VT, WA, WI.

e-Crash 3rd Party Vendor Reporting Systems (Ends 04/18/2017) Responses received from IN, MN, MS, NE, NM, PA, RI, SC, UT, VA, VT, WI.

Gratuities in DUI Schools (Ends 04/21/2017) Responses received from AK, DC, DE, IL, MS, NH, NM, VA, VT, WA.

Personalized licence plates for businesses (Ends 04/21/2017) Responses received from AL, DC, IA, KY, MD, ME, MN, ND, NE, NH, NM, VT, WY.

Cell Phone Cheating on Written Test (Ends 04/21/2017) Responses received from AR, DC, DE, FL, GA, IL, LA, MN, MS, MT, NH, PA, SC, TN, VA, VT, WA.

Paid Advertising (Ends 04/07/2017) Responses received from AL, AR, DE, FL, GA, ID, IL, LA, MI, MN, MO, MS, NH, NM, PA, SC, TX, UT, VA, VT, WA.

Real ID Automated Messages (Ends 04/07/2017) Responses received from DC, DE, FL, GA, ID, LA, MI, MN, MO, MS, NH, NJ, NM, OK, PA, RI, SC, TX, VA, VT, WA, WI.

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Catch up on missed episodes

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<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=JfIXSMWGYrl3bRL0POxOa8_cRTOj_VX8MJbilzNY_WM9T34tLLGNtu54UISmnKVDFVWtSeWE2iRJfeD7_eGOOQ~~>> .

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<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=mQq0eoUSHVvzwgQBLJE-SA2Vhu9HxPvRnqb5p-k47jffCgZNUq9NWGFuHN1DCIOYBzfVfVSn5FHP9qy4gA0-6Q~~>>>

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<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=d9-RDlv7 qWyvN-iz9kxvJhvBnEU_HYf4pJhvfqRid48dBaR-fl4ij5qxCMCSK7cO8GOg-IRgNaQJVdyc5 Qac1cA~~>>

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=J2ggjm43 KrtlF5KSi-QFqY8P1jgcwHaEHk3NzS87OOhgIPa2Z0yQqwamXT0F3uR0YBozPY8ZX21d905_U30GEA~~>>

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=FRAY_nXX V_-88BEOsMd8UGFonxNru4ttWypymwLL0yrGe_tVjDeDVYxl96EPi_Bvv6_NAjwcy0r-8ghD KUdgvw~~>>

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APRIL

11-13 | 2017 April CDL Coordinators and IT Meeting <http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=8_PA1HOS faWCR5udqINbBaz1e9OjgoajF7JJeZDIU3OPc-4hbdFwM-yokuPfYIQ2jRWLcbOc_b9WP1Hf PebKhQ~~>>
St. Louis, Missouri

19-20 | 2017 April Board Meeting
<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=a6KTzU-u 8ZrzV5Ct4iibkjoPfOy82_diCrE9mLLnPNexPt1N4460KugF2X7X9vCQr5CaenmeGfgVpo2G uMcJbA~~>>
Arlington, Virginia

19 | 2017 April Industry Advisory Board Meeting <<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=Zp96S0FU Uslmk65ABJUgWiZqLonXGgYVGGBC4PdQFocpZjZQKQKJCbIDfoPtBxjTO7QtEibfoZSABgAh TA3QsQ~~>>>
Arlington, Virginia

25-27 | 2017 NMVTIS Business Rules Working Group Meeting <<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=mBPWYscm>>

HQUiVu4vO6Nzli5cr4XNTfLzFKQccpZv6TZyuBcl2KXQ3hcPeifwTW8X2s2OZANRmx0e0erX
4bEK0A~~>
Arlington, Virginia

26-27 | 2017 NMVTIS Law Enforcement Working Group Meeting <<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=qTtcJc7B>
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2zFJ7w~~>
Arlington, Virginia

MAY

3-4 | 2017 May Joint mDL Working Group Meeting <<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=Co44jT-Y>
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fDe66g~~>
Arlington, Virginia

7-12 | 2017 AAMVA Leadership Academy
<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=QFf9iMPb02P18UzVWCuoTraoPK7jm3TrJZ6QyAn6V2S1sTHX_yd0braq43Xi0_odlKRmKx5t-NIQjeatzC_Q~~>
Arlington, Virginia

15-19 | 2017 May CDL Train the Trainer Class <<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=sAR49INB>
zuslgLSlbCz5_6RVgBjWbGrsY2X3xfrQzRoYy-AKqgsi7NkWubJconleL2PWSeZgW7grOBfU
tcq_Uw~~>
St. Petersburg, Florida

21-24 | 2017 Region IV Conference
<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=ZjPlbg9Xae5BBqAQs7VTqhDC6vVvmBWfBznDLbtiGMPUO8em7TCkxPKPu4hx0JRgJC9HotXrGntvNstijsp6Yg~~>>
Seattle, Washington

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=OQswH7wx>
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0p5Xxg~~>

JUNE

19-22 | 2017 Region II Conference
<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=cwRC4-5GbOytT3ckeVB3jPIWPE0qcJMhtHcuUhxYZIrmGL02xIGRiDlka3lmh0f5zgXdbAwGBPhaJLLIAjRD4w~~>>
Chattanooga, Tennessee

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APRIL

10 | How to Accurately Post State Titling Activity into the NMVTIS Batch Interface Files

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=mvis8wRVblrYGP5euY2v25R85k0caTsYOYU5gcGPyynTo5d223YGm8rwMChhLaQV4erIRa70Z_PYPQbZFt3Rw~~>>

11 | NMVTIS State Web Interface (SWI) – Understanding the Administrative Features

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=nX6zo65DI04zwL0oyQoLay7Dbu6OdAjzBaTqSpdKPIDuJj7MEnvzV64uFWO4zJibKrx0KTirqvkeVMM4N5yBg~~>>>

18 | NMVTIS State Web Interface (SWI) – How to Correct Title and Brand Data on the Central Site

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=qZxNW2uZlYjg3uXTDd8EYO_NXH2YEErUyKqARBkFRyKK8KYy9ogUvQ4ZJlb3nlnV6jjpAFubVpdlsIlMjBBCA~~>>

25 | NMVTIS State Web Interface (SWI) – Instant Title Verification Using the VIN Search Feature

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=44fQVwkkPTj-_52Zi3zkgawk6R-6RB74N6DjYcLTZOLZxU8K7Tw93P_n4L7sX43c34Oto5_IDW5jVGjTKpACdA~~>>

20, 27 | Understanding MEC Transmission (NR02) National Registry System Specification

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=6YiHLkS1fxtiQ9zvVikXMttQzm0K3UDZrsulX6QrCRXjxNrbLHvBXy1alpTpSKkZSHkSIRWusSeD7_6IfCXgHg~~>>

<http://images.magnetmail.net/images/clients/AAMVA/twir_root/TWIRSystems TrainBanner2.jpg>

APRIL

4 | CDLIS A Overview (basic)

5 | CDLIS B Inquiry Transactions (basic)

6 | CDLIS C Update Transactions (basic)

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Nevada DMV: Digital Message Display Systems and Wi-Fi Services (RFP# 2017-4744-01)

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=L3aVTZqUYw5bTGtHwCdjdRZx5ktFsHJrAjQeNN3nKC_um23t6ufBDKeDMFhn-RV6l2tNB6SmRkfyxApj-weUZg~~>>

Massachusetts RMV: Vehicle Registration Renewal Kiosks

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=9UuOZStfBtj4PnRTPrmwq84_G0N17zjRQ6r2UqJ1s9WyyqquJCbjCtzGfkYtJtcfOoF2wjFghvSWRNpKRXhSg~~>>

Post your open RFPs/RFIs on AAMVA's Web site at www.aamva.org/open-rfps/

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=G2iM1TEzqWMCsXAa7OOpj15nLlrKHIjnRhlisP48AKXxXyHQAChW387chph1s6D2PJaG3hUnsacW-VtMhXA~~>>> .

Open RFP's will be included in AAMVA's Regional News and The Week In Review newsletters to provide maximum exposure for jurisdictional procurements.

<http://images.magnetmail.net/images/clients/AAMVA/twir_root/TWIRSurveysbanner.jpg>

Please respond to these surveys from New Hampshire, North Dakota, Georgia, North Carolina, Quebec, Maryland, Connecticut, Ontario, and Arkansas.

Motor Vehicle Inspections

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=_m99v0ohTGCPcTAHO6LjaVrmI5LOLkFktDWgr8bdqJAg6UDI3lFEpQYk1SAzl2bFDEhRlxaNazYuZPuhWLVSnA~~>> (Ends 04/28/2017)

CDL Skills Test Time Limits

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=wEPuk6hiReU0GCK5m9_Tcu8LLqD66NUD-wO5SF17CIQ2vZyMYGmULPNnIPypLN95A_OCNoLCKL1S4jv075Qxrg~~>> (Ends 04/26/2017) Responses received from DE, IL.

Motor Vehicle Call Center Metrics

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=GBtfXBe0>>

uojlE8dXejOIdlqetgrb1J4OJjUSd20Pz6_zv0c-OSd2OwHFDc9Z2wsipU7BUb0e-OfMEFTA
9-Fb5Q~~> (Ends 04/07/2017) Responses received from DC, FL, GA, IA, ME,
MN, MS, NH, OH, SC, SK, UT, VA, VT, WA, WI.

e-Crash 3rd Party Vendor Reporting Systems

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=4Vf9DyruOROrkooWAMVICOUR4uhL2j6-0ImVyRvElrmZ_Ir5K1w_jzWkissauJfDF_sqOvxjTbFaj_JnDi_0SPw~~> (Ends 04/18/2017) Responses received from IN, MN, MS, NE, NM,
PA, RI, SC, UT, VA, VT, WI.

Gratuities in DUI Schools

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=Q_OcfqYQ5tpgzbsFH-jnwj0sXXQCnV1kyYDK0UIXiKE-qcIU-Ld0bbFnLOWol6H-gn_cgmPeqUlveuN-NqQNqA~~> (Ends 04/21/2017) Responses received from AK, DC, DE, IL, MS,
NH, NM, VA, VT, WA.

Personalized licence plates for businesses

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=7Ec7a-iPKNshTL8keat6wA7_4j-ULH8Xrj4tRLtGLey0oGJsKMlc5YV0rKpA2F7LjUQK42Cp4d4y_8bfkRSTdA~~> (Ends 04/21/2017) Responses received from AL, DC, IA, KY, MD,
ME, MN, ND, NE, NH, NM, VT, WY.

Cell Phone Cheating on Written Test

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=uXSWT02ltqJnvDENj8rHSggJmYLDyvuQXORXNDHH7Cju4-cF1p9yJ880ppu8ZEHeH1sg3JSUnrBxJJZDVFOcSw~~>> (Ends 04/21/2017) Responses received from AR, DC, DE, FL, GA,
IL, LA, MN, MS, MT, NH, PA, SC, TN, VA, VT, WA.

Paid Advertising

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=guui-n5bIYzws508zwSHQIJVchdRBSj2yGbG2Vblrelf9LEmOTypMUzDzbah8gH-nK88U4GHulDBSMn1OzmDmQ~~>> (Ends 04/07/2017) Responses received from AL, AR, DE, FL, GA,
ID, IL, LA, MI, MN, MO, MS, NH, NM, PA, SC, TX, UT, VA, VT, WA.

Real ID Automated Messages

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=-k3svSeflrMGJNOhxSWGk-zVk5jz7CKcrBKJcHsDoOXSc-gwYwXPdGpbQ5_qtkCQh89flMMi5IXfd3yzQll_A~~> (Ends 04/07/2017) Responses received from DC, DE, FL, GA, ID,
LA, MI, MN, MO, MS, NH, NJ, NM, OK, PA, RI, SC, TX, VA, VT, WA, WI.

Vehicle Registration - Out of Jurisdiction Buyers

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=q2P0zuQtCptZhznFBSPXKcgdSe6TpNUeNxOvkjMW8QOiGfeSzJffmpLbmyNcMHG22zjA6SsZlshRr4p62wcSQ~~>> (Ends 04/10/2017) Responses received from AL, CA, FL, IA, ID,
IN, KY, MN, NC, ND, NE, NH, NJ, NM, OK, OR, PA, RI, SC, UT, VA, VT, WA,
YT

Scanning of Motor Vehicle Supporting Documents

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=FeUEUpnuDo1Y8JxWOEr5nVTDMq5kOzJqkZF-HZUoXyklAugExZhA-UQ73xLd_ClrFvGe7M7A2r6Q3flrSPnEHg~~> (Ends 04/14/2017) Responses received from AL, CA, DC, IA, ID,
IL, KS, KY, LA, MD, ME, MI, MN, NC ND, NE, NM, NY, OH, OK, PA, UT, VT,

WI.

If you need a Web password or have any questions about using the survey tool, please send an e-mail to webportalsupport@aamva.org <<mailto:webportalsupport@aamva.org>> or call Janice Dluzynski at 703-908-5842. All online surveys can be found on the AAMVA Web site here <http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=tljokOoe4dY60FBaJPpIUVMJi_r-kT5nAkVB_UklOrrU1aOw0HAAW-SHXxNIYgtFTO4wb-gSammNEs8CezYtwQ~~> .

DEADLINE APPROACHING: Submit Nominations for the Martha Irwin Award for Lifetime Achievement in Highway Safety

The Martha Irwin Award for Lifetime Achievement in Highway Safety is presented annually to an AAMVA member jurisdiction employee or other individual whose primary function is directly associated with highway and traffic safety efforts and who has had a distinguished career in this arena. The individual can be currently active or retired. One award is presented for achievement in highway safety in Motor Vehicle Administration (MVA)

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=lzYbUiUmRSE5MYjQ5IDO7ffXbSNR2tUyJAijiygNk5G8L1b21NqOGfWvkSo3kR4JPcb6BbepnnHlyHjJZTzCg~~>> and one for achievement in highway safety in Law Enforcement (LE)

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=fq41ns1kgEtXB17EGTdG5lpCnHXm3LtfKK5H_7oOPxE6YWoxBBm_Qqvqq1HkHxS7iJSJgv_4S04NUdt9eCQrew~~> . Visit the Safety Awards category of the AAMVA Awards Program <<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=oJCUASFW9swtnsFWHOa8giObUppJxyD8RG9IFhaM29w2XizYbMKg7tXEhFIVMRe37MStFT-cAKF-rOZh7BLRew~~>> for complete details about the Martha Irwin Award for Lifetime Achievement in Highway Safety. Award submissions and accompanying materials must be received by AAMVA by April 15, 2017. All submissions should be sent to awards@aamva.org <<mailto:awards@aamva.org>>

. Download the 2017 Awards Submission Packet

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=ze70AHUvFpv-ldi_aHrcdf3Vg3YxqVKs4_DjFVVRiBjs0o2lrVQrAZNDxCMXv5Q-oU3ikX9NbSzlybwdhIAOYw~~> .

AAMVA at Lifesavers Conference

AAMVA was proud to participate at the Lifesavers Conference last week in Charlotte, North Carolina. AAMVA was an exhibitor at the conference, and AAMVA staff members lead several discussions. AAMVA Director of Law Enforcement, Brian Ursino, presented in two autonomous vehicle sessions and moderated a session on drug-impaired driving. Karen Morton also facilitated a session, Out of Bounds: Older Novice Drivers' Crash Risk & Solutions. The Lifesavers Conference brings together a unique combination of public health and safety professionals, researchers, advocates, practitioners and students committed to sharing best practices, research, and policy initiatives that are proven to work. For more information, visit <http://lifesaversconference.org/>

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=dFL44wudgvj_MokrDmHw3HT99Cz4hgzUB3E_IsC5ImXvLHMM8GFIZ1cl3YW2SL2MP1KRGBIhOH0sgmUVwX76Q~~>

In Memoriam: George Harker

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=LjPn7Uv5UVMRx7BlmIvGYIofdkT5q0CUoqgDe8P-wrebR3DncldYPp4jRV3jA-AOCxYPZbyUxr5BhgQyUAKwxg~~>> AAMVA mourns the passing of George Harker, who passed away suddenly but peacefully on Saturday November 19th, 2016 at the age of 79. George was born on Oct 2nd 1937 and raised in Magrath. He was educated at Ricks College and BYU. George was married to Celia (Carley) in 1961. He spent his career working in Edmonton and Calgary in various government positions and finished his career as a Regional Director with the American Association of Motor Vehicle Administrators. For more information, please visit here
<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=308s3_5FXnWdY36GZX3-lk6Z384XHIVIRhRdGT7K7vqACVuUTIX-sv9Ce4hXhYfq2td7qrO-kbiwp8BzAlr1PA~~> . He will be deeply missed.
Missouri Now Participating in CSTIMS

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=BR961p4pR4yPqbgfRyKLNw_8w4Mzf_aKPmU5Jag0a6fOLA5ARfxWY0zLmVJVANtaYapOPkD-JJQyxd8bztkiQ~~> AAMVA congratulates Missouri on becoming the thirty-ninth jurisdiction using the Commercial Skills Test Information Management System (CSTIMS). Missouri will now be able to use CSTIMS to track the scheduling and entry of test results for commercial skills tests by jurisdiction and third-party examiners and to look-up Out-of-State test results. For more information on CSTIMS, please refer to AAMVA's website www.aamva.org/cstims
<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=eliHpsXep8PIQm1jLkx-rXda5fZRg1ssWcbxDGGs_Zhkd3aUUqsLiI45OY3CuCTfgTfKbWuj92BICV6mq0vHLQ~~>

<http://images.magnetmail.net/images/clients/AAMVA/twir_root/TWIRJurisdictionNewsBannerNew.jpg>

ITD Director Ness Named National Transportation Innovation Chairman
Idaho Transportation Director Brian Ness

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=t04tDwCikkPur2IMuE9AnixaQKJ8DQuYbaqUg1pZXM1LWLweRSmbfs2YuND3_-alSPvITRbYA2ynHLsnYKOEQ~~> was recently named chairman of a research and innovation committee by the national transportation organization American Association of State Highway and Transportation Officials (AASHTO). ITD's innovation program is an employee-driven, grassroots initiative soliciting improvements from all 1,600 employees statewide. Employees at every level are encouraged to submit ideas for time and money savings and making processes more efficient. Read more here
<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=Y509658ezO5nA5Lhx0TADAbYgSQ-BYq-f0rAkofqrvByMx2ayt-snlHSYsKzh3K466XfJzPuunayqFjI20sRw~~>> .

Work Zone Awareness Week Promotes Highway Safety in Wisconsin
Wisconsin Governor Scott Walker proclaimed April 3 to 7 as Work Zone Awareness Week as part of efforts to prevent traffic crashes, deaths and injuries in construction and maintenance areas along Wisconsin's roadways. There have been more than 2,000 work zone crashes in each of the last three years, including more than 2,800 in 2016 – an average of more than seven each day. Drivers are asked to stay alert in work areas, which include major highway construction and rolling maintenance

operations as well as emergency response, municipal projects and utility work along local roads. In 2016, work zone crashes caused nine fatalities and 1,110 injuries. Read more here

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=uPVurwhlrJ4HW9nJVGU9R0TTDSt-J3hIDzgbIka5qvAUM5eVsTlp3_M1y7ujgcQlJeV2BobNRaR56687qOX7g~~> .

<http://images.magnetmail.net/images/clients/AAMVA/twir_root/TWIRFederalNewsBannerNew.jpg>

Congress Requests Duplicative Security Threat Assessment Data
The United States Senate Commerce, Science, and Transportation Committee has requested that AAMVA survey

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=ZAAUm6UIZo4qvM0GTaQr7Ja7iLq80L_8e21FJAzn4o0q5GpVKwsWLUJohCQGWauXwx5Hvbi_hYQSDa-61pHeBw~~> its membership regarding duplicative security threat assessment requirements associated with obtaining a hazardous materials (HAZMAT) endorsement and obtaining the Transportation Worker Identification Credential (TWIC). Responses will inform the Committee of current state security threat assessment procedures and their applicability to HAZMAT endorsements and the TWIC.

FHWA Invites Comments on New Information Collection on Project Agreements

The Federal Highway Administration (FHWA) invites public comments

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=E3DIW2gP7CtqBShNDZhZ2DdSFQ7nvuHf0Og_qyrYAKEovkc8ReEd-3k0sb5siYrrZ4Fsndz-wH2eF8M8CpM3GQ~~> about its intention to request approval from the Office of Management and Budget (OMB) for a new information collection on preparation and execution of the project agreement and modifications.

Formal agreements between State Transportation Departments and the FHWA are required for Federal-aid highway projects. These agreements, referred to as "project agreements" are written contracts between the State and the Federal government that define the extent of work to be undertaken and commitments made concerning a highway project. Respondents include the 50 State Transportation Departments, the District of Columbia, and the 5 territories. Comments should be submitted by May 30, 2017.

FHWA Invites Comment On New Information Collection On The Highway Safety Improvement Program

The Federal Highway Administration (FHWA) invites public comments

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=ltSZTI9Ykoxzdlaha5IHqmvikfxr0xi0oZ7NRI56HI0dmfgDOjVSewWSHbP7cOgX623z_Lj9bckIPyG7IQ7_Wg~~> about its intention to request approval from the Office of

Management and Budget (OMB) for a new information collection on the Highway Safety Improvement Program (HSIP). The Fixing America's Surface Transportation (FAST) Act (Pub. L. 114-94) continues the Highway Safety Improvement Program (HSIP) as a core federal-aid program with the purpose to achieve a significant reduction in traffic fatalities and serious injuries on all public roads, including non-State-owned public roads and roads on tribal lands. The existing provisions of Title 23 U.S.C. 130, Railway-Highway Crossings Program, as well as implementing regulations in 23 CFR part 924, remain in effect. Included in these combined provisions are requirements for State DOTs to annually produce

and submit to FHWA by August 31 reports related to the implementation and effectiveness of their HSIPs. Respondents include the 51 State Transportation Departments, including the District of Columbia. Comments are due by May 30, 2017.

<http://images.magnetmail.net/images/clients/AAMVA/twir_root/TWIRPartnerNewsBannerNews.jpg>

Report: Ignition Interlock Laws: Effects on Fatal Motor Vehicle Crashes, 1982–2013

A new report in the American Journal of Preventative Medicine examines Ignition Interlock Laws: Effects on Fatal Motor Vehicle Crashes, 1982–2013

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=2rum0m7Hc8cJISiBafEUo16M-JS-mqTra9I7i7tFn7-7yHwmQ2c2ts6s9W5mTgbYQAOaBzjoZnYWsyqrHP3AQw~~~>> . The authors analyzed Fatality Analysis Reporting System

(FARS) data from over a 30-year period to determine what effect, if any, state ignition interlock laws had on alcohol-involved fatal crashes during that timeframe. The results of the study reflect the life-saving potential of interlock technology. All offender interlock laws were associated with a 7% decrease in the rate of fatal crashes that involved a driver with a BAC of .08 or higher and an 8% decrease in the rate of fatal crashes that involved a high-BAC driver (.15>). This translates into an estimated 1,250 fatal crashes that were prevented due to interlock laws. Read more here

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=8AprPI5IS31UkHqNSo-5S9MmqHIXJRDRzkrx4-w3tnKCfFQch9pNid4DT-ke0rqpAnReUrme6Pt8WQM T5fLQQ~~~>> .

<<http://images.magnetmail.net/images/clients/AAMVA/Twirbluelinefooter.jpg>>

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=Ts-enFue mjjX7FLAQBPj7JlRQn_kzLxmEGrlwfeZdqNO5VbcJclGVqPf9ghavVgNKeqCi18TYsd2BwO z29gqw~~~>

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=Y2IRkvKE iaOvzYHIILsteJthhIVN4icj8ih7Etxaqb2ylMbY9t6y8ly8emZ3oSfOWxtWwUFelqjUUnT LLYHKQ~~~>>

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=nWBVOqz1 A8XzzgBpAwLkCQOmPxr5_DXOz4if5C34FzGvRLjw_4Ue9xuhukMvdMMLunbtE0a61d3vrokf 0cTW2g~~~>

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=povZY8QG 7KjuHHU2uY_uBZbpMi2s9rHI9PN6WPFdlcbDHloyrcb1wHGKChmQ6Ral6AH6916810qcleO7 fz3P0w~~~>

<<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=Qt1h0GjC l39InllUcXfiJ3BeLNCcPOpCHAKlQtR69JYoa4DmAGKS-AzEoe83KiOATtVCj0wYTj4nSgY xzApFQ~~~>>

<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=7KWkKQJ3 CRoErQFubCA_y7zOpEUUkz37KdARF8MYgZVKWoCl485pM4nanJWwCNadN8J0R2z76FAPz68T BGqmAQ~~~>

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<http://www.mmsend35.com/link.cfm?r=yFT4W-eKVoO-j7LK5jO-bA~~&pe=o9hsC7U6Hc6rr0licLWZuPWauq0fcKvEQNAz__VzkQVg9LIAZyOnX0wwqG5_Y0V-P1hAx9gWsjRoCKH0wyh0tA~~> .

4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

<<http://portal.mxlogic.com/images/transparent.gif>>

From: twir@aamva.org
Sent: Monday, April 3, 2017 11:55 AM
To: Chapman, Jason A (DOA)
Subject: AAMVA's The Week in Review for April 3, 2017

April 3, 2017



American Association of Motor Vehicle Administrators

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OUR SPONSORS



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In Memoriam: George Harker



Interested in having your logo appear here? Become a TWIR sponsor by contacting **Rob Stershic** at rstershic@aamva.org or by phone at 703.908.2825

OUR EVENTS

APRIL

11-13 | [2017 April CDL Coordinators and IT Meeting](#)
St. Louis, Missouri

19-20 | [2017 April Board Meeting](#)
Arlington, Virginia

19 | [2017 April Industry Advisory Board Meeting](#)
Arlington, Virginia

25-27 | [2017 NMVTIS Business Rules Working Group Meeting](#)
Arlington, Virginia

26-27 | [2017 NMVTIS Law Enforcement Working Group Meeting](#)
Arlington, Virginia

MAY

3-4 | [2017 May Joint mDL Working Group Meeting](#)
Arlington, Virginia

7-12 | [2017 AAMVA Leadership Academy](#)
Arlington, Virginia

15-19 | [2017 May CDL Train the Trainer Class](#)
St. Petersburg, Florida

21-24 | [2017 Region IV Conference](#)
Seattle, Washington



JUNE

19-22 | [2017 Region II Conference](#)
Chattanooga, Tennessee



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website www.aamva.org/cstims

JURISDICTION NEWS

ITD Director Ness Named National Transportation Innovation Chairman

Idaho Transportation Director [Brian Ness](#) was recently named chairman of a research and innovation committee by the national transportation organization American Association of State Highway and Transportation Officials (AASHTO). ITD's innovation program is an employee-driven, grassroots initiative soliciting improvements from all 1,600 employees statewide. Employees at every level are encouraged to submit ideas for time and money savings and making processes more efficient. [Read more here](#).

Work Zone Awareness Week Promotes Highway Safety in Wisconsin

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FEDERAL NEWS

Congress Requests Duplicative Security Threat Assessment Data

The United States Senate Commerce, Science, and Transportation Committee has requested that AAMVA [survey](#) its membership regarding duplicative security threat assessment requirements associated with obtaining a hazardous materials (HAZMAT) endorsement and obtaining the Transportation Worker Identification Credential (TWIC). Responses will inform the Committee of current state security threat assessment procedures and their applicability to HAZMAT endorsements and the TWIC.



OUR WEBINARS

APRIL

10| [How to Accurately Post State Titling Activity into the NMVTIS Batch Interface Files](#)

11| [NMVTIS State Web Interface \(SWI\) – Understanding the Administrative Features](#)

18| [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

25| [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

20, 27| [Understanding MEC Transmission \(NR02\) National Registry System Specification](#)

SYSTEMS TRAINING

APRIL

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Subject: AAMVA's The Week in Review for April 3, 2017

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To: Thompson, Marla R (DOA)
Subject: AAMVA's The Week in Review for April 3, 2017

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: twir@aamva.org
Sent: Monday, April 3, 2017 11:55 AM
To: Valentine, Abbey B N (DOA)
Subject: AAMVA's The Week in Review for April 3, 2017

April 3, 2017



American Association of Motor Vehicle Administrators

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Catch up on [missed episodes](#) on [AAMVA's YouTube channel](#).

OUR SPONSORS



DEADLINE APPROACHING: Submit Nominations for the Martha Irwin Award for Lifetime Achievement in Highway Safety

The Martha Irwin Award for Lifetime Achievement in Highway Safety is presented annually to an AAMVA member jurisdiction employee or other individual whose primary function is directly associated with highway and traffic safety efforts and who has had a distinguished career in this arena. The individual can be currently active or retired. One award is presented for [achievement in highway safety in Motor Vehicle Administration \(MVA\)](#) and one for [achievement in highway safety in Law Enforcement \(LE\)](#). Visit the [Safety Awards](#) category of the [AAMVA Awards Program](#) for complete details about the Martha Irwin Award for Lifetime Achievement in Highway Safety. **Award submissions and accompanying materials must be received by AAMVA by April 15, 2017.** All submissions should be sent to awards@aamva.org. [Download the 2017 Awards Submission Packet](#).

AAMVA at Lifesavers Conference

AAMVA was proud to participate at the Lifesavers Conference last week in Charlotte, North Carolina. AAMVA was an exhibitor at the conference, and AAMVA staff members lead several discussions. AAMVA Director of Law Enforcement, Brian Ursino, presented in two autonomous vehicle sessions and moderated a session on drug-impaired driving. Karen Morton also facilitated a session, *Out of Bounds: Older Novice Drivers' Crash Risk & Solutions*. The Lifesavers Conference brings together a unique combination of public health and safety professionals, researchers, advocates, practitioners and students committed to sharing best practices, research, and policy initiatives that are proven to work. For more information, visit <http://lifesaversconference.org/>

In Memoriam: George Harker



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OUR EVENTS

APRIL

11-13 | [2017 April CDL Coordinators and IT Meeting](#)
St. Louis, Missouri

19-20 | [2017 April Board Meeting](#)
Arlington, Virginia

19 | [2017 April Industry Advisory Board Meeting](#)
Arlington, Virginia

25-27 | [2017 NMVTIS Business Rules Working Group Meeting](#)
Arlington, Virginia

26-27 | [2017 NMVTIS Law Enforcement Working Group Meeting](#)
Arlington, Virginia

MAY

3-4 | [2017 May Joint mDL Working Group Meeting](#)
Arlington, Virginia

7-12 | [2017 AAMVA Leadership Academy](#)
Arlington, Virginia

15-19 | [2017 May CDL Train the Trainer Class](#)
St. Petersburg, Florida

21-24 | [2017 Region IV Conference](#)
Seattle, Washington



JUNE

19-22 | [2017 Region II Conference](#)
Chattanooga, Tennessee



AAMVA mourns the passing of George Harker, who passed away suddenly but peacefully on Saturday November 19th, 2016 at the age of 79. George was born on Oct 2nd 1937 and raised in Magrath. He was educated at Ricks College and BYU. George was married to Celia (Carley) in 1961. He spent his career working in Edmonton and Calgary in various government positions and finished his career as a Regional Director with the American Association of Motor Vehicle Administrators. For more information, please [visit here](#). He will be deeply missed.

Missouri Now Participating in CSTIMS



AAMVA congratulates Missouri on becoming the thirty-ninth jurisdiction using the Commercial Skills Test Information Management System (CSTIMS). Missouri will now be able to use CSTIMS to track the scheduling and entry of test results for commercial skills tests by jurisdiction and third-party examiners and to look-up Out-of-State test results. For more information on CSTIMS, please refer to AAMVA's

website www.aamva.org/cstims

JURISDICTION NEWS

ITD Director Ness Named National Transportation Innovation Chairman

Idaho Transportation Director [Brian Ness](#) was recently named chairman of a research and innovation committee by the national transportation organization American Association of State Highway and Transportation Officials (AASHTO). ITD's innovation program is an employee-driven, grassroots initiative soliciting improvements from all 1,600 employees statewide. Employees at every level are encouraged to submit ideas for time and money savings and making processes more efficient. [Read more here](#).

Work Zone Awareness Week Promotes Highway Safety in Wisconsin

Wisconsin Governor Scott Walker proclaimed April 3 to 7 as Work Zone Awareness Week as part of efforts to prevent traffic crashes, deaths and injuries in construction and maintenance areas along Wisconsin's roadways. There have been more than 2,000 work zone crashes in each of the last three years, including more than 2,800 in 2016 – an average of more than seven each day. Drivers are asked to stay alert in work areas, which include major highway construction and rolling maintenance operations as well as emergency response, municipal projects and utility work along local roads. In 2016, work zone crashes caused nine fatalities and 1,110 injuries. [Read more here](#).

FEDERAL NEWS

Congress Requests Duplicative Security Threat Assessment Data

The United States Senate Commerce, Science, and Transportation Committee has requested that AAMVA [survey](#) its membership regarding duplicative security threat assessment requirements associated with obtaining a hazardous materials (HAZMAT) endorsement and obtaining the Transportation Worker Identification Credential (TWIC). Responses will inform the Committee of current state security threat assessment procedures and their applicability to HAZMAT endorsements and the TWIC.



OUR WEBINARS

APRIL

10| [How to Accurately Post State Titling Activity into the NMVTIS Batch Interface Files](#)

11| [NMVTIS State Web Interface \(SWI\) – Understanding the Administrative Features](#)

18| [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

25| [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

20, 27| [Understanding MEC Transmission \(NR02\) National Registry System Specification](#)

SYSTEMS TRAINING

APRIL

4| CDLIS A Overview (basic)

5| CDLIS B Inquiry Transactions (basic)

6| CDLIS C Update Transactions (basic)

[REGISTER ONLINE!](#)

OPEN RFPs

[Nevada DMV: Digital Message Display Systems and Wi-Fi Services \(RFP# 2017-4744-01\)](#)

[Massachusetts RMV: Vehicle Registration Renewal Kiosks](#)

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: Smith, Katie N (DOA)
Sent: Monday, April 3, 2017 11:55 AM
To: twir@aamva.org
Subject: Automatic reply: AAMVA's The Week in Review for April 3, 2017

I will be out of the office Friday, March 10th through Tuesday, March 14th. If you need immediate assistance call (907)269-5551.

From: Peters, Mina L (DOA)
Sent: Monday, April 3, 2017 12:00 PM
To: Helen Martin; Thompson, Marla R (DOA); Tham, Nichole M (DOA)
Cc: Debbie Trojovsky; Granger, Deb; Jordaan, Loffie
Subject: RE: S2S Issues between Wyoming and Alaska

Good morning, Helen,

Thank you for your email. As pilot states, we all have had a learning curve, trying to figure out what works and doesn't. Wyoming is not alone in having misconceptions about how it was supposed to work. Alaska has had a couple surprises, not entirely unlike this one. I'm sure most (or all) of the pilot states have had their own misunderstandings and unique challenges.

We very much appreciate Loffie and the AAMVA team for continuing to bring us back to the common and correct path, and helping us to better work together as state partners. We look forward to a continuing good relationship with Wyoming and all the SPEXS states. Deb Granger was especially helpful and instrumental in our Go-Live weekend, and we appreciate her assistance as well!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Helen Martin [mailto:helen.martin@wyo.gov]
Sent: Monday, April 03, 2017 10:36 AM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>; Tham, Nichole M (DOA) <nichole.tham@alaska.gov>; Peters, Mina L (DOA) <mina.peters@alaska.gov>
Cc: Debbie Trojovsky <debbie.trojovsky@wyo.gov>; Granger, Deb <deb.granger@hpe.com>; Jordaan, Loffie <LJordaan@aamva.org>
Subject: Re: S2S Issues between Wyoming and Alaska

Hello Everyone,

Please accept my sincere apologies for sending my previous email to all of you on March 20th.

After numerous discussions with our staff and programmer, as well as Loffie (thank you Loffie), I realize that I have been misunderstanding how S2S is supposed to work.

I would like to inform you that Wyoming has been busy retraining and reprogramming to accommodate Alaska and the other states, especially when it comes to the customary ID cards.

I have come to realize that I had been under the mindset that SPEXS should work exactly like CDLIS and now understand that these are both separate processes.

I also understand that it is the prerogative of each state to issue credentials and place SPEXS Pointers on their credentials under the S2S guidelines as explained to all of us by AAMVA.

Please know that Wyoming would like to work together with Alaska and the other states discussing and learning how and why each of us do what we do in order to make S2S work.

Thank you Alaska for making me realize that there can be more than one way to do this and that the way Wyoming has been doing things might not be the best way after all.

Again, I apologize for my misunderstanding, and I look forward to working with all of you in the future.

Helen P. Martin
Senior Supervisor
CDL Help Desk/S2S/Renewals
Wyoming Driver Services
Office: 307.777.4841
Fax: 307.777.4922
helen.martin@wyo.gov

On Mon, Mar 20, 2017 at 12:25 PM, Helen Martin <helen.martin@wyo.gov> wrote:

Good morning,

It has become apparent that there is an issue between the residents of Alaska and Wyoming when it comes to issuing SPEXS credentials (as well as CDLIS), and if this is not resolved, will continue to be a on-going issue with the other states that join the S2S environment.

Alaska is issuing numerous "customary" IDC's to Wyoming driver license holders. This is creating problems for these drivers, since Wyoming is under the understanding that these drivers have now moved to Alaska. This is also putting all of these drivers on the "Duplicates" reporting since they now have a SPEXS Pointer in Alaska and a SPEXS Pointer in Wyoming.

I am unsure of the residency requirements that Alaska is having these drivers show when issuing them an ID card; however, if Alaska is wanting to give ID cards to non-residents, then it would seem that Alaska should not put SPEXS Pointers on these customary ID cards.

If all of the states issue customary ID cards and put SPEXS Pointers on them and then only one state issues the DL and puts a SPEXS Pointer on it, then we will have numerous "duplicates" of the same driver showing up in other states. The problem I see with this, is that if law enforcement were to attempt to locate this individual, where would they begin amongst all of these SPEXS Pointers.

I think this issue should be discussed tomorrow at the S2S conference call, and be addressed on the conference call with the AAMVA S2S Governance Committee on Thursday.

Please let me know what your thoughts are regarding this troublesome issue. Thank you for considering this.

Helen P. Martin
Senior Supervisor
CDL Help Desk/S2S/Renewals
Wyoming Driver Services
Office: [307.777.4841](tel:307.777.4841)
Fax: [307.777.4922](tel:307.777.4922)
helen.martin@wyo.gov

E-Mail to and from me, in connection with the transaction of public business, is subject to the Wyoming Public Records Act and may be disclosed to third parties.



From: AAMVA Help Desk <helpdesk@aamva.org>
Sent: Monday, April 3, 2017 2:43 PM
To: Nolen, David B (DOA)
Subject: FW: SuspenseReport - AK ISSUE=160296 PROJ=11
Attachments: image001_20170403151015_414484.png; SuspenseReport_AK_20170402_20170403151015_416216.pdf

Follow Up Flag: Follow up
Flag Status: Completed

When replying, type your text above this line.

Notification of Ticket Change

Your request has been completed and the request is now closed.

If you have any questions or concerns, please contact the AAMVA Operations Department by replying to this email,
or by calling 1-888-226-8280 option 1.

Thank you for contacting the AAMVA Operations Help Desk.

Ticket: FW: SuspenseReport - AK
Ticket Number:160296

Status: Closed **Date:** 04/03/2017
Time: 18:43:23 **Creation Date:**04/03/2017
Creation Time:15:10:17 **Created By:** david.nolen@alaska.gov

Comment:

Hello,
AAMVA Operations helpdesk has completed your change request successfully. Please let us know if you need further assistance.

Jonathan Sherman | Senior Operations Analysis | AAMVA | 4401 Wilson Blvd, Ste 700, Arlington, VA 22203 | w: 703.908.5861 | jsherman@aamva.org | www.aamva.org

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Current Assignees: Ops Help Desk, Jonathan Sherman

CC(s):

Ticket Information:

Type:	Request	Subtype:	Data Issue
Category:	Application	Subcategory:	NMVTIS
Component:	NMVTIS CF	Subcomponent:	State Support
SubTask:	Add/Modify/Delete Titles		

Ticket last edited by Jonathan Sherman





Daily Suspense Report

4/2/2017

Run Date: 4/3/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216510010	1UNIUT	1GTEK19V11E208963	1703609040		
SD	1703310420233251235	NMSD	1GTEK19V11E208963	4405006	25756777	
SD Error	1703310420230002	1UNISD	1GTEK19V11E208963	4405006	25756777	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216450006	1UNIUT	1GKDM19X03B516044	1706712767		
SD	1703310420021381219	NMSD	1GKDM19X03B516044	4847668	37313739	
SD Error	1703310420010006	1UNISD	1GKDM19X03B516044	4847668	37313739	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216330007	1UNIUT	WBAVL1C56FVY39945	1704509770		
SD	1703310419255281199	NMSD	WBAVL1C56FVY39945	4828311	39311504	
SD Error	1703310419250002	1UNISD	WBAVL1C56FVY39945	4828311	39311504	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216310000	1UNIUT	JTJBM7FX6F5111445	1706511999		
SD	1703310419214811197	NMSD	JTJBM7FX6F5111445	4742837	39031723	
SD Error	1703310419210001	1UNISD	JTJBM7FX6F5111445	4742837	39031723	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302216300000	1UNIUT	3FAHP07Z17R131053	1703059308		
SD	1703310419163091194	NMSD	3FAHP07Z17R131053	3228881	3167212214845728	
SD Error	1703310419160001	1UNISD	3FAHP07Z17R131053	3228881	3167212214845728	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215260007	1UNIUT	WV2YB0251KH060431	1702862949		
SD	1703310416289791099	NMSD	WV2YB0251KH060431	4391516	38356889	
SD Error	1703310416280004	1UNISD	WV2YB0251KH060431	4391516	38356889	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302215230004	1UNIUT	TRUUF28N341017389	1706161675		
SD	1703310416186511094	NMSD	TRUUF28N341017389	4213115	2895834513072543	
SD Error	1703310416180004	1UNISD	TRUUF28N341017389	4213115	2895834513072543	



Daily Suspense Report

4/2/2017

Run Date: 4/3/2017
Environment: Production
Page: 2

Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120003	1UNIUT	1C4RJFAG9FC886250		
SD	1703310415523071073	NMSD	1C4RJFAG9FC886250	38880179	
SD Error	1703310415520001	1UNISD	1C4RJFAG9FC886250	38880179	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302215120002	1UNIUT	1GKEK13Z72J127717		
SD	1703310415518851072	NMSD	1GKEK13Z72J127717	26998657	
SD Error	1703310415510007	1UNISD	1GKEK13Z72J127717	26998657	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214550003	1UNIUT	1J8FF57WX7D273846		
SD	1703310415049791052	NMSD	1J8FF57WX7D273846	36772452	
SD Error	1703310415040005	1UNISD	1J8FF57WX7D273846	36772452	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214400000	1UNIUT	1N6ED26YX4C481024		
SD	1703310414211351032	NMSD	1N6ED26YX4C481024	2973862513576717	
SD Error	1703310414210000	1UNISD	1N6ED26YX4C481024	2973862513576717	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214350004	1UNIUT	1J4FJ68S7VL517702		
SD	1703310414078531024	NMSD	1J4FJ68S7VL517702	22553621	
SD Error	1703310414070005	1UNISD	1J4FJ68S7VL517702	22553621	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214060002	1UNIUT	2LMDU88C88BJ41167		
SD	1703310412362280975	NMSD	2LMDU88C88BJ41167	33162102	
SD Error	1703310412360001	1UNISD	2LMDU88C88BJ41167	33162102	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302214020000	1UNIUT	WVWMA63B8XE494507		
SD	1703310412208520965	NMSD	WVWMA63B8XE494507	36510948	
SD Error	1703310412200004	1UNISD	WVWMA63B8XE494507	36510948	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213580001	1UNIUT	4T1BF1FK8GU576830		
SD	1703310412114460963	NMSD	4T1BF1FK8GU576830	39410139	
SD Error	1703310412110002	1UNISD	4T1BF1FK8GU576830	39410139	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213530007	1UNIUT	1FTYS95W2SVA34719	1709444100	
SD	1703310411597270956	NMSD	1FTYS95W2SVA34719	4289234	2930750013142796
SD Error	1703310411590002	1UNISD	1FTYS95W2SVA34719	4289234	2930750013142796
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213460007	1UNIUT	1FMYU02B52KA64916	1709064434	
SD	1703310411354770947	NMSD	1FMYU02B52KA64916	4748595	26897806
SD Error	1703310411350002	1UNISD	1FMYU02B52KA64916	4748595	26897806
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310014	1UNIUT	SMT910K136J242117	1706770705	
SD	1703310410501490921	NMSD	SMT910K136J242117	4513105	38599965
SD Error	1703310410500001	1UNISD	SMT910K136J242117	4513105	38599965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213310013	1UNIUT	1J4FF48SX1L547096	1713468606	
SD	1703310410496800920	NMSD	1J4FF48SX1L547096	4275050	26130644
SD Error	1703310410490005	1UNISD	1J4FF48SX1L547096	4275050	26130644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213230000	1UNIUT	2G1FA1ED6B9169062	1703970333	
SD	1703310410213830901	NMSD	2G1FA1ED6B9169062	4776619	39245830
SD Error	1703310410210001	1UNISD	2G1FA1ED6B9169062	4776619	39245830
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213080007	1UNIUT	19XFA16519E031293	1717411204	
SD	1703310409427100875	NMSD	19XFA16519E031293	4709715	38786853
SD Error	1703310409420007	1UNISD	19XFA16519E031293	4709715	38786853
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030011	1UNIUT	1FAFP47V8WF145250	1706161417	
SD	1703310409258200868	NMSD	1FAFP47V8WF145250	3910488	23014022
SD Error	1703310409250004	1UNISD	1FAFP47V8WF145250	3910488	23014022
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302213030002	1UNIUT	2GCEK19R6T1161694	1710427215	
SD	1703310409212570866	NMSD	2GCEK19R6T1161694	5085884	21627996
SD Error	1703310409210001	1UNISD	2GCEK19R6T1161694	5085884	21627996



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212530010	1UNIUT	2FMDK4AK5BBA76152	1722643836	
SD	1703310408569440850	NMSD	2FMDK4AK5BBA76152	3606118	35238492
SD Error	1703310408560005	1UNISD	2FMDK4AK5BBA76152	3606118	35238492
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212420001	1UNIUT	JS1GR7KA972106734	1701831180	
SD	1703310408188350831	NMSD	JS1GR7KA972106734	4523866	38033254
SD Error	1703310408180005	1UNISD	JS1GR7KA972106734	4523866	38033254
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212340001	1UNIUT	1FT8W3BT1FEC36534	1708774655	
SD	1703310407474750814	NMSD	1FT8W3BT1FEC36534	4829617	39239402
SD Error	1703310407470001	1UNISD	1FT8W3BT1FEC36534	4829617	39239402
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212270002	1UNIUT	SMT700PD07J295307	1711811336	
SD	1703310407319590809	NMSD	SMT700PD07J295307	2626239	3161405414891780
SD Error	1703310407310007	1UNISD	SMT700PD07J295307	2626239	3161405414891780
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212260007	1UNIUT	1C4NJRBB8ED751868	1705309476	
SD	1703310407278340807	NMSD	1C4NJRBB8ED751868	4707948	37824556
SD Error	1703310407270007	1UNISD	1C4NJRBB8ED751868	4707948	37824556
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212080008	1UNIUT	4S4BRBLC3B3428982	1706510774	
SD	1703310406301780785	NMSD	4S4BRBLC3B3428982	4429379	35629948
SD Error	1703310406300001	1UNISD	4S4BRBLC3B3428982	4429379	35629948
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302212070003	1UNIUT	JTDKDTB37E1567376	1716309850	
SD	1703310406235210781	NMSD	JTDKDTB37E1567376	4475484	38196447
SD Error	1703310406230005	1UNISD	JTDKDTB37E1567376	4475484	38196447
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211490017	1UNIUT	1FMEU15N3NLA96244	1705413607	
SD	1703310405335210749	NMSD	1FMEU15N3NLA96244	4083726	37682798
SD Error	1703310405330002	1UNISD	1FMEU15N3NLA96244	4083726	37682798



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211410001	1UNIUT	5TEVL52NX2Z112262		
SD	1703310404565050728	NMSD	5TEVL52NX2Z112262	38107818	
SD Error	1703310404560002	1UNISD	5TEVL52NX2Z112262	38107818	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330001	1UNIUT	1J4GW48SXYC371858		
SD	1703310404323020715	NMSD	1J4GW48SXYC371858	25013054	
SD Error	1703310404320002	1UNISD	1J4GW48SXYC371858	25013054	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211330000	1UNIUT	1FTRW08L71KB01451		
SD	1703310404320050714	NMSD	1FTRW08L71KB01451	33526720	
SD Error	1703310404310005	1UNISD	1FTRW08L71KB01451	33526720	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302211040005	1UNIUT	1C4PJMCB7GW289028		
SD	1703310403019410650	NMSD	1C4PJMCB7GW289028	39491053	
SD Error	1703310403010005	1UNISD	1C4PJMCB7GW289028	39491053	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210560007	1UNIUT	JHLRD78545C047559		
SD	1703310402417690633	NMSD	JHLRD78545C047559	30073722	
SD Error	1703310402410009	1UNISD	JHLRD78545C047559	30073722	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210460002	1UNIUT	1GTHK29265E112437		
SD	1703310402165500616	NMSD	1GTHK29265E112437	2963956413510181	
SD Error	1703310402160001	1UNISD	1GTHK29265E112437	2963956413510181	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410005	1UNIUT	1GNKVJKD8GJ292041		
SD	1703310401558000605	NMSD	1GNKVJKD8GJ292041	39479594	
SD Error	1703310401550006	1UNISD	1GNKVJKD8GJ292041	39479594	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1703302210410002	1UNIUT	1FMFU16LX3LA09017		
SD	1703310401543320604	NMSD	1FMFU16LX3LA09017	2745201112097027	
SD Error	1703310401540001	1UNISD	1FMFU16LX3LA09017	2745201112097027	



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Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1703302210110004	1UNIUT	YV1FA8750L1303182	1717814885		
SD	1703310400201900562	NMSD	YV1FA8750L1303182	4960027	22476814	
SD Error	1703310400200001	1UNISD	YV1FA8750L1303182	4960027	22476814	

AK Number of New Suspended "E" Transactions with WA:	0
AK Number of Suspended "E" Transactions with WA:	40
AK Number of New Suspended "E" Transactions:	0
AK Number of Suspended "E" Transactions:	40
AK Number of New Suspended "UT" Transactions	0
AK Number of Suspended "UT" Transactions:	40
AK Total Number of New Suspended Transactions:	0
AK Total Number of Suspended Transactions:	40

From: NmvtsReports@aamva.org
Sent: Tuesday, April 4, 2017 2:40 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170403.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

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Duplicate Vin Report

ALASKA (AK)

for 4/3/2017

Run Date: 4/4/2017

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Duplicate VINs Created By ALASKA

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: 1GTJK33D77F138141 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	1GTJK33D77F138141	ALASKA	4876572	GMC /2007	4/3/2017	4/3/2017	Interactive CSOT
History #1	1GTJK33D77F138141	OHIO	0904499388	GMC /2007	3/15/2017	3/15/2017	Interactive Change Title
History #2	1GTJK33D77F138141	OHIO	0904499383	GMC /2007	3/15/2017	3/15/2017	Interactive New Title
Current	1GTJK33D77F138141	OHIO	2000595177	GMC /2007	11/21/2016	11/30/2016	Batch Add of Title
History #1	1GTJK33D77F138141	MICHIGAN	273A1090544	GMC /2007	4/19/2012	5/17/2014	Batch Add of Title

Duplicate VIN: 1J8FF28W98D789081 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	1J8FF28W98D789081	ALASKA	5079708	JEEP/2008	4/3/2017	4/3/2017	Interactive CSOT
History #1	1J8FF28W98D789081	OHIO	7001658357	JEEP/2008	2/13/2017	2/13/2017	Interactive New Title
Current	1J8FF28W98D789081	OHIO	7001648651	JEEP/2008	12/6/2016	12/14/2016	Batch Add of Title
History #1	1J8FF28W98D789081	OHIO	3900748647	JEEP/2008	11/21/2016	11/30/2016	Batch Add of Title
History #2	1J8FF28W98D789081	OHIO	8701255859	JEEP/2008	9/16/2016	9/26/2016	Batch Add of Title
History #3	1J8FF28W98D789081	OHIO	2513317299	JEEP/2008	9/11/2015	9/16/2015	Batch Add of Title
History #4	1J8FF28W98D789081	OHIO	2101241637	JEEP/2008	8/31/2015	9/10/2015	Batch Add of Title
History #5	1J8FF28W98D789081	OHIO	3000458877	JEEP/2008	7/26/2013	7/31/2013	Batch Add of Title
History #6	1J8FF28W98D789081	IDAHO	081033868	JEEP/2008	10/17/2011	10/19/2011	Batch Modify of Title
History #7	1J8FF28W98D789081	IDAHO	081033868	JEEP/2008	11/6/2008	12/4/2008	Batch Add of Title

Number Of Addition to Existing Duplicates Created 2

Total Number Of Duplicate VINs created: 2

From: NmvtsReports@aamva.org
Sent: Tuesday, April 4, 2017 2:44 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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SuspenseReport...

the sender, then delete or destroy the information.



Daily Suspense Report

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Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 4:38 AM
To: DOA DMV IT notices
Subject: Virginia Digital Image is Currently Unavailable

Digital Image Participants:

AAMVA's Operations Department has been notified that Virginia Digital Image is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

The AAMVA Operations Help Desk will continue to monitor progress and report the status as it is received.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 4:38 AM
To: Peters, Mina L (DOA)
Subject: Virginia Digital Image is Currently Unavailable

Digital Image Participants:

AAMVA's Operations Department has been notified that Virginia Digital Image is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

The AAMVA Operations Help Desk will continue to monitor progress and report the status as it is received.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: Dluzynski, Janice <JDluzynski@aamva.org>
Sent: Tuesday, April 4, 2017 5:10 AM
To: Anna.Sledge@alea.alabama.gov; Tham, Nichole M (DOA); twalters@azdot.gov; monty.pride@asp.arkansas.gov; Marina.Smith@dmv.ca.gov; kim.tovar@dmv.ca.gov; jwoodward@dmv.ca.gov; marco.vazzano@state.co.us; sarah.werner@state.co.us; michael.bzdya@ct.gov; Babers, Lucinda; stankirkland@flhsmv.gov; AmandaGerardino@flhsmv.gov; smoore3@dds.ga.gov; alton.roane@dor.ga.gov; pko@honolulu.gov; amy.kearns@ltd.idaho.gov; dbuterbaugh@bmv.in.gov; mark.lowe@iowadot.us; melissa.spiegel@iowadot.us; shelly.bartron@ks.gov; Julie.Earnest@ks.gov; kent.selk@ks.gov; matthew.cole@ky.gov; rick.taylor@ky.gov; Jo Carol Roberts; Ashleigh.Bossom@la.gov; gwen.dunware@la.gov; staci.hoyt@dps.la.gov; karen.st.germain@la.gov; kimberly.watson@la.gov; nharry1@mdot.state.md.us; boss@chicago.gov; carpenterm1@michigan.gov; joan.kopcinski@state.mn.us; kbrown@dps.ms.gov; Brad.Brester@dor.mo.gov; msnowberger@mt.gov; sara.orourke@nebraska.gov; jhurin@dmv.nv.gov; jbarthelmes@safety.state.nh.us; maria.buckman@dos.nh.gov; elizabeth.bielecki@dos.nh.gov; Raymond Martinez; Robert.porrec@mvc.nj.gov; AliciaC.Ortiz@state.nm.us; theresa.egan@dmv.ny.gov; tlbucholtz@ncdot.gov; bsmith25@ncdot.gov; tspence@ncdot.gov; jferguson@dps.ohio.gov; rauch@dps.ohio.gov; jeff.hankins@dps.ok.gov; Bryce.A.MCKENNA@ODOT.state.or.us; Myers, Kurt; Lisa.Antonaccio@dmv.ri.gov; Clare.Sedlock@dmv.ri.gov; Peggy.Fouty@SCDMV.net; annie.phelps@scdmv.net; Jane Schrank; larry.godwin@tn.gov; michael.hogan@tn.gov; edwin.mimms@tn.gov; Ron.coleman@dps.texas.gov; sheri.gipson@dps.texas.gov; Mimzie.Dennis@dps.texas.gov; Janie.sawatsky@dps.texas.gov; Christopher.Sawyer@dps.texas.gov; Heather.Strawn@dps.texas.gov; nleavitt@utah.gov; ccaras@utah.gov; Robert Ide; michael.smith@vermont.gov; kmathis@dol.wa.gov; Robert.Combs@dot.wi.gov
Subject: AAMVA Survey Request - North Dakota is seeking information on CDL skills test time limits

Please respond to this survey from North Dakota. The jurisdictions that have already responded are listed after the survey.

CDL Skills Test Time Limits (Ends 04/26/2017) Responses received from DE, IL, ME, VA.

North Dakota appreciates your response. Please let me know if you have any questions about using the survey tool.

Thank you.

Janice Dluzynski | American Association of Motor Vehicle Administrators
(703) 908-5842 | jduluzynski@aamva.org

Note: All [open surveys](#) and [survey responses](#) can be accessed by going to www.aamva.org and clicking on the **Solutions & Best Practices** tab on the navigation bar or the **New Surveys** tab in the box on the left side of the screen.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 5:17 AM
To: DOA DMV IT notices
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 5:17 AM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image is Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Nebraska Digital Image is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 5:23 AM
To: DOA DMV IT notices
Subject: Virginia Digital Image is Available

Jurisdictions:

Virginia Digital Image has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 5:23 AM
To: Peters, Mina L (DOA)
Subject: Virginia Digital Image is Available

Jurisdictions:

Virginia Digital Image has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 5:26 AM
To: DOA DMV IT notices
Subject: Nebraska Digital Image is Available

Jurisdictions:

Nebraska Digital Image has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 5:26 AM
To: Peters, Mina L (DOA)
Subject: Nebraska Digital Image is Available

Jurisdictions:

Nebraska Digital Image has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: Chandrasekharan, Madhu <MChandrasekharan@aamva.org>
Sent: Tuesday, April 4, 2017 5:37 AM
To: Russell Casler; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; JoLynn Peck; 'Gutshall, Camdon (DMV)'; 'Yssel, Stefan (DMV)'; 'McJannet, Patrick'; 'Anthony, Amy (DelDOT)'; 'Peters, Mina L (DOA)'; 'Rowland, Robert (DOT)'; 'Gonzales - DOR, Justine'; 'Birchman, David J DMV'; 'joshua.m.jones@odot.state.or.us'; 'karin.poitras@dmv.ny.gov'; Pellen, Beverly; 'Frey, Andrew'; 'Bartelt, Katherine - DOT'; 'Valentine, Abbey B N (DOA)'; 'Pazynski, Steven - DOT'; 'charles.horan@dot.gov'; 'Robin.Hamilton@dot.gov'; 'christine.hydock@dot.gov'; Carlos Dequina; 'Schillberg, Larry (VOLPE)'; 'Frank, Walter CTR (VOLPE)'; 'Prikazsky, Nina CTR (VOLPE)'; 'Barry, Marianne CTR (VOLPE)'; 'Kalivas, Stacey CTR (VOLPE)'; 'Manuel.Cuevas.CTR@dot.gov'; 'Trevor.Koon.CTR@dot.gov'; Dsa, Pamela; Jordaan, Loffie; Lewis, Kevin; Regmi, Ashish; Bauza, Tony; Kapil, Abhi; Singaraju, Sruti; Bommareddy, Swarna; Holenarsipura, Subramanya; Gooch, Chuck; 'McJannet, Patrick'; Pellen, Beverly
Cc: 'Poitras, Karin (DMV)'; 'JONES Joshua M'; 'Hydock, Christine (FMCSA)'; Stephens, Melinda; 'Gilmore, Brian W.@DMV'; 'Shelton III, Garfield H.@DMV'; 'Horan, Charles (FMCSA)'; AAMVA Receptionist; 'Howard, Nakisha G.@DMV'; 'Traficante, Wayne (DMV)'; 'Wheaton, Tracey (DMV)'; Barclay, Jennifer R.@DMV; Paradise, Karen (DMV); Long, Robin (DMV)
Subject: RE: CDLIS Working Group Monthly Meeting
Attachments: 2017 CDL Coordinators Agenda- Final.docx; 20170404 CDLIS WG Meeting Agenda.docx; NRII MEC Inquiry State Specification Version r1 0.docm.txt; NRII MEC Inquiry Volpe Specification Version, r1.0.docm.txt

Good Morning,

Attached is the meeting agenda for this morning's call along with supporting documents.

Thanks,

Madhu

-----Original Appointment-----

From: Chandrasekharan, Madhu
Sent: Tuesday, March 07, 2017 10:18 AM
To: Chandrasekharan, Madhu; Russell Casler; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; JoLynn Peck; 'Gutshall, Camdon (DMV)'; 'Yssel, Stefan (DMV)'; 'McJannet, Patrick'; 'Anthony, Amy (DelDOT)'; 'Peters, Mina L (DOA)'; 'Rowland, Robert (DOT)'; 'Gonzales - DOR, Justine'; 'Birchman, David J DMV'; 'joshua.m.jones@odot.state.or.us'; 'karin.poitras@dmv.ny.gov'; Beverly Pellen; 'Frey, Andrew'; 'Bartelt, Katherine - DOT'; 'Valentine, Abbey B N (DOA)'; 'Pazynski, Steven - DOT'; 'charles.horan@dot.gov'; 'Robin.Hamilton@dot.gov'; 'christine.hydock@dot.gov'; Carlos Dequina; 'Schillberg, Larry (VOLPE)'; 'Frank, Walter CTR (VOLPE)'; 'Prikazsky, Nina CTR (VOLPE)'; 'Barry, Marianne CTR (VOLPE)'; 'Kalivas, Stacey CTR (VOLPE)'; 'Manuel.Cuevas.CTR@dot.gov'; 'Trevor.Koon.CTR@dot.gov'; Dsa, Pamela; Jordaan, Loffie; Lewis, Kevin; Regmi, Ashish; Bauza, Tony; Kapil, Abhi; Singaraju, Sruti; Bommareddy, Swarna; Holenarsipura, Subramanya; Gooch, Chuck
Cc: 'Poitras, Karin (DMV)'; 'JONES Joshua M'; 'Hydock, Christine (FMCSA)'; Stephens, Melinda; 'Gilmore, Brian W.@DMV'; 'Shelton III, Garfield H.@DMV'; 'Horan, Charles (FMCSA)'; AAMVA Receptionist; 'Howard, Nakisha G.@DMV'; 'Traficante, Wayne (DMV)'; 'Wheaton, Tracey (DMV)'; Barclay, Jennifer R.@DMV; Paradise, Karen (DMV); Long, Robin (DMV)

Subject: CDLIS Working Group Monthly Meeting

When: Tuesday, April 04, 2017 11:00 AM-12:30 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Conference Room Monte Carlo 4-6

Dear CDLIS Working Group,

Since we did not have a chance to review the third NRII transaction(MEC Inquiry) document during our last meeting, I am proposing to repurpose the PRC meeting scheduled for April 4th as a Working Group meeting. This would help us to review the MEC Inquiry State Specification document, and be able to send it for review to the group and eventually to FMCSA in April.

Hope this new date works for all of you.

Thanks,
Madhu

Dear CDLIS Working Group,

The prior calendar invite we had for our working group monthly meeting has expired, so sending out a new one.

The purpose of our meetings will be to review change proposals, discuss CDLIS related changes and issues and discuss and review change requests.

The existing Webinar Series is still active (through July 18th 2017). If you have not already registered for this webinar series please do so using the following information:

Please register for CDLIS Working Group Monthly Meeting at:

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After registering, you will receive a confirmation email containing information about joining the webinar.

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Thank you,

Madhu Chandrasekharan

Sr. Business Analyst | AAMVA

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CDL Coordinators / IT Meeting
St. Louis, MO
Agenda

Monday, April 10

Noon – 5:00 PM

Registration

Regency D Foyer

Tuesday, April 11

6:30 AM

Registration

Regency D Foyer

8:00 AM

Joint Session – Opening Session

Regency DEF

- **Welcome and Introductions**
Anne Ferro, President & CEO, AAMVA
James Barwick (SC), Chair, AAMVA Test Maintenance Subcommittee
- **Opening Remarks**
Daphne Jefferson, Deputy Administrator, FMCSA
- **Housekeeping and Logistics**
Kevin Lewis, Director, Driver Programs, AAMVA

9:00 AM

Joint Session – Courts

Regency DEF

- **Partnerships in Assuring Court Compliance**
National District Attorney's Association
National Judicial College
National Center for State Courts

10:30 AM

Break

Regency D Foyer

10:45 AM

Joint Session – Rulemaking

Regency DEF

- **Final Rules Update**
 - National Medical Registry
 - Drug & Alcohol Clearinghouse
 - ELDT Compliance*FMCSA*

Noon

Lunch

1:00 PM

Joint Session

Regency DEF

CDL Grants & Annual Program/Skills Testing Reviews Data

- **Grants**
FMCSA
- **Title 6 Requirements**
Lester Finkle, National Title 6 Program Manager, FMCSA
- **CDL Data APR/STR**
FMCSA

2017 CDL Coordinator/IT Meeting

2:15 PM	Break	Regency D Foyer
2:30 PM	Joint Session	Regency DEF
<ul style="list-style-type: none"> • Deaf & Hard of Hearing CDL/CLP Applicants <i>FMCSA</i> • Citizenship & Non-Domicile CDLs <i>FMCSA</i> 		
3:30 PM	Joint Session	Regency DEF
<ul style="list-style-type: none"> • Roundtable Discussion <i>Mr. Lewis</i> <i>FMCSA</i> 		
5:00 PM	Adjourn	

CDL Coordinators / IT Meeting
St. Louis, MO
Agenda

Wednesday, April 12

8:00 AM

Joint Session

Regency DEF

- **Medical Waiver Programs**
 - Fraud
 - Waiver Process*FMCSA*
- **National Medical Registry 2 (NR2) Update**
Mindy Stephens, Sr. Business Analyst, Driver Systems, AAMVA
FMCSA

9:30 AM

Break

Regency D Foyer

9:45 AM

Joint Session

Regency DEF

- **Skills Test Delay Survey**
FMCSA
- **Employer Notification System (ENS)**
FMCSA

11:00 AM

CDL Breakout Session

Regency DEF

- **Commercial Vehicle Safety Alliance Update**
Bill Reese, Director, COHMED Program, Commercial Vehicle Safety Alliance
- **CDL Q&A**
Mr. Lewis

IT Breakout Session

Gateway East

- **NR2 Walkthrough of Specifications, Testing and UNI Updates**
Madhu Chandrasekharan, Senior Business Analyst, Driver Systems, AAMVA
Reed Rusniak, Director, IT Special projects, AAMVA

Noon

Lunch

1:00 PM

Joint Session

Regency DEF

- **CDL Testing - Jurisdictional Issues & Concerns**
 - Out-of-State Testing Procedures
 - Representative Vehicle
 - CDL Restrictions
 - Autonomous Technologies
 - South Carolina – CDL Vehicle Inspection Checklist Request*Karen Morton, Director, Driver Licensing, AAMVA*
Mr. Lewis

2017 CDL Coordinator/IT Meeting

2:30 PM

Break

Regency D Foyer

2:45 PM

Joint Session

Regency DEF

- **State – to – State (S2S) and Digital Image Exchange**

- Operational Status
- Governance
- Highway Safety Plan Activities

Pam Dsa, Senior Project Director, Driver Systems, AAMVA

Loffie Jordaan, Senior Project Manager, Driver Systems, AAMVA

4:00 PM

Joint Session

Regency DEF

- **Roundtable Discussion**

5:00 PM

Adjourn

CDL Coordinators / IT Meeting
St. Louis, MO
Agenda

Thursday, April 13

8:30 AM

CDL Breakout Session

Regency DEF

- **Military CDL Issues**
 - **US Air Force / AAMVA CDL Testing**
FMCSA
Thomas Karnes, Vehicle Operations Functional Manager, U.S. Air Force
Amie Kalsbeek, Consultant, Morgan Borszcz Consulting
Ms. Morton
- **Missouri Petition – Even Exchange of Military CDL for Civilian CDL**
Russell Quinn, Missouri CDL Coordinator, Missouri Department of Revenue
FMCSA

IT Breakout Session

Gateway East

- **Walkthrough of CSTIMS Enhancements**
Naresh Rao, Senior Business Analyst, Driver Systems, AAMVA
- **CD31**
Jagadish Malol, Senior Systems Analyst, Driver Systems, AAMVA

9:30 AM

CDL Breakout Session

Regency DEF

- **Recent Military CDL-Related NPRM's**
Ms. Morton
FMCSA
- **Operational Model – Military Domicile**
FMCSA
- **Under 21 Military CDL Pilot**
FMCSA

IT Breakout Session

Gateway East

- **Court Connectivity to SDLAs**
 - **Courts and SDLA Data Sharing – Introduction**
Dale Kasperek, Principal Court Management Consultant, National Center for State Courts
 - **Using the Courts2SDLA Disposition Reporting Service**
Barbara Holmes, Principal Court Management Consultant, National Center for State Courts
 - **Data Exchange Opportunities**
Jannet Lewis, Principal Court Management Consultant, National Center for State Courts
 - **Success – Court2SDLA Pilot Project in Iowa**
Josh Halterman, TraCS Program Manager, Iowa Department of Transportation
Andrew Frey, Information Technology Specialist, Iowa Department of Transportation

2017 CDL Coordinator/IT Meeting

10:30 AM

Break

Regency D Foyer

10:45 AM

CDL Breakout Session

Regency DEF

- **CDL Auditing**
 - CDL Audit Working Group
 - Auditing Training Program & Auditing Resources

Karen Morton, Program Director, Driver Licensing, AAMVA
- **Using CSTIMS Data to Conduct Audits**

Vikas Jain, Lead Business Analyst, Driver Systems AAMVA
Ms. Morton
- **CDL Training Tools & Resources**
 - IDEC Program
 - Online Training Program
 - CDL Train the Trainer & CDL Examiner Update Classes
 - SharePoint Website for Test Experts & Trainers

Denise Hanchulak, Program Director, Certification & Standards, AAMVA
Nancy Prescott, Chief, Customer Services, Vermont Department of Motor Vehicles
Ms. Morton

IT Breakout Session

Gateway East

- **Court Connectivity to SDLAs (cont)**
 - Court Process and Performance for Commercial Driving Cases

Kathryn Holt, Senior Court Research Analyst, National Center for State Courts
 - Courts and SDLA Data Sharing Q&A

Mr. Kasperek
Ms. Holmes
Ms. Lewis
Mr. Halterman
Mr. Frey
Ms. Holt
Ms. Dsa
- **CDLIS Reports**

Jessie Rogers, Reporting Analyst, Quality Assurance, AAMVA

Noon

Lunch

1:00 PM

Joint Session

Regency DEF

- **CDLIS.DOT.GOV and the Foreign Conviction and Withdrawal Database**

FMCSA
OBXtek
- **CDL Upgrade Process – Endorsements, Restrictions and Representative Vehicles**

Ms. Morton
- **K Restriction**

Ms. Morton

2017 CDL Coordinator/IT Meeting

2:30 PM

Break

Regency D Foyer

2:45 PM

Joint Session

Regency DEF

- **Final Roundtable Discussion**
FMCSA
AAMVA
- **Final Housekeeping Announcements**
Mr. Lewis
- **Wrap-up & Closing**
Ms. Ferro
FMCSA



American Association of
Motor Vehicle Administrators

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Meeting Name

CDLIS Working Group Discussion – Jurisdiction Specific Permits

Date(s) and Time of Meeting: Tuesday March 21st 2017, 11:00 am – 12:30 pm EDT

Agenda Prepared By: Mindy Stephens

Location: GoToWebinar: Register

<https://attendee.gotowebinar.com/register/7320634559712968195>

Type: ☐ Conference Call (instructions below) ☒ Online Meeting (instructions below)

Dial In Information: Please register for information

Purpose of Meeting: Discuss the items listed below under ‘Meeting Agenda’ with the CDLIS Working Group.

Meeting Attendance:

<i>Name</i>	<i>Jurisdiction/Organization</i>	<i>Attended</i>
Justine Gonzales	Colorado	<input type="checkbox"/>
Kami Beers	Delaware	<input type="checkbox"/>
Amy Anthony		<input type="checkbox"/>
Erin Murphey	New York	<input type="checkbox"/>
Karen Poitras		<input type="checkbox"/>
Mina Peters	Alaska	<input type="checkbox"/>
Abbey Valentine		<input type="checkbox"/>
Camdon Gutshall	Virginia	<input type="checkbox"/>
Stephan Yssel		<input type="checkbox"/>
Andy Frey	Iowa	<input type="checkbox"/>
JoLynn Peck	Michigan	<input type="checkbox"/>

Katie Bartelt	Wisconsin	<input type="checkbox"/>
Steven Pazynski		<input type="checkbox"/>
David Birchman	California	<input type="checkbox"/>
Russ Casler	Oregon	<input type="checkbox"/>
Josh Jones		<input type="checkbox"/>
Patrick McJannet	Montana	<input type="checkbox"/>
Beverly Pellen		<input type="checkbox"/>
Bob Rowland	Massachusetts	<input type="checkbox"/>
Chuck Gooch	Legal Liaison	<input type="checkbox"/>
Carlos Dequina	FMCSA	<input type="checkbox"/>
Pam Dsa (Sr. Project Director)	AAMVA	<input type="checkbox"/>
Loffie Jordaan (Sr. Project Manager)		<input type="checkbox"/>
Mindy Stephens (Sr. Business Analyst)		<input type="checkbox"/>
Ashish Regmi (Lead Business Analyst)		<input type="checkbox"/>
Vikas Jain (Lead Business Analyst)		<input type="checkbox"/>
Madhu Chandrasekharan (Sr. BA)		<input type="checkbox"/>
Tony Bauza (Sr. Business Analyst)		<input type="checkbox"/>
Pat McNaughton (Sr. Business Analyst)		<input type="checkbox"/>
Kevin Lewis (Program Director)		<input type="checkbox"/>

Meeting Schedule/Agenda:

a. S2S Implementations

- ~~Idaho August 21st~~
- ~~South Dakota October 2nd~~
- ~~Nebraska October 16th~~
- ~~Wyoming November 20th~~
- ~~Virginia December 4th~~
- ~~Delaware December 18th~~
- ~~Alaska January 29th (13th state to join S2S)~~
- ~~Arizona February 26th~~
- Mississippi - June

b. CDL Conference

- CDL Coordinators Conference Schedule
- CDLIS WG Face to Face Meeting –
 - Apr 10th at 5:00 pm
 - Meet at the Lobby
- CDLIS WG Dinner –
 - Apr 11th at 6:30 pm
 - At Bamboo Bistro (2 blocks from hotel)
 - AAMVA will be picking up the tab for dinner. All attendees must subtract \$24 from their per diem reimbursement requests for 04/11 (per diem dinner for St. Louis area is \$24).

c. NRII – MEC Inquiry Documents

- Target dates -
 - Apr 4th – Review SDLA (AMIE) Specificaliton
 - CDLIS Working Group review and approval of documents 04/05-04/18

d. CDLIS Working Group SharePoint Site

- Online Survey Added

Notes, Decisions, Issues:

Action Items:

<i>Action Item</i>		<i>Assigned To</i>	<i>Status</i>

Next Meeting: Tuesday May 16th 2017

We removed the attachment NRII MEC Inquiry State Specification Version r1 0.docm due to security concerns.

The State of Montana prohibits attachments of this type.

If there is a business need for this file we suggest using the file transfer service '<https://transfer.mt.gov/>'.

We removed the attachment NRII MEC Inquiry Volpe Specification Version, r1.0.docm due to security concerns.

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From: Chandrasekharan, Madhu <MChandrasekharan@aamva.org>
Sent: Tuesday, April 4, 2017 5:37 AM
To: Russell Casler; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; JoLynn Peck; 'Gutshall, Camdon (DMV)'; 'Yssel, Stefan (DMV)'; 'McJannet, Patrick'; 'Anthony, Amy (DelDOT)'; 'Peters, Mina L (DOA)'; 'Rowland, Robert (DOT)'; 'Gonzales - DOR, Justine'; 'Birchman, David J DMV'; 'joshua.m.jones@odot.state.or.us'; 'karin.poitras@dmv.ny.gov'; Beverly Pellen; 'Frey, Andrew'; 'Bartelt, Katherine - DOT'; 'Valentine, Abbey B N (DOA)'; 'Pazynski, Steven - DOT'; 'charles.horan@dot.gov'; 'Robin.Hamilton@dot.gov'; 'christine.hydock@dot.gov'; Carlos Dequina; 'Schillberg, Larry (VOLPE)'; 'Frank, Walter CTR (VOLPE)'; 'Prikazsky, Nina CTR (VOLPE)'; 'Barry, Marianne CTR (VOLPE)'; 'Kalivas, Stacey CTR (VOLPE)'; 'Manuel.Cuevas.CTR@dot.gov'; 'Trevor.Koon.CTR@dot.gov'; Dsa, Pamela; Jordaan, Loffie; Lewis, Kevin; Regmi, Ashish; Bauza, Tony; Kapil, Abhi; Singaraju, Sruti; Bommareddy, Swarna; Holenarsipura, Subramanya; Gooch, Chuck
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Subject: RE: CDLIS Working Group Monthly Meeting
Attachments: 2017 CDL Coordinators Agenda- Final.docx; 20170404 CDLIS WG Meeting Agenda.docx; NRII MEC Inquiry State Specification Version r1 0.docm; NRII MEC Inquiry Volpe Specification Version, r1.0.docm

Good Morning,

Attached is the meeting agenda for this morning's call along with supporting documents.

Thanks,

Madhu

-----Original Appointment-----

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Sent: Tuesday, March 07, 2017 10:18 AM
To: Chandrasekharan, Madhu; Russell Casler; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; JoLynn Peck; 'Gutshall, Camdon (DMV)'; 'Yssel, Stefan (DMV)'; 'McJannet, Patrick'; 'Anthony, Amy (DelDOT)'; 'Peters, Mina L (DOA)'; 'Rowland, Robert (DOT)'; 'Gonzales - DOR, Justine'; 'Birchman, David J DMV'; 'joshua.m.jones@odot.state.or.us'; 'karin.poitras@dmv.ny.gov'; Beverly Pellen; 'Frey, Andrew'; 'Bartelt, Katherine - DOT'; 'Valentine, Abbey B N (DOA)'; 'Pazynski, Steven - DOT'; 'charles.horan@dot.gov'; 'Robin.Hamilton@dot.gov'; 'christine.hydock@dot.gov'; Carlos Dequina; 'Schillberg, Larry (VOLPE)'; 'Frank, Walter CTR (VOLPE)'; 'Prikazsky, Nina CTR (VOLPE)'; 'Barry, Marianne CTR (VOLPE)'; 'Kalivas, Stacey CTR (VOLPE)'; 'Manuel.Cuevas.CTR@dot.gov'; 'Trevor.Koon.CTR@dot.gov'; Dsa, Pamela; Jordaan, Loffie; Lewis, Kevin; Regmi, Ashish; Bauza, Tony; Kapil, Abhi; Singaraju, Sruti; Bommareddy, Swarna; Holenarsipura, Subramanya; Gooch, Chuck
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CDL Coordinators / IT Meeting
St. Louis, MO
Agenda

Monday, April 10

Noon – 5:00 PM

Registration

Regency D Foyer

Tuesday, April 11

6:30 AM

Registration

Regency D Foyer

8:00 AM

Joint Session – Opening Session

Regency DEF

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Anne Ferro, President & CEO, AAMVA
James Barwick (SC), Chair, AAMVA Test Maintenance Subcommittee
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Daphne Jefferson, Deputy Administrator, FMCSA
- **Housekeeping and Logistics**
Kevin Lewis, Director, Driver Programs, AAMVA

9:00 AM

Joint Session – Courts

Regency DEF

- **Partnerships in Assuring Court Compliance**
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National Judicial College
National Center for State Courts

10:30 AM

Break

Regency D Foyer

10:45 AM

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- **Final Rules Update**
 - National Medical Registry
 - Drug & Alcohol Clearinghouse
 - ELDT Compliance*FMCSA*

Noon

Lunch

1:00 PM

Joint Session

Regency DEF

CDL Grants & Annual Program/Skills Testing Reviews Data

- **Grants**
FMCSA
- **Title 6 Requirements**
Lester Finkle, National Title 6 Program Manager, FMCSA
- **CDL Data APR/STR**
FMCSA

2017 CDL Coordinator/IT Meeting

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St. Louis, MO
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- **CDL Q&A**
Mr. Lewis

IT Breakout Session

Gateway East

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Noon

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2017 CDL Coordinator/IT Meeting

2:30 PM

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4:00 PM

Joint Session

Regency DEF

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5:00 PM

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CDL Coordinators / IT Meeting
St. Louis, MO
Agenda

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Regency DEF

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Amie Kalsbeek, Consultant, Morgan Borszcz Consulting
Ms. Morton
- **Missouri Petition – Even Exchange of Military CDL for Civilian CDL**
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Jagadish Malol, Senior Systems Analyst, Driver Systems, AAMVA

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FMCSA
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FMCSA

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Gateway East

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2017 CDL Coordinator/IT Meeting

10:30 AM

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Mr. Kasperek
Ms. Holmes
Ms. Lewis
Mr. Halterman
Mr. Frey
Ms. Holt
Ms. Dsa
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Jessie Rogers, Reporting Analyst, Quality Assurance, AAMVA

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1:00 PM

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OBXtek
- **CDL Upgrade Process – Endorsements, Restrictions and Representative Vehicles**

Ms. Morton
- **K Restriction**

Ms. Morton

2017 CDL Coordinator/IT Meeting

2:30 PM

Break

Regency D Foyer

2:45 PM

Joint Session

Regency DEF

- **Final Roundtable Discussion**
FMCSA
AAMVA
- **Final Housekeeping Announcements**
Mr. Lewis
- **Wrap-up & Closing**
Ms. Ferro
FMCSA



American Association of
Motor Vehicle Administrators

**safe drivers
safe vehicles
secure identities
saving lives!**

Meeting Name

CDLIS Working Group Discussion – Jurisdiction Specific Permits

Date(s) and Time of Meeting: Tuesday March 21st 2017, 11:00 am – 12:30 pm EDT

Agenda Prepared By: Mindy Stephens

Location: GoToWebinar: Register

<https://attendee.gotowebinar.com/register/7320634559712968195>

Type: ☐ Conference Call (instructions below) ☒ Online Meeting (instructions below)

Dial In Information: Please register for information

Purpose of Meeting: Discuss the items listed below under ‘Meeting Agenda’ with the CDLIS Working Group.

Meeting Attendance:

<i>Name</i>	<i>Jurisdiction/Organization</i>	<i>Attended</i>
Justine Gonzales	Colorado	<input type="checkbox"/>
Kami Beers	Delaware	<input type="checkbox"/>
Amy Anthony		<input type="checkbox"/>
Erin Murphey	New York	<input type="checkbox"/>
Karen Poitras		<input type="checkbox"/>
Mina Peters	Alaska	<input type="checkbox"/>
Abbey Valentine		<input type="checkbox"/>
Camdon Gutshall	Virginia	<input type="checkbox"/>
Stephan Yssel		<input type="checkbox"/>
Andy Frey	Iowa	<input type="checkbox"/>
JoLynn Peck	Michigan	<input type="checkbox"/>

Katie Bartelt	Wisconsin	<input type="checkbox"/>
Steven Pazynski		<input type="checkbox"/>
David Birchman	California	<input type="checkbox"/>
Russ Casler	Oregon	<input type="checkbox"/>
Josh Jones		<input type="checkbox"/>
Patrick McJannet	Montana	<input type="checkbox"/>
Beverly Pellen		<input type="checkbox"/>
Bob Rowland	Massachusetts	<input type="checkbox"/>
Chuck Gooch	Legal Liaison	<input type="checkbox"/>
Carlos Dequina	FMCSA	<input type="checkbox"/>
Pam Dsa (Sr. Project Director)	AAMVA	<input type="checkbox"/>
Loffie Jordaan (Sr. Project Manager)		<input type="checkbox"/>
Mindy Stephens (Sr. Business Analyst)		<input type="checkbox"/>
Ashish Regmi (Lead Business Analyst)		<input type="checkbox"/>
Vikas Jain (Lead Business Analyst)		<input type="checkbox"/>
Madhu Chandrasekharan (Sr. BA)		<input type="checkbox"/>
Tony Bauza (Sr. Business Analyst)		<input type="checkbox"/>
Pat McNaughton (Sr. Business Analyst)		<input type="checkbox"/>
Kevin Lewis (Program Director)		<input type="checkbox"/>

Meeting Schedule/Agenda:

a. S2S Implementations

- ~~Idaho August 21st~~
- ~~South Dakota October 2nd~~
- ~~Nebraska October 16th~~
- ~~Wyoming November 20th~~
- ~~Virginia December 4th~~
- ~~Delaware December 18th~~
- ~~Alaska January 29th (13th state to join S2S)~~
- ~~Arizona February 26th~~
- Mississippi - June

b. CDL Conference

- CDL Coordinators Conference Schedule
- CDLIS WG Face to Face Meeting –
 - Apr 10th at 5:00 pm
 - Meet at the Lobby
- CDLIS WG Dinner –
 - Apr 11th at 6:30 pm
 - At Bamboo Bistro (2 blocks from hotel)
 - AAMVA will be picking up the tab for dinner. All attendees must subtract \$24 from their per diem reimbursement requests for 04/11 (per diem dinner for St. Louis area is \$24).

c. NRIL – MEC Inquiry Documents

- Target dates -
 - Apr 4th – Review SDLA (AMIE) Specificaliton
 - CDLIS Working Group review and approval of documents 04/05-04/18

d. CDLIS Working Group SharePoint Site

- Online Survey Added

Notes, Decisions, Issues:

Action Items:

<i>Action Item</i>		<i>Assigned To</i>	<i>Status</i>

Next Meeting: Tuesday May 16th 2017

This document 0.7.1187.76910-000003 is fully redacted

This document 0.7.1187.76910-000004 is fully redacted

From: Dluzynski, Janice <JDluzynski@aamva.org>
Sent: Tuesday, April 4, 2017 5:45 AM
To: Anna.Sledge@alea.alabama.gov; Tham, Nichole M (DOA); twalters@azdot.gov; monty.pride@asp.arkansas.gov; Marina.Smith@dmv.ca.gov; kim.tovar@dmv.ca.gov; jwoodward@dmv.ca.gov; marco.vazzano@state.co.us; sarah.werner@state.co.us; michael.bzdya@ct.gov; scott.vien@state.de.us; Babers, Lucinda; stankirkland@flhsmv.gov; AmandaGerardino@flhsmv.gov; smoore3@dds.ga.gov; alton.roane@dor.ga.gov; pko@honolulu.gov; amy.kearns@ltd.idaho.gov; dcooper@ilsos.net; MRiseling@ilsos.net; dbuterbaugh@bmv.in.gov; mark.lowe@iowadot.us; melissa.spiegel@iowadot.us; shelly.bartron@ks.gov; Julie.Earnest@ks.gov; kent.selk@ks.gov; matthew.cole@ky.gov; rick.taylor@ky.gov; Jo Carol Roberts; Ashleigh.Bossom@la.gov; gwen.dunware@la.gov; staci.hoyt@dps.la.gov; karen.st.germain@la.gov; kimberly.watson@la.gov; Patty Morneault; nharry1@mdot.state.md.us; bosscc@michigan.gov; carpenterm1@michigan.gov; joan.kopcinski@state.mn.us; kbrown@dps.ms.gov; Brad.Brester@dor.mo.gov; msnowberger@mt.gov; sara.orourke@nebraska.gov; jhurin@dmv.nv.gov; jbarthelmes@safety.state.nh.us; maria.buckman@dos.nh.gov; elizabeth.bielecki@dos.nh.gov; Raymond Martinez; Robert.porreca@mvc.nj.gov; AliciaC.Ortiz@state.nm.us; theresa.egan@dmv.ny.gov; tlbucholtz@ncdot.gov; bsmith25@ncdot.gov; tspence@ncdot.gov; gjackson@nd.gov; jferguson@dps.ohio.gov; rauch@dps.ohio.gov; jeff.hankins@dps.ok.gov; Bryce.A.MCKENNA@ODOT.state.or.us; Myers, Kurt; Lisa.Antonaccio@dmv.ri.gov; Clare.Sedlock@dmv.ri.gov; Peggy.Fouty@SCDMV.net; annie.phelps@scdmv.net; Jane Schrank; larry.godwin@tn.gov; michael.hogan@tn.gov; edwin.mimms@tn.gov; Ron.coleman@dps.texas.gov; sheri.gipson@dps.texas.gov; Mimzie.Dennis@dps.texas.gov; Janie.sawatsky@dps.texas.gov; Christopher.Sawyer@dps.texas.gov; Heather.Strawn@dps.texas.gov; nleavitt@utah.gov; ccaras@utah.gov; Robert Ide; michael.smith@vermont.gov; Grim, Karen; kmathis@dol.wa.gov; Robert.Combs@dot.wi.gov
Subject: AAMVA Survey Request - U.S. Senate is seeking information on security threat assessment requirements

The United States Senate Commerce, Science, and Transportation Committee has requested that AAMVA survey its membership regarding duplicative security threat assessment requirements associated with obtaining a hazardous materials (HAZMAT) endorsement and obtaining the Transportation Worker Identification Credential (TWIC). Responses will inform the Committee of current state security threat assessment procedures and their applicability to HAZMAT endorsements and the TWIC. Please respond to this survey.

Security Threat Assessment Requirements (Ends 04/28/2017)

If you have any questions about this survey, please contact Cian Cashin at ccashin@aamva.org.

Thank you for taking the time to respond to this survey.

Janice

Janice Dluzynski | American Association of Motor Vehicle Administrators
(703) 908-5842 | jduluzynski@aamva.org

Note: All [open surveys](#) and [survey responses](#) can be accessed by going to www.aamva.org and clicking on the **Solutions & Best Practices** tab on the navigation bar or the **New Surveys** tab in the box on the left side of the screen.

From: Regmi, Ashish <ARegmi@aamva.org>
Sent: Tuesday, April 4, 2017 6:00 AM
To: david.leahy@dmv.virginia.gov; Randi Bristol; Randi Bristol-Hogue;
karla.cochran@dfa.arkansas.gov; Prakash, Srividhya; Jain, Vikas;
paul.flagge@dot.iowa.gov; Jeff Rager; Sally.Patterson@dfa.arkansas.gov;
kchandler@morphotrust.com; Amanda.Daughenbaugh@dot.iowa.gov;
mshah@morphotrust.com; Vander Schel, Theresa A (DelDOT);
hmyers@mdot.state.md.us; Sara.orourke@nebraska.gov; dlsmith@morphotrust.com;
Regmi, Ashish; cnizer@marylandmva.com; Kathy.VanBrocklin@nebraska.gov;
Maria.King@state.sd.us; Robert.Sterling@dfa.arkansas.gov; sdietrich@mdot.state.md.us;
cmarcotte@mdot.state.md.us; Rebecca.morris@itd.idaho.gov; Weigel, Jennifer L.;
camdon.gutshall@dmv.virginia.gov; sworrel@nd.gov; Sands, William R. (DelDOT);
Betty.Johnson@nebraska.gov; Jyothi.Prasad@dfa.arkansas.gov; Tom Osterbind;
bkschaffer@nd.gov; Brian.Reed@itd.idaho.gov; VHarris@dds.ga.gov;
Kelly.queener@dot.iowa.gov; Sharon.brown@dmv.virginia.gov;
tommy.winklerjr@dot.wi.gov; Basu, Sayantani; Brosnan, Patrick P (DOA); TinaClough;
Dale.Brusoski@dmv.virginia.gov; pfeatherstone@mdot.state.md.us; Beers, Kami
(DelDOT); Anthony, Amy (DelDOT); hphan@mdot.state.md.us; CWaters@azdot.gov;
svempalle@mdot.state.md.us; Singaraju, Sruti; ross.effling@state.sd.us;
jnadeau@azdot.gov; Arin.Diedrich@state.sd.us; sscmoran@nd.gov; Rich Carter; Draper,
Joe P (DelDOT); JSmith3@dds.ga.gov; Naleshia.Spencer@dmv.virginia.gov;
helen.martin@wyo.gov; Guiot, Philippe; dhatabaugh@bmv.IN.gov;
Frank.Nolet@itd.idaho.gov; Kapil, Abhi; debra.hall@itd.idaho.gov;
julie.maaske@nebraska.gov; kutz@mdot.state.md.us; Joseph.HuberII@dot.wi.gov;
selden.fritschner@dot.gov; S2SAAMVA; Jeff.Schmidt@nebraska.gov;
droche@mdot.state.md.us; DeborahTrojovsky; jchilton@azdot.gov;
rlangford@mdot.state.md.us; Jeff.Metschke@nebraska.gov; aparsi@mdot.state.md.us;
glieru@mdot.state.md.us; Melissa Lechner; Debbie.lancaster@state.sd.us;
MCarbajal@azdot.gov; dezell@dps.ms.gov; Selden.Biggs@HQ.DHS.gov;
Julie.Gaither@dfa.arkansas.gov; David.Carrie@dmv.virginia.gov; Stephen Leak;
Rick.Staley@nebraska.gov; gnations@dps.ms.gov; sparsi@mdot.state.md.us;
Jennifer.Brady@dot.wi.gov; gcorley@dps.ms.gov; ccampbell@azdot.gov; Li, Ingrid;
Stefan.yssel@dmv.virginia.gov; Natasha.glenn@nebraska.gov; KMicnhimer@azdot.gov;
Smith, Brad (DelDOT); Ed.Pemble@itd.idaho.gov; Carlos Dequina;
Andrew.Frey@dot.iowa.gov; ssurendran@mdot.state.md.us; Tham, Nichole M (DOA);
amy.metcalfe@dot.iowa.gov; deb.granger@hpe.com; Ann.Perry@dot.wi.gov;
Kenneth.Matthews@dot.wi.gov; whuynh@mdot.state.md.us; Jay Maxwell;
bseibel@mdot.state.md.us; bill.gray@dfa.arkansas.gov; bruce.friedman@HQ.DHS.gov;
Corey.Kleist@dot.wi.gov; TColeman@dps.ms.gov; Rallos, Joan (DelDOT);
Marlon.Dixon@dfa.arkansas.gov; JStorm1@bmv.IN.gov; jrager1@mva.maryland.gov;
Peters, Mina L (DOA); rbaker3@mdot.state.md.us; jeanne.purcell@itd.idaho.gov; PMO;
mark.becker@hq.dhs.gov; MHernandez2@azdot.gov; Denise.said@dot.iowa.gov; Ferro,
Anne; mmaksimenko2@mdot.state.md.us; Dsa, Pamela; shart@mdot.state.md.us;
jbyrd@azdot.gov; hkwan@morphotrust.com; anita.boatman@dfa.arkansas.gov;
christopher.hilpipe@dot.iowa.gov; Cindy.Francke@itd.idaho.gov;
kristina.boardman@dot.wi.gov; SGaerig@azdot.gov; Jane Schrank;
Karen.Ballard@dot.iowa.gov; dwashington2@mdot.state.md.us; Brophy, Ken; Tonie
Shields; Amanda.Doolittle@state.sd.us; ashley.riendeau@state.sd.us; jnelson2
@mdot.state.md.us; dkopke@mdot.state.md.us; Singh, Vinny; Dan.Houck@state.sd.us;
kdouglas1@mdot.state.md.us; Don.Hayward@state.sd.us; Boyer, Pierre Y.; Thomas

To: Friedemann; Bevins, Kristle (DMV); Walker, James (DMV); Bartelt, Katherine - DOT; Van-Niekerk, Johannes (DMV); Helen Kelly; sparks1@mdot.state.md.us; sdavis7@mdot.state.md.us; Burmeister, Ashley; paul.flagge@iowadot.us; Amanda.Daughenbaugh@iowadot.us; Kelly.queener@iowadot.us; Andrew.Frey@iowadot.us; amy.metcalfe@iowadot.us; Denise.said@iowadot.us; christopher.hilpi@iowadot.us; Karen.Ballard@iowadot.us; Charles Oehmke; Ben Ballard; Reggie Phipps; Carr, Pamela (pcarr@morphotrust.com); Takedia Magee; Chandrasekharan, Madhu; mbanks@azdot.gov; Angelica Richardson; Taber-Lowry, Cindy; McNaughton, Patricia

Cc: Burgess, Vanora

Subject: S2S Working Group Agenda

Attachments: 2017-04-04 - Agenda for S2S Working Group Meeting.pdf

Good Morning,

Please find attached the agenda for today's S2S Working Group call.

We will be using a new GoTo webinar for this meeting. The webinar invites were sent out last week.

Please use the updated webinar information when joining the call.

Thank You,

Ashish Regmi, PMP

Project Manager | AAMVA | aregmi@aamva.org

4401 Wilson Blvd, Ste. 700, Arlington, VA. 22203

T: 703-908-5871 / F: 703-908-2868

www.aamva.org

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American Association of
Motor Vehicle Administrators

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safe vehicles
secure identities
saving lives!**

Meeting Name

Agenda – S2S Working Group Meeting

Date(s) and Time of Meeting: Tuesday, April 4th, 2017 | 2:00 PM – 3:00 PM EST

Agenda Prepared By: Ashish Regmi

Location: Webinar

Type: ☒ Conference Call (instructions below) ☒ Online Meeting (instructions below)

Dial In Information: Available upon webinar registration

Purpose of Meeting: S2S Working Group Meeting

Meeting Attendance:

Patrick Brosnan, AK Priv & Sec SME	Rick Staley, NE IT and Priv & Sec SME
Nichole Tham, AK Business SME	Syndi Worrel, ND Business SME
Mina Peters, AK IT SME	Brad Schaffer, ND IT SME
Aaron Blankenbeker, AZ Priv & Sec SME	Scott Moran, ND Priv & Sec SME
Madelene Carbajal, AZ Business SME	Jennifer Dutke, ND IT SME
Cheryl Waters, AZ IT SME	Jane Schrank, SD Business SME
Bill Gray, AR IT SME	Debbie Lancaster, SD IT SME
Julie Gaither, AR Business SME	Dan Houck, SD Priv & Sec SME
Robert Sterling, AR Priv & Sec SME	Sharon Brown, VA Business SME
Kami Beers, DE Business SME	Stefan Yssel, VA IT SME
Joe Draper, DE Priv & Sec SME	Dale Brusoski, VA Priv & Sec SME
Terry VanderSchel, DE IT SME	Corey Kleist, WI Business SME
Karen Ballard, IA Business SME	Ann Perry, WI Business SME
Andy Frey, IA IT SME	Joe Huber, WI IT SME
Kelly Queener, IA Priv & Sec SME	Tommy Winkler, WI Priv & Sec SME
Jeanne Purcell, ID Business SME	Debbie Trojovsky, WY

Randi Bristol, ID IT SME Brian Reed, ID Priv & Sec SME Steve Leak, IN Business SME John Storm, IN IT SME Dennis Hattabaugh, IN Priv & Sec SME Fred Brechbiel, MD IT SME Helen Kelly, MD Business SME Jeff Rager, MD Priv & Sec SME David Ezell, MS Business SME Greg Nations, MS Priv & Sec SME Gayle Corley, MS Business SME Tina Clough, NE Business SME Natasha Glenn, NE Business SME	Helen Martin, WY Deb Granger, WY Selden Biggs, DHS OSIIS Selden Fritschner, FMCSA Carlos Dequina, FMCSA Philippe Guiot, AAMVA Pam Dsa, AAMVA Loffie Jordaan, AAMVA Nancy Carlson, Mississippi Program Manager Rich Carter, Mississippi Program Manager Jay Maxwell, Mississippi Program Manager Tom Osterbind, Mississippi Program Manager
---	---

Meeting Schedule/Agenda:

- | | |
|---|----------------|
| 1. Call to Order | Steve Leak |
| 2. Approval of minutes from 03/21 WG call | Ashish Regmi |
| 3. Transition Plans (Pilot to Post Pilot) | Loffie Jordaan |
| 4. WG Continuity and Continuous Improvement | States |
| 5. Next Steps / Action Items | |
| 6. Adjourn Meeting | Steve Leak |

From: Peters, Mina L (DOA)
Sent: Tuesday, April 4, 2017 6:19 AM
To: Chandrasekharan, Madhu
Subject: Accepted: CDLIS WG Face to Face meeting

From: Peters, Mina L (DOA)
Sent: Tuesday, April 4, 2017 6:19 AM
To: Chandrasekharan, Madhu
Subject: Accepted: CDLIS WG Face to Face meeting

From: Peters, Mina L (DOA)
Sent: Tuesday, April 4, 2017 6:48 AM
To: Chandrasekharan, Madhu
Subject: Accepted: CDLIS WG Dinner

From: Peters, Mina L (DOA)
Sent: Tuesday, April 4, 2017 6:48 AM
To: Chandrasekharan, Madhu
Subject: Accepted: CDLIS WG Dinner

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 4, 2017 7:00 AM
To: Peters, Mina L (DOA)
Cc: Singaraju, Sruti
Subject: RE: Casual testing
Attachments: AK - PDPS Casual Test SPEXS.docx

Hi Mina,

Yes, we can start the PDPS Casual testing on 4/10.

Attached is the PDPS Casual test plan. (It's on the same lines of the PDPS regression test plan).

Please let me know of any questions.

Thank you,
Siri.

From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Friday, March 31, 2017 11:25 AM
To: Singaraju, Sruti; Holenarsipura, Subramanya
Subject: RE: Casual testing

Hi Sruti,

Yes, we understand they can't be in parallel. We would like to begin the PDPS casual test on 4/10, please. When do you think you could get the test forwarded to us?

Gary and I need to work on some more internal testing before we will be ready for the SPEXS structured test, so we are not ready to schedule that yet. How much advance notice will you need to prepare for each structure test?

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [mailto:ssingaraju@aamva.org]
Sent: Friday, March 31, 2017 6:55 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

Good morning, sorry I did not respond to your email earlier.

As we had mentioned in our earlier conversations, PDPS and SPEXS applications cannot be executed in parallel, we would need to do one after another. In case you want to begin PDPS casual test, that would be ok. Once you complete the PDPS casual test, you can either begin with SPEXS structured test or PDPS structured test.

Please let us know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 4:17 PM
To: Singaraju, Sruti <ssingaraju@aamva.org>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Sruti,

We have a different team working on each application, so yes, that is our plan. The only reason we held off on PDPS casual testing is so we do not overwhelm Siri. We are actually ready to do it now.

I know there are issues that are showing up in the SPEXS casual testing, so we may need to work on those a bit before we're ready to structure test. In the meantime, we might as well start working the PDPS casual test. I'm thinking we alternate between the two.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [<mailto:ssingaraju@aamva.org>]
Sent: Tuesday, March 28, 2017 9:53 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

You can surely get started on the PDPS Casual testing, however, I have a question – Are you going to start the PDPS Casual testing before coming back to do the Structured test for SPEXS?

Please let me know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 1:21 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: Casual testing

Good afternoon,

Thank you, Siri, for your work with our SPEXS casual testing so far, and I appreciate being kept in the loop. It helps greatly to know where we are and what issues are being found so we can weed out any possible misconceptions in our process!

Although I know we are not done with the SPEXS casual test and probably won't be until next week, I'm wondering if you all can begin to create our PDPS casual test? And can you also contact NDR to request that they add AI to their test site as a location so they can test adding pointers? Our goal is to begin casual testing PDPS on 4/10/17. Is this possible? And, if not, can you give us a date to plan for?

Thank you!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



This document 0.7.1187.76893-000001 is fully redacted



From: Peters, Mina L (DOA)
Sent: Tuesday, April 4, 2017 7:12 AM
To: Holenarsipura, Subramanya; McNeil, Lori (DOA sponsored); Clemons, Monica (DOA sponsored)
Subject: FW: Casual testing
Attachments: AK - PDPS Casual Test SPEXS.docx

Thank you, Siri!

I'm forwarding this to Lori and Monica. You will probably be testing with Lori, so please coordinate with her on times. Like with the SPEXS casual test, I would like to be cc'd on the correspondence. I'll be in St. Louis, but will look at the emails in the evening in case there is something I need to help clarify for our testers.

We are not ready to schedule structured testing on either PDPS or SPEXS yet. We will let you know when we are. Do you think 3 weeks advance notice is sufficient? I'm GUESSING we'll be ready to start one or the other in maybe late May, but that isn't set in stone at all.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 04, 2017 7:00 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>
Cc: Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: Casual testing

Hi Mina,

Yes, we can start the PDPS Casual testing on 4/10.

Attached is the PDPS Casual test plan. (It's on the same lines of the PDPS regression test plan).

Please let me know of any questions.

Thank you,
Siri.

From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Friday, March 31, 2017 11:25 AM

To: Singaraju, Sruti; Holenarsipura, Subramanya
Subject: RE: Casual testing

Hi Sruti,

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Gary and I need to work on some more internal testing before we will be ready for the SPEXS structured test, so we are not ready to schedule that yet. How much advance notice will you need to prepare for each structure test?

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [<mailto:ssingaraju@aamva.org>]
Sent: Friday, March 31, 2017 6:55 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

Good morning, sorry I did not respond to your email earlier.

As we had mentioned in our earlier conversations, PDPS and SPEXS applications cannot be executed in parallel, we would need to do one after another. In case you want to begin PDPS casual test, that would be ok. Once you complete the PDPS casual test, you can either begin with SPEXS structured test or PDPS structured test.

Please let us know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 4:17 PM
To: Singaraju, Sruti <ssingaraju@aamva.org>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Sruti,

We have a different team working on each application, so yes, that is our plan. The only reason we held off on PDPS casual testing is so we do not overwhelm Siri. We are actually ready to do it now.

I know there are issues that are showing up in the SPEXS casual testing, so we may need to work on those a bit before we're ready to structure test. In the meantime, we might as well start working the PDPS casual test. I'm thinking we alternate between the two.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [<mailto:ssingaraju@aamva.org>]
Sent: Tuesday, March 28, 2017 9:53 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

You can surely get started on the PDPS Casual testing, however, I have a question – Are you going to start the PDPS Casual testing before coming back to do the Structured test for SPEXS?

Please let me know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 1:21 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: Casual testing

Good afternoon,

Thank you, Siri, for your work with our SPEXS casual testing so far, and I appreciate being kept in the loop. It helps greatly to know where we are and what issues are being found so we can weed out any possible misconceptions in our process!

Although I know we are not done with the SPEXS casual test and probably won't be until next week, I'm wondering if you all can begin to create our PDPS casual test? And can you also contact NDR to request that they add AI to their test site as a location so they can test adding pointers? Our goal is to begin casual testing PDPS on 4/10/17. Is this possible? And, if not, can you give us a date to plan for?

Thank you!

Regards,

Mina Peters
Analyst Programmer V

State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



This document 0.7.1187.91453-000001 is fully redacted





From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 4, 2017 7:21 AM
To: Peters, Mina L (DOA); McNeil, Lori (DOA sponsored); Clemons, Monica (DOA sponsored)
Subject: RE: Casual testing

Sure, Mina. Yes, 3 weeks advance notice will be sufficient.

Thank you,
Siri.

From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Tuesday, April 04, 2017 11:12 AM
To: Holenarsipura, Subramanya; McNeil, Lori (DOA sponsored); Clemons, Monica (DOA sponsored)
Subject: FW: Casual testing

Thank you, Siri!

I'm forwarding this to Lori and Monica. You will probably be testing with Lori, so please coordinate with her on times. Like with the SPEXS casual test, I would like to be cc'd on the correspondence. I'll be in St. Louis, but will look at the emails in the evening in case there is something I need to help clarify for our testers.

We are not ready to schedule structured testing on either PDPS or SPEXS yet. We will let you know when we are. Do you think 3 weeks advance notice is sufficient? I'm GUESSING we'll be ready to start one or the other in maybe late May, but that isn't set in stone at all.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 04, 2017 7:00 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>
Cc: Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: Casual testing

Hi Mina,

Yes, we can start the PDPS Casual testing on 4/10.

Attached is the PDPS Casual test plan. (It's on the same lines of the PDPS regression test plan).

Please let me know of any questions.

Thank you,
Siri.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Friday, March 31, 2017 11:25 AM
To: Singaraju, Sruti; Holenarsipura, Subramanya
Subject: RE: Casual testing

Hi Sruti,

Yes, we understand they can't be in parallel. We would like to begin the PDPS casual test on 4/10, please. When do you think you could get the test forwarded to us?

Gary and I need to work on some more internal testing before we will be ready for the SPEXS structured test, so we are not ready to schedule that yet. How much advance notice will you need to prepare for each structure test?

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [<mailto:ssingaraju@aamva.org>]
Sent: Friday, March 31, 2017 6:55 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

Good morning, sorry I did not respond to your email earlier.

As we had mentioned in our earlier conversations, PDPS and SPEXS applications cannot be executed in parallel, we would need to do one after another. In case you want to begin PDPS casual test, that would be ok. Once you complete the PDPS casual test, you can either begin with SPEXS structured test or PDPS structured test.

Please let us know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 4:17 PM
To: Singaraju, Sruti <ssingaraju@aamva.org>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Sruti,

We have a different team working on each application, so yes, that is our plan. The only reason we held off on PDPS casual testing is so we do not overwhelm Siri. We are actually ready to do it now.

I know there are issues that are showing up in the SPEXS casual testing, so we may need to work on those a bit before we're ready to structure test. In the meantime, we might as well start working the PDPS casual test. I'm thinking we alternate between the two.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [<mailto:ssingaraju@aamva.org>]
Sent: Tuesday, March 28, 2017 9:53 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

You can surely get started on the PDPS Casual testing, however, I have a question – Are you going to start the PDPS Casual testing before coming back to do the Structured test for SPEXS?

Please let me know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 1:21 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: Casual testing

Good afternoon,

Thank you, Siri, for your work with our SPEXS casual testing so far, and I appreciate being kept in the loop. It helps greatly to know where we are and what issues are being found so we can weed out any possible misconceptions in our process!

Although I know we are not done with the SPEXS casual test and probably won't be until next week, I'm wondering if you all can begin to create our PDPS casual test? And can you also contact NDR to request that they add AI to their test site as a location so they can test adding pointers? Our goal is to begin casual testing PDPS on 4/10/17. Is this possible? And, if not, can you give us a date to plan for?

Thank you!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov





From: Valentine, Abbey B N (DOA)
Sent: Tuesday, April 4, 2017 7:32 AM
To: Chandrasekharan, Madhu
Subject: Declined: CDLIS WG Face to Face meeting

From: Valentine, Abbey B N (DOA)
Sent: Tuesday, April 4, 2017 7:33 AM
To: Chandrasekharan, Madhu
Subject: Declined: CDLIS WG Dinner

From: Peters, Mina L (DOA)
Sent: Tuesday, April 4, 2017 8:04 AM
To: Chandrasekharan, Madhu
Subject: Contacts on Sharepoint page

Hi Madhu,

MINOR THING - I noticed on the CDLIS WG page, under "Contacts", when I look at AK's list, two of our states are missing – North Carolina and South Carolina. Can you please add those for me? Thank you!

NC contacts

Darrell McLaurin <dtmcluarin@ncdot.gov>

Jackie Ruffin <jruffin@ncdot.gov>

Robert Quinn <rbquinn@ncdot.gov>

Sandra Utley <sutley@ncdot.gov>

SC contacts

Frank Rodgers <Frank.Rodgers@scdmv.net>

Susan Bedenbaugh <Susan.Bedenbaugh@scdmv.net>

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov





From: Chandrasekharan, Madhu <MChandrasekharan@aamva.org>
Sent: Tuesday, April 4, 2017 8:06 AM
To: Peters, Mina L (DOA)
Subject: RE: Contacts on Sharepoint page

Thanks Mina, will definitely add that.

From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Tuesday, April 04, 2017 12:04 PM
To: Chandrasekharan, Madhu
Subject: Contacts on Sharepoint page

Hi Madhu,

MINOR THING - I noticed on the CDLIS WG page, under "Contacts", when I look at AK's list, two of our states are missing – North Carolina and South Carolina. Can you please add those for me? Thank you!

NC contacts

Darrell Mclaurin <dtmcluarin@ncdot.gov>

Jackie Ruffin <jruffin@ncdot.gov>

Robert Quinn <rbquinn@ncdot.gov>

Sandra Utley <sutley@ncdot.gov>

SC contacts

Frank Rodgers <Frank.Rodgers@scdmv.net>

Susan Bedenbaugh <Susan.Bedenbaugh@scdmv.net>

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov





From: Regmi, Ashish <ARegmi@aamva.org>
Sent: Tuesday, April 4, 2017 8:20 AM
To: david.leahy@dmv.virginia.gov; Randi Bristol; Randi Bristol-Hogue;
karla.cochran@dfa.arkansas.gov; Prakash, Srividhya; Jain, Vikas;
paul.flagge@dot.iowa.gov; Jeff Rager; Sally.Patterson@dfa.arkansas.gov;
kchandler@morphotrust.com; Amanda.Daughenbaugh@dot.iowa.gov;
mshah@morphotrust.com; Vander Schel, Theresa A (DelDOT);
hmyers@mdot.state.md.us; Sara.orourke@nebraska.gov; dlsmith@morphotrust.com;
cnizer@marylandmva.com; Kathy.VanBrocklin@nebraska.gov; Maria.King@state.sd.us;
Robert.Sterling@dfa.arkansas.gov; sdietrich@mdot.state.md.us;
cmarcotte@mdot.state.md.us; Rebecca.morris@itd.idaho.gov; Weigel, Jennifer L.;
camdon.gutshall@dmv.virginia.gov; sworrel@nd.gov; Sands, William R. (DelDOT);
Betty.Johnson@nebraska.gov; Jyothi.Prasad@dfa.arkansas.gov; Tom Osterbind;
bkschaffer@nd.gov; Brian.Reed@itd.idaho.gov; VHarris@dds.ga.gov;
Kelly.queener@dot.iowa.gov; Sharon.brown@dmv.virginia.gov;
tommy.winklerjr@dot.wi.gov; Basu, Sayantani; Brosnan, Patrick P (DOA); TinaClough;
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svempalle@mdot.state.md.us; Singaraju, Sruti; ross.effling@state.sd.us;
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Frank.Nolet@itd.idaho.gov; Kapil, Abhi; debra.hall@itd.idaho.gov;
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selden.fritschner@dot.gov; S2SAAMVA; Jeff.Schmidt@nebraska.gov;
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rlangford@mdot.state.md.us; Jeff.Metschke@nebraska.gov; aparsi@mdot.state.md.us;
glieru@mdot.state.md.us; Melissa Lechner; Debbie.lancaster@state.sd.us;
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Julie.Gaither@dfa.arkansas.gov; David.Carrie@dmv.virginia.gov; Stephen Leak;
Rick.Staley@nebraska.gov; gnations@dps.ms.gov; sparsi@mdot.state.md.us;
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Stefan.yssel@dmv.virginia.gov; Natasha.glenn@nebraska.gov; KMicnhimer@azdot.gov;
Smith, Brad (DelDOT); Ed.Pemble@itd.idaho.gov; Carlos Dequina;
Andrew.Frey@dot.iowa.gov; ssurendran@mdot.state.md.us; Tham, Nichole M (DOA);
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bseibel@mdot.state.md.us; bill.gray@dfa.arkansas.gov; bruce.friedman@HQ.DHS.gov;
Corey.Kleist@dot.wi.gov; TColeman@dps.ms.gov; Rallos, Joan (DelDOT);
Marlon.Dixon@dfa.arkansas.gov; JStorm1@bmv.IN.gov; jrager1@mva.maryland.gov;
Peters, Mina L (DOA); rbaker3@mdot.state.md.us; jeanne.purcell@itd.idaho.gov; PMO;
mark.becker@hq.dhs.gov; MHernandez2@azdot.gov; Denise.said@dot.iowa.gov; Ferro,
Anne; mmaksimenko2@mdot.state.md.us; Dsa, Pamela; shart@mdot.state.md.us;
jbyrd@azdot.gov; hkwan@morphotrust.com; anita.boatman@dfa.arkansas.gov;
christopher.hilpipe@dot.iowa.gov; Cindy.Francke@itd.idaho.gov;
kristina.boardman@dot.wi.gov; SGaerig@azdot.gov; Jane Schrank;
Karen.Ballard@dot.iowa.gov; dwashington2@mdot.state.md.us; Brophy, Ken; Tonie
Shields; Amanda.Doolittle@state.sd.us; ashley.riendeau@state.sd.us; jnelson2
@mdot.state.md.us; dkopke@mdot.state.md.us; Singh, Vinny; Dan.Houck@state.sd.us;
kdouglas1@mdot.state.md.us; Don.Hayward@state.sd.us; Boyer, Pierre Y.; Thomas

To: Friedemann; Bevins, Kristle (DMV); Walker, James (DMV); Bartelt, Katherine - DOT; Van-Niekerk, Johannes (DMV); Helen Kelly; sparks1@mdot.state.md.us; sdavis7@mdot.state.md.us; Burmeister, Ashley; paul.flagge@iowadot.us; Amanda.Daughenbaugh@iowadot.us; Kelly.queener@iowadot.us; Andrew.Frey@iowadot.us; amy.metcalfe@iowadot.us; Denise.said@iowadot.us; christopher.hilpipre@iowadot.us; Karen.Ballard@iowadot.us; Charles Oehmke; Ben Ballard; Reggie Phipps; Carr, Pamela (pcarr@morphotrust.com); Takedia Magee; Chandrasekharan, Madhu; mbanks@azdot.gov; Angelica Richardson; Taber-Lowry, Cindy; McNaughton, Patricia

Cc: Burgess, Vanora

Subject: RE: S2S Working Group Agenda

Good Afternoon,

Please disregard the automated webinar reminder you may have received from Nancy. We will be using a new webinar and the dial in information is as follows:

United States: +1 (415) 655-0060
Access Code: 406-837-771
Audio PIN: Shown after joining the webinar

Thank You,
Ashish

From: Regmi, Ashish

Sent: Tuesday, April 4, 2017 10:00 AM

To: 'david.leahy@dmv.virginia.gov' <david.leahy@dmv.virginia.gov>; Randi Bristol <Randi.Bristol@itd.idaho.gov>; 'Randi Bristol-Hogue' <Randi.Bristol-Hogue@itd.idaho.gov>; 'karla.cochran@dfa.arkansas.gov' <karla.cochran@dfa.arkansas.gov>; Prakash, Srividhya <SPrakash@aamva.org>; Jain, Vikas <VJain@aamva.org>; 'paul.flagge@dot.iowa.gov' <paul.flagge@dot.iowa.gov>; 'Jeff Rager' <jrager1@mdot.state.md.us>; 'Sally.Patterson@dfa.arkansas.gov' <Sally.Patterson@dfa.arkansas.gov>; 'kchandler@morphotrust.com' <kchandler@morphotrust.com>; 'Amanda.Daughenbaugh@dot.iowa.gov' <Amanda.Daughenbaugh@dot.iowa.gov>; 'mshah@morphotrust.com' <mshah@morphotrust.com>; 'Vander Schel, Theresa A (DelDOT)' <Terry.VanderSchel@state.de.us>; 'hmyers@mdot.state.md.us' <hmyers@mdot.state.md.us>; 'Sara.orourke@nebraska.gov' <Sara.orourke@nebraska.gov>; 'dlsmith@morphotrust.com' <dlsmith@morphotrust.com>; Regmi, Ashish <ARegmi@aamva.org>; 'cnizer@marylandmva.com' <cnizer@marylandmva.com>; 'Kathy.VanBrocklin@nebraska.gov' <Kathy.VanBrocklin@nebraska.gov>; 'Maria.King@state.sd.us' <Maria.King@state.sd.us>; 'Robert.Sterling@dfa.arkansas.gov' <Robert.Sterling@dfa.arkansas.gov>; 'sdietrich@mdot.state.md.us' <sdietrich@mdot.state.md.us>; 'cmarcotte@mdot.state.md.us' <cmarcotte@mdot.state.md.us>; 'Rebecca.morris@itd.idaho.gov' <Rebecca.morris@itd.idaho.gov>; 'Weigel, Jennifer L.' <jeweigel@nd.gov>; 'camdon.gutshall@dmv.virginia.gov' <camdon.gutshall@dmv.virginia.gov>; 'sworrel@nd.gov' <sworrel@nd.gov>; 'Sands, William R. (DelDOT)' <William.Sands@state.de.us>; 'Betty.Johnson@nebraska.gov' <Betty.Johnson@nebraska.gov>; 'Jyothi.Prasad@dfa.arkansas.gov' <Jyothi.Prasad@dfa.arkansas.gov>; Tom Osterbind <tosterbind@clerussolutions.com>; 'bkschaffer@nd.gov' <bkschaffer@nd.gov>; 'Brian.Reed@itd.idaho.gov' <Brian.Reed@itd.idaho.gov>; 'VHarris@dds.ga.gov' <VHarris@dds.ga.gov>; 'Kelly.queener@dot.iowa.gov' <Kelly.queener@dot.iowa.gov>; 'Sharon.brown@dmv.virginia.gov' <Sharon.brown@dmv.virginia.gov>; 'tommy.winklerjr@dot.wi.gov' <tommy.winklerjr@dot.wi.gov>; Basu, Sayantani <SBasu@aamva.org>; 'Brosnan, Patrick P (DOA)' <patrick.brosnan@alaska.gov>; TinaClough <tina.clough@nebraska.gov>; 'Dale.Brusoski@dmv.virginia.gov' <Dale.Brusoski@dmv.virginia.gov>; 'pfeatherstone@mdot.state.md.us' <pfeatherstone@mdot.state.md.us>; 'Beers, Kami (DelDOT)' <Kami.Beers@state.de.us>; 'Anthony, Amy (DelDOT)' <Amy.Anthony@state.de.us>;

'hphan@mdot.state.md.us' <hphan@mdot.state.md.us>; 'CWaters@azdot.gov' <CWaters@azdot.gov>;
 'svempalle@mdot.state.md.us' <svempalle@mdot.state.md.us>; Singaraju, Sruti <ssingaraju@aamva.org>;
 'ross.effling@state.sd.us' <ross.effling@state.sd.us>; 'jnadeau@azdot.gov' <jnadeau@azdot.gov>;
 'Arin.Diedrich@state.sd.us' <Arin.Diedrich@state.sd.us>; 'sscmoran@nd.gov' <sscmoran@nd.gov>; 'Rich Carter'
 <rcarter@clerussolutions.com>; 'Draper, Joe P (DelDOT)' <Joe.Draper@state.de.us>; 'JSmith3@dds.ga.gov'
 <JSmith3@dds.ga.gov>; 'Naleshia.Spencer@dmv.virginia.gov' <Naleshia.Spencer@dmv.virginia.gov>;
 'helen.martin@wyo.gov' <helen.martin@wyo.gov>; Guiot, Philippe <PGuiot@aamva.org>; 'dhatabaugh@bmv.IN.gov'
 <dhatabaugh@bmv.IN.gov>; 'Frank.Nolet@itd.idaho.gov' <Frank.Nolet@itd.idaho.gov>; Kapil, Abhi
 <akapil@aamva.org>; 'debra.hall@itd.idaho.gov' <debra.hall@itd.idaho.gov>; 'julie.maaske@nebraska.gov'
 <julie.maaske@nebraska.gov>; 'kutz@mdot.state.md.us' <kutz@mdot.state.md.us>; 'Joseph.HuberII@dot.wi.gov'
 <Joseph.HuberII@dot.wi.gov>; 'selden.fritschner@dot.gov' <selden.fritschner@dot.gov>; S2SAAMVA
 <S2SAAMVA@aamva.org>; 'Jeff.Schmidt@nebraska.gov' <Jeff.Schmidt@nebraska.gov>; 'droche@mdot.state.md.us'
 <droche@mdot.state.md.us>; DeborahTrojovsky <debbie.trojovsky@wyo.gov>; 'jchilton@azdot.gov'
 <jchilton@azdot.gov>; 'rlangford@mdot.state.md.us' <rlangford@mdot.state.md.us>; 'Jeff.Metschke@nebraska.gov'
 <Jeff.Metschke@nebraska.gov>; 'aparsi@mdot.state.md.us' <aparsi@mdot.state.md.us>; 'glieu@mdot.state.md.us'
 <glieu@mdot.state.md.us>; Melissa Lechner <mlechner@bmv.IN.gov>; 'Debbie.lancaster@state.sd.us'
 <Debbie.lancaster@state.sd.us>; 'MCarbajal@azdot.gov' <MCarbajal@azdot.gov>; 'dezell@dps.ms.gov'
 <dezell@dps.ms.gov>; 'Selden.Biggs@HQ.DHS.gov' <Selden.Biggs@HQ.DHS.gov>; 'Julie.Gaither@dfa.arkansas.gov'
 <Julie.Gaither@dfa.arkansas.gov>; 'David.Carrie@dmv.virginia.gov' <David.Carrie@dmv.virginia.gov>; Stephen Leak
 <sleak@bmv.in.gov>; 'Rick.Staley@nebraska.gov' <Rick.Staley@nebraska.gov>; 'gnations@dps.ms.gov'
 <gnations@dps.ms.gov>; 'sparsi@mdot.state.md.us' <sparsi@mdot.state.md.us>; 'Jennifer.Brady@dot.wi.gov'
 <Jennifer.Brady@dot.wi.gov>; 'gcorley@dps.ms.gov' <gcorley@dps.ms.gov>; 'ccampbell@azdot.gov'
 <ccampbell@azdot.gov>; Li, Ingrid <Li@aamva.org>; 'Stefan.yssel@dmv.virginia.gov' <Stefan.yssel@dmv.virginia.gov>;
 'Natasha.glenn@nebraska.gov' <Natasha.glenn@nebraska.gov>; 'KMicnhimer@azdot.gov' <KMicnhimer@azdot.gov>;
 'Smith, Brad (DelDOT)' <Brad.Smith@state.de.us>; 'Ed.Pemble@itd.idaho.gov' <Ed.Pemble@itd.idaho.gov>; Carlos
 Dequina <carlos.dequina@dot.gov>; 'Andrew.Frey@dot.iowa.gov' <Andrew.Frey@dot.iowa.gov>;
 'ssurendran@mdot.state.md.us' <ssurendran@mdot.state.md.us>; 'Tham, Nichole M (DOA)'
 <nichole.tham@alaska.gov>; 'amy.metcalfe@dot.iowa.gov' <amy.metcalfe@dot.iowa.gov>; 'deb.granger@hpe.com'
 <deb.granger@hpe.com>; 'Ann.Perry@dot.wi.gov' <Ann.Perry@dot.wi.gov>; 'Kenneth.Matthews@dot.wi.gov'
 <Kenneth.Matthews@dot.wi.gov>; 'whuynh@mdot.state.md.us' <whuynh@mdot.state.md.us>; Jay Maxwell
 <jmaxwell@clerussolutions.com>; 'bseibel@mdot.state.md.us' <bseibel@mdot.state.md.us>;
 'bill.gray@dfa.arkansas.gov' <bill.gray@dfa.arkansas.gov>; 'bruce.friedman@HQ.DHS.gov'
 <bruce.friedman@HQ.DHS.gov>; 'Corey.Kleist@dot.wi.gov' <Corey.Kleist@dot.wi.gov>; 'TColeman@dps.ms.gov'
 <TColeman@dps.ms.gov>; 'Rallo, Joan (DelDOT)' <Joan.Rallo@state.de.us>; 'Marlon.Dixon@dfa.arkansas.gov'
 <Marlon.Dixon@dfa.arkansas.gov>; 'JStorm1@bmv.IN.gov' <JStorm1@bmv.IN.gov>; 'jrager1@mva.maryland.gov'
 <jrager1@mva.maryland.gov>; 'Peters, Mina L (DOA)' <mina.peters@alaska.gov>; 'rbaker3@mdot.state.md.us'
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 <pmo@clerussolutions.com>; 'mark.becker@hq.dhs.gov' <mark.becker@hq.dhs.gov>; 'MHernandez2@azdot.gov'
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Subject: S2S Working Group Agenda

Good Morning,

Please find attached the agenda for today's S2S Working Group call.

We will be using a new GoTo webinar for this meeting. The webinar invites were sent out last week.

Please use the updated webinar information when joining the call.

Thank You,

Ashish Regmi, PMP

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Subject: RE: S2S Working Group Agenda

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Cc: Burgess, Vanora <VBurgess@aamva.org>

Subject: S2S Working Group Agenda

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We will be using a new GoTo webinar for this meeting. The webinar invites were sent out last week.

Please use the updated webinar information when joining the call.

Thank You,

Ashish Regmi, PMP

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Confidentiality Notice:

This email message may contain privileged or confidential information and is for the use of intended recipients only. Do not share with or forward to additional parties except as necessary to conduct the business for which this email (and attachments) was clearly intended. If you have received this message in error, please immediately advise the sender by reply email and then delete this message.

From: Neil Pitt <NPitt@aamva.org>
Sent: Tuesday, April 4, 2017 9:24 AM
To: Nolen, David B (DOA)
Subject: NMVTIS Working Group Meeting Minutes - March 2017
Attachments: WG Minutes March 2017.pdf; NMVTIS DataChangeRequestForm_20170123.doc

Working Group Members,

Attached are the minutes from the March 2017 meeting. Also attached is the new Change Data Request Form.

Regards,

Neil Pitt
npitt@aamva.org
(703) 908-5875



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

INSTRUCTIONS

SEND Instructions: An email addressed to helpdesk@aamva.org from an authorized requester, must be sent along with a completed NMVTIS Data Change Request Form for each *record* to be changed. The subject line of the email should include the following: Requesting SOT VIN Number – Title/Brand Add/Modify/Delete

Subject Line Example: AA VIN 12345678901234567 - Title Add

Please note, this opens a ticket at AAMVA which will be sent to you. For all subsequent questions / additional information on this ticket, please update the last email sent with the ticket number by doing a Reply All. Do not send a separate email without the same subject (which includes the ticket information) or a separate ticket will be opened making it hard to track this change request.

If a correction needs to be made the ticket will be returned to the sender in PENDING status. Pending status creates an email to the sender with this line:

Additional information is required to continue working on your issue, please refer to the comments section in this e-mail for notes from the AAMVA Helpdesk.

You can reply directly to this e-mail with the required information and the ticket will be automatically updated and the AAMVA Helpdesk will be notified.

Workspace: External Production
Ticket: AA VIN 12345678901234567 - Title Add
Ticket Number: 123456

If the state needs to make corrections to the form (form was not filled out correctly) the state should make the corrections as noted in the comments section of the email mentioned above and send the ticket back to AAMVA using that same email by doing a Reply All and attaching the corrected form.

Email: helpdesk@aamva.org

Note - Please send the form ONLY in word document format to AAMVA Helpdesk. Do not convert in to PDF.



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

FORM Instructions:

I. Requester Information

- A. Your State (required)
- B. Date of Request (required)
- C. Your Name (required)
- D. Your Phone Number (required)

II. VIN

- A. Vehicle Identification Number of the Vehicle (required). This should be the VIN to be used on the updated record

III. VIN Change

- A. Provide the Old VIN if the VIN is changing

IV. Required Information for Title Add/Modify/Deletes

- A. **Title Number** – Required if adding/changing/deleting title data
- B. **Title Issue Date** – Required if adding/changing/deleting title data
- C. If the title being corrected was issued but never left the DMV (was not a negotiable title) check the box if answer is YES. Note: NMVTIS keeps a record of all negotiable titles in history in order to have a record of what was actually issued.
- D. **Add Title for Vehicle NOT on NMVTIS** (Option) – Check if adding a title for a vehicle that is not on NMVTIS (either the VIN does not exist on NMVTIS or the vehicle having the VIN on NMVTIS is a different vehicle than on NMVTIS).
 - 1. If adding title for a VIN that is currently not in NMVTIS, was an MCO presented as proof of ownership: Check the box if answer is YES
 - 2. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- E. **Add Current Title to Existing NMVTIS Vehicle** (Option) – Check if adding a current title to an existing vehicle record in NMVTIS.
 - 1. Was the change due to change state of title: Check the box if answer is YES
 - 2. Was the change due to in-state title transfer: Check the box if answer is YES
 - 3. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- F. **Modify Current Title on NMVTIS** (Option) – Check if modifying a current title on NMVTIS.
 - 1. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- G. **Add History Title to NMVTIS** (Option) – Check if adding a title which has since been replaced by a newer title on NMVTIS.



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

1. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- H. **Modify History NMVTIS Title** (Option) – Check if you are asking for a change to a title in NMVTIS history.
 1. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- I. **Delete History Title** (Option) – Check if deleting a title in NMVTIS history. Note: Only delete if title was issued in error and never was negotiable or has been successfully recalled. NMVTIS keeps a record of all negotiable titles in history in order to have a record of what was actually issued.
- J. **Delete Current Title** (Option) – Check if deleting the most recent title in NMVTIS. Note: Only delete if title was issued in error and never was negotiable or has been successfully recalled. NMVTIS keeps a record of all negotiable titles in history in order to have a record of what was actually issued. To move this record to history select the Modify Current Title on NMVTIS Option.
- K. **Reset Change State of Title (CSOT) Flag** (Option) – Check if you need to have the CSOT Flag reset. In order to reset the CSOT Flag you must be the OLD SOT and confirm that the data existing on NMVTIS prior to the change matches the data that is on the State's database. If the data does not match you must ensure the data on the State's database or on NMVTIS is updated (whichever needs correction) before resetting the flag. If the record has been purged/ archived off the State's database, you must also request that the record be updated on NMVTIS to Purged. In addition to checking Reset CSOT Option also check Modify Current Title option and check the Active to Purged box under NMVTIS Current Value section.

v. Title Information

Fill in the Current Value that is already on NMVTIS and the Requested Value you want on NMVTIS. If the record is not on NMVTIS fill in only the Requested Value

- A. Title Number
- B. Title Issue Date
- C. State Titling Key – needed only if state is correcting state titling key
- D. Transaction Date – Date the transaction was conducted at your state
- E. Make – needed only if state is correcting Make, use the Make as it is on the Title
- F. Model Year – needed only if state is correcting Model Year
- G. Odometer Reading – needed only if state is correcting Odometer Reading
- H. Odometer Unit of Measure –needed only if state is correcting Odometer Reading
- I. Data Available Indicator – needed only if state is changing data available indicator

vi. Required Information for Brand

- A. Brand Code on NMVTIS – Required if changing brand data
- B. Brand Date on NMVTIS – Required if changing brand data



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

C. Select one of the following:

1. **Add Brand** – Check if adding a brand

a) Choose the reason you are asking for the data change from the drop down box by clicking on “You Must Choose Reason...” If you choose “Other” fill in the reason in the next text box.

2. **Delete Brand** – Check if deleting an existing brand record. NOTE: Brands should not be removed unless they were reported in error. Do not remove brands from NMVTIS that are being removed from the State’s system due to vehicle age, etc.

a) Choose the reason you are asking for the data change from the drop down box by clicking on “You Must Choose Reason...” If you choose “Other” fill in the reason in the next text box.

NOTE: To modify a brand we must delete the old record and add a new record.

vii. Brand Information

A. Make – needed only if state is correcting make on brand record use the Make as it is on the Title

B. Model Year – needed only if state is correcting model year on brand record

C. Percent Damage and Percent of Damage Type – needed only if state records percent of damage on NMVTIS. Should only be filled in for Dismantled, Salvaged, Totaled, or Owner Retained brands.

1. Percent of Damage Type – A for Actual or T for Threshold

2. Percent of Damage – the percent of damage recorded



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

REQUIRED - REQUESTER INFORMATION		
Your State:		Date of Request:
Your Name:		
Phone #		
Vehicle Identification Number (VIN)		
REQUIRED - VIN:		
IF THE VIN IS CHANGING PROVIDE OLD VIN:		
Please note there are detailed instructions on page 1 – 3 of this form and detailed information that is required to be filled in on page 6 of this form		
Required Information for TITLE Change Only		
REQUIRED for Title Change Request - Provide Title Number on NMVTIS:		
REQUIRED for Title Change Request - Provide Title Issue Date on NMVTIS:		
	Check Box if Answer is Yes At least 1 box in this column needs to be checked	Check Box if Answer is Yes
Required: Was title being corrected/previous title non-negotiable/never issued to customer prior to this Add/Modify/Delete transaction?		<input type="checkbox"/>
Add Vehicle to NMVTIS	<input type="checkbox"/>	
Was an MCO presented as proof of ownership?		<input type="checkbox"/>
Are you intentionally adding a duplicate (vehicle on NMVTIS with same VIN but has been verified as a different vehicle)		<input type="checkbox"/>
Reason for Add Vehicle Request:	You Must Choose Reason If Adding Vehicle "Other" Reason:	
Add Current Title to Existing NMVTIS Vehicle	<input type="checkbox"/>	
Was this a Change State of Title		<input type="checkbox"/>
Was this an In-State Title Transfer		<input type="checkbox"/>
Modify Title on Existing NMVTIS Vehicle	<input type="checkbox"/>	
Reason for Add/Modify Request:	You Must Choose Reason If Adding/Modifying Title "Other" Reason:	
Add History Title to NMVTIS	<input type="checkbox"/>	
Reason for Add History Request:	You Must Choose Reason If Adding History Title "Other" Reason:	
Modify History NMVTIS Title	<input type="checkbox"/>	
Reason for Modify History Request:	You Must Choose Reason if Modifying History Title "Other" Reason:	
CONTINUED ON NEXT PAGE		



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

Delete History NMVTIS Title	<input type="checkbox"/>	
Reason for Delete History Title Request:	You Must Choose Reason if Deleting History Title "Other" Reason:	
Delete Current Title	<input type="checkbox"/>	
Reason for Delete Current Title Request:	You Must Choose Reason if Deleting Current Title "Other" Reason:	
Reset Change State of Title (CSOT) Flag	<input type="checkbox"/>	
To have the CSOT Flag reset you must confirm the data on NMVTIS prior to change matches data on State database		<input type="checkbox"/>
Data Available Indicator	<input type="checkbox"/> Active to Purged	<input type="checkbox"/> Purged to Active

Required Information for Title Change Only		
TITLE FIELD NAME	NMVTIS Current Value	Requested Value
Title Number		
Title Issue Date		
State Titling Key		
Transaction Date		
Make (as it is on Title)		
Model Year		
Odometer Reading		
Odometer Unit of Measure		

Required Information for Brand Change Only		
REQUIRED for Brand Change - Brand Code:		
REQUIRED for Brand Change - Brand Date:		
	Check Box if Answer is Yes At least 1 box in this column needs to be checked	
Add Brand	<input type="checkbox"/>	
Reason for Add Brand Request:	You Must Choose Reason if Adding Brand "Other" Reason:	
Delete Brand	<input type="checkbox"/>	
Reason for Delete Brand Request:	You Must Choose Reason if Deleting Brand "Other" Reason:	
BRAND FIELD NAME	Current Value	Requested Value
Make (as it is on the Title)		
Model Year		



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

If State Records Percent Damage on NMVTIS provide values for the following brands: (Dismantled, Salvaged, Totaled, or Owner Retained)		
Percent Damage Type (Actual/Threshold)		
Percent Damage		

Comments

NMVTIS Conference Call

March 15, 2017

The purpose of the call was to provide updates on various aspects of the project. Present on the call: AZ, AR, CA, CO, FL, ID, KY, MD, MA, MI, MO, ND, NH, NV, PA, TX, VA, VT, WA, WI and AAMVA staff.

NMVTIS_ALL Contact List clean-up effort

AAMVA maintains a distribution list of state contacts for all system and operational issues. We have asked states to verify that the NMVTIS_ALL distribution list is up-to-date and return any changes to the AAMVA Help Desk by 3/15/2017. We thank all of you for your participation in the clean-up effort.

New Change Data Request Form roll out

The AAMVA Help Desk plans to roll out the new Change Data Request Form on April 3, 2017. The new form will be available via download from the AAMVA Web Site (login required). The form will also be distributed to the NMVTIS_ALL distribution list. The webinar “How to Fill Out and Send the NMVTIS Change Request Data Form to AAMVA Help Desk” has been given to support state users.

The NMVTIS Webinars

The following webinars will be provided to our jurisdictions each month throughout 2017. You can register on the AAMVA Website.

- NMVTIS State Web Interface (SWI) – Instant Title Verification Using the VIN Search Feature
- NMVTIS State Web Interface (SWI) – Understanding the Administrative Features
- NMVTIS State Web Interface (SWI) – How to Correct Title and Brand Data on the Central Site
- How to accurately post state titling activity into the NMVTIS Batch Interface Files

Individuals reporting of Junk and Salvage data

Recently, the Department of Justice (DOJ) has advised AAMVA that entities that are required to report junk and salvage vehicle information to NMVTIS includes individuals. These individuals would be engaged in the act of acquiring or owning junk or salvage automobiles for resale in their entirety or as spare parts or for rebuilding, restoration, or crushing.

JSI reporting entities identified as individuals will register and submit their vehicle reports to NMVTIS using the AAMVA Single VIN Reporting Service.

When will this take effect?

The states will be sent an email notification prior to implementation.

What is the impact to the states, if any?

No programming changes are required by the states to support JSI reporting by individuals.

Here are the applications where vehicle reports submitted by individuals would appear.

State Web Interface (SWI)

The Single VIN Inquiry search results will display vehicle reports submitted by Individuals in the JUNK AND SALVAGE INFORMATION SECTION.

State Batch Interface (SBI)

Vehicle reports submitted by individuals will be returned to the states in the same manner as JSI data reported by Recyclers, Salvage Pools and Shredders.

Online Integrated AMIE

Vehicle reports submitted by individuals are returned to the states in the "RJ" response message in the same manner as JSI data reported by Recyclers, Salvage Pools and Shredders.

There is no preference for entities reporting as individuals. Using the current behavior the twenty most recent JSI vehicle reports for the VIN will be returned on the "RJ" regardless of the entity type. This is based on the date the vehicle was obtained (for junk and salvage entities)

Online Integrated State Web Services (SWS)

For the New Vehicle Inquiry, Used Vehicle Inquiry and Vehicle Designation Inquiry services the JSI Vehicle reports submitted by individuals are returned in the response payload in the same manner as JSI data reported by Recyclers, Salvage Pools and Shredders.

Destroyed Vehicle File

Vehicle reports submitted by individuals are returned to the states in the Destroyed Vehicle File in the same manner as JSI data reported by Recyclers, Salvage Pools and Shredders.

Questions from Nevada

Is there a minimum number of cars that an individual has acquired before they must report the vehicles to NMVTIS?

Any individual handling five or more junk/salvage vehicles per year must report according to the NMVTIS Final Rule. Individuals handling less than five junk/salvage vehicles per year can also report.

Will the Individuals be sharing their Name, Address, Email and Phone Number when submitting their vehicle reports to NMVTIS?

Yes. When states perform a NMVTIS Inquiry on a vehicle they will see the JSI vehicle reports submitted by individuals along with the individuals Name, Address, Email and Phone Number. When JSI information from individuals is shared with consumers the individual's PII is not shared with the public. Personally identifiable information (PII) is any data that could potentially identify a specific individual.

Question from Colorado

How are individuals going to know that they need to report Junk and Salvage information to NMVTIS? The DOJ will determine the avenues used to inform individuals that the need to report their vehicles to NMVTIS. Communications thru Salvage Auctions would most likely be a starting point.

Questions from Arizona

Are there any teeth (or noncompliance penalties) associated with the reporting requirement?

We cannot say for sure, but I would think there would be some sort of penalty assessed to individuals for not reporting.

How would NMVTIS know an individual failed to report?

On a monthly basis Salvage Auctions report to NMVTIS all of the vehicles they sold along with the name of the entity they sold the vehicle to.

Discuss modifications to the Suspense Report to support State Web Services

For states whose mode of participation in NMVTIS is online the Suspense Report is being enhanced to support states that have implemented the web service solution. The basic layout of the report is not changing. We are just going to change a few data labels so the report will be readable regardless of the technical approach the state has chosen: AMIE or Web Services.

What AAMVA would like to know is if any online states have automated the process of consuming the Suspense Report?

Arizona and Florida stated that they process the report manually.

Open forum:

The New NMVTIS Help Desk Contact for Louisiana is:

Jill H. Jarreau
Headquarters Administrator
Office of Motor Vehicles
Phone 225.925.7917
Fax 225.925.6303
Email: Jill.Jarreau@la.gov

Datha Buriege is no longer involved with NMVTIS

Highly Autonomous Vehicles

Nancy from Pennsylvania asked about reporting Highly Autonomous Vehicles to NMVTIS. Pennsylvania is working on legislation and they would like to know how these vehicle should be reported to NMVTIS.

Neil replied that an AAMVA representative familiar with Autonomous Vehicles will be contacting her shortly for a follow-up discussion.

Pamela England-Moore Colorado will be leaving the NMVTIS Program

We thank Pamela pamela.england-moore@state.co.us for all of her contributions to the program throughout the years and wish her best of luck with her future endeavors.

Next Meeting

April 19, 2017 at 3:00pm EST

From: Neil Pitt <NPitt@aamva.org>
Sent: Tuesday, April 4, 2017 9:25 AM
To: Peters, Mina L (DOA)
Subject: NMVTIS Working Group Meeting Minutes - March 2017
Attachments: WG Minutes March 2017.pdf; NMVTIS DataChangeRequestForm_20170123.doc

Working Group Members,

Attached are the minutes from the March 2017 meeting. Also attached is the new Change Data Request Form.

Regards,

Neil Pitt
npitt@aamva.org
(703) 908-5875



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

INSTRUCTIONS

SEND Instructions: An email addressed to helpdesk@aamva.org from an authorized requester, must be sent along with a completed NMVTIS Data Change Request Form for each *record* to be changed. The subject line of the email should include the following: Requesting SOT VIN Number – Title/Brand Add/Modify/Delete

Subject Line Example: AA VIN 12345678901234567 - Title Add

Please note, this opens a ticket at AAMVA which will be sent to you. For all subsequent questions / additional information on this ticket, please update the last email sent with the ticket number by doing a Reply All. Do not send a separate email without the same subject (which includes the ticket information) or a separate ticket will be opened making it hard to track this change request.

If a correction needs to be made the ticket will be returned to the sender in PENDING status. Pending status creates an email to the sender with this line:

Additional information is required to continue working on your issue, please refer to the comments section in this e-mail for notes from the AAMVA Helpdesk.

You can reply directly to this e-mail with the required information and the ticket will be automatically updated and the AAMVA Helpdesk will be notified.

Workspace: External Production

Ticket: AA VIN 12345678901234567 - Title Add

Ticket Number: 123456

If the state needs to make corrections to the form (form was not filled out correctly) the state should make the corrections as noted in the comments section of the email mentioned above and send the ticket back to AAMVA using that same email by doing a Reply All and attaching the corrected form.

Email: helpdesk@aamva.org

Note - Please send the form ONLY in word document format to AAMVA Helpdesk. Do not convert in to PDF.



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

FORM Instructions:

I. Requester Information

- A. Your State (required)
- B. Date of Request (required)
- C. Your Name (required)
- D. Your Phone Number (required)

II. VIN

- A. Vehicle Identification Number of the Vehicle (required). This should be the VIN to be used on the updated record

III. VIN Change

- A. Provide the Old VIN if the VIN is changing

IV. Required Information for Title Add/Modify/Deletes

- A. **Title Number** – Required if adding/changing/deleting title data
- B. **Title Issue Date** – Required if adding/changing/deleting title data
- C. If the title being corrected was issued but never left the DMV (was not a negotiable title) check the box if answer is YES. Note: NMVTIS keeps a record of all negotiable titles in history in order to have a record of what was actually issued.
- D. **Add Title for Vehicle NOT on NMVTIS** (Option) – Check if adding a title for a vehicle that is not on NMVTIS (either the VIN does not exist on NMVTIS or the vehicle having the VIN on NMVTIS is a different vehicle than on NMVTIS).
 - 1. If adding title for a VIN that is currently not in NMVTIS, was an MCO presented as proof of ownership: Check the box if answer is YES
 - 2. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- E. **Add Current Title to Existing NMVTIS Vehicle** (Option) – Check if adding a current title to an existing vehicle record in NMVTIS.
 - 1. Was the change due to change state of title: Check the box if answer is YES
 - 2. Was the change due to in-state title transfer: Check the box if answer is YES
 - 3. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- F. **Modify Current Title on NMVTIS** (Option) – Check if modifying a current title on NMVTIS.
 - 1. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- G. **Add History Title to NMVTIS** (Option) – Check if adding a title which has since been replaced by a newer title on NMVTIS.



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

1. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- H. **Modify History NMVTIS Title** (Option) – Check if you are asking for a change to a title in NMVTIS history.
 1. Choose the reason you are asking for the data change from the drop down box by clicking on "You Must Choose Reason..." If you choose "Other" fill in the reason in the next text box.
- I. **Delete History Title** (Option) – Check if deleting a title in NMVTIS history. Note: Only delete if title was issued in error and never was negotiable or has been successfully recalled. NMVTIS keeps a record of all negotiable titles in history in order to have a record of what was actually issued.
- J. **Delete Current Title** (Option) – Check if deleting the most recent title in NMVTIS. Note: Only delete if title was issued in error and never was negotiable or has been successfully recalled. NMVTIS keeps a record of all negotiable titles in history in order to have a record of what was actually issued. To move this record to history select the Modify Current Title on NMVTIS Option.
- K. **Reset Change State of Title (CSOT) Flag** (Option) – Check if you need to have the CSOT Flag reset. In order to reset the CSOT Flag you must be the OLD SOT and confirm that the data existing on NMVTIS prior to the change matches the data that is on the State's database. If the data does not match you must ensure the data on the State's database or on NMVTIS is updated (whichever needs correction) before resetting the flag. If the record has been purged/ archived off the State's database, you must also request that the record be updated on NMVTIS to Purged. In addition to checking Reset CSOT Option also check Modify Current Title option and check the Active to Purged box under NMVTIS Current Value section.

v. Title Information

Fill in the Current Value that is already on NMVTIS and the Requested Value you want on NMVTIS. If the record is not on NMVTIS fill in only the Requested Value

- A. Title Number
- B. Title Issue Date
- C. State Titling Key – needed only if state is correcting state titling key
- D. Transaction Date – Date the transaction was conducted at your state
- E. Make – needed only if state is correcting Make, use the Make as it is on the Title
- F. Model Year – needed only if state is correcting Model Year
- G. Odometer Reading – needed only if state is correcting Odometer Reading
- H. Odometer Unit of Measure –needed only if state is correcting Odometer Reading
- I. Data Available Indicator – needed only if state is changing data available indicator

vi. Required Information for Brand

- A. Brand Code on NMVTIS – Required if changing brand data
- B. Brand Date on NMVTIS – Required if changing brand data



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

C. Select one of the following:

1. **Add Brand** – Check if adding a brand

a) Choose the reason you are asking for the data change from the drop down box by clicking on “You Must Choose Reason...” If you choose “Other” fill in the reason in the next text box.

2. **Delete Brand** – Check if deleting an existing brand record. NOTE: Brands should not be removed unless they were reported in error. Do not remove brands from NMVTIS that are being removed from the State’s system due to vehicle age, etc.

a) Choose the reason you are asking for the data change from the drop down box by clicking on “You Must Choose Reason...” If you choose “Other” fill in the reason in the next text box.

NOTE: To modify a brand we must delete the old record and add a new record.

vii. Brand Information

A. Make – needed only if state is correcting make on brand record use the Make as it is on the Title

B. Model Year – needed only if state is correcting model year on brand record

C. Percent Damage and Percent of Damage Type – needed only if state records percent of damage on NMVTIS. Should only be filled in for Dismantled, Salvaged, Totaled, or Owner Retained brands.

1. Percent of Damage Type – A for Actual or T for Threshold

2. Percent of Damage – the percent of damage recorded



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

REQUIRED - REQUESTER INFORMATION		
Your State:		Date of Request:
Your Name:		
Phone #		
Vehicle Identification Number (VIN)		
REQUIRED - VIN:		
IF THE VIN IS CHANGING PROVIDE OLD VIN:		
Please note there are detailed instructions on page 1 – 3 of this form and detailed information that is required to be filled in on page 6 of this form		
Required Information for TITLE Change Only		
REQUIRED for Title Change Request - Provide Title Number on NMVTIS:		
REQUIRED for Title Change Request - Provide Title Issue Date on NMVTIS:		
	Check Box if Answer is Yes At least 1 box in this column needs to be checked	Check Box if Answer is Yes
Required: Was title being corrected/previous title non-negotiable/never issued to customer prior to this Add/Modify/Delete transaction?		<input type="checkbox"/>
Add Vehicle to NMVTIS	<input type="checkbox"/>	
Was an MCO presented as proof of ownership?		<input type="checkbox"/>
Are you intentionally adding a duplicate (vehicle on NMVTIS with same VIN but has been verified as a different vehicle)		<input type="checkbox"/>
Reason for Add Vehicle Request:	You Must Choose Reason If Adding Vehicle "Other" Reason:	
Add Current Title to Existing NMVTIS Vehicle	<input type="checkbox"/>	
Was this a Change State of Title		<input type="checkbox"/>
Was this an In-State Title Transfer		<input type="checkbox"/>
Modify Title on Existing NMVTIS Vehicle	<input type="checkbox"/>	
Reason for Add/Modify Request:	You Must Choose Reason If Adding/Modifying Title "Other" Reason:	
Add History Title to NMVTIS	<input type="checkbox"/>	
Reason for Add History Request:	You Must Choose Reason If Adding History Title "Other" Reason:	
Modify History NMVTIS Title	<input type="checkbox"/>	
Reason for Modify History Request:	You Must Choose Reason if Modifying History Title "Other" Reason:	
CONTINUED ON NEXT PAGE		



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

Delete History NMVTIS Title	<input type="checkbox"/>	
Reason for Delete History Title Request:	You Must Choose Reason if Deleting History Title “Other” Reason:	
Delete Current Title	<input type="checkbox"/>	
Reason for Delete Current Title Request:	You Must Choose Reason if Deleting Current Title “Other” Reason:	
Reset Change State of Title (CSOT) Flag	<input type="checkbox"/>	
To have the CSOT Flag reset you must confirm the data on NMVTIS prior to change matches data on State database		<input type="checkbox"/>
Data Available Indicator	<input type="checkbox"/> Active to Purged	<input type="checkbox"/> Purged to Active

Required Information for Title Change Only		
TITLE FIELD NAME	NMVTIS Current Value	Requested Value
Title Number		
Title Issue Date		
State Titling Key		
Transaction Date		
Make (as it is on Title)		
Model Year		
Odometer Reading		
Odometer Unit of Measure		

Required Information for Brand Change Only		
REQUIRED for Brand Change - Brand Code:		
REQUIRED for Brand Change - Brand Date:		
	Check Box if Answer is Yes At least 1 box in this column needs to be checked	
Add Brand	<input type="checkbox"/>	
Reason for Add Brand Request:	You Must Choose Reason if Adding Brand “Other” Reason:	
Delete Brand	<input type="checkbox"/>	
Reason for Delete Brand Request:	You Must Choose Reason if Deleting Brand “Other” Reason:	
BRAND FIELD NAME	Current Value	Requested Value
Make (as it is on the Title)		
Model Year		



NMVTIS DATA CHANGE REQUEST FORM

1 VIN per Form

If State Records Percent Damage on NMVTIS provide values for the following brands: (Dismantled, Salvaged, Totaled, or Owner Retained)		
Percent Damage Type (Actual/Threshold)		
Percent Damage		

Comments

NMVTIS Conference Call

March 15, 2017

The purpose of the call was to provide updates on various aspects of the project. Present on the call: AZ, AR, CA, CO, FL, ID, KY, MD, MA, MI, MO, ND, NH, NV, PA, TX, VA, VT, WA, WI and AAMVA staff.

NMVTIS_ALL Contact List clean-up effort

AAMVA maintains a distribution list of state contacts for all system and operational issues. We have asked states to verify that the NMVTIS_ALL distribution list is up-to-date and return any changes to the AAMVA Help Desk by 3/15/2017. We thank all of you for your participation in the clean-up effort.

New Change Data Request Form roll out

The AAMVA Help Desk plans to roll out the new Change Data Request Form on April 3, 2017. The new form will be available via download from the AAMVA Web Site (login required). The form will also be distributed to the NMVTIS_ALL distribution list. The webinar “How to Fill Out and Send the NMVTIS Change Request Data Form to AAMVA Help Desk” has been given to support state users.

The NMVTIS Webinars

The following webinars will be provided to our jurisdictions each month throughout 2017. You can register on the AAMVA Website.

- NMVTIS State Web Interface (SWI) – Instant Title Verification Using the VIN Search Feature
- NMVTIS State Web Interface (SWI) – Understanding the Administrative Features
- NMVTIS State Web Interface (SWI) – How to Correct Title and Brand Data on the Central Site
- How to accurately post state titling activity into the NMVTIS Batch Interface Files

Individuals reporting of Junk and Salvage data

Recently, the Department of Justice (DOJ) has advised AAMVA that entities that are required to report junk and salvage vehicle information to NMVTIS includes individuals. These individuals would be engaged in the act of acquiring or owning junk or salvage automobiles for resale in their entirety or as spare parts or for rebuilding, restoration, or crushing.

JSI reporting entities identified as individuals will register and submit their vehicle reports to NMVTIS using the AAMVA Single VIN Reporting Service.

When will this take effect?

The states will be sent an email notification prior to implementation.

What is the impact to the states, if any?

No programming changes are required by the states to support JSI reporting by individuals.

Here are the applications where vehicle reports submitted by individuals would appear.

State Web Interface (SWI)

The Single VIN Inquiry search results will display vehicle reports submitted by Individuals in the JUNK AND SALVAGE INFORMATION SECTION.

State Batch Interface (SBI)

Vehicle reports submitted by individuals will be returned to the states in the same manner as JSI data reported by Recyclers, Salvage Pools and Shredders.

Online Integrated AMIE

Vehicle reports submitted by individuals are returned to the states in the "RJ" response message in the same manner as JSI data reported by Recyclers, Salvage Pools and Shredders.

There is no preference for entities reporting as individuals. Using the current behavior the twenty most recent JSI vehicle reports for the VIN will be returned on the "RJ" regardless of the entity type. This is based on the date the vehicle was obtained (for junk and salvage entities)

Online Integrated State Web Services (SWS)

For the New Vehicle Inquiry, Used Vehicle Inquiry and Vehicle Designation Inquiry services the JSI Vehicle reports submitted by individuals are returned in the response payload in the same manner as JSI data reported by Recyclers, Salvage Pools and Shredders.

Destroyed Vehicle File

Vehicle reports submitted by individuals are returned to the states in the Destroyed Vehicle File in the same manner as JSI data reported by Recyclers, Salvage Pools and Shredders.

Questions from Nevada

Is there a minimum number of cars that an individual has acquired before they must report the vehicles to NMVTIS?

Any individual handling five or more junk/salvage vehicles per year must report according to the NMVTIS Final Rule. Individuals handling less than five junk/salvage vehicles per year can also report.

Will the Individuals be sharing their Name, Address, Email and Phone Number when submitting their vehicle reports to NMVTIS?

Yes. When states perform a NMVTIS Inquiry on a vehicle they will see the JSI vehicle reports submitted by individuals along with the individuals Name, Address, Email and Phone Number. When JSI information from individuals is shared with consumers the individual's PII is not shared with the public. Personally identifiable information (PII) is any data that could potentially identify a specific individual.

Question from Colorado

How are individuals going to know that they need to report Junk and Salvage information to NMVTIS? The DOJ will determine the avenues used to inform individuals that the need to report their vehicles to NMVTIS. Communications thru Salvage Auctions would most likely be a starting point.

Questions from Arizona

Are there any teeth (or noncompliance penalties) associated with the reporting requirement?

We cannot say for sure, but I would think there would be some sort of penalty assessed to individuals for not reporting.

How would NMVTIS know an individual failed to report?

On a monthly basis Salvage Auctions report to NMVTIS all of the vehicles they sold along with the name of the entity they sold the vehicle to.

Discuss modifications to the Suspense Report to support State Web Services

For states whose mode of participation in NMVTIS is online the Suspense Report is being enhanced to support states that have implemented the web service solution. The basic layout of the report is not changing. We are just going to change a few data labels so the report will be readable regardless of the technical approach the state has chosen: AMIE or Web Services.

What AAMVA would like to know is if any online states have automated the process of consuming the Suspense Report?

Arizona and Florida stated that they process the report manually.

Open forum:

The New NMVTIS Help Desk Contact for Louisiana is:

Jill H. Jarreau
Headquarters Administrator
Office of Motor Vehicles
Phone 225.925.7917
Fax 225.925.6303
Email: Jill.Jarreau@la.gov

Datha Buriege is no longer involved with NMVTIS

Highly Autonomous Vehicles

Nancy from Pennsylvania asked about reporting Highly Autonomous Vehicles to NMVTIS. Pennsylvania is working on legislation and they would like to know how these vehicle should be reported to NMVTIS. Neil replied that an AAMVA representative familiar with Autonomous Vehicles will be contacting her shortly for a follow-up discussion.

Pamela England-Moore Colorado will be leaving the NMVTIS Program

We thank Pamela pamela.england-moore@state.co.us for all of her contributions to the program throughout the years and wish her best of luck with her future endeavors.

Next Meeting

April 19, 2017 at 3:00pm EST

From: OperationsHelpDeskAll@aamva.org
Sent: Tuesday, April 4, 2017 12:19 PM
To: DOA DMV IT notices; Peters, Mina L (DOA)
Cc: OperationsHelpDeskAll@aamva.org; NCS2Support@aamva.org; UniHelpDesk@aamva.org; NetworkServicesAll@aamva.org; helpdesk@aamva.org
Subject: AK Event 12 Alert [NCS-ASH-PROD] (Primary Connection)

Importance: High

Alaska. Your connection to the NCS application has disconnected abnormally. This disconnection was not initiated by AAMVA and only affects your site. Please check your system logs (UNI and/or Network and Firewall) to identify what initiated this disconnection and reestablish your connectivity. Please provide AAMVA detailed information on the cause of this loss of connectivity.

AAMVA is also checking all dedicated resources. If it is determined that the cause of the problem is at any of AAMVA's dedicated resources we will let you know.

For UNI users, if you cannot determine the cause then please send the UNI IP log to UniHelpDesk@aamva.org.

UNI IP Log for CICS is the TCPM (TCPDATA) CICS System log.
UNI IP Log for IMS is the UNI Error Log.
UNI IP Log for Windows today's status log (UNI40\Data\Log).
UNI IP Log for UNIX is the UNISES files in \$UNI_DATA/uni/UNISES*

Connection Terminated

Instance ID : 1
LogTime : 04/04/2017 16:13:47:1330

Operations HelpDesk
Voice : 1-888-AAMVA80
Email : OperationsHelpDeskAll@aamva.org

From: OperationsHelpDeskAll@aamva.org
Sent: Tuesday, April 4, 2017 12:19 PM
To: DOA DMV IT notices; Peters, Mina L (DOA)
Cc: OperationsHelpDeskAll@aamva.org; NCS2Support@aamva.org; UniHelpDesk@aamva.org; NetworkServicesAll@aamva.org; helpdesk@aamva.org
Subject: AK Event 12 Alert [NCS-ASH-PROD] (Primary Connection)

Alaska. Your connection to the NCS application has disconnected abnormally. This disconnection was not initiated by AAMVA and only affects your site. Please check your system logs (UNI and/or Network and Firewall) to identify what initiated this disconnection and reestablish your connectivity. Please provide AAMVA detailed information on the cause of this loss of connectivity.

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UNI IP Log for Windows today's status log (UNI40\Data\Log).
UNI IP Log for UNIX is the UNISES files in \$UNI_DATA/uni/UNISES*

Connection Terminated

Instance ID : 1
LogTime : 04/04/2017 16:13:47:1330

Operations HelpDesk
Voice : 1-888-AAMVA80
Email : OperationsHelpDeskAll@aamva.org

From: Peters, Mina L (DOA)
Sent: Tuesday, April 4, 2017 12:25 PM
To: OperationsHelpDeskAll@aamva.org
Subject: RE: AK Event 12 Alert [NCS-ASH-PROD] (Primary Connection)

Good afternoon,

We are completely down, and will likely not be back up for another half hour.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov

-----Original Message-----

From: OperationsHelpDeskAll@aamva.org [<mailto:OperationsHelpDeskAll@aamva.org>]
Sent: Tuesday, April 04, 2017 12:19 PM
To: DOA DMV IT notices <doa.dmv.it.notices@alaska.gov>; Peters, Mina L (DOA) <mina.peters@alaska.gov>
Cc: OperationsHelpDeskAll@aamva.org; NCS2Support@aamva.org; UniHelpDesk@aamva.org; NetworkServicesAll@aamva.org; helpdesk@aamva.org
Subject: AK Event 12 Alert [NCS-ASH-PROD] (Primary Connection)
Importance: High

Alaska. Your connection to the NCS application has disconnected abnormally. This disconnection was not initiated by AAMVA and only affects your site. Please check your system logs (UNI and/or Network and Firewall) to identify what initiated this disconnection and reestablish your connectivity. Please provide AAMVA detailed information on the cause of this loss of connectivity.

AAMVA is also checking all dedicated resources. If it is determined that the cause of the problem is at any of AAMVA's dedicated resources we will let you know.

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UNI IP Log for CICS is the TCPM (TCPDATA) CICS System log.
UNI IP Log for IMS is the UNI Error Log.
UNI IP Log for Windows today's status log (UNI40\Data\Log).
UNI IP Log for UNIX is the UNISES files in \$UNI_DATA/uni/UNISES*

Connection Terminated

Instance ID : 1
LogTime : 04/04/2017 16:13:47:1330

Operations HelpDesk

Voice : 1-888-AAMVA80
Email : OperationsHelpDeskAll@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 12:39 PM
To: OBrien, Audrey K (DOA)
Subject: Alaska is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Alaska is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 12:39 PM
To: Nolen, David B (DOA)
Subject: Alaska is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Alaska is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 12:40 PM
To: Peters, Mina L (DOA)
Subject: Alaska is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Alaska is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 12:40 PM
To: DOA DMV Managers
Subject: Alaska is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Alaska is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 12:40 PM
To: Brosnan, Patrick P (DOA)
Subject: Alaska is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Alaska is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 12:41 PM
To: DOA DMV IT notices
Subject: Alaska is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Alaska is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: Rogers, Jessie <JRogers@aamva.org>
Sent: Tuesday, April 4, 2017 12:48 PM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Lewellyn, Tracey (DOT sponsored); Laura.Edwards@dot.gov; Whiteside, Lauren M (DOA); OBrien, Audrey K (DOA); Carlos Dequina; Castillo, Oscar; wendy.cunningham@dot.gov; Olzenak, Brianna M (DOA)
Subject: AK- CDLIS Reports Package
Attachments: message_zdm.html



This is a secure, encrypted message.



Desktop Users:

Open the attachment (message_zdm.html) and follow the instructions.



Mobile Users:

Get the [mobile application](#).

[Need Help?](#)

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[Help](#)

Open Message

Sign In is required for first time users, every 90 days, or after deleting your browser history.

The Sign In process requires an Authorization Code which can be entered in the following screen.

If you do not have a code, please contact AAMVA by sending an email to helpdesk@aamva.org.

If you do not see or cannot click / tap the **Click to Read Message** button:

Desktop Users: Forward your original message and its attachment to zdm@vsu.voltage.com and check your inbox for a link to view it.

Mobile Users: Install the [mobile application](#).

[Need Help?](#)

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From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 1:26 PM
To: Peters, Mina L (DOA)
Subject: Alaska is Available

Jurisdictions:

Alaska has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 1:27 PM
To: Nolen, David B (DOA)
Subject: Alaska is Available

Jurisdictions:

Alaska has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 1:27 PM
To: Brosnan, Patrick P (DOA)
Subject: Alaska is Available

Jurisdictions:

Alaska has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 1:27 PM
To: OBrien, Audrey K (DOA)
Subject: Alaska is Available

Jurisdictions:

Alaska has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 1:28 PM
To: DOA DMV IT notices
Subject: Alaska is Available

Jurisdictions:

Alaska has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 4, 2017 1:28 PM
To: DOA DMV Managers
Subject: Alaska is Available

Jurisdictions:

Alaska has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: NmvtsReports@aamva.org
Sent: Wednesday, April 5, 2017 3:48 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170404.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 4/4/2017

Run Date: 4/5/2017
Environment: Production
Page: 1

Duplicate VINS Created By ALASKA

No Duplicates Created on 4/4/2017

From: NmvttReports@aamva.org
Sent: Wednesday, April 5, 2017 3:52 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK

The attached report contains transaction information for the Titles that are in 'Suspense' status.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise



SuspenseReport...

the sender, then delete or destroy the information.



Daily Suspend Report

4/4/2017

Run Date: 4/5/2017
Environment: Production
Page: 1

Daily Suspend Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: OperationsHelpDeskAll@aamva.org
Sent: Wednesday, April 5, 2017 4:06 AM
To: DOA DMV IT notices; Peters, Mina L (DOA)
Cc: OperationsHelpDeskAll@aamva.org; NCS2Support@aamva.org; UniHelpDesk@aamva.org; NetworkServicesAll@aamva.org; helpdesk@aamva.org
Subject: AK Event 12 Alert [NCS-ASH-PROD] (Primary Connection)

Importance: High

Alaska. Your connection to the NCS application has disconnected abnormally. This disconnection was not initiated by AAMVA and only affects your site. Please check your system logs (UNI and/or Network and Firewall) to identify what initiated this disconnection and reestablish your connectivity. Please provide AAMVA detailed information on the cause of this loss of connectivity.

AAMVA is also checking all dedicated resources. If it is determined that the cause of the problem is at any of AAMVA's dedicated resources we will let you know.

For UNI users, if you cannot determine the cause then please send the UNI IP log to UniHelpDesk@aamva.org.

UNI IP Log for CICS is the TCPM (TCPDATA) CICS System log.
UNI IP Log for IMS is the UNI Error Log.
UNI IP Log for Windows today's status log (UNI40\Data\Log).
UNI IP Log for UNIX is the UNISES files in \$UNI_DATA/uni/UNISES*

Connection Terminated

Instance ID : 3
LogTime : 04/05/2017 08:00:13:4930

Operations HelpDesk
Voice : 1-888-AAMVA80
Email : OperationsHelpDeskAll@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 4:34 AM
To: OBrien, Audrey K (DOA)
Subject: Colorado is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Colorado is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 4:34 AM
To: Peters, Mina L (DOA)
Subject: Colorado is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Colorado is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 4:35 AM
To: Brosnan, Patrick P (DOA)
Subject: Colorado is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Colorado is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 4:35 AM
To: Nolen, David B (DOA)
Subject: Colorado is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Colorado is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 4:36 AM
To: DOA DMV IT notices
Subject: Colorado is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Colorado is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 4:36 AM
To: DOA DMV Managers
Subject: Colorado is Currently Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that Colorado is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 5:17 AM
To: OBrien, Audrey K (DOA)
Subject: Colorado is Available

Jurisdictions:

Colorado has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 5:17 AM
To: Brosnan, Patrick P (DOA)
Subject: Colorado is Available

Jurisdictions:

Colorado has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 5:17 AM
To: Nolen, David B (DOA)
Subject: Colorado is Available

Jurisdictions:

Colorado has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org <mailto:Helpdesk@aamva.org> .

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 5:17 AM
To: Peters, Mina L (DOA)
Subject: Colorado is Available

Jurisdictions:

Colorado has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 5:18 AM
To: DOA DMV Managers
Subject: Colorado is Available

Jurisdictions:

Colorado has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 5:18 AM
To: DOA DMV IT notices
Subject: Colorado is Available

Jurisdictions:

Colorado has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: Castillo, Oscar <OCastillo@aamva.org>
Sent: Wednesday, April 5, 2017 5:38 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Whiteside, Lauren M (DOA); OBrien, Audrey K (DOA); Olzenak, Brianna M (DOA)
Cc: wendy.cunningham@dot.gov; Carlos Dequina; Lewellyn, Tracey (DOT sponsored); Laura.Edwards@dot.gov
Subject: AK- Weekly Suspense Report

Good morning,

During this reporting period, your jurisdiction did not have any CDLIS drivers in suspense. AAMVA and FMCSA appreciate your great work on completing the suspended transactions.

We appreciate your assistance! Please let me know if you have any questions or concerns.

Regards,

Oscar A. Castillo | System Analyst | AAMVA | 4401 Wilson Blvd., Suite 700 Arlington, Va.
22203 | 703.908.2882 | ocastillo@aamva.org | www.aamva.org

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From: Castillo, Oscar <OCastillo@aamva.org>
Sent: Wednesday, April 5, 2017 5:40 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Whiteside, Lauren M (DOA); OBrien, Audrey K (DOA); Olzenak, Brianna M (DOA)
Subject: AK- Weekly Suspense Report
Attachments: message_zdm.html



This is a secure, encrypted message.



Desktop Users:

Open the attachment (message_zdm.html) and follow the instructions.



Mobile Users:

Get the [mobile application](#).

[Need Help?](#)

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From: Chandrasekharan, Madhu <MChandrasekharan@aamva.org>
Sent: Wednesday, April 5, 2017 6:35 AM
To: Russell Casler; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; JoLynn Peck; 'Gutshall, Camdon (DMV)'; 'Yssel, Stefan (DMV)'; 'McJannet, Patrick'; 'Anthony, Amy (DelDOT)'; 'Peters, Mina L (DOA)'; 'Rowland, Robert (DOT)'; 'Gonzales - DOR, Justine'; 'Birchman, David J DMV'; 'joshua.m.jones@odot.state.or.us'; 'karin.poitras@dmv.ny.gov'; 'Pellen, Beverly'; 'Frey, Andrew'; 'Bartelt, Katherine - DOT'; 'Valentine, Abbey B N (DOA)'; 'Pazynski, Steven - DOT'; 'charles.horan@dot.gov'; 'Robin.Hamilton@dot.gov'; 'christine.hydock@dot.gov'; 'Carlos Dequina'; 'Schillberg, Larry (VOLPE)'; 'Frank, Walter CTR (VOLPE)'; 'Prikazsky, Nina CTR (VOLPE)'; 'Barry, Marianne CTR (VOLPE)'; 'Kalivas, Stacey CTR (VOLPE)'; 'Manuel.Cuevas.CTR@dot.gov'; 'Trevor.Koon.CTR@dot.gov'; 'Dsa, Pamela'; 'Jordaan, Loffie'; 'Lewis, Kevin'; 'Regmi, Ashish'; 'Bauza, Tony'; 'Kapil, Abhi'; 'Singaraju, Sruti'; 'Bommareddy, Swarna'; 'Holenarsipura, Subramanya'; 'Gooch, Chuck'; 'McJannet, Patrick'; 'Pellen, Beverly'
Cc: 'Poitras, Karin (DMV)'; 'JONES Joshua M'; 'Hydock, Christine (FMCSA)'; 'Stephens, Melinda'; 'Gilmore, Brian W.@DMV'; 'Shelton III, Garfield H.@DMV'; 'Horan, Charles (FMCSA)'; 'AAMVA Receptionist'; 'Howard, Nakisha G.@DMV'; 'Traficante, Wayne (DMV)'; 'Wheaton, Tracey (DMV)'; 'Barclay, Jennifer R.@DMV'; 'Paradise, Karen (DMV)'; 'Long, Robin (DMV)'
Subject: MEC Search Inquiry Documents Survey
Attachments: NRII MEC Inquiry State Specification Version r1 0.docm.txt; NRII MEC Inquiry Volpe Specification Version, r1.0.docm.txt

Dear CDLIS Working Group,

As discussed in our meeting yesterday, I am sending you a request to review and send us your vote for the following documents:

- MEC Search Inquiry SDLA AMIE Spec
- MEC Search Inquiry NR Spec

Please review these documents (attached) and respond back on the Survey page with your votes.

This is the link to the SharePoint Survey page :

<https://share.aamva.org/membersvc/commwg/CDLISworkgroup/CDLISWGSurvey/Lists/TestSurvey/overview.aspx>

The page can also be accessed from the CDLIS WG SharePoint Site under Surveys.

In the event that you disapprove please email to us the reason so that we can follow up with you.

To meet our target dates, please respond with your state's vote no later than **Tuesday April 18th 2017 COB.**

Please let us know if you have any questions.

Thank you,

Madhu Chandrasekharan

Sr. Business Analyst | AAMVA

4401 Wilson Blvd, Ste. 700, Arlington, VA. 22203

T: 703-908-5851

www.aamva.org

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We removed the attachment NRII MEC Inquiry State Specification Version r1 0.docm due to security concerns.

The State of Montana prohibits attachments of this type.

If there is a business need for this file we suggest using the file transfer service '<https://transfer.mt.gov/>'.

We removed the attachment NRII MEC Inquiry Volpe Specification Version, r1.0.docm due to security concerns.

The State of Montana prohibits attachments of this type.

If there is a business need for this file we suggest using the file transfer service '<https://transfer.mt.gov/>'.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:33 AM
To: OBrien, Audrey K (DOA)
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

CDLIS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:33 AM
To: Peters, Mina L (DOA)
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

CDLIS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:33 AM
To: Brosnan, Patrick P (DOA)
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

CDLIS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:34 AM
To: Whiteside, Lauren M (DOA)
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

CDLIS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:35 AM
To: Tham, Nichole M (DOA)
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

CDLIS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:35 AM
To: DOA DMV IT notices
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

CDLIS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:35 AM
To: Olzenak, Brianna M (DOA)
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

CDLIS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:37 AM
To: Brosnan, Patrick P (DOA)
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

PDPS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:37 AM
To: DOA DMV IT notices
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

PDPS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:38 AM
To: OBrien, Audrey K (DOA)
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

PDPS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 7:38 AM
To: Peters, Mina L (DOA)
Subject: Michigan Scheduled Maintenance Tuesday, April 18, 2017

PDPS Participants:

AAMVA Operations has been informed that Michigan will be performing scheduled maintenance on Tuesday, April 18, 2017 from 7:00 PM ET until 9:00 PM ET. Michigan will be unavailable to process messages during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: Lewis, Kevin <KLewis@aamva.org>
Sent: Wednesday, April 5, 2017 8:04 AM
To: Lewis, Kevin
Subject: Reminder - Verify your flight arrangements for next week's CDL Coordinator/IT Meeting

Good Morning Everyone,

This is just a friendly reminder to verify that you have plane tickets to next week's CDL meeting in St. Louis. If you used Safe Harbors to obtain your plane ticket and do not have a receipt from Safe Harbors showing the ticket was actually purchased (the receipt will show the airfare cost plus a service fee) you do not have a ticket to St. Louis.

Please verify that your flight arrangements are completed and that you have a valid plane ticket.

Safe travels and I'll see everyone in St. Louis.

Kevin

Kevin R. Lewis
Director, Driver Programs
AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203
703-908-2823
<http://www.aamva.org>

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From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 8:47 AM
To: OBrien, Audrey K (DOA)
Subject: Maine Scheduled Maintenance on Saturday, April 8, 2017

Jurisdictions:

AAMVA Operations has been informed that Maine will be unavailable on Saturday, April 8, 2017 from 6:00 AM ET to 6:00 PM ET due to scheduled maintenance. Maine will not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 8:47 AM
To: Brosnan, Patrick P (DOA)
Subject: Maine Scheduled Maintenance on Saturday, April 8, 2017

Jurisdictions:

AAMVA Operations has been informed that Maine will be unavailable on Saturday, April 8, 2017 from 6:00 AM ET to 6:00 PM ET due to scheduled maintenance. Maine will not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 8:48 AM
To: Peters, Mina L (DOA)
Subject: Maine Scheduled Maintenance on Saturday, April 8, 2017

Jurisdictions:

AAMVA Operations has been informed that Maine will be unavailable on Saturday, April 8, 2017 from 6:00 AM ET to 6:00 PM ET due to scheduled maintenance. Maine will not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 8:48 AM
To: Nolen, David B (DOA)
Subject: Maine Scheduled Maintenance on Saturday, April 8, 2017

Jurisdictions:

AAMVA Operations has been informed that Maine will be unavailable on Saturday, April 8, 2017 from 6:00 AM ET to 6:00 PM ET due to scheduled maintenance. Maine will not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 8:49 AM
To: DOA DMV IT notices
Subject: Maine Scheduled Maintenance on Saturday, April 8, 2017

Jurisdictions:

AAMVA Operations has been informed that Maine will be unavailable on Saturday, April 8, 2017 from 6:00 AM ET to 6:00 PM ET due to scheduled maintenance. Maine will not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 8:49 AM
To: DOA DMV Managers
Subject: Maine Scheduled Maintenance on Saturday, April 8, 2017

Jurisdictions:

AAMVA Operations has been informed that Maine will be unavailable on Saturday, April 8, 2017 from 6:00 AM ET to 6:00 PM ET due to scheduled maintenance. Maine will not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 9:10 AM
To: DOA DMV IT notices
Subject: Ohio Digital Image Exchange Scheduled Maintenance Saturday, April 8, 2017 to Sunday, April 9, 2017

Importance: High

Digital Image Participants:

AAMVA Operations has been informed that Ohio Digital Image Exchange will be performing scheduled maintenance on Saturday, April 8th, 2017 from 5:00 PM ET until 10:00 AM ET Sunday, April 9th, 2017. Ohio Digital Image Exchange will not be able to process any transactions during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 9:10 AM
To: Peters, Mina L (DOA)
Subject: Ohio Digital Image Exchange Scheduled Maintenance Saturday, April 8, 2017 to Sunday, April 9, 2017

Importance: High

Digital Image Participants:

AAMVA Operations has been informed that Ohio Digital Image Exchange will be performing scheduled maintenance on Saturday, April 8th, 2017 from 5:00 PM ET until 10:00 AM ET Sunday, April 9th, 2017. Ohio Digital Image Exchange will not be able to process any transactions during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: Document Updates and Fraudulent Activity Alerts <sharepoint2013-donotreply@aamva.org>
Sent: Wednesday, April 5, 2017 10:00 AM
To: Tham, Nichole M (DOA)
Subject: U.S. Document Announcements

SharePoint Document Library:

U.S. Document Announcements
<https://share.aamva.org/alert/fraud/fraudalerts/Jurisdiction%20Identity%20Documents/>

[Document Updates and Fraudulent Activity Alerts](#)

U.S. Document Announcements - Weekly Summary

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Title	Modified	Modified by	
2017 - 04 Arizona Stolen MVD Third...	4/5/2017 8:19 AM	Hanchulak, Denise	Edited
Checked Out To	Hanchulak, Denise		

From: Prior, Sheila <sprior@aamva.org>
Sent: Wednesday, April 5, 2017 11:35 AM
To: Aasmo, Patrice; Cameron, Vivienne; Curtis, Catherine; Garber, Casey; Hanchulak, Denise; Lewis, Kevin; Manuel, Thomas; Sebestyen, Steven; Slagle, Geoff; Ursino, Brian; billy.phillips@revenue.alabama.gov; Starling, Jay; kevin.brown@alea.alabama.gov; Gerald.deas@alea.alabama.gov; anna.sledge@alea.alabama.gov; William.waldrop@alea.alabama.gov; Kenneth.ware@alea.alabama.gov; rufus.washington@alea.alabama.gov; Whipple, Jason P (DOA); Misty.jezierski@dfa.arkansas.gov; RSmith@azdot.gov; falvarez@dmv.ca.gov; Tedwards@DMV.CA.Gov; Greg.Huber@dmv.ca.gov; Vito.Scattaglia@dmv.ca.gov; Thomas.wilson@dmv.ca.gov; francine.gonzales@state.co.us; darin.icardi@state.co.us; lynn.blackwell@ct.gov; Eric.Ducey@ct.gov; MaryLouise.GraziosaNorton@ct.gov; Cindy.Zuerblis@ct.gov; kenneth.shock@state.de.us; Lawrence-II.K.Fowler@ice.dhs.gov; clarkbo@state.gov; goldbeckmc@state.gov; WoodleyA@state.gov; gabriel.robinson@dc.gov; LesterAtkins@flhsmv.gov; EdBroyles@flhsmv.gov; DeborahRoby@flhsmv.gov; GTheobald@dds.ga.gov; rmiller@dds.ga.gov; richard.trinkwalder@dor.ga.gov; chris.fisher@itd.idaho.gov; Caleb.Forrey@itd.idaho.gov; Debra.Hall@itd.idaho.gov; Ed.Pemble@itd.idaho.gov; Jeanne.Purcell@itd.idaho.gov; Amy.Smith@itd.idaho.gov; cathy.spencer@itd.idaho.gov; Brian.goeke@itd.idaho.gov; pat.carr@itd.idaho.gov; Reymundo.rodriguez@itd.idaho.gov; sharon.griffin@itd.idaho.gov; Rblue@ilsos.net; RCheung@ILSOS.NET; Mimboden@ilsos.net; dmcfarland@ilsos.net; dmccgath@ilsos.net; Traynor@ilsos.net; sroberts@ilsos.net; sjohnson1@ilsos.net; DSutphin@ILSOS.Net; 'Traynor@ilsos.net'; kwashabaugh@bmva.in.gov; jclawson@bmva.in.gov; kwashabaugh@bmva.in.gov; dcloud@sos.in.gov; sconner@sos.in.gov; chris.fairbridge@icbc.com; Donald.Sharr@dot.iowa.gov; Paul.Steier@dot.iowa.gov; dean.reynoldson@kdor.ks.gov; mark.watkins@ky.gov; jana.sanchez@ky.gov; barry.terrell@ky.gov; Julie.Walker@ky.gov; jill.jarreau@dps.la.gov; paige.paxton@dps.la.gov; padams@mdot.state.md.us; edanz@mva.maryland.gov; wfitzgerald@mdot.state.md.us; erin.deveney@state.ma.us; sara.lavoie@state.ma.us; AnchakD@Michigan.gov; FacklerJ@michigan.gov; fitzpatrickn@michigan.gov; HillD16@michigan.gov; HowellS1@michigan.gov; mcconnells1@michigan.gov; stiers1@michigan.gov; stiers1@michigan.gov; StrodbeckJ1@michigan.gov; TremontiW@michigan.gov; UeberrothG@michigan.gov; andrea.fasbender@state.mn.us; craig.flynn@state.mn.us; thomas.henderson@state.mn.us; Tony Lawler; kbrown@dps.ms.gov; ACunningham@dps.ms.gov; JDelaney@dps.ms.gov; Michael.Arand@dor.mo.gov; Nick.humphrey@dor.mo.gov; pmcjannet@mt.gov; djdoerr@ncdot.gov; djdoerr@ncdot.gov; cdesaye@nd.gov; gjackson@nd.gov; steve.eppens@nebraska.gov; betty.johnson@nebraska.gov; scott.snowardt@nebraska.gov; SNixon@dmv.nv.gov; dperry@dmv.nv.gov; GRogers@dmv.nv.gov; Chris.O'Connell@gnb.ca; Eduardo.fernandez@dos.nh.gov; Priscilla.vaughan@dos.nh.gov; thomas.flarity@dot.state.nj.us; ivana.ramirez@state.nm.us; Owen.McShane@dmv.ny.gov; owen.mcshane@dmv.ny.gov; Robert.RileyJr@dmv.ny.gov; Senika.Hugee@dmv.ny.gov; jkelland@gov.nl.ca; Vince.Mares2@state.nm.us; rssawyer@ncdot.gov; jblumhagen@nd.gov; ljnichlitsch@nd.gov; rmount@nd.gov; lgee@gov.nu.ca; tballinger@dps.ohio.gov; MHoy@dps.ohio.gov; dlucas@dps.state.oh.us; djpetit@dps.state.oh.us; sdiaz@dps.state.ok.us; chames@tax.ok.gov; Laura.Barkley-McKeeman@ontario.ca; Sherisse.DeFreitas@ontario.ca; David.Poste@ontario.ca; Jihesheia.J.HULL@odot.state.or.us; Judith.INGRAM_MOORE@odot.state.or.us; JoAnne.MACFARLANE@odot.state.or.us; Becky.ORTIZ@odot.state.or.us;

To: blawson@pa.gov; glminer@gov.pe.ca; Robert.Moyes@rcmp-grc.gc.ca;
scrighton@sgi.sk.ca; Lisa.Weyer@state.sd.us; bunkerpd@gov.ns.ca; colweltp@gov.ns.ca;
Robert.Rousse@saaq.gouv.qc.ca; betty.pitts@scdmv.net; henry.wicker@scdmv.net;
Arin.Diedrich@state.sd.us; Heather.olson@state.sd.us; Jane Schrank;
Monica.Weischedel@state.sd.us; michael.hogan@tn.gov; robert.foster@txdmv.gov;
jeremiah.kuntz@txdmv.gov; clint.thompson@txdmv.gov; Shelly.Mellott@txdmv.gov;
dtafoya@utah.gov; kjorgensen@utah.gov; joseph.hill@dmv.virginia.gov;
tbrooks@dol.wa.gov; jhotop@dol.wa.gov; Knittle, Julie; JSHANAFELT@DOL.WA.GOV;
RSILVA@DOL.WA.GOV; ksprengel@dol.wa.gov; VRajagopal@DOL.WA.GOV;
becky.beck@dot.wi.gov; DavidL.Okonski@dot.wi.gov; michael.erato@dot.wi.gov;
Michael.erato@dot.wi.gov; adam.guess@dot.wi.gov; Joel.Ingebrigtsen@dot.wi.gov;
reginald.paradowski@dot.wi.gov; Cynthia.pillar@dot.wi.gov; susanh.schilz@dot.wi.gov;
mark.sier@dot.wi.gov; renee.krawiec@wyo.gov; tracy.bendera@gov.yk.ca;
sylvia.luna@dc.gov

Subject: April 11 Fraud Call

Attachments: NOTFEA-Agenda-Charlotte NC.PDF; NOTFEA-registration-2017.pdf; CO BL 17-01
Imported Motor Vehicles Titling Requirements 3-2017.pdf; Missouri Marine Title Sample
Effective 4-2017.pdf; Missouri Motor Vehicle Title Samples Effective 4-2017.pdf; Memo -
Stolen MVD Third Party agent20170404.pdf; StolenArizonaCertificates20170404.pdf;
4-17 Fraud Call Topics.docx; 3-8-17 Fraud Call Notes.docx

Hello Fraud Call Participants,

Attached is the agenda for next week's fraud call, along with notes from last month's call. Also attached are several other documents which will be discussed during the call.

Please make sure the call appears on your calendar for the correct time on April 11 - 10:00 a.m. Pacific – as the time change may have messed up calendars.

Have a great day! Talk to you next week.

Sheila

Sheila Prior

Director, Member Support, Regions III & IV

10800 North 101st Street

Scottsdale, AZ 85260

O: 480-275-4584 | C: 703-389-7271 | F: 480-393-8988 | sprior@aamva.org <<mailto:sprior@aamva.org>> |
www.aamva.org <<http://www.aamva.org/>>

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NOTFEA

TENTATIVE AGENDA **JUNE 4TH—8TH 2017**

Sunday June 4th

3 PM—6 PM Arrival/Registration

Location TBD

3:30PM—4 PM New Attendee Orientation

Location TBD

4:00 PM—5:30 PM Board of Directors Meeting

Presidential Suite

6 PM—8 PM Welcome Reception

Location TBD

**casual dress*

Dinner on your own

8 PM—11 PM Hospitality Room

Presidential Suite

CHARLOTTE, NC 2017

National Odometer & Title Fraud Enforcement Association

NOTFEA

TENTATIVE AGENDA

JUNE 4TH—8TH 2017

Monday June 5th

7:30 AM—5 PM Registration

Foyer of Meeting Room (E, F, G, H)

7:00 AM—8:00 AM Breakfast

Location TBD

8:00 AM—10:15 AM

Welcome & Call To Order—NOTFEA President Holly Merz

Presenting of the Colors—North Carolina Highway Patrol Color Guard

National Anthem by Madison McCorkle—Strings of Victory

Pledge of Allegiance

Invocation

Welcome—Key Note Speakers

Visit Charlotte—Welcoming

Introduction of NOTFEA Board Members & Attendees

Meeting Room (E, F, G, H)

10:15 AM —10:30 AM Break

**10:30AM—12:00 PM Gary Nolte—Gryphon Training Group—
Gypsy/Traveler Fraud**

Meeting Room (E, F, G, H)

CHARLOTTE, NC 2017

National Odometer & Title Fraud Enforcement Association

NOTFEA

TENTATIVE AGENDA

AGENDA

JUNE 4TH—8TH 2017

Monday June 5th (continued)

12:00 PM—1:00 PM Lunch on your own

1:00 PM—3:30 PM Amber Schroader, PCME CEO Paraben Corporation— Cell Phone Forensics
Meeting Room (E, F, G, H)

3:30 PM —3:45 PM Break

3:45 PM—5:00 PM NHTSA Update
Meeting Room (E, F, G, H)

Dinner on your own

8:00 PM—11:00 PM Hospitality Room
Presidential Suite

Tuesday June 6th

7:00 AM—8:00 AM Breakfast on your own

CHARLOTTE, NC 2017

National Odometer & Title Fraud Enforcement Association

NOTFEA

TENTATIVE AGENDA **JUNE 4TH—8TH 2017**

Tuesday June 6th (continued)

**8:00 AM—12:00 PM Phil Houston, Retired CIA—Deception Detection,
Critical Interviewing**

Meeting Room (E, F, G, H)

12:00 PM—12:15 PM NOTFEA Business

12:15 PM—1:30 PM Lunch on your own

1:30 PM—10:30 PM Charlotte Motor Speedway off site event

1:30 PM—1:45 PM Load buses for event

3:00 PM—4:00 PM Carfax

4:00 PM—5:00 PM Special Guest

5:00 PM—10:00 PM Dinner & Race Event, provided

10:00 PM Depart for hotel

Hospitality Room Announcement before hotel departure

Wednesday June 7th

7:00 AM—8:00 AM Breakfast on your own

**8:00 AM—12:00 PM Carol Fredrick—FBI Leeda—Identity Theft
Education/Fraud**

Meeting Room (E, F, G, H)

CHARLOTTE, NC 2017

National Odometer & Title Fraud Enforcement Association

NOTFEA

TENTATIVE AGENDA **JUNE 4TH—8TH 2017**

Wednesday June 7th (continued)

12:00 PM—1:00 PM Lunch on your own

1:00 PM—1:30 PM Allen Atamer, LTAS

Meeting Room (E, F, G, H)

**1:30-2:15 PM Paul Steier/Casey Garber—AAMVA -Titling Odometer/
E-Odometer Update**

Meeting Room (E, F, G, H)

2:15 PM—2:30 PM Break

**2:30 PM—3:30 PM Panel Discussion—New Trends/New Methods for Title
Fraud and Odometer Fraud—Robert Foster, Richard Trinkwadler,
Jill Furman, DOJ**

Meeting Room (E, F, G, H)

3:30 PM—4:00 PM NOTFEA Business Meeting/Closing Remarks

Meeting Room (E, F, G, H)

6:30 PM—8:00 PM Banquet/Awards

Meeting Room (E, F, G, H)

****Semi Formal or Business Casual Dress***

8:00 PM—11:00 PM Hospitality Room

CHARLOTTE, NC 2017

National Odometer & Title Fraud Enforcement Association

NOTFEA

TENTATIVE AGENDA JUNE 4TH—8TH 2017

Thursday June 8th
11:00 AM—Check Out



CHARLOTTE, NC 2017

National Odometer & Title Fraud Enforcement Association



National Odometer and Title Fraud Enforcement Association
Charlotte, NC June 4th—8th, 2017

Name: _____
Rank/Title: _____
Agency: _____
Address: _____
City: _____ State: _____ Zip: _____
Phone: _____ Fax: _____
Email: _____

Registration Fees:

- ☐ \$200—Members (Government & Law Enforcement)
☐ \$300—Associate Members (Industry)
☐ \$45—Per Guest for Grand Banquet

Will you be attending the Grand Banquet on Wednesday June 7th?

Yes - ☐ No - ☐

Registration Deadline: May 10, 2017

Payment Deadline: May 26, 2017

Make checks payable to: **NOTFEA**

Mail registration and payment to -Attn: Jenny Stanger
MVED, 210 N 1950 W, 2nd Floor, Salt Lake City, UT 84134

No refunds will be issued after 5/26/2017

Registration and payments can also be completed online at www.notfea.org
Registration forms can also be faxed to 801-297-2699 then you can mail in a
check OR you can use Paypal* to make a payment. Make Paypal payments to
support@notfea.org. *must have Paypal account/log in.

You must reserve your hotel room separately from this registration. Contact the
Marriot Center City at 1-800-359-3204 or 704-333-9000. You must advise them
you are with the National Odometer & Title Fraud Enforcement Association or
reference group code: NOP. If making reservations on the phone please ask for
an email confirmation of your reservation. You can also [reserve online](#).

If you have any questions, please email jmshrader@ncdot.gov
or call Jason at 704-331-4506.

See <http://notfea.org/notfea/> for Charlotte Info/Shuttle Service Info/Agenda.



Motor Vehicle Division

MEMORANDUM

TO: Authorized Third Party (ATP) Providers

FROM: Robert J. Smith
Program Administrator, Third Party Administration

DATE: April 04, 2017

SUBJECT: **STOLEN ARIZONA CERTIFICATES OF TITLE**

The following Arizona Certificates of Title were stolen on March 31, 2017 from an Authorized Third Party (ATP) provider location.

Arizona Certificate of Title Control numbers 30241832 to 30242009

Do not process paperwork containing the above sequence numbers. If you receive any of these titles, please contact Detective Dave Hubalik, Arizona Office of Inspector General at dhubalik@azdot.gov or 602.712.3746.

If you have any questions, please email tppc@azdot.gov.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 1:49 PM
To: DOA DMV IT notices
Subject: Iowa Scheduled Maintenance for Sunday, April 9, 2017

Jurisdictions:

Iowa will be unavailable on Sunday, April 9, 2017 from 10:00 AM ET to 11:00 AM ET due to scheduled maintenance. Iowa will be not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 1:49 PM
To: Peters, Mina L (DOA)
Subject: Iowa Scheduled Maintenance for Sunday, April 9, 2017

Jurisdictions:

Iowa will be unavailable on Sunday, April 9, 2017 from 10:00 AM ET to 11:00 AM ET due to scheduled maintenance. Iowa will be not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 1:49 PM
To: OBrien, Audrey K (DOA)
Subject: Iowa Scheduled Maintenance for Sunday, April 9, 2017

Jurisdictions:

Iowa will be unavailable on Sunday, April 9, 2017 from 10:00 AM ET to 11:00 AM ET due to scheduled maintenance. Iowa will be not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 1:50 PM
To: Nolen, David B (DOA)
Subject: Iowa Scheduled Maintenance for Sunday, April 9, 2017

Jurisdictions:

Iowa will be unavailable on Sunday, April 9, 2017 from 10:00 AM ET to 11:00 AM ET due to scheduled maintenance. Iowa will be not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 1:51 PM
To: Brosnan, Patrick P (DOA)
Subject: Iowa Scheduled Maintenance for Sunday, April 9, 2017

Jurisdictions:

Iowa will be unavailable on Sunday, April 9, 2017 from 10:00 AM ET to 11:00 AM ET due to scheduled maintenance. Iowa will be not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 5, 2017 1:51 PM
To: DOA DMV Managers
Subject: Iowa Scheduled Maintenance for Sunday, April 9, 2017

Jurisdictions:

Iowa will be unavailable on Sunday, April 9, 2017 from 10:00 AM ET to 11:00 AM ET due to scheduled maintenance. Iowa will be not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: NmvtsReports@aamva.org
Sent: Thursday, April 6, 2017 3:44 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170405.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

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Duplicate Vin Report

ALASKA (AK)
for 4/5/2017

Run Date: 4/6/2017
Environment: Production
Page: 1

Duplicate VINs Created By ALASKA

First Time Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **2CNDL23FX66200044** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	2CNDL23FX66200044	ALASKA	4876094	CHEV/2006	4/5/2017	4/5/2017	Interactive New Title
Current	2CNDL23FX66200044	ALASKA	4083908	CHEV/2006	10/6/2015	10/6/2015	Interactive Change Title
History #1	2CNDL23FX66200044	ALASKA	4228600	CHEV/2006	2/14/2014	2/14/2014	Interactive Change Title
History #2	2CNDL23FX66200044	ALASKA	3743546	CHEV/2006	9/22/2011	9/22/2011	Interactive Change Title
History #3	2CNDL23FX66200044	ALASKA	3697574	CHEV/2006	8/23/2011	8/23/2011	Interactive Change Title
History #4	2CNDL23FX66200044	ALASKA	2495723	CHEV/2006	9/1/2006	10/17/2010	Batch Add of Title

Duplicate VIN: **WV2YB0257HH036322** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	WV2YB0257HH036322	ALASKA	5042569	VOLK/1987	4/5/2017	4/5/2017	Interactive New Title
Current	WV2YB0257HH036322	CALIFORNIA	20030515	VOLK/1987	5/15/2003	11/7/2008	Batch Add of Title

Number Of First Time Duplicates Created 2

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **JTNBB46K373023179** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	JTNBB46K373023179	ALASKA	5018338	TOYT/2007	4/5/2017	4/5/2017	Interactive Change Title
History #1	JTNBB46K373023179	ALASKA	4698702	TOYT/2007	7/30/2015	7/30/2015	Interactive Change Title
History #2	JTNBB46K373023179	ALASKA	4698555	TOYT/2007	7/23/2015	7/23/2015	Interactive Change Title
History #3	* JTNBB46K3730323179	ALASKA	3951430	TOYT/2007	7/19/2012	7/19/2012	Interactive New Title
Current	JTNBB46K373023179	CALIFORNIA	20061019	TOYT/2007	10/19/2006	11/7/2008	Batch Add of Title

Number Of Addition to Existing Duplicates Created 1

Total Number Of Duplicate VINs created: 3

From: NmvtsReports@aamva.org
Sent: Thursday, April 6, 2017 3:48 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170405.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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Daily Suspense Report

4/5/2017

Run Date: 4/6/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 5:42 AM
To: OBrien, Audrey K (DOA)
Subject: Florida Scheduled Maintenance Thursday, April 6, 2017

Jurisdictions:

AAMVA would like to inform all jurisdictions and stake holders that Florida will be performing a scheduled maintenance on Thursday, April 6, 2017 from 07:00 PM to 11:55 PM ET. Florida will be unavailable to process any transactions during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 5:43 AM
To: Nolen, David B (DOA)
Subject: Florida Scheduled Maintenance Thursday, April 6, 2017

Jurisdictions:

AAMVA would like to inform all jurisdictions and stake holders that Florida will be performing a scheduled maintenance on Thursday, April 6, 2017 from 07:00 PM to 11:55 PM ET. Florida will be unavailable to process any transactions during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 5:43 AM
To: Brosnan, Patrick P (DOA)
Subject: Florida Scheduled Maintenance Thursday, April 6, 2017

Jurisdictions:

AAMVA would like to inform all jurisdictions and stake holders that Florida will be performing a scheduled maintenance on Thursday, April 6, 2017 from 07:00 PM to 11:55 PM ET. Florida will be unavailable to process any transactions during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 5:43 AM
To: Peters, Mina L (DOA)
Subject: Florida Scheduled Maintenance Thursday, April 6, 2017

Jurisdictions:

AAMVA would like to inform all jurisdictions and stake holders that Florida will be performing a scheduled maintenance on Thursday, April 6, 2017 from 07:00 PM to 11:55 PM ET. Florida will be unavailable to process any transactions during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org

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Sent: Thursday, April 6, 2017 5:43 AM
To: DOA DMV IT notices
Subject: Florida Scheduled Maintenance Thursday, April 6, 2017

Jurisdictions:

AAMVA would like to inform all jurisdictions and stake holders that Florida will be performing a scheduled maintenance on Thursday, April 6, 2017 from 07:00 PM to 11:55 PM ET. Florida will be unavailable to process any transactions during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 5:44 AM
To: DOA DMV Managers
Subject: Florida Scheduled Maintenance Thursday, April 6, 2017

Jurisdictions:

AAMVA would like to inform all jurisdictions and stake holders that Florida will be performing a scheduled maintenance on Thursday, April 6, 2017 from 07:00 PM to 11:55 PM ET. Florida will be unavailable to process any transactions during this time.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org

From: Creighton, Susan <screighton@aamva.org>
Sent: Thursday, April 6, 2017 8:04 AM
To: Nolen, David B (DOA); Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored)
Cc: Chaudhry, Amir; Garber, Casey; Manuel, Thomas
Subject: AK - NMVTIS Re-write AMIE Online Updates/Inquiries Meeting Minutes
Attachments: NMVTIS Batch Specification r3.1.1.pdf; NMVTIS Online State Procedures Manual r3.1.3.pdf; NMVTIS Online Specification (AMIE) r3.1.2.pdf; AK Meeting Minutes 20170405.docx

Hi AK,

Attached are the minutes for Wednesday's meeting. Please let me know if I missed or misstated anything.

I have attached the batch specs as well as the online specs and procedures so that we make sure you have the latest documentation. Be sure you take into account the state specific information in section 15.1 of the procedures manual to understand data anomalies that states have which might affect any automated decision making and that your clerks need to know when they review the NMVTIS data.

Please don't hesitate to let me know if you have questions.

Thanks,

Susan Creighton | Lead Systems Analyst - Quality Assurance Vehicles |AAMVA | 4401 Wilson Blvd, Ste 700, Arlington, VA 22203 | 703.908.5893 | screighton@aamva.org | www.aamva.org

Be part of the solution.

[Help protect states and consumers from vehicle fraud and unsafe vehicles; get information from the National Motor Vehicle Title Information System.](#)

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MEETING AGENDA and MINUTES ALASKA – STATUS MEETING

Date of Meeting: 4/5/2017

Minutes Prepared By: Susan Creighton

Location: Conference Call – (877) 612-8355 pass code 3802074
Jaguar Conference Room Time: 4:30 PM – 5:30 PM ET

1. Purpose of Meeting *(prepare and distribute in advance of meeting)*

Discuss status of NMVTIS implementation re-write for AMIE integrated online updates and inquiries with initial load. Tentative implementation is set for early December 2017.

2. Attendance at Meeting *(add rows as necessary)*

Name	Department/Division	Invitee	Attended
Mina Peters	Alaska	√	√
David Nolen	Alaska	√	√
Dillon Pressley	Alaska – Resource Data	√	√
Patrick Anderson	Alaska – Resource Data	√	√
Casey Garber	AAMVA, Business Solutions	√	√
Susan Creighton	AAMVA, Lead Systems Analyst	√	√
Amir Chaudhry	AAMVA, Lead Systems Analyst	√	√

3. Meeting Agenda *(prepare and distribute in advance of meeting)*

- Casual Testing
- Status of Outstanding Items
- Next Steps
- Questions & Concerns

4. Meeting Notes, Decisions, Issues

AK is still in the process of casual testing. They have the ability to run all the solicited requests and to respond to unsolicited requests. They just recently discovered the N* messages and RI/RJ messages. The RI/RJ response messages consist of data provided by junk and salvage yards or insurance entities. This information is to help the states make informative decisions on titling. The NA/NE messages are sent when duplicate current title records are created or resolved so that the state knows to research and if the duplicate current title records belong to the same vehicle AK should resolve the duplicate. The NC & NH messages are created when a batch state makes a change that moves your current title to history or reverses a title that was moved to history. AK should mark your title moved out of state or active depending on the message. Susan is waiting for AK to add the 2 VINs discussed to NMVTIS. Once AK lets me know I will perform the transactions to send AK the unsolicited messages.



AAMVA has received the questionnaires from AK and is in the process of reviewing them. Susan will let AK know if any questions by the end of this week. Once questions are resolved, AAMVA will create the online test case plan and set up the test data on NMVTIS. Structured testing is to begin no later than 5/8 and sooner if at all possible but that date is in jeopardy given the questionnaires have not been received at AAMVA.

AK indicated they do not need help understanding how to work the suspense reports or duplicate VIN reports as the same person still working those reports.

AAMVA will send the Batch Specs to AK with these minutes.

NEXT STEPS:

Susan to send questions regarding questionnaires

AK to set up base vehicle records in NMVTIS so that unsolicited messages can be sent to AK

Susan to create the online test case plan – must have questionnaires completed before this can be started.

5. Action Items *(add rows as necessary)*

Action	Assigned to	Due Date	Status
Update and Send Business Questionnaire	Alaska	3/10/2017	Complete
Update and Send Test Questionnaire	Alaska	3/10/2017	Complete
Review Business and Test Questionnaire and send questions/comments	Susan Creighton	4/7/2017	Open
Send Batch specs to AK	Susan Creighton	4/6/2017	Complete

6. Issues Identified *(add rows as necessary; issues are unplanned items of impact that require action)*

Issues	Owner	Due Date	Status
.			

7. Next Meeting

Date: (MM/DD/CCYY)	4/12/2017	Time:	4:30 pm – 5:30 pm ET	Location:	Jaguar Conference Room
Agenda:	Will be Sent out Prior to Meeting				

This document 0.7.1187.76684-000002 is fully redacted

This document 0.7.1187.76684-000003 is fully redacted

NMVTIS

NATIONAL MOTOR VEHICLE TITLE INFORMATION SYSTEM

ONLINE STATE PROCEDURES MANUAL

3.1 | 3

System Release | Document Release



American Association of
Motor Vehicle Administrators

This document describes the use of NMVTIS inquiries and updates, where the inquiries and updates fit in the titling and branding processes, and factors jurisdiction users should consider when performing titling and branding operations, updating NMVTIS and responding to errors and warnings.

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The American Association of Motor Vehicle Administrators (AAMVA) is a non-profit organization, representing the state and provincial officials in the United States and Canada who administer and enforce motor vehicle laws.



American Association of
Motor Vehicle Administrator

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4401 Wilson Boulevard
Suite 700
Arlington, VA 22203

Telephone ☎️: 1-888-226-8280
1-703-522-4200

Fax 📠: 1-703-522-1553

E-mail ✉️: **AAMVA Help Desk** (helpdesk@aamva.org)

Help Desk Hours 🕒: 7:00 a.m. - 10:00 p.m. (Eastern Time)
Monday - Friday
8:00 a.m. - 4:30 p.m. (Eastern Time)
Saturday

Website 🌐: <http://www.aamva.org/>

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1 INTRODUCTION

1.1 PURPOSE

The *NMVTIS Online State Procedures Manual* describes, in generic terms, the use of NMVTIS inquiries and updates, where the inquiries and updates fit in the titling and branding processes, and factors jurisdiction users should consider when performing titling and branding operations, updating NMVTIS and responding to errors and warnings. It also includes resource information for obtaining assistance and raising and resolving issues that arise regarding use and operation of NMVTIS. It addresses online processes only. NMVTIS batch processes are addressed in a separate document.

The document is a reference to help guide users in understanding specific situations that arise in titling when using NMVTIS. It highlights factors to consider when addressing specific situations, but it does not and cannot replace the analysis performed by knowledgeable users. Because jurisdictions differ in their business procedures, how each jurisdiction implements the procedural requirements and suggestions in this document will differ, also.

NMVTIS processing checks for many errors, such as required fields that are blank and invalid data that may indicate systemic problems when generating a message. This type of problem must be recognized and resolved quickly to support continued processing and data integrity throughout the system. This document mentions and lists the relevant error messages but does not address them in detail because the most likely source and resolution of the problem resides in the automated system rather than in procedure.

1.2 WHO SHOULD USE THIS DOCUMENT?

The primary audience of the State Procedures Manual is the jurisdiction help desk analyst. Secondly, the audience includes titling supervisors and analysts who need to understand how NMVTIS relates to internal state processes and systems. The document addresses items of concern for everyday use of NMVTIS. It does not address how to organize internal state procedures or automated systems. The document assumes that users understand the vehicle titling program area and its terminology.

1.3 NMVTIS LEGAL REQUIREMENTS & RELATED PROCEDURES

In each titling jurisdiction, staff, often known as titling clerks, accept title applications, examine them for proof of ownership and complete and consistent information. Titling clerks may be state employees, county or municipal employees or private or quasi-private agents authorized by the jurisdiction. Data from the title application is entered into the title system, and the system checks for factors that may prevent issuance of a title for the vehicle. When using NMVTIS, the system performs a NMVTIS inquiry and adds the response data to the information already available from the state and the title application.

The jurisdiction's title system may analyze the available data in addition to the titling clerk's observation and analysis. Once a decision to issue a title is made, the jurisdiction updates its database, issues the title and updates NMVTIS. The order of events may vary based on a given jurisdiction's processes. When a jurisdiction marks a title or title record with a brand or other element that equates to a NMVTIS brand, the jurisdiction adds the brand to the NMVTIS Brand file.

When issues arise for which titling clerks need assistance, they may raise the issue with a titling supervisor or the jurisdiction's help desk. If the issue cannot be resolved within the jurisdiction, the jurisdiction's help desk may contact the AAMVA help desk or, when other jurisdictions are involved, the help desks in the other jurisdictions.

1.3.1 Anti Car Theft Act Requirements

The Anti Car Theft Act requires each jurisdiction to perform an instant title verification check before issuing a title to an applicant claiming to have purchased the vehicle from an individual or entity in another jurisdiction. In addition, the NMVTIS best practice is that jurisdictions perform an inquiry before issuing a title or other ownership document or record, whether or not the applicant claims to have purchased the vehicle in another jurisdiction. Jurisdictions can

satisfy the legal requirement and the best practice by performing the New Vehicle Inquiry and the Used Vehicle Inquiry at appropriate times during the titling process.

NMVTIS provides information capabilities to help jurisdictions satisfy their legal requirements and best practices, but the system does not enforce specific practices. All titling decisions remain with the states. NMVTIS is designed to support the states' decision making--whether to issue or deny a title and whether specific conditions or information apply to the title, such as a title type or a brand. While NMVTIS data reflects title and vehicle conditions in the states, the system cannot duplicate each state's data elements or data structure. The Title, Brand History and Junk, Salvage and Insurance (JSI) data in the NMVTIS Database should accurately portray key title and vehicle information, but the data may be reflected differently from the reporting state's data. For example, when a state issues a salvage certificate, NMVTIS reflects the salvage condition with a brand, so the state submits a salvage brand to the brand file. The state may need to submit data in a manner that differs from the state's own data structure, but there is no requirement for the state to change its business practices.

The Anti Car Theft Act stipulates the following requirements for NMVTIS:

- (a) (1) ESTABLISHMENT ...[the National Motor Vehicle Title Information System] will enable States and others to gain instant and reliable access to information maintained by other States pertaining to the titling of automobiles...
- (b) MINIMUM FUNCTIONAL CAPABILITIES- The information system established or designated under subsection (a)(1) shall, at a minimum, enable a user of the system instantly and reliably to determine—
 - (1) the validity and status of a document purporting to be a certification of title,
 - (2) whether an automobile bearing a known vehicle identification number is titled in a particular State,
 - (3) whether an automobile known to be titled in a particular State is or has been a junk vehicle or a salvage vehicle,
 - (4) for an automobile known to be titled in a particular State, the odometer reading information, as required in section 408 of the Motor Vehicle Information and Cost Savings Act (15 U.S.C. 1988), of such vehicle on the date its certificate of title was issued and such later odometer information, if noted by the State, and
 - (5) whether an automobile bearing a known vehicle identification number has been reported as a junk vehicle or a salvage vehicle pursuant to section 204.

The Anti Car Theft Act requires the following of participating states:

STATE PARTICIPATION IN THE NATIONAL MOTOR VEHICLE TITLE INFORMATION SYSTEM

- (a) REQUIREMENTS-
 - (1) INFORMATION SHARING- Each State shall make titling information maintained by such State available for use in establishing the National Motor Vehicle Title Information System established under section 202.
 - (2) TITLE VERIFICATION- Each State shall establish a practice of performing an instant title verification check before issuing a certificate of title to an individual or entity claiming to have purchased an automobile from an individual or entity in another State. Such instant title verification check shall consist of--
 - (A) communicating to the operator the vehicle identification number of the vehicle for which the certificate of title is sought, the name of the State which issued the most recent certificate of title pertaining to the vehicle, and the name of the individual or entity to whom such certificate was issued; and
 - (B) affording the operator an opportunity to communicate to the participating State the results of a search of the information.

In January 2009, the U.S. Department of Justice (DOJ) published the final rule which further describes the requirements of the system and the states. The final rule includes:

- (a) By no later than March 31, 2009, the operator shall make available:
 - (1) To a participating state on request of that state, information in NMVTIS about any automobile;
 - (2) To a Government, state, or local law enforcement official on request of that official, information in NMVTIS about a particular automobile, junk yard, or salvage yard;
 - (3) To a prospective purchaser of an automobile on request of that purchaser, information in NMVTIS about that automobile; and

- (4) To a prospective or current insurer of an automobile on request of that insurer, information in NMVTIS about the automobile.
- (b) NMVTIS shall permit a user of the system to establish instantly and reliably:
 - (1) The validity and status of a document purporting to be a certificate of title;
 - (2) Whether an automobile bearing a known VIN is titled in a particular state;
 - (3) Whether an automobile known to be titled in a particular state is or has been a junk automobile or a salvage automobile;
 - (4) For an automobile known to be titled in a particular state, the odometer mileage disclosure required under 49 U.S.C. 32705 for that automobile on the date the certificate of title for that automobile was issued and any later mileage information, if noted by the state; and
 - (5) Whether an automobile bearing a known VIN has been reported as a junk automobile or a salvage automobile under 49 U.S.C. 30504.

The final rule also specifies the role of individual states:

- (a) Each state must maintain at least the level of participation in NMVTIS that it had achieved as of January 1, 2009. By no later than January 1, 2010, each state must have completed implementation of all requirements of participation and provide, or cause to be provided by an agent or third party, to the designated operator and in an electronic format acceptable to the operator, at a frequency of once every 24 hours, titling information for all automobiles maintained by the state. The titling information provided to NMVTIS must include the following:
 - (1) VIN;
 - (2) Any description of the automobile included on the certificate of title (including any and all brands associated with such vehicle);
 - (3) The name of the individual or entity to whom the certificate was issued;
 - (4) Information from junk or salvage yard operators or insurance carriers regarding the acquisition of junk automobiles or salvage automobiles, if this information is being collected by the state; and
 - (5) For an automobile known to be titled in a particular state, the odometer mileage disclosure required under 49 U.S.C. 32705 for that automobile on the date the certificate of title for that automobile was issued and any later mileage information, if noted by the state.

1.3.2 NMVTIS Responsibilities

To support the requirements and the best practices defined by the NMVTIS working group, NMVTIS has the following responsibilities:

- Provide on-line, real-time electronic exchange of title, brand, and theft data between system users
- Provide information within the system to states, federal, state, and local law enforcement officials, prospective purchasers (e.g. individuals, auction companies, and used car dealers), and insurance carriers
- Utilize existing private sector data sources for the central files where possible
- Accept batch data input from both participating and non-participating states containing title and brand data to populate central files
- Provide a means for junk yards, salvage yards, and insurance carriers to input non-repairable and salvage vehicle information into the system for vehicles they have acquired
- Provide a means for junk yards, salvage yards, and insurance carriers to amend a vehicle information they have submitted in error.
- Provide a means for a user of the system to:
 - Verify the validity and status of a title document
 - Determine where a vehicle is currently titled
 - Determine the title history of a vehicle
 - Determine whether a vehicle is non-repairable, salvage or otherwise branded
 - Determine if the vehicle has been destroyed or declared a total loss
 - Determine a vehicle's odometer reading (excludes vehicles that are exempt from odometer disclosure and vehicles with no odometer measurement devices)

- Determine if a vehicle is reported as stolen
- Access detailed vehicle data from the State of Title (SOT)
- Provide a means for a state to notify the central file controllers when:
 - The first title for a vehicle has been issued
 - A first title was issued in error
 - A vehicle has been retitled from another state
 - A vehicle was retitled from another state in error
 - Title data (VIN, title number, state titling key) has changed
 - A vehicle title record has been deleted from a state's files
 - A brand has been recorded on a title
 - A brand has been recorded on a title in error
- Provide a means for central file controllers to notify the state of title when:
 - Another state has titled the vehicle
 - Another state titled the vehicle in error
- Provide a means for law enforcement to obtain brand data from states and federal government agencies
- Develop and maintain a privacy policy that addresses the information in the system and how personal information shall be protected
- Biennially establish and at least annually collect user fees from the states and users of NMVTIS to pay for its operation
- Establish procedures and practices to facilitate reporting to NMVTIS in the least burdensome and costly fashion

1.3.3 Covered Vehicles

The VIN Pointer and Brand files in NMVTIS include only specific types of motor vehicles. The following vehicle types are included and should be reported: automobiles, buses, trucks, motorcycles, recreational vehicles, motor homes, and tractors. These vehicle types are excluded and should not be reported: trailers, mobile homes, special machinery, vessels, mopeds, semi-trailers, golf carts, all-terrain vehicles and boats.

1.4 NMVTIS ARCHITECTURE OVERVIEW

NMVTIS uses a pointer system architecture that connects all participating jurisdictions through a central site. Individual users access their jurisdiction's titling systems, and the jurisdiction titling systems access the NMVTIS central site. The NMVTIS central site includes:

- VIN Pointer file, which contains vehicle identification data for each vehicle reported along with data used to access the jurisdiction's record electronically
- Brand file, which maintains permanent records identifying all brands reported by every participating brander
- Junk, Salvage and Insurance (JSI) file which includes vehicle reports on total loss vehicles
- Theft file, which mirrors the National Crime Information Center (NCIC) vehicle theft data

When the NMVTIS central site processes a VIN pointer inquiry or update from a jurisdiction and determines that a matching record is available on the NMVTIS central site, the central site automatically retrieves the record and returns the information to the jurisdiction performing the inquiry or update.

AAMVA maintains the VIN Pointer, Brand and JSI data in a database on the central site. AAMVA works with the National Insurance Crime Bureau (NICB) to provide access to the Theft file, which NICB maintains as a mirror image of NCIC's vehicle theft data. The NICB purges their theft records after five years.

The logical data models describing each type of NMVTIS data, including a complete lists of data elements, are available in the Online System Specification and Service Description Documents.

1.5 CHOOSE AN ONLINE IMPLEMENTATION APPROACH

There is no human interface for the integrated online component. NMVTIS data is communicated between the jurisdictions and the Central Site in 'Real-time' using one of the following approaches:

1. **Electronic Data Interchange (EDI).** Here the messages that comprise each business transaction are communicated over AAMVAnet using the AAMVAnet Message Interchange Envelope (AMIE) protocol. The AMIE format is the standard for real-time EDI used by the AAMVA community. AMIE is tied to Network Control Software (NCS) an AAMVAnet-supported utility that routes messages through the network.
2. **Web Services.** Here the messages that comprise each business transaction are communicated over the Internet or AAMVAnet using the Simple Object Access Protocol (SOAP). SOAP is an XML-based messaging protocol. The SOAP protocol is not tied to any particular operating system or programming language so theoretically the clients and servers in these dialogues can be running on any platform and written in any language as long as they can formulate and understand SOAP messages.

Note: 'Real-time' relates to a software application where the computer must respond as rapidly as required by the user or necessitated by the process being controlled.

1.6 SYSTEM PERFORMANCE

To support states' business processes NMVTIS transactions are required to complete within 7 seconds.

1.7 HOURS OF OPERATION

The VIN Pointer, Brand, JSI and Theft files support inquiries and updates seven days a week except for specified maintenance windows. All online states are required to support used vehicle inquiries during the periods that the VIN Pointer, Brand and JSI files support inquiries, and jurisdictions are required to support CSOT transactions initiated by other jurisdictions during the periods that the VIN Pointer, Brand and JSI files support updates.

Hours of operation for the VIN Pointer file, the Brand file, the JSI file, and the Theft file are posted on the AAMVA Web site:

<http://www.aamva.org/System-Availability>

1.8 DOCUMENT ORGANIZATION

This document describes the online processes in NMVTIS and provides guidance for jurisdictions regarding their responsibilities and the procedures for carrying them out. It has the following sections:

- **Brand Inquiry** (on page 73) describes NMVTIS inquiries, how to use them and considerations for analyzing the data returned from the central site and other jurisdictions.
- **Add a Vehicle Record** (on page 27), **Transfer Title within a Jurisdiction** (on page 34), **Change State of Title** (on page 42) cover transactions for creating and updating a VIN Pointer file, including considerations for performing the transactions and resolving problems.
- **Undo an Add Title** (on page 53), **Undo a Title Transfer or Data Change** (on page 57), and **Undo a Change State of Title** (on page 63) provide the procedures for undoing an update along with considerations for resolving problems.
- **Brand Procedures** (on page 69) explains brands in NMVTIS and key issues regarding maintenance of brands on the Brand file. It also covers the procedures for adding and removing brands.
- **Junk, Salvage & Insurance Data Procedures** (on page 85) provides procedures relating to the JSI file.
- **Resolve Suspended Transactions** (on page 89) and **Analyze & Resolve Duplicate VINs** (on page 102) describe procedures for resolving problems related to suspended transactions and duplicate VINs on the VIN Pointer file. Resolving these problems may require knowledge of NMVTIS processes in addition to

understanding titling and jurisdiction procedures, and resolution is critical to the integrity of data on the VIN Pointer file. Section 13 lists NMVTIS error and warning messages and provides a brief description of how to resolve the ones that are often caused by data discrepancies rather than system errors.

- **Moved to History or Current Notifications** (on page 106) describes notifications to the affected states when their titles are moved to history or restored to current.
- **Investigate Possible Stolen Vehicles** (on page 108) provides a high level description of the process for investigating possible stolen vehicles identified through NMVTIS processing.
- **Specific Situations** (on page 110) describes specific situations concerning title documents and titling practices of individual participating jurisdictions that may be useful to other jurisdictions when working with NMVTIS.
- **Resolve Issues & Get Help** (on page 119) provides procedure and contact information for researching and resolving problems and issues.
- **NMVTIS Errors & Warnings** (on page 123) lists the meaning of all error codes in NMVTIS and how to resolve them.

1.9 ADDITIONAL DOCUMENTATION

For further information about NMVTIS, see the following documents:

- *NMVTIS Online Specification*
- *NMVTIS Batch Specification*

These documents are available on the **Documentation** tab of the **NMVTIS System web page** <http://www.aamva.org/NMVTIS/> on the AAMVA website.

2 INQUIRY BEFORE ISSUING A TITLE

Before a jurisdiction issues a title or other ownership document or record, NMVTIS provides information to help the jurisdiction determine whether the ownership documentation presented with the application is valid. The information supports jurisdictions' titling processes for both new and used vehicles.

The Anti Car Theft Act requires each jurisdiction to perform an instant title verification check before issuing a title to an applicant claiming to have purchased the vehicle from an individual or entity in another jurisdiction. The New Vehicle Inquiry and the Used Vehicle Inquiry satisfy this legal requirement. In addition, the NMVTIS best practice is that jurisdictions perform an inquiry before issuing a title or other ownership document or record, whether or not the applicant claims to have purchased the vehicle in another jurisdiction.

2.1 INQUIRY BEFORE ISSUING A TITLE: DEFINITIONS

This section uses these glossary terms:

- **Duplicate VIN** (on page 165)
- **Issuance** (on page 165)
- MCO
- Multi-Stage Vehicle
- **New Vehicle** (on page 166)
- **Registered in Lieu of Titling** (on page 167)
- **Titled** (on page 167)
- **Used Vehicle** (on page 168)
- **Vehicle New to the VIN Pointer File** (on page 168)
- **VIN Pointer Record** (on page 168)

2.2 TWO KINDS OF INQUIRIES & WHEN TO USE THEM

To support jurisdictions' titling processes, NMVTIS offers two types of inquiries: New Vehicle Inquiry and Used Vehicle Inquiry. Users must determine which type of inquiry to use when processing a title application.

The New Vehicle Inquiry provides information to support applications for titling a new vehicle, i.e., one that has never been titled or registered. When an applicant applies to title a new car, the jurisdiction should submit the New Vehicle Inquiry to obtain Brand, JSI and Theft data from NMVTIS. This information helps the jurisdiction verify the information on the title application. The section on the New Vehicle Inquiry below describes the inquiry and response information in detail.

The Used Vehicle Inquiry normally provides information to verify an existing title on a used vehicle. When a vehicle is already on the VIN Pointer file, the response to the Used Vehicle Inquiry provides data to help verify data in the application, including the current title, and to change the state of title on the pointer record, if the vehicle is moving from one jurisdiction to another.

If an inquiry does not return all expected responses, the user should resubmit the inquiry.

2.2.1 Used Vehicles Not on the VIN Pointer File

If a vehicle on a title application is thought to be new, the jurisdiction should use the New Vehicle Inquiry. If a vehicle on a title application is thought to be used and the vehicle is likely to have a pointer record on the VIN Pointer file, the jurisdiction should use the Used Vehicle Inquiry. If a vehicle on a title application is thought to be used and the vehicle is not likely to have a pointer record on the VIN Pointer file, the jurisdiction may choose the inquiry that best

meets its business need. The states should do an Used Vehicle Inquiry if they have been presented with anything but an MCO as proof of ownership.

A used vehicle might not be on the VIN Pointer file if it is coming from a non-participating state, a foreign country, a reservation or a federal government organization, or if the vehicle was titled by the U.S. State Department.

2.2.2 MCO System Records

MCO data from vehicle manufacturers is not available from NMVTIS.

2.3 NEW VEHICLE INQUIRY

When a title applicant applies to title a new vehicle, the applicant presents proof of ownership in the form of a Manufacturer's Certificate of Origin (MCO), a bill of sale or other document that transfers ownership to the applicant from the manufacturer, dealer or seller. In any case, the document identifies the vehicle (usually by VIN) and often provides some descriptive information, such as make, model year, body type and major color. The New Vehicle Inquiry transaction checks for an existing title record, brands already applied, JSI data and a current theft record.

If you are titling a vehicle from an MCO or other document from the manufacturer then there should be no match on NMVTIS for that VIN.

The New Vehicle Inquiry should be used when titling all new vehicles. It can help jurisdictions identify whether:

- The vehicle has been titled by a jurisdiction participating in NMVTIS,
- The vehicle has been branded,
- The vehicle was reported as "total loss" by a junk and salvage operators, and individuals or insurers,
- The vehicle has been reported stolen, and
- The MCO, bill of sale or other proof of ownership presented by the applicant is valid.

The jurisdiction examines the responses and investigates any apparent discrepancies before deciding whether to issue a title.

2.3.1 New Vehicle Inquiry: Initiation & Requirements

The jurisdiction initiates the New Vehicle Inquiry transaction by sending the New Vehicle Inquiry message to the VIN Pointer file. The message must include the VIN for the vehicle being titled. For multi-stage vehicles, the inquiry should include the VIN from the first stage if the state has followed AAMVA policy regarding multi-stage vehicles.

To obtain theft information, the jurisdiction must submit a separate Theft Inquiry to the Theft File. The Theft Inquiry requires the VIN as the search element. Although the New Vehicle Inquiry and the Theft Inquiry must be separate, the jurisdiction may choose to implement them so that users see them as a single transaction. The Theft Inquiry message obtains information from the Theft file. The New Vehicle Inquiry message obtains information from the central site.

2.3.2 New Vehicle Inquiry: Outputs

In processing the New Vehicle Inquiry, NMVTIS matches the VIN on the inquiry against records on the VIN Pointer, Brand, JSI and Theft files. The response includes the following information:

- The SOT and Title Issue Date from the earliest title record on the VIN Pointer file, if a VIN pointer record exists
- Brand data, if any brands exist on the Brand file
- JSI data, if any JSI vehicle reports have been submitted for the VIN
- Theft data, if a record exists on the Theft file

2.3.3 Perform a New Vehicle Inquiry

Using VIN as the search criteria, the jurisdiction submits the New Vehicle Inquiry message to the central site.

NMVTIS validates the messages and provides the following responses:

- NMVTIS may return errors and warnings for any issues identified while processing the request. The jurisdiction must determine the cause of each error and initiate action to resolve the problem. An error response may also include warnings for conditions that warrant attention but do not cause the transaction to fail.
- If no errors are found that terminate processing, but NMVTIS identifies an unusual condition, warning messages may be included on the response. The jurisdiction can use the warning messages to identify issues that may result in future data problems.
- If NMVTIS did not encounter an errors on the inquiry message, the jurisdiction will receive a confirmation indicating that the inquiry was completed successfully. This is done regardless if any NMVTIS data was found or not.
- If NMVTIS data was found using the VIN provided, the response will include one or all of the following:
 - The SOT and the First Title Date for the earliest title record (if there is a match on the VIN Pointer file)
 - A Brand Response that will contain zero to many instances of brand data (if there are any matching brand records on the central site)
 - A JSI Response that will contain one to many instances of junk, salvage and insurance data (if there are any matching JSI records on the central site)
 - A Theft Response that contains theft data (if there is a matching record on the NCIC Theft file)

2.3.3.1 New Vehicle Inquiry: VIN Pointer File Response

The response will indicate whether a record for the VIN exists on the VIN Pointer file. The VIN Pointer file searches both current and history title records and provides the following data from the record with the oldest title date:

- State of Title
- Title Issue Date

A response that includes data in the above fields indicates a title has been issued for the VIN. If the ownership document presented with the title application indicates the vehicle is new, the jurisdiction should investigate further. The problem could be an incorrect VIN in either the VIN pointer record or the inquiry message or possibly an attempt to obtain a title fraudulently.

The response for a current title indicates whether or not a change state of title transaction (CSOT) is in progress. Because a CSOT comprises a series of actions that may occur over a few days, NMVTIS tracks the actions and notes when a CSOT has begun but is not yet complete. If a CSOT is in progress, the title application should be examined closely for a possible attempt at obtaining a title fraudulently. This information may assist the jurisdiction in investigating the VIN.

To obtain additional information from the VIN Pointer file when a pointer record exists, the jurisdiction can submit a Used Vehicle Inquiry.

2.3.3.2 New Vehicle Inquiry: Brand File Response

If the VIN on the New Vehicle Inquiry matches one or more records on the Brand file, NMVTIS will return the brand data in the response. The jurisdiction uses the brand data to determine if the new title should be branded. Because more than one vehicle record on the VIN Pointer file may have the same VIN (e.g., a keying error may cause a duplicate VIN), it is possible that a brand does not apply to the vehicle being researched. If duplicate VINs exist on the VIN Pointer file, the jurisdiction can use brand date and the brander to help assess applicability of a brand to the

new title. If the brander is a jurisdiction, the brander would be the State of Title at the time the brand was applied. For non-standard VINs, make and model year may also help determine a brand's applicability. The Brand file returns the following information for each brand on the file:

- Brander
 - Brander Code
 - Brander Type
 - Brander Name
- Brand Code
- Percent of Damage, if it was recorded on the brand
- Percent of Damage Type, if it was recorded on the brand
- Date Brand Applied
- Make
- Model Year

Any brand applied to a new vehicle should cause a close examination of the application. Some brands do not logically apply to new vehicles. For example, Manufacturer Buy Back (brand code 47) would normally imply that a vehicle was sold and ownership transferred. If a brand in the response would not normally apply to a new vehicle, the jurisdiction should investigate further before issuing the title.

For more information on brands, refer to the Procedures for Brands section.

2.3.3.3 New Vehicle Inquiry: JSI File Response

On a monthly basis Insurers and Junk and Salvage operators, and Individuals and Insurers report all of the vehicles in the possession. Each vehicle is reported to NMVTIS on a separate JSI vehicle report record.

The JSI response to the client may contain multiple JSI vehicle reports. Each JSI response message will contain one JSI vehicle report and if present, all of the vehicle reports associated amendments. For online jurisdictions that have implemented the AMIE solution, vehicle reports originating from insurers and vehicle reports originating from junk and salvage operators, and individuals will be returned on separate response message types.

For online jurisdictions that have implemented the web service solution vehicle reports originating from insurance entities and junk and salvage operators, and individuals are included in the same payload. The existence of an InsuranceDesignation element would indicate the vehicle report is from an insurer. The existence of a JunkSalvageDesignation element would indicate the vehicle report is from an insurer.

The JSI response is only returned if the jurisdiction has been authorized to receive the JSI response messages.

For online jurisdictions that have implemented the AMIE solution, if no JSI data is found a message count is used on the brand response message to determine the exact number of JSI response messages being returned. For online jurisdictions that have implemented the web service solution "no match situations" are represented as the JSI element being absent from the response payload.

For online jurisdictions that have implemented the AMIE solution, the twenty most recent JSI vehicle reports for the VIN will be returned. This is based on the date the vehicle was obtained (for junk and salvage operators, and individuals) or designated total loss (for insurance entities). For online jurisdictions that have implemented the web services solution there are no limitation as to the number of JSI vehicle reports returned in the response payload,

If more than 20 JSI record exist for a VIN the Match Limit Exceeded Indicator is set to 'Y'.

AMIE jurisdictions can use a Sequence ID to tie together all of the JSI reporting activity for a VIN. The sequence number starts with the most recent JSI report for the VIN and ends with the oldest.

The insurance response message contains:

- VIN
- Insurance Salvage Designation Date
- Insurance Owner Name
- Owner Address Line 1

- Owner City
- Owner State
- Owner Zip
- Reporting Entity Name
- Reporting Entity Telephone
- Reporting Entity Email
- Reporting Entity Address Line 1
- Reporting Entity City
- Reporting Entity State
- Vehicle Disposition Code
- Entity Ins Carrier Obtained Veh From up to three occurrences of amendment data:
- NMVTIS Amendment Reason Text
- NMVTIS Amendment Load Date

The junk and salvage operators, and individuals response message contains:

- VIN
- Junk/Salvage Yard Obtained Date
- Junk/Salvage Yard Export Vehicle Ind
- Vehicle Transferred To Name
- Reporting Entity Name
- Reporting Entity Telephone
- Reporting Entity Email
- Reporting Entity Address Line 1
- Reporting Entity City
- Reporting Entity State
- Vehicle Disposition Code
- Entity Junk/Salv Obtained Veh From
- up to three occurrences of amendment data:
- NMVTIS Amendment Reason Text
- NMVTIS Amendment Load Date

2.3.3.4 New Vehicle Inquiry: Theft File Response

The theft response from NMVTIS indicates whether the VIN matches a record for a stolen vehicle that has not been reported as recovered. If there is a match on the NICB Theft file, the response includes the following information:

- VIN
- Indicator showing whether the VIN represents a vehicle or a part, and a brief description of the part, if applicable
- An indicator showing whether there is more than one exact match on the Theft file (NMVTIS reports the most recent theft record if more than one exists.)
- Vehicle Make
- Vehicle Model Year
- Theft status date
- Jurisdiction and law enforcement agency holding the theft report
- Theft case number

- Indicator showing whether the theft record has been purged from the NCIC file (NCIC may physically purge a record after 5 years. The NICB Theft file will maintain the record but add an indicator noting that the NCIC has purged the record.)

While all the theft fields are normally present, occasionally a field is missing. When a field is missing, one or more warning messages are returned on the response message that identify the blank fields.

A record on the theft file indicates that the stolen report on the VIN is still active. Further investigation is needed to confirm ownership and ensure correct titling.

2.3.4 New Vehicle Inquiry: Errors and Warnings

When an error occurs, NMVTIS rejects the transaction and returns a message indicating the error. When it identifies possible problems or concerns that do not prevent the transaction from completing, NMVTIS returns a warning message indicating the possible problem or concern to be investigated further. (See **NMVTIS Errors & Warnings** (on page 123) for a full listing of errors and warnings.)

WARNING 400: DATA FOR MANUFACTURER NOT ON FILE

This warning is always returned in the New Vehicle Inquiry response. It is used to notify the jurisdiction that NMVTIS does not have any MCO data to return.

Resolution: The jurisdiction should use another source to verify their MCO documents.

WARNING 437: VIN TITLED IN HISTORY BUT NOT CURRENT

The response to the New Vehicle Inquiry includes information from the VIN Pointer file. The VIN on an inquiry may match the VIN on a history record and not on a current title record. If it does, the system responds with a warning message. This situation occurs only when a vehicle's title history includes a change or correction to the VIN. A history record is generated whenever the current title record changes, and the history remains associated with the current title record. If the VIN changes (for example, when a data entry error is corrected), NMVTIS retains the old VIN in the history record.

Resolution: Ensure the VIN is correct. Then investigate further to determine if the history record refers to the vehicle for which the title application is being processed. If it does refer to the same vehicle, further examination is needed to determine if the discrepancy is caused by an error or possibly a fraudulent application. Any title issued with the VIN should be reported to the VIN Pointer file as an In-State Title Transfer or a Change State of Title (see the chart below for use of these transactions).

- If the vehicles are not the same, the Add Title Transaction may be used to update the VIN Pointer file.
- If the VIN is incorrect, resubmit the inquiry with the correct VIN.
- If the title application appears to be fraudulent, notify the jurisdiction's law enforcement office.

WARNING 543: BRAND 43 ISSUED—VIN SHOULD NOT BE USED

Brand 43 has been applied to the VIN. Brand 43 is applied to the old VIN by a jurisdiction when it assigns a new VIN to a vehicle. Brand 43 is assigned to the old VIN to show an inquirer that no vehicle should be titled using the old VIN. The message may indicate a problem with the application for title or that either the VIN on the inquiry or the VIN in the Brand file is incorrect. The application for title could contain an incorrect VIN, or it could represent an attempt to obtain a title fraudulently.

Resolution: Research the VIN to ensure that the correct VIN is being used in the titling process. If it is correct, verify that the brand on the Brand file represents the vehicle in the title application. The new VIN for the vehicle associated with brand 43 can be found using the VIN History Inquiry. If the brand does represent the vehicle in the title application, the transaction should be investigated as a possible fraudulent application.

- If the brand does not represent the vehicle in the title application, use the **Add a Title** (on page 27) transaction to update NMVTIS once the jurisdiction's database has been updated.
- If the VIN is incorrect, resubmit the inquiry with the correct VIN.

2.3.4.1 New Vehicle Inquiry: Warning Messages

If more than 20 JSI records exist for the VIN provided the following warning is returned:

Warning Message: "440: MORE THAN 20 JSI RECORDS REPORTED"

If a single JSI vehicle report has been amended more than three times the following warning message is returned:

Warning Message: "441: MORE THAN 3 AMENDMENTS REPORTED"

If a JSI vehicle report has been amended the following warning message is returned:

Warning Message: "442: JSI VEHICLE REPORT SUBMITTED IN ERROR"

2.3.4.2 New Vehicle Inquiry: Data Fields Missing from Theft Record

Normally all the data fields on the theft record are present, but occasionally a field is missing. When a field is blank, the Theft file returns one or more warnings with the rest of the theft data.

When the theft status date is not present, NMVTIS indicates the following warning message:

428:VEH THEFT DATE IS NOT AVAILABLE

When neither the state nor the law enforcement agency holding the theft report is present, NMVTIS indicates the following warning message:

429:VEH THEFT STATE, LAW AGENCY ARE NOT AVAILABLE

When the identification of the law enforcement agency holding the theft report is not present, NMVTIS indicates the following warning message:

430:VEH THEFT LAW AGENCY IS NOT AVAILABLE

Resolution: No action required beyond investigating the title application with regard to the theft response.

2.3.4.3 New Vehicle Inquiry: Theft Data Response – Late Delivery (applies to web service clients only)

In most cases, if a matching theft record is found on the NICB Theft file the theft response from NICB is included in the PerformNewVehicleInquiryResponse payload along with title, brand and JSI data.

If the NICB Theft file has not provided NMVTIS a theft response (a timeout has occurred) the warning message: "451 VEH THEFT DATA IS NOT CURRENTLY AVAILABLE" will be included in the PerformNewVehicleInquiryResponse payload.

When a theft message arrives late from the NICB Theft file and cannot be included into the main payload. A second PerformNewVehicleInquiryResponse that includes only the theft data will be provided to the SOL. In this scenario, the PerformNewVehicleInquiryResponse will include the original correlation token, theft data only and the following warning message:

"457 LATE DELIVERY - VEH THEFT DATA".

2.3.5 New Vehicle Inquiry: Special Considerations

2.3.5.1 New Vehicle Inquiry: Investigating Data Discrepancies

When investigating data discrepancies between application documents and data files, jurisdictions may find it useful to obtain all data available from NMVTIS. The New Vehicle Inquiry provides the data from the MCO System, the Brand file and the Theft file. Although the response identifies a matching record on the VIN Pointer file, if one exists, the response does not include all the data from the VIN Pointer file or from the SOT. The jurisdiction may use the Vehicle History Inquiry to obtain data not included in the New Vehicle Inquiry transaction. The Vehicle History Inquiry matches the VIN on the inquiry to records on the VIN Pointer file and responds with both current and history

title information from the matching records. If the VIN has a history pointer record but not a current record, use the Vehicle History Inquiry to obtain the data from the central site.

2.3.5.2 New Vehicle Inquiry: Multi-Stage Vehicles

When reviewing response data for multi-stage vehicles, it is important to remember that the VIN Pointer file uses the VIN, make and model year from the issued title. Following AAMVA policy, many jurisdictions store the first-stage VIN, the make of the multi-stage manufacturer and the model year of the new complete vehicle in their title and registration databases. When comparing data on documents, from jurisdiction files and from NMVTIS, it is expected that make and model year for multi-stage vehicles may differ.

2.3.5.3 New Vehicle Inquiry: Odometer Readings

The VIN Pointer file contains the odometer reading at the time of title while jurisdiction data may contain a more current reading.

2.3.5.4 New Vehicle Inquiry: Incomplete Response to Inquiry

Before updating the VIN Pointer file, the jurisdiction should ensure that it has received the entire response to the New Vehicle Inquiry and investigate any apparent discrepancies. If the jurisdiction does not receive all parts of the response, the jurisdiction should contact the AAMVA help desk. The jurisdiction should not perform any VIN Pointer or Brand file updates until it has received and examined the entire response.

2.4 USED VEHICLE INQUIRY

The Used Vehicle Inquiry provides information to assist in retitling vehicles that have been titled at least once. When titling a vehicle from out-of-state, the Anti-Car Theft Act requires the titling jurisdiction to perform a NMVTIS inquiry that returns information from the Brand & VIN Pointer files. NMVTIS has established a best practice that the jurisdiction also inquire against the Theft file.

When titling a used vehicle from an in-state transfer, it is a NMVTIS best practice that the jurisdiction perform inquiries that return information from the VIN Pointer, Brand, JSI and Theft files.

2.4.1 Used Vehicle Inquiry: Initiation & Requirements

The jurisdiction initiates the Used Vehicle Inquiry transaction by sending the Used Vehicle Inquiry message to the VIN Pointer file. The inquiry message must:

- Identify the vehicle by the VIN,
- Identify the title by the SOT and Title Number, or
- Identify both the vehicle by VIN and the title by SOT and Title Number.

For multi-stage vehicles, the inquiry should include the first-stage VIN.

To obtain theft information, jurisdictions that do not use web services must submit a separate Theft Inquiry to the Theft File. Although the Used Vehicle Inquiry and the Theft Inquiry must be separate, the jurisdiction may choose to implement them so that users see them as a single transaction. The Theft Inquiry message obtains information from the Theft file. The Used Vehicle Inquiry message obtains information from the VIN Pointer file, the Brand file and JSI file.

The Theft Inquiry requires VIN as the search element. If VIN is not available, or if there is a question about the VIN, the jurisdiction may obtain the VIN by submitting a Used Vehicle Inquiry with only the SOT and Title Number. If the SOT and Title Number combination is on the VIN Pointer file, the jurisdiction can use the VIN in the response to submit the Theft Inquiry.

The description below takes the viewpoint that a user submits one inquiry and receives one response with all the data assembled and processed by the jurisdiction's information system. For jurisdictions that do not use web services the request message is split between Theft Inquiry and Used Vehicle Inquiry by the jurisdiction's system.

2.4.2 Used Vehicle Inquiry: Outputs

In processing the Used Vehicle Inquiry, NMVTIS uses the data on the inquiry to determine the files to match against. For jurisdictions that do not use web services the response that the inquiring jurisdiction receives comprises several messages. For states that use web services the response will be returned in a single payload. The Used Vehicle Inquiry response from NMVTIS contains the following information.

- VIN Pointer file (Current Title) data for each matching record,
- Brand data, if any brands exist on the Brand file,
- JSI data, if any vehicle reports exist on the JSI file,
- Theft data, if a record exists on the Theft file, and
- Detailed vehicle and title data from the SOT if the VIN Pointer file finds only one match and if the data is available from the SOT

For the SOT/TITLE Number search, only the VIN Pointer Title information is returned. This is because the Brand file, JSI file and the Theft file require a VIN, they do not respond if the inquiry includes only the SOT and Title Number.

The VIN Pointer file requests title data from the current SOT when there is a single match on all the search criteria submitted on the inquiry. If the inquiry includes VIN, SOT and Title Number, the VIN Pointer file requests the record from the SOT only if the VIN pointer search finds a record with a match on all three elements.

2.4.3 Performing a Used Vehicle Inquiry

The jurisdiction submits the Used Vehicle Inquiry request message to the central site. NMVTIS validates the message and provides the following responses:

- If errors are found in the format or content of the inquiry message, NMVTIS returns an error message containing a description of each error. The jurisdiction must identify the cause of each error and initiate processing to address the problem. An error response may also include warnings for conditions that warrant attention but do not cause the transaction to fail.
- If no errors are found that terminate processing, but NMVTIS identifies an unusual condition, NMVTIS may return warnings on the response from each responding file with information the jurisdiction should research for possible action.
- If NMVTIS does not encounter an error on the inquiry message, the jurisdiction receives a response indicating that the inquiry was completed successfully. For online jurisdictions that have implemented the AMIE solution: if NMVTIS fails to locate matching data records the central site will respond with response messages that include a record match count of zero.. For online jurisdictions that have implemented the web service solution “no match situations” are represented as the elements being absent from the response payload.
- If the VIN Pointer, Brand, JSI or Theft file contains a record with a VIN that matches the inquiry, the response from the file is as follows:
 - A Title Response for all matching current title record and a notification whether additional data is expected from the SOT;
 - A Brand Response that will contain one to many instances of brand data (if there are any matching brand records on the central site)
 - A JSI Response that will contain one to many instances of junk, salvage and insurance data (if there are any matching JSI records on the central site)
 - A Theft Response that contains theft data (if there is a matching record on the NCIC Theft file)
- If the VIN Pointer file search generates one and only one match, the response includes data on the vehicle and title from the SOT or a notification that the SOT will not provide additional data, as follows:
 - A State Vehicle Data Unavailable Response message, if (1) the SOT has notified the VIN Pointer file that the jurisdiction cannot provide the data, (2) the SOT is also the inquirer or (3) an Undo Change State of Title transaction is in progress, indicating the current SOT has not yet restored the title record and cannot provide it in response to the inquiry;

- A State Vehicle Data Error Response, indicating that the SOT could not process the request for title data; or
- A State Vehicle Data Response (detailed characteristics about the vehicle, state brands, owner information, and lien holder information, plus any state error messages)

2.4.3.1 Used Vehicle Inquiry: VIN Pointer File Response

The VIN Pointer file searches current title records and provides the following data from each matching record:

- VIN
- SOT
- Title Number
- State Titling Key, if present
- Make
- Model Year
- Title Issue Date
- Title Transaction Date (all transaction dates from the record)
- Odometer Reading
- Odometer Unit of Measure, if present
- CSOT Flag, indicating whether or not a Change State of Title transaction is in process
- VIN Pointer Participation Mode of State, indicating whether the SOT updates the VIN Pointer file online or in batch
- Jurisdiction Data Available Indicator, indicating whether the SOT can provide title and vehicle data from its database

The response for a current title indicates whether or not a Change State of Title transaction is in progress. Because a CSOT comprises a series of actions that may occur over a few days, NMVTIS tracks the actions and notes when a CSOT has begun but is not yet complete. If a CSOT is in progress, the title application should be examined closely for a possible attempt at obtaining a title fraudulently. This information may assist the jurisdiction in investigating the VIN.

In most cases, the information from NMVTIS should match the information on the title document, or for some older vehicles, the registration document, presented as proof of ownership. Common cases where make and model year differ between the title document and the VIN Pointer file record are multi-stage vehicles and titles with non-standard codes for vehicle make.

Before issuing a title, the inquiring jurisdiction should examine the VIN Pointer file response to ensure that a record exists for the ownership document or record presented. If the SOT reflected on the ownership document or record participates in NMVTIS, and there is no corresponding record on the VIN Pointer file, or if the data on the VIN pointer record does not match the data on the ownership document or record, the jurisdiction should investigate further before issuing a title.

2.4.3.2 Used Vehicle Inquiry: Brand File Response

If the inquirer includes the VIN on the Used Vehicle Inquiry, the Brand file looks for matches and returns either a no-match response or one or more matching brand records. For online jurisdictions that have implemented the AMIE solution, a flag indicating whether more than 40 brands exist is also included in the response. The jurisdiction uses the brand data to determine if the new title should be branded.

Because more than one vehicle record on the VIN Pointer file may have the same VIN (e.g., a keying error may cause a duplicate VIN), it is possible that a brand does not apply to the vehicle being researched. If duplicate VINs exist on the VIN Pointer file, the jurisdiction can use brand date and the brander to help assess applicability of a brand to the new title. If the brander is a jurisdiction, the brander would be the State of Title at the time the brand was applied. For non-standard VINs, make and model year may also help determine a brand's applicability.

The Brand file returns the following information for each brand on the file:

- Brander

- Brander Code
- Brander Type
- Brander Name
- Brand Code
- Percent of Damage, if it was recorded on the brand
- Percent of Damage Type, if it was recorded on the brand
- Date Brand Applied
- Make
- Model Year

For online jurisdictions that have implemented the AMIE solution. If more than 40 brand records are found for the VIN, the response will also include a indicator stating that the record match limit was exceeded. To obtain the additional information, the jurisdiction should contact the AAMVA help desk. For jurisdictions that implemented the web services solution there are no limitations as to the number of brand records being returned.

If the VIN does not match a record on the Brand file, or if the inquiry did not include VIN, the Brand file returns a response indicating no matches were found. For online jurisdictions that have implemented the web service solution “no match situations” are represented as the Brand element being absent from the response payload.

For more information on brands, see **Brand Procedures** (on page 69).

2.4.3.3 Used Vehicle Inquiry: JSI File Response

On a monthly basis Junk and Salvage operators, and Individuals and Insurers report all of the vehicles in the possession. Each vehicle is reported to NMVTIS on a separate JSI vehicle report record.

The JSI response to the client may contain multiple JSI vehicle reports. Each JSI response message will contain one JSI vehicle report and if present, all of the vehicle reports associated amendments. For online jurisdictions that have implemented the AMIE solution, vehicle reports originating from insurers and vehicle reports originating from junk and salvage operators, and individuals will be returned on separate response message types.

For online jurisdictions that have implemented the web service solution vehicle reports originating from insurance entities and junk and salvage operators, and individuals are included in the same payload. The existence of an InsuranceDesignation element would indicate the vehicle report is from an insurer. The existence of a JunkSalvageDesignation element would indicate the vehicle report is from an insurer.

The JSI response is only returned if the jurisdiction has been authorized to receive the JSI response messages.

For online jurisdictions that have implemented the AMIE solution, if no JSI data is found a message count is used on the brand response message to determine the exact number of JSI response messages being returned. For online jurisdictions that have implemented the web service solution “no match situations” are represented as the JSI element being absent from the response payload.

For online jurisdictions that have implemented the AMIE solution, the twenty most recent JSI vehicle reports for the VIN will be returned. This is based on the date the vehicle was obtained (for junk and salvage operators, and individuals) or designated total loss (for insurance entities). For online jurisdictions that have implemented the web services solution there are no limitation as to the number of JSI vehicle reports returned in the response payload,

If more than 20 JSI record exist for a VIN the Match Limit Exceeded Indicator is set to 'Y'.

AMIE jurisdictions can use a Sequence ID to tie together all of the JSI reporting activity for a VIN. The sequence number starts with the most recent JSI report for the VIN and ends with the oldest.

The insurance response message contains:

- VIN
- Insurance Salvage Designation Date
- Insurance Owner Name
- Owner Address Line 1
- Owner City

- Owner State
- Owner Zip
- Reporting Entity Name
- Reporting Entity Telephone
- Reporting Entity Email
- Reporting Entity Address Line 1
- Reporting Entity City
- Reporting Entity State
- Vehicle Disposition Code
- Entity Ins Carrier Obtained Veh From
- up to three occurrences of amendment data:
- NMVTIS Amendment Reason Text
- NMVTIS Amendment Load Date

The junk and salvage operators, and individuals response message contains:

- VIN
- Junk/Salvage Yard Obtained Date
- Junk/Salvage Yard Export Vehicle Ind
- Vehicle Transferred To Name
- Reporting Entity Name
- Reporting Entity Telephone
- Reporting Entity Email
- Reporting Entity Address Line 1
- Reporting Entity City
- Reporting Entity State
- Vehicle Disposition Code
- Entity Junk/Salv Obtained Veh From any of these occurrences of amendment data:
 - NMVTIS Amendment Reason Text
 - NMVTIS Amendment Load Date

For more information on JSI, see **Junk, Salvage & Insurance Data Procedures** (on page 85).

2.4.3.4 Used Vehicle Inquiry: Theft File Response

The response from NMVTIS to the Theft Inquiry indicates whether the VIN matches a record for a stolen vehicle that has not been reported as recovered. If there is a match on the Theft file, the response includes the following information:

- VIN
- Indicator showing whether the VIN represents a vehicle or a part, and a brief description of the part, if applicable
- An indicator showing whether there is more than one VIN match on the Theft file (NMVTIS reports the most recent theft record if more than one exists.)
- Vehicle Make
- Vehicle Model Year
- Theft status date
- Jurisdiction and law enforcement agency holding the theft report
- Theft case number
- Indicator showing whether the theft record has been purged from the NCIC file (NCIC may physically purge a record after 5 years. The NMVTIS Theft file will maintain the record but add an indicator noting that the NCIC has purged the record.)

While all the theft fields are normally present, occasionally a field is missing. When a field is missing, one or more warning messages are returned on the response message that identify the blank fields.

A record on the theft file indicates that the stolen report on the VIN is still active. Further investigation is needed to confirm ownership and ensure correct titling.

2.4.3.5 Used Vehicle Inquiry: State of Title Response

When there is one and only one current SOT indicated on the VIN Pointer file for the search criteria on the inquiry and the SOT is not the inquiring jurisdiction, the VIN Pointer file automatically requests the SOT to send vehicle and title data to the inquiring jurisdiction. If the inquiring jurisdiction is also the SOT, the jurisdiction internally provides the information required by the user. This procedure addresses the response from the SOT when the SOT is not the inquiring jurisdiction. The response from the SOT includes the following data:

- Make
- Model Year
- Title Data (if title is proof of ownership)
 - Title Number
 - Title Issue Date
 - Title Status
 - Title Status Date
 - Title Type
 - Vehicle Equipment Number (if available)
 - Previous Title Jurisdiction (if available)
 - Previous Title Number if available)
- Registration Data (if registration is proof of ownership)
 - Plate Number
 - Registration Effective Date
 - Registration Status
 - Registration Status Date
- Number of Liens
- Lien Data (if one or more liens exist and the SOT can provide the data)
 - Lien Date
 - Lien Holder Name
 - Lien Holder Address
 - Lien Amount
- Owner Name (if the SOT can provide it)
- Jurisdiction brand data (if brands exist for the vehicle)
- Brander
 - Brand Code
 - Brand Date
 - Percent of Damage, when available
 - Percent of Damage Type, when available
- Vehicle data (if the SOT can provide it)
 - VIN Jurisdiction (if a jurisdiction has assigned a non-standard VIN to the vehicle)
 - Odometer Reading (in some cases, the SOT's odometer reading is more recent than the title data)
 - Odometer Unit of Measurement
 - Odometer Date
 - Series Model
 - Type
 - Body Type
 - Model Name
 - Model

- Major Color
- Minor Color
- Fuel Type
- Use Class
- Number of Cylinders
- Number of Doors
- Number of Axles
- Unladen Weight
- Gross Vehicle Weight
- Gross Vehicle Weight Rating
- New/Used Indicator
- Lease Indicator
- Rental Indicator

Before issuing a new title, or registration in lieu of title, the inquiring jurisdiction should ensure the data from the SOT is consistent with the data provided on the title application and ownership document presented with the application. Any discrepancies should be investigated before issuing a new title.

2.4.4 Used Vehicle Inquiry: Errors and Warnings

When an error occurs, NMVTIS rejects the transaction and returns a message indicating the error. When it identifies possible problems or concerns that do not prevent the transaction from completing, NMVTIS returns a warning message indicating the possible problem or concern to be investigated further.

2.4.4.1 SOT Data Not Available

When the inquiry results in one and only one match on the VIN Pointer file, but the VIN Pointer file cannot request data from the SOT, the inquiring jurisdiction receives a warning message indicating the reason the SOT data is unavailable.

When the SOT is not yet ready to participate as an interactive respondent and has not been authorized to receive the request for SOT data:

515:SOT IS NOT PARTICIPATING FOR THIS MESSAGE

When the inquiring jurisdiction is also the SOT:

516:INQUIRER IS SOT FOR THIS INQUIRY

When the SOT has indicated on the VIN Pointer file that the data is not available:

530:JURISDICTION HAS PURGED OR ARCHIVED DETAIL

When the VIN Pointer record indicates an Undo Change State of Title transaction is in progress, the restored SOT cannot respond to a request for detailed vehicle data:

533:UNDO CSOT IN PROGRESS

Resolution: To obtain information from the SOT, the inquiring jurisdiction should contact the jurisdiction directly. None of the messages indicates a problem. However, if the message indicates a CSOT Undo is in progress, no titling action should be attempted until the transaction is complete.

2.4.4.2 SOT Records Do Not Match

When the SOT receives a State Vehicle Data Request for detailed title and vehicle data, the SOT matches the data in the request (including SOT, Title Number, State Title Key and VIN) to ensure it retrieves the correct record.

The SOT uses State Title Key or Title number to retrieve the title record. If the SOT does not find a matching title record, the inquiring jurisdiction receives an error:

409:TITLE NOT ON FILE

After retrieving a title record, the SOT matches the VIN on the State Vehicle Data Request against the VIN associated with the title record. If the VINs do not match, the inquiring state receives an error:

415:VIN NOT ON FILE

Resolution: This situation represents a possible broken pointer, which requires action by AAMVA or the SOT. Contact the SOT's help desk and AAMVA's help desk. Refer to the section on broken pointer records for additional information.

2.4.4.3 Registration Is Proof of Ownership

If the SOT matches a registration record instead of a title record (when registration is considered proof of ownership), the inquiring jurisdiction receives a warning message on the vehicle data response:

422:NO TITLE DATA AVAILABLE, REG IS OWNERSHIP DOC

2.4.4.4 Inactive Title Warning

The title or registration record retrieved by the SOT should indicate an active status. In some cases, however, the VIN Pointer file may indicate an SOT where the record is inactive. When a jurisdiction that does not participate in NMVTIS issues a title and notifies the SOT of the issuance, the SOT may inactivate its record, but it remains the SOT in NMVTIS because it is the participating jurisdiction with the most recent ownership record. Similarly, if a batch jurisdiction issues a title for vehicle and notifies the old SOT of the new title, the old SOT may inactivate its record before the batch jurisdiction updates the VIN Pointer file.

When the SOT responds with data from an inactive record, the SOT's response includes detailed vehicle and title information along with a warning message:

507:NON-ACTIVE TITLE

2.4.4.5 Used Vehicle Inquiry: Warning 543

WARNING 543:BRAND 43 ISSUED: VIN SHOULD NOT BE USED

Brand 43 has been applied to the VIN. Brand 43 is applied to the old VIN by a jurisdiction when it assigns a new VIN to a vehicle. Brand 43 indicates that no vehicle should be titled using the old VIN. The brand may indicate a problem with the application for title or that either the VIN on the inquiry or the VIN in the Brand file is incorrect. The application for title could contain an incorrect VIN, or it could represent an attempt to obtain a title fraudulently.

Resolution: Research the VIN to ensure that the correct VIN is being used in the titling process. If it is correct, verify that the brand on the Brand file represents the vehicle in the title application. The new VIN for the vehicle associated with brand 43 can be found using the VIN History Inquiry. If the brand does represent the vehicle in the title application, the transaction should be investigated as a possible fraudulent application.

- If the brand *does not* apply to the vehicle in the title application even though the VIN matches, investigate the reason. This may require a call to the jurisdiction that submitted the brand record. If the brand is applied to the wrong VIN, work with the jurisdiction that applied the brand and with the AAMVA help desk to correct the brand record. If the VIN on the vehicle and the VIN on the brand record both appear to be correct but the vehicle is not the vehicle that was branded, continue with the titling transaction.
- If the VIN on the inquiry is incorrect, resubmit the inquiry with the correct VIN.

2.4.4.6 Used Vehicle Inquiry: JSI Warning Messages

- If more than 20 JSI records exist for the VIN provided the following warning is returned:
Warning Message: "440: MORE THAN 20 JSI RECORDS REPORTED"
- If a single JSI vehicle report has been amended more than three times the following warning message is returned:
Warning Message: "441: "MORE THAN 3 AMENDMENTS REPORTED"
- If a JSI vehicle report has been amended the following warning message is returned:
Warning Message: "442: JSI VEHICLE REPORT SUBMITTED IN ERROR"

2.4.4.7 Data Fields Missing from Theft Record

While all the data fields on the theft record are normally present, occasionally a field is missing. When a field is blank, the Theft file returns one or more warnings with the rest of the theft data.

- When the theft status date is not present:
428:VEH THEFT DATE IS NOT AVAILABLE
- When neither the state nor the law enforcement agency holding the theft report is present:
429:VEH THEFT STATE, LAW AGENCY ARE NOT AVAILABLE
- When the identification of the law enforcement agency holding the theft report is not present:
430:VEH THEFT LAW AGENCY IS NOT AVAILABLE

Resolution: No action is required beyond investigating the title application with regard to the theft response.

2.4.4.8 Used Vehicle Inquiry: Theft Data Response – Late Delivery (applies to web service clients only)

In most cases, if a matching theft record is found on the NICB Theft file the theft response from NICB is included in the PerformUsedVehicleInquiryResponse payload along with title, brand and JSI data.

If the NICB Theft file has not provided NMVTIS a theft response (a timeout has occurred) the warning message: “451 VEH THEFT DATA IS NOT CURRENTLY AVAILABLE” will be included in the PerformUsedVehicleInquiryResponse payload.

When a theft message arrives late from the NICB Theft file and cannot be included into the main payload. A second PerformUsedVehicleInquiryResponse that includes only the theft data will be provided to the SOI. In this scenario, the PerformUsedVehicleInquiryResponse will include the original correlation token, theft data only and the following warning message: “457 LATE DELIVERY - VEH THEFT DATA”.

2.4.4.9 Important Information in Miscellaneous Warnings

Responses from SOTs may include information regarding the title or vehicle that does not fit within the basic data structure of the response to an inquiry. When this occurs, the SOT may include the information in a brief text message (up to 48 characters). The text is included as a warning with an error/warning code of 599. The inquiring jurisdiction should examine these messages to determine if the information affects how the title application should be processed.

2.4.4.10 Leading & Embedded Spaces in VIN or Title Number

Beginning with release 2.1.1, NMVTIS will not allow leading or embedded spaces to be included in a VIN or Title Number added to the file. However, at the time the edits were implemented, some VINs and title numbers already on the file had leading or embedded spaces. If a record on the VIN pointer file has a leading or embedded space in the VIN but not in the title number, an inquiry that includes the SOT and title number should find a match and return the VIN from the matching VIN pointer record. Similarly, if a title number on the VIN pointer file has a leading or embedded space, an inquiry that includes the VIN should find a match and return the title number as it appears on the matching VIN pointer record.

Note: Records on the VIN pointer file that have a leading or embedded space cannot be access through the SWI.

2.4.4.11 State-Specific Warnings

California does not use a title number or similar number either on the title document or in the title database, and New York privacy and security rules do not allow disclosure of NY title numbers on the VIN pointer file. Instead, California and New York send the title issue date in the Title Number field. As a result, when inquiring on a California or New York record, a VIN is required and the following error message may be issued.

380:INQUIRIES ON NY AND CA RECORDS REQUIRE VIN

Resolution: Resubmit the inquiry with a VIN included. If only the title number is available, contact the California or New York help desk.

The data provided by some states to the VIN pointer file does not always match what is printed on the title document. If the first SOT is New Jersey or New York, the title number on the document **may** not match the value returned from NMVTIS.

Many New Jersey title numbers print with 13 characters, but New Jersey stores 17 characters on their database (see the New Jersey entry in the State-Specific Issues section). If the SOT is New Jersey, the response includes a warning:

584:SOME NJ TITLE NUMBERS PRINT WITH 13 CHARACTERS

Resolution: No action is required. Use the title number from the VIN pointer file as needed to apply updates and corrections to VIN pointer records.

California and New York fill the title number field with the title issue date. California does not use a title number or similar number either on the title document or in the title database. New York privacy and security rules do not allow disclosure of NY title numbers on the VIN pointer file. Instead, California and New York put the title issue date in the Title Number field to create a unique record key (VIN-SOT-Title Number). If the SOT is California or New York, the response includes a warning:

585:MOST NY & ALL CA RECDS HAVE ISSUE DTE AS TTL NUM

Resolution: No action is required. Use the title number from the VIN pointer file as needed to apply updates and corrections to VIN pointer records.

2.4.5 Used Vehicle Inquiry - Late Delivery (applies to web service clients only)

2.4.5.1 Used Vehicle Inquiry: Late Delivery - State Vehicle Data

In most cases, if a matching vehicle record is found on the SOT Titling System the response from the SOT is included in the Used Vehicle Inquiry Response payload along with title, brand, theft and JSI data.

- If the response from the SOT does not arrive at the NMVTIS Central Site due to a timeout the Used Vehicle Inquiry Response will be sent to the SOI without State Vehicle Data. Given this scenario the warning message: "452 STATE VEH DATA IS NOT CURRENTLY AVAILABLE" is included in the response.
- If however, any State Vehicle Data response arrives late to the NMVTIS Central Site after the Used Vehicle Inquiry Response has already been sent to the SOI a second Used Vehicle Inquiry Response that includes State Vehicle Data will be provided to the SOI. In this scenario, the Used Vehicle Inquiry Response will include the original correlation token, State Vehicle Data and the following warning message:

458:LATE DELIVERY - STATE VEH DATA

2.4.5.2 Used Vehicle Inquiry: Late Delivery - State Vehicle Data Overflow

When an HC Message is received at the NMVTIS Central Site and the Message Adjustment Number is set to '01' it is anticipated that a H1 - State Vehicle Data -Verify – Overflow message is also being sent. If after 6 seconds the H1 message does not arrive from the SOT the data elements on HC message are returned to the SOI on the PerformUsedVehicleInquiryResponse. In this scenario the following warning message is returned:

455:STATE VEH DATA IS INCOMPLETE

If however, the H1 - State Vehicle Data -Verify – Overflow message arrives late to the NMVTIS Central Site after the PerformUsedVehicleInquiryResponse has already been sent to the SOI a second Used Vehicle Inquiry Response that includes State Vehicle Data Overflow will be provided to the SOI. In this scenario, the Used Vehicle Inquiry Response will include the original correlation token, State Vehicle Overflow Data and the following warning messages:

459:LATE DELIVERY - STATE VEH OVERFLOW DATA

2.4.5.3 Used Vehicle Inquiry: Late Delivery - State Vehicle Data Unavailable Response

Normally, if state vehicle data cannot be provided by the SOT a warning message (providing why no state vehicle data could be provided) is included in the Used Vehicle Inquiry Response payload along with title, brand, theft and JSI data.

If however, the SC – State Data Request Error Response message arrives late to the NMVTIS Central Site after the Used Vehicle Inquiry Response has already been sent to the SOI a second Used Vehicle Inquiry Response that includes a warning message (providing why no state vehicle data could be provided) will be provided to the SOI. In this scenario, the Used Vehicle Inquiry Response will include the original correlation token, warning message and the following warning message:

460:LATE DELIVERY - STATE VEH DATA UNAVAILABLE

2.4.6 Used Vehicle Inquiry: Special Considerations

2.4.6.1 Used Vehicle Inquiry: Investigating Data Discrepancies

When a vehicle is coming from a participating jurisdiction, including the state performing the inquiry, the expected response is a match on the VIN Pointer file that includes data corresponding to the title or other ownership document presented with the application. When a vehicle is coming from a non-participating jurisdiction, the expected response is a no-match on the VIN Pointer file.

The primary data discrepancies occur when:

- A vehicle is coming from a participating jurisdiction and the inquiry returns a no-match response, or the response indicates a record on which make, model year and other descriptive data do not match the ownership document presented with the application.
- A vehicle is coming from a non-participating jurisdiction and the inquiry returns a match response.

If an inquiry on a vehicle from a participating jurisdiction does not return a match, further investigation is needed. The VIN, State of Title and Title Number should match a record on the VIN Pointer file. If it does not, the situation should be investigated for possible fraud. A no-match may be caused by a jurisdiction removing an old title record from its file. In some cases, an owner may obtain a duplicate title and then find the original title document. If the original document is used to transfer ownership, the title number, title issue date or both may not match the VIN pointer record. Although this situation may represent a legitimate action, it should be investigated carefully because vehicle thieves sometimes use duplicate titles or stolen original titles to establish an apparently legitimate record for a vehicle. The owner may not know a duplicate has been issued, or the owner may be supporting an attempt at obtaining a fraudulent title.

If an inquiry on a vehicle from a non-participating jurisdiction returns a match, further investigation is needed. This can happen when a vehicle moves from a participating state to a non-participating state and then to a participating state. Title Issue Date on the title document should be more recent than Title Issue Date on the VIN pointer record. If Title Issue Date on the VIN pointer record is more recent than the Title Issue Date on the title document, investigate for possible fraud before issuing a new title.

If the data on the title document does not match data from the VIN Pointer file and the jurisdiction's response, the discrepancy should be investigated as possible fraud. However, in some cases, a jurisdiction discovers an error after the title document has been issued. The jurisdiction attempts to retrieve the document and makes the change to its database and to the VIN pointer record. The jurisdiction does not issue another title document until the original document is retrieved, but the original document remains negotiable until it is replaced. In this case, the title transaction is valid even though the data on the title document does not match the data in the jurisdiction's title database.

When investigating data discrepancies between application documents and data files, jurisdictions may find it useful to obtain all data available from NMVTIS. Although the Used Vehicle Inquiry response returns records for current title matches on the VIN Pointer file, it does not include history data. The jurisdiction may use the Vehicle History Inquiry to obtain data not included in the Used Vehicle Inquiry transaction. The Vehicle History Inquiry matches the VIN on the inquiry to records on the VIN Pointer file and responds with both current and history title information from the matching records. If the VIN has a history pointer record but not a current record, use the Vehicle History Inquiry to obtain the data from the central site.

2.4.6.2 Used Vehicle Inquiry: Multi-Stage Vehicles

When reviewing response data for multi-stage vehicles, it is important to remember that the VIN Pointer file uses the VIN, make and model year from the first-stage (frame or chassis). Following AAMVA policy, many jurisdictions store the first-stage VIN, the make of the multi-stage manufacturer and the model year of the new complete vehicle in their title and registration databases. When comparing data on documents, from jurisdiction files and from NMVTIS, it is expected that make and model year for multi-stage vehicles may differ.

2.4.6.3 Used Vehicle Inquiry: Odometer Readings

The VIN Pointer file contains the odometer reading at the time of title while jurisdiction data may contain a more current reading. If the odometer reading in the previous jurisdiction was greater than the reading on the title application, investigate for a possibly fraudulent application.

2.4.6.4 Used Vehicle Inquiry: Incomplete Response to Inquiry

Before issuing a title and updating the VIN Pointer file, the jurisdiction should ensure it has received the entire response to the Used Vehicle Inquiry and investigate any apparent discrepancies. If the jurisdiction does not receive all parts of the response, the jurisdiction should contact the AAMVA help desk. The jurisdiction should not perform any VIN Pointer or Brand file updates until it has received and examined the entire response.

2.4.6.5 Used Vehicle Inquiry: Jurisdiction Data Not Available

In some cases a jurisdiction removes title data from its file after the title is inactive for a given time. If the jurisdiction is still the current SOT on the VIN Pointer file, the jurisdiction updates the Jurisdiction Data Available Indicator to reflect that the title data is not available. This situation may occur when a vehicle has moved to a jurisdiction that does not participate in NMVTIS or when a vehicle has reached a given age or condition, and it has not been registered for a number of years (specified by the jurisdiction).

When the VIN Pointer record indicates the vehicle data is not available, the response from the VIN Pointer file notifies the inquiring jurisdiction the data is not available. The SOT **may** be able to obtain additional information through a manual file search. If a manual search is needed, the inquiring jurisdiction should contact the SOT.

2.4.6.6 Used Vehicle Inquiry: Number of Active Liens

The response from the previous SOT includes the count of active liens up to 98. A value of 99 in the lien count indicates that active liens exist but the count is not available to the responding jurisdiction's system for inclusion in the response.

2.4.6.7 Used Vehicle Inquiry: Previous Titling Jurisdiction

In some cases, the previous titling jurisdiction is an agency of the U.S. federal government or another entity not included among the states, provinces and territories of the U.S., Canada or Mexico. If a vehicle's previous owner was a U.S. government agency, ownership is transferred on Standard Form 97, The United States Government Certificate to Obtain Title to a Vehicle, the previous titling jurisdiction is indicated as 'GS' (General Services Administration). If ownership is transferred on Department of Treasury, Internal Revenue Service form 2435, Certificate of Sale of Seized Property, previous titling jurisdiction is indicated as 'IR' (Internal Revenue Service). If previous titling jurisdiction is indicated as 'OT', the previous jurisdiction is not included among the valid previous jurisdiction codes.

2.4.6.8 Used Vehicle Inquiry: VIN Pointer Update Mode

The inquiry response from the central site identifies the current primary VIN pointer update mode of the SOT. The VIN pointer update mode indicates whether the SOT updates online (O), batch (B) or no updates (N, for a jurisdiction that submits inquiries but has not loaded data to the VIN pointer file). The response indicates the VIN pointer update mode for the SOT on each match returned from the VIN pointer file. If the inquiry resulted in zero matches, the response indicates the VIN pointer update mode of the SOT on the inquiry.

2.4.6.9 Used Vehicle Inquiry: Multiple Matches on the VIN Pointer File

In some cases an inquiry will match more than one record on the VIN pointer file. When the response includes multiple VIN matches, the user must determine which record represents the most recent title for the vehicle shown on the title application being processed. If no data raises questions concerning the title application, such as an unrecovered theft report or a junk brand, then the following guidelines for selecting records may be useful.

1. If a VIN pointer record matches the title application on VIN, SOT and Title Number, the matching record should be transferred using a CSOT.
2. If no record matches the SOT and Title Number presented with the application, select the record on which VIN, make and model year match the application make and model year. In some cases, make codes do not match, but the codes may still represent the same make, e.g., a Chevrolet may be represented by CHEV, CHVT, CHV or other abbreviation. If more than one record matches on VIN, make and model year, the record with the most recent title issue date is the most likely candidate for the CSOT transaction.

Additional data to help in determining which record to transfer may be available on a detailed response from the SOT. If the initial inquiry did not return the detailed data for the record in question, submit a follow-up used vehicle inquiry or history inquiry using the VIN, SOT and Title Number found in the response to the original inquiry. Data on the detailed response that matches or is consistent with data submitted with the title application, such as lienholder name, or odometer reading and date, may indicate a matching record.

After determining the most recent matching record, and if the jurisdiction issues a title, the jurisdiction should perform a CSOT transaction using the VIN, SOT and Title Number from the matching record.

In most cases, when more than one matching VIN exists, at least one of the records represents the vehicle on the title application. However, in some cases, particularly with state-assigned VINs, a VIN may be assigned to more than one vehicle. In the unlikely event that none of the records with matching VINs represents the vehicle on the title application, and if the jurisdiction issues a title, the new title data should be submitted to the VIN Pointer file as an add transaction.

2.5 CHOOSING THE TYPE OF UPDATE

When all questions regarding the title have been resolved and the jurisdiction decides to issue the title, the next step is to determine whether to use the Add Title, In-State Title Transfer or Change State of Title transaction to update NMVTIS.

Before updating the VIN Pointer file, the jurisdiction should ensure that it has received the entire response to the inquiry and investigate any apparent discrepancies. If the jurisdiction does not receive all parts of the response, the jurisdiction should contact the AAMVA help desk. Choosing the wrong type of update may result in a rejected transaction, a duplicate VIN added to the VIN Pointer file or an incorrect CSOT.

The following table identifies the transaction to use based on the response to the inquiry:

If...	...then use:
The VIN Pointer file has no record for the vehicle	Add a Title (on page 27)
The VIN pointer record shows a current title issued by another jurisdiction (other than the jurisdiction processing the title application).	Change State of Title (on page 42)
The VIN pointer record shows a current title issued by the jurisdiction that is processing the title application.	Transfer Title within a Jurisdiction (on page 34)

2.6 VIN POINTER UPDATES FOR DEALER ASSIGNMENTS

A dealer assignment should be reflected with a title record in NMVTIS only when the jurisdiction issues a title document or maintains the information on a paperless title record. If the jurisdiction does not transfer title based on dealer assignments, the jurisdiction should not submit a transaction to NMVTIS.

3 ADD A TITLE

This procedure addresses how to update the VIN Pointer file when the jurisdiction issues a title for a vehicle that does not already have a VIN pointer record. It should also be used when registering a vehicle where titles are not issued if the vehicle does not have a VIN pointer record.

3.1 ADD A TITLE: DEFINITIONS

This section uses these glossary terms:

- **Duplicate VIN** (on page 165)
- **Issuance** (on page 165)
- **New Vehicle** (on page 166)
- **Registered in Lieu of Titling** (on page 167)
- **VIN Pointer Record** (on page 168)

3.2 ADD A TITLE: DESCRIPTION

After the jurisdiction has verified the title application and decided to issue the title, the jurisdiction updates its title file and then adds the record to the VIN Pointer file. The VIN Pointer file should be updated either before or as soon as the title or other negotiable proof of ownership is issued. If the jurisdiction issues registration in lieu of title, the jurisdiction updates the registration file and then adds the record to the VIN Pointer file. Finally, if the jurisdiction applies any brands to the vehicle that are not already on the Brand file, the jurisdiction adds the brands to the Brand file. Refer to the "Procedures for Brands" section for details on dealing with brands.

If the add transaction does not return all expected responses, the jurisdiction should perform an inquiry to determine the status of the record and then update the VIN pointer record, if needed, to ensure its accuracy.

3.2.1 Add a Title: Initiation and Requirements

To add a record to the VIN Pointer file, the jurisdiction first updates the jurisdiction's title database and then performs the Add Title transaction. The Add Title message includes the following data for the VIN pointer record:

- VIN
- State of Title (SOT)
- Title Number
- State Title Key (file key for accessing the jurisdiction's database record), if the jurisdiction requires it
- Title Issued from MCO Indicator
- Vehicle Make
- Vehicle Model Year
- Title Issue Date
- Odometer Reading
- Odometer Unit of Measure, if Odometer Reading numeric

3.2.2 Using Title Issued From MCO Indicator

When processing an interactive Add Title transaction, the NMVTIS central site uses the Title Issued From MCO Indicator to determine whether to process the update as a used vehicle or as a new vehicle that has never been titled or registered in lieu of titling. The differences in processing at the central site are shown in the following table:

Condition	Title Issued From MCO Indicator = "Y"	Title Issued From MCO Indicator = "N"
VIN matches a current title record on the VIN Pointer file	Reject the update	Allow the update and produce duplicate VIN notifications
VIN matches a history title record on the VIN Pointer file	Include a warning on the response	Does not perform a match against history data
Odometer reading is zero	Allow the update	Reject the update
VIN matches a record in the MCO system	Compare make and model year and issue warning if they do not match Provide MCO data on the Add Title Response	Does not perform a match against MCO data
VIN does not match a record in the MCO system	Issues a warning on the response message	Does not perform a match against MCO data

Note: When performing an Add Title, the jurisdiction should set the Title Issued from MCO Indicator to "Y" if an MCO is presented as the ownership document or if the jurisdiction has determined the vehicle has never before been titled or registered in lieu of titling. In all other cases, the jurisdiction should set the indicator to "N". Batch processes do not use the Title Issued from MCO Indicator.

3.2.3 Add a Title: Outputs

The Add Title transaction produces an Add Title Response message that indicates whether the transaction was successful. If it is successful, a pointer record for the title is added to the VIN Pointer file. The Add Title Response message may include warnings that the jurisdiction should investigate. If error conditions exist, NMVTIS returns information on the error for the jurisdiction to investigate. If no confirmation or error message is received, the jurisdiction should contact the AAMVA help desk.

The Add Title Response contains the information contained in the new record on the VIN Pointer file.

3.3 PERFORM AN ADD TITLE TRANSACTION

When adding a title record to the VIN Pointer file, the jurisdiction sends an Add Title message. After processing the message, NMVTIS returns either Add Title Response, when the update is successful, or the Add Title Error, when the update is unsuccessful.

The Add Title Response includes the following data elements from the newly added VIN pointer record:

- VIN
- SOT
- Title Number
- Make
- Model Year
- State Titling Key, if present
- Title Issue Date
- Odometer Reading
- Odometer Unit of Measure, if present

If the VIN Pointer file contains a history record for the VIN, but no current title record, the response includes the First State of Title and First Title Date from the history record. A VIN may be associated with a history record and not a current title record if the VIN was entered in error and then corrected or if a jurisdiction has assigned a new VIN to the vehicle.

If the Title Issued from MCO Indicator is set to "Y", the response message also contains information from the matching MCO record, if one exists.

The Add Title Response completes the update transaction.

3.4 ADD A TITLE: ERRORS AND WARNINGS

During the update, NMVTIS may identify errors that cause the transaction to be rejected or possible issues or concerns that do not prevent the update but could indicate a need for additional investigation. All of the errors and warnings are described in **NMVTIS Errors and Warnings** (on page 123). This section highlights errors and warnings of particular concern when adding a VIN Pointer record.

3.4.1 Compare the MCO & Input Message

If the Title Issued From MCO Indicator on the request message is set to 'Y', the following warning message is always returned in the response:

415:VIN NOT ON FILE

Resolution: The jurisdiction should be aware that there is no MCO data in NMVTIS.

3.4.2 Existing Title When Title Issued from MCO Indicator is "Y"

If the Title Issued from MCO Indicator is "Y", the NMVTIS central site verifies that there is no record for a title with the VIN in the Add Title message. If the VIN Pointer file has a current title for the VIN, NMVTIS rejects the transaction and sends the following:

403:TITLE ISSUED FOR THIS MCO

Resolution: Ensure the VIN is correct on the Add Title message. If it is incorrect, ensure the record on the jurisdiction's title file is correct, then resubmit the Add Title transaction with the corrected VIN. If it is correct, investigate for possible fraud. An incorrect VIN on the MCO document may be a legitimate error by the manufacturer, or it may indicate fraud. If, after investigating, the jurisdiction decides the application is legitimate and correct, and the jurisdiction decides to issue the title, a different transaction type should be used--either the CSOT or the In-state Title Transfer transaction.

If the VIN is correct and the vehicle is different from the vehicle indicated on the VIN Pointer file, call the jurisdiction(s) referred to in the matching record(s) to resolve the problem. This situation implies a true duplicate VIN, where the same VIN is inadvertently used on more than one vehicle. If additional assistance is needed, call the AAMVA help desk.

NMVTIS ensures the state has not already added the title record to the VIN Pointer file by checking for a record with the same combination of VIN, SOT and title number. When the VIN Pointer file already has a record for the title, NMVTIS rejects the transaction and sends the following:

401:TITLE EXISTS FOR THIS VIN/SOT/TITLE

Resolution: First, ensure the VIN, SOT and title number are correct on the Add Title message. If they are incorrect, make sure the record on the jurisdiction's title file is correct, then resubmit the transaction with the corrected information.

If the VIN, SOT and title number are correct, perform a Used Vehicle Inquiry to obtain the matching record from the VIN Pointer file and compare the response to the information on the jurisdiction's title file. If research indicates the VIN Pointer file has already been updated correctly, no further action is needed. If research indicates the existing record on the VIN Pointer file is incorrect, first correct the jurisdiction's title file, if needed, then correct the existing record on the VIN Pointer file, and finally, resubmit the Add Title message with no change.

Occasionally, the VIN Pointer file will have a history record but no current record for a VIN. This occurs when a title has been issued using the wrong VIN and then a correction is made and a new title is issued. For example, a dealer may accidentally use the wrong MCO when applying for a title. If the jurisdiction issues the title before the mistake is discovered and cannot retrieve the title, the jurisdiction will correct the VIN (and possibly other data) on the VIN pointer record using the In-State Title Transfer/Change Data transaction. The incorrect VIN, which may be assigned

to a vehicle that has never been titled, is reflected in a history record while the correct VIN appears on the current VIN pointer record.

When it finds the VIN on a history record, NMVTIS does not reject an Add Title transaction but produces a warning to indicate a possible problem:

437:VIN TITLED IN HISTORY, BUT NOT CURRENT

Resolution: If the VIN and the rest of the VIN Pointer record are correct, and if they match the corresponding record on the jurisdiction's title file, investigate to ensure the MCO is valid and applies to the vehicle being titled. If it does, no additional action is required.

If any data on the VIN Pointer record is incorrect, first ensure the jurisdiction's title file is correct. Further action depends on whether the jurisdiction can make the correction without invalidating an already-issued title and issuing a new title. If the jurisdiction has not issued the title or can make the correction without invalidating a title that is already issued, the jurisdiction should perform an Add Title Undo transaction, correct the data on the Add Title message and resubmit it.

If the jurisdiction must invalidate a title that has been issued and replace it with a new title, the jurisdiction should use the In-State Title Transfer/Change Data transaction to correct the data on the VIN Pointer file.

3.4.3 Warning on Odometer Reading

NMVTIS allows Odometer Reading to be zero for new vehicles but, because a zero reading is not common, NMVTIS issues a warning to alert the jurisdiction of a possible problem. If Odometer Reading is zero and Title Issued From MCO Indicator equals "Y", NMVTIS returns a warning message but continues processing the transaction:

335:ODOMETER READING EQUALS ZERO

Resolution: Ensure the Odometer Reading should be zero. If a zero reading is incorrect, either undo the Add Title or perform an In-State Transfer/Change Data transaction to apply the correct reading to the VIN pointer record.

3.4.4 Warning on Replaced VIN

If the VIN on the Add Title message matches a record on the Brand file that has brand code 43, NMVTIS returns a warning message. Brand code 43 indicates the branding jurisdiction has changed the VIN for the vehicle and that a title should not be issued with the VIN that has been replaced.

The warning message is:

543:BRAND 43 ISSUED:VIN SHOULD NOT BE USED

Resolution: Investigate further, even if a title has been issued. Brand code 43 often indicates that a vehicle with a VIN matching the VIN in the Add Title message has been damaged and rebuilt. The branding jurisdiction assigns brand 43 to a VIN if the jurisdiction has determined the vehicle has sustained damage to the extent that it should not be rebuilt and titled, or if the jurisdiction knows the vehicle has been dismantled or destroyed. The VIN should no longer be associated with a titled vehicle. Because this situation implies fraud, the application and ownership documents should be examined closely.

3.5 ADD A TITLE: SPECIAL CONSIDERATIONS

3.5.1 Add a Title: Maintaining Title Data

NMVTIS requires that jurisdictions maintain VIN and Title Number on VIN pointer records so that they match the corresponding fields on the most recent title documents and records. Jurisdictions other than the State of Title must be able to inquire on a specific record using the State of Title and Title Number taken from the title document or record. A State of Title that uses State Title Key to access its records must also ensure that State Title Key in the VIN pointer record matches the state's title key field.

NMVTIS users must be able to verify a paper title document based on information from the VIN Pointer file and the State of Title's record. The state's record should match the title data. The VIN and title number on the VIN pointer record should match the state's record.

The make and model year from the input record are always included on the VIN pointer record. The values for make and model year should match the values on the jurisdiction's database. When possible, NMVTIS decodes the VIN to obtain values for make and model year to only verify that they comply with the NCIC standard for those elements.

AAMVA's policy for titling multi-stage vehicles is that the VIN should be the VIN from the first stage frame or chassis, and the make and model year should be from the final stage. NMVTIS encourages jurisdictions to follow the policy. When reporting to the VIN Pointer and Brand files, however, jurisdictions should submit the VIN, make and model year associated with the issued title.

Because the AAMVA policy specifically addresses jurisdiction practice, there is no direct conflict between the VIN Pointer file process and the policy. Jurisdictions should follow AAMVA policy for multi-stage vehicles when issuing titles, when storing data internally and when responding to requests for title data. When updating the VIN Pointer and Brand files, jurisdictions should use the VIN, make and model year associated with the issued title. .

3.5.2 Title Issued From Wrong MCO

Occasionally, an automobile dealer mixes up the paperwork and prepares an application for title based on the wrong MCO or other document. In many cases, nothing about the application or subsequent titling transaction causes the jurisdiction or dealer to become aware of the problem before the application is approved. The jurisdiction processes the title, and later the dealer or jurisdiction realizes the wrong document was used. On becoming aware of the problem, the jurisdiction stops the issuance process, if possible. If stopping issuance is not possible, the jurisdiction flags the title record to indicate a VIN change is needed and either requests the title be returned or waits for the next action on the title to make the correction. When the jurisdiction responds to an inquiry on a record that is flagged to indicate a VIN change is needed, the jurisdiction includes a warning message in the response to inform the inquirer of the problem with the record.

Correcting the data on the title and the VIN pointer record should accomplish two things. First the VIN, SOT and Title Number on the VIN pointer record should match the most recent title document issued by the current SOT so that an inquiry based on data from the title document returns current information. Second, updates should be made so that VIN history reflects the changes made to the record over time. When the VIN for a vehicle changes, the VIN Pointer file links the records having the old VIN to the subsequent records having the new VIN.

3.5.2.1 Jurisdiction Stops Issuance

If the jurisdiction is able to prevent issuance of the incorrect title, or if it is able to retrieve the incorrect title document within a short time and before the title is used to transfer ownership of the vehicle, then the jurisdiction updates the pointer file with the new VIN. An interactive jurisdiction performs an Add Title Undo transaction and then adds the corrected record using the Add Title transaction. A batch jurisdiction submits an Undo Title batch update and re-adds the record with the correct data using the batch Add Title update.

3.5.2.2 Jurisdiction Issues Title & Makes Change Later

When the jurisdiction is not able to retrieve the issued title, it waits for the next titling event to make the correction. An interactive jurisdiction continues to make the title record available for all NMVTIS inquiry and update functions. The data on the state's record should match the values on the title document or record. VIN and title number on the state's record must match the corresponding fields on the VIN pointer record.

If the next titling event is a correction or an in-state title transfer, the jurisdiction receives the old title, updates the title record and issues a new title with the correct vehicle information. An interactive jurisdiction updates the VIN Pointer file with the correct information using the In-State Title Transfer/Change Data transaction. A batch jurisdiction submits a Modify Title update.

3.5.2.3 Next Title Transaction in another Jurisdiction

In some cases a vehicle is sold or the owner moves so that the next titling transaction occurs in another jurisdiction. When this occurs, the action depends on whether the old and new jurisdictions perform updates in batch or

interactive mode. For this discussion, batch mode refers to providing a batch file for the NMVTIS Central Site to use in updating the VIN Pointer file. Interactive mode refers to updating the VIN Pointer file by means of online transactions.

OLD AND NEW JURISDICTIONS ARE INTERACTIVE

If both jurisdictions operate in interactive mode, the process begins with the inquiry. The new jurisdiction recognizes the situation based on a warning message (599 message with descriptive text) included in the response by the old jurisdiction. After investigating, the new jurisdiction performs a CSOT transaction that includes the VIN change.

NEW JURISDICTION IS BATCH

When the new jurisdiction operates in batch mode, the process begins with the title application. If the new jurisdiction is unable to recognize the need to correct the VIN based on the information in the title application, it submits an Add Title record. The Add Title record changes the VIN pointer to point to the new jurisdiction, and NMVTIS sends a record notifying the old jurisdiction that the VIN pointer has moved. When the old jurisdiction receives the notice and marks its title database, it also checks the title flag. Recognizing that a flagged record has moved, the old jurisdiction contacts the new jurisdiction to tell them a VIN correction is needed. The new jurisdiction then initiates the change based on its own business process.

If the new jurisdiction recognizes the need to correct the VIN during the application process, the jurisdiction submits an Add Title record with the old VIN so that the record reflects the SOT change. The new jurisdiction then submits a Modify Title record to correct the VIN.

NEW JURISDICTION IS INTERACTIVE AND OLD JURISDICTION IS BATCH

When the new jurisdiction is interactive and the old jurisdiction is batch, the inquiry response does not indicate that the VIN needs to be corrected. If the new jurisdiction is unable to recognize the need to correct the VIN based on the information in the title application, it submits a CSOT transaction using the data on the application. The CSOT transaction changes the VIN pointer to point to the new jurisdiction. The old jurisdiction does not receive a notice from NMVTIS. When the old jurisdiction receives the old title turned in to the new jurisdiction, or a notice from the new jurisdiction indicating the title has been turned in and replaced, the old jurisdiction checks the title flag. Recognizing that a flagged record has moved, the old jurisdiction notifies the new jurisdiction that a VIN correction is needed. The new jurisdiction then initiates the change based on its own business process.

If the new jurisdiction recognizes the need to correct the VIN during the application process, the jurisdiction performs a CSOT transaction that includes the VIN change.

3.6 ADD A TITLE: DUPLICATE VINS

After adding a record based on an Add Title transaction, NMVTIS checks the VIN to see if one or more records with the same VIN already exist. The VIN Pointer file allows multiple current title records to have the same VIN (each record must have a unique combination of VIN, State of Title and Title Number). When it adds a record with a duplicate VIN, NMVTIS notifies the jurisdiction that added the new record and the jurisdictions (up to five) that own current title records with matching VINs. The notification message indicates that a duplicate has been added, and it contains the title information on each duplicate.

When the Add Title transaction results in a duplicate VIN being added to the VIN Pointer file, the jurisdiction initiating the transaction that created the duplicate record receives a Duplicate Created Response. The Duplicate Created Response includes the following information from the newly added title record:

- VIN
- SOT
- Title Number
- State Title Key
- Vehicle Make
- Vehicle Model Year

The Duplicate Created Response also includes the following information for up to five current title records on the VIN Pointer file with a matching VIN:

- SOT
- Title Number
- State Title Key
- Vehicle Make
- Vehicle Model Year

The Duplicate Created Response also indicates whether more than six duplicate VIN records were located.

The other jurisdictions listed on the Duplicate Created Response (up to five) receive Duplicate Created Notifications so that they have information to help resolve the duplication. The Duplicate Created Notification includes the following information:

- VIN
- SOT of the first VIN pointer record
- Title Number from the first VIN pointer record
- State Title Key from the first VIN pointer record
- Vehicle Make from the first VIN pointer record
- Vehicle Model Year from the first VIN pointer record
- Transaction Originator (the jurisdiction initiating the transaction that created the duplication)
- Message Locator of the transaction that created the duplication
- SOT of each duplicate record
- Title Number from each duplicate record
- State Title Key from each duplicate record
- Vehicle Make from each duplicate record
- Vehicle Model Year from each duplicate record

A jurisdiction receiving a Duplicate Created Response or a Duplicate Created Notification should review the information and examine the record(s) in question to ensure the VIN in the jurisdiction's title file is correct and the VIN on the VIN Pointer record matches the jurisdiction's title record. The jurisdiction should correct any errors on the jurisdiction's title file first, then correct the VIN Pointer file.

3.7 ADD A TITLE: ADD A BRAND

If the jurisdiction applies one or more NMVTIS brands to the vehicle that are not already reflected on the Brand file, the jurisdiction should update the Brand file with the new brand. It is understood that new vehicles rarely require brands. See **Add a Brand** (on page 75) for the process for adding brands.

4 TRANSFER A TITLE WITHIN A JURISDICTION

This procedure addresses how to update the VIN Pointer file when the jurisdiction transfers a title to a new owner or modifies a title record, and the jurisdiction is already the current SOT. The procedure should also be used when re-registering a vehicle if registration is considered proof of ownership.

4.1 TRANSFER A TITLE WITHIN A JURISDICTION: DEFINITIONS

This section uses these glossary terms:

- **Duplicate VIN** (on page 165)
- **Issuance** (on page 165)
- **Registered in Lieu of Titling** (on page 167)
- **Title Transfer** (on page 167)
- **Used Vehicle** (on page 168)
- **VIN Pointer Record** (on page 168)

4.2 TRANSFER A TITLE WITHIN A JURISDICTION: DESCRIPTION

When a jurisdiction processes an application for a new title on a vehicle for which the jurisdiction is the current SOT on the VIN Pointer file, the jurisdiction uses the In-State Title Transfer or Change Data transaction to update the VIN Pointer file. If the jurisdiction uses registration as proof of ownership, the jurisdiction provides registration information in place of title information when issuing the In-State Title Transfer or Change Data transaction. Any change in Plate Number requires a change in Title Number on the VIN Pointer file. If the jurisdiction applies a brand to the vehicle that is not already on the Brand file, the jurisdiction adds the brand to the Brand file. Refer to the Procedures for Brands section for details on dealing with brands.

When performing an In-State Title Transfer or Change Data transaction, the jurisdiction should consider the effect of the transaction on the VIN pointer history. The In-State Title Transfer or Change Data transaction causes the previous VIN pointer record to be moved to history. When a change transfer's ownership, the In-State Title Transfer or Change Data transaction creates a new VIN pointer record and moves the previous pointer record to history.

Even when there is no change in vehicle ownership, some actions require the VIN Pointer file to be updated. Anytime the jurisdiction changes data that corresponds to data on the VIN Pointer file, the jurisdiction should ensure the VIN Pointer file remains synchronized with the jurisdiction database. A change to the VIN Pointer file may be triggered either by a correction to a title or title data or by an event that causes a new title document or record to be issued.

If a jurisdiction discovers an error in the title data and is able to correct it before issuing a title but after updating the VIN pointer record, the jurisdiction should correct the VIN pointer record by first undoing the previous update and then resubmitting it with the correct data. This procedure avoids creating a VIN pointer history record when no title has been issued. The procedure also applies if the jurisdiction has issued the title but is able to retrieve it before it can be negotiated or changed.

In a few cases, it may not be practical to perform the undo transaction when correcting data on the VIN pointer record. For example, if a data correction that does not cause a title to be issued occurs, the previous transaction was a Change State of Title and the previous state can no longer restore the old record, it may not be practical to undo the Change State of Title transaction. In cases such as this, the jurisdiction should contact the AAMVA help desk to determine the best way to make the correction.

In some cases, a jurisdiction issues a new title document or record even though vehicle ownership has not changed. For example, when a jurisdiction receives an existing title and a payoff notification from a lienholder, the jurisdiction may print a new title document without the lienholder information. If the change causes any data on the VIN Pointer record to change, the jurisdiction should perform the update using the In-State Title Transfer or Change Data transaction. Although no change in ownership has occurred, a VIN pointer history record should be created.

For duplicate and replacement titles, if none of the title data on the VIN pointer record changes and the only change is the state titling key, the jurisdiction should undo the previous transaction and redo it with the new state titling key. No history record should be created.

If a jurisdiction issues a title that does not change any fields on the VIN pointer record, e.g., a replacement title with the same title number, title issue date and odometer reading as the title being replaced, no update of the VIN pointer record is needed.

If the title transfer transaction does not return all expected responses, the jurisdiction should perform an inquiry to determine the status of the record and then update the VIN pointer record, if needed, to ensure its accuracy.

4.2.1 Transfer a Title within a Jurisdiction: Initiation and Requirements

To modify a record on the VIN Pointer file, the jurisdiction performs the In-State Title Transfer or Change Data transaction. When performing the update, the jurisdiction should maintain the VIN pointer record and the jurisdiction's title record so that when an inquiry matches a record on the VIN Pointer file, the jurisdiction, acting as the SOT, is able to return the matching vehicle and title data.

The In-State Title Transfer or Change Data message contains data to identify the record to be modified and data to update specific fields in the record, including:

- Old VIN
- Old State of Title
- Old Title Number
- VIN, if changing the VIN
- State Titling Key, if required for that state and if changing
- Title Number, if changing
- Odometer Reading, if changing
- Odometer Unit of Measure, if Odometer Reading numeric
- Make, if changing
- Model Year, if changing

The transaction updates any one or combination of the data elements. Old VIN, Old State of Title and Old Title Number are required to locate the existing VIN pointer record. The transaction must include data for fields that are changing. Values for other fields may be included at the option of the jurisdiction.

4.2.2 Transfer a Title within a Jurisdiction: Outputs

When the In-State Title Transfer or Change Data transaction processes successfully, the VIN Pointer file returns an In-State Title Transfer or Change Data Confirmation message indicating the successful update. If the transaction is successful, the existing pointer record is modified to reflect the new vehicle and title information. The In-State Title Transfer or Change Data Confirmation message may include warnings that the jurisdiction should investigate. If error conditions exist, NMVTIS returns information on the error for the jurisdiction to investigate. If no confirmation or error message is received, the jurisdiction should contact the AAMVA help desk.

The In-State Title Transfer or Change Data Confirmation contains information to identify the updated record, including the old record identification and the new record identification, if present on the In-State Title Transfer or Change Data transaction.

4.3 PERFORM AN IN-STATE TITLE TRANSFER OR CHANGE DATA TRANSACTION

When updating an existing record on the VIN Pointer file, the jurisdiction sends an In-State Title Transfer or Change Data message. After processing the message, NMVTIS returns either the In-State Title Transfer or Change Data Confirmation, when the update is successful, or the In-State Title Transfer or Change Data Error, when the update is unsuccessful.

The In-State Title Transfer or Change Data Confirmation contains the record identification information from the update message that the VIN Pointer file used to update the pointer record. The data elements include:

- Old VIN from the update message sent by the jurisdiction
- Old SOT from the update message sent by the jurisdiction
- Old Title Number from the update message sent by the jurisdiction
- New VIN from the update message sent by the jurisdiction, if present
- New Title Number from the update message sent by the jurisdiction, if present
- New State Titling Key from the update message sent by the jurisdiction, if present
- CSOT Flag, indicating whether or not a Change State of Title transaction is in process

If the update process detects conditions that may require further review but that don't prevent a successful update, the response message includes warnings identifying the conditions.

The In-State Title Transfer or Change Data Confirmation completes the successful update transaction.

4.4 TRANSFER A TITLE WITHIN A JURISDICTION: ERRORS AND WARNINGS

During the update, NMVTIS may identify errors that cause the transaction to be rejected or possible issues or concerns that do not prevent the update but could indicate a need for additional investigation. All of the errors and warnings are described in **NMVTIS Errors and Warnings** (on page 123). This section highlights errors and warnings of particular concern when performing an in-state title transfer or changing data on an existing pointer record.

4.4.1 Transfer a Title within a Jurisdiction: Errors in the Record Key

The VIN Pointer file uses the VIN, SOT, and Title Number as the unique key to each record. If the Old VIN, Old SOT and Old Title Number on the In-State Title Transfer or Change Data message do not match an existing VIN pointer record, the jurisdiction receives an error:

407:OLD VIN/SOT/TITLE NUMBER NOT ON FILE

Resolution: First compare VIN and Title Number on the VIN Pointer file and the jurisdiction's database. If the original inquiry results are not available, perform the Used Vehicle Inquiry to obtain current data from the VIN Pointer file. Including only VIN on the inquiry returns any record with the VIN even if the SOT and Title Number differ. Including only SOT and Title Number on the inquiry returns any record with the SOT and Title Number even though VIN may differ. If the jurisdiction's database has already been updated, compare the previous database values for VIN and Title Number.

If the fields on the jurisdiction's database match the corresponding fields on the VIN pointer file, correct the In-State Title Transfer or Change Data message and resubmit.

If the VIN pointer file does not have a record that matches the record on the jurisdiction's database, a broken pointer has occurred. Either the VIN pointer record or the record on the jurisdiction's database must be corrected. Ensure the jurisdiction's database and the VIN pointer record are both correct, then submit the In-State Title Transfer or Change Data transaction. See **Resolve Suspended Transactions** (on page 89) for additional information on broken pointers and how to repair them.

If VIN and Old VIN on the In-State Title Transfer or Change Data message differ, or if Title Number and Old Title Number on the message differ, the VIN Pointer file constructs the new record key using VIN, SOT and Title Number from the message and looks for a matching pointer record. If a pointer record with the new key already exists, the jurisdiction receives an error:

401:TITLE EXISTS FOR THIS VIN/SOT/TITLE

Resolution: Ensure the fields on the In-State Title Transfer or Change Data message are correct. If they are not, correct the message and resubmit. If they are, check the VIN pointer record to determine if it has already been updated. If it has, no further action is required.

If the VIN pointer record is not already up-to-date, compare VIN, SOT and Title Number on the pointer record with the corresponding current values from the jurisdiction's database (after the database has been updated to reflect the new values). If the two sets of values match, additional research is needed. Either the VIN pointer record or the jurisdiction's database record must be corrected before resubmitting the In-State Title Transfer or Change Data transaction. After correcting either or both of the database records, modify the In-State Title Transfer or Change Data message, if needed, and resubmit it.

If the VIN pointer record is not already up-to-date, and the VIN, SOT and Title Number on the pointer record do not match the corresponding current values from the jurisdiction's database (after the database has been updated to reflect the new values), determine if the jurisdiction's database record is correct. If it is, correct the In-State Title Transfer or Change Data message and resubmit the transaction. If it is not, correct it, ensure the In-State Title Transfer or Change Data message is correct, and resubmit the transaction.

4.4.2 New Data Must Change VIN Pointer Record

At least one of the new data fields must generate a change in the old VIN pointer record. The new data fields include VIN, Title Number, Title Issue Date, State Titling Key, Vehicle Make, Vehicle Model Year, Odometer Reading and Odometer Unit of Measure.

525:NO DATA CHANGES IN THE INPUT

Resolution: Either perform a Used Vehicle Inquiry or obtain the results of the inquiry performed before the update transaction was submitted. Compare data in the rejected In-State Title Transfer or Change Data message and the response to the inquiry. Ensure at least one of the new data fields differs from the existing pointer record and resubmit the update.

4.4.3 Transfer a Title within a Jurisdiction: Odometer Field Warning

If the new Odometer Reading is less than the Odometer Reading on the existing pointer record, the jurisdiction receives a warning on the In-State Title Transfer or Change Data Confirmation message.

535:NEW ODOMETER READING LESS THAN PREVIOUS READING

Resolution: Ensure the odometer reading on the In-State Title Transfer or Change Data message is correct. If it is correct, no action is required. If it is incorrect, any action to update the VIN Pointer file should ensure both the current VIN pointer record and the VIN pointer history reflect the action taken by the jurisdiction.

If the jurisdiction corrects the reading before issuing the title, the jurisdiction should undo the In-State Title Transfer or Change Data transaction and redo it with the corrected data.

If the jurisdiction issues a title with the incorrect reading, the incorrect reading should also remain on the VIN pointer record until the jurisdiction is able to correct the reading on the title. The jurisdiction first updates the title record on its own database and then updates Odometer Reading on the VIN Pointer file using the In-State Title Transfer or Change Data transaction.

4.4.4 Title Issue Date Error and Warning

The VIN Pointer file edits Title Issue Date to ensure it is later than the Title Issue Date on the pointer record being modified.

519:TITLE ISSUE DATE BEFORE VIN POINTER DATE

Resolution: Ensure Title Issue Date is correct on the jurisdiction's database and on the input record, then resubmit the In-State Title Transfer or Change Data transaction.

In most cases, the Title Issue Date will not be more than two years before the vehicle's model year. If the input message does not include Vehicle Model Year, the VIN Pointer file ensures the Title Issue Date on the message is not more than two years before Vehicle Model Year on the current pointer record. If it is, the jurisdiction receives a warning:

559:TITLE DATE BEFORE VIN POINTER MODEL YEAR

Resolution: Ensure Title Issue Date and Vehicle Model Year on the jurisdiction's database are correct for the vehicle and title. If they are correct, then ensure they also match Title Issue Date and Vehicle Model Year on the VIN pointer record. If they do, no further action is required. If the jurisdiction's database is correct, but the fields do not match the VIN pointer record, then undo the change to the VIN pointer record by performing an In-State Title Transfer or Change Data Undo transaction, and re-update the VIN pointer record with the corrected data.

If Title Issue Date and Vehicle Model Year on the jurisdiction's database are not correct, correct them before changing the VIN pointer record. Any action to update the VIN Pointer file should ensure both the current VIN pointer record and the VIN pointer history reflect the action taken by the jurisdiction.

If the jurisdiction is able to correct Title Issue Date, Vehicle Model Year, or both before issuing the title, the jurisdiction should undo the In-State Title Transfer or Change Data transaction and redo it with the corrected data.

If the jurisdiction issues a title with the incorrect data, the incorrect data should also remain on the VIN pointer record so that the VIN pointer data matches the issued title. Once the jurisdiction is able to correct the fields on the title and update the title record on its own database, the jurisdiction updates the VIN pointer record with the corrected data using the In-State Title Transfer or Change Data transaction. In some cases, if the jurisdiction is able to retrieve an issued title quickly enough to ensure no title changes have occurred, the jurisdiction may choose to undo the original In-State Title Transfer or Change Data transaction and resubmit it with the corrected data.

4.4.5 Transfer a Title within a Jurisdiction: CSOT In Progress

In most cases, the VIN Pointer file does not allow updates to pointer records when a CSOT or CSOT Undo transaction is in progress for the record. (The exception is when an error causes a CSOT Undo to suspend. In that case, the restored SOT can change the record to enable completion of the transaction.) If a CSOT or CSOT Undo transaction is in progress so that the In-State Title Transfer or Change Data transaction cannot process successfully, the jurisdiction receives an error:

505:CSOT IN PROGRESS**533:UNDO CSOT IN PROGRESS**

Resolution: Ensure the suspended CSOT or CSOT Undo transaction is being resolved. See **Resolve Suspended Transactions** (on page 89) for more information on resolving suspended transactions. As needed, additional help is available from the AAMVA help desk. Once the CSOT transaction completes, retrieve information from the VIN pointer record to help determine whether the In-State Title Transfer or Change Data transaction should still be processed. If so, then ensure the In-State Title Transfer or Change Data message is correct and resubmit. If not, additional analysis is required. Evaluate the titling documents, VIN pointer data and the jurisdiction's database to determine the next action. If additional help is needed, call the AAMVA help desk.

4.4.6 Transfer a Title within a Jurisdiction: Warning On Replaced VIN

If the Old VIN or the VIN (when present) on the CSOT message matches a record on the Brand file that has brand code 43, NMVTIS returns a warning. Brand code 43 indicates the branding jurisdiction has changed the VIN for the vehicle and that a title should not be issued with the VIN that has been replaced.

543:BRAND 43 ISSUED:VIN SHOULD NOT BE USED**544:BRAND 43 ISSUED:OLD VIN SHOULD NOT BE USED**

Resolution: Investigate further, even if a title has been issued. Brand code 43 often indicates that a vehicle with a VIN that matches the VIN in the CSOT message has been damaged and rebuilt. The branding jurisdiction assigns brand 43 to a VIN if the jurisdiction has determined the vehicle has sustained damage to the extent that it should not be rebuilt and titled, or if the jurisdiction knows the vehicle has been dismantled or destroyed. The VIN should no longer be associated with a titled vehicle. Because this situation implies fraud, the application and ownership documents should be examined closely.

4.4.7 Transfer a Title within a Jurisdiction: Jurisdiction Data Available Indicator Warning

If Jurisdiction Data Available Indicator on the record to be updated is not "A" for available, the jurisdiction receives a warning:

530:JURISDICTION HAS PURGED OR ARCHIVED DETAIL

Resolution: Jurisdiction Data Available Indicator is set to "A" when the jurisdiction is able to provide detailed vehicle and title data from the jurisdiction's database in response to an inquiry or to a CSOT transaction. Any of the jurisdiction's titles that may be negotiated should have a VIN pointer record, and the jurisdiction data should be available. In some cases, the jurisdiction may have archived data on a title and set the Jurisdiction Data Available Indicator to "P" for purged, if the title is for a vehicle that appears to have been inactive in the jurisdiction for some time.

Upon receipt of the warning, ensure the vehicle and title data are available on the jurisdiction's database, set the Jurisdiction Data Available Indicator to "A" using the Set Purge Indicator transaction.

4.5 TRANSFER A TITLE WITHIN A JURISDICTION: SPECIAL CONSIDERATIONS

4.5.1 Transfer a Title within a Jurisdiction: Maintaining Title Data

NMVTIS requires that jurisdictions maintain VIN and Title Number on VIN pointer records so that they match the corresponding fields on the most recent title documents and records. Jurisdictions other than the State of Title must be able to inquire on a specific record using the State of Title and Title Number taken from the title document or record. A State of Title that uses State Title Key to access its records must also ensure that State Title Key in the VIN pointer record matches the state's title key field.

NMVTIS users must be able to verify a paper title document based on information from the VIN Pointer file and the State of Title's record. The state's record should match the title data. The VIN and title number on the VIN pointer record should match the state's record.

The make and model year from the input record are always included on the VIN pointer record. The values for make and model year should match the values on the jurisdiction's database. When possible, NMVTIS decodes the VIN to obtain values for make and model year to only verify that they comply with the NCIC standard for those elements.

AAMVA's policy for titling multi-stage vehicles is that the VIN should be the VIN from the first stage frame or chassis, and the make and model year should be from the final stage. NMVTIS encourages jurisdictions to follow the policy. When reporting to the VIN Pointer and Brand files, however, jurisdictions should submit the VIN, make and model year associated with the issued title.

Because the AAMVA policy specifically addresses jurisdiction practice, there is no direct conflict between the VIN Pointer file process and the policy. Jurisdictions should follow AAMVA policy for multi-stage vehicles when issuing titles, when storing data internally and when responding to requests for title data. When updating the VIN Pointer and Brand files, jurisdictions should use the VIN, make and model year associated with the issued title.

4.5.2 Transfer a Title within a Jurisdiction: Timing of the VIN Pointer Update

The jurisdiction should submit the In-State Title Transfer or Change Data transaction at the time in the jurisdiction's business process closest to the point when the previous title becomes invalid or non-negotiable. For example, if the jurisdiction considers the previous title invalid as soon as the titleholder submits a signed application for a new title, the jurisdiction should initiate the In-State Title Transfer or Change Data transaction as soon as possible after receiving the application. If the jurisdiction considers the previous title invalid once a new title is mailed, the jurisdiction should initiate the In-State Title Transfer or Change Data transaction at a point in the process that is very close to the time of mailing. Key data fields, VIN, Title Number, and State Titling Key (if used by the state), on the VIN Pointer file should match the active title. To support the variety of business practices jurisdictions require, NMVTIS allows jurisdictions to update either the VIN Pointer file or the jurisdiction's database first. To prevent problems, it is important that the two updates should occur as closely together as practical based on the jurisdiction's business practices, preferably within one hour.

4.5.3 Changing Data

When an event occurs that causes the jurisdiction to issue a new title, whether or not ownership transfers from one party to another, the jurisdiction should examine the change to determine if the VIN pointer record needs to be updated. If any of the following data elements changes, the jurisdiction should use the In-State Title Transfer or Change Data transaction to update the record:

- VIN
- State Titling Key
- Title Number
- Title Issue Date
- Odometer Reading
- Odometer Unit of Measure
- Make
- Model Year

If the jurisdiction uses registration as proof of ownership, the jurisdiction should update the Title Number field on the VIN pointer record any time the plate number changes and the State Title Key field any time the State Registration Key field changes. In some cases, a state may require a titling key and not a registration key, or vice versa.

If the jurisdiction identifies an error in any of the data elements on the VIN Pointer record, the error may be corrected in one of two ways, depending on whether the jurisdiction issues a new title and how the jurisdiction's title database is updated. In general, a VIN pointer record should match a record on the jurisdiction's title database (and, therefore, the jurisdiction's response to an inquiry regarding the title) and the corresponding title document or record issued by the jurisdiction. When a jurisdiction corrects an error by issuing a new title, and the jurisdiction considers the old title record to be history, the jurisdiction should use the In-State Title Transfer or Change Data transaction to update the VIN pointer record.

If the jurisdiction corrects a record on its database by deleting the previous title record, the jurisdiction should undo the previous transaction on the VIN Pointer file and redo it with the correct data. This case implies that the title being corrected is treated as if it were never issued.

If the jurisdiction updates its database to reflect a new title and considers the corrected title record to be history, the jurisdiction should use the In-State Title Transfer or Change Data transaction to update the VIN pointer record. This transaction retains the title record being corrected as history.

4.6 TRANSFER TITLE WITHIN A JURISDICTION: DUPLICATE VINs

After updating a VIN pointer record based on an In-State Title Transfer or Change Data transaction, NMVTIS checks the VIN to see if one or more records with the same VIN already exist. The VIN Pointer file allows multiple current title records to have the same VIN (each record must have a unique combination of VIN, State of Title and Title Number). When it detects a duplicate VIN, NMVTIS notifies the jurisdiction whose update created the duplicate and the jurisdictions (up to five) that own current title records with matching VINs. The notification message indicates that a duplicate has been created, and the message contains the title information on each duplicate.

If the VIN pointer record before the update was marked as being a duplicate with other records already on the file, NMVTIS determines if the update resolved the duplication. If it did, NMVTIS notifies the jurisdictions involved that the duplication with the updated record was resolved.

For additional information on creation and resolution of duplicate VINs, see **Resolve Duplicate VINs** (on page 102).

4.7 TRANSFER TITLE WITHIN A JURISDICTION: ADD A BRAND

If the jurisdiction applies one or more NMVTIS brands to the vehicle that are not already reflected on the Brand file, the jurisdiction should update the Brand file with each new brand. If the jurisdiction applies a brand to the new title and the brand already exists on the Brand file, the jurisdiction should not add the brand to the Brand file unless

events or circumstances require applying the brand again. For example, if the brand file includes a "flood damage" brand for a vehicle, the titling jurisdiction should not add a "flood damage" brand again unless the vehicle sustains a second occurrence of flood damage. The brand section of this document describes the process for adding brands.

5 CHANGE STATE OF TITLE

This procedure addresses how to update the VIN Pointer file when the jurisdiction transfers a title from another jurisdiction. The procedure should also be used when registering a vehicle from another jurisdiction, if new jurisdiction considers registration to be proof of ownership.

5.1 CHANGE STATE OF TITLE: DEFINITIONS

This section uses these glossary terms:

- **CSOT** (on page 165)
- **CSOT Flag** (on page 165)
- **Duplicate VIN** (on page 165)
- **Issuance** (on page 165)
- **New CSOT** (on page 166)
- **New State of Title** (on page 166)
- **Old State of Title** (on page 166)
- **Resubmitted CSOT** (on page 167)
- **Suspended Transaction** (on page 167)
- **Used Vehicle** (on page 168)
- **VIN Pointer Record** (on page 168)

5.2 CHANGE STATE OF TITLE: DESCRIPTION

When a jurisdiction processes an application to title a vehicle that has a VIN pointer record on which a different jurisdiction is the current SOT, the jurisdiction processing the title application uses the Change State of Title (CSOT) transaction to update the VIN Pointer file and inactivate the record in the previous SOT. If the jurisdiction initiating the CSOT uses registration as proof of ownership, the jurisdiction provides registration information in place of new title information when issuing the CSOT transaction. The CSOT transaction causes the previous VIN pointer record to be moved to history.

If the jurisdiction that issued the title or other ownership document presented with the title application does not participate in NMVTIS, the vehicle may still have a record on the VIN Pointer file as a result of a previous title in a participating jurisdiction. In this case, the old SOT differs from the SOT on the ownership document. The CSOT transfers the VIN pointer record from the old SOT, regardless of the previous jurisdiction that appears on the ownership document.

If the jurisdiction applies a brand to the vehicle that is not already on the Brand file, the jurisdiction adds the brand to the Brand file. Refer to the Procedures for Brands section for details on dealing with brands.

A CSOT transaction involves a series of messages and updates processed by the new SOT, the VIN Pointer file and the old SOT. The following figure and narrative describe a successful CSOT.

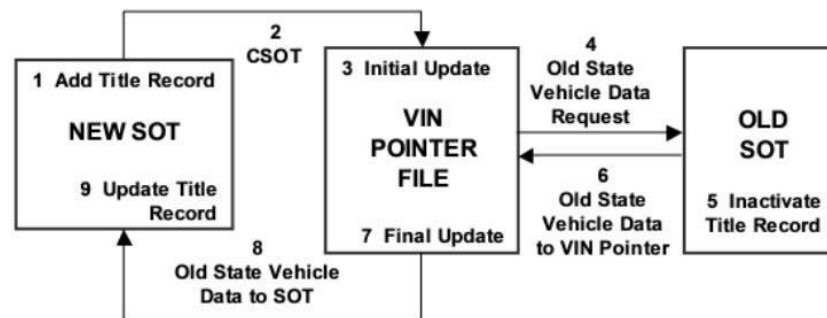


Figure 1: Successful Change State of Title

INITIATION

1. **Add Title Record**—The new SOT processes the application, including the Used Vehicle Inquiry, updates its database to reflect the new title (or registration).
2. **CSOT**—The new SOT initiates a CSOT transaction by sending a CSOT message to the VIN Pointer file.
3. **Initial Update**—The VIN Pointer file updates the VIN pointer record, moving the old pointer data to history and adding the pointer data from the new SOT. The initial update also includes setting the CSOT flag to 'I' to indicate a CSOT in progress. The VIN Pointer file confirms the update by sending a CSOT Confirmation to the new SOT.

OLD SOT DATA RETRIEVAL

1. **Old State Vehicle Data Request**—The VIN Pointer file sends the Old State Vehicle Data Request message to the old SOT, notifying the old SOT to inactivate its title record and requesting the old SOT's vehicle and title data.
2. **Inactivate Title Record**—The Old SOT updates its database to indicate the title identified in the Old State Vehicle Data Request is no longer active.
3. **Old State Vehicle Data to VIN Pointer**—The old SOT sends detailed vehicle and title data to the VIN Pointer file.
4. **Final Update**—The VIN Pointer file updates the pointer record to indicate the removal of restrictions on updating the record.

COMPLETION

1. **Old State Vehicle Data to SOT**—The VIN Pointer file forwards the old SOT's detailed vehicle and title data to the new SOT.
2. **Update Title Record**—The new SOT may choose to indicate completion of the transaction on its database, and it may add some of the data received from the old SOT to its new vehicle record.

After the VIN Pointer file performs the initial update, only the new and old states of title are allowed to initiate updates to the record, and the allowed update transactions are limited to those necessary to complete or undo the CSOT in progress. If a delay or error occurs after the initial update and before the final update by the VIN Pointer file, the transaction is considered suspended. See **Resolve Suspended Transactions** (on page 89) for more information.

If a transaction has suspended, one possible corrective action is called a "resubmitted Change State of Title." After the initial update but before the final update, the new SOT may resubmit the original CSOT message. The VIN Pointer file recognizes the message as resubmitted and requests detailed vehicle and title data from the old SOT. A resubmitted CSOT completes in the same manner as the original transaction. Resubmitting the CSOT enables completion of the transaction after the data or network problems that caused the transaction not to complete have been resolved. For example, when messages are lost or application programs are temporarily unavailable, once the application is running again, a resubmitted CSOT reinitiates the transaction and enables it to complete.

5.2.1 Change State of Title: Initiation & Requirements

To update an existing VIN Pointer record when a vehicle moves from one jurisdiction to another, the new SOT performs the Change State of Title transaction. When performing the CSOT, the jurisdiction should maintain the VIN pointer record and the jurisdiction's title record so that when an inquiry matches the record on the VIN Pointer file, the jurisdiction, acting as the SOT, is able to return the matching vehicle and title data.

The new SOT establishes a title record on its database and sends a CSOT message to the VIN Pointer file. The CSOT message contains data to identify the record to be modified and data to identify the title record in the new SOT, including:

- Old VIN
- Old SOT
- Old Title Number
- New VIN, if correcting the existing VIN
- New SOT
- New Title Number
- New State Titling Key, if required for that state
- New Odometer Reading

- New Odometer Unit of Measure, if Odometer Reading is numeric
- New Title Issue Date
- New Make, if changing
- New Model Year, if changing

The VIN Pointer file updates the record to reflect the new title data, moves the previous title data to history, and sets the CSOT flag to indicate a CSOT transaction is in progress. If New VIN, New Make and/or New Model Year are included, the values are included on the current record, and the old values are moved to history. The VIN Pointer file also responds to the new SOT indicating the initial update was successful.

5.2.2 Change State of Title: Outputs

The new SOT may receive several responses when performing a CSOT.

Upon completion of the initial update, the VIN Pointer file responds to the new SOT with a CSOT Confirmation message.

If the old SOT is not authorized to participate in a CSOT transaction, or if the old SOT cannot provide the vehicle and title data, the VIN Pointer file also returns the State Vehicle Data Unavailable Response. The State Vehicle Data Unavailable Response includes a warning to indicate the reason the old SOT's data is not provided. A State Vehicle Data Unavailable Response terminates the transaction and no further activity is performed.

When the old SOT is authorized to perform the CSOT transaction and has the data available, the VIN Pointer file requests vehicle and title data from the old SOT, and the old SOT provides the data to the VIN Pointer file which forwards it to the new SOT, completing the transaction. Interaction between the VIN Pointer file and the old SOT is described below in the Performing a Change State of Title section. The new SOT receives the old SOT's vehicle and title data from the VIN Pointer file on an Old State Vehicle Data to SOT message, if the old SOT has it available.

In addition, the Old State Vehicle Data to SOT message may include up to five warnings indicating issues that may require research and action.

If the original CSOT message generates an error, the VIN Pointer file does not perform the initial update, and it returns the message along with information describing the error. An error on the CSOT message terminates the transaction and no further activity is performed.

5.3 PERFORM A CHANGE STATE OF TITLE

The Change State of Title transaction can be considered as three related sub-processes: initiation, old SOT data retrieval and completion.

5.3.1 Perform a CSOT: Initiation

When performing the CSOT transaction, the new SOT sends a CSOT message to the VIN Pointer file. The VIN Pointer file returns either a CSOT Confirmation or an error. If the old SOT cannot provide the vehicle and title data, the VIN Pointer file also returns the State Vehicle Data Unavailable Response.

An error response ends the transaction. It includes the original message and information indicating the error. If the CSOT message generated an error the VIN Pointer file returns the message, identifying the error(s) and does not perform the initial update.

If the old SOT does not participate as an online state, or if the old SOT no longer has the vehicle and title data available, the VIN Pointer file returns a State Vehicle Data Unavailable Response.

5.3.1.1 CSOT Confirmation

The CSOT Confirmation indicates that the VIN Pointer file has updated the VIN Pointer record to reflect the new SOT's title information. When the new SOT receives the CSOT Confirmation, it should also receive one of the following: the Old State Vehicle Data to SOT, the State Vehicle Data Unavailable Response or an error indicating a problem with providing the data from the old SOT. The CSOT Confirmation message includes:

- Old VIN
- Old SOT
- Old Title Number
- VIN, if present
- SOT
- Title Number
- State Titling Key, if present

5.3.1.2 CSOT Error Response

If the original CSOT message generates an error, the VIN Pointer file returns the message along with information describing the error. A CSOT Error terminates the transaction and no further activity is performed.

5.3.1.3 State Vehicle Data Unavailable Response

If the old SOT is not authorized to participate in a CSOT transaction, or if the old SOT cannot provide the vehicle and title data, the VIN Pointer file also returns the State Vehicle Data Unavailable Response, which includes:

- VIN
- SOT
- Title Number
- State Titling Key, if present

The State Vehicle Data Unavailable Response also includes a warning to indicate the reason the old SOT's data is not provided. A State Vehicle Data Unavailable Response terminates the transaction and no further activity is performed.

5.3.2 Old SOT Data Retrieval

When the old SOT is authorized to perform the CSOT transaction and has the data available, the VIN Pointer file sends an Old State Vehicle Data Request, asking the old SOT to send its vehicle and title data. The old SOT retrieves the data and sends it to the VIN Pointer file on the Old State Vehicle Data to VIN Pointer response.

If the old SOT finds a problem that prevents retrieval or transmission of the vehicle and title data, the old SOT responds with an Old State Vehicle Data Request error. The VIN Pointer file sets the CSOT flag to indicate it received an error response from the old SOT.

If the VIN Pointer file finds an error on the Old State Vehicle Data to VIN Pointer response, the VIN Pointer file sends an error to the old SOT. The CSOT flag value remains unchanged; it continues to indicate a CSOT in progress.

In a successful transaction, all of the old SOT's activity occurs electronically, with no manual processing required. If errors occur, the old SOT's help desk may need to perform research and manual intervention.

5.3.2.1 Old State Vehicle Data Request

After updating the VIN Pointer record to reflect the new title data, the VIN Pointer file sends the Old State Vehicle Data Request to the old SOT. The request includes:

- Old VIN
- Old State of Title
- Old Title Number
- Old State Titling Key, if required for that state
- New VIN (if the VIN changed)
- New SOT
- New Title Number

5.3.2.2 Old State Vehicle Data to VIN Pointer

The old SOT retrieves the record and responds with the Old State Vehicle Data to VIN Pointer, including the following vehicle and title data:

- VIN
- State of Title
- Title Number
- Title Issue Date
- Title Type
- Title Status
- Title Status Date
- Make
- Model Year
- VIN Jurisdiction (jurisdiction that assigned a non-standard VIN)
- Odometer Reading
- Odometer Unit of Measurement
- Odometer Date
- Owner Name, up to 7 occurrences
- Number of Active Liens
- Lienholder Name
- Lienholder Address
- Lien Date
- Lien Amount
- Brander, up to 8 occurrences
- Brand Code, up to 8 occurrences
- Brand Date, up to 8 occurrences
- Percent of Damage, up to 8 occurrences
- Percent of Damage Type, up to 8 occurrences
- Vehicle Type
- Series Model
- Body Type
- Model Name
- Model
- Major Color
- Minor Color
- Fuel Type
- Use Class
- Number of Cylinders
- Number of Doors
- Number of Axles
- Vehicle Unladen Weight
- Gross Vehicle Weight
- Gross Vehicle Weight Rating
- New/Used Indicator
- Vehicle Lease Indicator
- Vehicle Rental Indicator
- Equipment Number
- Previous Titling Jurisdiction
- Previous Title Number

The old SOT must provide VIN, State of Title (SOT), Title Number, Make, Model Year, Title Issue Date, Title Status, Title Status Date and Title Type. If the information is available, and if the jurisdiction's privacy laws allow disclosure, the old SOT must provide VIN Jurisdiction, Odometer Reading, Odometer Unit of Measurement, Odometer Date, Owner Name, Brand Data and Title Lien Data.

The Old State Vehicle Data to SOT message may also include up to five warnings indicating issues that may require research and action.

5.3.2.3 Error Response from the Old SOT

If the old SOT finds an error on the Old State Vehicle Data Request, the old SOT returns an Old State Vehicle Data Request Error identifying the problem in the message.

5.3.3 Change State of Title: Completion

To complete the transaction, the new SOT receives either the vehicle and title data provided by the old SOT or an error response indicating the data cannot be provided.

5.3.3.1 Old State Vehicle Data to SOT

The VIN Pointer file forwards the old SOT's vehicle and title data to the new SOT on an Old State Vehicle Data to SOT response. The response includes all the vehicle and title data received from the old SOT, listed above.

5.3.3.2 State Vehicle Data Error Response

Upon receiving an Old State Vehicle Data Request Error from the old SOT, the VIN Pointer file forwards the error information to the new SOT in a State Vehicle Data Error Response message. The error information in the message

indicates the reason the information could not be provided. This message indicates a suspended transaction. Refer to the Suspended Transactions section for detailed information on how to investigate and resolve the suspended transaction.

5.4 CHANGE STATE OF TITLE: ERRORS AND WARNINGS

During the update, NMVTIS may identify errors that cause the transaction to be rejected or possible issues or concerns that do not prevent the update but could indicate a need for additional investigation. All of the errors and warnings are described in **NMVTIS Errors and Warnings** (on page 123). This section highlights errors and warnings of particular concern when performing a Change State of Title transaction.

5.4.1 Change State of Title: Errors in the Record Key

If the CSOT is new and the combination of VIN (or old VIN if VIN is not present), SOT and Title Number match an existing VIN pointer record, the jurisdiction receives an error:

401:TITLE EXISTS FOR THIS VIN/SOT/TITLE

Resolution: Ensure the fields on the CSOT message are correct. If they are not, correct the message and resend. If they are, check the VIN pointer record to determine if it has already been updated. If it has, no further action is required.

If a matching VIN pointer record exists and the CSOT has not already been processed, a significant discrepancy exists and further research is required. Either the matching record on the VIN pointer file is incorrect or the values put into the CSOT message are incorrect. The discrepancy may indicate fraud. After completing the research, if the CSOT should be processed, correct either the data on the message or the matching pointer record and resubmit.

If the Old VIN, Old SOT and Old Title Number on the CSOT do not match a current VIN pointer record, as required for a new CSOT, the VIN Pointer file checks the record to determine if it is resubmitted. On a resubmitted CSOT, the VIN (or Old VIN if VIN is not present), SOT and Title Number must match a current VIN pointer record, and the Old VIN, Old SOT and Old Title Number on the CSOT message must match the Historic VIN, Historic SOT and Historic Title Number on the most recent history record associated with the matching current VIN pointer record. If both these conditions are not met, the jurisdiction receives an error:

531:NEITHER NEW NOR OLD VIN/SOT/TITLE NUMBER ON FILE

532:RESUBMITTED CSOT OLD DATA DOES NOT MATCH HISTORY

Resolution: Ensure the old and new values (where applicable) for VIN, SOT and Title Number on the CSOT message are correct. Title Number and VIN (or Old VIN if VIN is not present) must match the current data jurisdiction's database. If any of the fields is not correct, correct them and resend the message. If they are correct, contact the old SOT to determine if a record should exist on the VIN pointer file. If so, resubmit the message after the old SOT corrects the VIN pointer file. If not, the situation should be investigated as a possible fraud.

In some cases, the data on an accurate title application will not correspond to the data on the current VIN pointer record. If (1) the vehicle is coming from a non-participating state, (2) the previous state of title has not completed its update, or (3) the vehicle is pre-1981 and was not registered in the previous jurisdiction, the VIN Pointer file would not reflect a title in the previous jurisdiction. In these cases, the data on the title application differs from the data required to update the VIN Pointer file. The results of the inquiry should be used to determine the data to include on the update transaction. If there is no matching record on the VIN Pointer file, the Add Title transaction should be used.

5.4.2 Change State of Title: Odometer Field Warning

If the new Odometer Reading is less than the Odometer Reading on the existing pointer record, the jurisdiction receives a warning on the CSOT Confirmation message.

535:NEW ODOMETER READING LESS THAN PREVIOUS READING

Resolution: Ensure the odometer reading on the CSOT message is correct. If it is correct, no action is required. If it is incorrect, any action to update the VIN Pointer file should ensure both the current VIN pointer record and the VIN pointer history reflect the action taken by the jurisdiction.

If the jurisdiction corrects the reading before issuing the title, the jurisdiction should undo the CSOT transaction and redo it with the corrected data.

If the jurisdiction issues a title with the incorrect reading, the incorrect reading should also remain on the VIN pointer record until the jurisdiction is able to correct the reading on the title. The jurisdiction first updates the title record on its own database and then updates Odometer Reading on the VIN Pointer file using the In-State Title Transfer or Change Data transaction.

5.4.3 Title Issue Date Errors

The VIN Pointer file edits Title Issue Date to ensure it is the same as or later than the Title Issue Date on the pointer record being modified.

519:TITLE ISSUE DATE BEFORE VIN POINTER DATE

Resolution: Ensure Title Issue Date is correct on the jurisdiction's database and on the input record, then resubmit the CSOT transaction.

Because it is possible but unlikely that the new Title Issue Date is the same as the Title Issue Date on the previous record, when this condition occurs, the VIN Pointer file issues a warning:

561:CURRENT TITLE RECORD HAS SAME TITLE ISSUE DATE

Resolution: This message may indicate an attempt to obtain one or more titles fraudulently. Ensure Title Issue Date is correct on the jurisdiction's database and on the input record. If it is, no action is required. If not, undo the CSOT, then resubmit transaction with the correct data.

5.4.4 CSOT In Progress

In most cases, the VIN Pointer file does not allow updates to pointer records when a CSOT or CSOT Undo transaction is in progress for the record. The VIN Pointer file issues an error under either of the following conditions:

- If the CSOT is new and the CSOT flag on the VIN pointer record indicates a CSOT is already in progress
- or
- The CSOT flag indicates a CSOT Undo or corrective CSOT Undo transaction is in progress.

The jurisdiction receives one of the following errors:

505:CSOT IN PROGRESS**533:UNDO CSOT IN PROGRESS****537:CORRECTIVE UNDO ISSUED – WAITING FOR UPDATE**

Resolution: Ensure the CSOT, CSOT Undo or corrective CSOT Undo transaction completes. Refer to the Suspended Transactions section for more information on resolving suspended transactions. As needed, additional help is available from the AAMVA help desk. Once the CSOT transaction completes, retrieve information from the VIN pointer record to help determine whether the new CSOT transaction should still be processed. If so, ensure the CSOT message is correct and resend. If not, additional analysis is required. Evaluate the titling documents, VIN pointer data and the jurisdiction's database to determine the next action. If additional help is needed, call the AAMVA help desk.

5.4.5 CSOT Not In Progress

If the CSOT is resubmitted and the CSOT flag on the VIN pointer record indicates a CSOT is not in progress, the VIN Pointer file issues an error:

506:CSOT NOT IN PROGRESS

Resolution: Ensure the VIN (or Old VIN if VIN is not present) and Title Number are correct on the CSOT message. If needed, correct the data and resubmit. If the fields are correct, ensure the VIN pointer record is correct. The previous CSOT may have completed successfully, and the resubmitted CSOT may not be needed. If the VIN pointer record requires correction, research the record's history to determine the next action. A CSOT Undo followed by a new CSOT may be required to ensure both the current VIN pointer record and the history correspond to the titling actions taken by both the new and old SOTs.

5.4.6 Change State of Title: Warning On Replaced VIN

If the Old VIN or the VIN (when present) on the In-State Title Transfer or Change Data message matches a record on the Brand file that has brand code 43, NMVTIS returns a warning. Brand code 43 indicates the branding jurisdiction has changed the VIN for the vehicle and that a title should not be issued with the VIN that has been replaced.

543:BRAND 43 ISSUED:VIN SHOULD NOT BE USED

544:BRAND 43 ISSUED:OLD VIN SHOULD NOT BE USED

Resolution: Investigate further, even if a title has been issued. Brand code 43 often indicates that a vehicle with a VIN that matches the VIN in the In-State Title Transfer or Change Data message has been damaged and rebuilt. The branding jurisdiction assigns brand 43 to a VIN if the jurisdiction has determined the vehicle has sustained damage to the extent that it should not be rebuilt and titled, or if the jurisdiction knows the vehicle has been dismantled or destroyed. The VIN should no longer be associated with a titled vehicle. Because this situation implies fraud, the application and ownership documents should be examined closely.

5.4.7 Jurisdiction Data Availability

When the VIN Pointer file processes a CSOT transaction successfully, it determines if the old SOT can provide detailed vehicle and title data. If the old SOT does not support the transaction to provide the data, or if the old SOT has set the Jurisdiction Data Available Indicator to indicate it has purged the data, the old SOT returns a warning message on the State Vehicle Data Unavailable Response:

515:STATE IS NOT PARTICIPATING FOR THIS MESSAGE

530:JURISDICTION HAS PURGED OR ARCHIVED DETAIL

Resolution: The State Vehicle Data Unavailable Response completes the transaction. No further action is needed.

5.4.8 State-Specific Warnings

The data provided by some states to the VIN pointer file does not always match what is printed on the title document. If the previous SOT is New Jersey or New York, the title number on the document *may not* match the value returned from NMVTIS.

Many New Jersey title numbers print with 13 characters, but New Jersey stores 17 characters on their database (see the New Jersey entry in the State-Specific Issues section). If the previous SOT is New Jersey, the response includes a warning:

584:SOME NJ TITLE NUMBERS PRINT WITH 13 CHARACTERS

Resolution: No action is required. Use the title number from the VIN pointer file as needed to apply updates and corrections to VIN pointer records.

California and New York fill the title number field with the title issue date. California does not use a title number or similar number either on the title document or in the title database. New York privacy and security rules do not allow disclosure of NY title numbers on the VIN pointer file. Instead, California and New York put the title issue date in the Title Number field to create a unique record key (VIN-SOT-Title Number). If the previous SOT is California or New York, the response includes a warning:

585:MOST NY & ALL CA RECDS HAVE ISSUE DTE AS TTL NUM

Resolution: No action is required. Use the title number from the VIN pointer file as needed to apply updates and corrections to VIN pointer records.

Note: Because California and New York provide title issue date in the Title Number field, the VIN pointer file will process a Change State of Title if a match is found on either VIN/SOT/Title Number or VIN/SOT if the old SOT is California or New York. If more than one California or New York record has the VIN provided in the Change State of Title transaction, the transaction cannot be completed, and the VIN pointer file returns an error:

586:MORE THAN ONE MATCHING NY OR CA RECORD FOUND

Resolution: Resubmit the transaction using the correct value from the Title Number field on the VIN pointer record being transferred. To obtain the correct value for the Title Number field, perform a used vehicle inquiry using the VIN. More than one New York record will be returned. Verify that the title issue date on the title document represents the same date as shown in the Title Issue Date and Title Number fields on the response for the record being transferred. Select the New York record to be transferred and obtain the value from the Title Number field. Include that value in the Title Number field on the Change State of Title message and resubmit it.

5.5 CHANGE STATE OF TITLE: SPECIAL CONSIDERATIONS

5.5.1 New & Resubmitted CSOT Transactions

A CSOT transaction may be new or resubmitted. The two kinds of CSOT have the same content. The VIN Pointer file determines whether a CSOT is new or resubmitted by comparing the record key fields in the CSOT message to current and history records on the VIN Pointer file. A new CSOT transaction transfers the VIN Pointer record from the old SOT to the new SOT. If Old VIN, Old SOT and Old Title Number match a current record on the VIN Pointer file, the transaction is considered a new CSOT.

A jurisdiction may use a resubmitted CSOT to reinitiate a suspended transaction and enable the transaction to complete. When Old VIN, Old SOT and Old Title Number do not match a current VIN pointer record, the VIN Pointer file examines the message to determine if it is resubmitted. A CSOT message is resubmitted when VIN (or Old VIN if VIN is not present), SOT, and Title Number in the message match a current record on the VIN Pointer file and Old VIN, Old SOT and Old Title Number match the most recent history record.

A resubmitted CSOT does not change the vehicle or title data on the VIN pointer record. The VIN Pointer file receives the resubmitted CSOT, verifies the fields in the record and sends an Old State Vehicle Data Request to the old SOT.

See **Resolve Suspended Transactions** (on page 89) for more information on analyzing and resolving suspended transactions, including use of a resubmitted CSOT.

5.5.2 Suspended CSOT Transactions

If a delay or error occurs after the initial update but before the final update by the VIN Pointer file, the transaction is considered suspended. The delay or error may occur when transmitting a message or in processing after receiving a message. The CSOT flag indicates whether a CSOT is in progress or has generated an error. See **Resolve Suspended Transactions** (on page 89) to identify, analyze and resolve suspended CSOT transactions.

5.5.3 Change State of Title: Maintaining Title Data

NMVTIS requires that jurisdictions maintain VIN and Title Number on VIN pointer records so that they match the corresponding fields on the most recent title documents and records. Jurisdictions other than the State of Title must be able to inquire on a specific record using the State of Title and Title Number taken from the title document or record. A State of Title that uses State Title Key to access its records must also ensure that State Title Key in the VIN pointer record matches the state's title key field.

NMVTIS users must be able to verify a paper title document based on information from the VIN Pointer file and the State of Title's record. The state's record should match the title data. The VIN and title number on the VIN pointer record should match the state's record.

The make and model year from the input record are always included on the VIN pointer record. The values for make and model year should match the values on the jurisdiction's database. When possible, NMVTIS decodes the VIN to obtain values for make and model year to only verify that they comply with the NCIC standard for those elements.

AAMVA's policy for titling multi-stage vehicles is that the VIN should be the VIN from the first stage

frame or chassis, and the make and model year should be from the final stage. NMVTIS encourages jurisdictions to follow the policy. When reporting to the VIN Pointer and Brand files, however, jurisdictions should submit the VIN, make and model year associated with the issued title.

Because the AAMVA policy specifically addresses jurisdiction practice, there is no direct conflict between the VIN Pointer file process and the policy. Jurisdictions should follow AAMVA policy for multi-stage vehicles when issuing titles, when storing data internally and when responding to requests for title data. When updating the VIN Pointer and Brand files, jurisdictions should use the VIN, make and model year associated with the issued title.

5.5.4 Timing of the VIN Pointer Update

The jurisdiction should submit the CSOT transaction at the time in the jurisdiction's business process closest to the point when the previous title becomes invalid or non-negotiable. For example, if the jurisdiction considers the previous title invalid as soon as the titleholder submits a signed application for a new title, the jurisdiction should initiate the CSOT transaction as soon as possible after receiving the application. If the jurisdiction considers the previous title invalid once a new title is mailed, the jurisdiction should initiate the CSOT transaction at a point in the process that is very close to the time of mailing. Key data fields, VIN, Title Number, and State Titling Key (if used by the state), on the VIN Pointer file should match the active title. To support the variety of business practices jurisdictions require, NMVTIS allows jurisdictions to update either the VIN Pointer file or the jurisdiction's database first. To prevent problems, it is important that the two updates should occur as closely together as practical based on the jurisdiction's business practices, preferably within one hour.

5.5.5 Previous Titling Jurisdiction

In some cases, the previous titling jurisdiction is an agency of the U.S. federal government or another entity not included among the states, provinces and territories of the U.S., Canada or Mexico. If a vehicle's previous owner was a U.S. government agency, ownership is transferred on Standard Form 97, The United States Government Certificate to Obtain Title to a Vehicle, the previous titling jurisdiction is indicated as 'GS'. If ownership is transferred on Department of Treasury, Internal Revenue Service form 2435, Certificate of Sale of Seized Property, previous titling jurisdiction is indicated as 'IR'. If previous titling jurisdiction is indicated as 'OT', the previous jurisdiction is not included among the valid previous jurisdiction codes.

5.5.6 Number of Active Liens

The Inquiry message includes the count of active liens up to 98. A value of 99 in the lien count indicates that active liens exist but the count is not available to the responding jurisdiction's system for inclusion in the response.

5.6 CHANGE STATE OF TITLE: DUPLICATE VINS

After updating a VIN pointer record based on a CSOT transaction, NMVTIS checks the VIN to see if one or more records with the same VIN already exist. The VIN Pointer file allows multiple current title records to have the same VIN (each record must have a unique combination of VIN, State of Title and Title Number). When it detects a duplicate VIN, NMVTIS notifies the jurisdiction whose update created the duplicate and the jurisdictions (up to five)

that own current title records with matching VINs. The notification message indicates that a duplicate has been created, and the message contains the title information on each duplicate.

If before the update the VIN pointer record was marked as a duplicate with other records already on the file, NMVTIS determines whether or not the update resolved the duplication. If it did, NMVTIS notifies the jurisdictions involved that the duplication with the updated record was resolved.

For additional information on creation and resolution of duplicate VINs, see **Resolve Duplicate VINs** (on page 102).

5.7 CHANGE STATE OF TITLE: ADD A BRAND

If the jurisdiction applies one or more NMVTIS brands to the vehicle that are not already reflected on the Brand file, the jurisdiction should update the Brand file with each new brand. If the jurisdiction applies a brand to the new title and the brand already exists on the Brand file, the jurisdiction should not add the brand to the Brand file unless events or circumstances require applying the brand again.

For example, if the brand file includes a “flood damage” brand for a vehicle, the titling jurisdiction should not add a “flood damage” brand again unless the vehicle sustains a second occurrence of flood damage. See **Add a Brand** (on page 75) for the process for adding brands.

6 UNDO AN ADD TITLE

This procedure addresses how to update the VIN Pointer file when the jurisdiction wishes to remove a title record added with an Add Title transaction. This procedure should only be performed when the jurisdiction determines:

- The VIN pointer record should be removed and the title has not been issued
- The VIN pointer record should be removed, the title has been issued, but the jurisdiction is able to retrieve the title before any change to the title occurs
- The title is issued correctly, but the VIN pointer record is incorrect.

This procedure is not used to cancel or inactivate a title. If the vehicle moves to another jurisdiction, and that jurisdiction participates in NMVTIS, the VIN pointer file should be updated by the Change State of Title transaction. If the vehicle is retitled in the same jurisdiction, the VIN pointer file should be updated by the In-State Title Transfer transaction. In these cases the previous title data is moved to history, and the jurisdiction needs only to update its own system to cancel or inactivate the title. If the vehicle is retitled in a jurisdiction that does not participate in NMVTIS, the SOT on the VIN Pointer file remains the SOT for the purpose of NMVTIS. If the SOT inactivates the title on its database, the SOT's responses to NMVTIS inquiries reflect the correct status. No change to the VIN Pointer file is needed.

6.1 UNDO AN ADD TITLE: DEFINITIONS

- **Duplicate VIN** (on page 165)
- **New Vehicle** (on page 166)
- **VIN Pointer Record** (on page 168)

6.2 UNDO AN ADD TITLE: DESCRIPTION

If the jurisdiction creates a record on the VIN Pointer file using an **Add a Title** (on page 27) transaction, then wishes to remove the update, the jurisdiction performs the Add Title Undo transaction to reverse the update from the VIN Pointer file.

If the jurisdiction determines the title has been added to the VIN Pointer file in error and decides the added record has to be removed, the jurisdiction processes the undo of the VIN Pointer file update and reverses the update of its own title file. If the jurisdiction title file update is correct but the VIN pointer file update is incorrect, the jurisdiction should correct the VIN Pointer file by issuing the add title undo for the incorrect update, then reapplying the add title with the correct information. By issuing the add title undo then adding the new title with the correct information keeps the VIN Pointer file history in sync with the jurisdiction's title history file.

The jurisdiction should update its state database after the Add Title Undo Confirmation message has been received.

If the add undo transaction does not complete correctly, the jurisdiction should perform an inquiry to determine the status of the record and then update the VIN pointer record, if needed, to ensure its accuracy.

6.2.1 Undo an Add Title: Initiation & Requirements

To undo a record incorrectly added to the VIN Pointer file, the jurisdiction first performs the Add Title Undo transaction, then, if necessary, updates the jurisdiction's title database. The Add Title Undo message includes the following data:

- VIN
- State of Title (SOT)
- Title Number

6.2.2 Undo an Add Title: Outputs

The Add Title Undo transaction produces an Add Title Undo Confirmation message that indicates the transaction is successful, and the pointer record for the title is removed from the VIN Pointer file. The Add Title Undo Confirmation message may include warning messages that the jurisdiction should investigate. If error conditions exist, NMVTIS returns information on each error for the jurisdiction to investigate. If no confirmation or error message is received, the jurisdiction should contact the AAMVA help desk.

The Add Title Undo Confirmation contains the State Titling Key from VIN Pointer record that is deleted, if present.

6.3 PERFORM AN UNDO ADD TITLE

When undoing an added title record from the VIN Pointer file, the jurisdiction sends an Add Title Undo message. After processing the message, NMVTIS returns either the Add Title Undo Confirmation response when the update is successful or the Add Title Undo Error when the update is unsuccessful.

The Add Title Undo Confirmation includes the following data elements from the deleted VIN pointer record:

- VIN from the undo message sent by the jurisdiction
- SOT from the undo message sent by the jurisdiction
- Title Number from the undo message sent by the jurisdiction
- State Titling Key from the VIN pointer file before the undo, if present

For jurisdictions that use registration as proof of ownership, the State of Registration and Plate Number are sent in place of the SOT and Title Number.

The Add Title Undo Confirmation completes the update transaction.

6.4 UNDO ADD TITLE: ERRORS AND WARNINGS

During the update, NMVTIS may identify errors that cause the transaction to be rejected or possible issues or concerns that do not prevent the update but could indicate a need for additional investigation. All of the error and warning messages are described in the errors and warnings section of this document. This section highlights errors and warnings of particular concern when performing an undo transaction after adding a VIN Pointer record.

6.4.1 Undo an Add Title: Ensure VIN, SOT & Title Number are Valid

NMVTIS ensures the VIN Pointer file contains a record with the same combination of VIN, SOT, and title number as the Add Title Undo message. When the VIN Pointer file does not contain a record for the title, NMVTIS rejects the transaction and sends the following:

405: VIN/SOT/TITLE NUMBER NOT ON FILE

Resolution: First, ensure the VIN, SOT and title number are correct on the Add Title Undo message. If they are incorrect, make sure the record on the jurisdiction's title file is correct then resubmit the transaction with the corrected information. If they are correct but there is no VIN pointer record with data matching the undo message, the undo may have been submitted twice. Another possibility is that the Add Title message was submitted with a different VIN or Title Number.

To find out what exists on the VIN Pointer file, submit a Used Vehicle Inquiry with the VIN, SOT and Title Number. Including VIN/SOT/Title Number on the inquiry returns any record that matches that exact combination. Additionally, the inquiry will return any match on just the VIN, even if the SOT and Title Number differ. Finally, the VIN/SOT/Title Number inquiry will return any match on just the SOT/Title Number combination, even though the VIN may differ.

The VIN, SOT, and Title Number provided on the Used Vehicle Inquiry must match the values submitted on the Add Title transaction. Determine whether the VIN Pointer file contains a title record that should be removed from the file. If so, correct the Add Title Undo message and resubmit.

If the VIN Pointer file does not have a record that matches the record the jurisdiction is trying to remove, a broken pointer may have occurred or another jurisdiction may have issued a title to that vehicle. See **Resolve Suspended**

Transactions (on page 89) for additional information on broken pointers and how to repair them. Contact the AAMVA help desk for assistance as needed.

NMVTIS ensures the VIN Pointer file does not have a history record associated with record being removed with the Add Title Undo message. The Add Title Undo transaction removes the entire VIN pointer record from the VIN Pointer file. The existence of a history record indicates that the vehicle has been titled before. This can happen if another jurisdiction has added a VIN pointer record to the file in batch after the Add Title transaction was processed. Or, it could be that the update to the VIN pointer file was actually an in-state title transfer or a change state of title instead of an add title transaction. When a history record exists on the VIN Pointer file, the Add Title Undo is not allowed, since the undo would remove the VIN pointer record altogether from the VIN Pointer file. If a history record exists, it may be better to undo your VIN pointer record with an In-State Title Transfer/Change Data Undo (if the previous title was issued by your jurisdiction) or a Change State of Title Undo (if the previous title was issued by another jurisdiction). When the VIN Pointer file contains a history record for the title, NMVTIS rejects the transaction and sends the following:

420: UNDO INVALID – RECORD CONTAINS HISTORY

Resolution: First, ensure the VIN, SOT and title number are correct on the Add Title Undo message. If they are incorrect, make sure the record on the jurisdiction's title file is correct then resubmit the transaction with the corrected information. If the VIN, SOT and title number are correct, this may be an indication that another jurisdiction has titled the vehicle in batch with an earlier date, which causes the record to go to history. Another possibility is that the add title message was submitted with a different VIN or title number.

To find out what exists on the VIN Pointer file, submit a Vehicle History Inquiry with the VIN that was used on the Add Title Undo message. This will show the current VIN Pointer record and all history records associated with that VIN. Determine whether the VIN Pointer file contains a title record that should be removed from the file. If so, determine whether to submit an **Undo an Add Title** (on page 53), **Undo a Title Transfer or Data Change** (on page 57), or **Undo a Change State of Title** (on page 63) transaction. If the history record was added by in batch, contact the AAMVA help desk for assistance.

Contact the AAMVA help desk for assistance as needed in researching the cause, determining the other jurisdiction titling the vehicle, making the necessary notifications and determining the next steps.

6.4.2 Undo an Add Title: Errors Related to Change State of Title Flag

In most cases, the VIN Pointer file does not allow updates to pointer records when a CSOT or CSOT Undo transaction is in progress for the record. NMVTIS checks the change state of title (CSOT) flag to ensure no CSOT transaction is in progress. If a change state of title is in progress so that the Add Title Undo transaction cannot process successfully, the jurisdiction receives an error:

505: CSOT IN PROGRESS

Resolution: First, ensure the VIN, SOT and title number are correct on the Add Title Undo message. If they are incorrect, make sure the record on the jurisdiction's title file is correct then resubmit the transaction with the corrected information.

If the error is due to a CSOT in progress, wait until that transaction completes, then retrieve information from the VIN pointer record to help determine whether an Add Title Undo transaction should still be processed. If the CSOT was processed based on the title you are attempting to undo, you may want to contact the help desk in the new jurisdiction if there is any indication of document fraud.

If you need to process the Add Title Undo on a vehicle that another state has completed a CSOT transaction on, the new SOT must undo its CSOT before you can undo your Add Title. Contact the AAMVA help desk if you need assistance.

Sometimes a Change State of Title transaction does not complete normally, and the Change State of Title Flag remains set to a code that shows the transaction is still in progress. If you believe this is the case, contact the AAMVA help desk to have the Change State of Title flag reset.

NMVTIS checks the change state of title (CSOT) flag to ensure no CSOT Undo transaction is already in progress. If an undo change state of title is in progress it is an indication that a different jurisdiction has issued a title to the vehicle

and is in the process of reversing that transaction. The Add Title Undo transaction cannot be completed while the CSOT Undo is in progress, so you will get this error:

533: UNDO CSOT IN PROGRESS

Resolution: The CSOT Undo must complete before the Add Title Undo is submitted. If the error is due to CSOT undo in progress, wait until that transaction completes, then retrieve information from the VIN pointer record to help determine whether the Add Title Undo transaction should still be processed.

Sometimes an Undo Change State of Title transaction does not complete normally, and the Change State of Title Flag remains set to a code that shows the transaction is still in progress. If you believe this is the case, contact the AAMVA help desk to have the Change State of Title flag reset.

6.4.3 Undo an Add Title: Jurisdiction Data Available Indicator Warning

Jurisdiction Data Available Indicator is set to "A" when the jurisdiction is able to provide detailed vehicle and title data from the jurisdiction's database in response to an inquiry or to a CSOT transaction. Any of the jurisdiction's titles that may be negotiated should have a VIN pointer record, and the jurisdiction data should be available. In some cases, the jurisdiction may have archived data on a title and set the Jurisdiction Data Available Indicator to "P" for purged, if the title is for a vehicle that appears to have been inactive in the jurisdiction for some time. NMVTIS checks the Jurisdiction Data Available Indicator of the record for which you are processing the Add Title Undo.

If Jurisdiction Data Available Indicator on the record to be updated is not "A" for available, the jurisdiction receives a warning:

530: JURISDICTION HAS PURGED OR ARCHIVED DETAIL

Resolution: Verify the VIN, SOT, and Title Number on the Add Title Undo message are the correct key for the title to be undone. If not, correct and resubmit.

If the information on the Add Title Undo message was correct but returned this warning message, ensure the vehicle and title data are available on the jurisdiction's database, then set the Jurisdiction Data Available Indicator to "A" using the Set Purge Indicator transaction.

6.5 UNDO AN ADD TITLE: MAINTAINING TITLE DATA

To avoid a broken pointer situation, the jurisdiction removing a title using Undo Add Title must wait for the successful completion of the add title undo message before removing the title record from the jurisdiction title database.

6.6 UNDO AN ADD TITLE: DUPLICATE VINS

After updating a VIN pointer record based on an Add Title Undo transaction, NMVTIS checks the VIN to see if removing the pointer record has resolved one or more duplicate VINs. The VIN Pointer file allows multiple current title records to have the same VIN (each record must have a unique combination of VIN, State of Title and Title Number). If the VIN pointer record before the update was marked as being a duplicate with other records already on the file, NMVTIS determines if the removing the VIN pointer record resolved the duplication. If it did, NMVTIS notifies the jurisdictions involved that the duplication with the updated record was resolved.

For additional information on creation and resolution of duplicate VINs, see **Resolve Duplicate VINs** (on page 102).

6.7 UNDO AN ADD TITLE: REMOVE BRANDS

If in the process of adding the title, the jurisdiction applied one or more NMVTIS brands to the vehicle that were not already reflected on the Brand file, the jurisdiction should update the Brand file to remove the brands added. It is understood that new vehicles rarely require brands. (See **Undo (Remove) a Brand** (on page 81).)

7 UNDO A TITLE TRANSFER OR DATA CHANGE

This procedure addresses how to update the VIN Pointer file when the jurisdiction desires to reverse an in-state transfer of a title to a new owner or to reverse the modifications of a title record. This procedure should only be performed when the jurisdiction determines:

- The VIN pointer record should be removed and the previous record restored, and the new title has not been issued
- The VIN pointer record should be removed and the previous record restored, the title has been issued, but the jurisdiction is able to retrieve the title before any change to the title occurs
- The title was issued correctly or no title issuance was needed, but the VIN pointer record was updated incorrectly.
- This procedure is not used to cancel or inactivate a title. If the vehicle moves to another jurisdiction, and that jurisdiction participates in NMVTIS, then the VIN Pointer file will be updated by the Change State of Title process. If the vehicle is retitled in the same jurisdiction, The VIN Pointer file should be updated by the In-State Title Transfer transaction. In these cases the previous title data is moved to history, and the jurisdiction needs only to update its own system to cancel or inactivate the title.

7.1 UNDO A TITLE TRANSFER OR DATA CHANGE: DEFINITIONS

This section uses the following glossary terms:

- **Duplicate VIN** (on page 165)
- **Issuance** (on page 165)
- **Registered In Lieu Of Titling** (on page 167)
- **Title Transfer** (on page 167)
- **Used Vehicle** (on page 168)
- **VIN** (on page 168)
- **VIN Pointer Record** (on page 168)

7.2 UNDO A TITLE TRANSFER OR DATA CHANGE: DESCRIPTION

If the jurisdiction updates a record on the VIN Pointer file using an In-State Title Transfer or Change Data transaction, then wishes to remove the modification, the jurisdiction performs the In-State Title Transfer /Change Data Undo transaction to reverse the update from the VIN Pointer file

If the jurisdiction determines that a new title record has been updated incorrectly on the VIN Pointer file using an In-State Title Transfer or Change Data transaction and decides the update has to be reversed from the VIN Pointer file, the jurisdiction processes the undo of the VIN Pointer file update then reverses the update to its own file. If the jurisdiction issues registration in lieu of title, the jurisdiction should reverse the modification of the VIN Pointer file then reverse its own registration file update. If the jurisdiction title file update is correct but the VIN Pointer file update is incorrect, the jurisdiction should correct the VIN Pointer file by issuing the In-State Title Transfer /Change Data Undo transaction for the incorrect update, then reapplying the In-State Title Transfer or Change Data transaction with the correct information. Finally, if the jurisdiction applies a brand to the vehicle on the Brand file at the time of performing the In-State Title Transfer or Change Data transaction being reversed, the jurisdiction should determine if the newly added brand should be removed from the Brand file.

If the undo title transfer transaction does not complete correctly, the jurisdiction should perform an inquiry to determine the status of the record and then update the VIN pointer record, if needed, to ensure its accuracy.

7.2.1 Undo a Title Transfer or Data Change: Initiation & Requirements

To reverse the modification of a record on the VIN Pointer file, the jurisdiction performs the In-State Title Transfer/Change Data Undo transaction then, if necessary, updates the jurisdiction's title database. The In-State Title Transfer /Change Data Undo message contains data to identify the record to be changed, including:

- VIN
- State of Title
- Title Number

For states that use registration as proof of ownership, the State of Registration and the Plate Number are sent in place of the State of Title and the Title Number.

7.2.2 Undo a Title Transfer or Data Change: Outputs

When the In-State Title Transfer /Change Data Undo transaction processes successfully, the VIN Pointer file returns an In-State Title Transfer /Change Data Undo Confirmation message indicating the successful update. If the transaction is successful, the VIN pointer record is restored to reflect the previous vehicle and title information. The In-State Title Transfer /Change Data Undo Confirmation message may include warnings that the jurisdiction should investigate. If error conditions exist, NMVTIS returns information on the error for the jurisdiction to investigate. If no confirmation or error message is received, the jurisdiction should contact the AAMVA help desk.

The In-State Title Transfer /Change Data Undo Confirmation contains information to identify the updated record.

7.3 PERFORM AN UNDO TITLE TRANSFER OR DATA CHANGE

When reversing the update to a record on the VIN Pointer file, the jurisdiction sends an In-State Title Transfer /Change Data Undo message. After processing the message, NMVTIS returns either the In-State Title Transfer /Change Data Undo Confirmation, when the update is successful, or the In-State Title Transfer /Change Data Undo Error, when the update is unsuccessful.

The In-State Title Transfer /Change Data Undo Confirmation contains the record identification information from the undo message that the VIN Pointer file used to identify the pointer record to be removed. The data elements include:

- VIN from the undo message sent by the jurisdiction
- SOT from the undo message sent by the jurisdiction
- Title Number from the undo message sent by the jurisdiction
- State Titling Key from the VIN pointer file before the undo, if present

For jurisdictions that use registration as proof of ownership, the State of Registration and Plate Number are sent in place of the SOT and Title Number.

The In-State Title Transfer /Change Data Undo Confirmation also includes the CSOT Flag indicating whether a CSOT or CSOT Undo transaction is in progress for the VIN pointer record.

If the update process detects conditions that may require further review but that don't prevent a successful update, the response message includes warnings identifying the conditions.

The In-State Title Transfer /Change Data Undo Confirmation completes the successful undo transaction.

7.4 UNDO A TITLE TRANSFER OR DATA CHANGE: ERRORS AND WARNINGS

During the update, NMVTIS may identify errors that cause the transaction to be rejected or possible issues or concerns that do not prevent the update but could indicate a need for additional investigation. All of the errors and warnings are described in the errors and warnings section of this document. This section highlights errors and warnings of particular concern when performing a CSOT Undo transaction.

7.4.1 Undo a Title Transfer or Data Change: Ensure VIN, SOT & Title Number are Valid

The VIN, SOT, and Title Number are the unique key to each record on the VIN Pointer file. If the VIN, SOT and Title Number on the In-State Title Transfer /Change Data Undo message do not match an existing VIN pointer record, the jurisdiction receives an error:

405: VIN/SOT/TITLE NUMBER NOT ON FILE

Resolution: First, ensure the VIN, SOT and title number are correct on the In-State Title Transfer/Change Data Undo message.

If the VIN, SOT, and title number are incorrect on the In-State Title Transfer and Change Undo message, make sure the record on the jurisdiction's title file is correct then resubmit the transaction with the corrected information. If they are correct but there is no VIN pointer record with data matching the undo message, the undo may have been submitted twice. Another possibility is that the In-State Title Transfer / Change Title message was submitted with an different VIN or title number.

To find out what exists on the VIN Pointer file, submit the Used Vehicle Inquiry with the VIN, SOT, and Title Number. Including VIN/SOT/Title Number on the inquiry returns any record that matches that exact combination. Additionally, the inquiry will return any match on just the VIN even if the SOT and Title Number differ. Finally, the VIN/SOT/Title Number inquiry will return any match on just the SOT/Title Number combination, even though VIN may differ.

If the jurisdiction's database has already been updated, use the jurisdiction's previous database values for VIN and Title Number.

If the fields on the jurisdiction's database match the corresponding fields on the VIN Pointer file, correct the In-State Title Transfer /Change Data Undo message and resubmit.

If the VIN Pointer file does not have a record that matches the record on the jurisdiction's database, a broken pointer has occurred. Either the VIN pointer record or the record on the jurisdiction's database must be corrected. Ensure the jurisdiction's database and the VIN pointer record are both correct, then submit the In-State Title Transfer /Change Data Undo transaction. See **Resolve Suspended Transactions** (on page 89) for additional information on broken pointers and how to repair them.

The undo process causes the most recent history record associated the VIN pointer record to be restored. If no history record is found, the jurisdiction receives an error:

412:UNDO INVALID, NO POINTER HISTORY

Resolution: Ensure the fields on the In-State Title Transfer /Change Data Undo message are correct. If they aren't, make sure the record on the jurisdiction's title file is correct then correct the message and resubmit. If they are correct, check the VIN pointer record to determine if the undo has already been processed. If it has, no further action is required.

If the key on the In-State Title Transfer /Change Data Undo transaction is correct, and the undo has not already been processed, the original In-State Title Transfer /Change Data Undo may not have completed successfully. Investigate the processing and results of the In-State Title Transfer or Change Data transaction being undone, to identify the error and determine the resolution.

The undo process causes the most recent history record associated the VIN pointer record to be restored. If the key of the restored VIN pointer record, which consists of the VIN, State of Title, and Title Number, matches the key of a record on the VIN Pointer file other than the record being undone, the jurisdiction receives an error:

413:UNABLE TO UNDO – WILL CREATE A DUPLICATE TITLE

Resolution: Ensure the fields on the In-State Title Transfer /Change Data Undo message are correct. If they aren't, make sure the record on the jurisdiction's title file is correct then correct the message and resubmit. If they are correct, additional research is needed. Either the history record being restored is correct or the VIN pointer record with the matching VIN/SOT/Title Number is correct. Determine the proper action and update the VIN Pointer file.

The In-State Title Transfer /Change Data Undo transaction is designed to reverse an update performed by an In-State Title Transfer or Change Data transaction. For both transactions the jurisdiction performing the update should be the State of Title. The undo process restores the history VIN pointer record created by the In-State Title Transfer

or Change Data transaction. If the history record to be restored has a different state of title, the jurisdiction receives an error:

514:UNDO INVALID, HISTORY CONTAINS DIFFERENT SOT

Resolution: Ensure the fields on the In-State Title Transfer /Change Data Undo message are correct. If they aren't, make sure the record on the jurisdiction's title file is correct then correct the message and resubmit. If they are correct, investigate the processing and results of the In-State Title Transfer or Change Data transaction being undone. Determine the error and correct accordingly. The history record may have been created by a batch add transaction that was processed after the In-State Title Transfer and Change Data transaction, but before the In-State Title Transfer and Change Data Undo transaction. If it was, contact the AAMVA help desk to discuss the procedure for correcting the record.

7.4.2 Undo a Title Transfer or Data Change: Errors Related to Change State of Title Flag

In most cases, the VIN Pointer file does not allow updates to pointer records when a CSOT or CSOT Undo transaction is in progress for the record. NMVTIS checks the change state of title (CSOT) flag to ensure no CSOT or CSOT Undo transaction is in progress. If a CSOT or CSOT Undo transaction is in progress so that the In-State Title Transfer /Change Data Undo transaction cannot process successfully, the jurisdiction receives an error:

505:CSOT IN PROGRESS

533:UNDO CSOT IN PROGRESS

Resolution: First, ensure the VIN, SOT and title number are correct on the In-State Title Transfer /Change Data Undo message. If they are incorrect, make sure the record on the jurisdiction's title file is correct then resubmit the transaction with the corrected information.

If the error is due to a CSOT or CSOT Undo in progress, wait until that transaction completes, then retrieve information from the VIN pointer record to help determine whether the In-State Title Transfer /Change Data Undo transaction should still be processed. If a CSOT was processed based on the title you are attempting to undo, you may want to contact the help desk in the new jurisdiction if there is any indication of document fraud.

If the jurisdiction processing the undo is also the jurisdiction that initiated the uncompleted CSOT, the original In-state Title Transfer or Change Data transaction may have generated an error. If so, the undo transaction may not be required.

If the jurisdiction processing the undo is also the jurisdiction receiving back a title record from a CSOT Undo that is not complete, the CSOT Undo must complete before resubmitting a **Transfer Title within a Jurisdiction** (on page 34) or an **Undo a Title Transfer or Data Change** (on page 57) transaction.

7.4.3 Warning on VIN

If the VIN on the In-State Title Transfer /Change Data Undo message matches a record on the Brand file that has brand code 43, NMVTIS returns a warning. Brand 43 is applied to the old VIN by a jurisdiction when it assigns a new VIN to a vehicle. Brand 43 indicates that no vehicle should be titled using the old VIN. Brand code 43 often indicates that a vehicle with a VIN that matches the VIN in the In-State Title Transfer /Change Data Undo message has been damaged and rebuilt. The branding jurisdiction assigns brand 43 to a VIN if the jurisdiction has determined the vehicle has sustained damage to the extent that it should not be rebuilt and titled, or if the jurisdiction knows the vehicle has been dismantled or destroyed. The VIN should no longer be associated with a titled vehicle. Because this situation implies fraud, the application and ownership documents should be examined closely.

543:BRAND 43 ISSUED:VIN SHOULD NOT BE USED

Resolution: First, ensure the VIN, SOT and title number are correct on the In-State Title Transfer/ Change Data Undo message. If they are incorrect, make sure the record on the jurisdiction's title file is correct then resubmit the transaction with the corrected information.

If the VIN was correct in the In-State Title Transfer /Change Data Undo message, verify that the brand on the Brand file represents the vehicle you are dealing with. The new VIN for the vehicle associated with brand 43 can be found using the Vehicle History Inquiry. If the brand does represent the vehicle on your file, the VIN should be investigated for possible fraud.

If the brand does not apply to the vehicle you are dealing with even though the VIN matches, investigate the reason. This may require a call to the jurisdiction that submitted the brand record. If the brand is applied to the wrong VIN, work with the jurisdiction that applied the brand and with the AAMVA help desk to correct the brand record. If the VIN on the vehicle and the VIN on the brand record both appear to be correct but the vehicle is not the vehicle that was branded, continue with the In-State Title Transfer /Change Data Undo transaction.

7.4.4 Jurisdiction Data Available Indicator Warning

Jurisdiction Data Available Indicator is set to "A" when the jurisdiction is able to provide detailed vehicle and title data from the jurisdiction's database in response to an inquiry or to a CSOT transaction. Any of the jurisdiction's titles that may be negotiated should have a VIN pointer record, and the jurisdiction data should be available. In some cases, the jurisdiction may have archived data on a title and set the Jurisdiction Data Available Indicator to "P" for purged, if the title is for a vehicle that appears to have been inactive in the jurisdiction for some time. NMVTIS checks the Jurisdiction Data Available Indicator of the record for which you are processing the In-State Title Transfer /Change Data Undo.

If Jurisdiction Data Available Indicator on the record to be updated is not "A" for available, the jurisdiction receives a warning:

530:JURISDICTION HAS PURGED OR ARCHIVED DETAIL

Resolution: First, ensure the VIN, SOT and title number are correct on the In-State Title Transfer /Change Data Undo message. If they are incorrect, make sure the record on the jurisdiction's title file is correct then resubmit the transaction with the corrected information.

If the information on the In-State Title Transfer /Change Data Undo message was correct but returned this warning, ensure the vehicle and title data are available on the jurisdiction's database, then set the Jurisdiction Data Available Indicator to "A" using the Set Purge Indicator transaction.

7.5 UNDO A TITLE TRANSFER OR DATA CHANGE: SPECIAL CONSIDERATIONS

7.5.1 Undo a Title Transfer or Data Change: Maintain Title Data

NMVTIS requires that jurisdictions maintain VIN and Title Number on VIN pointer records so that they match the corresponding fields on the most recent title documents and records. Jurisdictions other than the State of Title must be able to inquire on a specific record using the State of Title and Title Number taken from the title document or record. A State of Title that uses State Title Key to access its records must also ensure that State Title Key in the VIN pointer record matches the state's title key field.

NMVTIS users must be able to verify a paper title document based on information from the VIN Pointer file and the State of Title's record. The state's record should match the title data. The VIN and title number on the VIN pointer record should match the state's record.

The make and model year from the input record are always included on the VIN pointer record. The values for make and model year should match the values on the jurisdiction's database. When possible, NMVTIS decodes the VIN to obtain values for make and model year to only verify that they comply with the NCIC standard for those elements.

AAMVA's policy for titling multi-stage vehicles is that the VIN should be the VIN from the first stage frame or chassis, and the make and model year should be from the final stage. NMVTIS encourages jurisdictions to follow the policy. When reporting to the VIN Pointer and Brand files, however, jurisdictions should submit the VIN, make and model year associated with the issued title.

Because the AAMVA policy specifically addresses jurisdiction practice, there is no direct conflict between the VIN Pointer file process and the policy. Jurisdictions should follow AAMVA policy for multi-stage vehicles when issuing

titles, when storing data internally and when responding to requests for title data. When updating the VIN Pointer and Brand files, jurisdictions should use the VIN, make and model year associated with the issued title.

7.5.2 When to Change, When to Undo

When correcting data on a VIN pointer record, the jurisdiction must decide whether to undo the previous transaction or to use the In-State Title Transfer or Change Data transaction. In addition to ensuring the VIN pointer record is correct, the action should match the jurisdiction's activity with regard to the title and title record. This enables the VIN Pointer file to reflect title history accurately.

In general, the choice of action depends on whether the jurisdiction issues a title. If, when changing the data, the jurisdiction issues a new title, the jurisdiction should use the In-State Title Transfer or Change Data transaction so that the VIN Pointer file history reflects the new title action. If the jurisdiction discovers an error after updating the VIN Pointer file but catches the error and corrects it before issuing the incorrect title, the jurisdiction should undo the update with an In-State Title Transfer/Change Data Undo transaction to the VIN Pointer file and redo it with the correct data.

In some cases, the jurisdiction is able to retrieve the incorrect title document within a short time and before a change to the title occurs. When this occurs, if the jurisdiction modifies its database record so that it does not reflect the title action, the jurisdiction should also undo the corresponding update to the VIN Pointer file and redo it to reflect the new title action.

7.6 UNDO A TITLE TRANSFER OR DATA CHANGE: DUPLICATE VINS

After updating a VIN pointer record based on an In-State Title Transfer/Change Data Undo transaction, NMVTIS checks the VIN to see if one or more records with the same VIN already exist. The VIN Pointer file allows multiple current title records to have the same VIN (each record must have a unique combination of VIN, State of Title and Title Number). When it detects a duplicate VIN, NMVTIS notifies the jurisdiction whose update created the duplicate and the jurisdictions (up to five) that own current title records with matching VINs. The notification message indicates that a duplicate has been created, and the message contains the title information on each duplicate.

If before the update the VIN pointer record was marked as being a duplicate with other records already on the file, NMVTIS determines if the update resolved the duplication. If it did, NMVTIS notifies the jurisdictions involved that the duplication with the updated record was resolved.

For additional information on creation and resolution of duplicate VINs, see **Resolve Duplicate VINs** (on page 102).

7.7 UNDO A TITLE TRANSFER OR DATA CHANGE: REMOVE A BRAND

If In-State Title Transfer or Change Data transaction being undone with this process caused the jurisdiction to apply one or more NMVTIS brands to the vehicle that are not already reflected on the Brand file, the jurisdiction should remove each brand added from the Brand file. The brand section of this document describes the process for removing brands.

8 UNDO A CHANGE STATE OF TITLE

8.1 UNDO A CHANGE STATE OF TITLE: DEFINITIONS

This section uses the following glossary terms:

- **Broken Pointer** (on page 165)
- **Corrective Undo**
- **Duplicate VIN** (on page 165)
- **Restored SOT** (on page 167)
- **VIN** (on page 168)
- **VIN Pointer Record** (on page 168)

8.2 UNDO A CSOT: DESCRIPTION

If the jurisdiction updates a record on the VIN Pointer file using a Change State of Title (CSOT) transaction, then wishes to remove the modification, the jurisdiction performs the Change State of Undo transaction (CSOT Undo) to reverse the update from the VIN Pointer file.

If the jurisdiction determines that a new title record has been updated incorrectly on the VIN Pointer file using a CSOT transaction and decides the update has to be reversed from the VIN Pointer file, the jurisdiction processes the undo of the VIN Pointer file update then undoes the update to its own file. If the jurisdiction issues registration in lieu of title, the jurisdiction should undo the CSOT on the VIN Pointer file then reverse its own registration file update. If the jurisdiction title file update is correct but the VIN Pointer file update is incorrect, the jurisdiction should correct the VIN Pointer file by issuing the CSOT Undo transaction for the incorrect update, then reapplying the CSOT transaction with the correct information. Finally, if the jurisdiction applies a brand to the vehicle on the Brand file at the time of performing the CSOT transaction being reversed, the jurisdiction should determine if the newly added brand should be removed from the Brand file.

The new SOT may initiate an Undo CSOT at any time, but if the transaction occurs more than 90 days after the Title Issue Date (VTIIDA) of the record being removed, the previous SOT may have purged its record. NMVTIS requires old SOTs to retain records replaced in a CSOT transaction for 90 days after the Title Issue Date (VTIIDA) of the new title record generated in the CSOT transaction. The 90 day rule also applies to records added via a load where the state has been reconciled as the most recent history. If a state becomes a participating state and is able to respond to unsolicited messages within 90 days of the title issue date, it must be able to respond to undo CSOT requests.

Normally, a CSOT Undo transaction occurs when the CSOT Flag is set to 'N', indicating there is no CSOT or CSOT Undo transaction in progress. A corrective CSOT Undo occurs when the CSOT Flag is set to 'E'. A corrective undo may be performed as a temporary measure to allow the restored SOT to correct VIN Pointer data.

8.2.1 Undo a CSOT: Initiation & Requirements

To reverse the modification of a record on the VIN Pointer file, the jurisdiction performs the CSOT Undo transaction then, if necessary, updates the jurisdiction's title database. The CSOT Undo message contains data to identify the record to be changed, including:

- VIN
- State of Title
- Title Number

For states that use registration as proof of ownership, the State of Registration and the Plate Number are sent in place of the State of Title and the Title Number.

8.2.2 Undo a CSOT: Outputs

When the CSOT Undo transaction processes successfully, the VIN Pointer file restores the pointer record to reflect the previous vehicle and title information and returns a CSOT Undo Confirmation message indicating the successful update. The CSOT Undo Confirmation message contains information to identify the updated record, and it may include warnings that the jurisdiction should investigate. If error conditions exist, indicating the transaction was unsuccessful, NMVTIS returns information on the error for the jurisdiction to investigate. If no confirmation or error message is received, the jurisdiction should contact the AAMVA help desk.

When a CSOT Undo message processes successfully, the VIN Pointer file sends a CSOT Undo Notification to the restored SOT so that the restored SOT can update its file by restoring the title record.

8.3 PERFORM AN UNDO CHANGE STATE OF TITLE

When reversing a CSOT update on the VIN Pointer file, the jurisdiction sends a CSOT Undo message. After processing the message, NMVTIS returns either the CSOT Undo Confirmation, when the update is successful, or the CSOT Undo Error, when the update is unsuccessful.

The CSOT Undo Confirmation contains the record identification information from the undo message that the VIN Pointer file used to identify the pointer record to be removed. The data elements include:

- VIN from the undo message sent by the jurisdiction
- SOT from the undo message sent by the jurisdiction
- Title Number from the undo message sent by the jurisdiction
- State Titling Key from the VIN pointer file before the undo, if present

For jurisdictions that use registration as proof of ownership, the State of Registration and Plate Number are sent in place of the SOT and Title Number.

The CSOT Undo Confirmation also includes the updated value of the CSOT Flag. The new value may indicate any of the following:

- The CSOT Undo is in progress in order to reverse and incorrect update.
- The corrective CSOT Undo is in progress in order to allow the restored SOT to correct its record.
- The restored SOT does not perform interactive updates, and the CSOT Undo transaction is complete.

If the update process detects conditions that may require further review but that don't prevent a successful update, the response message includes warnings identifying the conditions.

The CSOT Undo Confirmation completes the responsibility of the state that sent the CSOT Undo message.

After updating the pointer record, the VIN Pointer file normally sends a CSOT Undo Notification message to the restored SOT so that the restored SOT can update its file. The VIN Pointer file does not send the CSOT Undo Notification if the restored SOT is not authorized to receive the message, the restored SOT's data has been purged or the VIN pointer record has been reset to allow the restored SOT to update its file as part of a corrective undo process (the CSOT Flag is set to 'R'). The CSOT Undo Notification contains the following data from the update VIN pointer record":

- VIN
- SOT
- Title Number
- Jurisdiction Data Available Indicator
- State Titling Key

The restored SOT updates its file and sends a Restore SOT Confirmation message to the VIN Pointer file, containing:

- VIN
- SOT
- Title Number

If the restored SOT encounters an error, it responds with a CSOT Undo Notification Error message. Finally, if the VIN Pointer file encounters an error in processing the Restore SOT Confirmation, it responds to the restored SOT with a Restore CSOT Confirmation Error.

A successful Restore SOT Confirmation completes the CSOT Undo transaction.

8.4 UNDO A CSOT: ERRORS & WARNINGS

During the update, NMVTIS may identify errors that cause the transaction to be rejected or possible issues or concerns that do not prevent the update but could indicate a need for additional investigation. All of the errors and warnings are described in the errors and warnings section of this document. This section highlights errors and warnings of particular concern when performing a CSOT Undo transaction.

8.4.1 Errors Issued to the Undo SOT

The VIN, SOT, and Title Number are the unique key to each record on the VIN Pointer file. If the VIN, SOT and Title Number on the CSOT Undo message do not match an existing VIN pointer record, the jurisdiction receives an error:

405:VIN/SOT/TITLE NUMBER NOT ON FILE

Resolution: First, ensure the VIN, SOT and title number are correct on the CSOT Undo message.

If the VIN, SOT, and title number are incorrect on the CSOT Undo message, make sure the record on the jurisdiction's title file is correct, then resubmit the transaction with the corrected information. If they are correct but there is no VIN pointer record with data matching the undo message, the undo may have been submitted twice. Another possibility is that the CSOT message was submitted with a different VIN or title number.

To find out what exists on the VIN Pointer file, submit the Used Vehicle Inquiry with the VIN, SOT, and Title Number. Including VIN/SOT/Title Number on the inquiry returns any record that matches that exact combination. Additionally, the inquiry will return any match on just the VIN even if the SOT and Title Number differ. Finally, the VIN/SOT/Title Number inquiry will return any match on just the SOT/Title Number combination, even though VIN may differ.

If the jurisdiction's database has already been updated, use the jurisdiction's previous database values for VIN and Title Number.

If the fields on the jurisdiction's database match the corresponding fields on the VIN Pointer file, correct the CSOT Undo message and resubmit.

If the VIN Pointer file does not have a record that matches the record on the jurisdiction's database, a broken pointer has occurred. Either the VIN pointer record or the record on the jurisdiction's database must be corrected. Ensure the jurisdiction's database and the VIN pointer record are both correct, then submit the CSOT Undo transaction. See **Resolve Suspended Transactions** (on page 89) for additional information on broken pointers and how to repair them.

The undo process causes the most recent history record associated the VIN pointer record to be restored. If the key of the restored VIN pointer record, which consists of the VIN, State of Title, and Title Number, matches the key of a record on the VIN Pointer file other than the record being undone, the jurisdiction receives an error:

413:UNABLE TO UNDO – WILL CREATE A DUPLICATE TITLE

Resolution: Ensure the fields on the CSOT Undo message are correct. If they aren't, make sure the record on the jurisdiction's title file is correct then correct the message and resubmit. If they are correct, additional research is needed. Either the history record being restored is correct or the VIN pointer record with the matching VIN/SOT/Title Number is correct. Determine the proper action and update the VIN Pointer file.

The CSOT Undo transaction reverses an update performed by a CSOT transaction, restoring the history VIN pointer record created by the CSOT transaction. The VIN Pointer file does not find a history record to restore, the jurisdiction receives an error:

414:NO PREVIOUS CSOT PERFORMED

Resolution: Ensure the fields on the CSOT Undo message are correct. If they aren't, make sure the record on the jurisdiction's title file is correct then correct the message and resubmit. If they are correct, investigate the processing and results of the CSOT transaction being undone. It is likely the current pointer record was not created by a CSOT transaction. If it was, contact the AAMVA help desk to discuss the procedure for correcting the file.

In most cases, the VIN Pointer file does not allow updates to a pointer record when a CSOT or CSOT Undo transaction is in progress for the record. NMVTIS checks the change state of title (CSOT) flag to ensure no CSOT or CSOT Undo transaction is in progress. If a CSOT or CSOT Undo transaction is in progress so that the CSOT Undo transaction cannot process successfully, the jurisdiction receives an error:

505:CSOT IN PROGRESS

533:UNDO CSOT IN PROGRESS

537:CORRECTIVE UNDO ISSUED – WAITING FOR UPDATE

Resolution: First, ensure the VIN, SOT and title number are correct on the CSOT Undo message. If they are incorrect, make sure the record on the jurisdiction's title file is correct then resubmit the transaction with the corrected information.

If the error is due to a CSOT, CSOT Undo or corrective undo in progress, wait until that transaction completes, then retrieve information from the VIN pointer record to help determine whether the CSOT Undo transaction should still be processed.

If another state has submitted a CSOT based on the title you are attempting to undo, you may want to contact the help desk in the other jurisdiction to ensure both jurisdictions process the correct transactions and the VIN pointer record is accurate.

8.4.2 Warnings Issued to the Undo SOT

When a CSOT is completed, NMVTIS requires the old SOT to mark their record as inactive and retain the record for 90 days. After 90 days, the old SOT may purge the record. If a CSOT Undo is processed against the record after 90 days, the VIN Pointer file alerts the jurisdiction performing the CSOT Undo (the undo SOT) with a warning.

508:CSOT OVER 90 DAYS OLD

Resolution: If the CSOT being undone was performed within 90 days, ensure the CSOT Undo is being performed on the correct record. If not, then ensure the jurisdiction's files are correct. If appropriate, redo the CSOT that was incorrectly undone, correct the CSOT Undo and resubmit.

Jurisdiction Data Available Indicator is set to "A" when the jurisdiction is able to provide detailed vehicle and title data from the jurisdiction's database in response to an inquiry or to a CSOT transaction. Any of the jurisdiction's titles that may be negotiated should have a VIN pointer record, and the jurisdiction data should be available. In some cases, the jurisdiction may have archived data on a title and set the Jurisdiction Data Available Indicator to "P" for purged, if the title is for a vehicle that appears to have been inactive in the jurisdiction for some time.

NMVTIS checks the Jurisdiction Data Available Indicator of the record for which you are processing the CSOT Undo. If Jurisdiction Data Available Indicator on the record to be updated is not "A" for available, the undo SOT receives a warning:

530:JURISDICTION HAS PURGED OR ARCHIVED DETAIL

Resolution: First, ensure the VIN, SOT and title number are correct on the CSOT Undo message. If they are incorrect, make sure the record on the jurisdiction's title file is correct then resubmit the transaction with the corrected information.

If the information on the CSOT Undo message was correct but returned this warning, and if it appears the vehicle should have an active title record, contact the restored SOT to have the record reactivated.

8.4.3 Undo a CSOT: Errors & Warnings Issued to the VIN Pointer File

The restored SOT must find an exact match on the key data, (VIN and Title Number) in the CSOT Undo Notification. If there is no exact match, the restored SOT sends an error to the VIN Pointer file.

409:TITLE NOT ON FILE

415:VIN NOT ON FILE

513:VIN ON VEHICLE AND TITLE DO NOT MATCH

Resolution: Any of these errors indicates a suspended transaction. The AAMVA Help Desk works with the restored SOT and, if needed, the undo SOT to investigate the error. VIN, SOT and Title Number must be correct on the CSOT Undo Notification message. If they aren't correct, the VIN pointer record must be corrected before completing the transaction. Make the required corrections and have AAMVA resubmit the CSOT Undo Notification.

For additional information on suspended transactions, refer to the Resolving Suspended Transactions section.

If the matching record on the restored state's database indicates an active title, the state sends a warning to the VIN pointer file:

511:TITLE IS ACTIVE, UNDO CSOT INVALID

Resolution: If the matching record in the restored SOT's file is active, the state may have missed a previous notification that the vehicle and title moved to another state, or the state may have failed to mark the record after receiving the notification. Check to ensure the process for marking title records as surrendered to another state is operating correctly for the specific circumstances related to the record that caused the warning.

8.4.4 Errors Issued to the Restored SOT

Upon receiving the Restore SOT Confirmation from the restored SOT, the VIN Pointer file resets the CSOT Flag to indicate that the transaction is complete and no CSOT or CSOT Undo is in progress. If the flag on the record to be updated does not indicate a CSOT Undo in progress, the restored SOT receives an error:

538:UNDO CSOT NOT IN PROGRESS

Resolution: This error may indicate a suspended transaction. Ensure the VIN, SOT and Title Number in the Restore SOT Confirmation are correct. If not, correct them and resubmit. If they are correct, there is a discrepancy between the VIN pointer record and the restored SOT's record. Contact the AAMVA help desk to investigate the status and recent updates for the VIN pointer record.

For additional information on suspended transactions, see **Resolve Suspended Transactions** (on page 89).

8.5 UNDO A CSOT: SPECIAL CONSIDERATION

8.5.1 Undo a CSOT: Maintaining Title Data

NMVTIS requires that jurisdictions maintain VIN and Title Number on VIN pointer records so that they match the corresponding fields on the most recent title documents and records. Jurisdictions other than the State of Title must be able to inquire on a specific record using the State of Title and Title Number taken from the title document or record. A State of Title that uses State Title Key to access its records must also ensure that State Title Key in the VIN pointer record matches the state's title key field.

NMVTIS users must be able to verify a paper title document based on information from the VIN Pointer file and the State of Title's record. The state's record should match the title data. The VIN and title number on the VIN pointer record should match the state's record.

The make and model year from the input record are always included on the VIN pointer record. The values for make and model year should match the values on the jurisdiction's database. When possible, NMVTIS decodes the VIN to obtain values for make and model year to only verify that they comply with the NCIC standard for those elements.

AAMVA's policy for titling multi-stage vehicles is that the VIN should be the VIN from the first stage frame or chassis, and the make and model year should be from the final stage. NMVTIS encourages jurisdictions to follow the policy. When reporting to the VIN Pointer and Brand files, however, jurisdictions should submit the VIN, make and model year associated with the issued title.

Because the AAMVA policy specifically addresses jurisdiction practice, there is no direct conflict between the VIN Pointer file process and the policy. Jurisdictions should follow AAMVA policy for multi-stage vehicles when issuing titles, when storing data internally and when responding to requests for title data. When updating the VIN Pointer and Brand files, jurisdictions should use the VIN, make and model year associated with the issued title.

8.5.2 Undo a CSOT: Suspended Transactions & Broken Pointers

A broken pointer between the VIN Pointer file and the restored SOT will cause a CSOT Undo transaction to suspend. When this occurs, the broken pointer must be corrected before the CSOT Undo can be completed. **Resolve Suspended Transactions** (on page 89) describes the conditions, analysis and resolution of broken pointers and suspended transactions.

8.5.3 Resolving an Error at the Restored SOT

When the restored SOT sends an error to the VIN Pointer file, the restored SOT should recognize the situation and initiate analysis and resolution. When the resolution involves correction of a record at the restored SOT, the restored SOT should be able to make the correction and resend the Restore SOT Confirmation without a prompt from the VIN Pointer file.

8.6 UNDO A CSOT: DUPLICATE VINs

After updating a VIN pointer record based on a CSOT Undo transaction, NMVTIS checks the VIN to see if one or more records with the same VIN already exist. The VIN Pointer file allows multiple current title records to have the same VIN (each record must have a unique combination of VIN, State of Title and Title Number). When it detects a duplicate VIN, NMVTIS notifies the jurisdiction whose update created the duplicate and the jurisdictions (up to five) that own current title records with matching VINs. The notification message indicates that a duplicate has been created, and the message contains the title information on each duplicate.

If the VIN pointer record before the update was marked as being a duplicate with other records already on the file, NMVTIS determines if the update resolved the duplication. If it did, NMVTIS notifies the jurisdictions involved that the duplication with the updated record was resolved.

For additional information on creation and resolution of duplicate VINs, see **Resolve Duplicate VINs** (on page 102).

8.7 UNDO A CSOT: REMOVE A BRAND

If the CSOT transaction being undone with this process caused the jurisdiction to apply one or more NMVTIS brands to the vehicle that are not already reflected on the Brand file, the jurisdiction should remove each brand added from the Brand file. **Undo (Remove) a Brand** (on page 81) describes the process for removing brands.

9 BRAND PROCEDURES

This section describes how NMVTIS views and handles brands along with procedures for researching, adding and removing brands.

9.1 BRAND PROCEDURES: DEFINITIONS

This section uses the following glossary terms:

- **Brand**
- **Brand Event** (on page 165)
- **Brander** (on page 165)
- **Duplicate Brand** (on page 165)
- **Junk** (on page 165)
- **Jurisdiction** (on page 166)
- **Load** (on page 166)
- **Non-Repairable** (on page 166)
- **Originator**
- **Salvage** (on page 167)
- **SOT** (on page 167)
- **Standalone** (on page 167)
- **Transaction Originator**
- **Update** (on page 168)

9.2 BRAND BASICS

A brand is a mark on a record or document that is associated with a vehicle. It shows that the vehicle has received a form of damage (eg, flood damage) or to show other information that may affect the value of the vehicle (eg, odometer information). Jurisdictions print brands on title documents to provide a measure of protection to consumers, who may not otherwise know about damage to the vehicle or other conditions that may affect its value. Disclosure of damage or other brand events may affect a consumer's decision to buy a vehicle, or the price he or she is willing to pay for it. Disclosure of the brand event also gives the consumer the opportunity to require proof that the vehicle is safe to drive, before purchasing it.

In some cases, federal agencies may report conditions to be recorded on the brand file. Although these are not considered to be "brands", they do represent vehicle conditions that jurisdictions must consider when titling vehicles. As a result, these conditions are returned in response to inquiries along with brands posted by jurisdictions. The brand codes on these reports are different from jurisdiction brands, and the Brander Type and Brander Code reflect the agency posting the record.

Note: References to inquiries are for information on how NMVTIS data is used.

9.2.1 Brands on the Jurisdiction System & the NMVTIS Brand File

Brand information for a vehicle is stored in the NMVTIS brand file. Brands also may be stored by the jurisdiction on its title database. Because brands are recorded on the NMVTIS central file, any inquirer can see any brand that was applied to the NMVTIS brand file at any point in the vehicle's lifetime. This information is available to inquirers even if the brand is not carried forward on the new title document, which can occur, depending on jurisdiction laws. Brands are available to inquirers from the NMVTIS brand file even if the jurisdiction purges the brand from the jurisdiction database.

9.2.2 Information Recorded on the NMVTIS Brand File

The information recorded on the brand file includes:

- Identifying information on the vehicle: VIN, Make, and Model Year

- Identifying information on the brander: Brander Code
- Details on the brand: Brand Code, Brand Date
- Damage details for salvage and similar brand codes: Percent of Damage, Percent of Damage Type

9.2.3 Brander Reporting Requirements

In NMVTIS, a brander is defined as the entity that adds the brand to the brand file. Usually, the brander is a jurisdiction, but the brander could be federal agency.

Jurisdictions are required to report junk and salvage brands to the brand file, and may record other brands for which NMVTIS has a brand code defined. Jurisdictions should only report brands they apply. They should not report brands carried forward from other jurisdictions. This applies to the initial load of brands to the Brand file as well as to updates.

9.2.4 Jurisdictions' Brands may differ from NMVTIS Brands

Jurisdictions maintain brands in their internal systems in accordance with jurisdiction laws and procedures. Before implementing NMVTIS, the jurisdiction must map its internal brands to the NMVTIS brand code set and determine when a brand should update the NMVTIS brand file. The Brand file does not accept all NMVTIS brands. In general, the Brand file stores brands reflecting conditions that permanently affect the value of the vehicle. Some NMVTIS brands reflect time-limited or other types of conditions that are reflected on jurisdiction records but not stored on the Brand file.

In some cases, the jurisdiction brand may not have a corresponding brand in the NMVTIS brand code set. Usually, such brands are very specific to the jurisdiction or are events that the jurisdiction records as a "brand" but which do not meet the NMVTIS guidelines for recording brands on the brand file. The jurisdiction may request that AAMVA create a brand code to allow it to record the brand on the NMVTIS brand file, or the brand may only be recorded on the jurisdiction file. If the brand is only recorded on the jurisdiction file and there is no corresponding NMVTIS brand code, the brand will not appear in NMVTIS even though it may appear on the title document.

Sometimes jurisdictions will add brands to the NMVTIS brand file but will not create a brand on the jurisdiction database. For example, the Anti Car Theft Act requires jurisdictions to provide junk and salvage data to NMVTIS. This information is maintained in NMVTIS in the brand file. Many jurisdictions, however, do not create titles with salvage or junk brands. Instead, they create salvage or junk titles or certificates, which are ownership documents used instead of titles.

A brand record should be reported to the Brand file if all of the following apply:

- The vehicle matches the criteria for reporting to the VIN pointer file
- The condition of the vehicle matches a condition identified as a brand in NMVTIS (see Brand Code, data element VBRCOD in the data dictionary)
- The brand is not an exception to brand reporting (see the "Determine the Brand to Report" section below)

If the brand file identifies vehicle conditions not reflected on the title, it is recommended that the jurisdiction note on the title that other jurisdictions' brands exist.

9.2.5 Brands are Permanent

Brands are intended to be a permanent part of the vehicle record. Even if the damage is repaired, the brand should remain associated with the vehicle, since it shows a significant event at a certain point in time. Jurisdictions strive to maintain brands for the life of the vehicle by carrying forward brands to new title documents as they are issued.

The NMVTIS Brand file shows each event of damage (or other information that may affect its value) and the point in time when it is recorded by the jurisdiction or other brander. NMVTIS maintains brands for the life of the vehicle to reduce the incidence of title washing. Title washing occurs when a branded vehicle gets a title with no printed brand notation. This can happen, for example, if the vehicle moves to a new jurisdiction and the new jurisdiction has no brand corresponding to the previous jurisdiction's brand. Or the clerk in the new jurisdiction could misinterpret or overlook a brand printed on the surrendered title. Regardless of the cause, a clean title (i.e., washed title) could

falsely indicate to a consumer that no brand event had ever occurred, which could result in the consumer paying more for the vehicle than it is worth or unknowingly driving an unsafe vehicle. For this reason, brands on the NMVTIS Brand file should be removed only to correct an error.

A jurisdiction may remove a brand from its database or a title document for reasons supported by its laws and regulations. The only reason to remove a brand from the NMVTIS brand file is that the brand was put there by mistake, i.e., the branding event never occurred to the VIN. Some NMVTIS brands show a change in the status of the VIN. For example, the Rebuilt brand can be applied to a VIN that has previously been branded Salvage. The rebuilt brand is used when the jurisdiction knows the vehicle has passed anti-theft or safety inspections (or other jurisdiction-defined procedures). The NMVTIS brand file containing these brands for a VIN shows that it was branded salvage on one date and rebuilt on a subsequent date, so any inquirer can see that the vehicle has been declared roadworthy.

On rare occasions, brand codes in NMVTIS may be replaced or rendered inactive. The data dictionary gives specifics about any changes to the brand codes along with the date a change became effective. If a brand code is inactive, a jurisdiction cannot add any new brands using this code. The inactive code remains in the code set (shown as inactive) in case any old title documents or old brand records exist that show the old code. Any inquiry to NMVTIS will show the old code, enabling the inquirer to verify the information on the title document with the information in the system.

9.2.6 Salvage & Junk Brand Reporting Requirement

If the jurisdiction applies a salvage or junk brand to a VIN on its internal system, it must also update NMVTIS with the brand. Some jurisdictions do not create brands on title documents for salvage or junk events, but create salvage or junk certificates or titles. For NMVTIS, the creation of a salvage or certificate or title should also trigger the jurisdiction to add a salvage brand to the brand file. Similarly, the creation of a junk certificate or title should trigger the jurisdiction to add a junk brand to the brand file. Jurisdictions that have damage disclosure or similar laws but do not have a salvage law or process should report under other non-salvage brands, such as Disclosed Damage (brand code 51).

Vehicles that are designated salvage due to damage may be rebuilt to allow safe operation of the vehicle on the highways. Once a salvage vehicle is rebuilt and a jurisdiction approves it for operation on public roadways, the jurisdiction should record the rebuilt brand on the NMVTIS brand file, unless prevented by jurisdiction law. The salvage brand on the NMVTIS brand file shows that the vehicle has incurred significant damage. The rebuilt brand (showing a subsequent date) shows that the damage has been repaired. Even though the salvage status of the vehicle is not permanent, the brand is permanent on the NMVTIS brand file, since it records a significant event at a particular point in time.

9.2.7 Carrying Forward Brands to New Titles

A vehicle may have multiple brands applied to it during its lifetime. When a jurisdiction issues a title to a vehicle coming in from some other jurisdiction, it may roll brands from the old jurisdiction into its own files and carry the brands forward onto the new title. When a jurisdiction carries forward a brand from a previous jurisdiction that participates in NMVTIS, the new jurisdiction should NOT add the brand to the Brand file. Similarly, when a jurisdiction carries forward a brand from one of its own previous titles, the jurisdiction should NOT add the brand unless the jurisdiction knows it has not yet been added to the Brand file. If the jurisdiction were to carry forward a brand on a new title and submit the brand to the Brand file with the new title issuance date, the Brand file would add the brand record, causing an inaccurate brand history to be displayed.

For example, if a vehicle that is titled with a rebuilt brand is sold, when the new owner titles the vehicle, the rebuilt brand should NOT be added to the Brand file a second time with the new title issuance date as the brand date. Duplicate brands should not exist in the brand file. Brands should only be added to the brand file when a brand event occurs. If a jurisdiction cannot determine whether a brand represents a new brand event or is carried forward, the jurisdiction should submit the brand to the Brand file.

9.2.8 Duplicate Brands Not Allowed

A duplicate brand is created if more than one occurrence of a particular brand event is stored on the brand file for a particular vehicle. It is possible that a vehicle may incur more than one of the same kind of brand event at different points in time. To allow for this, the Brand file rejects a brand report only if the newly reported brand record matches an existing record on all four key elements: VIN, Brander Code, Brand Code and Brand Date. Recording each brand event should be done and is not "duplicating" a brand. However, two brand records that refer to the same brand event are duplicate brands.

For example, a vehicle in State A is wrecked on New Year's Eve, which causes State A to update the brand file with a salvage brand:

VIN	Brander	Brand Code	Date
VIN 1	State A	11	20011231
If the vehicle is rebuilt by January 30, and State A's laws allow, State A updates the brand file with a rebuilt brand:			
VIN 1	State A	09	20020130
VIN 1	State A	11	20011231
If the vehicle is wrecked again on February 2, State A updates the brand file with a new salvage brand. (This is not a duplicate, because it records a separate brand event.)			
VIN 1	State A	11	20020202
VIN 1	State A	09	20020130
VIN 1	State A	11	20011231

Note: If the vehicle moved to State B and State B carried forward the most recent salvage brand to the new title *and* State B updated the brand file with the carried forward salvage brand, this is a duplicate salvage brand. The brand is a duplicate because no new salvage event has occurred. (This should be avoided.)

9.2.9 Brand Data Ownership & Deleting Brands

Generally in NMVTIS, the source of the data in the central files controls update of the data. No other entity can modify the record. For brand records, this means that only the brander that put the brand record on the Brand file can delete it. However, disclosure of the data is based on the current state of title. For the purpose of disclosure, ownership of brand information travels with the VIN pointer record, so that the State of Title authorizes disclosure of all title (current and history) and brand information for any particular vehicle.

9.3 BRAND FILE TRANSACTIONS

The three brand functions that a jurisdiction can perform are:

- Brand Inquiry
- Add a Brand
- Undo (or remove) an Added Brand

Each of these functions has a corresponding NMVTIS transaction. These transactions may be integrated into the jurisdiction titling system or may be initiated from a standalone system (often used by the jurisdiction's help desk personnel). If the Add a Brand or Undo an Added Brand functions are implemented standalone, the Brand Inquiry must be implemented as well. Having Brand Inquiry as a standalone transaction or function is necessary when brands are issued outside of titling activity.

9.3.1 Brand File Transactions: Brand Inquiry

A jurisdiction can perform a Brand Inquiry transaction on a vehicle record at any time, including outside of titling activity. A Brand Inquiry can be done when investigating a problem with a title or brands to find all brands associated with a VIN. A Brand Inquiry should be performed before an Add Brand transaction, so that a duplicate brand is not added to the vehicle record.

A Brand Inquiry can return up to 40 brands for a vehicle record. Brands are listed in chronological order, with the most recent occurrence first. If there are more than 40 brands for a VIN, the jurisdiction must contact AAMVA's NMVTIS help desk to obtain information on the brands not returned. See **Brand Inquiry** (on page 73) for information on how a jurisdiction inquires on the brand file.

9.3.2 Brand File Transactions: Add a Brand

A jurisdiction can perform an Add Brand transaction on a vehicle record at any time, including outside of titling activity. Brands, however, can only be added by the Jurisdiction that is the current State of Title. Brands are added to the NMVTIS brand file when a new brand event occurs, not when a brand is being carried forward to a new title. See **Add a Brand** (on page 75) for information on how to add a brand to a vehicle for a Jurisdiction.

9.3.3 Brand File Transactions: Undo (Remove) a Brand

Although brands on the NMVTIS brand file are intended to be permanent, in rare instances jurisdictions will need to remove a brand. A brander can perform an Add Brand Undo transaction for the following reasons:

1. When no event requiring a brand occurred for this vehicle and a brand was added to the vehicle in error. The reasons this might have happened include:
 - Jurisdiction submitted the wrong VIN – therefore adding a brand to a different VIN than was intended.
 - Jurisdiction submitted the correct VIN, but added a brand when no event occurred requiring a brand.
 In either of these instances, the brander should remove the brand from the NMVTIS brand file.
2. When an event did occur requiring a brand for the vehicle, but the wrong brand and/or brand date was added. Because NMVTIS does not allow changes to a brand record, the incorrect record must be deleted and the correct record added. The reasons this might happen include:
 - Jurisdiction submitted the wrong brand code, resulting in an incorrect brand added to the NMVTIS brand file for the VIN.
 - Jurisdiction entered the wrong brand date, resulting in an incorrect brand date added to the NMVTIS brand file for the VIN.

In both of these instances, the brander first removes the incorrect brand from the NMVTIS brand file for the vehicle and then adds a record to the NMVTIS brand file with the correct brand, brand date, and VIN.

See **Undo (Remove) a Brand** (on page 81) for information on how a Jurisdiction removes a brand from the NMVTIS brand file.

9.4 BRAND INQUIRY

The Brand Inquiry is a transaction that allows a jurisdiction to retrieve brand data for a particular vehicle from the NMVTIS brand file.

A jurisdiction can perform a Brand Inquiry on a vehicle record at any time. The brand inquiry function is included in the New Vehicle Inquiry and Used Vehicle Inquiry. These inquiries are done as part of the titling process. The brand inquiry can also be done as a standalone process outside of the titling function. The inquiry can be initiated when gathering information about a vehicle or when researching a problem or question regarding the brands applied to a vehicle.

For online jurisdictions that have implemented the AMIE solution please refer to the NM08 Brand Inquiry process in the NMVTIS System Specification for technical information about this transaction. For online jurisdictions that have

implemented the web service solution please refer to the Vehicle Designation Inquiry - Service Description Document for technical information about this transaction.

If a brand inquiry does return all expected responses, resubmit the inquiry.

9.4.1 Brand Inquiry: Initiation & Requirements

The jurisdiction starts the Brand Inquiry transaction by sending a Brand Inquiry (IB) message to the NMVTIS brand file.

Required information for this transaction:

- VIN

9.4.2 Brand Inquiry: Outputs

The jurisdiction receives a response message that indicates whether the transaction was successful. If the transaction is successful and brands exist, the brands are returned to the inquirer. If error or warning conditions exist, NMVTIS returns information on the error or warning for the jurisdiction to investigate.

If no response or error message is received, the jurisdiction should contact AAMVA's NMVTIS help desk.

9.4.3 Perform a Brand Inquiry

The Brand Inquiry is usually initiated to research problems or questions with a vehicle's brand history. When a jurisdiction is going to perform either an Add Brand or an Add Brand Undo transaction, it should first perform a Brand Inquiry. Please refer to the Add Brand and Remove a Brand sections for procedures for adding or removing a brand from the NMVTIS brand file.

The jurisdiction does the following:

- Submit the required information on the Brand Inquiry message.

NMVTIS validates the Brand Inquiry message.

- If errors are found in the format or content of the request message, NMVTIS returns an error message containing a description of the error. The jurisdiction must identify the cause of the error and initiate processing to address the problem.
- If no errors are found that terminate processing, but NMVTIS identifies an unusual condition, NMVTIS may return a warning message on the response with information the jurisdiction should research for possible action.
- If NMVTIS does not encounter an error on the inquiry message, the jurisdiction receives a response message indicating that the inquiry was completed successfully. For online jurisdictions that have implemented the AMIE solution if no brand information was found for the VIN, the response message shows a match count of '00'. For online jurisdictions that have implemented the web service solution "no match situations" are represented as the Brand element being absent from the response payload.
- For online jurisdictions that have implemented the AMIE solution if a brand match is found for the vehicle record, the first 40 matches of brand data associated with the VIN are returned. If more than 40 matches are found, this fact will be indicated on the response message. The jurisdiction should then contact AAMVA's NMVTIS help desk to obtain information on those matches that weren't returned (matches 41 and above). For online jurisdictions that have implemented the web service solution there are no limitations as to the number of brand records included in the response.

Brands are returned in reverse chronological order based on Brand Date. If two brands were applied on the same date, the response to the brand inquiry returns them as they are located on the Brand file. For example, if salvage and rebuilt are applied with the same Brand Date, the rebuilt brand may appear before the salvage brand in the response even though the logical sequence of events would be for the salvage event to occur before the rebuilt event.

9.4.4 Brand Inquiry: Error Conditions

When the jurisdiction performs a Brand Inquiry, it could potentially receive an error message, indicating an error has occurred. Warnings could also be returned. This section contains information on errors specific to the Brand Inquiry process. See the Error Basics section for information on errors that are common to many processes.

ERROR 543: BRAND 43 ISSUED: VIN SHOULD NOT BE USED

Brand 43 has been applied to the VIN. Brand 43 is applied by a jurisdiction when it has assigned a new VIN to a vehicle. Brand 43 is assigned to the old VIN to show any inquirer that no vehicle should be titled using the old VIN.

Resolution: Research the brand and the VIN to ensure that any title issued or brand added to NMVTIS is applied to the correct VIN. Finding the new VIN associated with the replaced VIN—i.e., the one that has Brand (43) can be done using the VIN History Inquiry.

Note: If a Brand History Record w/Code 43 *is not* be returned to the state because there are Brand History Records with more recent Brand Date the Brand History Record w/Code 43 will be promoted to the 40th occurrence on the Brand Overflow Message.

9.4.5 Brand Inquiry: Special Considerations

9.4.5.1 Jurisdiction Submits a Brand Inquiry for a Vehicle Type not included in Vehicle Type List

Brand and title details are only maintained for certain vehicle types. Before issuing the request, you may want to check the type to ensure it is on the list of included vehicle types. See the Titled Vehicle Type (VTIVTP) in the *NMVTIS Online Specification* for a list of the types on the database. See also the VIN Pointer Logical Data Model description in the *NMVTIS Online Specification* for more detail on included and excluded vehicle types. (See **Additional Documentation** (on page 6).)

9.4.5.2 Jurisdiction Receives Duplicate Brands for Vehicle

See **Brand Basics** (on page 69) for more information about what constitutes a duplicate brand. If it is determined that the duplicate brand should be removed, you should perform the Remove a Brand function. (See **Undo (Remove) a Brand** (on page 81).)

9.4.5.3 Jurisdiction Receives Brand Information & the Pointer File has Duplicate VINs

Reviewing the make and model year will usually provide an indication of which brand belongs to which vehicle. As with the make and model year on the VIN pointer file, it is important to remember that for second-stage manufactured vehicles NMVTIS will store the make and model year associated with the issued title.

The jurisdiction receives an indicator showing that there are more than 40 brand matches for the vehicle selected and only the first 40 can be returned on the message (this only applies to online jurisdictions that have implemented the AMIE solution)

Contact AAMVA'S NMVTIS help desk to obtain information on the matches not returned (occurrences 41 and above).

9.5 ADD A BRAND

The Add Brand is a transaction that allows a jurisdiction to add a brand record for a particular VIN to the NMVTIS brand file.

A jurisdiction uses this procedure when it determines that the condition or circumstances of a vehicle or title should be reported to the NMVTIS brand file. See the *NM12 Add Brand* process in the *NMVTIS System Specification* for technical information about this transaction.

If an Add Brand transaction does not complete correctly, perform an inquiry to ensure the brand was added correctly. If it was, no further action is required. If the brand was not added correctly, undo the transaction and re-add the brand.

9.5.1 Add a Brand: Initiation & Requirements

Once a jurisdiction determines that the condition and circumstances of a vehicle or title match the definition of a brand in NMVTIS, it should report the brand to the NMVTIS brand file.

The jurisdiction starts the Add Brand transaction by sending an Add Brand (UB) message to the NMVTIS brand file.

Required information for this transaction:

- VIN
- Make
- Model Year
- Brander Code
- Brander Type
- Brand Code
- Brand Date

9.5.2 Add a Brand: Outputs

The jurisdiction receives a confirmation message that indicates whether the transaction was successful. If the transaction is successful, the brand is added to the NMVTIS brand file. If error or warning conditions exist, NMVTIS returns information on the error or warning for the jurisdiction to investigate.

If no confirmation or error message is received, the jurisdiction should contact AAMVA's NMVTIS help desk.

9.5.3 Add Brand Procedures

9.5.3.1 Determine the Brand to Report

Jurisdictions maintain brands in their internal systems in accordance with jurisdiction laws and procedures. Before implementing NMVTIS, the jurisdiction must map its internal brands to the NMVTIS brand code set and determine when, in its titling and branding process, to update the NMVTIS brand file. In some cases, the jurisdiction brand may not have a corresponding brand in the NMVTIS brand code set. Usually, such brands are very specific to the jurisdiction or are events that the jurisdiction records as a "brand" but which do not meet the NMVTIS guidelines for recording brands on the brand file. The jurisdiction may request that AAMVA create a brand code to allow it to record the brand on the NMVTIS brand file, or the brand may only be recorded on the jurisdiction file. If the brand is only recorded on the jurisdiction file, any inquirer on the VIN will see the jurisdiction brand code in the jurisdiction response to a used vehicle inquiry. This allows the inquirer to validate any brand printed on the paper title document.

In some cases, NMVTIS requires a brand be added to the NMVTIS brand file, but the jurisdiction does not create a brand on the jurisdiction database. Some jurisdictions create salvage and junk certificates rather than creating salvage and junk brands. These jurisdictions will update the NMVTIS brand file with salvage and junk brands whenever they create salvage or junk certificates.

When integrating NMVTIS with the jurisdiction titling processes, the jurisdiction automates the sending of brands to NMVTIS by identifying triggers for the process within the jurisdiction system and sending the appropriate information to NMVTIS. The jurisdiction system must convert the jurisdiction-specific code to the NMVTIS standard code before sending the update to NMVTIS.

Brands describing normal conditions and temporary conditions should not be sent to the NMVTIS brand file. These brands are:

- 00 – Clear
- 33 – Bond Posted

- 34 – Memorandum Copy
- 37 – Undisclosed Lien
- 68 – Actual Mileage
- 71 – Exempt from Odometer Disclosure
- 75 – Reading at Time of Renewal

9.5.3.2 Salvage Brands

Salvage brands recorded in the NMVTIS brand file are:

- 07 - Dismantled
- 11 - Salvage—Damage or Not Specified
- 16 - Salvage Retention
- 31 - Totaled
- 32 - Owner Retained
- 49 - Salvage—Stolen
- 50 - Salvage—Reasons Other Than Damage or Stolen

See Brand Codes. See also the *NMVTIS Online Specification* (see **Additional Documentation** (on page 6)) for brand codes and definitions.

The jurisdiction may provide an indicator of the amount of damage incurred by a vehicle when recording salvage brands. NMVTIS provides the Percent of Damage and the Percent of Damage Type fields to record damage severity. These fields are used in conjunction with each other – if one exists, then the other is required. The Percent of Damage shows the percentage of damage as determined by the branding jurisdiction based on its laws and regulations. The Percent of Damage Type shows whether the value in the Percent of Damage field is the reported value of damage incurred by the vehicle or a threshold level that triggers reporting in the jurisdiction. That is, if a jurisdiction records a salvage brand when damage reaches 80%, and any salvage code ‘11’ brand can be interpreted as the vehicle having incurred at least 80% damage, then the jurisdiction would use the Percent of Damage Type of ‘T’. This shows that the damage is recorded at a threshold level, not the reported value. If the jurisdiction records a salvage brand and puts the reported damage level in the Percent of Damage field, then the jurisdiction would use the Percent of Damage Type of ‘R’.

Note: Two additional brands that represent conditions similar to salvage but are legally different from salvage are 51-Disclosed Damage and 52 – Prior Non-Repairable/Repaired.

9.5.3.3 How to Add a Brand

The jurisdiction will do the following:

- Submit the required information on the Add Brand (UB) message.

NMVTIS validates the Add Brand message.

- If errors are found in the format or content of the UB message, NMVTIS returns an error message containing a description of the error. The jurisdiction must identify the cause of the error and initiate processing to address the problem.
- If no errors are found that terminate processing, but NMVTIS identifies an unusual condition, NMVTIS may return a warning message on the confirmation with information the jurisdiction should research for possible action. These conditions include possible data input errors that result in valid but questionable data and the presence on the brand file of a brand indicating the VIN should no longer be used.
- If the add function completes successfully, the brand information is added to the NMVTIS brand file and a confirmation message is returned to the jurisdiction.

9.5.4 Add a Brand: Error Conditions

When the jurisdiction performs an Add Brand Undo transaction, it could potentially receive an error message, indicating an error has occurred. Warnings could also be returned. This section contains information on errors specific to the Add Brand Undo process. See the Error Basics section for information on errors that are common to many processes.

9.5.4.1 Add a Brand: Error Conditions & Warnings

ERROR 306: CODE NOT ALLOWED FOR THIS REPORTER

When the jurisdiction performs an Add Brand transaction, it could potentially receive an error message, indicating an error has occurred. Warnings could also be returned. This section contains information on errors of particular concern when adding a brand. For errors and warnings not mentioned here, see Errors and Warnings section.

Some brands are limited to specific reporting agencies. For example, only the U.S. Department of Transportation, which is responsible for the CARS program, may post brand codes '90' and '91'.

Resolution: Contact AAMVA regarding the correct code to report.

ERROR 427:DUPLICATE BRAND ON FILE

Only one occurrence of a brand can be recorded on the NMVTIS brand file. If the VIN, Brander Code, Brand Code, and Brand Date on the Add Brand message are the same as a record that already exists on the brand file, then an error is returned.

Resolution. Determine whether a brand needs to be added to the NMVTIS brand file. If so, send an Add Brand transaction to the brand file containing the correct data.

WARNING 543: BRAND 43 ISSUED: VIN SHOULD NOT BE USED

Brand 43 is applied by a jurisdiction when it has assigned a new VIN to a vehicle. Brand 43 is applied to the old VIN, to show any inquirer that no vehicle should be titled using the old VIN. If any jurisdiction tries to add a brand to the old VIN, the brand file is updated with the new brand, but a warning message is returned.

Resolution: Take steps to ensure that assigning a new brand to the old, inactive VIN is appropriate. If so, no action is needed. If the new brand was added in error, remove the brand from the NMVTIS brand file. Perform a **Brand Inquiry** (on page 73) to determine the new VIN associated with the replaced VIN (i.e., the one that has Brand 43). See **Undo (Remove) a Brand** (on page 81) for details on removing a brand from the NMVTIS brand file.

9.5.4.2 Errors in the "Brander" field

ERROR 526:BRANDER TYPE INCORRECT FOR BRANDER

The Brander Type on the Add Brand message should be 'S' for jurisdictions. This is compared by the NMVTIS brand file to a table that identifies jurisdictions.

Resolution: Change the Brander Type in the message to 'S' and resend it to the NMVTIS brand file.

ERROR 529:MESSAGE ORIGINATOR IS NOT THE BRANDER

NMVTIS checks to see that the jurisdiction that sends the Add Brand message to the NMVTIS brand file is the same as the jurisdiction that is identified in the Add Brand message (in the Brander Code field).

Resolution: Change the Brander Code to your jurisdiction code and resend the message to the NMVTIS brand file.

ERROR 564:BRANDER INACTIVE

The brander must be defined as an active brander within NMVTIS to do the Add Brand transaction.

Resolution: Contact AAMVA's NMVTIS help desk.

9.5.5 Special Considerations

9.5.5.1 Replacing a VIN and Using Brand Code 43

Some situations require a jurisdiction to issue a new VIN for a vehicle. Examples may include:

- A damaged vehicle that is significantly altered when it is rebuilt - When titling a rebuilt vehicle, a jurisdiction may determine that the vehicle has been altered enough to require replacing the VIN. The jurisdiction retires the old VIN and applies a new VIN to the rebuilt vehicle. The old VIN should never be used on another vehicle or title.
- A vehicle that has had its VIN plate stolen - When a VIN plate is stolen and the jurisdiction issues a new title, the jurisdiction also issues a new VIN, and the title carries the new, jurisdiction-assigned VIN.
- A VIN that was entered incorrectly so that the VIN is invalid.

When you assign a new VIN because the vehicle sustained extensive damage, because the VIN plate was stolen or for a similar reason, you should report Brand 43 - VIN Replaced By a New State-Assigned VIN, to the brand file. When a VIN is corrected brand 43 should be issued only if the incorrect VIN will never be assigned to another vehicle. For example, if a new vehicle is title from the wrong paperwork, the VIN should be corrected, but the incorrect VIN properly applies to another vehicle; brand 43 should not be issued. In addition, all brands for the old VIN that apply to the new VIN should be carried forward.

Perform a brand inquiry using the old VIN. After receiving the response from the brand file, evaluate each brand to ensure that it applies to the vehicle with the new VIN. Record all applicable brands on the jurisdiction database. Determine which brands should be recorded on the NMVTIS brand file and add them using the new, state-assigned VIN.

9.5.5.2 Adding Brand 78

Brand 78 – Rectify Previous Exceeds Mechanical Limits Brand is used when a previous SOT has recorded a **Brand 72 – Exceeds Mechanical Limits** on the NMVTIS brand file for a VIN and the current SOT receives new information that shows that the brand 72 should not have been applied. This can create problems for the vehicle's owner if an incorrect odometer brand is shown on the NMVTIS and/or jurisdiction brand file, i.e., the owner may not be able to sell the vehicle for its true value due to the existence of the brand.

The first step that the current SOT should take is to contact the old SOT to see if it can remove the brand 72. If so, the current SOT should contact AAMVA's NMVTIS help desk to get permission for the old SOT to remove the brand (i.e., the old SOT applied the brand 72, but is no longer the SOT). See the Remove a Brand section for information on how to remove the incorrect brand from the brand file. This path, if possible for the old and current SOTs, fixes the problem of an incorrect brand 72 being on the NMVTIS brand file.

In some cases, the old SOT is legally or procedurally unable to remove the brand 72 (e.g., the information that it based the brand on was correct at the time, and laws or procedures prohibit the removing of the brand 72). In this situation, the current SOT can apply brand 78 – Rectify Previous Exceeds Mechanical Limits Brand. This allows the SOT to provide information to the NMVTIS brand file to show the correct status of the odometer (and not penalize the consumer). Brand 78 is applied by the new SOT (never the jurisdiction that issued the 72) to describe this sequence of events. There should never be a brand 78 without a brand 72.

9.5.5.3 Odometer Reading at Time of Renewal (Brand 75)

This brand should not be provided to the NMVTIS brand file. It can be provided by the SOT on the jurisdiction response to an inquiry, to show that the odometer reading on the jurisdiction response and/or the VIN pointer file is the value recorded at the time of registration renewal, rather than the original VIN recorded at the time of title issuance.

9.5.5.4 Recording Gray Market Brands

Gray market vehicles are ones that were manufactured for use outside the United States and have been brought into the U.S. Brand 45 – not in compliance – should be used for vehicles that are being allowed to be driven in the U.S. prior to final compliance with federal standards for emissions and safety. Once compliance is achieved, brand 46 – in compliance – should be added to the NMVTIS brand file for the VIN.

9.5.5.5 Duplicate Brands

A duplicate brand exists when more than one occurrence of a particular brand event is stored on the brand file for a particular vehicle (see the Brand Basics section for more details on duplicate brands). Duplicate brands are undesirable, since they indicate more damage or unusual situations have been incurred by the VIN than is actually true. This can harm the owner, in that he or she may be unable to sell the vehicle for its true value. Duplicate brands are most likely to be added to the NMVTIS brand file when a vehicle enters the jurisdiction from another jurisdiction, and brands are carried forward to the new title.

To avoid adding duplicate brands to the NMVTIS brand file, review the results of the Used Vehicle Inquiry, and look for brand data. Brands returned on the Used Vehicle Inquiry should match the brands shown on the title document that is provided with the new application for title. These brands can be carried forward to the new title document and to the new title record created on the jurisdiction database, you should not add them again to the NMVTIS brand file.

9.5.5.6 Branding Unrecovered Stolen Vehicles

Some jurisdictions require that an insurance company take title to a vehicle if it pays a theft claim. The jurisdiction may or may not print a title document, but it will create a title record on its database that shows the insurance company has acquired ownership pursuant to a settlement based on the theft of the vehicle. In this case, the jurisdiction should add the Brand 49 – Salvage Stolen to the NMVTIS brand file at the time that the title record is created on its database.

9.5.5.7 Branding Recovered Stolen Vehicles

Recovered theft notations may be added to the NMVTIS brand file in a few different ways, depending on the laws and procedures of the jurisdiction:

- **Jurisdiction may add Brand 36 – Recovered Theft** to the NMVTIS brand file for the VIN. If laws and procedures allow this brand to be used, it is recommended that brand 36 be added to the NMVTIS brand file.
- **Jurisdiction may add Brand 11 – Salvage Damage** to the NMVTIS brand file. Add this brand if the damage to the recovered vehicle is assessed and found to meet your jurisdiction's definition of salvage due to damage. If you had added brand 49 – Salvage Stolen at the time of creation of a title record to show the insurance company acquiring title pursuant to paying a theft claim, then you must first remove the brand 49 – Salvage Stolen brand from the NMVTIS brand file. You then add the brand 11 – Salvage Damage to the NMVTIS brand file, including the appropriate values for Percent of Damage and Percent of Damage Type.
- **Jurisdiction may modify Brand 49 – Salvage Stolen** to show damage information. If damage is such that it fits your jurisdiction's definition of salvage due to damage, you could remove the brand 49 – Salvage Stolen from the NMVTIS brand file and add a brand 11 – Salvage Damage to the NMVTIS brand file (see above). You would add the damage information to the brand 49 – Salvage Stolen record if the damage is assessed, but found to be less than the amount that triggers the brand 11 – Salvage Damage. To add the damage information to the brand 49, you first remove the brand 49 from the NMVTIS brand file, then add it back again with the appropriate values for Percent of Damage and Percent of Damage Type.

9.5.5.8 Handling Salvage & Rebuilt Vehicles with the Same Date

Some jurisdictions apply salvage brands to the NMVTIS or jurisdiction brand files at the same time as they apply the rebuilt brands. When an inquirer requests information on that VIN, the brand response shows the same date for the salvage and rebuilt brands. This should be interpreted as the salvage event occurring first, followed by the rebuilt event.

9.5.5.9 CARS Program Vehicles

The federal CARS program administered by the National Highway Traffic Safety Administration (NHTSA) reports vehicles that are being considered under the program or have been accepted under the program. Brand codes 90 (**Pending Junk Automobile - CARS.gov**) and 91 (**Junk Automobile - CARS.gov**) reflect these conditions.

Pursuant to the Consumer Assistance to Recycle and Save Act of 2009 (CARS) a vehicle accepted as a CARS vehicle is incapable of operating on public streets, roads, and highways. The vehicle has no value except as a source of parts or

scrap, shall be crushed or shredded within a specified time period (including the engine block), and shall not be exported prior to crushing or shredding.

9.6 UNDO (REMOVE) A BRAND

The Undo Add Brand transaction (also referred to as "Remove a Brand") removes a brand from the NMVTIS brand file for a particular VIN.

There are three occasions that warrant removing a brand from the NMVTIS brand file:

- When no event requiring a brand occurred for the vehicle and a brand was added to the NMVTIS brand file in error.
- When an event did occur requiring a brand for the vehicle, but the wrong brand and/or wrong brand date was added to the NMVTIS brand file.
- When a brand is added to the NMVTIS brand file to show some salvage event, and damage is assessed at a later point in time.

Prior to removal of any brand, the brander should ensure that removing the brand is the appropriate action to take. If it is determined that a brand should be removed from the NMVTIS brand file, the brander (and only the brander that put the brand on the file) can remove it. The brander performs an Undo Add Brand transaction to remove the brand from the Brand file. See NM13 Add Brand Undo process in the *NMVTIS Online System Specification* for technical information about this transaction. If the vehicle is titled in another jurisdiction at the time the brand is removed, the brander must notify the current SOT and any intervening SOTs of the brand removal.

If the Undo a Brand transaction does not complete correctly, perform an inquiry to ensure the brand is no longer on the file. If it is not on the file, no further action is needed. If it is on the file, perform an Undo a Brand transaction again to remove the record.

9.6.1 Undo a Brand: Initiation and Requirements

The jurisdiction starts the Add Brand Undo transaction by sending an Add Brand Undo (DB) message to the NMVTIS brand file.

Required information for this transaction:

- VIN
- Brand Code
- Brander Code
- Brander Type
- Brand Date

9.6.2 Undo a Brand: Outputs

The jurisdiction receives a confirmation message that indicates whether the transaction was successful. If the transaction is successful the brand is removed from the NMVTIS brand file. If error or warning conditions exist, NMVTIS returns information on the error or warning for the jurisdiction to investigate.

If no confirmation or error message is received, the jurisdiction should contact AAMVA's NMVTIS help desk.

9.6.3 Undo a Brand: Procedures

9.6.3.1 When to Remove a Brand

You must remove a brand from the NMVTIS brand file in these instances:

1. If no event requiring a brand occurred for this vehicle and a brand was added to the vehicle in error. The will occur if:

- The jurisdiction submitted the wrong VIN – therefore a brand was added to a different VIN than was intended.
 - or
 - The jurisdiction submitted the correct VIN, but added a brand when no event occurred requiring a brand.
- In either of these instances, the jurisdiction must remove the brand from the NMVTIS brand file.
2. If an event did occur requiring a brand for the vehicle, but the wrong brand and/or brand date was added. This will occur if:
 - The jurisdiction submitted the wrong brand code, resulting in an incorrect brand added to the NMVTIS brand file for the VIN.
 - or
 - The jurisdiction entered the wrong brand date, resulting in an incorrect brand date added to the NMVTIS brand file for the VIN.

In both of these instances, the first step is for the jurisdiction to remove the incorrect brand from the NMVTIS brand file for the VIN. The second step is for the jurisdiction to add a record to the NMVTIS brand file with the correct brand, brand date, and VIN.
 3. If the jurisdiction needs to add damage information to an existing salvage brand record. This will occur if:
 - The jurisdiction had previously applied a brand 49 – Salvage Stolen to the NMVTIS brand file, when the insurance company took title to the vehicle pursuant to settling a damage claim. Then, when the vehicle is recovered, damage is assessed.
 - or
 - The jurisdiction may remove the brand 49 and add a new brand 49 record containing the damage information. Or, the jurisdiction may remove the brand 49 and add a new brand 11 – Salvage – Damage containing the damage information.

9.6.3.2 Synchronize a Jurisdiction's Database with NMVTIS

Some jurisdictions may opt to store brand information in their own databases, independent of NMVTIS. It is important to the inquirer and consumer that the jurisdiction's database is synchronized with NMVTIS. When a jurisdiction is about to perform an Undo Add Brand transaction, it should locate the brand on its own database and make the correction.

Note: It is also possible for the jurisdiction to choose to have its database contain a brand that is not on the NMVTIS brand file.

If the jurisdiction's database is correct but the NMVTIS brand file is incorrect, the jurisdiction can correct the NMVTIS brand file by issuing an Undo Add Brand transaction. A standalone Undo Add Brand process allows a brand correction to be made independent of a jurisdiction's database change.

9.6.3.3 How to Remove a Brand

To remove a brand, a Jurisdiction must do the following:

1. Submit the required information on the Add Brand Undo (DB) message.
NMVTIS then validates the Undo Add Brand message.
 - If errors are found in the format or content of the DB message, an error message is returned containing a description of the error. The Jurisdiction must identify the cause of the error and initiate processing to address the problem.
 - If no errors are found that terminate processing, but NMVTIS identifies an unusual condition, NMVTIS may return a warning message on the confirmation with information the Jurisdiction should research for possible action.
 - If the brand is found for the VIN provided in the DB message, the brand is removed from the NMVTIS brand file.
2. After removing a brand, if the vehicle is titled in another Jurisdiction, the brander must notify the current SOT and any intervening SOTs that the brand has been removed.

3. After the Jurisdiction successfully removes a brand from the NMVTIS brand file for a vehicle record, the Jurisdiction can, if appropriate, add a correct brand back to the NMVTIS brand file. Please refer to the Add Brand section for details on adding a brand to the NMVTIS brand file.

9.6.4 Undo a Brand: Error Conditions

When the jurisdiction performs an Undo Add Brand Undo transaction, it could potentially receive an error message, indicating an error has occurred. Warnings could also be returned. This section contains information on errors specific to Undo Add Brand Undo. See **NMVTIS Errors & Warnings** (on page 123) for information on errors common to many processes.

ERROR 424: BRAND NOT ON FILE

To remove a brand from the NMVTIS brand file, you must provide the VIN, Brander Code, Brand Code, and Brand Date used when adding the brand to the NMVTIS brand file. NMVTIS matches all four fields against the brand file record. If NMVTIS does not find a record that matches on all four fields, NMVTIS could return this error.

Resolution: The Brand Inquiry transaction can be used to get the correct data to be used in the Remove a Brand process.

ERROR 529: MESSAGE ORIGINATOR IS NOT THE BRANDER

Only the jurisdiction that added the brand to the NMVTIS brand file may remove it. If the jurisdiction wishing to remove the brand is not the brander, NMVTIS returns this error. An additional rule of NMVTIS is that only the current SOT can remove a brand from the NMVTIS brand file. This rule is enforced procedurally rather than via an automated edit. These rules imply that the current SOT will get this message when it tries to remove a brand applied by a previous SOT.

Resolution: Contact the brander's Help Desk to initiate research into whether it is appropriate for the brand to be removed. If it is determined that the brand should be removed, only the brander is allowed to remove it. If the brander is not the current SOT, contact AAMVA's NMVTIS help desk.

9.6.5 Remove a Brand: Special Considerations

9.6.5.1 Jurisdiction Notified of over 40 Brand Matches for Vehicle & the Message can Only Return the First 40

The brand response messages (for jurisdictions that have implemented the AMIE approach) have a limit of 40 brand records. The Jurisdiction is notified in the brand response if over 40 brand matches for the vehicle have been found. For jurisdictions that have implemented the web services approach there are no restrictions as to the number of brand records being returned.

Contact AAMVA'S NMVTIS help desk to obtain information on the matches not returned (occurrences 41 and above).

9.6.5.2 Jurisdiction Removes the Wrong Brand on a Vehicle

Perform an Add a Brand transaction to add the incorrectly removed brand back into the NMVTIS brand file. (See **Add a Brand** (on page 75).)

9.6.5.3 Jurisdiction Removes Brand after Vehicle is moved to Another Jurisdiction

NMVTIS does not automatically notify jurisdictions when a brander, who is not the current SOT, removes a brand from the NMVTIS brand file. Instead, it is the brander duty to notify the SOT's help desk if it removes a brand. This will allow the SOT to determine whether it needs to print a new title document. The brander must also notify any intervening SOTs of the brand removal so that the intervening jurisdictions can remove the brand from their own records, if necessary. (See **Undo (Remove) a Brand** (on page 81).)

9.6.5.4 Duplicate Brands for a Vehicle

See **Brand Basics** (on page 69) for information on what constitutes a duplicate brand. If you determine that you have added a duplicate to the NMVTIS brand file, perform an Add Brand Undo transaction to remove the duplicate.

9.6.5.5 Jurisdiction Law Prevents Removing Brand 72 – Exceeds Mechanical Limits

This situation can occur if the brander is legally or procedurally unable to remove the Brand 72. For example, if state A issued the Brand 72, and the car then moved to state B, then state B gets new evidence that shows that the Brand 72 should be removed. (This is information that state A did not have at the time the brand was issued.)

The current SOT should contact the brander to see if it can remove the brand. In some cases, the brander is not allowed to correct the brand file (e.g., the information that it based the brand on was correct at the time, and laws or procedures prohibit the action). The current SOT can apply Brand 78 – Rectify Previous Exceeds Mechanical Limits Brand. This allows the current SOT to provide information to the NMVTIS brand file to show the correct status of the odometer (and not penalize the consumer). Brand 78 is applied by the current SOT (never the jurisdiction that issued the 72) to describe this sequence of events. If the brander is willing and able to delete the Brand 72 before the new jurisdiction updates the NMVTIS brand file, then the new jurisdiction doesn't need to issue a Brand 78. There should never be a Brand 78 without a Brand 72.

10 JUNK, SALVAGE & INSURANCE DATA PROCEDURES

10.1 JSI DEFINITIONS

This section uses the following glossary terms:

- **Amendment** (on page 165)
- **JSI** (on page 165)
- **Vehicle Report** (on page 168)

10.2 JSI BASICS

NMVTIS serves as a repository of information related to vehicles that have been declared "total loss" by an insurer or vehicles that are in possession of auto recyclers, junk yards and salvage yards. This repository is then used by states and consumers to ensure that junk or salvage vehicles are not later re-sold and ensures that a VIN from a destroyed vehicle can never be used for a stolen auto.

10.2.1 How often is JSI Information Reported to NMVTIS?

FOR INSURERS:

Effective March 31, 2009, then on a monthly basis, any individual or entity acting as an insurance carrier conducting business within the United States shall provide, or cause to be provided on its behalf, to the operator (AAMVA) and in a format acceptable to the operator, a report that contains an inventory of all automobiles of the current model year or any of the four prior model years that the carrier, during the past month, has obtained possession of and has decided are junk automobiles or salvage automobiles. An insurance carrier shall report on any automobiles that it has determined to be a total loss under the law of the applicable jurisdiction (i.e., state) or designated as a total loss by the insurance company under the terms of its policies.

FOR JUNK AND SALVAGE OPERATORS:

Effective March 31, 2009, and continuing on a monthly basis any individual or entity engaged in the business of operating a junk yard or salvage yard within the United States shall provide, or cause to be provided on its behalf, to the operator (AAMVA) and in a format acceptable to the operator, an inventory of all junk automobiles or salvage automobiles obtained in whole or in part by that entity in the prior month.

10.2.2 Who reports JSI Information to NMVTIS?

Several businesses and agencies are required to regularly report specific information to NMVTIS. These entities include:

- State motor vehicle titling agencies.
- Insurance carriers (including some self-insuring entities).
- Auto recyclers and junk and salvage yards (including scrap vehicle shredders and scrap metal processors, as well as "pull- or pick-apart yards," salvage pools, salvage auctions, and other types of auctions, businesses, and individuals that handle salvage vehicles (including vehicles declared a "total loss")).

These entities are required to report various types of information on vehicles; however, there are some limited exceptions to these reporting requirements—e.g., certain types of recyclers may not be able to identify VINs for reporting, junk or salvage yards handling less than 5 salvage vehicles per year are exempt from reporting.

10.2.3 How is JSI Information reported to NMVTIS

Most insurers, auto recyclers, junk yards, and salvage yards submit their required monthly reports to NMVTIS through approved third party data consolidators. AAMVA also provided a web-based single VIN reporting service for single VIN entry of vehicle reports.

10.2.4 What JSI Information is provided to the States?

NMVTIS provides the following JSI information to participating states:

Insurance Data Provided		Required by Reporting Entity
VIN	A unique combination of alphanumeric characters that identifies a specific vehicle or vessel. The VIN is affixed to the vehicle in specific locations and formulated by the manufacturer. State agencies under some controlled instances may assign a VIN to a vehicle. This field is left justified and is large enough to accommodate VINs created before the 1982 standard of 17 characters.	y
Insurance Salvage Designation Date	For Insurance Entities or anyone reporting on their behalf. The date the vehicle was designated "junk" or "salvage" (including total loss vehicles).	y
Vehicle Disposition Code	For Insurance Entities or anyone reporting on their behalf. Always "SALVAGE".	y
Entity Ins Carrier Obtained Veh From	For Insurance Entities or anyone reporting on their behalf. Name of individual/entity from whom the automobile was obtained and who possessed auto when it was designated junk or salvage – (insurance company, primary vehicle owner, or other business/individual).	y
Insurance Owner Name	For Insurance entities or anyone reporting on their behalf. Name of primary owner of vehicle at time of filing the report (insurance company or owner). Used to establish chain of custody.	y
Owner Address	The address of the entity that is in possession of the vehicle at time of filing.	n
Owner City	The city of the entity that is in possession of the vehicle at time of filing.	n
Owner ST	The state of the entity that is in possession of the vehicle at time of filing.	n
Reporting Entity Name	Name of Reporting Entity.	y
Reporting Entity Address	Address of Reporting Entity.	y
Reporting Entity City	City of Reporting Entity.	y
Reporting Entity Sate	State of Reporting Entity.	y
Reporting Entity Phone	Phone Number of Reporting Entity. If phone is not provided then email address must be provided.	n
Reporting Entity Email	Email Address of Reporting Entity.	n
Date Amendment Submitted	Date the amendment was submitted to NMVTIS	n
Up to three occurrences		

Insurance Data Provided		Required by Reporting Entity
Amendment Text	Reason for the amendment.	n
Consolidators Name	Company that submitted the vehicle report to NMVTIS on behalf of the reporting entity.	y
VIN	A unique combination of alphanumeric characters that identifies a specific vehicle or vessel. The VIN is affixed to the vehicle in specific locations and formulated by the manufacturer. State agencies under some controlled instances may assign a VIN to a vehicle. This field is left justified and is large enough to accommodate VINs created before the 1982 standard of 17 characters.	y
Junk/Salvage Yard Obtained Date	For Salvage Yard/ Recyclers/ Salvage Pool operators. The date on which the vehicle was obtained in inventory.	y
Vehicle Disposition Code	For Salvage Yard/ Recyclers/ Salvage Pool operators: "SCRAP", "CRUSH", "SOLD" or blank="TO BE DETERMINED".	y
Obtained From	For Salvage Yard/ Recyclers/ Salvage Pool operators. Name of entity or individual from whom the automobile was obtained (name of primary owner or lien holder).	y
Junk/Salvage Yard Export Vehicle Ind	For Salvage Yard/ Recyclers/ Salvage Pool operators. Indicator if automobile is intended for export out of US. "Y" or "N"	y
Vehicle Transferred To Name	For Salvage Yard/ Recyclers/ Salvage Pool operators. Name of entity to which the automobile was provided or transferred.	n
Reporting Entity Name	Name of Reporting Entity.	y
Reporting Entity Address	Address of Reporting Entity.	y
Reporting Entity City	City of Reporting Entity.	y
Reporting Entity State	State of Reporting Entity.	y
Reporting Entity Phone	Phone Number of Reporting Entity. If phone is not provided then email address must be provided.	n
Reporting Entity Email	Email Address of Reporting Entity.	n
Up to three occurrences		
Date Amendment Submitted	Date the amendment was submitted to NMVTIS.	n
Amendment Text	Reason for the amendment.	n

10.2.5 JSI Vehicle Disposition Codes

Event	Disposition
Declare a vehicle a total loss	SALVAGE
Take a vehicle into possession but take no action with the vehicle	TBD
Sell the vehicle (in its entirety or as parts)	SOLD
Buy a vehicle for Parts	TBD

Event	Disposition
Buy a vehicle for Rebuild	TBD
Crush the vehicle	CRUSH
Process the vehicle into scrap metal	SCRAP

10.2.6 Amendments to JSI Vehicle Reports

In the case where a consolidator or reporting entity has inadvertently reported a VIN or information about the vehicle in error NMVTIS has developed a mechanism to amend the reporting. The vehicle report submitted in error will be flagged as ignore along with supporting comments as to the nature of the amendment. The amendment to prior reporting ideally is done immediately once the error has been discovered.

NMVTIS allows for multiple revisions to an amendment. NMVTIS will maintain a running history of amended reporting's for each normal reporting instance. NMVTIS will provide the three most recent amendments to the states.

10.3 JSI FILE TRANSACTIONS

There are two online transactions that jurisdictions can use to view JSI data. They are new vehicle inquiry and used vehicle inquiry. There are no online transactions that are used to update JSI data. Also, there is no standalone inquiry JSI transaction.

10.4 ADD A JSI RECORD TO NMVTIS

States do not add, modify or delete JSI records to or from NMVTIS. Only junk and salvage operators, and individuals and insurers submit JSI-related vehicle information to NMVTIS

Most reporting entities provide their vehicle information to NMVTIS using third party data consolidators. AAMVA also provided a web-based single VIN reporting tool free of charge.

There are provisions in the regulations that allow states to act as a data consolidator, but here the state would submit vehicle reports on behalf of reporting a reporting entity. This business process is part of the third party reporting program.

10.5 UPDATING & DELETING JSI RECORDS IN NMVTIS

JSI Records are never updated or deleted from NMVTIS. Vehicle reports inadvertently added to NMVTIS are amended with comments.

AAMVA allows for multiple revisions to an amendment. NMVTIS will maintain a running history of amended reporting's for each normal reporting instance.

11 RESOLVE SUSPENDED TRANSACTIONS

Two NMVTIS transactions, Change State of Title (CSOT) and Change State of Title Undo (CSOT Undo), can become suspended. These transactions involve two states and the VIN Pointer file. The originator of the transaction interacts directly with the VIN Pointer file. If the third-party state (old State of Title for the CSOT or restored State of Title for the CSOT Undo) is a batch state, all interaction occurs between the originator and the VIN Pointer file, and the transaction cannot suspend.

If the third-party state supports the transaction, and if the transaction processes normally, the VIN Pointer file is updated in two steps. The initial update adds the new title data or removes the undone title data and marks the updated record as having a CSOT or CSOT Undo in progress. The final update indicates the record no longer has a CSOT or CSOT Undo in progress. If the initial VIN Pointer update occurs, but a problem prevents the final update from being completed, the transaction is considered suspended. This section describes suspended transactions and how to resolve them.

11.1 RESOLVE SUSPENDED TRANSACTIONS: DEFINITIONS

This section uses the following glossary terms:

- **CSOT** (on page 165)
- **CSOT Flag** (on page 165)
- **New SOT** (on page 166)
- **Old SOT** (on page 166)
- **Restored SOT** (on page 167)
- **SOT** (on page 167)
- **Suspended Transaction** (on page 167)
- **Undo SOT** (on page 168)

11.2 RESOLVE SUSPENDED TRANSACTIONS: DESCRIPTION

For a CSOT or CSOT Undo to complete, both states and the VIN Pointer file must process without error and return the appropriate confirmations. A flag stored on the VIN Pointer record tracks the transaction's progress and is reset to indicate that no CSOT or CSOT Undo is in progress when the transaction completes. When the transaction fails to complete, the flag reflects an incomplete status, and the transaction is suspended.

A CSOT transaction begins when the new SOT updates the VIN Pointer record with the new title data. The VIN Pointer file confirms the request, moves the current title to history, adds the new record, sets the CSOT flag to indicate a transaction in progress, and notifies the old SOT. The old SOT inactivates its title and sends title and vehicle details to the VIN Pointer file. The VIN Pointer file resets the CSOT flag, indicating the transaction has been completed, and forwards the title and vehicle details to the new SOT.

To complete a CSOT Undo transaction, the 'undo' state updates the VIN Pointer file to remove the title data added in the CSOT. The VIN Pointer file confirms the request, removes the title data, sets the CSOT flag to indicate a CSOT Undo is in progress and notifies the restored SOT. The restored SOT reactivates its title and sends confirmation to the VIN Pointer file, which resets the CSOT flag.

If a message is not sent or received, or a processing or system problem causes a message to be returned in error, the VIN Pointer record's CSOT flag indicates the transaction is in progress or an error occurred.

Occasionally, the transaction originator may not receive all of the expected responses, but the flag value is 'N', indicating no transaction in progress. This is not a suspended transaction. This can happen when

- The VIN Pointer file does not receive the initial CSOT or CSOT Undo message or returns it in error, or
- A problem occurs in transmitting or processing messages from the VIN Pointer file to the new SOT after the VIN Pointer file has updated the CSOT flag to indicate the CSOT is complete.

Suspended transactions only occur when both states involved participate with online updates. When the old SOT in the CSOT or the restored SOT in the CSOT Undo participates in batch, the VIN pointer file completes the transaction without setting the CSOT flag or sending online notification to these states.

The following table lists CSOT flag values and their meanings:

Flag Value	Meaning
E	CSOT Old State Vehicle Data Request message returned to central file in error
F	CSOT Undo Notification returned to central file in error
I	CSOT initiated
N	No CSOT or CSOT Undo in progress
R	Corrective Undo on a CSOT completed. Waiting for old SOT to correct the VIN Pointer record
U	CSOT Undo initiated

11.2.1 Allowed Activity on Suspended Records

When a transaction suspends, NMVTIS prevents most VIN Pointer file updates. Inquiries perform successfully on suspended transactions, although the cause of the suspension may make data from the SOT unavailable in response to the Used Vehicle Inquiry. The Brand and Theft central files are not affected.

11.2.1.1 Updates

When a transaction is in progress, NMVTIS prevents updates to the VIN Pointer record except under specific conditions that enable completion of the transaction. The table below identifies the allowed updates and the conditions under which they are permitted.

Conditions	Allowed Transaction
<ul style="list-style-type: none"> After a successful CSOT, the new SOT discovers an error and performs a CSOT Undo, which suspends. A CSOT results in an error, and to permit the old SOT to resolve the problem, the new SOT performs a corrective undo. <p>Under either of these conditions, the restored SOT may remove the record (by undoing the Add Title), modify the record, undo a previous modification to the record or change the Jurisdiction Data Available Indicator.</p>	<ul style="list-style-type: none"> Add Title Undo In-State Title Transfer or Change Data In-State Title Transfer or Change Data Undo Set Purge Indicator
When a CSOT suspends, either because one of the messages did not arrive or because of an error, the new SOT may resubmit the CSOT to enable the transaction to complete.	Change State of Title
When a CSOT suspends because of an error, the new SOT may initiate a corrective undo to enable the previous SOT to correct the VIN Pointer record.	Change State of Title Undo

11.2.1.2 Inquiries

NMVTIS users may inquire on suspended records. The VIN Pointer file will return data from the title record matching the search criteria.

A New Vehicle Inquiry may match a suspended record, but because the VIN Pointer file response includes only SOT, Title Issue Date and the CSOT flag, the New Vehicle Inquiry is not the best choice to research a suspended transaction.

The Used Vehicle Inquiry and Vehicle History Inquiry return VIN Pointer data on all records matching the search criteria, including suspended records. Although the Used Vehicle Inquiry normally returns vehicle and title data from the SOT, under some conditions involving suspended transactions, the SOT is not able to provide the data.

When the matching record has a CSOT flag indicating a suspension caused by an error in a CSOT Undo transaction, the VIN Pointer file forwards the inquiry to the restored SOT **only if** the restored SOT has updated the VIN pointer record to match the state's title record. In other cases, the VIN Pointer file forwards the inquiry to the SOT. The state responds with title and vehicle data unless the problem that caused the suspension causes the state to return an error.

The following table shows the expected responses to the Used Vehicle Inquiry from the VIN Pointer file and from the SOT for each suspended flag value. The VIN Pointer file forwards the Used Vehicle Inquiry to the SOT when one and only one record matches the search criteria and no errors occur.

Response from:	CSOT		CSOT Undo		
	'E' – CSOT Error	'I' – CSOT In Progress	'F' – CSOT Undo Notification error	'R' – Corrective Undo Performed	'U' – CSOT Undo Initiated
VIN Pointer file	Matching VIN pointer data	Matching VIN pointer data	Matching VIN pointer data and State Vehicle Data Unavailable Response with warning "533:UNDO CSOT IN PROGRESS"	Matching VIN pointer data	Matching VIN pointer data and State Vehicle Data Unavailable Response with warning "533:UNDO CSOT IN PROGRESS"
<ul style="list-style-type: none"> New SOT (in the CSOT), or <ul style="list-style-type: none"> Restored SOT (in the CSOT Undo) 	SOT data (State Vehicle Data-Verify)	SOT data (State Vehicle Data-Verify)	No response from restored SOT. State Vehicle Data Request-Verify not forwarded to the restored SOT.	SOT data (State Vehicle Data-Verify) or an error (State Vehicle Data Error response)	No response from restored SOT. State Vehicle Data Request-Verify not forwarded to the restored SOT.

11.2.2 Impact of Suspended Transactions

If not controlled and corrected, suspended transactions can significantly affect states' processing efficiency and NMVTIS data integrity. Since vehicles change ownership frequently, suspended transactions prevent states from properly recording titles, causing duplicate VINs to be added to the VIN Pointer file or updates to be delayed or not performed.

Such inaccuracies reduce the system's value to states and consumers. While a transaction is suspended, state vehicle and title details may not be available to verify the validity of a title document. If a state cannot update NMVTIS because of a suspended transaction, consumers and states cannot properly verify the validity of a title or investigate a vehicle for purchase. Missing history may also cause consumers and states to miss or mistakenly suspect fraud. When more than one current title exists for a VIN, it is difficult to determine which titles belong to the vehicle. Inaccuracies in VIN Pointer file data can confuse users and cause additional errors, requiring manual review and assistance.

As the number of errors increases, resolution becomes more time consuming and expensive, and normal titling business suffers. When transactions suspend, states should endeavor to resolve them within 72 hours.

11.2.3 Causes of Suspended Transactions

Suspended transactions occur when a message that is part of a CSOT or CSOT Undo transaction does not arrive or a message is returned in error. They are usually caused by one of the following:

- A problem prohibits a message from being sent or received,
- A message is returned in error because of a system error,
- A message is returned in error because of a problem with the data on the message,
- A message is returned in error because the recipient’s database does not have a matching record, or
- A message is returned in error because the matching record on the recipient’s database has a problem.

Failure at any of the following points can cause a message not to arrive:

- Originating state application
- Originating state network interface
- State network/AAMVA network
- Central file network interface
- Central file application
- Third party state network interface
- Third party state application

Application and network interface level failures are more common than network level failures.

Suspended transactions caused by messages not arriving can often be resolved by resending the last message that was successfully received or, for the CSOT, resubmitting the initial message.

Errors causing suspended transactions may occur with a system, network or application. System and network errors are usually caused by problems unrelated to the message. They may occur in an application, network interface, or network processing the message. Examples are a network or application being down or a database being unavailable.

Application errors are caused by problems with message data or processing. For more information on application errors, see **Appendix A: NMVTIS Errors and Warnings** (on page 123).

When VIN Pointer data does not match the state’s database, the problem is termed a broken pointer. Broken pointers are the primary cause of suspended transactions. While broken pointers can occur for a number of reasons, they usually are the result of a state failing to add a title to the VIN Pointer file or archiving a record and failing to mark the VIN Pointer record as purged. However, in each case, states must determine whether the problem lies with the state’s database or the VIN Pointer file.

Suspended transactions caused by broken pointers are generally the most complicated to resolve. (See **Resolve Suspended Transactions** (on page 89).) The state must diagnose the problem, correct the data, determine the action needed to restart or continue the transaction, and format and send the appropriate message. States involved must communicate throughout the process and sometimes involve the AAMVA help desk.

11.3 RECOGNIZING A SUSPENDED TRANSACTION

States can recognize a suspended transaction when they receive an error or fail to receive an expected message. States can query the CSOT flag to confirm the suspension and obtain more information about the problem.

The following tables show the normal and suspended conditions for the CSOT and CSOT Undo from the point of view of the two states involved.

Change State of Title		
State	Normal Conditions	Means Transaction Has Suspended
New State of Title	Receives: CSOT Confirmation, and Either Old State Vehicle Data to SOT, or State Vehicle Data Unavailable Response	Receives State Vehicle Data Error Response Does not receive Old State Vehicle Data to SOT or State Vehicle Data Unavailable Response when the old SOT supports the CSOT transaction
Old State of Title	Receives Old State Vehicle Data Request Returns Old State Vehicle Data to VIN Pointer	Returns Old State Vehicle Data Request in error Receives Old State Vehicle Data to VIN Pointer error

Change State of Title Undo		
State	Normal Conditions	Means Transaction Has Suspended
Undo State of Title	Receives CSOT Undo Confirmation	Undo state of title receives no indication that the transaction has suspended
Restored State of Title	Receives CSOT Undo Notification Returns Restore SOT Confirmation	Returns CSOT Undo Notification in error Receives Restore SOT Confirmation error

When a transaction suspends because of an error, a text message usually indicates the problem. For example, any of the following messages usually indicates a broken pointer:

- Old State Vehicle Data Request error from the old SOT
- Old State Vehicle Data to VIN Pointer error returned to the old SOT
- State Vehicle Data Error Response to the new SOT
- CSOT Undo Notification error to the restored SOT

Other application and system errors may be reported, indicating other problems.

When a transaction does not complete but the state does not receive an error response, further investigation is necessary to determine the problem that caused the suspension.

When it is unclear whether a transaction has suspended, or when the cause of a suspended transaction is unclear, states can get more information by checking the value of the CSOT flag. The flag is 'N' when no CSOT or CSOT Undo is in progress. Any other flag value indicates a CSOT or CSOT Undo is in progress or has suspended. The flag value can be obtained from the Title Response message on the Used Vehicle Inquiry or the Vehicle History Inquiry.

When an error is reported on the State Vehicle Data Error Response, the Old State Vehicle Data Request or the CSOT Undo Notification, the flag value in combination with the error message often indicates the problem:

- 'E' or 'F' with an error saying the SOT could not retrieve the requested record indicates a broken pointer,
- 'E' or 'F' with a different application error or system error indicates that the old or restored SOT encountered the error described when processing the Old State Vehicle Data Request or CSOT Undo Notification.

When an error occurs but the error message does not arrive at its destination, more investigation is necessary to confirm where the suspension occurred and identify the cause. The CSOT flag value gives some indication about where the transaction suspended:

- 'I' means the Old State Vehicle Data Request, the Old State Vehicle Data Request error or the Old State Vehicle Data to VIN Pointer message was either not sent or not delivered, or the VIN Pointer file found an error in the Old State Vehicle Data to VIN Pointer message and returned it to the old SOT;
- 'U' means the CSOT Undo Notification, the CSOT Undo Notification error or the Restore SOT Confirmation was either not sent or not received, or the VIN Pointer file found an error in the Restore SOT Confirmation message and returned it to the old SOT;
- 'R' indicates a broken pointer occurred during a CSOT transaction and the record is pending a correction by the old SOT.

11.4 RESOLVING SUSPENDED CHANGE STATE OF TITLE TRANSACTIONS

The old and new states of title have several possible corrective actions they can take. The condition that indicates a suspended transaction has occurred also provides information regarding the cause of the problem and the corrective action. State help desk applications should have the capability to redrive messages (using original data), resend them (using corrected data) and resubmit a CSOT transaction by sending the original CSOT message with original business data.

The following table lists the corrective actions available to the new and old states of title and the AAMVA Help Desk when a CSOT transaction suspends.

Corrective Action Taken By	Corrective Action
New State of Title	After the problem that caused the original suspension is resolved, resubmit the CSOT with the original business data.

Corrective Action Taken By	Corrective Action
Old State of Title	Send a CSOT Undo ("Corrective Undo").
	Resend the CSOT with corrected data after the VIN pointer record is corrected.
	Correct data on the state database. Format and send the Old State Vehicle Data to VIN Pointer with corrected data.
	Redrive the Old State Vehicle Data Request inbound to the state application. When messages are redriven, all message data remains the same as the original message.
	Redrive the appropriate response message – Old State Vehicle Data to VIN Pointer or Old State Vehicle Data Request error -- outbound to the VIN Pointer file.
	Resend the Old State Vehicle Data to VIN Pointer with corrected data.
AAMVA Help Desk	When the CSOT flag is 'R', correct VIN Pointer file data.
	Reset the CSOT flag (only on request of the SOT when conventional means of correcting the data are will not work).
	Redrive the State Vehicle Data Request outbound to the old SOT (only on request of the old SOT when there is no other way to continue the transaction).

11.4.1 Corrective Action by Cause of Suspension

The following tables list the conditions that indicate suspended CSOT transactions, the possible causes and the corrective actions a state can take for each condition.

Old State of Title		
Condition	Possible Cause of the Suspension	Resolution
Returns an Old State Vehicle Data Request error with "409:TITLE NOT ON FILE"	The old SOT does not have a title record (or registration record when registration is proof of ownership) that matches the Old State Vehicle Data Request State Titling Key or Title Number if a State Titling Key is not used. (When registration is proof of ownership, substitute State Registration Key or Plate Number.)	Determine whether the problem is with the old SOT or VIN pointer file data. If the old SOT data is incorrect and the VIN pointer record is correct, correct the state data and redrive the State Vehicle Data Request inbound to the application or the Old State Vehicle Data to VIN Pointer outbound to the VIN Pointer file. Alternatively, ask the new SOT to resubmit the CSOT.
Returns an Old State Vehicle Data Request error with "415:VIN NOT ON FILE"	The VIN does not match a vehicle or title record on the old SOT's database.	If VIN pointer data is incorrect, ask the new SOT to send a CSOT Undo "Corrective Undo". Then, send the appropriate transaction(s) to correct the VIN pointer data. Finally, ask the new SOT to resend the CSOT with the new information.
Returns an Old State Vehicle Data Request error with "513:VIN ON VEHICLE AND TITLE DO NOT MATCH"	Title Number for the VIN on the state's database does not match Title Number on the Old State Vehicle Data Request.	

Old State of Title		
Condition	Possible Cause of the Suspension	Resolution
Returns an Old State Vehicle Data Request with a system error	The old SOT encountered the system error described in the message when processing the Old State Vehicle Data Request.	Correct the system error and redrive the Old State Vehicle Data Request inbound to the application or the Old State Vehicle Data to VIN Pointer outbound to the VIN Pointer file. Alternatively, request the new SOT to resubmit the CSOT.
Returns an Old State Vehicle Data Request error with a 599 Free Format Message	The old SOT encountered the error described in the 599 message when processing the Old State Vehicle Data Request.	Correct the problem identified in the message and redrive the Old State Vehicle Data Request inbound to the application or the Old State Vehicle Data to VIN Pointer outbound to the VIN Pointer file. Alternatively, request the new SOT to resubmit the CSOT.
Receives the Old State Vehicle Data to VIN Pointer returned in error from the VIN Pointer file because of missing or invalid data.	The VIN Pointer file encountered the error described in the message when processing the Old State Vehicle Data to VIN Pointer.	Reformat and send the Old State Vehicle Data to VIN Pointer with correct information.
Receives the Old State Vehicle Data to VIN Pointer returned in error with 405:VIN/SOT /TITLE NUMBER NOT ON FILE	The VIN Pointer file could not locate a current title record containing the VIN, SOT, and Title Number supplied on the Old State Vehicle Data to VIN Pointer.	Reformat and send the Old State Vehicle Data to VIN Pointer with correct information. If not successful, call the AAMVA help desk.
Receives the Old State Vehicle Data to VIN Pointer returned in error with 432:STATE IS NOT AUTHORIZED FOR THIS MESSAGE	The VIN Pointer file could not locate the old SOT on its authorized message table for the Old State Vehicle Data to VIN Pointer.	
Receives the Old State Vehicle Data to VIN Pointer returned in error with 506:CSOT NOT IN PROGRESS	The record identified in the Old State Vehicle Data to VIN Pointer did not have a CSOT in progress.	Check whether the VIN, SOT, and title number in the Old State Vehicle Data to VIN Pointer are correct. If they are, contact the AAMVA help desk. If not, correct the data and resubmit.
Receives the Old State Vehicle Data to VIN Pointer returned in error with 545: MESSAGE ORIGINATOR IS NOT THE OLD SOT	The state identified as the message originator in the Old State Vehicle Data to VIN Pointer was not the SOT for the record identified in the message.	Check whether message originator and the old SOT in the Old State Vehicle Data to VIN Pointer both contain the old SOT's code. If not, correct the message and send it again. If so, contact the AAMVA help desk.
Receives the Old State Vehicle Data to VIN Pointer returned in error with a system error	The VIN Pointer file encountered the system error described in the message when processing the Old State Vehicle Data to VIN Pointer.	Contact the AAMVA help desk.

Old State of Title		
Condition	Possible Cause of the Suspension	Resolution
Identifies a record with a CSOT in progress but has not received the Old State Vehicle Data Request	A network or system problem prevented the VIN Pointer file from sending or the old SOT from receiving the Old State Vehicle Data Request. The old SOT's application failed to process the Old State Vehicle Data Request	Ask the new SOT to resubmit the CSOT. If an Old State Vehicle Data Request is still not received, contact the AAMVA help desk. Redrive the Old State Vehicle Data Request inbound to the state's application.
Receives State Vehicle Data Error Response with "409:TITLE NOT ON FILE"	The old SOT does not have a title record (or registration record when registration is proof of ownership) that matches the State Titling Key, or Title Number, if a State Titling Key is not used, in the Old State Vehicle Data Request. (When registration is proof of ownership, substitute State Registration Key or Plate Number.)	Determine whether the problem is with old SOT or VIN pointer file data. If the old SOT's data is incorrect, ask the old SOT to correct its state file to match the VIN Pointer file. Then either resubmit the CSOT or ask the old SOT to redrive the State Vehicle Data Request message.
Receives State Vehicle Data Error Response with "415:VIN NOT ON FILE"	The old SOT does not have a title record (or registration record when registration is proof of ownership) that matches the value in the Old VIN field of the Old State Vehicle Data Request.	If VIN pointer data is incorrect, send a CSOT Undo "Corrective Undo". Then, ask the old SOT to correct the VIN Pointer data. Once the data has been corrected, resend the CSOT with the correct information.
Receives State Vehicle Data Error Response "513:VIN ON VEHICLE AND TITLE DO NOT MATCH"	Title Number for the VIN on the state's database does not match Title Number on the Old State Vehicle Data Request.	
Receives State Vehicle Data Error Response with a system error	The old SOT encountered the system error described in the message when processing the State Vehicle Data Request.	Once the system error at the old SOT is corrected, resubmit the CSOT. Alternatively, ask the old SOT to redrive the State Vehicle Data Request inbound to the application or the Old State Vehicle Data to VIN Pointer message outbound to the VIN Pointer file.
Receives State Vehicle Data Error Response with a 599 Free Format Message	The old SOT encountered the error described in the 599 message when processing the Old State Vehicle Data Request.	Once the problem at the old SOT is corrected, resubmit the CSOT. Alternatively, ask the old SOT to redrive the State Vehicle Data Request inbound to the application or the Old State Vehicle Data to VIN Pointer message outbound to the VIN Pointer file.

Old State of Title		
Condition	Possible Cause of the Suspension	Resolution
Does not receive an Old State Vehicle Data to SOT, State Vehicle Data Error Response or a State Vehicle Data Unavailable Response. CSOT Flag is 'I' or 'E'.	<p>When the flag is 'E', one of the errors described above occurred and either the Old State Vehicle Data Request error or the State Vehicle Data Error Response was not delivered.</p> <p>When the flag is 'I', a message was not delivered. One of the following failures occurred:</p> <ul style="list-style-type: none"> • The old SOT did not receive the Old State Vehicle Data Request. • The old SOT encountered an error when processing the Old State Vehicle Data Request. • The VIN Pointer file did not receive the Old State Vehicle Data to VIN Pointer message. • The VIN Pointer file encountered an error when processing the Old State Vehicle Data to VIN Pointer message. 	<p>Determine what caused the message not to be delivered and correct the problem.</p> <p>If the CSOT Flag is 'E', determine whether the problem is with the old SOT or the VIN pointer file data.</p> <p>If the old SOT's data is incorrect, ask the old SOT to correct the state file. Then resubmit the CSOT or ask the old SOT to redrive the State Vehicle Data Request inbound to the application or the Old State Vehicle Data to VIN Pointer outbound to the VIN Pointer file.</p> <p>If VIN pointer data is incorrect, send a CSOT Undo "Corrective Undo". Once the old SOT has corrected the VIN Pointer data, resend the CSOT with the new information.</p> <p>If the CSOT Flag is 'I', resubmit the CSOT.</p>

11.4.2 Corrective Action by Change State of Title Flag Value

In cases where a state did not recognize a suspended transaction when it occurred, the state may need to initiate resolution by first querying the value of the CSOT flag. The following tables show diagnostic and corrective actions by CSOT flag value.

Flag Value	New SOT Diagnosis/Resolution Action	Old SOT Diagnosis/Resolution Action
I	<p>Resubmit the CSOT and evaluate the results.</p> <ul style="list-style-type: none"> If the transaction completes, the problem is resolved. If a State Vehicle Data Response error is received, see the section on flag value 'E'. If the transaction does not complete and the flag remains 'I', contact the AAMVA help desk. 	<p>Determine whether:</p> <ul style="list-style-type: none"> The State Vehicle Data Request was received, The Old State Vehicle Data to VIN Pointer message was sent, The VIN Pointer file received the Old State Vehicle Data to VIN Pointer message, or The VIN Pointer file returned the Old State Vehicle Data to VIN Pointer in error. <p>Then, perform either of the following:</p> <ul style="list-style-type: none"> If the old SOT should have received a State Vehicle Data Request but did not, ask the new SOT to redrive the CSOT. If this action fails, contact the AAMVA help desk. If the old SOT received a State Vehicle Data Request but did not send the Old State Vehicle Data to VIN Pointer message, verify that the Old VIN, Old SOT, and Old Title Number match state data. If they do, redrive the State Vehicle Data Request inbound to the application. If they do not match a record on the jurisdiction file, a broken pointer has occurred. Research the problem and change either the VIN Pointer record or the jurisdiction record, then determine the next action based on the corrected data. If the old SOT sent the Old State Vehicle Data to VIN Pointer message but the VIN Pointer file did not receive it, either redrive the response outbound to the VIN Pointer file or redrive the State Vehicle Data Request inbound to the application. If the VIN Pointer file returned the Old State Vehicle Data to VIN Pointer in error, correct and resend it.
E	<p>Contact the old SOT.</p> <ul style="list-style-type: none"> If the data on the old SOT's record is incorrect, wait until the old SOT corrects its record, then resubmit the CSOT. The transaction should complete. If the VIN pointer data is incorrect, send a CSOT Undo (Corrective Undo), request the Old SOT to correct the VIN pointer record, and then resend the CSOT using the corrected data. If the old SOT determines that the Old State Vehicle Data Request was returned in error because the message was formatted incorrectly, request the AAMVA help desk to correct the problem, then resubmit the CSOT. 	<p>Determine the cause of the error:</p> <ul style="list-style-type: none"> If state data is incorrect, correct the state data, then either redrive the Old State Vehicle Data Request inbound to the application, or format and send the Old State Vehicle Data to VIN Pointer message to the VIN Pointer file. If VIN Pointer data is incorrect, ask the new SOT to send a CSOT Undo (Corrective Undo). Correct the VIN Pointer data. Ask the new SOT to resend the CSOT using the corrected data. If a system error caused the old SOT to return the Old State Vehicle Data Request in error, correct the system error, then either redrive the Old State Vehicle Data Request inbound to the application or format and send the Old State Vehicle Data to VIN Pointer message to the VIN Pointer file.

11.5 RESOLVING SUSPENDED CHANGE STATE OF TITLE UNDO TRANSACTIONS

The condition that indicates a suspended CSOT Undo transaction has occurred also provides information regarding the cause of the problem and the corrective action. The restored SOT has several possible corrective actions. Only the restored SOT is able to recognize when a CSOT Undo transaction suspends, and the undo state does not need to take corrective action.

The following table lists the corrective actions available to the restored SOT and the AAMVA Help Desk when a CSOT Undo transaction suspends. State help desk applications should have the capability to redrive messages (using original data) and resend them (using corrected data).

Corrective Action Taken By	Corrective Action
Restored State of Title	Correct data on state database. Format and send the Restore SOT Confirmation with corrected data.
	Redrive the CSOT Undo Notification inbound to the restored SOT's application.
	Redrive the appropriate response message, either the Restore SOT Confirmation or the CSOT Undo Notification error outbound to the VIN Pointer file.
	Resend the Restore SOT Confirmation with corrected data.
AAMVA Help Desk	Reset the CSOT flag (only on request of the restored SOT, and only if no other means of correction is available).
	Redrive the CSOT Undo Notification outbound to the restored SOT (only at the request of the states, and only if the states cannot achieve the same result through their own action).

11.5.1 Corrective Action by Cause of Suspension

The following table lists the conditions that indicate a suspended CSOT Undo transaction, the possible causes and the corrective actions the restored SOT can take for each condition:

Suspended CSOT Undo Transaction: Conditions, Causes and Actions		
Condition	Possible Cause of Suspension	Restored State of Title Corrective Action
Returns CSOT Undo Notification in error with 409:TITLE NOT ON FILE	The restored SOT does not have a title record (or registration record when registration is proof of ownership) that matches the CSOT Undo Notification State Titling Key or Title Number if a State Titling Key is not used. (When registration is proof of ownership, substitute State Registration Key or Plate Number.)	Determine whether the problem is with restored SOT or VIN pointer file data. If the restored SOT data is incorrect and the VIN Pointer file data is correct, correct the state data and redrive the CSOT Undo Notification. If VIN Pointer data is incorrect, contact the AAMVA help desk to reset the CSOT flag. Then, send the appropriate transaction(s) to correct the VIN Pointer data.
Returns CSOT Undo Notification in error with 415:VIN NOT ON FILE	The restored SOT does not have a title record (or registration record when registration is proof of ownership) that matches the CSOT Undo Notification VIN.	
Returns CSOT Undo Notification in error with 513:VIN ON VEHICLE AND TITLE DO NOT MATCH	Title Number for the VIN on the state's database does not match Title Number on the Old State Vehicle Data Request.	

Suspended CSOT Undo Transaction: Conditions, Causes and Actions		
Condition	Possible Cause of Suspension	Restored State of Title Corrective Action
Returns CSOT Undo Notification in error with a system error.	The restored SOT encountered the system error described in the message when processing the CSOT Undo Notification.	Correct the system error and redrive the CSOT Undo Notification inbound to the application or the Restore SOT Confirmation outbound to the VIN Pointer file.
Returns CSOT Undo Notification in error with 599 free format message.	The restored SOT encountered the error described in the 599 message when processing the CSOT Undo Notification.	Correct the problem identified in the 599 message and redrive the CSOT Undo Notification inbound to the application or the Restore SOT Confirmation outbound to the VIN Pointer file.
Receives Restore SOT Confirmation error because of missing or invalid data.	The VIN Pointer file encountered the error described in the message when processing the Restore SOT Confirmation.	Reformat and send the Restore SOT Confirmation with correct information. If not successful, call the AAMVA help desk.
Receives Restore SOT Confirmation returned in error with 405:VIN/SOT/TITLE NUMBER NOT ON FILE.	The VIN Pointer file could not locate a current title record containing the VIN, SOT, and Title Number supplied on the Restore SOT Confirmation.	Verify the data and format of the Restore SOT Confirmation. If it is not correct, correct it and resend. If it is correct, resend the Restore SOT Confirmation with no change. If the action is not successful, call the AAMVA help desk.
Receives Restore SOT Confirmation returned in error with 432:STATE IS NOT AUTHORIZED FOR THIS MESSAGE	The VIN Pointer file could not locate the restored SOT on its authorized message table for the Restore SOT Confirmation.	
Receives Restore SOT Confirmation returned in error with 528:MESSAGE ORIGINATOR IS NOT THE SOT	The state identified as the message originator in the Restore SOT Confirmation is not the SOT for the record identified in the message.	Check whether the message originator and the SOT in the Restore SOT Confirmation both contain the state's code. If so, contact the AAMVA help desk. If not, correct and resend.
Receives Restore SOT Confirmation returned in error with 538:UNDO CSOT NOT IN PROGRESS	The record identified in the Restore SOT Confirmation did not have a CSOT Undo in progress.	Check whether the VIN, SOT, and title number in the Restore SOT Confirmation are correct. If they are, contact the AAMVA help desk. If not, correct and resend.
Receives Restore SOT Confirmation returned because of a system error.	The VIN Pointer file encountered the system error described in the message when processing the Restore SOT Confirmation.	Contact the AAMVA help desk.

Note: If the VIN Pointer file does not receive the Restore SOT Confirmation, the transaction will time out. The AAMVA help desk will ask the restored SOT to redrive the Restore SOT Confirmation. If the VIN Pointer file does not receive the redriven message, further research is needed.

11.5.2 Corrective Action by Change State of Title Flag Value

In cases where a state did not recognize a suspended transaction when it occurred, the state may need to initiate resolution by first querying the value of the CSOT flag. The following table shows diagnostic and corrective actions by CSOT flag value.

Flag Value	Restored SOT Diagnosis/Corrective Action
U	<p>Determine whether:</p> <ul style="list-style-type: none"> • The CSOT Undo Notification was received • The state responded to the CSOT Undo Notification • The state responded to the CSOT Undo Notification but the VIN Pointer file did not receive the response • The VIN Pointer file returned the Restore SOT Confirmation in error <p>then perform either of the following:</p> <ul style="list-style-type: none"> • If the restored SOT should have received a CSOT Undo Notification but did not, contact the AAMVA help desk. • If the restored SOT did not respond to a CSOT Undo Notification, ensure that the VIN, SOT, and Title Number matches state data. Then, redrive the CSOT Undo Notification inbound to the application, or ask the AAMVA help desk to redrive it. • If the restored SOT sent the Restore SOT Confirmation, but the VIN Pointer file did not receive the response, either redrive the response outbound to the VIN Pointer file or redrive the CSOT Undo Notification inbound to the application. • If the VIN Pointer file returned the Restore SOT Confirmation in error, correct and resend the Restore SOT Confirmation.
F	<p>Determine the cause of the error:</p> <ul style="list-style-type: none"> • If the restored SOT's data is incorrect, correct the state data. Either redrive the CSOT Undo Notification inbound to the application or format and send the Restore SOT Confirmation to the VIN Pointer file. • If VIN Pointer data is incorrect, contact the AAMVA help desk. • If a system error caused the restored SOT to return the CSOT Undo Notification in error, correct the system error. Either redrive the CSOT Undo Notification inbound to the application or format and send the Restore SOT Confirmation to the VIN Pointer file.

12 ANALYZE & RESOLVE DUPLICATE VINs

12.1 WHY NMVTIS ALLOWS DUPLICATE VINs

In most cases, a VIN is unique to a single vehicle and there is one title record for the vehicle, but several circumstances may cause more than one vehicle record to have the same VIN. Some duplicate VINs exist within a single jurisdiction.

The length and configuration of standard VINs make them difficult to record correctly, and keying errors may easily result in a duplicate of another VIN. Also, as vehicles transfer from one jurisdiction to another, the old jurisdiction may not learn that the vehicle has been retitled and may not deactivate the old title record. Under circumstances prescribed by each jurisdiction, when a vehicle undergoes major changes, the titling jurisdiction may assign a new VIN. These state-assigned VINs may duplicate among the jurisdictions. For example, one state may assign VIN 234543 to a vehicle and another state may legitimately assign the same VIN to a different vehicle. State-assigned VINs are normally unique within the assigning jurisdiction, but they may duplicate VINs in other jurisdictions. Some duplicate VINs may be a result of fraud. Without adequate information, it is often difficult for jurisdictions to identify fraudulent title applications. NMVTIS provides tools to help highlight possibly fraudulent applications, but in the past, jurisdictions may have issued fraudulent titles without knowing it.

Because duplicate VINs exist in jurisdictions' records, NMVTIS allows duplicate VINs on the VIN Pointer file. Taken together, VIN, SOT and Title Number uniquely identify a VIN pointer record.

When the VIN Pointer file performs an update that creates a duplicate, the state that initiated the update and up to five additional states that have VIN pointer records with duplicate VINs receive messages indicating that the duplicate was created. Likewise, when an update removes or changes a record with a duplicate VIN, the state that initiated the update and up to five additional states that have VIN pointer records with duplicate VINs receive messages indicating that a duplicate was resolved.

To minimize duplication of state-assigned VINs across different states, states should consider prefixing state-assigned VINs with the 2-character state postal code. This prefix should be stamped on the VIN plate, included on the state database, and sent to NMVTIS.

12.2 SOME DUPLICATE VINs RESOLVED IN BATCH ADD PROCESSING

When processing add records in batch, the VIN Pointer file resolves some potential duplicate VINs automatically. Automatic resolution depends on VIN, make and model year. Records with duplicate VINs can be resolved automatically under either of the following conditions:

- The VIN is a standard, 17-character VIN so that NMVTIS can derive the make and model year of the vehicle
- The VIN is non-standard and make and model year in the two records are the exactly the same, including the spelling of the make

When records with duplicate VINs can be resolved, the VIN Pointer file makes the most recent (by Title Issue Date) of the duplicate records the current pointer record. If the duplicate VIN records have the same Title Issue Date, the VIN Pointer file makes the most recently received record the current title record. All other records are retained in history, in order by Title Issue Date. When the VIN Pointer file moves a current VIN Pointer record to history, the SOT on the record may receive a Moved to History Notification. The SOT on the record moved to history receives the notification if the SOT is not the state that initiated the update causing the move, the record being moved is active, and the SOT is authorized to receive Moved to History Notification messages.

If Title Issue Date on the update record is earlier than Title Issue Date on the current VIN pointer record, the VIN Pointer file retains the current VIN pointer record and moves the update record to history. The SOT initiating the update receives a warning message indicating the record was moved to history, either as the most recent history record or below the most recent history. The warnings are:

551:TITLE RECONCILED AS MOST RECENT HISTORY
552:TITLE RECONCILED BELOW MOST RECENT HISTORY

Because online inquiries enable jurisdictions to identify and resolve duplicate VINs before submitting an update, the VIN Pointer file does not perform automatic resolution when processing online transactions.

12.3 IDENTIFYING DUPLICATE VINS

For online jurisdictions, the first opportunity to resolve a duplicate VIN occurs with the used vehicle inquiry. If the inquiry includes the VIN, the response identifies all records, up to 47, from the VIN pointer file that have a matching VIN, including those that a jurisdiction has set to "purged" because the record is no longer available on the jurisdiction's database. The inquirer examines the response and investigates the duplicates to determine if any of the records represents the vehicle being titled. Based on results of the investigation, the state performing a title transaction decides to perform an Add Title, CSOT or In-State Title Transfer or Change Data transaction. The update may still create a duplicate VIN, but it is done knowing that the duplicate is legitimate.

As part of the update process, the VIN Pointer file checks for duplicate VINs among all active VIN pointer records. If a duplicate VIN is found, the jurisdiction initiating the update receives and each other jurisdiction with a duplicate VIN receives a message identifying the duplicate records, if the jurisdiction is authorized to receive the message. Up to six jurisdictions with duplicate VIN pointer records, including the update jurisdiction, receive notification messages. If more than six records with duplicate VINs are identified, only the first six receive notification messages, and the messages include a Match Limited Exceeded Indicator set to 'Y'.

In an online update, the update jurisdiction receives a Duplicate Created Response in response to the update, and the jurisdictions with duplicate VIN records receive Duplicate Creation Notification messages. In a batch update, the update jurisdiction and the jurisdictions with duplicate VIN records all receive Duplicate Creation Notification messages. If a batch update creates a duplicate VIN, but the update jurisdiction is not authorized to receive Duplicate Creation Notification messages, the jurisdiction receives a duplicate VIN warning message in the errors and warnings file generated from the update.

Each Duplicate Created Response and Duplicate Creation Notification message contains information enabling the recipient to identify the other five titles. The information on each title includes:

- VIN
- State Titling Key, if required for that state
- State of Title (SOT)
- Title Number
- Make
- Model Year

12.4 RESOLVING DUPLICATE VINS

Jurisdictions are responsible for accepting the notification of duplicate VINs and working together to resolve duplicates, regardless of which jurisdiction created the duplicate. Many duplicates occur in the same state. If a state allows duplicate VINs on its title file, the duplicates also show up on NMVTIS unless they are resolved in the batch processing as described above.

Often, additional information may be needed to resolve duplicate VINs. A VIN Pointer file history inquiry may provide a chain of titling events. History maintained by the state(s) with the duplicate records may provide other information, such as owners, locations, and registrations.

Data relationships may indicate that records with the same VIN represent the same vehicle, for example:

- Records with similar brands
- One record with a salvage brand and another with a rebuilt brand and a later date
- Make, model and model year maintained by the state(s) are the same or similar
- An active theft hit that precedes at least one of the title dates

If records with duplicate VINS correctly reflect different vehicles, no update is required. If the records represent the same vehicle, the action to resolve the duplicates depends on the circumstance. The resolution must ensure that the VIN pointer history reflects the correct title sequence. A record may need to be deleted and re-added, or several

transactions may need to be undone and redone so that a record is inserted into history in the correct spot. The AAMVA help desk can help determine the steps needed to resolve a duplicate.

When a transaction resolves a duplicate VIN situation, each state with that VIN receives a Duplicate Resolved Notification message, if the state is authorized to receive the message. Batch states may receive Duplicate Resolved Notification messages in a batch file. Just as when a duplicate is created, the number of Duplicate Resolved Notification messages is limited to six, including the jurisdiction that initiated the transaction resolving the duplicate and the SOTs from the first five duplicate VIN records. Only authorized states will receive the messages, and each state will receive only one message. If there are more than five duplicate VIN records, in addition to the record from the state that initiated the update transaction, each Duplicate Resolved Notification message will contain a Match Limit Exceeded indicator set to 'Y'.

12.5 DUPLICATE VINS: ERRORS & WARNINGS

This section describes the errors and warnings that indicate creation or resolution of VIN Pointer records with duplicate VINs. Where appropriate, the section describes considerations for resolving duplicate VINs based on the type of warning received.

426: DUPLICATE VIN CREATED BY BATCH UPDATE

When a batch update adds or modifies a VIN pointer record so that the VIN on the added or modified record matches the VIN of one or more existing VIN pointer records, the update jurisdiction receives a warning to indicate a duplicate has been created. The update jurisdiction receives this message if the jurisdiction is not authorized to receive Duplicate Created Notification messages.

Resolution: Ensure the VIN, make and model year on the add or modify record is correct. If the add or modify is incorrect, undo the update, make sure the VIN, make and model year on the jurisdiction's database are correct, then resubmit the update record with the correct data. If VIN, make and model year are correct, research the matching records to determine if they represent the same or different vehicles. If they represent different vehicles, contact the other jurisdictions to ensure the VINs on the matching records are correct.

- If two or more records with matching VINs represent the same vehicle, the resolution depends on whether the existing pointer record belongs to the update jurisdiction or another jurisdiction and the type of update that caused the duplicate.
- If the update was an add and the existing pointer record belongs to another jurisdiction, undo the add and submit an add record using make and model year from the matching VIN pointer record. The VIN Pointer file will make the record with the most recent title issue date the current VIN pointer record. If the current VIN pointer record after the batch update belongs to the update jurisdiction, the jurisdiction performs a modify, if needed to provide the correct make and model year.
- If the update record was an add and the existing VIN pointer record belongs to the update jurisdiction, undo the add and perform a modify using make and model year from the existing VIN pointer record as the old values, and make and model year from the jurisdiction's database as the new values.
- If the update was a modify, batch undo or set purge indicator message, the situation requires additional research. Determine the correct update sequence for the records involved. Undo the modify and, if necessary, other updates, and then process updates so that the VIN Pointer file, both history and current, reflect the vehicle's title history accurately. The AAMVA help desk can offer assistance.

433 :DUPLICATE VIN RESOLVED BY BATCH UPDATE

When a batch update resolves a duplicate VIN situation and the jurisdiction that submitted the update is not authorized to receive Duplicate Resolved Notification messages, the update jurisdiction receives a warning indicating the resolution.

Resolution: No action is required.

434: DUPLICATE VIN/MAKE/MODEL YEAR FOUND ON FILE

When processing a batch add, if the VIN Pointer file finds a record with the same VIN, make and model year as an input record, the record with the most recent title issue date becomes the current record and the other record

becomes a history record. If the VIN Pointer file finds more than one current record with VIN, make and model year matching the input record, it cannot determine which pointer record relates to the input record. No update is made, and the input record is returned as an error.

Resolution: Ensure the VIN, make and model year on the input record are correct. If they are, contact the AAMVA help desk to determine the states involved with the duplicate records. Work with AAMVA and the other state(s) to resolve the existing duplicates so that only one record remains with VIN, make and model year that match the input record, then resubmit the input record.

438:DUPLICATE VIN CREATED BY RECORD RESTORATION

If a jurisdiction restores a previously archived record to its database, the jurisdiction then restores the corresponding VIN pointer record by updating the Jurisdiction Data Available Indicator to show the record as active. Jurisdictions that receive Duplicate Created Notification messages receive a warning in the notification message.

Resolution: This situation requires additional research. Determine the correct update sequence for the records involved. Then process updates and undos as needed so that the VIN Pointer file, both history and current, reflects the vehicle's title history accurately. The AAMVA help desk can offer assistance.

439:DUPLICATE VIN RESOLVED BY RECORD PURGE/ARCHIVE

If a duplicate VIN is resolved when a jurisdiction purges a VIN pointer record (by setting the Jurisdiction Data Available Indicator), jurisdictions that receive Duplicate Resolved Notification messages receive a warning on the notification message to highlight the cause of the duplicate VIN resolution.

Resolution: No action is required.

Many New Jersey title numbers print with 13 characters, but New Jersey stores 17 characters on their database (see the New Jersey entry in the State-Specific Issues section). If the first SOT is New Jersey, the response includes a warning:

584:SOME NJ TITLE NUMBERS PRINT WITH 13 CHARACTERS

California and New York fill the title number field with the title issue date. California does not use a title number or similar number either on the title document or in the title database. New York privacy and security rules do not allow disclosure of NY title numbers on the VIN pointer file. Instead, California and New York put the title issue date in the Title Number field to create a unique record key (VIN-SOT-Title Number). If the first SOT is California or New York, the response includes a warning:

585: MOST NY & ALL CA RECDS HAVE ISSUE DTE AS TTL NUM

13 MOVED TO HISTORY OR CURRENT NOTIFICATIONS

13.1 MOVED TO HISTORY OR CURRENT NOTIFICATIONS: DEFINITIONS

This section uses the following glossary terms:

- **New SOT** (on page 166)
- **Old SOT** (on page 166)
- **Restored SOT** (on page 167)

13.2 NOTIFICATIONS TO & FROM BATCH STATES

In both batch and online processing, NMVTIS produces messages to inform jurisdictions of updates that affect their VIN Pointer records. States that perform online updates may receive these messages from NMVTIS batch processes. The messages may be delivered either online or in a sequential file, depending on the receiving state's preference. The messages indicate either that a VIN pointer record has moved to history because the vehicle has transferred to another jurisdiction (Moved to History Notification) or that a VIN pointer record has been restored to current because the previous current record has been removed (Moved to Current Notification).

13.3 MOVED TO HISTORY NOTIFICATION

The Moved to History Notification message notifies a jurisdiction that it was previously the current SOT but another jurisdiction has submitted an update that moved the previously current record to history. A jurisdiction receives the Moved to History Notification message only if the Jurisdiction Data Available Indicator on its VIN Pointer file record indicates the record is active on the jurisdiction's database and the jurisdiction is authorized to receive this message.

The Moved to History Notification contains the VIN, Title Number and State Titling Key (if used) of the jurisdiction's record. It also contains the VIN, State of Title and Title Number from the new SOT.

13.3.1 Moved to History Notification: Update

The old SOT marks its record to indicate the title is no longer the current title. If registration was proof of ownership, the old SOT indicates on the record that the registration is no longer the proof of ownership.

In addition to marking the record to indicate that the vehicle has moved out of state, the old SOT may choose to show the new SOT and Title Number on its file. The old SOT must maintain its title record and be able to respond to a CSOT Undo transaction for a minimum of 90 days after the title issue date. After 90 days, the record may be purged from the old SOT's files.

13.3.2 Moved to History Notification: Errors & Warnings

Errors may occur for several reasons:

- The old SOT cannot locate a vehicle or title record using the VIN, Title Number and State Titling Key (if used) on the Moved to History Notification
- The old SOT's vehicle record has a different title number from the title number on the Moved to History Notification
- The old SOT's title record has a different VIN from the VIN on the Moved to History Notification

A warning may occur if the title record located already indicates the title is inactive.

If an error or warning condition occurs, the jurisdiction should contact the AAMVA Help Desk to identify and resolve the underlying issue.

13.4 MOVED TO CURRENT NOTIFICATION

The Moved to Current Notification message notifies a jurisdiction that it is now the current SOT on the VIN pointer file because an update originated by another jurisdiction has removed the previous current record.

The Moved to Current Notification contains the VIN, Title Number and State Titling Key (if used) of the jurisdiction's record.

13.4.1 Moved to Current Notification: Update

The restored SOT marks its record to indicate that its record is now the current title record. If registration is proof of ownership, the restored SOT indicates on the record that the registration is the current proof of ownership.

13.4.2 Moved to Current Notification: Errors and Warnings

Errors may occur for several reasons:

- The restored SOT cannot locate a vehicle or title record using the VIN, Title Number and State Titling Key (if used) on the Moved to Current Notification
- The restored SOT's vehicle record has a different title number from the title number on the Moved to Current Notification
- The restored SOT's title record has a different VIN from the VIN on the Moved to Current Notification

Any of the above errors represents a broken pointer condition and must be addressed immediately.

A warning may occur if the title record located already indicates the title is active. This may happen if the jurisdiction has not yet processed a CSOT transaction or a Moved to History Notification generated from another jurisdiction's update.

If an error or warning condition occurs, the jurisdiction should contact the AAMVA Help Desk identify and resolve the underlying issue.

14 INVESTIGATE POSSIBLE STOLEN VEHICLES

14.1 INVESTIGATE STOLEN VEHICLES: DEFINITIONS

This section uses the following glossary terms:

- **Investigating Agency** (on page 165)
- **Junk** (on page 165)
- MCO
- **NCIC** (on page 166)
- **NHTSA** (on page 166)
- **NICB** (on page 166)
- **NMVTIS** (on page 166)
- **Originating Agency** (on page 166)
- **Ownership Document** (on page 166)
- **Possible Stolen Vehicle** (on page 167)
- **Salvage** (on page 167)
- Title
- **Titling Agency** (on page 168)

14.2 TITLE ISSUANCE AND THEFT INVESTIGATION

When processing an application to title a motor vehicle, the titling agency should inquire to determine if there is an outstanding theft report on the vehicle. If a current theft report exists, the jurisdiction should investigate before issuing a title.

14.2.1 Titling Process Initiates Theft Investigation

The application to title a motor vehicle includes a description of the vehicle along with proof of ownership. The titling agency uses the application materials, in conjunction with the jurisdiction's motor vehicle and title data, to verify the ownership. Jurisdictions that perform online inquiries in NMVTIS also receive title data from the national VIN Pointer and Brand files and from other participating jurisdictions.

In many cases, the titling process also includes checking to ensure a vehicle has not been reported stolen. The stolen vehicle check is often done before issuing a title, but it is sometimes performed after the fact. The titling agency may perform the initial stolen vehicle check, or it may forward information to a law enforcement unit responsible for investigating vehicle theft.

Some jurisdictions are able to inquire against the NCIC stolen vehicle database, while others limit their checks to the jurisdiction's vehicle theft data. Jurisdictions that perform online inquiries in NMVTIS receive information from the NMVTIS VIN Pointer file regarding other jurisdictions' titles and from the National Insurance Crime Bureau (NICB) regarding stolen vehicle reports. NICB maintains a mirror image of vehicle theft data from NCIC.

When the titling agency performs the stolen vehicle check and receives a report that a vehicle may be stolen, the titling agency forwards the information to the law enforcement agency responsible for investigating the case. The investigating agency is often, though not always, in a different department from the titling agency.

The investigating agency investigates the case and reports the results to the titling agency. The titling agency uses the results of the investigation to determine what titling action to take. When the title has not yet been issued, the titling agency issues or denies the title based on the results of the investigation. When a title has already been issued, the titling agency may revoke or cancel the title if the investigation determines the vehicle is stolen. The investigating agency may limit its report to the titling agency to information needed for title-related action.

The investigating agency initiates any law enforcement follow-up activity with the appropriate law enforcement agencies. Law enforcement action may involve multiple law enforcement agencies in more than one jurisdiction.

14.2.2 Considerations for the Titling Process

14.2.2.1 Over-the-Counter & Back-End Processing

Some jurisdictions receive title applications in their field offices, process the applications immediately, print the titles at the field office and issue the titles over-the-counter so that the applicant leaves with a permanent title. Over-the-counter issuance requires rapid responses from information systems to verify ownership and check for possible stolen vehicles. The responses must provide sufficient information to support a decision to issue the title over the counter or delay issuance for further investigation. If issuance is delayed for further investigation, the title application enters a back-end process. When title issuance is delayed, the jurisdiction may choose to register the vehicle to enable the applicant to use the vehicle while the jurisdiction conducts the investigation.

Some jurisdictions use a back-end process for all title applications. The jurisdiction receives the application and all supporting documentation, including proof of ownership, and forwards the application to a title processing unit, which is often located at the central office of the titling agency. The title processing unit verifies ownership of the vehicle and performs the theft check. In some jurisdictions field staff perform some of the tasks to verify ownership before forwarding the application to the title processing unit.

The back-end process provides time to investigate any ownership questions, including possible theft, that may arise while processing the title application. The title processing unit may perform the theft check or it may refer all applications to the investigating agency to perform the theft check. The titling agency may choose not to print a title document until it receives information from the investigating agency that indicates a title should be issued. In some cases, a jurisdiction may print a title document and hold it until determining whether to issue. In a back-end process, jurisdictions mail title documents to the titleholders.

14.2.2.2 Source of NMVTIS Theft Data

To be provided at a later date...

14.2.2.3 Duplicate VINs

To be provided at a later date...

14.2.2.4 Investigating Agency and The Originating Agency

The investigating agency is the law enforcement agency designated to interact with the titling agency for the purpose of investigating possible stolen vehicles. Depending on the jurisdiction, the investigating agency may be in the same department, a different department or at a different level of government, such as a nearby city or county government. A titling agency may be associated with more than one investigating agency.

The investigating agency may or may not be the originating agency for a theft report. Because vehicle theft reports may come from any jurisdiction, the originating agency and the investigating agency may be located in different states. As needed, the investigating agency initiates action with other law enforcement agencies to pursue an investigation.

14.2.3 Recommendations for the Titling Process

To be provided at a later date...

14.3 SCOPE OF THE INVESTIGATION PROCEDURE

To be provided at a later date...

14.4 RECOMMENDED PROCEDURE FOR THEFT INVESTIGATION

To be provided at a later date...

15 SPECIFIC SITUATIONS

This section includes information on title documents and titling practices of individual participating jurisdictions that may be useful to other jurisdictions when working with NMVTIS.

15.1 STATE-SPECIFIC INFORMATION

15.1.1 California

TITLE NUMBER

Because California does not use a title number or a similar number either on the title document or in the title database, California fills the Title Number field with the title issue date.

Other states may include any number from a California title document in the Title Number field on the Used Vehicle Inquiry or Change State of Title message. If the State of Title is 'CA' and no match occurs on VIN, State of Title and Title Number, the VIN pointer file attempts to match using VIN and State of Title. Response messages that include California records also include a warning indicating that California puts the title issue date in the Title Number field.

15.1.2 Colorado

TITLE ISSUE DATE

Colorado's title database is missing the title issue date for a large number of records. These records include

- Records with no activity since the end of calendar year 2002 (the large majority of the records)
- Records created during the seven months between September 2006 and February 2007.

Because NMVTIS VIN pointer records require a title issue date and NMVTIS brand records require a brand date, and because most of the records represent titles issued before the beginning of calendar year 2003, to load them to the NMVTIS central site files, 1/1/2003 was used as the title issue date and, if a brand applies, the brand date. CO has no other records with 1/1/2003 as the title issue date or brand date.

15.1.3 Kentucky

TITLE ISSUE DATE

The title issue date on Kentucky's title documents usually does not match the title issue date on the corresponding VIN pointer record. When processing a title application, Kentucky updates the VIN Pointer file at the time the county clerk takes possession of the previous title document. The title application date becomes the Title Issue Date for the VIN pointer record. When a title is issued, the issue date on the title document is the date the document is printed. Kentucky's responses to inquiries and Change State of Title transactions reflect the issue date on the title document, if one has been printed.

This process helps prevent fraud, but it also means clerks must be aware that the issue date on the document and in Kentucky's responses to used vehicle inquiries will normally be later than Title Issue Date on the VIN pointer record.

15.1.4 Louisiana

TITLE NUMBER

The title numbers on some of Louisiana's title documents are different from the numbers on Louisiana's database and on the NMVTIS VIN pointer file. The title number includes eight characters in two parts. The first part is a single alpha character and the second part is a seven-character numeric field. When the title document is printed, if there are leading zeros in the numeric part, the leading zeros are removed and the number is left-justified, so that the printed title number includes fewer than eight characters. For example, if the title number on the database is B0567784, that is what the response from a NMVTIS inquiry will show (the inquiry must include the VIN), but the title number printed on the document will be B567784. The sample below shows how the title number is printed.

STATE OF LOUISIANA
CERTIFICATE OF TITLE

VIN TESTRECORD18				TITLE NUMBER B567784		DATE ISSUED 05/26/2009	
MAKE CHEV	MODEL IMP	BODY 4D	COLOR BLU/	YR 1980	DATE ACQUIRED 05/26/2009	ODOMETER CL	NIU U

*** MAIL TO ***
TESTING SV FLAG ON 25
7979 INDEPENDENCE BLVD
BATON ROUGE LA 70806

*** OWNER ***
TESTING SV FLAG ON 25
7979 INDEPENDENCE BLVD
BATON ROUGE LA 70806

VOID

Key Hodges

32635321

ANY ALTERATION OR ERASURE VOIDS THIS DOCUMENT.

15.1.5 Maryland

TITLE ISSUE DATE

Approximately 200,000 of Maryland's records are missing the title issue date. These records represent legitimate titles issued by Maryland, and they have all other data required for the VIN pointer file. Because of the number of records and the likelihood that some of the vehicles will be transferred to other states, these records are made available to other states by supplying the best approximation available for the title issue date. The approximate issue date, which is included on the VIN pointer file record, is generated as follows:

- If a registration record is associated with the vehicle, the approximate issue date is January 1 of the year the registration processed. So if the most recent registration renewal was processed on July 14, 2008, the title issue date becomes 1/1/2008.
- If there is no registration record associated with the vehicle, the approximate issue date uses January 1 of the year that is two years before the model year of the vehicle. So if the model year of the vehicle is 1999, the approximate title issue date will be 1/1/2007.

These are the only Maryland records that will show January 1 as the month and day of the title issue date.

PRINTED TITLE ISSUE DATE VS. STORED TITLE ISSUE DATE

For correction titles and duplicate titles, the title issue date printed on a Maryland title document will differ from the title issue date stored in Maryland's database (and returned in responses to NMVTIS inquiries, once Maryland implements that capability). The title issue date on the title document represents the date the document was printed. However, Maryland does not store that date on the title record. Instead, the title record contains the date on which title to the vehicle was transferred to the current owner.

The date on the most recent title document will always be (1) equal to the title issue date in the NMVTIS VIN pointer record and (2) equal to or later than the value in the title issue date field in the response from Maryland.

SALVAGE CERTIFICATES

Because the Maryland database is missing a certificate number for approximately 6,000 salvage certificates, these records do not appear on the VIN pointer file, but the salvage brand is posted to the NMVTIS brand file.

MARYLAND SNOWBIRD TITLES

Maryland at one time allowed customers who were in their state for a minimum of 30 days to maintain dual registration (snowbird) titles which were entered into the Maryland title system like a valid title. During their NMVTIS initial load Maryland was not able to identify snowbird titles in their system and could not exclude them from NMVTIS. Maryland believes the number of occurrences for this is low, and they will perform any necessary corrections to remove identified snowbird title records from NMVTIS as they are identified. Maryland has since discontinued the process of offering the customer a choice of keeping their out of state title when registering or titling their vehicle in Maryland.

15.1.6 New Jersey

TITLE NUMBER

New Jersey titles do not have a field called "Title Number" or a similar name. However, New Jersey titles do include a number that is unique to each title. The number submitted to NMVTIS as the title number includes two letters followed by a series of numerals. The number can be either 13 or 17 characters long, including two letters and either 11 or 15 numerals. It comprises an agency code (positions 1-2), a Julian date (positions 3-9) and a serial number (positions 10-13 or positions 10-17). About 70% of New Jersey's titles print with a 13-character title number.

On New Jersey's title database and on the NMVTIS VIN pointer file, all New Jersey title numbers have 17 characters. If a title is printed with 13 characters, New Jersey's system right justifies the serial number in an eight-character field and inserts four zeros into positions 10-13. In the example below, the printed title number is `ST20021420001`. This title number appears on New Jersey's database and on the VIN pointer record as `ST200214200000001`.

Other states may submit the title number on inquiries or Change State of Title transactions with either 13 or 17 characters. When another state submits a New Jersey title number with 13 characters, VIN pointer processing automatically inserts zeros in positions 10-13 before matching against existing records. If the title number matches a New Jersey title number on the VIN pointer file, the response messages from the VIN pointer file include the title number just as it was received on the initial message, with either 13 or 17 characters. Response messages from the VIN pointer file that include New Jersey title numbers also include a warning that some New Jersey title numbers print with 13 characters.

New Jersey's title numbers are located in the bottom right-hand corner of the title document underneath the line for "title" and "date" of the first release. Two items appear there, but only the second item is used as the title number. The first item includes two characters, and it is followed by one or more spaces. The second item, which begins after the spaces, is the number to be used as the title number.



CERTIFICATE OF TITLE

PREFIX: 1FABP IDENTIFICATION NUMBER: 54G45 54545 45 YEAR: 2002 MAKE: CHE MODEL: X35 BODY TYPE: 2 DR.

TYPE OF TITLE: STANDARD DUPLICATE NO.: 8 COLOR/TINT: BLK DEALER ID: 2 AXLES/PROPS: 2 FUEL: 545 A

FEE: 20.00 ISSUE DATE: 05-22-2002 VIN REPLACEMENT: MILEAGE: 545 A STATUS:

OWNER(S): C8047 41082 03664
JOSEPH S CSOLAK
1 ANY PLACE
TRENTON NJ 08664

40000 00001 90446
GMAC

SAMPLE

CONTROL NUMBER: Q362195

State of New Jersey
DIVISION OF MOTOR VEHICLES

Signature: C. Richard Kamin

DATE: _____

LEIN RELEASED BY: _____

SIGNATURE: _____

TITLE: _____ DATE: _____

LEIN RELEASED BY: _____

SIGNATURE: _____

TITLE: _____ DATE: _____

ES ST20021420001

VOID IF ALTERED

Figure 2: Sample New Jersey Vehicle Title

15.1.7 New York

Because its privacy and security rules prevent disclosing title numbers, New York does not allow the title number to be stored on the VIN pointer file. Instead, to provide a unique record key to NMVTIS, New York fills the Title Number field with the title issue date.

Other states may include any title number from a New York title document in the Title Number field on the Used Vehicle Inquiry or Change State of Title message. If the State of Title is 'NY' and no match occurs on VIN, State of Title and Title Number, the VIN pointer file attempts to match using VIN and State of Title. Response messages that include New York records also include a warning indicating that New York puts the title issue date in the Title Number field.

On the title document, New York's title number is labeled "Document No." The VIN is labeled "Title and Identification No."

15.1.8 Pennsylvania

TITLE NUMBERS

The value that appears in the Title Number field on a Pennsylvania title document differs from the title number stored in Pennsylvania's database by two characters. The printed title number includes an 11-digit number followed

by a space and two letters. The title number on Pennsylvania's database includes only the 11-digit number. It does not include the space or the two letters. When submitting a Pennsylvania title number to NMVTIS on an inquiry or a CSOT transaction, jurisdictions should submit only the 11-digit number.

[illegible]

Figure 3: Sample Pennsylvania Vehicle Title

15.1.9 South Carolina

TITLE	ISSUE	DATE
1. The Role of the Teacher	1	1990
2. The Role of the Teacher	2	1991
3. The Role of the Teacher	3	1992
4. The Role of the Teacher	4	1993
5. The Role of the Teacher	5	1994
6. The Role of the Teacher	6	1995
7. The Role of the Teacher	7	1996
8. The Role of the Teacher	8	1997
9. The Role of the Teacher	9	1998
10. The Role of the Teacher	10	1999
11. The Role of the Teacher	11	2000
12. The Role of the Teacher	12	2001
13. The Role of the Teacher	13	2002
14. The Role of the Teacher	14	2003
15. The Role of the Teacher	15	2004
16. The Role of the Teacher	16	2005
17. The Role of the Teacher	17	2006
18. The Role of the Teacher	18	2007
19. The Role of the Teacher	19	2008
20. The Role of the Teacher	20	2009
21. The Role of the Teacher	21	2010
22. The Role of the Teacher	22	2011
23. The Role of the Teacher	23	2012
24. The Role of the Teacher	24	2013
25. The Role of the Teacher	25	2014
26. The Role of the Teacher	26	2015
27. The Role of the Teacher	27	2016
28. The Role of the Teacher	28	2017
29. The Role of the Teacher	29	2018
30. The Role of the Teacher	30	2019
31. The Role of the Teacher	31	2020
32. The Role of the Teacher	32	2021
33. The Role of the Teacher	33	2022
34. The Role of the Teacher	34	2023
35. The Role of the Teacher	35	2024
36. The Role of the Teacher	36	2025
37. The Role of the Teacher	37	2026
38. The Role of the Teacher	38	2027
39. The Role of the Teacher	39	2028
40. The Role of the Teacher	40	2029
41. The Role of the Teacher	41	2030
42. The Role of the Teacher	42	2031
43. The Role of the Teacher	43	2032
44. The Role of the Teacher	44	2033
45. The Role of the Teacher	45	2034
46. The Role of the Teacher	46	2035
47. The Role of the Teacher	47	2036
48. The Role of the Teacher	48	2037
49. The Role of the Teacher	49	2038
50. The Role of the Teacher	50	2039
51. The Role of the Teacher	51	2040
52. The Role of the Teacher	52	2041
53. The Role of the Teacher	53	2042
54. The Role of the Teacher	54	2043
55. The Role of the Teacher	55	2044
56. The Role of the Teacher	56	2045
57. The Role of the Teacher	57	2046
58. The Role of the Teacher	58	2047
59. The Role of the Teacher	59	2048
60. The Role of the Teacher	60	2049
61. The Role of the Teacher	61	2050
62. The Role of the Teacher	62	2051
63. The Role of the Teacher	63	2052
64. The Role of the Teacher	64	2053
65. The Role of the Teacher	65	2054
66. The Role of the Teacher	66	2055
67. The Role of the Teacher	67	2056
68. The Role of the Teacher	68	2057
69. The Role of the Teacher	69	2058
70. The Role of the Teacher	70	2059
71. The Role of the Teacher	71	2060
72. The Role of the Teacher	72	2061
73. The Role of the Teacher	73	2062
74. The Role of the Teacher	74	2063
75. The Role of the Teacher	75	2064
76. The Role of the Teacher	76	2065
77. The Role of the Teacher	77	2066
78. The Role of the Teacher	78	2067
79. The Role of the Teacher	79	2068
80. The Role of the Teacher	80	2069
81. The Role of the Teacher	81	2070
82. The Role of the Teacher	82	2071
83. The Role of the Teacher	83	2072
84. The Role of the Teacher	84	2073
85. The Role of the Teacher	85	2074
86. The Role of the Teacher	86	2075
87. The Role of the Teacher	87	2076
88. The Role of the Teacher	88	2077
89. The Role of the Teacher	89	2078
90. The Role of the Teacher	90	2079
91. The Role of the Teacher	91	2080
92. The Role of the Teacher	92	2081
93. The Role of the Teacher	93	2082
94. The Role of the Teacher	94	2083
95. The Role of the Teacher	95	2084
96. The Role of the Teacher	96	2085
97. The Role of the Teacher	97	2086
98. The Role of the Teacher	98	2087
99. The Role of the Teacher	99	2088
100. The Role of the Teacher	100	2089
101. The Role of the Teacher	101	2090
102. The Role of the Teacher	102	2091
103. The Role of the Teacher	103	2092
104. The Role of the Teacher	104	2093

South Carolina's title database and NMVTIS VIN pointer records do not contain the correct title issue date for titles issued before August 1, 2002. Instead all title records before that date show a title issue date of July 31, 2002. The corresponding title documents contain the actual title issue date.

15.1.10 South Dakota (the Zamboni Remains)

South Dakota presented the following situation:

A dealership that is in the business of recycling vehicles and parts purchases Chevrolet or GMC trucks from a company in Canada. The company in Canada buys the vehicle from a retail outlet and uses the engine, transmission, drive train, transfer case and rear axles to make Zamboni ice machines for hockey rinks. The

Canadian company then sells the remaining vehicle (title included) to the SD dealer (rebuilder) who either replaces the parts on the vehicle and sells it or sells the parts to a rebuilder who then puts the vehicle back together, making it a complete vehicle. When this takes place the warranty issued by the manufacturer is apparently void.

The SD rebuilder sells the remaining vehicle and parts to someone who puts the vehicle together. That person sells it to someone else and does not disclose the facts to the purchaser. The new purchaser assumes the vehicle has a warranty but finds out the warranty is void when taking the vehicle to a dealer for warranty work. The dealer informs the new purchaser that the vehicle has been reassembled with new or used parts.

To document this situation in NMVTIS, the state of title may use vehicle make, brands or both, depending on the jurisdiction's procedures and laws. If the vehicle is considered assembled from parts, vehicle make may be submitted as "ASVE" (assembled vehicle). The jurisdiction may also assign a "Reconstructed" brand (brand code 10). The model year of the vehicle is assigned based on the jurisdiction's procedures and laws.

15.1.11 Washington

REBUILT BRAND WITHOUT A TITLE

In Washington, when an insurance company or wrecker declares a vehicle "destroyed", the company marks "DESTROYED" across the front of the title document and turns the document in to the state. Washington does not issue a new title, certificate or other ownership document until the vehicle is repaired and inspected. The record on the vehicle database is marked with the "WA Rebuilt" brand. Prior to December 12, 2016, Washington posted a "Rebuilt" brand (brand code 09) to the NMVTIS brand history at the time the vehicle was declared "destroyed". Beginning December 12, 2016 Washington posts a "Salvage" brand (brand code 11) to the NMVTIS brand history at the time the vehicle is declared "destroyed".

If the insurance company or wrecker transfers ownership of the vehicle before the vehicle is repaired, the transfer is done through a bill of sale. If another state receives an application to title the vehicle, the application will be with the bill of sale and without a title document. When an online NMVTIS state performs an inquiry on one of these vehicles, the response to the inquiry includes "03" (canceled) in Title Status and a 599 warning message that says "VEHICLE INSPECTION REQUIRED". This situation indicates the vehicle has not been repaired and inspected. Beginning December 12, 2016 WA posts a "Rebuilt" brand (brand code 09) to the NMVTIS brand history and creates a new title when they are informed the vehicle has been rebuilt and is qualified to be put back on the road.

Washington plans to perform a data sync in the spring of 2017 at which time Rebuilt brands where the Title Status is "Canceled" will be changed to salvage brands on NMVTIS.

TITLE ISSUE DATE AND TITLE NUMBER

On Washington's title document (Vehicle Certificate of Ownership) the field "Date of Application" shows the date that ownership was transferred to the owner shown on the title. The Title Issue Date in the NMVTIS VIN pointer record reflects the date the most recent title document was issued.

To compare a title document from Washington with data from a NMVTIS inquiry, examine the title number and the title issue date. All three data sources—title document, NMVTIS VIN pointer record and inquiry response from Washington—should have the same title number. Also, the Date of Application on the title document should always be (1) equal to or earlier than the title issue date in the NMVTIS VIN pointer record and (2) equal are earlier than the value in the title issue date field in the response from Washington.

15.1.12 Wisconsin

TITLE NUMBER

As printed on title documents, the final two characters of Wisconsin title numbers are a dash followed by a numeral or letter, such as 12345A67-8. However, the title number stored on WI's title database and the number WI sends to

the NMVTIS central site do not include the dash. If the dash is included in an inquiry or CSOT transaction, the title number will not match the title number on the VIN pointer file. To match the VIN pointer file, omit the dash and include all alphanumeric characters, including the character after the dash, in the title number. For the above example, an inquiry would be submitted with title number 12345A678. The title numbers vary in length.

15.2 WHEN TO UPDATE THE VIN POINTER FILE

Jurisdictions should update the VIN Pointer file as soon as all the information concerning the title is available, including title number and issue date. The VIN pointer update does not need to wait for all brand information to be available because the Brand file update is separate from the VIN Pointer file update. The VIN pointer update should occur as soon as possible after the jurisdiction decides to issue a title or other ownership document. The jurisdiction may do the update in the front end of the titling process or in the back end. Each choice has trade-offs in terms of exception handling.

15.2.1 Update at Time of Title Application

If the jurisdiction rarely decides not to issue a title after accepting a title application and wants to control the VIN for the purpose of issuing a title, the jurisdiction should update NMVTIS upon acceptance of the application. When exceptions occur (i.e., when something causes the state to change its mind about titling the vehicle), then the state must undo the transaction for the title. Doing the update up front implies that the old state will not issue a duplicate title (online states will no longer own the VIN pointer record), and it means that no other state can do a CSOT using the old title any more. This reduces the issuance of titles from fraudulent docs. If the state decides not to issue the title, or if the owner decides not to get a title in the state, then the state must perform an undo.

If a jurisdiction that updates at time of application does not use the application date as the title issue date on the title document, Title Issue Date on the VIN pointer record will sometimes differ from the date of issuance shown on the document. When the dates differ, the jurisdiction should update NMVTIS with the correct Title Issue Date once it is known.

15.2.2 Update at Time Title Is Printed

By updating the VIN Pointer and Brand files late in the titling process, a jurisdiction avoids performing some undos but must do exception processing when another state does a CSOT in the time between the application for title and the update because the update would be attempted using old data that no longer matches. When this happens, the jurisdiction that has held its update until the end of the titling process must address the error that occurs in the Change State of Title transaction.

15.3 VEHICLES PREVIOUSLY TITLED BY NON-STATE ORGANIZATIONS

Some vehicles are titled by non-state entities, such as the U.S. Department of State, General Services Administration, Native American tribes and the military services. When a jurisdiction titles a vehicle based on an ownership document from a non-state entity, the process is the same as titling a vehicle from a non-participating state. If a VIN pointer record does not exist, add a record to the VIN Pointer file. If a VIN pointer record exists (i.e., the vehicle was titled by a participating jurisdiction, then titled by a non-state entity, and then comes to a participating jurisdiction), perform an in-state transfer or a Change State of Title transaction, or submit a batch add. If a VIN pointer record already exists, the VIN history will include a gap for the time the vehicle was titled by the non-state entity.

When a jurisdiction responds to an inquiry or a CSOT transaction, the Previous Titling Jurisdiction field is filled with the appropriate value for the non-state organization. When the title transfer was based on federal government form SF97, indicating a vehicle that was previously owned by a civilian agency of the U.S. government, the previous titling jurisdiction is code GS (General Services Administration). When the title transfer was based on Form 2435, indicating the vehicle was sold as a result of a seizure by the Internal Revenue Service, the previous titling jurisdiction is IR.

15.4 CHANGE JURISDICTIONS WHEN A LIEN EXISTS

When a vehicle with a lien moves from one jurisdiction to another, the title may or may not be transferred. The lienholder may permit the title to transfer if the new title is issued with the lien perfected, or the lienholder may protect its interest by not permitting the title to be moved with the vehicle. If the title is transferred with the vehicle, the new state performs a CSOT transaction to move the VIN pointer record in sync with the title. If the lienholder requires the title to remain in the old jurisdiction, the new jurisdiction may issue a memorandum title or establish a pseudo title record on its database as part of the procedure to register the vehicle. In this case, the title, with the perfected lien, remains in the old jurisdiction, and the new jurisdiction does update the VIN pointer record. The VIN pointer record always remains with the jurisdiction that issued the official title.

15.5 ADD A RECORD TO HISTORY

A jurisdiction may discover that a title record should appear in history but does not. Adding a record to history requires sending a batch add record. The batch process inserts the record into its proper history location based on Title Issue Date.

The jurisdiction should perform a history inquiry to ensure the current record and the most recent history record for the VIN have Title Issue Date values that differ from the record being added.

- If the Title Issue Date on the current record equals the Title Issue Date on the input record, the transaction will fail. In this case, the process includes (1) undo the current record, (2) add the input record, (3) re-add the current record.
- If the Title Issue Date on the current record equals the Title Issue Date on the input record and the Title Issue Date is less than 90 days old, the transaction will fail. If the record should become the most recent history, the jurisdiction has two options. The first option includes (1) undo the current record, (2) add the input record, (3) re-add the current record. The second option simply requires waiting until more than 90 days after the Title Issue Date.
- If the Title Issue Date on the record to be added equals the Title Issue Date on the most recent history record, and the record to be added should NOT become the most recent history, then the current record and the most recent history record must both be undone before adding the input record. Then the most recent history and the current record must be re-added.

15.6 DISCREPANCY IN TITLE ISSUE DATE

Some jurisdictions update NMVTIS once they have accepted a title application. This eliminates problems caused by transactions that occur while the jurisdiction is processing the application. However, in some cases the jurisdiction uses the application date as Title Issue Date on the update record because the actual title issue date is not known.

- If the jurisdiction does not update the record once the actual date is known, the document and the VIN pointer record will have discrepant dates. The jurisdictions that put a title application date in the Title Issue Date field on the VIN Pointer file include: KY.

15.7 NO MATCH ON OLDER VEHICLES

NMVTIS requests that jurisdictions omit from their initial loads any record for a vehicle with a model year before 1981 that does not have an active registration. Because these vehicles were manufactured before the current VIN standard became effective for model year 1981, this minimizes the instances of duplicate VINs on the VIN Pointer file. However, when an unregistered older vehicle has recent titling activity, NMVTIS supports maintaining a record on the VIN Pointer file.

- If processing the title application for an unregistered older vehicle may be negotiated, the jurisdiction may receive a no-match response from the used vehicle inquiry. The jurisdiction should verify the title manually and then add the title record to the VIN Pointer file.

15.8 MULTIPLE MATCHES ON THE VIN POINTER FILE

This section presents some high-level suggestions for using NMVTIS inquiry response data when more than one VIN pointer record has the same VIN. NMVTIS provides data to assist with titling decisions, and each jurisdiction

establishes its own business rules for using the information to identify and investigate questionable title applications and to perform the functions required in NMVTIS. These high level suggestions are necessary because examining titles to make titling decisions is more complex than a brief explanation can cover.

- If the response to a used vehicle inquiry includes multiple VIN matches, the user must determine which record represents the most recent title for the vehicle shown on the title application. If any information on the response raises questions concerning the title application, such as an unrecovered theft report, a junk brand, or a title issue date later than the issue date on the title application, those questions should be resolved first. After resolving the title issuance questions, the guidelines below may be useful for selecting the correct VIN pointer record to update.
- If the previous SOT indicated on the application participates in NMVTIS, the VIN, SOT, Title Number and Title Issue Date of the previous title should match an existing VIN pointer record. If the VIN Pointer file does not have a record that matches exactly on all four elements, then further investigation is warranted. If a VIN pointer record has a later title issue date than the issue date shown on the application documents, examine the application for possible fraud. If a VIN pointer record matches exactly on all four elements, select that record to update when a new title is issued.
- If the previous SOT on the title application does not participate in NMVTIS, examine the record with matching VIN that also has the most recent Title Issue Date among the matching records. Look for consistency of other data. Make and model year should match. In some cases, make codes do not match, but the codes may still represent the same make, e.g., a Chevrolet may be represented by CHEV, CHVT, CHV or other abbreviation. Odometer distance on the title application should be greater than the distance shown on the VIN pointer record. If the SOT for the VIN pointer record responds to online inquiries, perform a used vehicle inquiry using VIN, SOT and Title Number from the pointer record to obtain a detailed response from the SOT. Brands on the SOT's response should be consistent with brands on the previous title. Because NMVTIS uses standard codes for brands and most jurisdictions use their own data structure, the brands may differ, but they should represent similar conditions. In addition, not all brands are carried forward on when a new title is issued. However, the conditions represented by brands such as "rebuilt" (NMVTIS brand code 09) and "salvage" (NMVTIS code 09) should normally be reflected by data on the title application. For example, if a rebuilt brand appears on the previous title presented with the application, a rebuilt or similar brand on the jurisdiction's inquiry response would support a decision to update that record, or a salvage brand may correspond to a salvage certificate presented with the application as proof of ownership.
- If the vehicle represented by the VIN pointer record is not the same vehicle represented on the title application, continue examining records, taking the next most recent title issue date until a record is found that represents the vehicle on the title application. After determining the most recent matching record, and if the jurisdiction issues a title, the jurisdiction should perform a CSOT transaction using the VIN, SOT and Title Number from the matching record.

In most cases, when more than one matching VIN exists, at least one of the records represents the vehicle on the title application. However, in some cases, particularly with state-assigned VINs, a VIN may be assigned to more than one vehicle. In the unlikely event that no record with a matching VIN represents the vehicle on the title application, and if the jurisdiction issues a title, the new title data should be submitted to the VIN Pointer file as an add transaction.

16 RESOLVE ISSUES & GET HELP

This section describes how jurisdictions can raise NMVTIS technical, procedural, or data issues either to AAMVA or to other jurisdictions. It also describes how AAMVA's help desks address these issues.

NMVTIS relies on coordination and harmony of data and process so that data about a vehicle or title accurately reflects the status, history and conditions of the vehicle. As issues arise regarding data or procedures, jurisdictions may address them to a specific jurisdiction, to all participating jurisdictions or to AAMVA. Daily operational issues are directed to AAMVA's help desk. Contact numbers and e-mail addresses are maintained on AAMVA's Web site. The "Who To Call" section provides information on locating the contact information.

16.1 DATA & BUSINESS PROCESS ISSUES

In some cases, data and process issues can be addressed between individual jurisdictions. AAMVA maintains a list of jurisdiction help desk contacts. When jurisdictions address situations they consider non-routine, AAMVA would like to receive information regarding the issue and resolution. [**I think it's good for us to know what's going on in actual usage of the system. The question seems to be: what's the best way to obtain information?] The information can be e-mailed to AAMVA's help desk at helpdesk@aamva.org [**In our published documents, do we want to have a single "first-contact" point?]

If a question or issue involves more than two jurisdictions, or the issue addresses a condition of NMVTIS process or data, AAMVA's help desk (helpdesk@aamva.org) is the first contact. The help desk will record the issue and either resolve the issue or forward it to the group within AAMVA that will be responsible for resolving it. Although a given issue may require a variation on the process, in general the resolution process includes the following steps after the AAMVA help desk receives it, documents it and refers it to the a specified group for resolution:

- Investigate to understand and describe the issue to be resolved
- Determine if existing documentation or established practice addresses the issue
- If a resolution doesn't already exist, draft a possible resolution for consideration by the NMVTIS working group
- Receive responses from the working group, revise the draft, and circulate to the working group for decision
- Receive responses from the working group and document the final resolution
- Update NMVTIS documents and distribute changes, if needed

16.2 TECHNICAL OPERATIONS ISSUES

The AAMVA operations help desk addresses technical issues that arise during daily production operations. The procedures for reporting problems to the operations help desk are on the AAMVA website at:

<http://www.aamva.org/AAMVA-Support>

When a jurisdiction notices that its own system, another jurisdiction or the NMVTIS central site is not responding, the jurisdiction should contact AAMVA's operations helpdesk:

1-888-AAMVA-80 (1-888-226-8280) option 1

AAMVA will notify participating jurisdictions regarding the down situation and again when the systems operations is restored.

When AAMVA notices that a jurisdiction is not responding, help desk staff will contact the jurisdiction, then, if needed, notify other jurisdictions regarding the situation. AAMVA staff will also send a notice when the problem is resolved.

16.3 GETTING HELP

Questions regarding this document or the application itself should be directed to the jurisdiction's AAMVA Operations Department point-of-contact (POC). If you do not know or are unable to contact your POC, questions may be referred to the AAMVA Operations Department:

Telephone: 1-888-AAMVA-80 (1-888-226-8280) option 1

Email: helpdesk@aamva.org

AAMVA OPERATIONS BUSINESS HOURS (NON-HOLIDAYS)

- Weekdays (Monday – Friday): 7:00 am ET – 10:00 pm ET
- Saturdays: 8:00 am ET – 4:30 pm ET
- Active System Check Point (ASCP) at 10pm ET

AAMVA OPERATIONS AFTER-HOUR AND HOLIDAY

- Sundays and after-hours: BlackBerry support (AAMVA80 line rolls over to on-call personnel's BlackBerry)
- Active System Check Points at 10am ET and 7pm ET
- Holidays: Dependent on number of JURISDICTION's open:
 - If No JURISDICTION's are open: Sunday Coverage
 - If less than 50% of JURISDICTION's are open: Saturday Coverage
 - If 50% or more of JURISDICTION's are open: Weekday Coverage (7am ET – 10pm ET)

STATE CONTACTS

NMVTIS contacts for individual states are listed at:

AAMVA Website Log In

<https://www.aamva.org/login.aspx?ReturnUrl=/WorkArea/DownloadAsset.aspx?id=3300>

Log in using your AAMVA website member ID and password.

17 NMVTIS DATA SYNCHRONIZATION PROCESS

17.1 DATA SYNC BACKGROUND

Over time state title and brand data may become out-of-sync with corresponding state data in NMVTIS due to the following reasons:

- New vehicle types and brand codes (see Brand Codes) were introduced by the state but not communicated to AAMVA.
- Software changes occurred on the states legacy system without realizing the impact to NMVTIS.
- DMV counter staff are not following state titling procedures to the letter.
- A data corruption event occurred on the states legacy system that impacted NMVTIS.
- States not processing SEW files in order to resubmit the rejected update records.

The approach is to synchronize the title and brand on the states system with the title and brand data in NMVTIS.

To request a copy the *NMVTIS Data Synchronization Process Specification*, contact the **AAMVA Help Desk** helpdesk@aamva.org.

17.2 DATA SYNC PROCESS OVERVIEW

To accomplish the data synchronization, the state must first create initial load files of their title and brand data then submit them to AAMVA for analysis. States can use their initial load application programs to accomplish this task.

AAMVA, in turn, will compare the title and brand data state in the initial load files against the title and brand data on the NMVTIS Central Site. In situations where corresponding records are not found in NMVTIS these records will be identified and provided to the state in a report file. Also, title and brands records that exist in NMVTIS but were not provided in the initial load files are also reported to the state. States will also be provided with the report if record exists on both ends but some info is different.

States will use the files generated from the data sync process to perform gap analysis. AAMVA will assist in this process, but states will drive gap analysis efforts. If any coding issues are identified they must be corrected and tested with AAMVA prior to correction files being loaded to NMVTIS. After the gaps have been identified new VINADD, VINMOD and (VINUNDO or VINPUR) title update files can be provided to AAMVA so that the differences can be reconciled.

For brand reconciliation new BRADD and BRUNDO files will be provided to AAMVA.

18 NMVTIS DATA CORRECTION FEATURE

18.1 STATE WEB INTERFACE (SWI) – HELP DESK MENU

The State Web Interface will enable state users with a role of Help Desk Operator to perform data corrections on their title and brand data.

This includes the following update activity:

- Add New Title – where the vehicle does not yet exist on NMVTIS – the VIN is not on NMVTIS
- Add New Title – to a vehicle that was previously titled in your state
- Title Current Correction – Modifying the existing title information
- Delete a Title – With the most recent title history belonging to requesting state or without history
- Add History Title
- Delete History Title
- Title History Correction
- Fix Duplicate – where no CSOT is involved
- Add Brand
- Remove Brand
- Set Purge Indicator

Note: Data correction events that either push another states title into title history or promote another states title to current (CSOT transactions) can only be performed by the AAMVA Help Desk. Send a change data request form to **AAMVA Help Desk** helpdesk@aamva.org.

Appendix A: NMVTIS ERRORS & WARNINGS

This appendix provides the full listing of NMVTIS errors and warnings.

When processing an NMVTIS transaction, if errors are found in the format or content of the messages, an error message is returned containing a description of each error. The jurisdiction must identify the cause of each error and initiate processing to address the problem. An error response may also include warnings for conditions that warrant attention but do not cause the transaction to fail.

NMVTIS messages may contain zero to five errors/warnings. Errors and warnings are generated by the application and are sent on response messages. When an error is encountered on an inbound message, that message is returned to the originator with one or more errors explaining why the message was not processed. Warnings may be returned on the original message if an error is also encountered. If an error is not encountered but a warning must be issued, the warning is returned on the response message. Because the number of errors that can be reported is limited to five, it is possible that some processes may result in more than five warnings. If five warnings are received on a response message, the state may wish to perform its own validations to determine whether any additional warnings apply.

Error/Warning	Description	Resolution
100: VIN IS REQUIRED	VIN must be present.	Ensure the VIN field is filled properly and resubmit the message.
101: SOT IS REQUIRED	SOT must be present.	Ensure the SOT field is filled properly and resubmit the message.
102: TITLE NUMBER IS REQUIRED	Title Number must be present.	Ensure the Title Number field is filled properly and resubmit the message.
103: MAKE IS REQUIRED	Make must be present.	Ensure the Make field is filled properly and resubmit the message.
105: MODEL YEAR IS REQUIRED	Model Year must be present.	Ensure the Model Year field is filled properly and resubmit the message.
106: OLD VIN IS REQUIRED	Old VIN must be present on In-State Title Transfer or Change Data message and Change State of Title message.	Ensure the Old VIN field is filled properly and resubmit the message.
107: OLD SOT IS REQUIRED	Old SOT must be present on In-State Title Transfer or Change Data message and Change State of Title message.	Ensure the Old SOT field is filled properly and resubmit the message.
108: OLD TITLE NUMBER IS REQUIRED	Old Title Number must be present on In-State Title Transfer or Change Data message and Change State of Title message.	Ensure the Old Title Number field is filled properly and resubmit the message.
111: NEW SOT IS REQUIRED	New SOT must be present on Change State of Title message.	Ensure the New SOT field is filled properly and resubmit the message.

Error/Warning	Description	Resolution
112: NEW TITLE NUMBER IS REQUIRED	New Title Number must be present on Change State of Title message.	Ensure the New Title Number field is filled properly and resubmit the message.
113: TITLE ISSUED FROM MCO INDICATOR IS REQUIRED	The Title Issued From MCO Indicator must be present on Add Title message.	Ensure the Title Issued From MCO Indicator field is filled properly and resubmit the message.
114: NEW DATA REQUIRED	Some new data must be present to update the VIN Pointer file. One of the following data elements must be present on an In-State Title Transfer or Change Data message: VIN, Title Number, Title Issue Date, State Titling Key, Make, Model Year, Odometer Reading, or Odometer Unit of measure.	Either perform a Used Vehicle Inquiry or obtain the results of the inquiry performed before the update transaction was submitted. Compare data in the rejected In-State Title Transfer or Change Data message and the response to the inquiry. Ensure at least one of the new data fields differs from the existing VIN pointer record and resubmit the message.
115: BRANDER TYPE IS REQUIRED	Brander Type must be present on Add Brand message and Add Brand Undo message.	Ensure the Brander Type field is filled properly and resubmit the message.
116: BRANDER CODE IS REQUIRED	Brander Code must be present on Add Brand message and Add Brand Undo message.	Ensure the Brander Code field is filled properly and resubmit the message.
117: BRAND CODE IS REQUIRED	Brand Code must be present on Add Brand message and Add Brand Undo message.	Ensure the Brand Code field is filled properly and resubmit the message.
118: BRAND DATE IS REQUIRED	Brand Date must be present on Add Brand message and Add Brand Undo message.	Ensure the Brand Date field is filled properly and resubmit the message.

Error/Warning	Description	Resolution
128: TITLE ISSUE DATE IS REQUIRED	Title Issue Date must be present on Add Title, In-State Title Transfer or Change Data, Change State of Title, and Old Vehicle Data Response messages.	Ensure the Title Issue Date field is filled properly and resubmit the message.
132: SAVED MESSAGE LOCATOR IS REQUIRED	Saved Message Locator must be present on Old Vehicle Data Response and Restore State of Title Confirmation.	This field is populated by the old state of title. The old state of title obtains the Message Locator field from Old State Vehicle Data Request – CSOT, sent by NMVTIS. NMVTIS passes the Message Locator field from the Change State of Title message sent by the new state of title. Ensure the Saved Message Locator field is filled properly and resubmit the message.
133: SAVED TRANSACTION ORIGINATOR IS REQUIRED	Saved Transaction Originator must be present on Old Vehicle Data Response and Restore State of Title Confirmation.	This field is populated by the old state of title. The old state of title obtains the Transaction Originator field from Old State Vehicle Data Request – CSOT, sent by NMVTIS. NMVTIS passes the Transaction Originator field from the Change State of Title message sent by the new state of title. Ensure the Saved Transaction Originator field is filled properly and resubmit the message.
135: ODOMETER READING IS REQUIRED	Odometer Reading must be present on Add Title message and Change State of Title message.	Ensure the Odometer Reading field is filled properly and resubmit the message.
136: SEARCH DATA IS REQUIRED	Either the VIN or both SOT and Title Number must be present on the Used Vehicle Inquiry. If both VIN and SOT are missing, the VIN Pointer file returns this error.	Ensure either the VIN or SOT field is filled properly and resubmit the message.

Error/Warning	Description	Resolution
137: DATA AVAILABLE INDICATOR IS REQUIRED	Jurisdiction Data Available Indicator must be present on Set Purge Indicator message.	Ensure the Jurisdiction Data Available field is filled properly and resubmit the message.
138: TITLE STATUS IS REQUIRED	Title Status must be present on Old Vehicle Data Response.	Ensure the Title Status field is filled properly and resubmit the message.
139: TITLE STATUS DATE IS REQUIRED	Title Status Date must be present on Old Vehicle Data Response.	Ensure the Title Status Date field is filled properly and resubmit the message.
200: VIN CONTAINS INVALID VALUE	This warning is returned from theft inquiry when a VIN does not pass the validation. A description of the first warning detected is reported.	Ensure the VIN is entered correctly. Beyond investigating the title application, no action is necessary if the VIN matches the VIN on the proof of ownership document
201: LEADING/EMBEDDED SPACES NOT ALLOWED IN VIN	The VIN contains one or more spaces. A VIN must not contain a space before the final character of the actual number. For example, a 5-character VIN must not include a space in characters 1-5 of the VIN field.	Ensure the VIN is entered correctly. If a printed VIN contains a space, omit the space when keying the VIN for submission to the VIN pointer file or the brand file.
202: LEADING/EMBEDDED SPACES NOT ALLOWED IN TITLE#	The Title Number contains one or more spaces. A Title Number must not contain a space before the final character of the actual number. For example, a 5-character Title Number must not include a space in characters 1-5 of the Title Number field.	Ensure the Title Number is entered correctly. If a printed Title Number contains a space, omit the space when keying the Title Number for submission to the VIN pointer file or the brand file.
207: BRANDER TYPE CONTAINS INVALID VALUE	Brander Type must contain a valid value (see Data Dictionary for the list of valid values) on Add Brand and Add Brand Undo messages.	Ensure the Brander Type field is filled with a valid value and resubmit the message.

Error/Warning	Description	Resolution
20A: VIN IS LONGER THAN 17 CHARACTERS	The VIN contains more than 17 characters (warning).	Ensure the VIN is entered correctly. Beyond investigating the title application, no action necessary if the VIN matches the VIN on the proof of ownership document.
20B: VIN IS SHORTER THAN 17 CHARACTERS	If the VIN contains fewer than 17 characters (warning).	Ensure the VIN is entered correctly. Beyond investigating the title application, no action is necessary if the VIN matches the VIN on the proof of ownership document.
20L: OLD VIN IS LONGER THAN 17 CHARACTERS	The Old VIN contains more than 17 characters (warning).	Ensure the Old VIN is entered correctly. Beyond investigating the title application, no action is necessary if the Old VIN matches the VIN on the proof of ownership document.
20M: OLD VIN IS SHORTER THAN 17 CHARACTERS	The Old VIN contains fewer than 17 characters (warning).	Ensure the Old VIN is entered correctly. Beyond investigating the title application, no action is necessary if the Old VIN matches the VIN on the proof of ownership document.
210: BRAND DATE CONTAINS INVALID VALUE	Brand Date must contain a valid date in CCYYMMDD format on an Add Brand message and an Add Brand Undo message.	Ensure the Brand Date field is filled with a valid date and resubmit the message.
211: BRAND DATE CONTAINS FUTURE DATE	Brand Date must not be in the future on an Add Brand message and an Add Brand Undo message.	Ensure the Brand Date field is filled with a valid date less than or equal to today's date and resubmit the message.

Error/Warning	Description	Resolution
212: PERCENT OF DAMAGE CONTAINS INVALID VALUE	If present, Percent of Damage must contain a valid numeric value on an Add Brand message.	Ensure the Percent of Damage field is filled with a numeric value and resubmit the message.
215: TITLE ISSUE DATE CONTAINS INVALID VALUE	The Title Issue Date must contain a valid date in CCYYMMDD format on the Add Title, In-State Title Transfer or Change Data, and the Change State of Title messages.	Ensure the Title Issue Date field is filled with a valid date and resubmit the message.
216: TITLED FROM MCO IND CONTAINS INVALID VALUE	Title Issued From MCO Indicator must contain a valid value on the Add Title message.	Ensure the Titled From MCO Indicator field is filled with a valid value and resubmit the message.
219: DISPOSITION CONTAINS INVALID VALUE	If present, Vehicle Disposition must have a valid value on the Add Brand message.	Ensure the Disposition field is filled with a valid value and resubmit the message.
21A: VIN DECODED BUT CK DIGIT FAILED	Significant positions of VIN are correct but VIN does not calculate a good check digit. Information is coded.	Ensure the VIN is entered correctly. Beyond investigating the title application, no action is necessary if the VIN matches the VIN on the proof of ownership document.
21B: VIN DID NOT DECODE BUT CK DIGIT OK	Significant positions of VIN were corrected and VIN calculates a good check digit. Information is coded.	Ensure the VIN is entered correctly. Beyond investigating the title application, no action is necessary if the VIN matches the VIN on the proof of ownership document.
21C: VIN DID NOT DECODE & CK DIGIT FAILED	Significant positions of VIN were corrected but VIN does not calculate a good check digit. Information is coded.	Ensure the VIN is entered correctly. Beyond investigating the title application, no action is necessary if the VIN matches the VIN on the proof of ownership document.

Error/Warning	Description	Resolution
21D: VIN NOT IN DB BUT CK DIGIT OK	Not on VIN database but VIN does calculate a good check digit.	Ensure the VIN is entered correctly. Beyond investigating the title application, no action is necessary if the VIN matches the VIN on the proof of ownership document.
21E: VIN NOT IN DB & CK DIGIT FAILED	Not on VIN database and VIN does not calculate a good check digit.	Ensure the VIN is entered correctly. Beyond investigating the title application, no action is necessary if the VIN matches the VIN on the proof of ownership document.
21F: OLD VIN DECODED BUT CK DIGIT FAILED	Significant positions of Old VIN are correct but Old VIN does not calculate a good check digit. Information is coded.	Ensure the Old VIN is entered correctly. Beyond investigating the title application, no action is necessary if the Old VIN matches the VIN on the proof of ownership document.
21G: OLD VIN DID NOT DECODE BUT CK DIGIT OK	Significant positions of Old VIN were corrected and Old VIN calculates a good check digit. Information is coded.	Ensure the Old VIN is entered correctly. Beyond investigating the title application, no action is necessary if the Old VIN matches the Old VIN on the proof of ownership document.
21H: OLD VIN DID NOT DECODE & CK DIGIT FAILED	Significant positions of Old VIN were corrected but Old VIN does not calculate a good check digit. Information is coded.	Ensure the Old VIN is entered correctly. Beyond investigating the title application, no action is necessary if the Old VIN matches the Old VIN on the proof of ownership document.
21I: OLD VIN NOT IN DB BUT CK DIGIT OK	Not on VIN database but Old VIN does calculate a good check digit.	Ensure the Old VIN is entered correctly. Beyond investigating the title application, no action is

Error/Warning	Description	Resolution
		necessary if the Old VIN matches the VIN on the proof of ownership document.
21J: OLD VIN NOT IN DB & CK DIGIT FAILED	Not on VIN database and Old VIN does not calculate a good check digit.	Ensure the Old VIN is entered correctly. Beyond investigating the title application, no action is necessary if the Old VIN matches the VIN on the proof of ownership document.
220: MODEL YEAR CONTAINS INVALID VALUE	The Model Year on the message should contain a numeric value between 1800 and the last issued model year. The last issued year may be two years after the current year on the Add Title, the In-State Title Transfer or Change Data, the Change State of Title, and the Add Brand messages.	Ensure the Model Year field is filled with a valid numeric value and resubmit the message.
221: MAKE CONTAINS INVALID VALUE	If the Make on the message does not contain a valid NCIC make code, a warning is returned for the Add Title, the In-State Title Transfer or Change Data, the Change State of Title, and the Add Brand messages.	Ensure the Make field contains the correct value assigned by the jurisdiction. If it does, no action is needed. If not, undo the update that included the incorrect make and resubmit it with the correct value.
222: MAKE CHANGED - LEADING SPACE REMOVED	If the Make to be stored differs from what was sent on an Add Title, In-State Title Transfer or Change Data, Change State of Title, or Add Brand message because it was to remove leading spaces, a warning is returned.	Ensure the Make field on the state's database contains the correct value based on the title application. If it does, no action is needed. If not, undo the update that included the incorrect make and resubmit it with the correct value.
228: DATA CONTAINS NON-PRINTABLE CHARACTERS	If an inquiry or an undo message contains non-printable characters a warning is returned. If an add or update message contains non-printable characters in one of the new data fields, such as the VIN, Title Number, Title Issue Date, State Titling Key, Make, Model Year, Odometer Reading, and Odometer Unit of Measure, an error message is returned.	If this text appears on an error message, remove or replace the non-printable character and resubmit the message. If the text appears on a warning in response to an inquiry and the

Error/Warning	Description	Resolution
		response did not provide the information needed, correct the field(s) and resubmit the inquiry. If the text appears as a warning on an undo transaction, ensure the transaction processed and resulted in the correct data on the VIN Pointer file. If it did, no action is needed. If not, call the AAMVA help desk to determine how to correct the VIN pointer record.
235: ODOMETER READING CONTAINS INVALID VALUE	Odometer Reading must be a valid numeric value or contain the value 'EXEMPT' or 'UNKNOWN' on the Add Title, the In-State Title Transfer or Change Data, and the Change State of Title messages.	Ensure the Odometer Reading field is filled with a valid value and resubmit the message.
236: ODOMETER UNIT OF MEASURE CONTAINS INVALID VALUE	Odometer Unit of Measure must contain a valid value, if present on the Add Title, the In-State Title Transfer or Change Data, and the Change State of Title messages.	Ensure the Odometer Unit of Measure field is filled with a valid value and resubmit the message.
237: DATA AVAILABLE IND CONTAINS INVALID VALUE	Jurisdiction Data Available Indicator must contain a valid value on the Set Purge Indicator message.	Ensure the Jurisdiction Data Available Indicator field is filled with a valid value and resubmit the message.
245: TITLE ISSUE DATE CONTAINS FUTURE DATE	Title Issue Date must not contain a future date on the Add Title, the In-State Title Transfer or Change Data, and the Change State of Title messages.	Ensure the Title Issue Date field is filled with a date less than or equal to today's date and resubmit the message.
250: PERCENT OF DAMAGE TYPE CONTAINS INVALID VALUE	If present, Percent of Damage Type must contain a valid value on an Add Brand message.	Ensure the Percent of Damage field is filled with a valid numeric value and resubmit the message.
251: PERCENT OF DAMAGE CANNOT BE GREATER THAN 100	If present, Percent of Damage cannot be greater than '100' on an Add Brand message.	Ensure the Percent of Damage field is filled with a valid numeric

Error/Warning	Description	Resolution
		value less than or equal to 100 and resubmit the message.
302: TITLE NUMBER PROVIDED, BUT SOT MISSING	The Title Number is present, but the SOT is missing on the Used Vehicle Inquiry message.	Ensure the SOT field is filled with a valid jurisdiction code and resubmit the message.
303: SOT PROVIDED, BUT TITLE NUMBER MISSING	The SOT is present, but the Title Number is missing on the Used Vehicle Inquiry message.	Ensure the Title Number field is filled and resubmit the message.
310: OBTAINED FROM, DISPOSITION & OWNER MUST BE BLANK	The Add Brand message was sent by a jurisdiction (Brander Type = 'S') and the Obtained-From, Vehicle Disposition, and Owner Name are not blank.	Ensure the Obtained-From, Vehicle Disposition, and Owner Name fields are filled with spaces and resubmit the message.
318: PERCENT OF DAMAGE NOT ALLOWED ON THIS BRAND	The Percent of Damage has a value other than space or zero, and the Brand Code is not 07, 11, 16, 31, 32 or 49 on the Add Brand message.	Ensure the Brand Code is correct. If it is, ensure Percent of Damage is filled with either spaces or zeros. If the Brand Code is incorrect, correct it, and then ensure Percent of Damage is correct and resubmit the message.
319: BRAND DATE BEFORE MODEL YEAR	Brand Date should not be more than two years before the Model Year on the Add Brand message. Please note that the model year on the message may have been corrected.	Ensure the Brand Date field is filled with a valid numeric value no more than two years before the model year and resubmit the message.
320: TITLE DATE BEFORE MODEL YEAR	Title Issue Date should not be more than two years before the Model Year on the Add Title, the In-State Title Transfer or Change Data, and the Change State of Title messages. Please note the model year on the message may have been corrected (see error 223).	Ensure the Title Date field is filled with a valid numeric value no more than two years before the model year and resubmit the message.

Error/Warning	Description	Resolution
324: PERCENT OF DAMAGE PRESENT BUT TYPE MISSING	The Percent of Damage is present, but the Percent of Damage Type is missing on an Add Brand message.	Either include a value other than spaces in Percent of Damage Type, or fill Percent of Damage with spaces, then resubmit the message.
325: PERCENT OF DAMAGE TYPE PRESENT BUT % MISSING	The Percent of Damage Type is present, but the Percent of Damage is missing on the Add Brand message.	Either include a value greater than zero and less than or equal to 100 in Percent of Damage or fill Percent of Damage Type with a space, then resubmit the message.
335: ODOMETER READING EQUALS ZERO	Odometer Reading is zero on the Add Title, In-State Title Transfer or Change Data or Change State of Title message.	If Title Issued From MCO Indicator is 'Y' on an Add Title message, this is a warning. Ensure zero is the correct value. If it is, no action is needed. If it is not, undo the Add Title, correct the odometer reading and resubmit the Add Title. Otherwise it is an error and the Odometer Reading field should be filled with a valid value and the message should be resubmitted. If it is an error, include a valid value for Odometer Reading and resubmit the Add Title.
336: ODOMETER UNIT OF MEASURE REQUIRED	The Odometer Reading contains a valid numeric value and the Odometer Unit of Measure is missing on the Add Title, In-State Title Transfer or Change Data, or Change State of Title message.	Ensure the Odometer Unit of Measure field is filled with a valid value and resubmit the message.
338: OLD AND NEW SOT MUST BE DIFFERENT	New SOT must have a different value than Old SOT on a Change State of Title message.	If the Old SOT is the same as the New SOT, then an In-State Title Transfer or Change Data message should be submitted. If

Error/Warning	Description	Resolution
		the Old SOT is entered in error then change the Old SOT and resubmit the message.
400: DATA FOR MANUFACTURER NOT ON FILE	The VIN on a New Vehicle Inquiry message is not found on the MCO file.	Ensure the VIN on the message is correct. If it is incorrect, make sure the record on the jurisdiction's title file is correct. If the VIN on the title file is correct, no action is needed. It is possible that the manufacturer could not be identified from the first three characters of the VIN, the vehicle was manufactured before the manufacturer started contributing data to the MCO system or the manufacturer does not contribute vehicle information to the MCO System.
401: TITLE EXISTS FOR THIS VIN/SOT/TITLE #	A record already exists for the new VIN, SOT, and Title Number on the Add Title message, the In-State Title Transfer or Change Data (where the VIN, SOT, or Title Number is different from Old), or the Change State of Title message.	First, ensure the VIN, SOT and title number are correct on the input message. If they are incorrect, make sure the record on the jurisdiction's title file is correct, and resubmit the transaction with the corrected information. If the VIN, SOT and title number are correct, perform a Used Vehicle Inquiry to obtain the matching record from the VIN Pointer file and compare the response to the information on the jurisdiction's title file. If research indicates the VIN Pointer file has already been updated correctly, no further action is needed. If research

Error/Warning	Description	Resolution
		indicates the existing record on the VIN Pointer file is incorrect, first correct the jurisdiction's title file, if needed, then correct the existing record on the VIN Pointer file, and finally, resubmit the message with no change.
403: TITLE ISSUED FOR THIS MCO	The Title Issued From MCO Indicator on the Add Title message is set to 'Y', and the VIN from the message exists on the VIN Pointer file.	<p>Ensure the VIN is correct on the Add Title message. If it is incorrect, ensure the record on the jurisdiction's title file is correct, then resubmit the Add Title transaction with the corrected VIN. If it is correct, investigate for possible fraud. An incorrect VIN on the MCO document may be a legitimate error by the manufacturer, or it may indicate fraud. If, after investigating, the jurisdiction decides the application is legitimate and correct, and the jurisdiction decides to issue the title, a different transaction type should be used--either the CSOT or the In-state Title Transfer or Change Data transaction.</p> <p>If the VIN is correct and the vehicle is different from the vehicle indicated on the VIN Pointer file, call the jurisdiction(s) referred to in the matching record(s) to resolve the problem. This situation implies a true duplicate VIN, where the same VIN is inadvertently used for more than one vehicle. If additional</p>

Error/Warning	Description	Resolution
		assistance is needed, call the AAMVA help desk.
405: VIN/SOT/TITLE NUMBER NOT ON FILE	A record is not found on the VIN Pointer file for the VIN, SOT, and Title Number on an inquiry or an undo message.	Ensure the VIN, SOT, and Title Number on the input message are correct and resubmit the message.
407: OLD VIN/SOT/TITLE NUMBER NOT ON FILE	A record is not found on the VIN Pointer file for the Old VIN, Old Title Number, and Old SOT on an In-State Title Transfer or Change Data message.	<p>First compare VIN and Title Number on the VIN Pointer file and the jurisdiction's database. If the original inquiry results are not available, perform the Used Vehicle Inquiry to obtain current data from the VIN Pointer file. Including only VIN on the inquiry returns any record with the VIN even if the SOT and Title Number differ. Including only SOT and Title Number on the inquiry returns any record with the SOT and Title Number even though VIN may differ. If the jurisdiction's database has already been updated, compare the previous database values for VIN and Title Number.</p> <p>If the fields on the jurisdiction's database match the corresponding fields on the VIN pointer file, correct the In-State Title Transfer or Change Data message and resubmit the message.</p> <p>If the VIN pointer file does not have a record that matches the record on the jurisdiction's database, a broken pointer has</p>

Error/Warning	Description	Resolution
		occurred. Either the VIN pointer record or the record on the jurisdiction's database must be corrected. Ensure the jurisdiction's database and the VIN pointer record are both correct, then submit the In-State Title Transfer or Change Data transaction. See Resolve Suspended Transactions (on page 89) for additional information on broken pointers and how to repair them.
409: TITLE NOT ON FILE	Using the Title Number to retrieve the title record, a match is not found on the SOT database.	First ensure the Title Number on the inquiry or update message is correct. If the transaction is an inquiry and the Title Number is incorrect, correct it and resubmit the message. If the transaction is a CSOT and the Title Number is incorrect, undo the CSOT, correct the Title Number on the message and resubmit. If the transaction is a CSOT Undo, contact the AAMVA help desk. If the Title Number is correct, then this situation represents a possible broken pointer, which requires action by AAMVA or the SOT. Contact the SOT's help desk and AAMVA's help desk. See Resolve Suspended Transactions (on page 89) for additional information
412: UNDO INVALID, NO POINTER HISTORY	A history record is not found using the record key on an In-State Title Transfer/Change Data Undo. The undo process causes the most recent history record associated the VIN	Ensure the fields on the In-State Title Transfer or Change Data

Error/Warning	Description	Resolution
	pointer record to be restored. The undo cannot complete when a history record isn't found.	Undo message are correct. If they aren't, make sure the record on the jurisdiction's title file is correct, then correct the message and resubmit it. If the fields on the In-State Title Transfer or Change Data Undo message are correct, check the VIN pointer record to determine if the undo has already been processed. If it has, no further action is required. If it has not, further investigation is required.
413: UNABLE TO UNDO - WILL CREATE A DUPLICATE TITLE	The In-State Title Transfer or Change Data Undo message and the Change State of Title message cause the most recent history record associated the VIN pointer record to be restored. If the key of the restored VIN pointer record, which consists of the VIN, State of Title, and Title Number, matches the key of a record on the VIN Pointer file other than the record being undone, the VIN Pointer file generates an error.	Ensure the VIN/SOT/Title Number key on the undo message is correct. If it isn't, make sure the record on the jurisdiction's title file is correct then correct the message and resubmit it. If they are correct, additional research is needed. Either the history record being restored is correct or the VIN pointer record with the matching VIN/SOT/Title Number is correct. Determine the proper action and update the VIN Pointer file.
414: NO PREVIOUS CSOT PERFORMED	The Change State of Title message causes the most recent history record associated with the VIN pointer record to be restored. Either the most recent history record does not have a different SOT or no history records were found.	Check to see if other transactions were applied by your jurisdiction after the Change State of Title was applied. If so the intermediate transaction has to be undone prior to the Change State of Title Undo. If not, additional research is required.

Error/Warning	Description	Resolution
415: VIN NOT ON FILE	If the VIN submitted in a Used Vehicle Inquiry, CSOT or CSOT Undo transaction, does not match a record on the SOT's database, an error is generated. In an Add Title transaction, if (1) Titled From MCO Indicator is "Y" and (2) the VIN does not match a record on the MCO file and (3) the manufacturer has submitted data for the type of vehicle, a warning is generated.	<p>If processing an Add Title message, verify the VIN on the jurisdiction's title file and on the Add Title message. If the VIN is correct and the MCO is valid, no further action is needed. It is possible that the manufacturer inadvertently omitted the MCO record from the input file sent to NMVTIS.</p> <p>If the VIN is incorrect on either the jurisdiction's title file or the Add Title message, correct the jurisdiction's files, then resubmit the transaction with the correct VIN.</p> <p>Possible errors on the MCO that may indicate fraud include a valid but incorrect VIN or a typographical error. These errors may indicate possible fraud or they may simply be errors made by the manufacturer when producing the MCO document.</p> <p>If the MCO appears to be fraudulent, report the event to the appropriate enforcement authority.</p> <p>Further action depends on whether the jurisdiction can make the correction without invalidating an already-issued title and issuing a new title. If the jurisdiction has not issued the title or can make the correction without invalidating a title that is</p>

Error/Warning	Description	Resolution
		<p>already issued, the jurisdiction should remove the record from the VIN Pointer file using the Add Title Undo transaction, correct the VIN (and other data if needed) on the Add Title message and resubmit it.</p> <p>If the jurisdiction must invalidate a title that has been issued and replace it with a new title, the jurisdiction should use the In-State Title Transfer/Change Data transaction to correct the data on the VIN Pointer file.</p> <p>If processing State Vehicle Data Inquiry, this situation represents a possible broken pointer, which requires action by AAMVA or the SOT. Contact the SOT's help desk and AAMVA's help desk. Refer to the section on broken pointer records for additional information.</p>
420: UNDO INVALID - RECORD CONTAINS HISTORY	NMVTIS ensures the VIN Pointer file does not have a history record associated with record being removed with the Add Title Undo message. The Add Title Undo transaction removes the entire VIN pointer record from the VIN Pointer file. The existence of a history record indicates that the vehicle has been titled before. This can happen if another jurisdiction has added a VIN pointer record to the file in batch after the Add Title transaction was processed. Or, it could be that the update to the VIN pointer file was actually an in-state title transfer or a change state of title instead of an add title transaction. When a history record exists on the VIN Pointer file, the Add Title Undo is not allowed, since the undo would remove the VIN pointer record altogether from the VIN Pointer file. If a history record exists, it may be better to undo your VIN pointer record with an In-State Title Transfer or Change Data Undo (if the previous title was issued by your jurisdiction) or a Change State of Title Undo (if the previous title was issued by another jurisdiction).	First, ensure the VIN, SOT and title number are correct on the Add Title Undo message. If they are incorrect, make sure the record on the jurisdiction's title file is correct then resubmit the transaction with the corrected information. If the VIN, SOT and title number are correct, this may be an indication that another jurisdiction has titled the vehicle in batch with an earlier date, which causes the record to go to history. Another

Error/Warning	Description	Resolution
		<p>possibility is that the add title message was submitted with a different VIN or title number.</p> <p>To determine what exists on the VIN Pointer file, submit a Vehicle History Inquiry with the VIN that was used on the Add Title Undo message. This will show the current VIN Pointer record and all history records associated with that VIN. Determine whether the VIN Pointer file contains a title record that should be removed from the file. If so, determine whether to submit an Add Title Undo, In-State Transfer or Change Data Undo, or Change State of Title Undo transaction. If the history record was added in batch, contact the AAMVA help desk for assistance.</p> <p>Contact the AAMVA help desk for assistance as needed in researching the cause, determining the other jurisdiction titling the vehicle, making the necessary notifications and determining the next steps.</p>
422: NO TITLE DATA AVAILABLE, REG IS OWNERSHIP DOC	If the SOT matches a registration record instead of a title record (when registration is considered proof of ownership), the inquiring jurisdiction receives a warning message on the vehicle data response.	No action necessary.
423: BRANDER NOT ON FILE	On an Add Brand message, the Brander Code is not found when the Brander file is accessed with the Brander Code. The Brander file contains all jurisdiction and federal agency codes assigned by NMVTIS.	Ensure the correct Brander Code assigned by NMVTIS to the entity

Error/Warning	Description	Resolution
		originating the record is used and resubmit the message.
424: BRAND NOT ON FILE	To remove a brand from the NMVTIS brand file using an Add Brand Undo message, you must provide the VIN, Brander Code, Brand Code, and Brand Date used when adding the brand to the NMVTIS brand file. NMVTIS matches all four fields against the brand file record. A record should be found.	The Brand Inquiry transaction can be used to get the correct data to be used in the Brand Add Undo process.
427: BRAND EXISTS FOR VIN/BRANDER/BRAND CODE/DATE	Only one occurrence of a brand can be recorded on the NMVTIS brand file. The VIN, Brander Code, Brand Code, and Brand Date on the Add Brand message are the same as a record that already exists on the brand file.	Determine whether a brand needs to be added to the NMVTIS brand file. If so, send an Add Brand transaction to the brand file containing the correct data.
428: VEH THEFT DATE IS NOT AVAILABLE	The theft status date is not present on a Theft Inquiry.	No action required beyond investigating the title application with regard to the theft response.
429: VEH THEFT STATE, LAW AGENCY ARE NOT AVAILABLE	Neither the state nor the law enforcement agency holding the theft report is present on a Theft Inquiry.	No action required beyond investigating the title application with regard to the theft response.
430: VEH THEFT LAW AGENCY IS NOT AVAILABLE	The identification of the law enforcement agency holding the theft report is not present.	No action required beyond investigating the title application with regard to the theft response.
432: STATE IS NOT AUTHORIZED FOR THIS MESSAGE	The state has not been approved to use this message in the production system.	Contact the AAMVA help desk to ensure proper settings for the message types authorized for use by the state.
435: BRAND CODE NOT STORED ON BRAND FILE	The NMVTIS brand file does not store all valid brands. In addition, some brands may be retired from use so that they are not accepted on Add Brand messages, although the brand file may still include some records with the retired brand. When processing a brand record with a valid code that is not stored, the brand file returns an error.	Ensure the Brand Code on the message is a valid NMVTIS-assigned brand and that it is still active. If the brand code is active and the brand file stores it,

Error/Warning	Description	Resolution
		contact the AAMVA help desk to resolve the problem.
437: VIN TITLED IN HISTORY, BUT NOT CURRENT	The response to the New Vehicle Inquiry includes information from the VIN Pointer file. The VIN on an inquiry may match the VIN on a history record and not on a current title record. If it does, the system responds with a warning message. This situation occurs only when a vehicle's title history includes a change or correction to the VIN. A history record is generated whenever the current title record changes, and the history remains associated with the current title record. If the VIN changes (for example, when a data entry error is corrected), NMVTIS retains the old VIN in the history record.	<p>Ensure the VIN is correct. Then investigate further to determine if the history record refers to the vehicle for which the title application is being processed. If it does refer to the same vehicle, further examination is needed, and any title issued with the VIN should be reported to the VIN Pointer file as an In-State Title Transfer or a Change State of Title.</p> <p>If the vehicles are not the same, the Add Title Transaction may be used to update the VIN Pointer file.</p> <p>If the VIN is incorrect, resubmit the inquiry with the correct VIN.</p> <p>If the title application appears to be fraudulent, notify the jurisdiction's law enforcement office.</p>
438: DUPLICATE VIN CREATED BY RECORD RESTORATION	This warning alerts the receiving state that a duplicate VIN was created because another state restored a previously purged or archived record to its state system.	Review the information and examine the record(s) in question to ensure the VIN in the jurisdiction's title file is correct and the VIN on the VIN Pointer record matches the jurisdiction's title record. The jurisdiction should correct any errors on the jurisdiction's title file first, then correct the VIN Pointer file.

Error/Warning	Description	Resolution
439: DUPLICATE VIN RESOLVED BY RECORD PURGE/ARCHIVE	This warning alerts the receiving state that the duplicate was resolved because another state purged or archived a record to its state system.	No action necessary.
440: MORE THAN 20 JSI RECORDS REPORTED	This warning alerts the receiving state that more than 20 JSI records exist for the VIN.	Possible data anomaly. Contact the AAMVA Help Desk.
441: MORE THAN 3 AMENDMENTS REPORTED	This warning alerts the receiving state that the vehicle report has been amended more than 3 times.	No action necessary.
442: JSI VEHICLE REPORT SUBMITTED IN ERROR	This warning alerts the receiving state that the vehicle report received has been submitted to NMVTIS in error.	Review the amendment(s) to determine why the vehicle report was submitted in error. Ignore the report.
451: VEH THEFT DATA IS NOT CURRENTLY AVAILABLE (web services only)	The Used Vehicle Inquiry Service theft data request to the NICB Theft Controller timed out.	Try the inquiry again later.
452: STATE VEH DATA IS NOT CURRENTLY AVAILABLE (web services only)	In most cases, if a matching vehicle record is found on the SOT Titling System the response from the SOT is included in the Used Vehicle Inquiry Response payload along with title, brand, theft and JSI data. If the response from the SOT does not arrive at the NMVTIS Central Site due to a timeout the Used Vehicle Inquiry Response will be sent to the SOI without State Vehicle Data. Given this scenario a warning message is included in the response.	Base your solution on the possibility that state vehicle data may not always be available from the SOT.
453: STATE VEH DATA TRANSLATION ERROR. CALL AAMVA HELP DESK (web services only)	A data translation error occurred. While the service was populating the state vehicle data elements on the Used Vehicle Inquiry Response a data translation error has occurred.	Contact the AAMVA Help Desk.
454: STATE VEH DATA TRANSLATION ERROR. CALL THE AAMVA HELP DESK (web services only)	While the service was populating the state vehicle data on the Used Vehicle Inquiry Response a data translation error has occurred.	Please notify the AAMVA Help Desk if you receive this error message. Provide the search VIN.
455: STATE VEH DATA IS INCOMPLETE (web services only)	Late Delivery - State Vehicle Data Overflow	The client software should warn the inquirer that the vehicle data

Error/Warning	Description	Resolution
	Description: When an HC Message is received at the NMVTIS Central Site and the Message Adjustment Number is set to '01' it is anticipated that a H1 - State Vehicle Data -Verify – Overflow message is also being sent. If after 6 seconds the H1 message does not arrive from the SOT the data elements on HC message are returned to the SOI on the Used Vehicle Inquiry Response.	response from the SOT is incomplete.
456: REQUIRED DATA MISSING (web services only)	Some of the data elements in the State Vehicle Data response are required. If any of the required fields are missing. The event will be logged and a warning message will be returned.	Contact the AAMVA Help Desk. Provide the search VIN.
457: LATE DELIVERY - VEH THEFT DATA (web services only)	However, under certain circumstances the theft response may arrive late from NICB after the Used Vehicle Inquiry Response has been delivered to the SOI with the warning message: "451 VEH THEFT DATA IS NOT CURRENTLY AVAILABLE" When a theft message arrives late from the NICB Theft Controller and cannot be included into the main payload. A second Used Vehicle Inquiry Response that includes only the theft data will be provided to the SOI. In this scenario, the Used Vehicle Inquiry Response will include the original correlation token, theft data only and the following warning message: "457 LATE DELIVERY - VEH THEFT DATA"	Account for the possibility that a separate Used Vehicle Inquiry Response containing only theft data may be delivered late, separately from the main response payload.
458: LATE DELIVERY - STATE VEH DATA (web services only)	The State Vehicle Data response arrives late to the NMVTIS Central Site after the Used Vehicle Inquiry Response has already been sent to the SOI a second Used Vehicle Inquiry Response that includes State Vehicle Data will be provided to the SOI. In this scenario, the Used Vehicle Inquiry Response will include the original correlation token, State Vehicle Data and the warning message above.	Account for the possibility that a separate Used Vehicle Inquiry Response containing only State Vehicle Data may be delivered late, separately from the main response payload.
459: LATE DELIVERY - STATE VEH OVERFLOW DATA (web services only)	If the H1 - State Vehicle Data -Verify – Overflow message arrives late to the NMVTIS Central Site after the Used Vehicle Inquiry Response has already been sent to the SOI a second Used Vehicle Inquiry Response that includes State Vehicle Data Overflow will be provided to the SOI. In this scenario, the Used Vehicle Inquiry Response will include the original correlation token, State Vehicle Overflow Data and the warning message above.	Account for the possibility that a separate Used Vehicle Inquiry Response containing only State Vehicle Data Overflow may be delivered late, separately from the main response payload.
460: LATE DELIVERY - STATE VEH DATA UNAVAILABLE (web services only)	Normally, if state vehicle data cannot be provided by the SOT a warning message (stating why no state vehicle data could be provided) is included in the Used Vehicle Inquiry Response payload along with title, brand, theft and JSI data.	Account for the possibility that a separate Used Vehicle Inquiry Response will include the original correlation token, and

Error/Warning	Description	Resolution
	If however, the SC – State Data Request Error Response message arrives late to the NMVTIS Central Site after the Used Vehicle Inquiry Response has already been sent to the SOI a second Used Vehicle Inquiry Response that includes a warning message (stating why no state vehicle data could be provided) will be provided to the SOI. In this scenario, the Used Vehicle Inquiry Response will include the original correlation token, warning message and the warning message above.	the warning message above may be delivered late, separately from the main response payload.
500: VEHICLE MAKE SUPPLIED DOES NOT MATCH MCO	The make in the message does not match the make on the corresponding MCO record.	<p>If make is correct on both the jurisdiction's title file and the Add Title message, no action is needed. If the data is incorrect in either place, first ensure the jurisdiction's title file is correct.</p> <p>Further action depends on whether the jurisdiction can make the correction without invalidating an already-issued title and issuing a new title. If the jurisdiction has not issued the title or can make the correction without invalidating a title that is already issued, the jurisdiction should perform an Add Title Undo transaction, correct the data on the Add Title message and resubmit it.</p> <p>If the jurisdiction must invalidate a title that has been issued and replace it with a new title, the jurisdiction should use the In-State Title Transfer/Change Data transaction to correct the data on the VIN Pointer file</p>

Error/Warning	Description	Resolution
501: MODEL YEAR SUPPLIED DOES NOT MATCH MCO	The model year in the message does not match the model year on the corresponding MCO record.	<p>If model year is correct on both the jurisdiction's title file and the Add Title message, no action is needed. If the data is incorrect in either place, first ensure the jurisdiction's title file is correct.</p> <p>Further action depends on whether the jurisdiction can make the correction without invalidating an already-issued title and issuing a new title. If the jurisdiction has not issued the title or can make the correction without invalidating a title that is already issued, the jurisdiction should perform an Add Title Undo transaction, correct the data on the Add Title message and resubmit it.</p> <p>If the jurisdiction must invalidate a title that has been issued and replace it with a new title, the jurisdiction should use the In-State Title Transfer/Change Data transaction to correct the data on the VIN Pointer file</p>
505: CSOT IN PROGRESS	The VIN Pointer file does not allow updates to pointer records when a CSOT transaction is in progress for the record. (The exception is when an error causes a CSOT Undo to suspend. In that case, the restored SOT can change the record to enable completion of the transaction.) If a CSOT transaction is in progress so that the In-State Title Transfer or Change Data transaction cannot process successfully.	Ensure the suspended CSOT transaction is being resolved. Refer to the Suspended Transactions section for more information on resolving suspended transactions. As needed, additional help is available from the AAMVA help desk. Once the CSOT transaction completes, retrieve information from the VIN pointer record to

Error/Warning	Description	Resolution
		help determine whether the In-State Title Transfer or Change Data transaction should still be processed. If so, then ensure the In-State Title Transfer or Change Data message is correct and resubmit the message. If not, additional analysis is required. Evaluate the titling documents, VIN pointer data and the jurisdiction's database to determine the next action. If additional help is needed, call the AAMVA help desk.
506: CSOT NOT IN PROGRESS	The Change State of Title message may contain a new change state of title request or a resubmitted CSOT request. A jurisdiction submits a new CSOT when an out-of-state title transfers into a state. A resubmitted CSOT request is used when an error or system problem causes a new CSOT transaction to suspend. When the problem that caused the suspense is corrected, a resubmitted CSOT request is sent. The VIN Pointer file uses current and history data to determine whether a CSOT is resubmitted. This error is received on a resubmit request only. If the CSOT Flag is set to 'N' (indicating no CSOT in progress) on the VIN pointer record retrieved using the VIN, SOT, and Title Number from the resubmitted CSOT message (or Old VIN, if the VIN is not present).	Investigate the reason for resubmitting the Change State of Title message. The CSOT Flag value of 'N' indicates the original Change State of Title completed successfully. If the data on the current VIN pointer record is correct, no action is needed. If the VIN pointer record is not correct, the jurisdiction may need to submit a CSOT Undo before resubmitting the CSOT.
507: NON-ACTIVE TITLE	The title or registration record retrieved by the SOT should indicate an active status on a State Vehicle Data response and Old State Vehicle Data response. In some cases, however, the VIN Pointer file may indicate an SOT where the record is inactive. When a jurisdiction that does not participate in NMVTIS issues a title and notifies the SOT of the issuance, the SOT may inactivate its record, but it remains the SOT in NMVTIS because it is the participating jurisdiction with the most recent ownership record. Similarly, if a batch jurisdiction issues a title for a vehicle and notifies the old SOT of the new title, the old SOT may inactivate its record before the batch jurisdiction updates the VIN Pointer file.	When the SOT responds with data from an inactive record, the SOT's response includes detailed vehicle and title information along with this warning. Upon receipt of the response, the inquiring state should verify that the data received represents the vehicle and title being processed. The situation may indicate a fraudulent title application. The

Error/Warning	Description	Resolution
		state should investigate the situation further before issuing the title.
508: CSOT OVER 90 DAYS OLD	When a CSOT Undo transaction is performed more than 90 days after the CSOT transaction being undone, the VIN pointer file reports a warning to the state that initiated the CSOT Undo. The CSOT Undo is allowed..	Ensure the CSOT Undo was being applied to the proper record. If it was, no additional action is required. If it was applied to the wrong record, resend the CSOT transaction that was undone, then correct the CSOT Undo message and submit it.
511: TITLE IS ACTIVE, UNDO CSOT INVALID	On an Undo Change State of Title the restored SOT sends this warning message if the title record it is restoring has an active Title Status, or if registration is proof of ownership, the state does not allow a vehicle to be registered in multiple states, and the record being restored has an active Registration Status.	The restored SOT should investigate with the undo SOT to ensure the record located is the correct record to be restored. The restored SOT's database, the VIN Pointer file, or both should be modified as needed to synchronize the two jurisdiction files and the VIN Pointer file.
513: VIN ON VEHICLE AND TITLE DO NOT MATCH	On a Used Vehicle Inquiry, a Change State of Title message, or a Change State of Title Undo message, the state responding with data from its files has a VIN on the Jurisdiction Vehicle record associated with the Jurisdiction Title record (or the Jurisdiction Registration, where registration is proof of ownership) which is different from the VIN on the title or registration record. This error only applies to jurisdictions with separate vehicle and title databases.	<p>The responding jurisdiction must determine the cause of the discrepancy. The originating and the responding jurisdiction must work together to resolve it.</p> <p>The originator's action depends on the outcome of the responder's research into the cause of the problem. The resolution may require the originator to:</p> <p>Issue a corrective CSOT Undo transaction to reset the record to its original state, wait for the</p>

Error/Warning	Description	Resolution
		<p>restored SOT to make a VIN Pointer correction, then issue a new CSOT</p> <p>Issue a new CSOT</p> <p>Issue a resubmitted CSOT</p> <p>Reissue the inquiry</p>
514: UNDO INVALID, HISTORY CONTAINS DIFFERENT SOT	In processing an In-State Title Transfer or Change Data Undo transaction, the history record to be restored has a state of title different from the state of title on the record being undone.	Ensure the fields on the In-State Title Transfer or Change Data Undo message are correct. If they aren't, make sure the record on the jurisdiction's title file is correct, then correct the message and resubmit it. If they are correct, investigate the processing and results of the In-State Title Transfer or Change Data transaction being undone. Determine the error and correct accordingly. The history record may have been created by a batch add transaction that was processed after the In-State Title Transfer or Change Data transaction, but before the In-State Title Transfer or Change Data Undo transaction. If it was, contact the AAMVA help desk to discuss the procedure for correcting the record.
515: SOT IS NOT PARTICIPATING FOR THIS MESSAGE	The SOT is not yet ready to participate as an interactive respondent and has not been authorized to receive the request for SOT data.	To obtain information from the SOT, the inquiring jurisdiction should contact the jurisdiction directly.

Error/Warning	Description	Resolution
516: INQUIRER IS SOT FOR THIS INQUIRY	The inquiring jurisdiction is also the SOT.	The jurisdiction should obtain the data from its own database.
519: TITLE ISSUE DATE BEFORE VIN POINTER DATE	On an In-State Title Transfer or Change Data message or a Change State of Title message, the message Title Issue Date is earlier than the Title Issue Date on the VIN pointer record being modified.	Ensure Title Issue Date is correct on the jurisdiction's database and on the input record, then resubmit the message.
520: STATE TITLE KEY USED INDICATOR SET TO 'N'	The jurisdiction file has the State Titling Key Used Indicator set to 'N' and an Add Title, an In-State Title Transfer or Change Data, or a Change State of Title message contains a non-blank State Titling Key.	Ensure the State Titling Key contains spaces and resubmit the message.
525: NO DATA CHANGES IN THE INPUT	At least one of the new data fields must be present in the In-State Title Transfer or Change Data message, and at least one of the new fields must generate a change in the old VIN pointer record. The new data fields include VIN, Title Number, Title Issue Date, State Titling Key, Vehicle Make, Vehicle Model Year, Odometer Reading and Odometer Unit of Measure.	Either perform a Used Vehicle Inquiry or obtain the results of the inquiry performed before the update transaction was submitted. Compare data in the rejected In-State Title Transfer or Change Data message and the response to the inquiry. Ensure at least one of the new data fields differs from the existing pointer record and resubmit the update.
526: BRANDER TYPE INCORRECT FOR BRANDER	The Brander Type should be 'S' for jurisdictions on an Add Brand message.	Ensure the Brander Type is 'S' and resubmit the message.
527: STATE TITLING KEY IS REQUIRED	The jurisdiction file has the State Titling Key Used Indicator set to 'Y' and an Add Title, or a Change State of Title message, contains a blank State Titling Key.	Ensure the State Titling Key contains the correct value and resubmit the message.

Error/Warning	Description	Resolution
528: MESSAGE ORIGINATOR IS NOT THE SOT	The SOT code on the message does not match the Jurisdiction Code assigned to the jurisdiction sending the message.	Ensure the SOT on the message is correct and matches the Jurisdiction Code assigned to your jurisdiction, then resubmit the message.
529: MESSAGE ORIGINATOR IS NOT THE BRANDER	The Brander Code on the message does not match the Jurisdiction Code assigned to the jurisdiction sending the message.	Ensure the Brander Code on the message is correct and matches the Jurisdiction Code assigned to your jurisdiction, then resubmit the message.
530: JURISDICTION HAS PURGED OR ARCHIVED DETAIL	The Purge Data Indicator is set to 'P' on the VIN pointer record being updated or undone by the message. This is a warning when the State of Title is originating the update or undo message. However, on a resubmitted Change State of Title message this is an error, and the update is rejected.	<p>Jurisdiction Data Available Indicator is set to "A" when the jurisdiction is able to provide detailed vehicle and title data from the jurisdiction's database in response to an inquiry or to a CSOT transaction. Any of the jurisdiction's titles that may be negotiated should have a VIN pointer record, and the jurisdiction data should be available. In some cases, the jurisdiction may have archived data on a title and set the Jurisdiction Data Available Indicator to "P" for purged, if the title is for a vehicle that appears to have been inactive in the jurisdiction for some time.</p> <p>Upon receipt of the warning message, ensure the vehicle and title data are available on the jurisdiction's database, set the Jurisdiction Data Available Indicator to "A" using the Set Purge Indicator transaction.</p>

Error/Warning	Description	Resolution
		In the case of a resubmitted Change State of Title message, the issue has to be resolved with the old SOT. The old SOT has to change the Jurisdiction Data Available Indicator to "A" in order for the transaction to complete successfully.
531: NEITHER NEW NOR OLD VIN/SOT/TITLE NUMBER ON FILE	When processing a CSOT, the VIN Pointer file did not find a matching record using the Title Number, SOT, and VIN (or old VIN when the VIN is not present).	Issue a Used Vehicle Inquiry to obtain the current information from the VIN Pointer file. If a record exists for the VIN or title being processed, determine if the record refers to the vehicle being processed. If it does, change the CSOT message and resubmit it. If not, update the VIN Pointer file with an Add Title transaction.
532: RESUBMITTED CSOT OLD DATA DOES NOT MATCH HISTORY	The VIN Pointer file matched the Title Number, SOT, and the VIN (or the old VIN when the VIN is not present) on a Change State of Title message, but the most recent history did not match the Old Title Number, Old SOT, and Old VIN.	Perform a Vehicle History Inquiry to obtain the current status of the record and the history of changes made to the record. An intervening transaction may need to be undone, or a different transaction may be required.
533: UNDO CSOT IN PROGRESS	When a CSOT Undo transaction is in progress, the VIN Pointer file permits only the restored SOT to modify the record.	Ensure the suspended CSOT Undo transaction completes. Refer to the Suspended Transactions section for more information on resolving suspended transactions. Once the CSOT Undo transaction completes, retrieve information from the VIN pointer record to help determine what transaction

Error/Warning	Description	Resolution
		should be processed. Evaluate the titling documents, VIN pointer data and the jurisdiction's database to determine the next action.
534: DATA RESET - CSOT FLAG SET TO R	The record located on the VIN Pointer file matching the key on a Change State of Title Undo message has the CSOT flag set to 'E', which indicates an error occurred during a CSOT transaction, this warning indicates the CSOT flag has been reset to 'R', the corrective undo has been processed and the data is now reset.	No action necessary.
535: NEW ODOMETER READING LESS THAN PREVIOUS READING	The record located on the VIN Pointer file matching the key on an In-State Title Transfer or Change Data message or a Change State of Title message, contains an Odometer Reading greater than the Odometer Reading on the message. This is always a warning.	Ensure the odometer reading on the In-State Title Transfer or Change Data message or on the Change State of Title message is correct. If it is correct, no action is required. If it is incorrect, any action to update the VIN Pointer file should ensure both the current VIN pointer record and the VIN pointer history reflect the action taken by the jurisdiction with regard to the title (or registration when registration is considered proof of ownership).
536: NEW VALUE NOT RECEIVED IN DATA AVAILABLE IND	On a Set Purge Indicator message, the Jurisdiction Data Available Indicator is the same as the Jurisdiction Data Available Indicator on the VIN pointer record.	The Set Purge Indicator message modifies the Jurisdiction Data Available Indicator, but the message contained the same value as the current record. Either the message was not necessary or the Jurisdiction Data Available Indicator should be changed and the message resubmitted.

Error/Warning	Description	Resolution
537: CORRECTIVE UNDO ISSUED - WAITING FOR UPDATE	The record located on the VIN Pointer file matching the key on a Change State of Title message or a Change State of Title Undo message contains a CSOT Flag set to 'R', indicating a corrective undo.	The restored SOT must complete the transaction by updating the record before the submitted transaction can process. Once the restored SOT completes its work, perform a Used Vehicle Inquiry to determine how to update the record to reflect the most recent data.
538: UNDO CSOT NOT IN PROGRESS	The VIN pointer record matching the key on a Restore State of Title Confirmation does not indicate a CSOT Undo transaction is in progress (CSOT flag is not set to 'U' or 'F').	Contact the AAMVA help desk for assistance in resolving this problem.
543: BRAND 43 ISSUED: VIN SHOULD NOT BE USED	A record located on the Brand History file matching the VIN on an update or an inquiry transaction contains a brand code 43. Brand code 43 is applied to the old VIN by a jurisdiction when it assigns a new VIN to a vehicle. Once a brand code 43 is assigned to a VIN, that VIN should not be used to title a vehicle. The message may indicate a problem with the application for title or that either the VIN on the inquiry or the VIN in the Brand file is incorrect. The application for title could contain an incorrect VIN, or it could represent an attempt to obtain a title fraudulently. This is always a warning.	Research the VIN to ensure the correct VIN is being used in the titling process. If it is correct, verify that the brand on the Brand file represents the vehicle in the title application. The new VIN for the vehicle associated with brand 43 can be found using the VIN History Inquiry. If the brand does represent the vehicle in the title application, the transaction should be investigated as a possible fraudulent application. If the brand does not represent the vehicle in the title application, use the update transaction to update NMVTIS once the jurisdiction's database has been updated.

Error/Warning	Description	Resolution
		If the VIN is incorrect, resubmit the message with the correct VIN.
544: BRAND 43 ISSUED: OLD VIN SHOULD NOT BE USED	A record located on the Brand History file matching the Old VIN on an In-State Title Transfer or Change Data message or a Change State of Title message contains a brand code 43. Brand code 43 is applied to the old VIN by a jurisdiction when it assigns a new VIN to a vehicle. Once Brand code 43 is assigned to a VIN, that VIN should not be used to title a vehicle. The message may indicate a problem with the application for title or that either the VIN on the inquiry or the VIN in the Brand file is incorrect. The application for title could contain an incorrect VIN, or it could represent an attempt to obtain a title fraudulently. This is always a warning	<p>Research the VIN to ensure the correct VIN is being used in the titling process. If it is correct, verify that the brand on the Brand file represents the vehicle in the title application. The VIN for the vehicle associated with brand 43 can be found using the VIN History Inquiry. If the brand does represent the vehicle in the title application, the transaction should be investigated as a possible fraudulent application.</p> <p>If the brand does not represent the vehicle in the title application, use the update transaction to update NMVTIS once the jurisdiction's database has been updated.</p> <p>If the Old VIN is incorrect, resubmit the message with the correct VIN.</p>
545: MESSAGE ORIGINATOR IS NOT THE OLD SOT	On an Old Vehicle Data response, the message originator Network ID does not match the SOT of the most recent history record associated with the VIN Pointer record matching message Title Number, SOT, and VIN.	Contact the AAMVA help desk for assistance in resolving this problem.
559: TITLE DATE BEFORE VIN POINTER MODEL YEAR	The Title Issue Date is more than two years before the vehicle's model year. If the input message does not include Vehicle Model Year, NMVTIS ensures the Title Issue Date on the message is not more than two years before Vehicle Model Year on the current pointer record.	Ensure Title Issue Date and Vehicle Model Year on the jurisdiction's database are correct for the vehicle and title. If

Error/Warning	Description	Resolution
		they are correct, then ensure they also match Title Issue Date and Vehicle Model Year on the VIN pointer record. If they do, no further action is required. If the jurisdiction's database is correct, but the fields do not match the VIN pointer record, then undo the change to the VIN pointer record by performing an In-State Title Transfer or Change Data Undo transaction, and re-update the VIN pointer record with the corrected data
561: CURRENT TITLE RECORD HAS SAME TITLE ISSUE DATE	The record located on the VIN Pointer file matching the key on a Change State of Title message contains a Title Issue Date equal to the Title Issue Date message. This is always a warning.	Verify the Title Issue Date to ensure it is entered correctly, check with the Old State of Title to ensure the applicant is not titling the vehicle in more than one jurisdiction. React based on the result of the investigation.
564: BRANDER INACTIVE	The brander must be defined as an active brander within NMVTIS to do the Add Brand transaction.	Contact the AAMVA help desk.
584: SOME NJ TITLE NUMBERS PRINT WITH 13 CHARACTERS	New Jersey stores all title number with 17 characters, but in some cases the title number is printed with 13 characters. See the New Jersey sub-section in Specific Situations (on page 110) for details.	This is a warning message. If needed, verify the title number based on the information in section 15.
585: MOST NY & ALL CA RECDS HAVE ISSUE DTE AS TTL NUM	California and New York fill the title number field with the title issue date. California does not use a title number or similar number either on the title document or in the title database. New York privacy and security rules do not allow disclosure of NY title numbers on the VIN pointer file. (In New York, where registration is proof of ownership, plate numbers appear in the title number field. California does not issue registration as	This is a warning message. Except where registration is proof of ownership, the value in the title number field should

Error/Warning	Description	Resolution
	proof of ownership.) See the California and New York subsections in Specific Situations (on page 110) for details.	match the title issue date on the title document.
586: MORE THAN ONE MATCHING NY RECORD FOUND	Although New York does not provide the actual title number to NMVTIS (see the New York sub-section in Specific Situations (on page 110) for details), other jurisdictions may provide the title number on CSOT transactions against New York records. If the old SOT is New York, and NMVTIS locates a single a New York record that matches the old VIN on the CSOT message, the CSOT transaction will be processed. However, if more than one New York record with a matching VIN is found, an error is returned.	Perform an inquiry to obtain the value in the title number field for the New York record. Include that value as the title number on the CSOT message and submit the message again.

Appendix B: BRAND CODES

B.1 REFERENCE MATERIAL

B.1.1 Brand Code Values

A two character code providing information about the brand applied to the title or odometer.

Code	Description
Title Brands	
00	Clear - No brand exists for the vehicle.
01	Flood damage - Vehicle damaged by freshwater flood (or it is unknown whether the damage was caused by fresh water or salt water).
02	Fire damage - Vehicle damaged by fire.
03	Hail damage - Vehicle damaged by hail.
04	Salt water damage - Vehicle damaged by saltwater flood.
05	Vandalism - Vehicle damaged by vandals.
06	Kit - A Vehicle that has been built by combining a chassis with a different (non-matching VIN) frame, engine, and body parts. The VIN on the chassis is used as the vehicle's VIN.
07	Dismantled - The vehicle can only be sold as parts and cannot be legally driven.
08	Junk - The vehicle is incapable of safe operation for use on the roads or highways and has no resale value except as a source of parts or scrap, or the vehicle's owner has irreversibly designated the vehicle as a source of parts or scrap. This vehicle shall never be titled or registered. Also known as non-repairable, scrapped, or destroyed.
09	Rebuilt - The vehicle, previously branded "salvage", has passed anti-theft and safety inspections, or other jurisdiction procedures, to ensure the vehicle was rebuilt to required standards. Also known as prior salvage (salvaged).
10	Reconstructed - A vehicle that has been permanently altered from original construction by removing, adding, or substituting major components.
11	Salvage--Damage or Not Specified - Any vehicle which has been wrecked, destroyed or damaged, to the extent that the total estimated or actual cost of parts and labor to rebuild or reconstruct the vehicle to its pre-accident condition and for legal operation on roads or highways exceeds a jurisdiction-defined percentage of the retail value of the vehicle. The retail value of the vehicle is determined by a current edition of a nationally recognized compilation (to include automated data bases) of retail values. Salvage--Damage or Not Specified also includes any vehicle to which an insurance company acquires ownership pursuant to a damage settlement, or any vehicle that the vehicle's owner may wish to designate as a salvage vehicle by obtaining a salvage title, without regard to extent of the vehicle's damage and repairs, or any vehicle for which the jurisdiction cannot distinguish the reason the vehicle was designated salvage.
12	Test Vehicle - The vehicle is built and retained by the manufacturer for testing.
13	Refurbished - Any vehicle modified by the installation of a new cab and chassis for the existing coach which has been renovated, resulting in a vehicle of greater value or a vehicle with a new style.
14	Collision - Vehicle damaged by collision.
15	Reserved. Eliminated in favor of code 09. Code 15 was "Prior Salvage."
16	Salvage Retention - The vehicle is branded salvage and is kept by the owner.

Code	Description
17	Prior Taxi - Vehicle previously registered as a taxi.
18	Prior Police - Vehicle previously registered as a police vehicle.
19	Original Taxi - Vehicle is currently registered as a taxi.
20	Original Police - Vehicle is currently registered as a police vehicle.
21	Re-manufactured - Vehicle was reconstructed by the manufacturer.
22	Reserved. Eliminated - Has been replaced by brands '45' and '46', as of 6/25/01
23	Warranty Return - Vehicle returned to the manufacturer because of a breach in the warranty.
24	Antique - The vehicle is over 50 years old.
25	Classic - The vehicle is over 20 years old and adheres to other jurisdiction-specific criteria, e.g., vehicle make, condition, etc.
26	Agricultural Vehicle - The vehicle will primarily be operated on private roads for agricultural purposes.
27	Logging Vehicle - The vehicle will primarily be operated on private roads for logging purposes.
28	Street Rod - The vehicle has been modified to not conform with the manufacturer's specifications, and the modifications adhere to jurisdiction-specific criteria.
29	Vehicle Contains Reissued VIN - The chassis VIN has been reissued, i.e. the same VIN is reused.
30	Replica - A vehicle with a body built to resemble and be a reproduction of another vehicle of a given year and given manufacturer.
31	Totaled - A vehicle that is declared a total loss by a jurisdiction or an insurer that is obligated to cover the loss or that the insurer takes possession of or title to.
32	Owner Retained - A vehicle that has been declared by the insurance company to be a total loss but the owner maintains possession and ownership of the vehicle.
33	Reserved. Eliminated. Bond Posted - The insurance company has issued a bond on the vehicle because the ownership of the vehicle cannot be proven; this allows the vehicle to be sold and titled. Note: This brand is not valid after January 17, 2003.
34	Memorandum Copy - The title document is a facsimile title and not the active (original or duplicate) title document.
35	Reserved. Eliminated. Parts Only - The vehicle may only be used for parts. This code is no longer used, use '07 - Dismantled'.
36	Recovered Theft - The vehicle was previously titled as salvage due to theft. The Vehicle has been repaired and inspected (or complied with other jurisdiction procedures) and may be legally driven.
37	Undisclosed Lien - The vehicle has entered the titling jurisdiction from a jurisdiction that does not disclose lien-holder information on the title. The titling jurisdiction may issue a new title without this brand if no notice of a security interest in the vehicle is received, within a jurisdiction defined time frame. Note: This brand is not valid after January 17, 2003.
38	Prior Owner Retained - A vehicle that was previously branded owner retained and was sold. The new owner's title contains this brand.
39	Vehicle Non-conformity Uncorrected - A non-safety defect reported to the jurisdiction by the vehicle manufacturer remains uncorrected.
40	Vehicle Non-conformity Corrected - A non-safety defect reported to the jurisdiction by the vehicle manufacturer has been corrected.
41	Vehicle Safety Defect Uncorrected - A safety defect reported to the jurisdiction by the vehicle manufacturer remains uncorrected.
42	Vehicle Safety Defect Corrected - A safety defect reported to the jurisdiction by the vehicle manufacturer has been corrected.

Code	Description
43	VIN replaced by a new state assigned VIN. A title should not be issued for the VIN. This brand can be issued for rebuilt vehicles.
45	Gray Market - Vehicle was manufactured for use outside the United States and has been brought into the United States. The vehicle is not in compliance with applicable federal standards.
46	Gray Market - Vehicle was manufactured for use outside the United States and has been brought into the United States. The vehicle is in compliance with applicable federal standards.
47	Manufacturer Buy Back - A vehicle that has been bought back by the manufacturer under jurisdiction - defined regulations or laws, such as lemon laws. For example, the manufacturer could be obligated to buy back the vehicle when a specified number of repair attempts fails to correct a major problem on a new vehicle, or if a new vehicle has been out of service for repair for the same problem for a cumulative period of 30 days or more, within one year of purchase.
48	Former Rental
49	Salvage--Stolen - Any vehicle the reporting jurisdiction considers salvage because an insurance company has acquired ownership pursuant to a settlement based on the theft of the vehicle.
50	Salvage--Reasons Other Than Damage or Stolen - Any vehicle the reporting jurisdiction considers salvage based on criteria, such as abandonment, not covered by the Salvage--Damage or Not Specified and Salvage--Stolen brands. Note.--Percent of damage is not reported with brand code 50.
51	Disclosed Damage - The vehicle has sustained damage to the extent that the damage is required to be disclosed under the jurisdiction's damage disclosure law.
52	Prior Non-Repairable / Repaired - A vehicle constructed by repairing a vehicle that has been destroyed or declared to be non-repairable or otherwise declared to not be eligible for titling because of the extent of damage to the vehicle but has been issued a title pursuant to state law after falling within this criterion with this brand on the face of the certificate of title.
53	Crushed - The frame or chassis of the vehicle has been crushed or otherwise destroyed so that it is physically impossible to use it in constructing a vehicle.
54	Inoperable Vehicle - A motor vehicle that is substantially disassembled and for this reason is mechanically unfit or unsafe to be operated or moved upon a public street, highway, or public vehicular area. An "inoperable vehicle" has not been identified as either "junk" or "salvage". Inoperable vehicles may be titled, but no registration may be issued until such time that the vehicle has been determined roadworthy according to state regulations.
55	<p>Hazardous Substance Contaminated Vehicle - The jurisdiction has determined that the vehicle has been contaminated by a 'hazardous substance' and is unsafe for use. Excluding flood damaged vehicles. A 'hazardous substance' is any substance that could diminish the safety of the vehicle or cause injury to its occupants. The 'hazardous substance' has one or more, but is not limited to the following intrinsic 'hazardous properties':</p> <ul style="list-style-type: none"> • Explosiveness • Flammability • Ability to oxidize (accelerate a fire) • Human toxicity (acute or chronic) • Corrosiveness (to human tissue or metal) • Eco toxicity (with or without bioaccumulation) • Capacity, on contact with air or water, to develop one or more of the above properties.

Code	Description
Odometer Brands	
68	Actual - The true mileage for the vehicle. The odometer has not been tampered with, reached its mechanical limits, or been altered.
69	Not Actual - The odometer reading is known to be other than the true mileage for the vehicle.
70	Not Actual - Odometer tampering verified - The odometer reading is known to be other than the true mileage for the vehicle, due to tampering.
71	Exempt from Odometer Disclosure - The vehicle falls within criteria that allow it to change ownership without disclosure of the odometer reading.
72	Exceeds Mechanical Limits - The odometer reading is less than the true mileage of the vehicle because the odometer cannot display the total number of true miles.
73	Odometer may be Altered - The titling authority has reason to believe that the odometer reading does not reflect the true mileage of the vehicle because of an alteration to the odometer.
74	Odometer Replaced - The odometer in the vehicle is not the odometer put in the vehicle when manufactured.
75	Reading at Time of Renewal - The odometer reading was recorded when the registration was renewed.
76	Odometer Discrepancy - The titling authority has reason to believe that the odometer reading does not reflect the true mileage of the vehicle because of known previous recorded values of odometer for the vehicle.
77	Call Title Division - The titling authority knows of some problem with the odometer reading that it cannot print on a title. Titling authority will discuss the problem (manual process) with authorized inquirers.
78	Rectify Previous Exceeds Mechanical Limits Brand - A state other than the brander corrected brand 72.

Code	Description
Reports from Organizations other than Motor Vehicle Agencies	
90	Pending Junk Automobile - CARS.gov - The National Highway Traffic Safety Administration (NHTSA) Consumer Assistance to Recycle and Save (CARS) program is processing an application which, if approved, will render this vehicle incapable of operating on public streets, roads, and highways. The vehicle will have no value except as a source of parts or scrap, shall be crushed or shredded within a specified time period (including the engine block), and shall not be exported prior to crushing or shredding. For additional information concerning the CARS program visit CARS.gov.
91	Junk Automobile - CARS.gov - Pursuant to the Consumer Assistance to Recycle and Save Act of 2009 (CARS) this vehicle is incapable of operating on public streets, roads, and highways. The vehicle has no value except as a source of parts or scrap, shall be crushed or shredded within a specified time period (including the engine block), and shall not be exported prior to crushing or shredding. For additional information concerning the CARS program visit CARS.gov.

RELEASE HISTORY

Release	Date	Name	Comments
3.1.0	3/25/2016	AAMVA	Port document from Word into Author-It.
3.1.1	12/6/2016	AAMVA	Updated Specific Situation for Washington State
3.1.2	3/13/2017	AAMVA	Added Brand Codes and individual operators as part of JSI.
3.1.3	3/17/2017	AAMVA	Minor copy editing updates.

GLOSSARY

A

AAMVA

American Association of Motor Vehicle Administrators

Amendment

A mechanism in NMVTIS that amends the reporting in cases where an entity or consolidator has erroneously reported a VIN or information about a vehicle. The record reported in error is flagged so it can be ignored, with supporting comments as to the nature of the amendment.

B

Brand

A permanent marking associated with a vehicle (VIN) that conveys additional information (i.e. "Fire Damage", "Kit car", etc) concerning the value of the vehicle. A vehicle may have multiple brands.

Brand Event

In NMVTIS, an occurrence of damage or the recording of some information about the vehicle, which could affect its value or the ability to operate it safely on the highways. Brand events occur at specific points in time, not over a time range. If the status of the vehicle changes (e.g., salvage event followed by the rebuilding of the vehicle), the brand file should show the salvage brand at the time it was recorded by the brander, and a subsequent rebuilt brand. Any inquirer sees the brand dates and can understand the sequence of events.

Brander

In NMVTIS, the jurisdiction or federal agency that added a brand to the vehicle record.

Broken Pointer

A broken pointer occurs when the VIN Pointer file points to a jurisdiction as the State of Title (SOT) and that state cannot find the titling record on its database. Broken pointers are corrected by aligning the VIN Pointer record with the state's database. The SOT must either correct the VIN Pointer record to agree with its database or update its database to agree with the VIN Pointer record.

C

CARS

Consumer Assistance to Recycle and Save Act of 2009.

CSOT

Change State of Title.

CSOT Flag

An informal name for the Change State of Title (CSOT) in Progress data element on a VIN pointer record. The CSOT flag indicates the status of a CSOT transaction. When the transaction is completed, the CSOT flag is reset to indicate no CSOT is in progress.

D

Duplicate Brand

In NVMTIS, a more than one occurrence of a particular brand event is stored on the brand file for a particular vehicle.

Duplicate VIN

In NMVTIS, a vehicle identification number (VIN) pointer record that has the same VIN as another VIN pointer record. NMVTIS allows the same VIN on more than one record, but the combination of VIN, SOT and Title Number is unique to each record.

I

Investigating Agency

In NMVTIS, the law enforcement agency investigates possible stolen vehicles upon receipt of information from the titling agency. The investigating agency may perform investigation for all motor vehicle title applications, or it may investigate based on criteria it establishes with the titling agency.

Issuance

In NMVTIS, a title is issued when the issuing agency sends the title document or title record to a titleholder. For example, a title document is issued when it is mailed, at the request of a lienholder, to a vehicle owner who has just paid off the loan on the vehicle. Or a title is issued when the issuing agency sends an electronic record to the lienholder indicating the lien has been perfected.

J

JSI

Junk, Salvage and Insurance.

Junk

A brand value indicating "now known as non-repairable." In NMVTIS, this brand value indicates a vehicle is incapable of operation on roads or

highways and has no value except as a source of parts or scrap. It also indicates that a vehicle is incapable of operation on roads or highways and has no value except as a source of parts or scrap.

Junk Title or Junk Certificate

In NMVTIS, a type of ownership document that identifies a vehicle as junk and indicates the vehicle's ownership.

Junk Vehicle

In NMVTIS, a vehicle that a jurisdiction has determined is incapable of safe operation for use on the roads or highways and has no resale value except as a source of parts or scrap, or the vehicle's owner has irreversibly designated the vehicle as a source of parts or scrap.

Jurisdiction

An entity (usually a motor vehicle agency) that supplies and/or uses NMVTIS application data via online or batch mode. State is generally synonymous with Jurisdiction.

L

Load

Initial addition of a participant's brand or VIN Pointer data to NMVTIS. Data is obtained via a load file.

M

MCO

Manufacturer's Certificate of Origin (aka Manufacturer's Statement of Origin). In NMVTIS, the A vehicle manufacturer creates this document when the vehicle is created. It is used as the proof of ownership of the vehicle until the vehicle gets its first title.

N

NCIC

National Crime Information Center. A national database operated by the Federal Bureau of Investigation (FBI) that contains information on stolen vehicles.

New CSOT

In NMVTIS, a Change State of Title (CSOT) transaction performed when there is no CSOT transaction already in progress. In a new CSOT the Old VIN, Old SOTold SOT and Old Title Number on the message must match a record on the VIN Pointer file.

New SOT

In NMVTIS, a new state of title. The jurisdiction that issues a new title for a vehicle whose VIN pointer record indicates another jurisdiction as the state of title. The new state of title originates a CSOT transaction.

New Vehicle

In NMVTIS, a new vehicle is a vehicle that has never been titled, or (where titles are not issued) a vehicle that has never been registered in lieu of titling.

NHTSA

National Highway Traffic Safety Administration, part of the U.S. Department of Transportation

NICB

National Insurance Crime Bureau

NMVTIS

National Motor Vehicle Titling Information System (NMVTIS)—A system that allows a titling agency to instantly and reliably verify the information on a paper title using the electronic data from the state that issued the title.

Non-repairable

Formerly known as junk. A brand that indicates a vehicle is incapable of safe operation on roads or highways and has no value except as a source of parts or scrap. A motor vehicle that is damaged, destroyed, wrecked, burned or submerged in water to the extent that the only residual value of the vehicle is as a source of parts or scrap metal. Vehicles designated as non-repairable cannot be rebuilt for operation on public roads.

O

Old SOT

In NMVTIS, an old state of title. The jurisdiction indicated as the SOT on a VIN pointer record at the beginning of a CSOT transaction. The CSOT transfers the VIN pointer record from the old SOT to the new SOT.

Originating Agency (ORI)

The law enforcement agency that initially filed a vehicle theft report with NCIC.

Ownership Document

In NMVTIS, a document that identifies the owner of a motor vehicle. The ownership document may be a title, manufacturer's certificate or statement of origin, junk certificate, salvage certificate, bill of sale or other

document established by a jurisdiction as proof of ownership sufficient to title a vehicle, or register a vehicle when registration is performed in lieu of titling.

P

Possible Stolen Vehicle

In NMVTIS, a vehicle on which the titling agency (or investigating agency, depending on who performs the stolen vehicle check) receives a report indicating the vehicle may be stolen. The report may come from NCIC, NICB or a file of stolen vehicle reports maintained by the jurisdiction.

R

Registered in Lieu of Titling

(NMVTIS) In some cases, often for older vehicles, jurisdictions issue registration but do not issue a title. The registration is considered proof of ownership. In NMVTIS these registrations are treated in the same way as a title. The jurisdiction should update NMVTIS and maintain the record with registration information as if a title had been issued. Registration in lieu of titling does not apply when the jurisdiction only issues registration because it honors a title issued by another jurisdiction. In that case, the other jurisdiction's title, and not the registration, is considered the proof of ownership.

Restored SOT

In NMVTIS, a state that becomes the current SOT as a result of a CSOT Undo transaction.

Resubmitted CSOT

In NMVTIS, a Change State of Title transaction performed to help resolve a CSOT transaction that has suspended. In a resubmitted CSOT the VIN (or Old VIN if VIN is not present), SOT and Title Number on the message must match a current record on the VIN Pointer file, and the Old VIN, Old SOT and Old Title Number on the message must match the most recent history record.

S

Salvage

A brand that indicates a vehicle is damaged by collision, fire, flood, accident, trespass, or other occurrence to the extent that its fair salvage value plus the cost of repairing the vehicle for legal operation on roads or highways exceeds the fair market value of the vehicle prior to the occurrence causing the damage. A salvage vehicle may be rebuilt, retitled, and allowed to legally operate on the road. Salvage also includes any vehicle that meets the

titling or branding jurisdiction's definition of salvage. A jurisdiction may designate a vehicle as salvage when an insurer takes ownership of the vehicle because it is stolen and not recovered, or a government entity takes possession because the vehicle is abandoned.

A motor vehicle that has been damaged by collision, fire, accident or other occurrence to the extent that its salvage value plus the cost of repairing the vehicle for legal operation on a highway exceeds its fair market value immediately prior to damage, but does not include a flood damaged vehicle. A salvage vehicle also includes a vehicle that is determined to be a total loss by an insurance company following an insurance claim. Vehicles designated as salvage may not be operated on public roads.

SOT

A State of Title is the state or jurisdiction in which a vehicle is titled.

Standalone

A NMVTIS function is implemented "standalone" when the user is able to initiate the function outside of the normal title issuance process and system. Most standalone functions are done by supervisors and/or help desk staff when investigating title/brand problems and fixing title/brand information on the NMVTIS central files.

Suspended Transaction

In NMVTIS, a Change State of Title or Undo Change State of Title where the VIN pointer record is updated but the transaction does not complete.

T

Title

A title is the legal record of ownership of a vehicle (or other item) as recorded by jurisdictions pertaining to vehicles, vessels, etc. A paper title is the document that represents the title. A title is the primary type of ownership document for vehicles after their initial sale. Title (verb) refers to the act of processing a motor vehicle title application and issuing the title. For NMVTIS, title also refers to any type of ownership document issued by a titling agency.

Title Holder

The owner of a vehicle as indicated on an application for title or registration.

Title Transfer

A change in ownership of a vehicle.

Titled

In NMVTIS, a term indicating that a person was Issued an ownership document, such as a vehicle title, salvage certificate, or other document that establishes legal ownership of a vehicle, or created an ownership record in an electronic file.

Titling Agency

The organization within a jurisdictional government that is responsible for issuing motor vehicle titles. The titling agency is responsible for the motor vehicle titling program, and it may designate other entities, such as local government agencies, to perform title issuance functions.

Transaction Originator

The entity that started a transaction process. For example (in NMVTIS), for the Add Title transaction, the transaction originator is the jurisdiction. For example (in NMVTIS), for the Add Title transaction, the transaction originator is the jurisdiction.

U

Undo SOT

In NMVTIS, a jurisdiction that originates an Undo CSOT transaction transfers the VIN pointer record to the restored SOT

Update

In NMVTIS, the subsequent addition, modification, or deletion of a participant's brand or VIN Pointer data after the initial load. Data is obtained via an add, modify, or undo update file.

Used Vehicle

In NMVTIS, a vehicle that has been titled at least once, or where titles are not issued, a vehicle that has been registered in lieu of titling.

V

Vehicle New to the VIN Pointer File

(NMVTIS) A vehicle is considered new to NMVTIS if it does not have a current or history VIN pointer record. The Brand file, the MCO System or both may have a record with a matching VIN, but if there is no VIN pointer record for the vehicle, it is still considered new to NMVTIS. Used vehicles that come from non-participating states, foreign countries and other government entities may be new to NMVTIS. Examples of other government entities include the military services, the U.S. State Department, the U.S. General Services Administration and tribal governments on reservations.

Vehicle Report

(NMVTIS) The reporting of a vehicle in inventory by a junk and salvage operator to NMVTIS. For insures, a reporting of a "total loss" vehicle to NMVTIS. The vehicle report is not free form—there is a standardized format established as per the regulations.

VIN

Vehicle Identification Number (VIN) is a unique series of Arabic numbers and Roman letters that is assigned to a motor vehicle for identification purposes in accordance with 49 C.F.R. 565 and CMVSS §115.)

VIN Pointer Record

In NMVTIS, a VIN Pointer Record contains data identifying vehicles and titles. Each record points to the official title record maintained by a jurisdiction. The NMVTIS Central Site maintains the VIN Pointer file.

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From: Creighton, Susan <screighton@aamva.org>
Sent: Thursday, April 6, 2017 8:40 AM
To: Nolen, David B (DOA); Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored)
Cc: Chaudhry, Amir; Garber, Casey; Manuel, Thomas
Subject: AK - NMVTIS Questionnaires
Attachments: AK NMVTIS State Titling and Operations Business Questionnaire 20170406 Susan Questions.docx; AK Questionnaire--System Design and Testing 20170406 Susan Questions.doc

Hi AK,

Attached are the questionnaires with my questions/comments. You need to turn the edit on to be able to see the comments. I accepted all the changes on the documents so we can start fresh. Please update the questionnaires with tracking on. Also on the Test Questionnaire there were five questions that had erroneously been listed under the "Batch Only Questions" that pertain to both online and batch that I have pulled out and put at the bottom. Please answer those.

Please don't hesitate to let me know if you have questions.

Thanks,

Susan Creighton | Lead Systems Analyst - Quality Assurance Vehicles |AAMVA | 4401 Wilson Blvd, Ste 700, Arlington, VA 22203 | 703.908.5893 | screighton@aamva.org | www.aamva.org

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From: Peters, Mina L (DOA)
Sent: Thursday, April 6, 2017 9:01 AM
To: Creighton, Susan; Nolen, David B (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored)
Cc: Chaudhry, Amir; Garber, Casey; Manuel, Thomas
Subject: RE: AK - NMVTIS Questionnaires

Thank you for the quick turnaround, Susan. I'll forward these to Patrick.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Creighton, Susan [mailto:screighton@aamva.org]
Sent: Thursday, April 06, 2017 8:40 AM
To: Nolen, David B (DOA) <david.nolen@alaska.gov>; Peters, Mina L (DOA) <mina.peters@alaska.gov>; Anderson, Patrick (DOA sponsored) <panderson@resdat.com>; Pressley, Dillon (DOA sponsored) <dsalsman@resdat.com>
Cc: Chaudhry, Amir <ACHaudhry@aamva.org>; Garber, Casey <CGarber@aamva.org>; Manuel, Thomas <TManuel@aamva.org>
Subject: AK - NMVTIS Questionnaires

Hi AK,

Attached are the questionnaires with my questions/comments. You need to turn the edit on to be able to see the comments. I accepted all the changes on the documents so we can start fresh. Please update the questionnaires with tracking on. Also on the Test Questionnaire there were five questions that had erroneously been listed under the "Batch Only Questions" that pertain to both online and batch that I have pulled out and put at the bottom. Please answer those.

Please don't hesitate to let me know if you have questions.

Thanks,

Susan Creighton | Lead Systems Analyst - Quality Assurance Vehicles | AAMVA | 4401 Wilson Blvd, Ste 700, Arlington, VA 22203 | 703.908.5893 | screighton@aamva.org | www.aamva.org

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From: Peters, Mina L (DOA)
Sent: Thursday, April 6, 2017 9:32 AM
To: Boyer, Pierre Y.
Cc: Tham, Nichole M (DOA)
Subject: Questions

Hi PY,

We are in heavy discussions with our legislature, and am looking for help from you. There has been a lot of talk questioning the security of data at AAMVA (mostly the SSN last 5). Can you please let me know if there has ever been a data breach at AAMVA, and if so, when, how big, and what has been done to ensure it won't happen again. I didn't think there had been, but we don't want to go on the record unless we're sure.

Also, who at AAMVA (if anyone) has access to the data at the Central Site? I have been told over the years that no one does, but in the privacy assessment 3.1 it refers to "authorized personnel" so we need a clarification.

If you have any EXTREMELY high level document you can send us to help reassure our legislators and public, we would greatly appreciate it. There has been some very wrong information out there, and a huge distrust of AAMVA, and we would like to lay that to rest. You have sent us the Privacy Impact document last month when I asked – however, I'm looking for something even more succinct, written for completely non-technical people who don't really know DMV (but are making their own assumptions) and hopefully encompassing AAMVA security, not just SPEXS.

Looking forward to seeing you next week in St. Louis!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov





From: Castillo, Oscar <OCastillo@aamva.org>
Sent: Thursday, April 6, 2017 10:14 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Lewellyn, Tracey (DOT sponsored); Laura.Edwards@dot.gov; Whiteside, Lauren M (DOA); Carlos Dequina; Castillo, Oscar; wendy.cunningham@dot.gov; Rogers, Jessie
Subject: AK- CDLIS Quarterly Open Problem Report
Attachments: AK- CDLIS Quarterly Open Problem Report- Q1 (2017).pdf

Good afternoon,

Attached is your jurisdiction CDLIS Quarterly Open Problem Report- Q1 (2017)

Title:	CDLIS Open Problem Ticket Report
Timing:	Quarterly- Beginning of the month
Regulation:	Multiple Regulations
Transactions:	Multiple Transactions
Purpose:	This report displays information on all open CDLIS problem tickets for your SDLA. The report will show the sumn on the open CDLIS problem ticket (ticket number; date reported; ticket title; problem description; regulation {if Jurisdiction needs more information on the CDLIS problem ticket, they will need to request the information. If a Jurisdiction does not have any open CDLIS problem tickets, they will not receive this report.
Report Sections:	Header: SDLA Information Detail: All open CDLIS problem tickets for your SDLA

Regards,

Oscar A. Castillo | System Analyst | AAMVA | 4401 Wilson Blvd., Suite 700 Arlington, Va. 22203 | 703.908.2882 | ocastillo@aamva.org | www.aamva.org

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Problem Tickets by State (04:02 PM, 04/03/2017)

This report contains data from 7 Problems.



Problem Number	Date Reported	Title	Problem Description	Regulation	Status
Subscriber Code: AK Priority: Medium Status: Analysis					
Master Problem 890					
890	07/31/2015	Alaska's Monthly Timeliness and Data Accuracy For CDLIS Messages Review	Rated red in the Monthly CDLIS Timeliness and Data Accuracy Summary Workbook.	384.207 Notification of licensing	Analysis
Subtasks of Master Problem 890					
922	09/30/2015	Alaska's CDLIS Timeliness of Convictions	Alaska is rated red in the Timelines of Convictions tab in the Monthly CDLIS Timeliness and Data Accuracy Summary Workbook. Alaska is not sending all of their Report Out-of-State Convictions (HA) transactions within the federal time limit of 10 days	384.209 Notification of traffic violations	Analysis
968	02/26/2016	Alaska's CDLIS Timeliness of Withdrawals	Alaska is rated red in the Timeliness of Withdrawals tab in the Monthly CDLIS Timeliness and Data Accuracy Summary Workbook. Alaska is not sending all of their Report Out-of-State Withdrawals (HW) transactions within the federal time limit of 10 days.	384.208 Notification of disqualification	Analysis
993	03/31/2016	Alaska's CDLIS Data Quality of Withdrawals	Alaska is rated red in the Data Quality of Withdrawals tab in the Monthly CDLIS Timeliness and Data Accuracy Summary Workbook. Alaska is not sending all of their Report Out-of-State Withdrawals (HW) transactions with correct data	384.231 Satisfaction of State disqualification requirement.	Analysis
1081	02/27/2017	Alaska's CDLIS Data Quality Updates to MPR Personally Identifiable Information	Alaska is rated red in the Data Quality Updates to MPR Personally Identifiable Information tab in the Monthly CDLIS Timeliness and Data Accuracy Summary Workbook. Alaska is not sending all of their Change Data (UC) transactions with correct data	384.207 Notification of licensing	Analysis
1089	03/29/2017	Alaska's CDLIS Data Quality of Pointer Deletions	Alaska is rated red in the Data Quality of Pointer Deletions tab in the Monthly CDLIS Timeliness and Data Accuracy Summary Workbook. Alaska is not sending all of their Pointer Deletions (UE) transactions with correct data.	384.207 Notification of licensing	Analysis
1090	03/29/2017	Alaska's CDLIS Data Quality Updates to MPR SOR	Alaska is rated red in the Data Quality Updates to MPR SOR tab in the Monthly CDLIS Timeliness and Data Accuracy Summary Workbook.	384.207 Notification of licensing	Analysis

From: Rogers, Jessie <JRogers@aamva.org>
Sent: Thursday, April 6, 2017 10:40 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Lewellyn, Tracey (DOT sponsored); Laura.Edwards@dot.gov; Whiteside, Lauren M (DOA); Carlos Dequina; Castillo, Oscar; wendy.cunningham@dot.gov
Subject: AK- MPR Summary Report
Attachments: MPR Summary Report- AK.xlsx

Title:	CD90.7.2 MPR Summary Report
Timing:	Monthly
Regulation:	<p>§ 384.207: Notification of Licensing</p> <p>Within the period defined in § 383.73(h) of this subchapter, the State must:</p> <ul style="list-style-type: none"> (a) Notify the operator of the CDLIS of each CLP or CDL issuance; (b) Notify the operator of the CDLIS of any changes in driver identification information; and (c) In the case of transfer issuances, implement the Change State of Record transaction, as specified by the CDLIS, in conjunction with the previous State of record and the operator of the CDLIS.
Transactions:	Add Driver (UA); Change State of Record (UD); Delete Driver (UE)
Purpose:	*This report displays summary information for the Master Pointer Records (MPRs) for a State of Record. The summary includes the addition of the new MPRs to the SOR, number of Change State of Records from and to the SOR, and the number of MPRs deleted. The subtotal of MPRs added or deleted to the State's MPR count for the month is also provided. It displays the count of Master Pointer Records (MPRs) currently present in CDLIS and the percentage of Master Pointer Records currently in state has in CDLIS.
Report Sections:	<p>Header: Report filter information</p> <p>Detail: The MPR(s) added and removed for a State of Record</p> <p>Summary Section:</p> <ul style="list-style-type: none"> * Total number of new MPR(s) added * Total number of Change State of Record (CSOR) moved into State * Subtotal of MPR(s) added to State's Total MPR Count * Total number of MPR(s) deleted * Total number of Change State of Record (CSOR) moved out of State * Subtotal of MPR(s) removed from State's Total MPR Count * MPR Count as of Report Date * Total number of MPR(s) in CDLIS as of Report End Date * 'ST' Percentage (%) as of Report End Date

NOTE: The current MPR Summary Report for your state does not include the CDL status change of the Master Pointer Records (MPRs) i.e. the number of records that have upgraded to a CDLIS MPR and the number of records that have downgraded from a CDLIS MPR which impact the CDLIS MPR count at the Central Site. AAMVA is currently working on implementing a new report to include these counts.

Thanks,

Jessie Rogers | Senior Operations Analyst | AAMVA | 4401 Wilson Blvd., Suite 700 Arlington, Va. 22203 | 703.908.8264 | jrogers@aamva.org | www.aamva.org

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From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 11:07 AM
To: OBrien, Audrey K (DOA)
Subject: Indiana Scheduled Maintenance Sunday, April 9, 2017

Jurisdictions:

Indiana will be unavailable on Sunday, April 9, 2017 from 8:00 AM ET to 9:00 AM ET due to scheduled maintenance. Indiana will not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 11:07 AM
To: Brosnan, Patrick P (DOA)
Subject: Indiana Scheduled Maintenance Sunday, April 9, 2017

Jurisdictions:

Indiana will be unavailable on Sunday, April 9, 2017 from 8:00 AM ET to 9:00 AM ET due to scheduled maintenance. Indiana will not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 11:08 AM
To: Nolen, David B (DOA)
Subject: Indiana Scheduled Maintenance Sunday, April 9, 2017

Jurisdictions:

Indiana will be unavailable on Sunday, April 9, 2017 from 8:00 AM ET to 9:00 AM ET due to scheduled maintenance. Indiana will not be able to process transactions during this time period.

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From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 11:08 AM
To: DOA DMV Managers
Subject: Indiana Scheduled Maintenance Sunday, April 9, 2017

Jurisdictions:

Indiana will be unavailable on Sunday, April 9, 2017 from 8:00 AM ET to 9:00 AM ET due to scheduled maintenance. Indiana will not be able to process transactions during this time period.

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From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 11:08 AM
To: Peters, Mina L (DOA)
Subject: Indiana Scheduled Maintenance Sunday, April 9, 2017

Jurisdictions:

Indiana will be unavailable on Sunday, April 9, 2017 from 8:00 AM ET to 9:00 AM ET due to scheduled maintenance. Indiana will not be able to process transactions during this time period.

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From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 6, 2017 11:09 AM
To: DOA DMV IT notices
Subject: Indiana Scheduled Maintenance Sunday, April 9, 2017

Jurisdictions:

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From: Valentine, Abbey B N (DOA)
Sent: Thursday, April 6, 2017 11:19 AM
To: Chandrasekharan, Madhu
Subject: Declined: CDLIS WG Dinner

From: Chandrasekharan, Madhu <MChandrasekharan@aamva.org>
Sent: Thursday, April 6, 2017 12:15 PM
To: 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; Peters, Mina L (DOA); 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; 'Gutshall, Camdon (DMV)'; 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; Valentine, Abbey B N (DOA); Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virginia.gov'; Regmi, Ashish; Stephens, Melinda
Cc: 'Yssel, Stefan (DMV)'; 'Howard, Nakisha G.@DMV'
Subject: RE: CDLIS WG Face to Face meeting
Attachments: 20170410 CDLIS WG AGENDA (CDL Coordinators).docx

Attached is the meeting agenda for our Face to Face meeting on Monday.

See you all next week!

Thanks,
Madhu

-----Original Appointment-----

From: Chandrasekharan, Madhu

Sent: Monday, April 03, 2017 10:10 AM

To: Chandrasekharan, Madhu; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; 'Peters, Mina L (DOA)'; 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; 'Gutshall, Camdon (DMV)'; 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; 'abbey.valentine@alaska.gov'; Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virginia.gov'; Regmi, Ashish; Stephens, Melinda

Cc: 'Yssel, Stefan (DMV)'; Howard, Nakisha G.@DMV

Subject: CDLIS WG Face to Face meeting

When: Monday, April 10, 2017 6:00 PM-7:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Hyatt Regency St. Louis at The Arch Hotel located at 315 Chestnut Street, St. Louis, Missouri

Updated the time to 5:00 pm, Central Time.

Hello Working Group,

During the event of the CDL Conference next week, we would like to have a face to face meeting with the working group. This will be a great opportunity to meet and have a good discussion when we are all assembled in one room.

At this point, we do not have an assigned conference room for this meeting, so let us plan to meet in the lobby.

Since we are not sure whether we will be in a position to project anything during our meeting, I will try to bring handouts for everyone.

I will be sending the agenda for this meeting later this week, but if anybody needs it earlier please let me know.

Please let me know if you have any questions.

I look forward to seeing you all in St. Louis next week.

Thank you!

Madhu



American Association of
Motor Vehicle Administrators

**safe drivers
safe vehicles
secure identities
saving lives!**

Meeting Name

CDLIS Working Group Meeting – CDL Coordinators

Date(s) and Time of Meeting: Monday April 10th 2017, 5:00 pm – 6:00 pm CST

Agenda Prepared By: Madhu Chandrasekharn

Location: Hyatt St.Louis

Type: ☐ Conference Call (instructions below) ☐ Online Meeting (instructions below)

Dial In Information: N/A

Meeting Attendance:

<i>Name</i>	<i>Jurisdiction/Organization</i>	<i>Attended</i>
Justine Gonzales	Colorado	<input type="checkbox"/>
Kami Beers	Delaware	<input type="checkbox"/>
Amy Anthony		<input type="checkbox"/>
Erin Murphey		<input type="checkbox"/>
Karen Poitras	New York	<input type="checkbox"/>
Mina Peters		<input type="checkbox"/>
Abbey Valentine		<input type="checkbox"/>
Camdon Gutshall	Alaska	<input type="checkbox"/>
Stephan Yssel		<input type="checkbox"/>
Andy Frey		<input type="checkbox"/>
JoLynn Peck	Michigan	<input type="checkbox"/>
Katie Bartelt	Wisconsin	<input type="checkbox"/>
Steven Pazynski		<input type="checkbox"/>
David Birchman		<input type="checkbox"/>
Russ Casler	California	<input type="checkbox"/>
	Oregon	<input type="checkbox"/>

Josh Jones		<input type="checkbox"/>
Patrick McLannet	Montana	<input type="checkbox"/>
Beverly Pellen		<input type="checkbox"/>
Bob Rowland	Massachusetts	<input type="checkbox"/>
Chuck Gooch	Legal Liaison	<input type="checkbox"/>
Mindy Stephens (Sr. Business Analyst)	AAMVA	<input type="checkbox"/>
Ashish Regmi (Lead Business Analyst)		<input type="checkbox"/>
Madhu Chandrasekharan (Sr. BA)		<input type="checkbox"/>
Kevin Lewis (Program Director)		<input type="checkbox"/>

Meeting Schedule/Agenda:

- a. Review Agenda CDL Coordinators Meeting
- b. National Registry II Updates
- c. Andrew Frey to discuss National Center for State Courts (NCSC) and some of the goals they are working to accomplish - Andrew Frey
- d. Open discussions

Notes, Decisions, Issues:

Action Items:

<i>Action Item</i>	<i>Assigned To</i>	<i>Status</i>

Next Meeting: N/A

From: Thompson, Marla R (DOA)
Sent: Thursday, April 6, 2017 3:01 PM
To: Ferro, Anne
Subject: Letter for S2S

Hello,

We have a letter we want to send to the board for the request of 4 digit instead of 5 digit request. I think you said there was a committee that it should be addressed to? It is just the Governance Board?

Thanks,

Marla Thompson
Director, Division of Motor Vehicles
State of Alaska
907-269-5574

From: Ferro, Anne <AFerro@aamva.org>
Sent: Thursday, April 6, 2017 5:10 PM
To: Thompson, Marla R (DOA)
Cc: Guiot, Philippe; Jordaen, Loffie
Subject: RE: Letter for S2S

Hi Marla, yes that would be the S2S Governance Committee. You can address the letter to the new chair as follows and email it to Chrissy, Philippe Guiot and Loffie Jordaen:

Chrissy Nizer, Chair
S2S Governance Committee
c/o AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203

Email addresses: cnizer@mdot.state.md.us; pguiot@aamva.org; ljordaen@aamva.org

Thank you,

Anne

Anne Ferro | AAMVA | D: 703.908.5766 | C: 703.589.0141 | aferro@aamva.org
Safe Drivers ▪ Safe Vehicles ▪ Secure Identities ▪ Saving Lives

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From: Thompson, Marla R (DOA) [mailto:marla.thompson@alaska.gov]
Sent: Thursday, April 6, 2017 7:01 PM
To: Ferro, Anne <AFerro@aamva.org>
Subject: Letter for S2S

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Thanks,

Marla Thompson
Director, Division of Motor Vehicles
State of Alaska
907-269-5574

From: NmvtsReports@aamva.org
Sent: Friday, April 7, 2017 3:51 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170406.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

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Duplicate Vin Report

ALASKA (AK)

for 4/6/2017

Run Date: 4/7/2017

Environment: Production

Page: 1

Duplicate VINS Created By ALASKA

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **JM1NC2NF8D0228761** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	JM1NC2NF8D0228761	ALASKA	5072904	MAZD/2013	4/6/2017	4/6/2017	Interactive CSOT
History #1	JM1NC2NF8D0228761	OHIO	2514155093	MAZD/2013	3/9/2017	3/9/2017	Interactive New Title
Current	JM1NC2NF8D0228761	OHIO	4303197376	MAZD/2013	11/14/2016	11/23/2016	Batch Add of Title
History #1	JM1NC2NF8D0228761	OHIO	4303129537	MAZD/2013	6/28/2016	7/6/2016	Batch Add of Title
History #2	JM1NC2NF8D0228761	OHIO	4302538560	MAZD/2013	4/22/2013	5/1/2013	Batch Add of Title
Number Of Addition to Existing Duplicates Created				1			
Total Number Of Duplicate VINS created:				1			

From: NmvtsReports@aamva.org
Sent: Friday, April 7, 2017 3:55 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170406.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Daily Suspense Report

4/6/2017

Run Date: 4/7/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: Thompson, Marla R (DOA)
Sent: Friday, April 7, 2017 10:08 AM
To: Ferro, Anne
Cc: Guiot, Philippe; Jordaan, Loffie
Subject: RE: Letter for S2S

Since the Governance Committee is new, is there any other committees that have had similar issues and how do they settle them? My deputy commissioner wants to share what the process is once we make the request? Like they discuss, get quotes for the changes, vote on it?

I appreciate the help!

Thanks,
Marla

From: Ferro, Anne [mailto:AFerro@aamva.org]
Sent: Thursday, April 06, 2017 5:10 PM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>
Cc: Guiot, Philippe <PGuiot@aamva.org>; Jordaan, Loffie <LJordaan@aamva.org>
Subject: RE: Letter for S2S

Hi Marla, yes that would be the S2S Governance Committee. You can address the letter to the new chair as follows and email it to Chrissy, Philippe Guiot and Loffie Jordaan:

Chrissy Nizer, Chair
S2S Governance Committee
c/o AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203

Email addresses: cnizer@mdot.state.md.us; pguiot@aamva.org; ljordaan@aamva.org

Thank you,

Anne

Anne Ferro | AAMVA | D: 703.908.5766 | C: 703.589.0141 | aferro@aamva.org
Safe Drivers ▪ Safe Vehicles ▪ Secure Identities ▪ Saving Lives

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From: Thompson, Marla R (DOA) [mailto:marla.thompson@alaska.gov]
Sent: Thursday, April 6, 2017 7:01 PM

To: Ferro, Anne <AFerro@aamva.org>

Subject: Letter for S2S

Hello,

We have a letter we want to send to the board for the request of 4 digit instead of 5 digit request. I think you said there was a committee that it should be addressed to? It is just the Governance Board?

Thanks,

Marla Thompson
Director, Division of Motor Vehicles
State of Alaska
907-269-5574

From: McNeil, Lori (DOA sponsored)
Sent: Friday, April 7, 2017 10:38 AM
To: Holenarsipura, Subramanya
Cc: Singaraju, Sruti; Peters, Mina L (DOA)
Subject: RE: Casual testing

Hello Siri,

I am looking forward to starting PDPS casual testing with you next week. I am planning to start at 10:00 am your time (6:00 am) Alaska time on Monday. Will that work for you?

Thanks!

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Mina Peters, AK Dept. of Administration
Sent: Wednesday, April 05, 2017 7:09 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Singaraju, Sruti <ssingaraju@aamva.org>; Lori McNeil <lmcneil@resdat.com>
Subject: RE: Casual testing

This email comes from an external source, so remember, Think Before You Click!

Hi Siri,

Why are we doing SPEXS inquiries on the PDPS plan? We are not planning to test any SPEXS features in the casual test, so please disregard any tests that address those. Although we have tested SPEXS, currently we have that functionality partially offline as bugs get worked on. I'm attaching the modified plan with all SPEXS/CDLIS testing crossed out.

Lori has also identified many inconsistencies within the test (not listed in the Features tested list but then addressed in the driver stream below). We will plan to use the itemized (A1, A2, A3) on the Driver stream rather than the features list – however, for future reference you might want to clean that up. Every driver stream has issues. Also, sometimes it talks about "SPEXS" other times "CDLIS", which is another inconsistency, even for a regression test.

Please let me know if you have any questions.

Regards,

Mina Peters
Analyst Programmer V

State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 04, 2017 7:00 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>
Cc: Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: Casual testing

Hi Mina,

Yes, we can start the PDPS Casual testing on 4/10.

Attached is the PDPS Casual test plan. (It's on the same lines of the PDPS regression test plan).

Please let me know of any questions.

Thank you,
Siri.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Friday, March 31, 2017 11:25 AM
To: Singaraju, Sruti; Holenarsipura, Subramanya
Subject: RE: Casual testing

Hi Sruti,

Yes, we understand they can't be in parallel. We would like to begin the PDPS casual test on 4/10, please. When do you think you could get the test forwarded to us?

Gary and I need to work on some more internal testing before we will be ready for the SPEXS structured test, so we are not ready to schedule that yet. How much advance notice will you need to prepare for each structure test?

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [<mailto:ssingaraju@aamva.org>]
Sent: Friday, March 31, 2017 6:55 AM

To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

Good morning, sorry I did not respond to your email earlier.

As we had mentioned in our earlier conversations, PDPS and SPEXS applications cannot be executed in parallel, we would need to do one after another. In case you want to begin PDPS casual test, that would be ok. Once you complete the PDPS casual test, you can either begin with SPEXS structured test or PDPS structured test.

Please let us know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 4:17 PM
To: Singaraju, Sruti <ssingaraju@aamva.org>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Sruti,

We have a different team working on each application, so yes, that is our plan. The only reason we held off on PDPS casual testing is so we do not overwhelm Siri. We are actually ready to do it now.

I know there are issues that are showing up in the SPEXS casual testing, so we may need to work on those a bit before we're ready to structure test. In the meantime, we might as well start working the PDPS casual test. I'm thinking we alternate between the two.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [<mailto:ssingaraju@aamva.org>]
Sent: Tuesday, March 28, 2017 9:53 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

You can surely get started on the PDPS Casual testing, however, I have a question – Are you going to start the PDPS Casual testing before coming back to do the Structured test for SPEXS?

Please let me know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 1:21 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: Casual testing

Good afternoon,

Thank you, Siri, for your work with our SPEXS casual testing so far, and I appreciate being kept in the loop. It helps greatly to know where we are and what issues are being found so we can weed out any possible misconceptions in our process!

Although I know we are not done with the SPEXS casual test and probably won't be until next week, I'm wondering if you all can begin to create our PDPS casual test? And can you also contact NDR to request that they add AI to their test site as a location so they can test adding pointers? Our goal is to begin casual testing PDPS on 4/10/17. Is this possible? And, if not, can you give us a date to plan for?

Thank you!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov





From: Lori McNeil <lmcneil@resdat.com>
Sent: Friday, April 7, 2017 10:38 AM
To: Holenarsipura, Subramanya
Cc: Singaraju, Sruti; Peters, Mina L (DOA)
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Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

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Analyst Programmer V

State of Alaska
Division of Motor Vehicles
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Thank you!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov





From: Singaraju, Sruti <ssingaraju@aamva.org>
Sent: Friday, April 7, 2017 10:43 AM
To: Peters, Mina L (DOA); Holenarsipura, Subramanya
Cc: McNeil, Lori (DOA sponsored)
Subject: RE: Casual testing

Hi Mina,

We will surely take a closer look at the test cases and the issues you mentioned. As you know, Casual test you are free to test the way you are comfortable. However, I wanted you to be aware that the PDPS Baseline Structured test plan, actually also includes SPEXS transactions, for example, we may do a SPEXS SG/SB request etc. The reason we do that is because of the similarity in transactions and Data between PDPS and SPEXS (CDLIS), many states have their Applications inter linked. It is one Driver record and multiple applications accessing that record. Hence, we want to ensure that these are tested thoroughly.

Please feel free to let me know if there is any questions.

Thank you.

From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Wednesday, April 5, 2017 11:09 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Singaraju, Sruti <ssingaraju@aamva.org>; McNeil, Lori (DOA sponsored) <lmcneil@resdat.com>
Subject: RE: Casual testing

Hi Siri,

Why are we doing SPEXS inquiries on the PDPS plan? We are not planning to test any SPEXS features in the casual test, so please disregard any tests that address those. Although we have tested SPEXS, currently we have that functionality partially offline as bugs get worked on. I'm attaching the modified plan with all SPEXS/CDLIS testing crossed out.

Lori has also identified many inconsistencies within the test (not listed in the Features tested list but then addressed in the driver stream below). We will plan to use the itemized (A1, A2, A3) on the Driver stream rather than the features list – however, for future reference you might want to clean that up. Every driver stream has issues. Also, sometimes it talks about "SPEXS" other times "CDLIS", which is another inconsistency, even for a regression test.

Please let me know if you have any questions.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 04, 2017 7:00 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>
Cc: Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: Casual testing

Hi Mina,

Yes, we can start the PDPS Casual testing on 4/10.

Attached is the PDPS Casual test plan. (It's on the same lines of the PDPS regression test plan).

Please let me know of any questions.

Thank you,
Siri.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Friday, March 31, 2017 11:25 AM
To: Singaraju, Sruti; Holenarsipura, Subramanya
Subject: RE: Casual testing

Hi Sruti,

Yes, we understand they can't be in parallel. We would like to begin the PDPS casual test on 4/10, please. When do you think you could get the test forwarded to us?

Gary and I need to work on some more internal testing before we will be ready for the SPEXS structured test, so we are not ready to schedule that yet. How much advance notice will you need to prepare for each structure test?

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [<mailto:ssingaraju@aamva.org>]
Sent: Friday, March 31, 2017 6:55 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

Good morning, sorry I did not respond to your email earlier.

As we had mentioned in our earlier conversations, PDPS and SPEXS applications cannot be executed in parallel, we would need to do one after another. In case you want to begin PDPS casual test, that would be ok. Once you complete the PDPS casual test, you can either begin with SPEXS structured test or PDPS structured test.

Please let us know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 4:17 PM
To: Singaraju, Sruti <ssingaraju@aamva.org>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Sruti,

We have a different team working on each application, so yes, that is our plan. The only reason we held off on PDPS casual testing is so we do not overwhelm Siri. We are actually ready to do it now.

I know there are issues that are showing up in the SPEXS casual testing, so we may need to work on those a bit before we're ready to structure test. In the meantime, we might as well start working the PDPS casual test. I'm thinking we alternate between the two.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Singaraju, Sruti [<mailto:ssingaraju@aamva.org>]
Sent: Tuesday, March 28, 2017 9:53 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Subject: RE: Casual testing

Hi Mina,

You can surely get started on the PDPS Casual testing, however, I have a question – Are you going to start the PDPS Casual testing before coming back to do the Structured test for SPEXS?

Please let me know.

Thank you.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Tuesday, March 28, 2017 1:21 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: Casual testing

Good afternoon,

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Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov





From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Friday, April 7, 2017 10:44 AM
To: McNeil, Lori (DOA sponsored)
Cc: Singaraju, Sruti; Peters, Mina L (DOA)
Subject: RE: Casual testing

Hi Lori,

Yes, that would be fine.

Looking forward to working with you!

Thank you,
Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Friday, April 07, 2017 2:38 PM
To: Holenarsipura, Subramanya
Cc: Singaraju, Sruti; Mina Peters, AK Dept. of Administration
Subject: RE: Casual testing

Hello Siri,

I am looking forward to starting PDPS casual testing with you next week. I am planning to start at 10:00 am your time (6:00 am) Alaska time on Monday. Will that work for you?

Thanks!

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Mina Peters, AK Dept. of Administration
Sent: Wednesday, April 05, 2017 7:09 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Singaraju, Sruti <ssingaraju@aamva.org>; Lori McNeil <lmcneil@resdat.com>
Subject: RE: Casual testing

This email comes from an external source, so remember, Think Before You Click!
Hi Siri,

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Analyst Programmer V
State of Alaska
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Mina.Peters@alaska.gov



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Mina.Peters@alaska.gov

My DMV
Faster, friendlier, more accessible.

From: RegionalNews@aamva.org
Sent: Friday, April 7, 2017 12:39 PM
To: Leonardo, Debra L (DOA)
Subject: Regional News - April 7, 2017

April 7, 2017



TWIRcast



Autonomous Vehicles Working Group Has Two Seats to Fill, Applications Now Being Accepted!

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The Maine Senate has voted 31-4 on Thursday to endorse a bill that will make Maine comply with the federal Real ID law. [Read the full article in bangordailynews.com.](#)

New Jersey Proposal To Offer Tax Credits For Organ Donation Met With Skepticism

A New Jersey lawmaker wants to incentivize people to become organ donors by offering tax credits in return. While the idea is to save more lives, critics say the plan could do more harm than good. [Read the full story at NewYork.CBSLocal.com.](#)

New York to Approve Self-Driving Car Tests

Public highways in New York will soon be open to testing self-driving cars, but only for the next year. Tucked into the budget lawmakers began approving Tuesday night is a measure allowing autonomous vehicles on New York's highways, but only for testing or demonstrations. [Read the full story at WGRZ.com.](#)

REGION II NEWS

Kentucky Moving Ahead with Compliance for REAL ID

Kentucky will not begin issuing voluntary driver's licenses compliant with federal REAL ID regulations for about two years, but once the state begins making the licenses available, people will need them to board airplanes and enter federal facilities, such as military bases. [Read the full article in www.aviationpros.com.](#)

DMV Notifying Thousands Personal Info May Have Been Released (North Carolina)

The North Carolina Division of Motor Vehicles is in the process of notifying up to 24,000 customers after discovering their personal information may have been disclosed. [Read the full story at USNews.com.](#)

DPS Budget Cuts Could Possibly Close Driver's License Exam Sites (Oklahoma)

Big budget cuts may soon have Oklahomans in smaller towns driving up to 100 miles to apply for a license. According to The Department of Public Safety, officials say they are facing a potential 15 percent budget cut. Those cuts would close 25 license exams sites across the state. [Read the full article in www.kswo.com.](#)

Texas House Passes Bill Allowing Drivers to Donate Money to Rape Kit Testing

Lawmakers are considering a bill that would create a mechanism for people to donate a buck or more to the Department of Public Safety while they're renewing or applying for driver's licenses or IDs — money that would go toward rape kit testing. On Wednesday, the bill sailed through the Texas House and is on its way to the Senate. [Read the full story at HoustonPress.com.](#)

New Law Removes TNC Vehicle Registration Requirement for Uber, Lyft Drivers (Virginia)

Transportation Network Company (TNC) drivers no longer need to obtain a special TNC vehicle registration from the Virginia Department of Motor Vehicles to operate

13 | CD05 AKA Data Inquiry (intermediate)

18 | D07 Add New Driver (intermediate)

19 | CD09 Change Data (intermediate)

20 | CD15 Update AKA Data (intermediate)

25 | CDLIS Resolving Duplicate Pointers (advanced)

26 | CD14 Mark Driver Unique (intermediate)

27 | CD10 Delete Master Pointer Record (intermediate)

[REGISTER ONLINE!](#)

OUR WEBINARS

APRIL

10 | [How to Accurately Post State Titling Activity into the NMVTIS Batch Interface Files](#)

11 | [NMVTIS State Web Interface \(SWI\) – Understanding the Administrative Features](#)

18 | [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

25 | [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

20, 27 | [Understanding MEC Transmission \(NR02\) National Registry System Specification](#)

OPEN RFPs

[Nevada DMV: Digital Message Display Systems and Wi-Fi Services \(RFP# 2017-4744-01\)](#)
Proposals due: March 27, 2017

[Massachusetts RMV: Vehicle Registration Renewal Kiosks](#)
Proposals due: March 31, 2017

Post your open RFPs/RFIs on AAMVA's Web site at www.aamva.org/open-rfps/.

within the Commonwealth. This change in law, which also includes a modification to TNC vehicle registration requirements for out-of-state drivers, took effect March 25, 2017. [Read the DMV press release.](#)

REGION III NEWS

New Ohio Law Designed To Stop Repeat Drunk Drivers Goes Into Effect

A new law — called Annie's Law — designed to protect people from repeat drunk drivers took effect Tuesday. The new law increases penalties for first-time offenders and implements a new system to stop repeat offenders. [Read the full story at NBC4i.com.](#)

REGION IV NEWS

Arrest Shows How Facial Recognition Helps ADOT Prevent Identity Theft (Arizona)

A Casa Grande resident who allegedly used stolen identities to fraudulently obtain benefits and settlement payments was arrested thanks to Arizona Department of Transportation detectives' use of facial recognition training and technology. [Read the ADOT press release.](#)

ICBC Mulls Charitable Custom License Plates

More custom license plates could soon pop up on cars around the province, as ICBC launches a community consultation process to find out if there's any interest in specialty plates for charities, non-profits and even sports organizations. [Read the article in www.news1130.com.](#)

Study: Driver's Licenses For Undocumented May Have Reduced Hit-Runs In California

A California law granting driver's licenses to hundreds of thousands of people in the country illegally might have reduced the likelihood of hit-and-run collisions, according to a new study released Monday. [Read the full story at ABC7.com.](#)

California Considers Third Gender Option For State Documents

A growing group of Californians identifies as non-binary, and now they're pushing a bill that would place a third gender option on state documents. California would be the first in the country with a third gender option on the books. [Read the full story at Sacramento.CBSLocal.com.](#)

DMV Accepts U.S. Passport Card for New Driver License, ID Card Applications (California)

The California Department of Motor Vehicles (DMV) announces the acceptance of a valid U.S. passport card when applying for a first time driver license (DL) or identification card (ID). The DMV included the U.S. passport card in the list of approved legal presence documents starting on April 3, 2017. [Read the full story at SCVNews.com.](#)

Washington, Oregon Closing In On Driver's License Fixes To Meet Federal Deadline

After years of resistance, Washington and Oregon lawmakers are finally acknowledging they have to accept stricter federal driver's license security standards. Both states appear to be settling on having two kinds of licenses. [Read the full article at klcc.org.](#)

Open RFP's will be included in AAMVA's Regional News and The Week In Review newsletters to provide maximum exposure for jurisdictional procurements.

OTHER NEWS

Self-Driving Cars Raise Questions About Who Carries Insurance

An accident last month in Tempe, Ariz., involving a self-driving Uber car highlighted some novel new issues regarding fault and liability that experts say will come up more often as autonomous vehicles hit the road. [Read the full story at NPR.org.](#)

DID YOU KNOW?

On Twitter

@AAMVAConnection has been watching the twitter feed and decided to highlight some of the tweets here. Links are provided within most of the tweets, and we have also provided a link to each tweet as well. Note that you do not have to have an account or sign in to Twitter to view the message posts, images associated with the post, and the reach of the message (retweets, favorited, etc.).

Stay on top of the chatter in the MVA and LE community. You may be surprised at what you're missing! [Follow @AAMVAConnection.](#)

[Check out recent @AAMVAConnection Twitter action.](#)

Thank you for the @AAMVAConnection mentions!

Drop The 'A' Word? @DroptheAword | [View the Tweet](#)

Kudos to NY rep @PatriciaFahy109 who is pushing bill to use #crashnotaccident #wordsmatter @wesavelives_ @NHTSAgov @GHSAHQ @AAMVAConnection

Road to Zero? @RoadToZeroUS | [View the Tweet](#)



Road to Zero Retweeted Federal Highway Admn
It takes all of us to get to ZERO road fatalities @USDOTFHWA @aashtospeaks @ITEhq @IIHS_autosafety @AAASafety @SafeRoadsNow @AAMVAConnection

DC DMV? @dcdmv | [View the Tweet](#)

If contested tix and found liable, submit request for reconsideration within 30 calendar days. Details at <http://ow.ly/3ajx30aDQ5B>

Indiana State Police?Verified account @IndStatePolice | [View the Tweet](#)

Indiana State Police Now Accepting Applications for Motor Carrier Inspectors <http://nixle.us/9ABYL>

NTSI? @NTSI_NEWS | [View the Tweet](#)



Sorry, but your Grandma is probably a better driver than you
<http://nbcnews.to/2oEvbpn> via @nbcnews

New Jersey DHTS? @NJTrafficSafety | [View the Tweet](#)



New program allows motorists to report dangerous drivers:
<http://bit.ly/2oJiaul> #justdrive #DistractedDrivingAwarenessMonth



The Regional News e-newsletter is developed and distributed by the American Association of Motor Vehicle Administrators (AAMVA). This message was intended for debbie.leonardo@alaska.gov. If you would like to stop receiving this message, [click here to unsubscribe](#).

To manage all your AAMVA subscriptions, [click here](#).

4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: RegionalNews@aamva.org
Sent: Friday, April 7, 2017 12:39 PM
To: Brosnan, Patrick P (DOA)
Subject: Regional News - April 7, 2017

April 7, 2017



TWIRcast



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Road to Zero Retweeted Federal Highway Admn
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NTSI? @NTSI_NEWS | [View the Tweet](#)



Sorry, but your Grandma is probably a better driver than you
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To manage all your AAMVA subscriptions, [click here](#).

4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: RegionalNews@aamva.org
Sent: Friday, April 7, 2017 12:40 PM
To: Thompson, Marla R (DOA)
Subject: Regional News - April 7, 2017

April 7, 2017



TWIRcast



Autonomous Vehicles Working Group Has Two Seats to Fill, Applications Now Being Accepted!

AAMVA is seeking to fill two vacancies on the [Autonomous Vehicle Working Group](#) with jurisdictional members. The purpose of the Working Group is to work with the AAMVA jurisdictions, law enforcement, federal agencies and other stakeholders to gather, organize and share information with the AAMVA community related to the development, design, testing, use and regulation of autonomous vehicles and other emerging vehicle technologies. Based on the group's research, a guidance document to assist member jurisdiction in regulating autonomous vehicles will be completed.

This Working Group has been meeting for two years and is committed to at least one face-to-face meeting in 2017 and will hold several conference calls. Members of the group conduct research, draft portions of the guidance document in small groups and independently. Members may also be called upon to speak publicly about the working group.

For more information about the Working Group, please contact [Cathie Curtis](#), (207) 395-4100. If you are interested in applying for the working group, please [complete the application](#) and send to Dianne Graham at [committees@aamva.org](#) by **Friday, April 21**.

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Submissions Due Soon for Martha Irwin Award for Lifetime Achievement in Highway Safety

The Martha Irwin Award for Lifetime Achievement in Highway Safety is presented annually to an AAMVA member jurisdiction employee or other individual whose primary function is directly associated with highway and traffic safety efforts and who has had a distinguished career in this arena. The individual can be currently active or retired. One award is presented for [achievement in highway safety in Motor Vehicle Administration \(MVA\)](#) and one for [achievement in highway safety in Law Enforcement \(LE\)](#). Visit the [Safety Awards](#) category of the [AAMVA Awards Program](#) for complete details about the Martha Irwin Award for Lifetime Achievement in Highway Safety.

Award submissions and accompanying materials must be received by AAMVA by April 15, 2017. All submissions should be sent to [awards@aamva.org](#). [Download the 2017 Awards Submission Packet.](#)

OUR EVENTS

APRIL

11-13 | [2017 April CDL Coordinators and IT Meeting](#)
St. Louis, Missouri

19-20 | [2017 April Board Meeting](#)
Arlington, Virginia

19 | [2017 April Industry Advisory Board Meeting](#)
Arlington, Virginia

25-27 | [2017 NMVTIS Business Rules Working Group Meeting](#)
Arlington, Virginia

26-27 | [2017 NMVTIS Law Enforcement Working Group Meeting](#)
Arlington, Virginia

MAY



21-24 | Region IV Annual Conference
Seattle, WA

JUNE



19-22 | Region II Annual Conference
Chattanooga, TN

SYSTEMS TRAINING

*Register for the following training sessions [HERE](#).

APRIL

11 | CD01 Search Inquiry (intermediate)

12 | CD02 Verification Inquiry (intermediate)

REGION I NEWS

Delaware Adds More Officers to Drug Recognition Expert Program

Delaware's Office of Highway Safety will continue to expand its Drug Recognition Expert program. Right now there are 23 officers that are DRE certified working within the state's program. They added nine officers just this after months of training. [Read the article in www.wmdt.com.](#)

Maine Senate Backs Bill To Implement Real ID Compliance

The Maine Senate has voted 31-4 on Thursday to endorse a bill that will make Maine comply with the federal Real ID law. [Read the full article in bangordailynews.com.](#)

New Jersey Proposal To Offer Tax Credits For Organ Donation Met With Skepticism

A New Jersey lawmaker wants to incentivize people to become organ donors by offering tax credits in return. While the idea is to save more lives, critics say the plan could do more harm than good. [Read the full story at NewYork.CBSLocal.com.](#)

New York to Approve Self-Driving Car Tests

Public highways in New York will soon be open to testing self-driving cars, but only for the next year. Tucked into the budget lawmakers began approving Tuesday night is a measure allowing autonomous vehicles on New York's highways, but only for testing or demonstrations. [Read the full story at WGRZ.com.](#)

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: AAMVA Noreply <AAMVA_NoReply@aamva.org>
Sent: Friday, April 7, 2017 12:43 PM
Subject: Proposed Modifications to the Suspense Report to Support State Web Services
Attachments: SuspenseReport New Format_20170406161711_528786.pdf

NMVTIS Online Participants:

For states whose mode of participation in NMVTIS is online the Suspense Report is being enhanced to support states that have implemented the web service solution. The basic layout of the report is not changing. We are just going to change a few data labels so the report will be readable regardless of the technical approach the state has chosen: AMIE or Web Services. Attached is a report mockup.

What AAMVA would like to know is if any online states have automated the process of consuming the Suspense Report?

If yes, please briefly discuss your automated process in an email to npitt@aamva.org. If no, you do not have to respond.

Neil Pitt
Lead Business Analyst
AAMVA
npitt@aamva.org
T: (703) 908-5875

Daily Suspense Report For IN

Message Type: Change State of Title - UT

Change State Of Title Status: I

SOT:AZ

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271413580003	1UNIUT	2C3KA63H58H262635	367M017058038	02743855
TO OLD SOT	1702271614004854076	NMSD	2C3KA63H58H262635	08505863100052	CHRY2C3KA63H58H2626352008
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271411520007	1UNIUT	1HGES15594L024720	AX43017058022	07678546
TO OLD SOT	1702271611539334061	NMSD	1HGES15594L024720	11534031000021	HOND1HGES15594L0247202004
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271343170003	1UNIUT	5J11YBJ146W000606	363M017058009	02746180
TO OLD SOT	1702271543180623795	NMSD	5J11YBJ146W000606	16540066000018	UNK 5J11YBJ146W0006062006
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271238170001	1UNIUT	1YVHP80DX35M31818	266E017058003	08489369
TO OLD SOT	1702271438195453151	NMSD	1YVHP80DX35M31818	16791212000078	MAZD1YVHP80DX35M318182003
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271127550001	1UNIUT	JS1GW71A452110777	461M017058007	02758610
TO OLD SOT	1702271327561192554	NMSD	JS1GW71A452110777	11541092000091	SUZIJS1GW71A4521107772005
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271119020003	1UNIUT	1HFSC3907XA100305	461M017058006	02759673
TO OLD SOT	1702271319040212451	NMSD	1HFSC3907XA100305	11541092000090	HOND1HFSC3907XA1003051999
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271118310002	1UNIUT	4M2CN8HG0AKJ29709	191M017058009	02759718
TO OLD SOT	1702271318320832446	NMSD	4M2CN8HG0AKJ29709	13389186000007	MERC4M2CN8HG0AKJ297092010
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271033260002	1UNIUT	KM8JU3AG7EU898307	023K017058035	02388814
TO OLD SOT	1702271233280922078	NMSD	KM8JU3AG7EU898307	16803242000099	HYUNKM8JU3AG7EU8983072014

IN Number of New Suspended "I" Transactions with AZ: 8

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Daily Suspense Report

Environment: Production

2/27/2017

Page: 14

Daily Suspense Report For IN

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271454460003	1UNIUT	5J6YH18947L013017	77198755001	77198755
TO OLD SOT	1702271454484443304	NMSD	5J6YH18947L013017	12350203000047	HOND5J6YH18947L0130172007
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271416140001	1UNIUT	5UXWX5C58CL720609	77198404601	77198404
TO OLD SOT	1702271416149712944	NMSD	5UXWX5C58CL720609	17811015000398	BMW 5UXWX5C58CL7206092012
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271332290001	1UNIUT	1N4BA41E35C877892	77198006601	77198006
TO OLD SOT	1702271332299812590	NMSD	1N4BA41E35C877892	15784252000525	NISS1N4BA41E35C8778922005
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271231590003	1UNIUT	1FTPW14585FA06982	77197441601	77197441
TO OLD SOT	1702271232009502067	NMSD	1FTPW14585FA06982	17402028000023	FORD1FTPW14585FA069822005

IN Number of New Suspended "I" Transactions with PA: 5

IN Number of Suspended "I" Transactions with PA: 5

SOT:VA

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702271403020003	1UNIUT	1GNDT13S472181766	1404901734	
TO OLD CSOT	1702271403082312835	NMSD	1GNDT13S472181766	08772045021	CHEV1GNDT13S4721817662007

IN Number of New Suspended "I" Transactions with VA: 1

IN Number of Suspended "I" Transactions with VA: 1

IN Number of New Suspended "I" Transactions: 137

IN Number of Suspended "I" Transactions: 137

Change State Of Title Status: E

SOT:AZ

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT	1702241038130001	1UNIUT	2HGEH3387NH544842	464M017055042	05439484
TO OLD SOT	1702241238147090278	NMSD	2HGEH3387NH544842	15371181000052	HOND2HGEH3387NH5448421992
ERR RETURNED	1702241238140031	1UNISD	2HGEH3387NH544842	15371181000052	HOND2HGEH3387NH5448421992 VIN NOT ON FILE

IN Number of New Suspended "E" Transactions with AZ: 0

IN Number of Suspended "E" Transactions with AZ: 1



Daily Suspense Report

2/27/2017

Run Date: 2/28/2017
Environment: Production
Page: 15

Daily Suspense Report For IN

IN Number of New Suspended "E" Transactions:	0
IN Number of Suspended "E" Transactions:	1
IN Number of New Suspended "CSOT" Transactions	137
IN Number of Suspended "CSOT" Transactions:	138

Message Type: DT

Change State Of Title Status: U

SOT:OH

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
CSOT UNDO	1702271539520000	1UNIDT	1FDAF57P07EA63157	06415167023	FORD1FDAF57P07EA631572007
TO NEW SOT	1702271539492013750	NMNT	1FDAF57P07EA63157	06415167023	
IN Number of New Suspended "U" Transactions with OH:				1	
IN Number of Suspended "U" Transactions with OH:				1	
IN Number of New Suspended "U" Transactions:				1	
IN Number of Suspended "U" Transactions:				1	
IN Number of New Suspended "CSOT UNDO" Transactions:				1	
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IN Total Number of New Suspended Transactions:				138	
IN Total Number of Suspended Transactions:				139	

From: Boyer, Pierre Y. <PBoyer@aamva.org>
Sent: Friday, April 7, 2017 1:08 PM
To: Peters, Mina L (DOA)
Cc: Tham, Nichole M (DOA)
Subject: RE: Questions
Attachments: AAMVA Applications Privacy Principles.pdf; AAMVA_Privacy_Policy.pdf

Hi Mina,

I confirm that we never had a data breach.

I also confirm that authorized support personnel at AAMVA has access to the pointer records. We have auditing in place to record and monitor all individual access to the data. Those audit feed our security event monitoring solution. The data access fall under the following categories:

- Support of Jurisdictions with things such as broken pointers, duplicate resolutions etc.
- Management of the CDLIS reports that are disseminated to the Jurisdictions
- Database administration

Please take a look at the attached documents. Let me know if they are high level enough? The Privacy Principles is the most succinct. The choice of words however, (e.g. AAMVA strives) may come across to some as not assertive enough... If that doesn't work, please let me know and I will put together something for the high level security overview.

I will be on PTO next week and therefore unable to see you. But my all means, if there is a need to follow up on anything, please don't hesitate.

Best,

Pierre Y. Boyer, CISM, CISSP
CISO, Sr. Director Enterprise Architecture
AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203
pboyer@aamva.org
T: 703.908.2821 | F: 703.522.1553 | C: 703.839.0646
www.aamva.org
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From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Thursday, April 06, 2017 1:32 PM
To: Boyer, Pierre Y. <PBoyer@aamva.org>
Cc: Tham, Nichole M (DOA) <nichole.tham@alaska.gov>
Subject: Questions

Hi PY,

We are in heavy discussions with our legislature, and am looking for help from you. There has been a lot of talk questioning the security of data at AAMVA (mostly the SSN last 5). Can you please let me know if there has ever been a data breach at AAMVA, and if so, when, how big, and what has been done to ensure it won't happen again. I didn't think there had been, but we don't want to go on the record unless we're sure.

Also, who at AAMVA (if anyone) has access to the data at the Central Site? I have been told over the years that no one does, but in the privacy assessment 3.1 it refers to "authorized personnel" so we need a clarification.

If you have any EXTREMELY high level document you can send us to help reassure our legislators and public, we would greatly appreciate it. There has been some very wrong information out there, and a huge distrust of AAMVA, and we would like to lay that to rest. You have sent us the Privacy Impact document last month when I asked – however, I'm looking for something even more succinct, written for completely non-technical people who don't really know DMV (but are making their own assumptions) and hopefully encompassing AAMVA security, not just SPEXS.

Looking forward to seeing you next week in St. Louis!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



AAMVA Applications & Services Privacy Principles

The AAMVA Applications Privacy Principles address concerns related to personally identifiable information, including sensitive personally identifiable information, collected, maintained, used or disseminated in connection with AAMVA's applications and services. AAMVA applies these Principles where appropriate. AAMVA may alter its practices as required by law, or upon request of law enforcement, or, if necessary, to prevent fraud or to protect its computer systems. From time to time, AAMVA may revise its Principles by posting changes on its Web site (www.aamva.org).

COMPLIANCE WITH PRIVACY LAWS

AAMVA manages its privacy program in an effort to address the requirements of the Fair Credit Reporting Act (FCRA), the Driver's Privacy Protection Act (DPPA) or any State equivalent laws and regulations.

SECURITY

Data security is one of AAMVA's priority. AAMVA strives to protect all personally identifiable information that it maintains or disseminate, through the use of appropriate administrative, physical, and technical safeguards, so it is not obtained by unauthorized individuals or used without permission.

AAMVA prohibits the unlawful disclosure of sensitive personally identifiable information, such as Social Security numbers (SSN), driver's license numbers and State identification numbers (DLN). AAMVA takes steps to provide additional safeguards for such sensitive personally identifiable information. As possible, AAMVA limits the availability and access to full DLN and SSN, even to authorized users.

PURPOSE AND USE LIMITATION

AAMVA endeavors to use the information it maintains or exchange for the sole purpose for which it was collected. Furthermore, AAMVA takes steps to ensure the business partners providing personally identifiable information have the authority to collect and share such information with AAMVA.

DATA MINIMIZATION

AAMVA seeks to only collect the personally identifiable information required by its applications and services and to conduct usage and security monitoring. Additionally, AAMVA takes steps, as appropriate, to retain the personally identifiable information for the useful life of the information, and in accordance with the relevant State and Federal regulations and other contractual requirements.

DATA QUALITY AND INTEGRITY

AAMVA strives to preserve accuracy of the data it maintains or reports. Many of the data comes from data providers, such as AAMVA business partners. In the event information is believed to be inaccurate, AAMVA will make reasonable efforts to correct information, or to work with the appropriate data providers to initiate such corrections. In some cases, the individual whose data is inaccurate may be required to work directly with the data provider -- refer to Access and Correction for more details.

Last revised: April 2015

ACCESS & CORRECTION

AAMVA makes a concerted effort, as appropriate and practicable, to require that the business partners with whom it shares data provide opportunities for individuals to dispute and correct information by assisting them in identifying the potential information sources at which corrections should be made. AAMVA seeks to assist its business partners in meeting such requirements as necessary.

INFORMATION SHARING

AAMVA seeks to limit the distribution or sharing of personally identifiable information consistent with the nature and sensitivity of the information, and the purpose for which the information was collected. AAMVA strives to restrict sharing of personally identifiable information only to its authorized users or business partners. If, upon investigation, AAMVA finds that personally identifiable information has been used or accessed inappropriately or unlawfully, AAMVA endeavors to stop the misuse or access, and prevent similar future misuses. Such steps may include measures up to and including discontinuation of the user's access to AAMVA information products and services, pursuit of other legal remedies, and the referral of misuse to the appropriate authorities. Some information may be considered public record information and be made available to the general public (such as vehicle history information) in accordance with relevant laws and regulations.

AAMVA takes steps to require similar commitments from the business partners with whom it shares any personally identifiable information.

EDUCATION AND TRAINING

AAMVA takes user education seriously. AAMVA seeks to inform its employees, business partner, and users of applications and services about privacy and security issues associated with AAMVA information products and services; and the responsible use of personally identifiable information. In addition, AAMVA makes available to the public through this document and other related documents, the measures undertaken to enhance and protect privacy.

REPUTABLE SOURCES

AAMVA strives to acquire personally identifiable information from established, reputable business partners, including Federal and State government agencies, and private sector organizations. AAMVA takes reasonable steps to assess the reputation and reliability of its private sector business partners before incorporating personally identifiable information from the source into its products and services, or prior to sharing any personally identifiable information. AAMVA makes best efforts to obtain assurances from its business partners that they have the legal right to share information with AAMVA.

Last revised: April 2015

NOTICE

AAMVA takes steps to make its privacy policies, such as this document, available to the public through the use of the Web sites it operates, such as www.aamva.org.

For additional information about these Principles or AAMVA's privacy program, contact AAMVA's Chief Information Security Officer 703-522-4200 or by mailing to:

Privacy
Attention to CISO
AAMVA
4401 Wilson Blvd, Suite 700
Arlington, VA 22203

ONLINE PRIVACY

AAMVA strives to protect the privacy of personally identifiable information obtained from users using its applications and services over the Internet. As necessary, AAMVA may develop specific privacy policies documents to specifically address the privacy concerns for such services and applications in alignment with the Principles herein.

AUDITS AND ASSESSMENTS

AAMVA will obtain assessments from a qualified, objective, independent third-party, who uses procedures and standards generally accepted in the profession to assess AAMVA' administrative, technical, and physical safeguards, as appropriate.

Last revised: April 2015

This document 0.7.1187.76604-000002 is fully redacted



From: Ferro, Anne <AFerro@aamva.org>
Sent: Friday, April 7, 2017 1:33 PM
To: Thompson, Marla R (DOA)
Cc: Guiot, Philippe; Jordaan, Loffie
Subject: RE: Letter for S2S
Attachments: Section 7 Future meeting agenda and meeting schedule 03.23.2017.pdf

Marla, Requests for IT system application modifications develop organically through governance committee work (CDLIS Working Group, Verification Services Working Group, NMVTIS Business Rules Working Group), discussion at a conferences, letters like you're proposing, federal mandate and so on. As a first step, the Committee you sit on would determine whether there is consensus among members to pursue further analysis. If that decision is yes, then a normal progression of analysis, budget development, prioritization would ensue. It is a deliberative process.

At its last meeting, the S2S Governance Committee reviewed a list of pending topics/issues for their future consideration following members' experience during the pilot program phase. That list appears on slide 2 of the attached power point.

Anne

Anne Ferro | AAMVA | D: 703.908.5766 | C: 703.589.0141 | afferro@aamva.org
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From: Thompson, Marla R (DOA) [mailto:marla.thompson@alaska.gov]
Sent: Friday, April 7, 2017 2:08 PM
To: Ferro, Anne <AFerro@aamva.org>
Cc: Guiot, Philippe <PGuiot@aamva.org>; Jordaan, Loffie <LJordaan@aamva.org>
Subject: RE: Letter for S2S

Since the Governance Committee is new, is there any other committees that have had similar issues and how do they settle them? My deputy commissioner wants to share what the process is once we make the request? Like they discuss, get quotes for the changes, vote on it?

I appreciate the help!

Thanks,
Marla

From: Ferro, Anne [mailto:AFerro@aamva.org]
Sent: Thursday, April 06, 2017 5:10 PM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>

Cc: Guiot, Philippe <PGuiot@aamva.org>; Jordaan, Loffie <LJordaan@aamva.org>

Subject: RE: Letter for S2S

Hi Marla, yes that would be the S2S Governance Committee. You can address the letter to the new chair as follows and email it to Chrissy, Philippe Guiot and Loffie Jordaan:

Chrissy Nizer, Chair
S2S Governance Committee
c/o AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203

Email addresses: cnizer@mdot.state.md.us; pguiot@aamva.org; ljordaan@aamva.org

Thank you,

Anne

Anne Ferro | AAMVA | D: 703.908.5766 | C: 703.589.0141 | aferro@aamva.org

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From: Thompson, Marla R (DOA) [<mailto:marla.thompson@alaska.gov>]

Sent: Thursday, April 6, 2017 7:01 PM

To: Ferro, Anne <AFerro@aamva.org>

Subject: Letter for S2S

Hello,

We have a letter we want to send to the board for the request of 4 digit instead of 5 digit request. I think you said there was a committee that it should be addressed to? It is just the Governance Board?

Thanks,

Marla Thompson
Director, Division of Motor Vehicles
State of Alaska
907-269-5574



Future Meeting Agenda and Meeting Schedule

S2S Governance Committee

March 23, 2017

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Future topics

- Defining and measuring compliance
- Best practice: Disclosure that data collected is subject to verification with other systems
- Citizen request processing
- Collecting additional statistics post-pilot
- Loading pointers on a "Day forward" basis



Future meetings

- April 27, 2017
- June 1, 2017 (F2F; Arlington or Minneapolis)
- July 20, 2017
- August 31, 2017
- September 28, 2017

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, April 7, 2017 1:46 PM
To: Brosnan, Patrick P (DOA)
Subject: Wyoming Scheduled Maintenance Saturday, April 15, 2017

Jurisdictions:

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If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, April 7, 2017 1:46 PM
To: OBrien, Audrey K (DOA)
Subject: Wyoming Scheduled Maintenance Saturday, April 15, 2017

Jurisdictions:

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From: AAMVA_NoReply@AAMVA.org
Sent: Friday, April 7, 2017 1:47 PM
To: DOA DMV IT notices
Subject: Wyoming Scheduled Maintenance Saturday, April 15, 2017

Jurisdictions:

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From: AAMVA_NoReply@AAMVA.org
Sent: Friday, April 7, 2017 1:47 PM
To: Nolen, David B (DOA)
Subject: Wyoming Scheduled Maintenance Saturday, April 15, 2017

Jurisdictions:

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From: AAMVA_NoReply@AAMVA.org
Sent: Friday, April 7, 2017 1:48 PM
To: DOA DMV Managers
Subject: Wyoming Scheduled Maintenance Saturday, April 15, 2017

Jurisdictions:

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From: AAMVA_NoReply@AAMVA.org
Sent: Friday, April 7, 2017 1:48 PM
To: Peters, Mina L (DOA)
Subject: Wyoming Scheduled Maintenance Saturday, April 15, 2017

Jurisdictions:

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From: Peters, Mina L (DOA)
Sent: Friday, April 7, 2017 1:51 PM
To: Boyer, Pierre Y.
Cc: Tham, Nichole M (DOA)
Subject: RE: Questions

Thank you, PY.

We had the second document, but I'm sure it was considered too long to read. The first document is much more what we were looking for.....something that non-DMV and non-technical people will understand.

Nichole, can you please forward that document to Marla and let her know we've confirmed definitively that there has been no data breach? Thank you!

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Boyer, Pierre Y. [mailto:PBoyer@aamva.org]
Sent: Friday, April 07, 2017 1:08 PM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>
Cc: Tham, Nichole M (DOA) <nichole.tham@alaska.gov>
Subject: RE: Questions

Hi Mina,

I confirm that we never had a data breach.

I also confirm that authorized support personnel at AAMVA has access to the pointer records. We have auditing in place to record and monitor all individual access to the data. Those audit feed our security event monitoring solution. The data access fall under the following categories:

- Support of Jurisdictions with things such as broken pointers, duplicate resolutions etc.
- Management of the CDLIS reports that are disseminated to the Jurisdictions
- Database administration

Please take a look at the attached documents. Let me know if they are high level enough? The Privacy Principles is the most succinct. The choice of words however, (e.g. AAMVA strives) may come across to some as not assertive enough... If that doesn't work, please let me know and I will put together something for the high level security overview.

I will be on PTO next week and therefore unable to see you. But my all means, if there is a need to follow up on anything, please don't hesitate.

Best,

Pierre Y. Boyer, CISM, CISSP

CISO, Sr. Director Enterprise Architecture

AAMVA

4401 Wilson Blvd., Suite 700

Arlington, VA 22203

pboyer@aamva.org

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Sent: Thursday, April 06, 2017 1:32 PM

To: Boyer, Pierre Y. <PBoyer@aamva.org>

Cc: Tham, Nichole M (DOA) <nichole.tham@alaska.gov>

Subject: Questions

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Looking forward to seeing you next week in St. Louis!

Regards,

Mina Peters

Analyst Programmer V

State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov







From: AAMVA_NoReply@AAMVA.org
Sent: Friday, April 7, 2017 1:51 PM
To: Brosnan, Patrick P (DOA)
Subject: Correction: Wyoming Scheduled Maintenance Saturday, April 15, 2017

Jurisdictions:

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From: AAMVA_NoReply@AAMVA.org
Sent: Friday, April 7, 2017 1:52 PM
To: Nolen, David B (DOA)
Subject: Correction: Wyoming Scheduled Maintenance Saturday, April 15, 2017

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From: Ferro, Anne <AFerro@aamva.org>
Sent: Friday, April 7, 2017 1:59 PM
To: Thompson, Marla R (DOA)
Cc: Guiot, Philippe; Jordaan, Loffie
Subject: RE: Letter for S2S

Marla,

Although S2S Governance has not set up all of its processes and procedures, the CDLIS Working Group offers a good example the Committee might model. You can find it at the following link, [here](#), and as an excerpt below:

- **Goals of Change Management within CDLIS**

- Provide a consistent and well-defined mechanism for stakeholders to initiate discussion of and request enhancements to the CDLIS system
- Encourage stakeholders to properly vet enhancement requests prior to formal submission
- Provide a streamlined process that results in better tracking of and more timely responsiveness to enhancement requests
- Provide the submitter with the ability to determine the status of his/her enhancement request at any time
- Provide all stakeholders with transparency to vetted enhancement requests

- **CDLIS Working Group Responsibilities**

- Review and respond to enhancement requests in a timely fashion
- Help determine appropriate solutions to problems/issues that are raised
- Provide input on sizing and prioritizing proposed enhancements
- Provide input on the timeframe for implementing approved enhancements
- Solicit input from and communicate potential enhancements to the membership at large

- **Initiating a Change Request**

- If you have identified a need for a change to CDLIS, follow these steps.
 - Write a brief description of the business need or issue.
 - Describe your change request and how it addresses the business need or issue.
 - Vet the business need and your change request (#1 and #2) internally within your organization to ensure that the need for your change request is supported by your organization from both a business and technical perspective.
 - Contact a CDLIS working group representative to discuss your request to ensure that:
 - Your change request has not already been submitted by another stakeholder

- Your change request is needed based on potential insight into how other states might be addressing the business need or issue
- Submit your request via email to CDLISChangeControl@aamva.org. You will receive confirmation of receipt, including an identifying change proposal number.
- **What Happens After You Submit a Change Request?**
 - Your proposal will be evaluated by the Proposal Review Committee to determine priority for CDLIS WG review / consideration against other received proposals.
 - When your proposal is brought under consideration by the Proposal Review Committee and/or CDLIS WG, you will be asked to participate in a conference call to present/discuss your proposal with the group. Participation from both a business and technical perspective by your organization are recommended for this discussion.
 - You will be contacted with the resolution of your change request and your change request and disposition will be posted to the AAMVA website with other vetted change requests.

Hope this helps,

Anne

Anne Ferro | AAMVA | D: 703.908.5766 | C: 703.589.0141 | aferro@aamva.org
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From: Ferro, Anne
Sent: Friday, April 7, 2017 5:33 PM
To: 'Thompson, Marla R (DOA)' <marla.thompson@alaska.gov>
Cc: Guiot, Philippe <PGuiot@aamva.org>; Jordaen, Loffie <LJordaen@aamva.org>
Subject: RE: Letter for S2S

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Anne

Anne Ferro | AAMVA | D: 703.908.5766 | C: 703.589.0141 | aferro@aamva.org
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Sent: Friday, April 7, 2017 2:08 PM
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Marla

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Sent: Thursday, April 06, 2017 5:10 PM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>
Cc: Guiot, Philippe <PGuiot@aamva.org>; Jordaen, Loffie <LJordaen@aamva.org>
Subject: RE: Letter for S2S

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Chrissy Nizer, Chair
S2S Governance Committee
c/o AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203

Email addresses: cnizer@mdot.state.md.us; pguiot@aamva.org; ljordaen@aamva.org

Thank you,

Anne

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Sent: Thursday, April 6, 2017 7:01 PM
To: Ferro, Anne <AFerro@aamva.org>
Subject: Letter for S2S

Hello,

We have a letter we want to send to the board for the request of 4 digit instead of 5 digit request. I think you said there was a committee that it should be addressed to? It is just the Governance Board?

Thanks,

Marla Thompson
Director, Division of Motor Vehicles
State of Alaska
907-269-5574

From: NmvtsReports@aamva.org
Sent: Saturday, April 8, 2017 4:29 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170407.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

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Duplicate Vin Report

ALASKA (AK)
for 4/7/2017

Run Date: 4/8/2017
Environment: Production
Page: 1

Duplicate VINS Created By ALASKA

First Time Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **1FTHF26H3KNA92172** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	1FTHF26H3KNA92172	ALASKA	4934761	FORD/1989	4/7/2017	4/7/2017	Interactive New Title
Current	1FTHF26H3KNA92172	CONNECTICUT	016907481	FORD/1989	6/1/1989	6/13/2010	Batch Add of Title
Number Of First Time Duplicates Created				1			
Total Number Of Duplicate VINS created:				1			

From: NmvtsReports@aamva.org
Sent: Saturday, April 8, 2017 4:33 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170407.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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Daily Suspense Report

4/7/2017

Run Date: 4/8/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: NmvtsReports@aamva.org
Sent: Sunday, April 9, 2017 8:03 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170408.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

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Duplicate Vin Report

ALASKA (AK)

for 4/8/2017

Run Date: 4/9/2017

Environment: Production

Page: 1

Duplicate VINS Created By ALASKA

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **1S94L07978P771060** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	1S94L07978P771060	ALASKA	5099449	SWIF/2008	4/8/2017	4/8/2017	Interactive Change Title
History #1	1S94L07978P771060	ALASKA	3673090	SWIF/2008	7/11/2011	7/11/2011	Interactive New Title
Current	1S94L07978P771060	COLORADO	04W594990	SWI /2008	2/25/2009	11/25/2012	Batch Add of Title

Number Of Addition to Existing Duplicates Created 1

Total Number Of Duplicate VINS created: 1

From: NmvtsReports@aamva.org
Sent: Sunday, April 9, 2017 8:05 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170408.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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Daily Suspense Report

4/8/2017

Run Date: 4/9/2017
Environment: Production
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Daily Suspense Report For AK

Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219210009	1UNIUT	1FDXE45S98DA95725	1705466919		
SD	1704080450323926272	NMSD	1FDXE45S98DA95725	3353127	3274996015702379	
SD Error	1704080450320001	1UNISD	1FDXE45S98DA95725	3353127	3274996015702379	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219110006	1UNIUT	1FMYU70E4YUB09508	1708867388		
SD	1704080449562836253	NMSD	1FMYU70E4YUB09508	4170809	24713603	
SD Error	1704080449560001	1UNISD	1FMYU70E4YUB09508	4170809	24713603	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219060000	1UNIUT	1J4RR4GG4BC693822	1711521750		
SD	1704080449368146245	NMSD	1J4RR4GG4BC693822	3897263	36508891	
SD Error	1704080449360005	1UNISD	1J4RR4GG4BC693822	3897263	36508891	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218520006	1UNIUT	1C4PJMCB6GW308040	1706777577		
SD	1704080448490016228	NMSD	1C4PJMCB6GW308040	4905462	39575616	
SD Error	1704080448480006	1UNISD	1C4PJMCB6GW308040	4905462	39575616	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218180004	1UNIUT	1GC4K1E83DF135816	1718059214		
SD	1704080446438436160	NMSD	1GC4K1E83DF135816	4063812	36768837	
SD Error	1704080446430005	1UNISD	1GC4K1E83DF135816	4063812	36768837	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218110001	1UNIUT	1GCDK14Z1LZ205000	1701534843		
SD	1704080446185316147	NMSD	1GCDK14Z1LZ205000	4930764	17448321	
SD Error	1704080446180006	1UNISD	1GCDK14Z1LZ205000	4930764	17448321	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218030012	1UNIUT	3C4PDCBB8FT741916	1709286047		
SD	1704080445533436136	NMSD	3C4PDCBB8FT741916	4453810	38977336	
SD Error	1704080445530001	1UNISD	3C4PDCBB8FT741916	4453810	38977336	



Daily Suspense Report

4/8/2017

Run Date: 4/9/2017
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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217590013	1UNIUT	1GTJK33G25F804247		
SD	1704080445409216131	NMSD	1GTJK33G25F804247	29825271	
SD Error	1704080445400006	1UNISD	1GTJK33G25F804247	29825271	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217520010	1UNIUT	3C4PDCBB3GT218207		
SD	1704080445137496121	NMSD	3C4PDCBB3GT218207	39764683	
SD Error	1704080445130005	1UNISD	3C4PDCBB3GT218207	39764683	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217490008	1UNIUT	1GT424C87CF162097		
SD	1704080445028586113	NMSD	1GT424C87CF162097	36011834	
SD Error	1704080445020008	1UNISD	1GT424C87CF162097	36011834	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217450000	1UNIUT	KNDJC736275715945		
SD	1704080444442966105	NMSD	KNDJC736275715945	34202876	
SD Error	1704080444440001	1UNISD	KNDJC736275715945	34202876	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217160003	1UNIUT	WB10A1104FZ188086		
SD	1704080443024206051	NMSD	WB10A1104FZ188086	38544682	
SD Error	1704080443020002	1UNISD	WB10A1104FZ188086	38544682	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100016	1UNIUT	136806Z120933		
SD	1704080442466856043	NMSD	136806Z120933	3137396814714397	
SD Error	1704080442460003	1UNISD	136806Z120933	3137396814714397	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100008	1UNIUT	JF2SJAAC3EH497317		
SD	1704080442423576041	NMSD	JF2SJAAC3EH497317	37506773	
SD Error	1704080442420001	1UNISD	JF2SJAAC3EH497317	37506773	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100007	1UNIUT	1C4PJMCB7GW313201		
SD	1704080442418106040	NMSD	1C4PJMCB7GW313201	39577696	
SD Error	1704080442410010	1UNISD	1C4PJMCB7GW313201	39577696	



Daily Suspense Report

4/8/2017

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Environment: Production
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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217090003	1UNIUT	1J8HR58265C701149	1708866770	
SD	1704080442371856037	NMSD	1J8HR58265C701149	5043670	30460270
SD Error	1704080442370001	1UNISD	1J8HR58265C701149	5043670	30460270
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216570000	1UNIUT	JTEEW21A360032405	1708921121	
SD	1704080441529196017	NMSD	JTEEW21A360032405	2528412	3125013914622618
SD Error	1704080441520006	1UNISD	JTEEW21A360032405	2528412	3125013914622618
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216520005	1UNIUT	4T3BA3BB9AU015258	1702029168	
SD	1704080441352166004	NMSD	4T3BA3BB9AU015258	4034607	36770229
SD Error	1704080441350002	1UNISD	4T3BA3BB9AU015258	4034607	36770229
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216420001	1UNIUT	WP0AA29921S620725	1708088226	
SD	1704080440542315981	NMSD	WP0AA29921S620725	5081203	38215407
SD Error	1704080440540001	1UNISD	WP0AA29921S620725	5081203	38215407
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216340004	1UNIUT	15224SZ1044	1709021022	
SD	1704080440223565966	NMSD	15224SZ1044	4820719	39596864
SD Error	1704080440220001	1UNISD	15224SZ1044	4820719	39596864
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300002	1UNIUT	1FD0W5HTXDEB13503	1702869733	
SD	1704080440042785955	NMSD	1FD0W5HTXDEB13503	4634819	37197520
SD Error	1704080440040001	1UNISD	1FD0W5HTXDEB13503	4634819	37197520
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300000	1UNIUT	KNMAT2MV6FP546878	1708925136	
SD	1704080440033095953	NMSD	KNMAT2MV6FP546878	5017356	39266118
SD Error	1704080440030001	1UNISD	KNMAT2MV6FP546878	5017356	39266118
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216090007	1UNIUT	JF1SG636X3G752961	1708517009	
SD	1704080438553085927	NMSD	JF1SG636X3G752961	4817165	39465566
SD Error	1704080438550001	1UNISD	JF1SG636X3G752961	4817165	39465566



Daily Suspense Report

4/8/2017

Run Date: 4/9/2017
Environment: Production
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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060003	1UNIUT	2GNALCEK7G6312963	1711777821	
SD	1704080438456215917	NMSD	2GNALCEK7G6312963	4857220	39513311
SD Error	1704080438450004	1UNISD	2GNALCEK7G6312963	4857220	39513311
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060002	1UNIUT	1G1ZE5ST6GF221714	1717119467	
SD	1704080438450745916	NMSD	1G1ZE5ST6GF221714	4453916	39398000
SD Error	1704080438450001	1UNISD	1G1ZE5ST6GF221714	4453916	39398000
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216000001	1UNIUT	1GCVKREC8FZ242577	1717413408	
SD	1704080438213085904	NMSD	1GCVKREC8FZ242577	4573766	38600104
SD Error	1704080438210001	1UNISD	1GCVKREC8FZ242577	4573766	38600104
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470009	1UNIUT	1FTNX21F6YED58640	1709375844	
SD	1704080437385585881	NMSD	1FTNX21F6YED58640	3995515	25299854
SD Error	1704080437380007	1UNISD	1FTNX21F6YED58640	3995515	25299854
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470002	1UNIUT	1C4PJMCB9GW284865	1710092202	
SD	1704080437350425877	NMSD	1C4PJMCB9GW284865	4666677	39498878
SD Error	1704080437350001	1UNISD	1C4PJMCB9GW284865	4666677	39498878
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215430009	1UNIUT	4S3BH635717308383	1709067055	
SD	1704080437216365874	NMSD	4S3BH635717308383	4257457	37447618
SD Error	1704080437210005	1UNISD	4S3BH635717308383	4257457	37447618
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215370010	1UNIUT	WB1061307EZZ27819	1700276834	
SD	1704080437020425863	NMSD	WB1061307EZZ27819	4593655	38544644
SD Error	1704080437020001	1UNISD	WB1061307EZZ27819	4593655	38544644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215210011	1UNIUT	5N1AN08W47C529700	1708922896	
SD	1704080436059945837	NMSD	5N1AN08W47C529700	4516022	34216736
SD Error	1704080436050005	1UNISD	5N1AN08W47C529700	4516022	34216736



Daily Suspense Report

4/8/2017

Run Date: 4/9/2017
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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215190000	1UNIUT	1XKDD9X15R091241	1705467235	
SD	1704080435582765834	NMSD	1XKDD9X15R091241	5052885	29642588
SD Error	1704080435580002	1UNISD	1XKDD9X15R091241	5052885	29642588
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215180004	1UNIUT	1J4FF48S81L568240	1709448441	
SD	1704080435526355829	NMSD	1J4FF48S81L568240	1816028	2572351911093096
SD Error	1704080435520004	1UNISD	1J4FF48S81L568240	1816028	2572351911093096
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215040009	1UNIUT	1FTNX21L3YEC56055	1711176790	
SD	1704080435062285806	NMSD	1FTNX21L3YEC56055	4987514	36888306
SD Error	1704080435060001	1UNISD	1FTNX21L3YEC56055	4987514	36888306
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490015	1UNIUT	5N1AR2MM5GC604568	1709636428	
SD	1704080434173225786	NMSD	5N1AR2MM5GC604568	4830048	39367501
SD Error	1704080434170001	1UNISD	5N1AR2MM5GC604568	4830048	39367501
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490010	1UNIUT	1GKDT13S072149538	1703513910	
SD	1704080434147905785	NMSD	1GKDT13S072149538	4513710	31707312
SD Error	1704080434140005	1UNISD	1GKDT13S072149538	4513710	31707312
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214450014	1UNIUT	1FMDU74E4YZA68261	1711521996	
SD	1704080434020565782	NMSD	1FMDU74E4YZA68261	4507485	38326455
SD Error	1704080434020001	1UNISD	1FMDU74E4YZA68261	4507485	38326455
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214090007	1UNIUT	JS2YB413395101780	1712323414	
SD	1704080431579775726	NMSD	JS2YB413395101780	3998004	33567648
SD Error	1704080431570005	1UNISD	JS2YB413395101780	3998004	33567648
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214040008	1UNIUT	1XKWDB0X35R099458	1702716071	
SD	1704080431375555717	NMSD	1XKWDB0X35R099458	5033303	29610518
SD Error	1704080431370004	1UNISD	1XKWDB0X35R099458	5033303	29610518



Daily Suspense Report

4/8/2017

Run Date: 4/9/2017
Environment: Production
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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072213390001	1UNIUT	2T1LR32E36C561336	1708088260	
SD	1704080430069605672	NMSD	2T1LR32E36C561336	2631080	3166622014930635
SD Error	1704080430060006	1UNISD	2T1LR32E36C561336	2631080	3166622014930635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590007	1UNIUT	1C4NJRBB1GD712512	1705276952	
SD	1704080427530215600	NMSD	1C4NJRBB1GD712512	4666650	39493965
SD Error	1704080427530001	1UNISD	1C4NJRBB1GD712512	4666650	39493965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590003	1UNIUT	5TDKA3DC7BS007412	1707626098	
SD	1704080427510375599	NMSD	5TDKA3DC7BS007412	4520113	35263142
SD Error	1704080427510001	1UNISD	5TDKA3DC7BS007412	4520113	35263142
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580007	1UNIUT	3GNFK16R4XG103662	1705312122	
SD	1704080427465215597	NMSD	3GNFK16R4XG103662	4074309	2699305811825635
SD Error	1704080427460004	1UNISD	3GNFK16R4XG103662	4074309	2699305811825635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580000	1UNIUT	55SWF4KBXFU086795	1705273689	
SD	1704080427428035593	NMSD	55SWF4KBXFU086795	4830308	39336507
SD Error	1704080427420006	1UNISD	55SWF4KBXFU086795	4830308	39336507
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212450008	1UNIUT	1G1ZE5ST4GF298145	1702924072	
SD	1704080427021465573	NMSD	1G1ZE5ST4GF298145	4898837	39647801
SD Error	1704080427020002	1UNISD	1G1ZE5ST4GF298145	4898837	39647801
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212420000	1UNIUT	4M2DU86E52UJ20308	1712882593	
SD	1704080426502715560	NMSD	4M2DU86E52UJ20308	4772118	26769882
SD Error	1704080426500001	1UNISD	4M2DU86E52UJ20308	4772118	26769882
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212260010	1UNIUT	JF1VA1B67G9807606	1709286373	
SD	1704080426029115525	NMSD	JF1VA1B67G9807606	4727166	39129048
SD Error	1704080426020008	1UNISD	JF1VA1B67G9807606	4727166	39129048



Daily Suspend Report

4/8/2017

Run Date: 4/9/2017
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Daily Suspend Report For AK

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072212220001	1UNIUT	WP0CA2989XU624879	1703762848		
SD	1704080425460365515	NMSD	WP0CA2989XU624879	2431355	2826900712615843	
SD Error	1704080425460001	1UNISD	WP0CA2989XU624879	2431355	2826900712615843	

AK Number of New Suspended "E" Transactions with WA:	48
AK Number of Suspended "E" Transactions with WA:	48
AK Number of New Suspended "E" Transactions:	48
AK Number of Suspended "E" Transactions:	48
AK Number of New Suspended "UT" Transactions	48
AK Number of Suspended "UT" Transactions:	48
AK Total Number of New Suspended Transactions:	48
AK Total Number of Suspended Transactions:	48

From: NmvtsReports@aamva.org
Sent: Monday, April 10, 2017 2:57 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170409.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 4/9/2017

Run Date: 4/10/2017
Environment: Production
Page: 1

Duplicate VINS Created By ALASKA

No Duplicates Created on 4/9/2017

From: NmvtsReports@aamva.org
Sent: Monday, April 10, 2017 3:01 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170409.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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Daily Suspense Report

4/9/2017

Run Date: 4/10/2017
Environment: Production
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Daily Suspense Report For AK

Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219210009	1UNIUT	1FDXE45S98DA95725	1705466919		
SD	1704080450323926272	NMSD	1FDXE45S98DA95725	3353127	3274996015702379	
SD Error	1704080450320001	1UNISD	1FDXE45S98DA95725	3353127	3274996015702379	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219110006	1UNIUT	1FMYU70E4YUB09508	1708867388		
SD	1704080449562836253	NMSD	1FMYU70E4YUB09508	4170809	24713603	
SD Error	1704080449560001	1UNISD	1FMYU70E4YUB09508	4170809	24713603	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219060000	1UNIUT	1J4RR4GG4BC693822	1711521750		
SD	1704080449368146245	NMSD	1J4RR4GG4BC693822	3897263	36508891	
SD Error	1704080449360005	1UNISD	1J4RR4GG4BC693822	3897263	36508891	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218520006	1UNIUT	1C4PJMCB6GW308040	1706777577		
SD	1704080448490016228	NMSD	1C4PJMCB6GW308040	4905462	39575616	
SD Error	1704080448480006	1UNISD	1C4PJMCB6GW308040	4905462	39575616	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218180004	1UNIUT	1GC4K1E83DF135816	1718059214		
SD	1704080446438436160	NMSD	1GC4K1E83DF135816	4063812	36768837	
SD Error	1704080446430005	1UNISD	1GC4K1E83DF135816	4063812	36768837	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218110001	1UNIUT	1GCDK14Z1LZ205000	1701534843		
SD	1704080446185316147	NMSD	1GCDK14Z1LZ205000	4930764	17448321	
SD Error	1704080446180006	1UNISD	1GCDK14Z1LZ205000	4930764	17448321	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218030012	1UNIUT	3C4PDCBB8FT741916	1709286047		
SD	1704080445533436136	NMSD	3C4PDCBB8FT741916	4453810	38977336	
SD Error	1704080445530001	1UNISD	3C4PDCBB8FT741916	4453810	38977336	



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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217590013	1UNIUT	1GTJK33G25F804247		
SD	1704080445409216131	NMSD	1GTJK33G25F804247	29825271	
SD Error	1704080445400006	1UNISD	1GTJK33G25F804247	29825271	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217520010	1UNIUT	3C4PDCBB3GT218207		
SD	1704080445137496121	NMSD	3C4PDCBB3GT218207	39764683	
SD Error	1704080445130005	1UNISD	3C4PDCBB3GT218207	39764683	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217490008	1UNIUT	1GT424C87CF162097		
SD	1704080445028586113	NMSD	1GT424C87CF162097	36011834	
SD Error	1704080445020008	1UNISD	1GT424C87CF162097	36011834	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217450000	1UNIUT	KNDJC736275715945		
SD	1704080444442966105	NMSD	KNDJC736275715945	34202876	
SD Error	1704080444440001	1UNISD	KNDJC736275715945	34202876	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217160003	1UNIUT	WB10A1104FZ188086		
SD	1704080443024206051	NMSD	WB10A1104FZ188086	38544682	
SD Error	1704080443020002	1UNISD	WB10A1104FZ188086	38544682	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100016	1UNIUT	136806Z120933		
SD	1704080442466856043	NMSD	136806Z120933	3137396814714397	
SD Error	1704080442460003	1UNISD	136806Z120933	3137396814714397	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100008	1UNIUT	JF2SJAAC3EH497317		
SD	1704080442423576041	NMSD	JF2SJAAC3EH497317	37506773	
SD Error	1704080442420001	1UNISD	JF2SJAAC3EH497317	37506773	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100007	1UNIUT	1C4PJMCB7GW313201		
SD	1704080442418106040	NMSD	1C4PJMCB7GW313201	39577696	
SD Error	1704080442410010	1UNISD	1C4PJMCB7GW313201	39577696	



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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217090003	1UNIUT	1J8HR58265C701149		
SD	1704080442371856037	NMSD	1J8HR58265C701149	30460270	
SD Error	1704080442370001	1UNISD	1J8HR58265C701149	30460270	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216570000	1UNIUT	JTEEW21A360032405		
SD	1704080441529196017	NMSD	JTEEW21A360032405	3125013914622618	
SD Error	1704080441520006	1UNISD	JTEEW21A360032405	3125013914622618	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216520005	1UNIUT	4T3BA3BB9AU015258		
SD	1704080441352166004	NMSD	4T3BA3BB9AU015258	36770229	
SD Error	1704080441350002	1UNISD	4T3BA3BB9AU015258	36770229	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216420001	1UNIUT	WP0AA29921S620725		
SD	1704080440542315981	NMSD	WP0AA29921S620725	38215407	
SD Error	1704080440540001	1UNISD	WP0AA29921S620725	38215407	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216340004	1UNIUT	15224SZ1044		
SD	1704080440223565966	NMSD	15224SZ1044	39596864	
SD Error	1704080440220001	1UNISD	15224SZ1044	39596864	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300002	1UNIUT	1FD0W5HTXDEB13503		
SD	1704080440042785955	NMSD	1FD0W5HTXDEB13503	37197520	
SD Error	1704080440040001	1UNISD	1FD0W5HTXDEB13503	37197520	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300000	1UNIUT	KNMAT2MV6FP546878		
SD	1704080440033095953	NMSD	KNMAT2MV6FP546878	39266118	
SD Error	1704080440030001	1UNISD	KNMAT2MV6FP546878	39266118	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216090007	1UNIUT	JF1SG636X3G752961		
SD	1704080438553085927	NMSD	JF1SG636X3G752961	39465566	
SD Error	1704080438550001	1UNISD	JF1SG636X3G752961	39465566	



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Daily Suspense Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060003	1UNIUT	2GNALCEK7G6312963	1711777821	
SD	1704080438456215917	NMSD	2GNALCEK7G6312963	4857220	39513311
SD Error	1704080438450004	1UNISD	2GNALCEK7G6312963	4857220	39513311
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060002	1UNIUT	1G1ZE5ST6GF221714	1717119467	
SD	1704080438450745916	NMSD	1G1ZE5ST6GF221714	4453916	39398000
SD Error	1704080438450001	1UNISD	1G1ZE5ST6GF221714	4453916	39398000
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216000001	1UNIUT	1GCVKREC8FZ242577	1717413408	
SD	1704080438213085904	NMSD	1GCVKREC8FZ242577	4573766	38600104
SD Error	1704080438210001	1UNISD	1GCVKREC8FZ242577	4573766	38600104
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470009	1UNIUT	1FTNX21F6YED58640	1709375844	
SD	1704080437385585881	NMSD	1FTNX21F6YED58640	3995515	25299854
SD Error	1704080437380007	1UNISD	1FTNX21F6YED58640	3995515	25299854
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470002	1UNIUT	1C4PJMCB9GW284865	1710092202	
SD	1704080437350425877	NMSD	1C4PJMCB9GW284865	4666677	39498878
SD Error	1704080437350001	1UNISD	1C4PJMCB9GW284865	4666677	39498878
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215430009	1UNIUT	4S3BH635717308383	1709067055	
SD	1704080437216365874	NMSD	4S3BH635717308383	4257457	37447618
SD Error	1704080437210005	1UNISD	4S3BH635717308383	4257457	37447618
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215370010	1UNIUT	WB1061307EZZ27819	1700276834	
SD	1704080437020425863	NMSD	WB1061307EZZ27819	4593655	38544644
SD Error	1704080437020001	1UNISD	WB1061307EZZ27819	4593655	38544644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215210011	1UNIUT	5N1AN08W47C529700	1708922896	
SD	1704080436059945837	NMSD	5N1AN08W47C529700	4516022	34216736
SD Error	1704080436050005	1UNISD	5N1AN08W47C529700	4516022	34216736



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215190000	1UNIUT	1XKddb9X15R091241	1705467235	
SD	1704080435582765834	NMSD	1XKddb9X15R091241	5052885	29642588
SD Error	1704080435580002	1UNISD	1XKddb9X15R091241	5052885	29642588
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215180004	1UNIUT	1J4FF48S81L568240	1709448441	
SD	1704080435526355829	NMSD	1J4FF48S81L568240	1816028	2572351911093096
SD Error	1704080435520004	1UNISD	1J4FF48S81L568240	1816028	2572351911093096
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215040009	1UNIUT	1FTNX21L3YEC56055	1711176790	
SD	1704080435062285806	NMSD	1FTNX21L3YEC56055	4987514	36888306
SD Error	1704080435060001	1UNISD	1FTNX21L3YEC56055	4987514	36888306
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490015	1UNIUT	5N1AR2MM5GC604568	1709636428	
SD	1704080434173225786	NMSD	5N1AR2MM5GC604568	4830048	39367501
SD Error	1704080434170001	1UNISD	5N1AR2MM5GC604568	4830048	39367501
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490010	1UNIUT	1GKDT13S072149538	1703513910	
SD	1704080434147905785	NMSD	1GKDT13S072149538	4513710	31707312
SD Error	1704080434140005	1UNISD	1GKDT13S072149538	4513710	31707312
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214450014	1UNIUT	1FMDU74E4YZA68261	1711521996	
SD	1704080434020565782	NMSD	1FMDU74E4YZA68261	4507485	38326455
SD Error	1704080434020001	1UNISD	1FMDU74E4YZA68261	4507485	38326455
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214090007	1UNIUT	JS2YB413395101780	1712323414	
SD	1704080431579775726	NMSD	JS2YB413395101780	3998004	33567648
SD Error	1704080431570005	1UNISD	JS2YB413395101780	3998004	33567648
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214040008	1UNIUT	1XKWDB0X35R099458	1702716071	
SD	1704080431375555717	NMSD	1XKWDB0X35R099458	5033303	29610518
SD Error	1704080431370004	1UNISD	1XKWDB0X35R099458	5033303	29610518



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072213390001	1UNIUT	2T1LR32E36C561336	1708088260	
SD	1704080430069605672	NMSD	2T1LR32E36C561336	2631080	3166622014930635
SD Error	1704080430060006	1UNISD	2T1LR32E36C561336	2631080	3166622014930635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590007	1UNIUT	1C4NJRBB1GD712512	1705276952	
SD	1704080427530215600	NMSD	1C4NJRBB1GD712512	4666650	39493965
SD Error	1704080427530001	1UNISD	1C4NJRBB1GD712512	4666650	39493965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590003	1UNIUT	5TDKA3DC7BS007412	1707626098	
SD	1704080427510375599	NMSD	5TDKA3DC7BS007412	4520113	35263142
SD Error	1704080427510001	1UNISD	5TDKA3DC7BS007412	4520113	35263142
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580007	1UNIUT	3GNFK16R4XG103662	1705312122	
SD	1704080427465215597	NMSD	3GNFK16R4XG103662	4074309	2699305811825635
SD Error	1704080427460004	1UNISD	3GNFK16R4XG103662	4074309	2699305811825635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580000	1UNIUT	55SWF4KBXFU086795	1705273689	
SD	1704080427428035593	NMSD	55SWF4KBXFU086795	4830308	39336507
SD Error	1704080427420006	1UNISD	55SWF4KBXFU086795	4830308	39336507
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212450008	1UNIUT	1G1ZE5ST4GF298145	1702924072	
SD	1704080427021465573	NMSD	1G1ZE5ST4GF298145	4898837	39647801
SD Error	1704080427020002	1UNISD	1G1ZE5ST4GF298145	4898837	39647801
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212420000	1UNIUT	4M2DU86E52UJ20308	1712882593	
SD	1704080426502715560	NMSD	4M2DU86E52UJ20308	4772118	26769882
SD Error	1704080426500001	1UNISD	4M2DU86E52UJ20308	4772118	26769882
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212260010	1UNIUT	JF1VA1B67G9807606	1709286373	
SD	1704080426029115525	NMSD	JF1VA1B67G9807606	4727166	39129048
SD Error	1704080426020008	1UNISD	JF1VA1B67G9807606	4727166	39129048



Daily Suspend Report

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Daily Suspend Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212220001	1UNIUT	WP0CA2989XU624879	1703762848	
SD	1704080425460365515	NMSD	WP0CA2989XU624879	2431355	2826900712615843
SD Error	1704080425460001	1UNISD	WP0CA2989XU624879	2431355	2826900712615843

AK Number of New Suspended "E" Transactions with WA:	0
AK Number of Suspended "E" Transactions with WA:	48
AK Number of New Suspended "E" Transactions:	0
AK Number of Suspended "E" Transactions:	48
AK Number of New Suspended "UT" Transactions	0
AK Number of Suspended "UT" Transactions:	48
AK Total Number of New Suspended Transactions:	0
AK Total Number of Suspended Transactions:	48

From: Lori McNeil <lmcneil@resdat.com>
Sent: Monday, April 10, 2017 6:07 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA); Singaraju, Sruti
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Monday, April 10, 2017 6:09 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA); Singaraju, Sruti
Subject: RE: PDPS Casual Testing

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Peters, Mina L (DOA)
Sent: Monday, April 10, 2017 6:09 AM
To: Holenarsipura, Subramanya
Subject: Automatic reply: PDPS Casual Testing

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: Lori McNeil <lmcneil@resdat.com>
Sent: Monday, April 10, 2017 6:12 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA); Singaraju, Sruti
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Monday, April 10, 2017 6:14 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

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Lori McNeil • Senior Programmer / Analyst

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Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Lori McNeil <lmcneil@resdat.com>
Sent: Monday, April 10, 2017 6:16 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

The driver's DLN is [Jurisdiction AI](#), License Number 1000314.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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[Ok, Can you please send me the DLN for the driver?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
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I just sent the add pointer message.

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Good morning Siri,

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Let me know how you would like me to begin.

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Sure, no problem, Lori!

Thank you
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Siri,

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Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

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E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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Cc: Peters, Mina L (DOA)
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To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
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To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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To: Lori McNeil <lmcneil@resdat.com>
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Let me know how you would like me to begin.

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Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: jmcneil@resdat.com • Web: www.resdat.com

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Cc: Peters, Mina L (DOA)
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Ok, no problem but did not receive the HC yet.

Thank you

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Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

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From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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To: McNeil, Lori (DOA sponsored)
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Subject: RE: PDPS Casual Testing - Driver A

Ok, will send it soon.

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From: Lori McNeil [mailto:lmcneil@resdat.com]
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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

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Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
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To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Monday, April 10, 2017 8:09 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Ok, just sent IO.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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Thank you.

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Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
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To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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Subject: RE: PDPS Casual Testing - Driver A

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Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

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To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
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Sure, no problem, Lori!

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Subject: RE: PDPS Casual Testing - Driver A

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Ok, Can you please send me the DLN for the driver?

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Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: jmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Monday, April 10, 2017 8:15 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Sounds good, Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
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Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

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560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Monday, April 10, 2017 8:45 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
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To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
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Subject: RE: PDPS Casual Testing - Driver A

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Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

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Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Monday, April 10, 2017 9:49 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
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Subject: RE: PDPS Casual Testing - Driver A

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Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
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To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
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To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
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Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

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Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

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Thank you.

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To: Lori McNeil <lmcneil@resdat.com>
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Subject: RE: PDPS Casual Testing - Driver A

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Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
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Sir,

I just sent the add pointer message.

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To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Monday, April 10, 2017 10:00 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

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To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
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Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

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Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Subject: RE: PDPS Casual Testing - Driver A

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I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
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Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Monday, April 10, 2017 10:03 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Sure, sounds good.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Nolen, David B (DOA)
Sent: Monday, April 10, 2017 11:25 AM
To: NMVTIS Help Desk
Subject: FW: SuspenseReport - AK

Please clear the suspended flags for the VINs in the attached report. Our data is correct and our system is working correctly.

Thanks,

David B. Nolen, AP V

State of Alaska

Division of Motor Vehicles

(907) 269-5588

From: NmvtisReports@aamva.org [mailto:NmvtisReports@aamva.org]
Sent: Monday, April 10, 2017 3:01 AM
To: Nolen, David B (DOA) <david.nolen@alaska.gov>; jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored) <DOA.DMV.NMVTIS.Help@alaska.gov>; jlandrum@aamva.org
Subject: SuspenseReport - AK

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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SuspenseReport...





Daily Suspense Report

4/9/2017

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Daily Suspense Report For AK

Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219210009	1UNIUT	1FDXE45S98DA95725	1705466919		
SD	1704080450323926272	NMSD	1FDXE45S98DA95725	3353127	3274996015702379	
SD Error	1704080450320001	1UNISD	1FDXE45S98DA95725	3353127	3274996015702379	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219110006	1UNIUT	1FMYU70E4YUB09508	1708867388		
SD	1704080449562836253	NMSD	1FMYU70E4YUB09508	4170809	24713603	
SD Error	1704080449560001	1UNISD	1FMYU70E4YUB09508	4170809	24713603	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219060000	1UNIUT	1J4RR4GG4BC693822	1711521750		
SD	1704080449368146245	NMSD	1J4RR4GG4BC693822	3897263	36508891	
SD Error	1704080449360005	1UNISD	1J4RR4GG4BC693822	3897263	36508891	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218520006	1UNIUT	1C4PJMCB6GW308040	1706777577		
SD	1704080448490016228	NMSD	1C4PJMCB6GW308040	4905462	39575616	
SD Error	1704080448480006	1UNISD	1C4PJMCB6GW308040	4905462	39575616	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218180004	1UNIUT	1GC4K1E83DF135816	1718059214		
SD	1704080446438436160	NMSD	1GC4K1E83DF135816	4063812	36768837	
SD Error	1704080446430005	1UNISD	1GC4K1E83DF135816	4063812	36768837	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218110001	1UNIUT	1GCDK14Z1LZ205000	1701534843		
SD	1704080446185316147	NMSD	1GCDK14Z1LZ205000	4930764	17448321	
SD Error	1704080446180006	1UNISD	1GCDK14Z1LZ205000	4930764	17448321	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218030012	1UNIUT	3C4PDCBB8FT741916	1709286047		
SD	1704080445533436136	NMSD	3C4PDCBB8FT741916	4453810	38977336	
SD Error	1704080445530001	1UNISD	3C4PDCBB8FT741916	4453810	38977336	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217590013	1UNIUT	1GTJK33G25F804247		
SD	1704080445409216131	NMSD	1GTJK33G25F804247	29825271	
SD Error	1704080445400006	1UNISD	1GTJK33G25F804247	29825271	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217520010	1UNIUT	3C4PDCBB3GT218207		
SD	1704080445137496121	NMSD	3C4PDCBB3GT218207	39764683	
SD Error	1704080445130005	1UNISD	3C4PDCBB3GT218207	39764683	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217490008	1UNIUT	1GT424C87CF162097		
SD	1704080445028586113	NMSD	1GT424C87CF162097	36011834	
SD Error	1704080445020008	1UNISD	1GT424C87CF162097	36011834	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217450000	1UNIUT	KNDJC736275715945		
SD	1704080444442966105	NMSD	KNDJC736275715945	34202876	
SD Error	1704080444440001	1UNISD	KNDJC736275715945	34202876	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217160003	1UNIUT	WB10A1104FZ188086		
SD	1704080443024206051	NMSD	WB10A1104FZ188086	38544682	
SD Error	1704080443020002	1UNISD	WB10A1104FZ188086	38544682	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100016	1UNIUT	136806Z120933		
SD	1704080442466856043	NMSD	136806Z120933	3137396814714397	
SD Error	1704080442460003	1UNISD	136806Z120933	3137396814714397	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100008	1UNIUT	JF2SJAAC3EH497317		
SD	1704080442423576041	NMSD	JF2SJAAC3EH497317	37506773	
SD Error	1704080442420001	1UNISD	JF2SJAAC3EH497317	37506773	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100007	1UNIUT	1C4PJMCB7GW313201		
SD	1704080442418106040	NMSD	1C4PJMCB7GW313201	39577696	
SD Error	1704080442410010	1UNISD	1C4PJMCB7GW313201	39577696	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217090003	1UNIUT	1J8HR58265C701149	1708866770	
SD	1704080442371856037	NMSD	1J8HR58265C701149	5043670	30460270
SD Error	1704080442370001	1UNISD	1J8HR58265C701149	5043670	30460270
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216570000	1UNIUT	JTEEW21A360032405	1708921121	
SD	1704080441529196017	NMSD	JTEEW21A360032405	2528412	3125013914622618
SD Error	1704080441520006	1UNISD	JTEEW21A360032405	2528412	3125013914622618
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216520005	1UNIUT	4T3BA3BB9AU015258	1702029168	
SD	1704080441352166004	NMSD	4T3BA3BB9AU015258	4034607	36770229
SD Error	1704080441350002	1UNISD	4T3BA3BB9AU015258	4034607	36770229
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216420001	1UNIUT	WP0AA29921S620725	1708088226	
SD	1704080440542315981	NMSD	WP0AA29921S620725	5081203	38215407
SD Error	1704080440540001	1UNISD	WP0AA29921S620725	5081203	38215407
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216340004	1UNIUT	15224SZ1044	1709021022	
SD	1704080440223565966	NMSD	15224SZ1044	4820719	39596864
SD Error	1704080440220001	1UNISD	15224SZ1044	4820719	39596864
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300002	1UNIUT	1FD0W5HTXDEB13503	1702869733	
SD	1704080440042785955	NMSD	1FD0W5HTXDEB13503	4634819	37197520
SD Error	1704080440040001	1UNISD	1FD0W5HTXDEB13503	4634819	37197520
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300000	1UNIUT	KNMAT2MV6FP546878	1708925136	
SD	1704080440033095953	NMSD	KNMAT2MV6FP546878	5017356	39266118
SD Error	1704080440030001	1UNISD	KNMAT2MV6FP546878	5017356	39266118
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216090007	1UNIUT	JF1SG636X3G752961	1708517009	
SD	1704080438553085927	NMSD	JF1SG636X3G752961	4817165	39465566
SD Error	1704080438550001	1UNISD	JF1SG636X3G752961	4817165	39465566



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060003	1UNIUT	2GNALCEK7G6312963	1711777821	
SD	1704080438456215917	NMSD	2GNALCEK7G6312963	4857220	39513311
SD Error	1704080438450004	1UNISD	2GNALCEK7G6312963	4857220	39513311
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060002	1UNIUT	1G1ZE5ST6GF221714	1717119467	
SD	1704080438450745916	NMSD	1G1ZE5ST6GF221714	4453916	39398000
SD Error	1704080438450001	1UNISD	1G1ZE5ST6GF221714	4453916	39398000
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216000001	1UNIUT	1GCVKREC8FZ242577	1717413408	
SD	1704080438213085904	NMSD	1GCVKREC8FZ242577	4573766	38600104
SD Error	1704080438210001	1UNISD	1GCVKREC8FZ242577	4573766	38600104
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470009	1UNIUT	1FTNX21F6YED58640	1709375844	
SD	1704080437385585881	NMSD	1FTNX21F6YED58640	3995515	25299854
SD Error	1704080437380007	1UNISD	1FTNX21F6YED58640	3995515	25299854
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470002	1UNIUT	1C4PJMCB9GW284865	1710092202	
SD	1704080437350425877	NMSD	1C4PJMCB9GW284865	4666677	39498878
SD Error	1704080437350001	1UNISD	1C4PJMCB9GW284865	4666677	39498878
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215430009	1UNIUT	4S3BH635717308383	1709067055	
SD	1704080437216365874	NMSD	4S3BH635717308383	4257457	37447618
SD Error	1704080437210005	1UNISD	4S3BH635717308383	4257457	37447618
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215370010	1UNIUT	WB1061307EZZ27819	1700276834	
SD	1704080437020425863	NMSD	WB1061307EZZ27819	4593655	38544644
SD Error	1704080437020001	1UNISD	WB1061307EZZ27819	4593655	38544644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215210011	1UNIUT	5N1AN08W47C529700	1708922896	
SD	1704080436059945837	NMSD	5N1AN08W47C529700	4516022	34216736
SD Error	1704080436050005	1UNISD	5N1AN08W47C529700	4516022	34216736



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215190000	1UNIUT	1XKDD9X15R091241	1705467235	
SD	1704080435582765834	NMSD	1XKDD9X15R091241	5052885	29642588
SD Error	1704080435580002	1UNISD	1XKDD9X15R091241	5052885	29642588
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215180004	1UNIUT	1J4FF48S81L568240	1709448441	
SD	1704080435526355829	NMSD	1J4FF48S81L568240	1816028	2572351911093096
SD Error	1704080435520004	1UNISD	1J4FF48S81L568240	1816028	2572351911093096
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215040009	1UNIUT	1FTNX21L3YEC56055	1711176790	
SD	1704080435062285806	NMSD	1FTNX21L3YEC56055	4987514	36888306
SD Error	1704080435060001	1UNISD	1FTNX21L3YEC56055	4987514	36888306
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490015	1UNIUT	5N1AR2MM5GC604568	1709636428	
SD	1704080434173225786	NMSD	5N1AR2MM5GC604568	4830048	39367501
SD Error	1704080434170001	1UNISD	5N1AR2MM5GC604568	4830048	39367501
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490010	1UNIUT	1GKDT13S072149538	1703513910	
SD	1704080434147905785	NMSD	1GKDT13S072149538	4513710	31707312
SD Error	1704080434140005	1UNISD	1GKDT13S072149538	4513710	31707312
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214450014	1UNIUT	1FMDU74E4YZA68261	1711521996	
SD	1704080434020565782	NMSD	1FMDU74E4YZA68261	4507485	38326455
SD Error	1704080434020001	1UNISD	1FMDU74E4YZA68261	4507485	38326455
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214090007	1UNIUT	JS2YB413395101780	1712323414	
SD	1704080431579775726	NMSD	JS2YB413395101780	3998004	33567648
SD Error	1704080431570005	1UNISD	JS2YB413395101780	3998004	33567648
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214040008	1UNIUT	1XKWDB0X35R099458	1702716071	
SD	1704080431375555717	NMSD	1XKWDB0X35R099458	5033303	29610518
SD Error	1704080431370004	1UNISD	1XKWDB0X35R099458	5033303	29610518



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072213390001	1UNIUT	2T1LR32E36C561336	1708088260	
SD	1704080430069605672	NMSD	2T1LR32E36C561336	2631080	3166622014930635
SD Error	1704080430060006	1UNISD	2T1LR32E36C561336	2631080	3166622014930635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590007	1UNIUT	1C4NJRBB1GD712512	1705276952	
SD	1704080427530215600	NMSD	1C4NJRBB1GD712512	4666650	39493965
SD Error	1704080427530001	1UNISD	1C4NJRBB1GD712512	4666650	39493965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590003	1UNIUT	5TDKA3DC7BS007412	1707626098	
SD	1704080427510375599	NMSD	5TDKA3DC7BS007412	4520113	35263142
SD Error	1704080427510001	1UNISD	5TDKA3DC7BS007412	4520113	35263142
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580007	1UNIUT	3GNFK16R4XG103662	1705312122	
SD	1704080427465215597	NMSD	3GNFK16R4XG103662	4074309	2699305811825635
SD Error	1704080427460004	1UNISD	3GNFK16R4XG103662	4074309	2699305811825635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580000	1UNIUT	55SWF4KBXFU086795	1705273689	
SD	1704080427428035593	NMSD	55SWF4KBXFU086795	4830308	39336507
SD Error	1704080427420006	1UNISD	55SWF4KBXFU086795	4830308	39336507
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212450008	1UNIUT	1G1ZE5ST4GF298145	1702924072	
SD	1704080427021465573	NMSD	1G1ZE5ST4GF298145	4898837	39647801
SD Error	1704080427020002	1UNISD	1G1ZE5ST4GF298145	4898837	39647801
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212420000	1UNIUT	4M2DU86E52UJ20308	1712882593	
SD	1704080426502715560	NMSD	4M2DU86E52UJ20308	4772118	26769882
SD Error	1704080426500001	1UNISD	4M2DU86E52UJ20308	4772118	26769882
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212260010	1UNIUT	JF1VA1B67G9807606	1709286373	
SD	1704080426029115525	NMSD	JF1VA1B67G9807606	4727166	39129048
SD Error	1704080426020008	1UNISD	JF1VA1B67G9807606	4727166	39129048



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212220001	1UNIUT	WP0CA2989XU624879	1703762848	
SD	1704080425460365515	NMSD	WP0CA2989XU624879	2431355	2826900712615843
SD Error	1704080425460001	1UNISD	WP0CA2989XU624879	2431355	2826900712615843

AK Number of New Suspended "E" Transactions with WA:	0
AK Number of Suspended "E" Transactions with WA:	48
AK Number of New Suspended "E" Transactions:	0
AK Number of Suspended "E" Transactions:	48
AK Number of New Suspended "UT" Transactions	0
AK Number of Suspended "UT" Transactions:	48
AK Total Number of New Suspended Transactions:	0
AK Total Number of Suspended Transactions:	48

From: AAMVA Help Desk <helpdesk@aamva.org>
Sent: Monday, April 10, 2017 11:28 AM
To: Nolen, David B (DOA)
Subject: FW: SuspenseReport - AK ISSUE=161055 PROJ=11

When replying, type your text above this line.

Notification of Ticket Registration

Thank you for opening a ticket with the AAMVA Operations Help Desk. Meeting your needs is important to us.

An AAMVA Operations representative has been assigned to review your request. AAMVA's Help Desk office hours are 7am ET - 10pm ET Monday through Friday and 8am ET - 4:30pm ET on Saturday. If this request was received within this timeframe, the representative will be contacting you shortly in regards to completing your request.

If this request was made after hours, it will be actively worked during the morning of the next business day. If you have any questions, or if this is an after-hours emergency, please contact the AAMVA Operations Department by replying to this email, or by calling 1-888-226-8280 option 1.

Ticket: FW: SuspenseReport - AK
Ticket Number: 161055

Status: Request **Date:** 04/10/2017
Time: 15:28:11 **Created By:** david.nolen@alaska.gov

Comment:

Please clear the suspended flags for the VINs in the attached report. Our data is correct and our system is working correctly.

Thanks,

David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588

[cid:image001.png@01D030B0.E82635E0]

From: NmvtisReports@aamva.org [mailto:NmvtisReports@aamva.org]
Sent: Monday, April 10, 2017 3:01 AM
To: Nolen, David B (DOA) <david.nolen@alaska.gov>; jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored) <DOA.DMV.NMVTIS.Help@alaska.gov>; jlandrum@aamva.org
Subject: SuspenseReport - AK

The attached report contains transaction information for the Titles that are in 'Suspense' status. AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.

Current Assignees: Ops Help Desk, Daniel Gomez

CC(s):

Ticket last edited by david.nolen@alaska.gov



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Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219210009	1UNIUT	1FDXE45S98DA95725	1705466919		
SD	1704080450323926272	NMSD	1FDXE45S98DA95725	3353127	3274996015702379	
SD Error	1704080450320001	1UNISD	1FDXE45S98DA95725	3353127	3274996015702379	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219110006	1UNIUT	1FMYU70E4YUB09508	1708867388		
SD	1704080449562836253	NMSD	1FMYU70E4YUB09508	4170809	24713603	
SD Error	1704080449560001	1UNISD	1FMYU70E4YUB09508	4170809	24713603	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219060000	1UNIUT	1J4RR4GG4BC693822	1711521750		
SD	1704080449368146245	NMSD	1J4RR4GG4BC693822	3897263	36508891	
SD Error	1704080449360005	1UNISD	1J4RR4GG4BC693822	3897263	36508891	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218520006	1UNIUT	1C4PJMCB6GW308040	1706777577		
SD	1704080448490016228	NMSD	1C4PJMCB6GW308040	4905462	39575616	
SD Error	1704080448480006	1UNISD	1C4PJMCB6GW308040	4905462	39575616	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218180004	1UNIUT	1GC4K1E83DF135816	1718059214		
SD	1704080446438436160	NMSD	1GC4K1E83DF135816	4063812	36768837	
SD Error	1704080446430005	1UNISD	1GC4K1E83DF135816	4063812	36768837	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218110001	1UNIUT	1GCDK14Z1LZ205000	1701534843		
SD	1704080446185316147	NMSD	1GCDK14Z1LZ205000	4930764	17448321	
SD Error	1704080446180006	1UNISD	1GCDK14Z1LZ205000	4930764	17448321	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218030012	1UNIUT	3C4PDCBB8FT741916	1709286047		
SD	1704080445533436136	NMSD	3C4PDCBB8FT741916	4453810	38977336	
SD Error	1704080445530001	1UNISD	3C4PDCBB8FT741916	4453810	38977336	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217590013	1UNIUT	1GTJK33G25F804247		
SD	1704080445409216131	NMSD	1GTJK33G25F804247	29825271	
SD Error	1704080445400006	1UNISD	1GTJK33G25F804247	29825271	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217520010	1UNIUT	3C4PDCBB3GT218207		
SD	1704080445137496121	NMSD	3C4PDCBB3GT218207	39764683	
SD Error	1704080445130005	1UNISD	3C4PDCBB3GT218207	39764683	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217490008	1UNIUT	1GT424C87CF162097		
SD	1704080445028586113	NMSD	1GT424C87CF162097	36011834	
SD Error	1704080445020008	1UNISD	1GT424C87CF162097	36011834	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217450000	1UNIUT	KNDJC736275715945		
SD	1704080444442966105	NMSD	KNDJC736275715945	34202876	
SD Error	1704080444440001	1UNISD	KNDJC736275715945	34202876	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217160003	1UNIUT	WB10A1104FZ188086		
SD	1704080443024206051	NMSD	WB10A1104FZ188086	38544682	
SD Error	1704080443020002	1UNISD	WB10A1104FZ188086	38544682	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100016	1UNIUT	136806Z120933		
SD	1704080442466856043	NMSD	136806Z120933	3137396814714397	
SD Error	1704080442460003	1UNISD	136806Z120933	3137396814714397	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100008	1UNIUT	JF2SJAAC3EH497317		
SD	1704080442423576041	NMSD	JF2SJAAC3EH497317	37506773	
SD Error	1704080442420001	1UNISD	JF2SJAAC3EH497317	37506773	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100007	1UNIUT	1C4PJMCB7GW313201		
SD	1704080442418106040	NMSD	1C4PJMCB7GW313201	39577696	
SD Error	1704080442410010	1UNISD	1C4PJMCB7GW313201	39577696	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217090003	1UNIUT	1J8HR58265C701149	1708866770	
SD	1704080442371856037	NMSD	1J8HR58265C701149	5043670	30460270
SD Error	1704080442370001	1UNISD	1J8HR58265C701149	5043670	30460270
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216570000	1UNIUT	JTEEW21A360032405	1708921121	
SD	1704080441529196017	NMSD	JTEEW21A360032405	2528412	3125013914622618
SD Error	1704080441520006	1UNISD	JTEEW21A360032405	2528412	3125013914622618
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216520005	1UNIUT	4T3BA3BB9AU015258	1702029168	
SD	1704080441352166004	NMSD	4T3BA3BB9AU015258	4034607	36770229
SD Error	1704080441350002	1UNISD	4T3BA3BB9AU015258	4034607	36770229
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216420001	1UNIUT	WP0AA29921S620725	1708088226	
SD	1704080440542315981	NMSD	WP0AA29921S620725	5081203	38215407
SD Error	1704080440540001	1UNISD	WP0AA29921S620725	5081203	38215407
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216340004	1UNIUT	15224SZ1044	1709021022	
SD	1704080440223565966	NMSD	15224SZ1044	4820719	39596864
SD Error	1704080440220001	1UNISD	15224SZ1044	4820719	39596864
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300002	1UNIUT	1FD0W5HTXDEB13503	1702869733	
SD	1704080440042785955	NMSD	1FD0W5HTXDEB13503	4634819	37197520
SD Error	1704080440040001	1UNISD	1FD0W5HTXDEB13503	4634819	37197520
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300000	1UNIUT	KNMAT2MV6FP546878	1708925136	
SD	1704080440033095953	NMSD	KNMAT2MV6FP546878	5017356	39266118
SD Error	1704080440030001	1UNISD	KNMAT2MV6FP546878	5017356	39266118
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216090007	1UNIUT	JF1SG636X3G752961	1708517009	
SD	1704080438553085927	NMSD	JF1SG636X3G752961	4817165	39465566
SD Error	1704080438550001	1UNISD	JF1SG636X3G752961	4817165	39465566



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060003	1UNIUT	2GNALCEK7G6312963	1711777821	
SD	1704080438456215917	NMSD	2GNALCEK7G6312963	4857220	39513311
SD Error	1704080438450004	1UNISD	2GNALCEK7G6312963	4857220	39513311
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060002	1UNIUT	1G1ZE5ST6GF221714	1717119467	
SD	1704080438450745916	NMSD	1G1ZE5ST6GF221714	4453916	39398000
SD Error	1704080438450001	1UNISD	1G1ZE5ST6GF221714	4453916	39398000
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216000001	1UNIUT	1GCVKREC8FZ242577	1717413408	
SD	1704080438213085904	NMSD	1GCVKREC8FZ242577	4573766	38600104
SD Error	1704080438210001	1UNISD	1GCVKREC8FZ242577	4573766	38600104
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470009	1UNIUT	1FTNX21F6YED58640	1709375844	
SD	1704080437385585881	NMSD	1FTNX21F6YED58640	3995515	25299854
SD Error	1704080437380007	1UNISD	1FTNX21F6YED58640	3995515	25299854
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470002	1UNIUT	1C4PJMCB9GW284865	1710092202	
SD	1704080437350425877	NMSD	1C4PJMCB9GW284865	4666677	39498878
SD Error	1704080437350001	1UNISD	1C4PJMCB9GW284865	4666677	39498878
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215430009	1UNIUT	4S3BH635717308383	1709067055	
SD	1704080437216365874	NMSD	4S3BH635717308383	4257457	37447618
SD Error	1704080437210005	1UNISD	4S3BH635717308383	4257457	37447618
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215370010	1UNIUT	WB1061307EZZ27819	1700276834	
SD	1704080437020425863	NMSD	WB1061307EZZ27819	4593655	38544644
SD Error	1704080437020001	1UNISD	WB1061307EZZ27819	4593655	38544644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215210011	1UNIUT	5N1AN08W47C529700	1708922896	
SD	1704080436059945837	NMSD	5N1AN08W47C529700	4516022	34216736
SD Error	1704080436050005	1UNISD	5N1AN08W47C529700	4516022	34216736



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215190000	1UNIUT	1XKDD9X15R091241	1705467235	
SD	1704080435582765834	NMSD	1XKDD9X15R091241	5052885	29642588
SD Error	1704080435580002	1UNISD	1XKDD9X15R091241	5052885	29642588
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215180004	1UNIUT	1J4FF48S81L568240	1709448441	
SD	1704080435526355829	NMSD	1J4FF48S81L568240	1816028	2572351911093096
SD Error	1704080435520004	1UNISD	1J4FF48S81L568240	1816028	2572351911093096
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215040009	1UNIUT	1FTNX21L3YEC56055	1711176790	
SD	1704080435062285806	NMSD	1FTNX21L3YEC56055	4987514	36888306
SD Error	1704080435060001	1UNISD	1FTNX21L3YEC56055	4987514	36888306
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490015	1UNIUT	5N1AR2MM5GC604568	1709636428	
SD	1704080434173225786	NMSD	5N1AR2MM5GC604568	4830048	39367501
SD Error	1704080434170001	1UNISD	5N1AR2MM5GC604568	4830048	39367501
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490010	1UNIUT	1GKDT13S072149538	1703513910	
SD	1704080434147905785	NMSD	1GKDT13S072149538	4513710	31707312
SD Error	1704080434140005	1UNISD	1GKDT13S072149538	4513710	31707312
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214450014	1UNIUT	1FMDU74E4YZA68261	1711521996	
SD	1704080434020565782	NMSD	1FMDU74E4YZA68261	4507485	38326455
SD Error	1704080434020001	1UNISD	1FMDU74E4YZA68261	4507485	38326455
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214090007	1UNIUT	JS2YB413395101780	1712323414	
SD	1704080431579775726	NMSD	JS2YB413395101780	3998004	33567648
SD Error	1704080431570005	1UNISD	JS2YB413395101780	3998004	33567648
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214040008	1UNIUT	1XKWDB0X35R099458	1702716071	
SD	1704080431375555717	NMSD	1XKWDB0X35R099458	5033303	29610518
SD Error	1704080431370004	1UNISD	1XKWDB0X35R099458	5033303	29610518



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072213390001	1UNIUT	2T1LR32E36C561336	1708088260	
SD	1704080430069605672	NMSD	2T1LR32E36C561336	2631080	3166622014930635
SD Error	1704080430060006	1UNISD	2T1LR32E36C561336	2631080	3166622014930635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590007	1UNIUT	1C4NJRBB1GD712512	1705276952	
SD	1704080427530215600	NMSD	1C4NJRBB1GD712512	4666650	39493965
SD Error	1704080427530001	1UNISD	1C4NJRBB1GD712512	4666650	39493965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590003	1UNIUT	5TDKA3DC7BS007412	1707626098	
SD	1704080427510375599	NMSD	5TDKA3DC7BS007412	4520113	35263142
SD Error	1704080427510001	1UNISD	5TDKA3DC7BS007412	4520113	35263142
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580007	1UNIUT	3GNFK16R4XG103662	1705312122	
SD	1704080427465215597	NMSD	3GNFK16R4XG103662	4074309	2699305811825635
SD Error	1704080427460004	1UNISD	3GNFK16R4XG103662	4074309	2699305811825635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580000	1UNIUT	55SWF4KBXFU086795	1705273689	
SD	1704080427428035593	NMSD	55SWF4KBXFU086795	4830308	39336507
SD Error	1704080427420006	1UNISD	55SWF4KBXFU086795	4830308	39336507
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212450008	1UNIUT	1G1ZE5ST4GF298145	1702924072	
SD	1704080427021465573	NMSD	1G1ZE5ST4GF298145	4898837	39647801
SD Error	1704080427020002	1UNISD	1G1ZE5ST4GF298145	4898837	39647801
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212420000	1UNIUT	4M2DU86E52UJ20308	1712882593	
SD	1704080426502715560	NMSD	4M2DU86E52UJ20308	4772118	26769882
SD Error	1704080426500001	1UNISD	4M2DU86E52UJ20308	4772118	26769882
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212260010	1UNIUT	JF1VA1B67G9807606	1709286373	
SD	1704080426029115525	NMSD	JF1VA1B67G9807606	4727166	39129048
SD Error	1704080426020008	1UNISD	JF1VA1B67G9807606	4727166	39129048



Daily Suspend Report
4/9/2017

Run Date: 4/10/2017
Environment: Production
Page: 7

Daily Suspend Report For AK

Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212220001	1UNIUT	WP0CA2989XU624879	1703762848	
SD	1704080425460365515	NMSD	WP0CA2989XU624879	2431355	2826900712615843
SD Error	1704080425460001	1UNISD	WP0CA2989XU624879	2431355	2826900712615843

AK Number of New Suspended "E" Transactions with WA:	0
AK Number of Suspended "E" Transactions with WA:	48
AK Number of New Suspended "E" Transactions:	0
AK Number of Suspended "E" Transactions:	48
AK Number of New Suspended "UT" Transactions	0
AK Number of Suspended "UT" Transactions:	48
AK Total Number of New Suspended Transactions:	0
AK Total Number of Suspended Transactions:	48

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Monday, April 10, 2017 11:37 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 10:07 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Lori McNeil <lmcneil@resdat.com>
Sent: Monday, April 10, 2017 12:06 PM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 1:45 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Monday, April 10, 2017 8:45 AM

To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 12:14 PM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: twir@aamva.org
Sent: Monday, April 10, 2017 12:54 PM
To: Tham, Nichole M (DOA)
Subject: AAMVA's The Week in Review for April 10, 2017

April 10, 2017



American Association of Motor Vehicle Administrators

aamva.org

movemag.org

TWIRcast



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DEADLINE THIS WEEK: Submit Nominations for the Martha Irwin Award for Lifetime Achievement in Highway Safety

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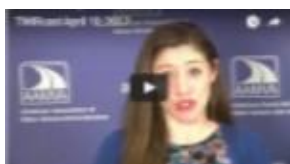


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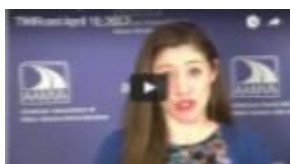


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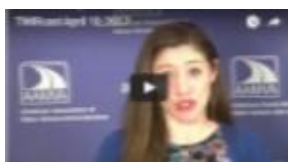


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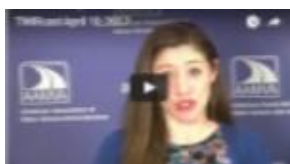


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To: Hinckle, Analisa T (DOA)
Subject: AAMVA's The Week in Review for April 10, 2017

April 10, 2017

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[Nevada DMV: Digital Message Display Systems and Wi-Fi Services \(RFP# 2017-4744-01\)](#)

[Massachusetts RMV: Vehicle Registration Renewal Kiosks](#)

Post your open RFPs/RFIs on AAMVA's Web site at www.aamva.org/open-rfps/.

Open RFP's will be included in AAMVA's *Regional News* and *The Week In Review* newsletters to provide maximum exposure for jurisdictional procurements.

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DEADLINE THIS WEEK: Submit Nominations for the Martha Irwin Award for Lifetime Achievement in Highway Safety

The Martha Irwin Award for Lifetime Achievement in Highway Safety is presented annually to an AAMVA member jurisdiction employee or other individual whose primary function is directly associated with highway and traffic safety efforts and who has had a distinguished career in this arena. The individual can be currently active or retired. One award is presented for [achievement in highway safety in Motor Vehicle Administration \(MVA\)](#) and one for [achievement in highway safety in Law Enforcement \(LE\)](#). Visit the *Safety Awards* category of the [AAMVA Awards Program](#) for complete details about the Martha Irwin Award for Lifetime Achievement in Highway Safety. **Award submissions and accompanying materials must be received by AAMVA by April 15, 2017.** All submissions should be sent to awards@aamva.org. **Download the 2017 Awards Submission Packet.**

Disability Placard/Plate Fraud Working Group Meets

http://www.mmsend35.com/link.cfm?r=ncslDqhxfx27IfaiLacKMA~~&pe=bC4DzhSDrbgcbz-EXLkBqF8DRWGm7Od_AK3ZIkWJSXVYoGwuDIEAi_Zyl0nwzICKWY-51bq9aPiO3LIV6ko2ng~~The Disability Placard/Plate Fraud Working Group held its first in-person meeting April 5 & 6, 2017 in San Antonio, Texas. The working group, funded under AAMVA's cooperative agreement with NHTSA, made great progress toward their best practice recommendation for the deterrence and detection of fraud during the issuance process, and effective post issuance fraud detection and violation enforcement. The working group will be sending out a membership survey to guide some of the work that needs to occur prior to the second meeting scheduled to occur in September 2017.

Autonomous Vehicles Working Group Has Two Seats to Fill, Applications Now Being Accepted!

AAMVA is seeking to fill two vacancies on the [Autonomous Vehicle Working Group](#) with jurisdictional members. The purpose of the Working Group is to work with the AAMVA jurisdictions, law enforcement, federal agencies and other stakeholders to gather, organize and share information with the AAMVA community related to the development, design, testing, use and regulation of autonomous vehicles and other emerging vehicle technologies. Based on the group's research, a guidance document to assist member jurisdiction in regulating autonomous vehicles will be completed. This Working Group has been meeting for two years and is committed to at least one face-to-face meeting in 2017 and will hold several conference calls. Members of the group conduct research, draft portions of the guidance document in small groups and independently. Members may also be called upon to speak publicly about the working group. For more information about the Working Group, please contact [Cathie Curtis](#), (207) 395-4100. If you are interested in applying for the working group, please [complete the application](#) and send to Dianne Graham at committees@aamva.org **by Friday, April 21.**

This Week's Webinars

NMVTIS State Web Interface (SWI) – Understanding the Administrative Features Tuesday, April 11, 2017, 2:00 - 3:00 pm (ET)

The NMVTIS SWI Web Application is used by the states to perform title verification and data corrections. This webinar focuses on how the states use the administrative features to oversee the

states user community. A brief overview of the SWI application is also provided. The SWI application has been built so that each state manages their own user community. This includes configuring the system with organizations to which users are assigned. The state administrator is responsible for user role assignments and user account activation and deactivation. The SWI Application also includes a reporting component that allows state administrators to monitor user activity.

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Virginia: New Law Removes TNC Vehicle Registration Requirement for Uber, Lyft Drivers

Transportation Network Company (TNC) drivers no longer need to obtain a special TNC vehicle registration from the Virginia Department of Motor Vehicles to operate within the Commonwealth. This change in law, which also includes a modification to TNC vehicle registration requirements for out-of-state drivers, took effect March 25, 2017. Patroned by Senator Steve Newman and Delegate Ron Villanueva, S.B. 1366 and H.B. 2019 also removed the requirement that TNC partner vehicles bear a DMV-issued black-and-yellow registration year decal on their license plates or, for out-of-state drivers, a decal in the vehicle's window. Instead, TNC partners will continue to obtain authorization to operate from a licensed transportation network company, notify the company of the vehicle to be used, and display applicable trade dress when the vehicle is in TNC use. [Read more here.](#)

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Congress Requests Duplicative Security Threat Assessment Data

The United States Senate Commerce, Science, and Transportation Committee has requested that AAMVA [survey](#) its membership regarding duplicative security threat assessment requirements associated with obtaining a hazardous materials (HAZMAT) endorsement and obtaining the Transportation Worker Identification Credential (TWIC). Responses will inform the Committee of current state security threat assessment procedures and their applicability to HAZMAT endorsements and the TWIC.

FMCSA Announces Post-Accident Reporting Meeting at CVSA Workshop

The Federal Motor Vehicle Carrier Safety Administration (FMCSA) [announces](#) a meeting of its Post-Accident Reporting (PAR) Advisory Committee on Monday, April 24, 2017, at the Commercial Vehicle Safety Alliance (CVSA) Workshop in Atlanta, GA. Under section 5306 of the FAST Act, the PAR was charged with reviewing post-accident reports and made recommendations on the data elements required by the reports and modifications that may improve their use through the addition of data elements at its meeting in December 2016. At this meeting, the PAR will provide suggestions concerning the implementation of its recommendations to the FMCSA Administrator. The meeting is open to the public for its entirety.

FMCSA Announces Renewal of CMV Hearing Exemption

The Federal Motor Carrier Safety Administration (FMCSA) [announces](#) its decision to renew the exemptions for 3 individuals from the hearing requirement to operate commercial motor vehicles (CMVs) in interstate commerce. The exemptions enable these individuals to operate CMVs in interstate commerce. This decision was effective April 8, 2017. Comments on these exemption renewals must be received by May 5, 2017.

NHTSA Announces Annual Public Service Awards

The U.S. Department of Transportation's National Highway Traffic Safety Administration (NHTSA) presented 13 individuals and one organization with its Lifesaver's Public Service Safety Award. The public safety award recognizes the vigorous dedication certain individuals and organizations demonstrate to achieve the safety of all passengers on American roadways. The awards were presented at the 35th Lifesavers conference (March 26-28, 2017), the largest annual gathering of highway safety professionals in the U.S. [Read more here.](#)

Materials Available: Distracted Driving Awareness Month

April is Distracted Driving Awareness month. To highlight the dangers of driving distracted, NHTSA's Traffic Safety Marketing has started the U Drive - U Text - U Pay campaign centered on aiding law enforcement officers in their efforts to keep distracted drivers off the road. Use these law enforcement

campaign materials to raise awareness in your community about the consequences of texting while driving. These enforcement materials do not focus on social norming - for those materials, please refer to:

- [One Text Or Call Could Wreck It All campaign](#) (social norming)
- [General/Evergreen Resources](#)

For more information, facts, and toolkits, please visit www.Distracted.gov

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TRB Webinar: A Look at the Legal Environment for Driverless Vehicles

TRB will conduct a webinar on Wednesday, May 3, 2017 from 2:00PM to 3:30PM ET that features research from the [National Cooperative Highway Research Program](#) (NCHRP)'s [Legal Research Digest 69](#): A Look at the Legal Environment for Driverless Vehicles. This webinar will explore legal policy issues that may be associated with driverless vehicles. [Read more here](#).

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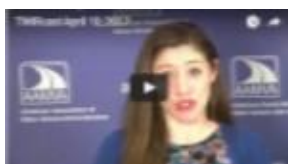
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20, 27| [Understanding MEC Transmission \(NR02\) National Registry System Specification](#)

SYSTEMS TRAINING

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11| CD01 Search Inquiry (intermediate)

12| CD02 Verification Inquiry (intermediate)

13| CD05 AKA Data Inquiry (intermediate)

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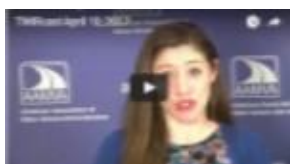


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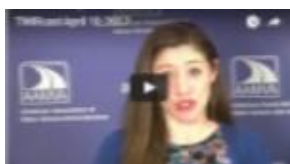


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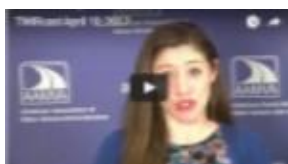


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From: Brosnan, Patrick P (DOA)
Sent: Monday, April 10, 2017 12:54 PM
To: twir@aamva.org
Subject: Automatic reply: AAMVA's The Week in Review for April 10, 2017

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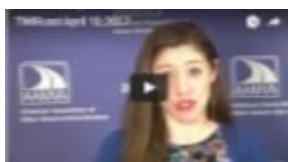


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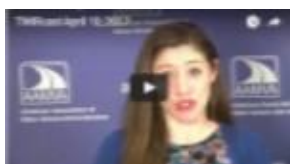


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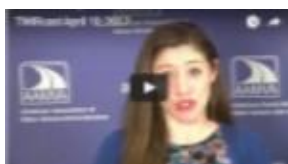


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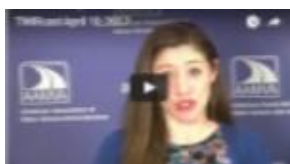


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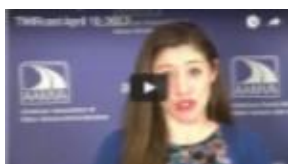


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FMCSA Announces Renewal of CMV Hearing Exemption

The Federal Motor Carrier Safety Administration (FMCSA) [announces](#) its decision to renew the exemptions for 3 individuals from the hearing requirement to operate commercial motor vehicles (CMVs) in interstate commerce. The exemptions enable these individuals to operate CMVs in interstate commerce. This decision was effective April 8, 2017. Comments on these exemption renewals must be received by May 5, 2017.

NHTSA Announces Annual Public Service Awards

The U.S. Department of Transportation's National Highway Traffic Safety Administration (NHTSA) presented 13 individuals and one organization with its Lifesaver's Public Service Safety Award. The public safety award recognizes the vigorous dedication certain individuals and organizations demonstrate to achieve the safety of all passengers on American roadways. The awards were presented at the 35th Lifesavers conference (March 26-28, 2017), the largest annual gathering of highway safety professionals in the U.S. [Read more here](#).

Materials Available: Distracted Driving Awareness Month

April is Distracted Driving Awareness month. To highlight the dangers of driving distracted, NHTSA's Traffic Safety Marketing has started the U Drive - U Text - U Pay campaign centered on aiding law enforcement officers in their efforts to keep distracted drivers off the road. Use these law enforcement campaign materials to raise awareness in your community about the consequences of texting while driving. These enforcement materials do not focus on social norming - for those materials, please refer to:

- [One Text Or Call Could Wreck It All campaign](#) (social norming)
- [General/Evergreen Resources](#)

For more information, facts, and toolkits, please visit www.Distracted.gov

PARTNER NEWS

TRB Webinar: A Look at the Legal Environment for Driverless Vehicles

TRB will conduct a webinar on Wednesday, May 3, 2017 from 2:00PM to 3:30PM ET that features research from the [National Cooperative Highway Research Program](#) (NCHRP)'s [Legal Research Digest 69: A Look at the Legal Environment for Driverless Vehicles](#). This webinar will explore legal policy issues that may be associated with driverless vehicles. [Read more here](#).

OUR SURVEYS

Please respond to these surveys from Arkansas, Massachusetts, New Hampshire, North Dakota, North Carolina, Georgia, Quebec, and AAMVA.

[Duplicate Driver's License & ID Cards](#) (Ends 05/01/2017) Response received from VA.

[Minimum Dollar Amount for a Crash Report](#) (Ends 04/28/2017) Responses received from ID, IN, NH, OH, VA, VT.

[CDL Training Programs](#) (Ends 05/02/2017) Responses received from CA, IN, MI, MS VT.

[Security Threat Assessment Requirements](#) (Ends 04/28/2017) Responses received from AR, CA, CT, GA, IN, ME, MO, MS, NM, SD, TX.

[Motor Vehicle Inspections](#) (Ends 04/28/2017) AL, BC, CA, CT, DC, FL, IA, ID, IL, MA, MD, MI, MN, NC, ND, NE, NJ, NM, OR, RI, SC, SD, UT, WY.

[CDL Skills Test Time Limits](#) (Ends 04/26/2017) Responses received from AR, CT, DE, FL, IL, IN, ME, MI, MN, MS, NE, NM, NY, OH, SC, SD, VA, VT.

[e-Crash 3rd Party Vendor Reporting Systems](#) (Ends 04/18/2017) Responses received from FL, IN, MN, MS, NE, NM, PA, RI, SC, UT, VA, VT, WI.

[Gratuities in DUI Schools](#) (Ends 04/21/2017) Responses received from AK, DC, DE, ID, IL, MS, NH, NM, NY, VA, VT, WA.

[Personalized licence plates for businesses](#) (Ends 04/21/2017) Responses received from AL, DC, FL, IA, ID, IL, IN, KY, MD, ME, MN, NC, ND, NE, NH, NM, OH, ON, SD, VA, VT, WY.

If you need a Web password or have any questions about using the survey tool, please send an e-mail to webportalsupport@aamva.org or call Janice Dluzynski at 703-908-

5842. All online surveys can be found on the AAMVA Web site [here](#).



The Week in Review e-newsletter is developed and distributed by the American Association of Motor Vehicle Administrators (AAMVA). This message was intended for abbey.valentine@alaska.gov. If you would like to stop receiving this message, [click here to unsubscribe](#).

To manage all your AAMVA subscriptions, [click here](#).

4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: Whiteside, Lauren M (DOA)
Sent: Monday, April 10, 2017 12:54 PM
To: twir@aamva.org
Subject: Automatic reply: AAMVA's The Week in Review for April 10, 2017

I am out of the office with limited access to email. I will be back in the office Tuesday, April 18th 2017. If you need immediate assistance, please call Anchorage Driver Services at (907) 269-3770. Have a wonderful day.

Sincerely,

Lauren Whiteside

From: Peters, Mina L (DOA)
Sent: Monday, April 10, 2017 12:54 PM
To: twir@aamva.org
Subject: Automatic reply: AAMVA's The Week in Review for April 10, 2017

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: Chandrasekharan, Madhu <MChandrasekharan@aamva.org>
Sent: Monday, April 10, 2017 1:10 PM
To: Amy.Anthony@state.de.us; Andrew.frey@dot.iowa.gov; Katherine.Bartelt@dot.wi.gov; Kami.Beers@state.de.us; David.Birchman@dmv.ca.gov; camdon.gutshall@dmv.virginia.gov; Nakisha.Howard@dmv.ca.gov; pmcjannet@mt.gov; Erin.Murphy@dmv.ny.gov; Peters, Mina L (DOA); Stefan.Yssel@dmv.virginia.gov; Steven.Pazynski@dot.wi.gov; stefan.yssel@dmv.virginia.gov; Valentine, Abbey B N (DOA); joshua.m.jones@odot.state.or.us; justine.gonzales@state.co.us; karin.poitras@dmv.ny.gov; robert.rowland@state.ma.us; Beverly Pellen; Chandrasekharan, Madhu; JoLynn Peck; Regmi, Ashish; Russell Casler; Stephens, Melinda
Cc: Jordaan, Loffie; Taber-Lowry, Cindy
Subject: RE: CDLIS WG Face to Face meeting

We are planning on meeting by the 2nd floor registration area and then walking to the meeting area.

Sent from my Verizon Wireless 4G LTE smartphone

From: Peters, Mina L (DOA)
Sent: Monday, April 10, 2017 1:10 PM
To: Chandrasekharan, Madhu
Subject: Automatic reply: CDLIS WG Face to Face meeting

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: Thompson, Marla R (DOA)
Sent: Monday, April 10, 2017 1:18 PM
To: Guiot, Philippe
Subject: RE: Thank You

Just want to verify- would it be okay to share this document with the legislature? We had a request today for it specifically because it's referenced in the privacy impact assessment.

From: Guiot, Philippe [mailto:PGuiot@aamva.org]
Sent: Thursday, March 30, 2017 2:27 AM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>; Ferro, Anne <AFerro@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Cashin, Cian <CCashin@aamva.org>; Jordaan, Loffie <LJordaan@aamva.org>
Subject: RE: Thank You

Marla,
Please find attached the document I mentioned yesterday regarding the assessment AAMVA did on alternative designs to support the S2S functionalities.
Option 5 - Fully distributed (AKA multi search) is the solution we were discussing yesterday where in the absence of a central index each inquiry will need to be sent to 55 jurisdictions (territories included).
You will see at the bottom of page iv, table ES1 shows that this solution had the worse rating of all possible design option.
I will be happy to go over the document with you and your team if necessary.
Thanks - PG

Philippe Guiot
CIO
AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203
pguiot@aamva.org
T: 703.908.8289 | F: 703.522.1553 | C: 703.839.0654
www.aamva.org
Safe Drivers ▪ Safe Vehicles ▪ Secure Identities ▪ Saving Lives

Have you been *MOVE'd*?
[For up-to-date content visit the online version of AAMVA's award-winning magazine.](#)

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This email message may contain privileged or confidential information and is for the use of intended recipients only. Do not share with or forward to additional parties except as necessary to conduct the business for which this email (and attachments) was clearly intended. If you have received this message in error, please immediately advise the sender by reply email and then delete this message .

From: Thompson, Marla R (DOA) [mailto:marla.thompson@alaska.gov]
Sent: Wednesday, March 29, 2017 7:49 PM
To: Ferro, Anne <AFerro@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Cashin, Cian <CCashin@aamva.org>; Guiot, Philippe <PGuiot@aamva.org>; Jordaan, Loffie <LJordaan@aamva.org>
Subject: Thank You

Thank you for jumping on the call today on such short notice. The information was very helpful!

Marla Thompson
Director, Division of Motor Vehicles
State of Alaska
907-269-5574

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 1:41 PM
To: Brosnan, Patrick P (DOA)
Subject: North Dakota is Currently Unavailable

Importance: High

Jurisdictions:

AAMVA's Operations Department has been notified that North Dakota is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: Brosnan, Patrick P (DOA)
Sent: Monday, April 10, 2017 1:41 PM
To: AAMVA_NoReply@AAMVA.org
Subject: Automatic reply: North Dakota is Currently Unavailable

I am in out of state this week, returning Monday, April 17th.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 1:42 PM
To: Nolen, David B (DOA)
Subject: North Dakota is Currently Unavailable

Importance: High

Jurisdictions:

AAMVA's Operations Department has been notified that North Dakota is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 1:42 PM
To: OBrien, Audrey K (DOA)
Subject: North Dakota is Currently Unavailable

Importance: High

Jurisdictions:

AAMVA's Operations Department has been notified that North Dakota is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 1:42 PM
To: Peters, Mina L (DOA)
Subject: North Dakota is Currently Unavailable

Importance: High

Jurisdictions:

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From: Peters, Mina L (DOA)
Sent: Monday, April 10, 2017 1:42 PM
To: AAMVA_NoReply@AAMVA.org
Subject: Automatic reply: North Dakota is Currently Unavailable

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From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 1:42 PM
To: DOA DMV Managers
Subject: North Dakota is Currently Unavailable

Importance: High

Jurisdictions:

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If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 1:43 PM
To: DOA DMV IT notices
Subject: North Dakota is Currently Unavailable

Importance: High

Jurisdictions:

AAMVA's Operations Department has been notified that North Dakota is currently unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: Torsen, Janice (DOA)
Sent: Monday, April 10, 2017 1:47 PM
To: Barone, Karrie L (DOA); Beaupre, Linda G (DOA); Evans, Darrin (DOA); Johansen-Peterson, Gail A (DOA); Lewis, Charlene H (DOA); McDonald, Beth T (DOA); Phillip, Rebecca D (DOA); Seludo, Berna A (DOA); Siador, Karen Z (DOA); Tetz, Rebecca L (DOA)
Subject: FW: North Dakota is Currently Unavailable
Importance: High

From: AAMVA_NoReply@AAMVA.org [mailto:AAMVA_NoReply@AAMVA.org]
Sent: Monday, April 10, 2017 1:42 PM
To: DOA DMV Managers <DOA.DMV.Managers@alaska.gov>
Subject: North Dakota is Currently Unavailable
Importance: High

Jurisdictions:

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If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: Torsen, Janice (DOA)
Sent: Monday, April 10, 2017 1:47 PM
To: Barone, Karrie; Beaupre, Linda; Evans, Darrin (DOA); Johansen-Peterson, Gail; Lewis, Charlene; McDonald, Beth; Phillip, Rebecca; Seludo, Berna; Siador, Karen; Tetz, Becky
Subject: FW: North Dakota is Currently Unavailable
Importance: High

From: AAMVA_NoReply@AAMVA.org [mailto:AAMVA_NoReply@AAMVA.org]
Sent: Monday, April 10, 2017 1:42 PM
To: DOA DMV Managers <DOA.DMV.Managers@alaska.gov>
Subject: North Dakota is Currently Unavailable
Importance: High

Jurisdictions:

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If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 3:44 PM
To: Peters, Mina L (DOA)
Subject: North Dakota Remains Unavailable

Importance: High

Jurisdictions:

AAMVA's Operations Department has been notified that North Dakota is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 3:44 PM
To: OBrien, Audrey K (DOA)
Subject: North Dakota Remains Unavailable

Importance: High

Jurisdictions:

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If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 3:44 PM
To: Brosnan, Patrick P (DOA)
Subject: North Dakota Remains Unavailable

Jurisdictions:

AAMVA's Operations Department has been notified that North Dakota is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 3:45 PM
To: Nolen, David B (DOA)
Subject: North Dakota Remains Unavailable

Importance: High

Jurisdictions:

AAMVA's Operations Department has been notified that North Dakota is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

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Sent: Monday, April 10, 2017 3:45 PM
To: DOA DMV IT notices
Subject: North Dakota Remains Unavailable

Importance: High

Jurisdictions:

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If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 3:46 PM
To: DOA DMV Managers
Subject: North Dakota Remains Unavailable

Importance: High

Jurisdictions:

AAMVA's Operations Department has been notified that North Dakota is still unable to process queries. The jurisdiction does not have an ETA for resolution at this time.

If you have any questions, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 4:43 PM
To: DOA DMV Managers
Subject: North Dakota is Available

Importance: High

Jurisdictions:

North Dakota has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 4:43 PM
To: Peters, Mina L (DOA)
Subject: North Dakota is Available

Importance: High

Jurisdictions:

North Dakota has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

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Sent: Monday, April 10, 2017 4:44 PM
To: Nolen, David B (DOA)
Subject: North Dakota is Available

Importance: High

Jurisdictions:

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To: Brosnan, Patrick P (DOA)
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Sent: Monday, April 10, 2017 4:44 PM
To: OBrien, Audrey K (DOA)
Subject: North Dakota is Available

Importance: High

Jurisdictions:

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From: Torsen, Janice (DOA)
Sent: Monday, April 10, 2017 4:44 PM
To: Barone, Karrie L (DOA); Beaupre, Linda G (DOA); Evans, Darrin (DOA); Johansen-Peterson, Gail A (DOA); Lewis, Charlene H (DOA); McDonald, Beth T (DOA); Phillip, Rebecca D (DOA); Seludo, Berna A (DOA); Siador, Karen Z (DOA); Tetz, Rebecca L (DOA)
Subject: FW: North Dakota is Available
Importance: High

From: AAMVA_NoReply@AAMVA.org [mailto:AAMVA_NoReply@AAMVA.org]
Sent: Monday, April 10, 2017 4:43 PM
To: DOA DMV Managers <DOA.DMV.Managers@alaska.gov>
Subject: North Dakota is Available
Importance: High

Jurisdictions:

North Dakota has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

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Sent: Monday, April 10, 2017 4:44 PM
To: Barone, Karrie; Beaupre, Linda; Evans, Darrin (DOA); Johansen-Peterson, Gail; Lewis, Charlene; McDonald, Beth; Phillip, Rebecca; Seludo, Berna; Siador, Karen; Tetz, Becky
Subject: FW: North Dakota is Available
Importance: High

From: AAMVA_NoReply@AAMVA.org [mailto:AAMVA_NoReply@AAMVA.org]
Sent: Monday, April 10, 2017 4:43 PM
To: DOA DMV Managers <DOA.DMV.Managers@alaska.gov>
Subject: North Dakota is Available
Importance: High

Jurisdictions:

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From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 10, 2017 4:45 PM
To: DOA DMV IT notices
Subject: North Dakota is Available

Importance: High

Jurisdictions:

North Dakota has resumed normal application processing. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: Chandrasekharan, Madhu <MChandrasekharan@aamva.org>
Sent: Monday, April 10, 2017 5:10 PM
To: 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; Peters, Mina L (DOA); 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; 'Gutshall, Camdon (DMV)'; 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; Valentine, Abbey B N (DOA); Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virginia.gov'; Regmi, Ashish; Stephens, Melinda
Cc: 'Yssel, Stefan (DMV)'; 'Howard, Nakisha G.@DMV'
Subject: RE: CDLIS WG Face to Face meeting

These are the sessions we agreed to sit together for in today's meeting.

Tuesday Apr 11th

8:00 AM	Joint Session – Opening Session	Regency DEF
10:45 AM	Joint Session – Rulemaking	Regency DEF
3:30 PM	Joint Session - Roundtable Discussion	Regency DEF

Wed Apr 12th

8:00 AM	Joint Session - Medical Waiver Programs/NRII Overview	Regency DEF
9:45 AM	Joint Session – Skills Test Delay Survey/ENS	Regency DEF
2:45 PM	Joint Session – S2S and DIA	Regency DEF
4:00 PM	Joint Session - Roundtable Discussion	Regency DEF

Thu Apr 13th

1:00 PM	Joint Session – CDLIS.DOT.GOV & FCWD	Regency DEF
2:45 PM	Joint Session – Final Roundtable Discussion	Regency DEF

Thanks,
Madhu

-----Original Appointment-----

From: Chandrasekharan, Madhu

Sent: Monday, April 03, 2017 10:10 AM

To: Chandrasekharan, Madhu; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; 'Peters, Mina L (DOA)'; 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; 'Gutshall, Camdon (DMV)'; 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; 'abbey.valentine@alaska.gov'; Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virginia.gov'; Regmi, Ashish; Stephens, Melinda

Cc: 'Yssel, Stefan (DMV)'; Howard, Nakisha G.@DMV

Subject: CDLIS WG Face to Face meeting

When: Monday, April 10, 2017 6:00 PM-7:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Hyatt Regency St. Louis at The Arch Hotel located at 315 Chestnut Street, St. Louis, Missouri

Updated the time to 5:00 pm, Central Time.

Hello Working Group,

During the event of the CDL Conference next week, we would like to have a face to face meeting with the working group. This will be a great opportunity to meet and have a good discussion when we are all assembled in one room.

At this point, we do not have an assigned conference room for this meeting, so let us plan to meet in the lobby.

Since we are not sure whether we will be in a position to project anything during our meeting, I will try to bring handouts for everyone.

I will be sending the agenda for this meeting later this week, but if anybody needs it earlier please let me know.

Please let me know if you have any questions.

I look forward to seeing you all in St. Louis next week.

Thank you!

Madhu

From: NmvtsReports@aamva.org
Sent: Tuesday, April 11, 2017 3:19 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK

The attached report contains information about the duplicate VINs created by your jurisdiction.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise



DuplicateVinRep...

the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 4/10/2017

Run Date: 4/11/2017
Environment: Production
Page: 1

Duplicate VINs Created By ALASKA

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: 1HD1CHP17XK117418 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	1HD1CHP17XK117418	ALASKA	5059134	HD /1999	4/10/2017	4/10/2017	Interactive CSOT
History #1	1HD1CHP17XK117418	OHIO	4805143790	HD /1999	3/15/2017	3/15/2017	Interactive New Title
Current	1HD1CHP17XK117418	NEW YORK	20140528	HD /1999	5/28/2014	5/29/2014	Batch Add of Title
History #1	1HD1CHP17XK117418	NEW YORK	19990714	HD /1999	7/14/1999	7/29/2007	Batch Add of Title

Duplicate VIN: 31113 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	31113	ALASKA	5062458	WILL/1952	4/10/2017	4/10/2017	Interactive Change Title
History #1	31113	ALASKA	4955506	WILL/1952	8/23/2016	8/23/2016	Interactive Change Title
History #2	31113	ALASKA	3651124	WILL/1952	4/19/2011	4/19/2011	Interactive New Title
Current	31113	MONTANA	M590458	PTRB/1969	10/18/1999	5/17/2009	Batch Add of Title

Number Of Addition to Existing Duplicates Created 2

Total Number Of Duplicate VINs created: 2

From: NmvtsReports@aamva.org
Sent: Tuesday, April 11, 2017 3:23 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170410.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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Daily Suspense Report

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Daily Suspense Report For AK

Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219210009	1UNIUT	1FDXE45S98DA95725	1705466919		
SD	1704080450323926272	NMSD	1FDXE45S98DA95725	3353127	3274996015702379	
SD Error	1704080450320001	1UNISD	1FDXE45S98DA95725	3353127	3274996015702379	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219110006	1UNIUT	1FMYU70E4YUB09508	1708867388		
SD	1704080449562836253	NMSD	1FMYU70E4YUB09508	4170809	24713603	
SD Error	1704080449560001	1UNISD	1FMYU70E4YUB09508	4170809	24713603	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219060000	1UNIUT	1J4RR4GG4BC693822	1711521750		
SD	1704080449368146245	NMSD	1J4RR4GG4BC693822	3897263	36508891	
SD Error	1704080449360005	1UNISD	1J4RR4GG4BC693822	3897263	36508891	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218520006	1UNIUT	1C4PJMCB6GW308040	1706777577		
SD	1704080448490016228	NMSD	1C4PJMCB6GW308040	4905462	39575616	
SD Error	1704080448480006	1UNISD	1C4PJMCB6GW308040	4905462	39575616	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218180004	1UNIUT	1GC4K1E83DF135816	1718059214		
SD	1704080446438436160	NMSD	1GC4K1E83DF135816	4063812	36768837	
SD Error	1704080446430005	1UNISD	1GC4K1E83DF135816	4063812	36768837	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218110001	1UNIUT	1GCDK14Z1LZ205000	1701534843		
SD	1704080446185316147	NMSD	1GCDK14Z1LZ205000	4930764	17448321	
SD Error	1704080446180006	1UNISD	1GCDK14Z1LZ205000	4930764	17448321	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218030012	1UNIUT	3C4PDCBB8FT741916	1709286047		
SD	1704080445533436136	NMSD	3C4PDCBB8FT741916	4453810	38977336	
SD Error	1704080445530001	1UNISD	3C4PDCBB8FT741916	4453810	38977336	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217590013	1UNIUT	1GTJK33G25F804247		
SD	1704080445409216131	NMSD	1GTJK33G25F804247	29825271	
SD Error	1704080445400006	1UNISD	1GTJK33G25F804247	29825271	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217520010	1UNIUT	3C4PDCBB3GT218207		
SD	1704080445137496121	NMSD	3C4PDCBB3GT218207	39764683	
SD Error	1704080445130005	1UNISD	3C4PDCBB3GT218207	39764683	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217490008	1UNIUT	1GT424C87CF162097		
SD	1704080445028586113	NMSD	1GT424C87CF162097	36011834	
SD Error	1704080445020008	1UNISD	1GT424C87CF162097	36011834	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217450000	1UNIUT	KNDJC736275715945		
SD	1704080444442966105	NMSD	KNDJC736275715945	34202876	
SD Error	1704080444440001	1UNISD	KNDJC736275715945	34202876	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217160003	1UNIUT	WB10A1104FZ188086		
SD	1704080443024206051	NMSD	WB10A1104FZ188086	38544682	
SD Error	1704080443020002	1UNISD	WB10A1104FZ188086	38544682	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100016	1UNIUT	136806Z120933		
SD	1704080442466856043	NMSD	136806Z120933	3137396814714397	
SD Error	1704080442460003	1UNISD	136806Z120933	3137396814714397	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100008	1UNIUT	JF2SJAAC3EH497317		
SD	1704080442423576041	NMSD	JF2SJAAC3EH497317	37506773	
SD Error	1704080442420001	1UNISD	JF2SJAAC3EH497317	37506773	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100007	1UNIUT	1C4PJMCB7GW313201		
SD	1704080442418106040	NMSD	1C4PJMCB7GW313201	39577696	
SD Error	1704080442410010	1UNISD	1C4PJMCB7GW313201	39577696	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217090003	1UNIUT	1J8HR58265C701149	1708866770	
SD	1704080442371856037	NMSD	1J8HR58265C701149	5043670	30460270
SD Error	1704080442370001	1UNISD	1J8HR58265C701149	5043670	30460270
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216570000	1UNIUT	JTEEW21A360032405	1708921121	
SD	1704080441529196017	NMSD	JTEEW21A360032405	2528412	3125013914622618
SD Error	1704080441520006	1UNISD	JTEEW21A360032405	2528412	3125013914622618
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216520005	1UNIUT	4T3BA3BB9AU015258	1702029168	
SD	1704080441352166004	NMSD	4T3BA3BB9AU015258	4034607	36770229
SD Error	1704080441350002	1UNISD	4T3BA3BB9AU015258	4034607	36770229
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216420001	1UNIUT	WP0AA29921S620725	1708088226	
SD	1704080440542315981	NMSD	WP0AA29921S620725	5081203	38215407
SD Error	1704080440540001	1UNISD	WP0AA29921S620725	5081203	38215407
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216340004	1UNIUT	15224SZ1044	1709021022	
SD	1704080440223565966	NMSD	15224SZ1044	4820719	39596864
SD Error	1704080440220001	1UNISD	15224SZ1044	4820719	39596864
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300002	1UNIUT	1FD0W5HTXDEB13503	1702869733	
SD	1704080440042785955	NMSD	1FD0W5HTXDEB13503	4634819	37197520
SD Error	1704080440040001	1UNISD	1FD0W5HTXDEB13503	4634819	37197520
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300000	1UNIUT	KNMAT2MV6FP546878	1708925136	
SD	1704080440033095953	NMSD	KNMAT2MV6FP546878	5017356	39266118
SD Error	1704080440030001	1UNISD	KNMAT2MV6FP546878	5017356	39266118
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216090007	1UNIUT	JF1SG636X3G752961	1708517009	
SD	1704080438553085927	NMSD	JF1SG636X3G752961	4817165	39465566
SD Error	1704080438550001	1UNISD	JF1SG636X3G752961	4817165	39465566



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060003	1UNIUT	2GNALCEK7G6312963		
SD	1704080438456215917	NMSD	2GNALCEK7G6312963	39513311	
SD Error	1704080438450004	1UNISD	2GNALCEK7G6312963	39513311	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060002	1UNIUT	1G1ZE5ST6GF221714		
SD	1704080438450745916	NMSD	1G1ZE5ST6GF221714	39398000	
SD Error	1704080438450001	1UNISD	1G1ZE5ST6GF221714	39398000	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216000001	1UNIUT	1GCVKREC8FZ242577		
SD	1704080438213085904	NMSD	1GCVKREC8FZ242577	38600104	
SD Error	1704080438210001	1UNISD	1GCVKREC8FZ242577	38600104	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470009	1UNIUT	1FTNX21F6YED58640		
SD	1704080437385585881	NMSD	1FTNX21F6YED58640	25299854	
SD Error	1704080437380007	1UNISD	1FTNX21F6YED58640	25299854	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470002	1UNIUT	1C4PJMCB9GW284865		
SD	1704080437350425877	NMSD	1C4PJMCB9GW284865	39498878	
SD Error	1704080437350001	1UNISD	1C4PJMCB9GW284865	39498878	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215430009	1UNIUT	4S3BH635717308383		
SD	1704080437216365874	NMSD	4S3BH635717308383	37447618	
SD Error	1704080437210005	1UNISD	4S3BH635717308383	37447618	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215370010	1UNIUT	WB1061307EZZ27819		
SD	1704080437020425863	NMSD	WB1061307EZZ27819	38544644	
SD Error	1704080437020001	1UNISD	WB1061307EZZ27819	38544644	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215210011	1UNIUT	5N1AN08W47C529700		
SD	1704080436059945837	NMSD	5N1AN08W47C529700	34216736	
SD Error	1704080436050005	1UNISD	5N1AN08W47C529700	34216736	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215190000	1UNIUT	1XKDD9X15R091241	1705467235	
SD	1704080435582765834	NMSD	1XKDD9X15R091241	5052885	29642588
SD Error	1704080435580002	1UNISD	1XKDD9X15R091241	5052885	29642588
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215180004	1UNIUT	1J4FF48S81L568240	1709448441	
SD	1704080435526355829	NMSD	1J4FF48S81L568240	1816028	2572351911093096
SD Error	1704080435520004	1UNISD	1J4FF48S81L568240	1816028	2572351911093096
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215040009	1UNIUT	1FTNX21L3YEC56055	1711176790	
SD	1704080435062285806	NMSD	1FTNX21L3YEC56055	4987514	36888306
SD Error	1704080435060001	1UNISD	1FTNX21L3YEC56055	4987514	36888306
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490015	1UNIUT	5N1AR2MM5GC604568	1709636428	
SD	1704080434173225786	NMSD	5N1AR2MM5GC604568	4830048	39367501
SD Error	1704080434170001	1UNISD	5N1AR2MM5GC604568	4830048	39367501
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490010	1UNIUT	1GKDT13S072149538	1703513910	
SD	1704080434147905785	NMSD	1GKDT13S072149538	4513710	31707312
SD Error	1704080434140005	1UNISD	1GKDT13S072149538	4513710	31707312
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214450014	1UNIUT	1FMDU74E4YZA68261	1711521996	
SD	1704080434020565782	NMSD	1FMDU74E4YZA68261	4507485	38326455
SD Error	1704080434020001	1UNISD	1FMDU74E4YZA68261	4507485	38326455
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214090007	1UNIUT	JS2YB413395101780	1712323414	
SD	1704080431579775726	NMSD	JS2YB413395101780	3998004	33567648
SD Error	1704080431570005	1UNISD	JS2YB413395101780	3998004	33567648
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214040008	1UNIUT	1XKWDB0X35R099458	1702716071	
SD	1704080431375555717	NMSD	1XKWDB0X35R099458	5033303	29610518
SD Error	1704080431370004	1UNISD	1XKWDB0X35R099458	5033303	29610518



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072213390001	1UNIUT	2T1LR32E36C561336	1708088260	
SD	1704080430069605672	NMSD	2T1LR32E36C561336	2631080	3166622014930635
SD Error	1704080430060006	1UNISD	2T1LR32E36C561336	2631080	3166622014930635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590007	1UNIUT	1C4NJRBB1GD712512	1705276952	
SD	1704080427530215600	NMSD	1C4NJRBB1GD712512	4666650	39493965
SD Error	1704080427530001	1UNISD	1C4NJRBB1GD712512	4666650	39493965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590003	1UNIUT	5TDKA3DC7BS007412	1707626098	
SD	1704080427510375599	NMSD	5TDKA3DC7BS007412	4520113	35263142
SD Error	1704080427510001	1UNISD	5TDKA3DC7BS007412	4520113	35263142
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580007	1UNIUT	3GNFK16R4XG103662	1705312122	
SD	1704080427465215597	NMSD	3GNFK16R4XG103662	4074309	2699305811825635
SD Error	1704080427460004	1UNISD	3GNFK16R4XG103662	4074309	2699305811825635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580000	1UNIUT	55SWF4KBXFU086795	1705273689	
SD	1704080427428035593	NMSD	55SWF4KBXFU086795	4830308	39336507
SD Error	1704080427420006	1UNISD	55SWF4KBXFU086795	4830308	39336507
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212450008	1UNIUT	1G1ZE5ST4GF298145	1702924072	
SD	1704080427021465573	NMSD	1G1ZE5ST4GF298145	4898837	39647801
SD Error	1704080427020002	1UNISD	1G1ZE5ST4GF298145	4898837	39647801
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212420000	1UNIUT	4M2DU86E52UJ20308	1712882593	
SD	1704080426502715560	NMSD	4M2DU86E52UJ20308	4772118	26769882
SD Error	1704080426500001	1UNISD	4M2DU86E52UJ20308	4772118	26769882
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212260010	1UNIUT	JF1VA1B67G9807606	1709286373	
SD	1704080426029115525	NMSD	JF1VA1B67G9807606	4727166	39129048
SD Error	1704080426020008	1UNISD	JF1VA1B67G9807606	4727166	39129048



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212220001	1UNIUT	WP0CA2989XU624879	1703762848	
SD	1704080425460365515	NMSD	WP0CA2989XU624879	2431355	2826900712615843
SD Error	1704080425460001	1UNISD	WP0CA2989XU624879	2431355	2826900712615843

AK Number of New Suspended "E" Transactions with WA:	0
AK Number of Suspended "E" Transactions with WA:	48
AK Number of New Suspended "E" Transactions:	0
AK Number of Suspended "E" Transactions:	48
AK Number of New Suspended "UT" Transactions	0
AK Number of Suspended "UT" Transactions:	48
AK Total Number of New Suspended Transactions:	0
AK Total Number of Suspended Transactions:	48

From: Guiot, Philippe <PGuiot@aamva.org>
Sent: Tuesday, April 11, 2017 3:40 AM
To: Thompson, Marla R (DOA)
Subject: Re: Thank You

Marla,
It is ok to share it.
Thanks for checking.
Best PG

Sent from my iPad

On Apr 10, 2017, at 4:17 PM, Thompson, Marla R (DOA) <marla.thompson@alaska.gov> wrote:

Just want to verify- would it be okay to share this document with the legislature? We had a request today for it specifically because it's referenced in the privacy impact assessment.

From: Guiot, Philippe [<mailto:PGuiot@aamva.org>]
Sent: Thursday, March 30, 2017 2:27 AM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>; Ferro, Anne <AFerro@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Cashin, Cian <CCashin@aamva.org>; Jordaan, Loffie <LJordaan@aamva.org>
Subject: RE: Thank You

Marla,
Please find attached the document I mentioned yesterday regarding the assessment AAMVA did on alternative designs to support the S2S functionalities.
Option 5 - Fully distributed (AKA multi search) is the solution we were discussing yesterday where in the absence of a central index each inquiry will need to be sent to 55 jurisdictions (territories included). You will see at the bottom of page iv, table ES1 shows that this solution had the worse rating of all possible design option.
I will be happy to go over the document with you and your team if necessary.
Thanks - PG

Philippe Guiot
CIO
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From: Thompson, Marla R (DOA) [<mailto:marla.thompson@alaska.gov>]

Sent: Wednesday, March 29, 2017 7:49 PM

To: Ferro, Anne <AFerro@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Cashin, Cian <CCashin@aamva.org>; Guiot, Philippe <PGuiot@aamva.org>; Jordaan, Loffie <LJordaan@aamva.org>

Subject: Thank You

Thank you for jumping on the call today on such short notice. The information was very helpful!

Marla Thompson

Director, Division of Motor Vehicles

State of Alaska

907-269-5574

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 5:09 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 2:00 PM

To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 10:12 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Monday, April 10, 2017 6:09 AM

To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 10:07 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Lori McNeil <lmcneil@resdat.com>
Sent: Tuesday, April 11, 2017 6:03 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

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Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 6:07 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Lori McNeil <lmcneil@resdat.com>
Sent: Tuesday, April 11, 2017 6:08 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Yes, please.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

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Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 6:14 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 6:15 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 6:39 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Sure, no problem, Lori!](#)

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309](#)
[AI1000314\(I received 2 R2 messages\). Would it be possible to delete AI1000309?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, Can you please send me the DLN for the driver?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
[Good Morning Lori,](#)

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 6:44 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
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Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 6:45 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:14 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 6:47 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: jmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 6:52 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 10:07 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 6:55 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Lori McNeil <lmcneil@resdat.com>
Sent: Tuesday, April 11, 2017 7:00 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, A3 looked good, ready for A4?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, sounds good, Thank you, Lori.](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 7:04 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: jmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 7:05 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Please go ahead with A6.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: jmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 7:14 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, I corrected the typo and received the HG this time.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 10:07 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 7:15 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 7:26 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 7:49 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: jmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 7:53 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, no problem but did not receive the HC yet.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[No worries, just sent it but have not received HC yet.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

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Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Lori McNeil <lmcneil@resdat.com>
Sent: Tuesday, April 11, 2017 7:55 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 10:07 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 8:03 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Ready for A7 now.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 8:10 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

A7 looked good now, ready for A9.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Ready for A7 now.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:15 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Lori McNeil <lmcneil@resdat.com>
Sent: Tuesday, April 11, 2017 8:13 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

A7 looked good now, ready for A9.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Ready for A7 now.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 2:00 PM

To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 8:14 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

New one, Lori.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 12:13 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
A7 looked good now, ready for A9.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Ready for A7 now.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Lori McNeil <lmcneil@resdat.com>
Sent: Tuesday, April 11, 2017 8:16 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

U2 message sent. Waiting on confirmation.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 8:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[New one, Lori.](#)

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 12:13 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[A7 looked good now, ready for A9.](#)

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Ready for A7 now.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 10:07 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Smith, Katie N (DOA)
Sent: Tuesday, April 11, 2017 8:26 AM
To: helpdesk@aamva.org
Subject: 5B4MP67G163418678; KL5JD56Z48K955921

Hello,

We are trying to fix an NMVTIS error but NMVTIS is showing a change state of title in error progress. Could you please fix this so we can fix the error?

Thank you,
Katie Smith
Division of Motor Vehicles
Administrative Assistant II
(907)269-5559
katie.smith@alaska.gov

From: AAMVA Help Desk <helpdesk@aamva.org>
Sent: Tuesday, April 11, 2017 8:27 AM
To: Smith, Katie N (DOA)
Subject: 5B4MP67G163418678; KL5JD56Z48K955921 ISSUE=161153 PROJ=11

When replying, type your text above this line.

Notification of Ticket Registration

Thank you for opening a ticket with the AAMVA Operations Help Desk. Meeting your needs is important to us.

An AAMVA Operations representative has been assigned to review your request. AAMVA's Help Desk office hours are 7am ET - 10pm ET Monday through Friday and 8am ET – 4:30pm ET on Saturday. If this request was received within this timeframe, the representative will be contacting you shortly in regards to completing your request.

If this request was made after hours, it will be actively worked during the morning of the next business day. If you have any questions, or if this is an after-hours emergency, please contact the AAMVA Operations Department by replying to this email, or by calling 1-888-226-8280 option 1.

Ticket: 5B4MP67G163418678; KL5JD56Z48K955921

Ticket Number:161153

Status:Request **Date:** 04/11/2017
Time: 12:26:59 **Created By:**katie.smith@alaska.gov

Comment:

Hello,

We are trying to fix an NMVTIS error but NMVTIS is showing a change state of title in error progress. Could you please fix this so we can fix the error?

Thank you,
Katie Smith
Division of Motor Vehicles
Administrative Assistant II
(907)269-5559
katie.smith@alaska.gov

Current Assignees: Ops Help Desk, Malik Adisa-Ajene

CC(s):

Ticket last edited by katie.smith@alaska.gov

From: AAMVA Help Desk <helpdesk@aamva.org>
Sent: Tuesday, April 11, 2017 8:30 AM
To: Smith, Katie N (DOA)
Subject: 5B4MP67G163418678; KL5JD56Z48K955921 ISSUE=161153 PROJ=11

When replying, type your text above this line.

Notification of Ticket Change

Your request has been completed and the request is now closed.

If you have any questions or concerns, please contact the AAMVA Operations Department by replying to this email,
or by calling 1-888-226-8280 option 1.

Thank you for contacting the AAMVA Operations Help Desk.

Ticket: 5B4MP67G163418678; KL5JD56Z48K955921

Ticket Number:161153

Status: Closed **Date:** 04/11/2017
Time: 12:30:26 **Creation Date:**04/11/2017
Creation Time:12:26:58 **Created By:** katie.smith@alaska.gov

Comment:

Your Request Has Been Completed.

Regards,

Malik Adisa-Ajene | Senior Operation Analyst, Operational Support | AAMVA | 4401 Wilson Blvd, Ste 700, Arlington, VA 22203 | Work 703.908.5840 | Mobile 703-472-9362 | madisaajene@aamva.org | www.aamva.org

Confidentiality Notice:

This email may contain privileged or confidential information, and is for the use of intended recipients only. Do not share this with others, except as necessary to conduct the business for which this email and any attachments are clearly intended. If you received this message in error, please immediately advise the sender by reply email and then delete this message.

Current Assignees: Ops Help Desk, Malik Adisa-Ajene

CC(s):

Ticket Information:

Type: Request **Subtype:** Data Issue
Category: Application **Subcategory:** NMVTIS
Component: NMVTIS CF **Subcomponent:** State Support
SubTask: Add/Modify/Delete Titles

Ticket last edited by Malik Adisa-Ajene

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 11, 2017 8:34 AM
To: Nolen, David B (DOA)
Subject: South Carolina Scheduled Maintenance Tuesday, April 11, 2017

Jurisdictions:

AAMVA has been informed that South Carolina will be performing scheduled maintenance on Tuesday, April 11th, 2017 from 6:00 PM ET to 10:00 PM ET. South Carolina will be unavailable during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 11, 2017 8:35 AM
To: DOA DMV IT notices
Subject: South Carolina Scheduled Maintenance Tuesday, April 11, 2017

Jurisdictions:

AAMVA has been informed that South Carolina will be performing scheduled maintenance on Tuesday, April 11th, 2017 from 6:00 PM ET to 10:00 PM ET. South Carolina will be unavailable during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 11, 2017 8:35 AM
To: OBrien, Audrey K (DOA)
Subject: South Carolina Scheduled Maintenance Tuesday, April 11, 2017

Jurisdictions:

AAMVA has been informed that South Carolina will be performing scheduled maintenance on Tuesday, April 11th, 2017 from 6:00 PM ET to 10:00 PM ET. South Carolina will be unavailable during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 11, 2017 8:35 AM
To: Brosnan, Patrick P (DOA)
Subject: South Carolina Scheduled Maintenance Tuesday, April 11, 2017

Jurisdictions:

AAMVA has been informed that South Carolina will be performing scheduled maintenance on Tuesday, April 11th, 2017 from 6:00 PM ET to 10:00 PM ET. South Carolina will be unavailable during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 11, 2017 8:36 AM
To: DOA DMV Managers
Subject: South Carolina Scheduled Maintenance Tuesday, April 11, 2017

Jurisdictions:

AAMVA has been informed that South Carolina will be performing scheduled maintenance on Tuesday, April 11th, 2017 from 6:00 PM ET to 10:00 PM ET. South Carolina will be unavailable during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 11, 2017 8:36 AM
To: Peters, Mina L (DOA)
Subject: South Carolina Scheduled Maintenance Tuesday, April 11, 2017

Jurisdictions:

AAMVA has been informed that South Carolina will be performing scheduled maintenance on Tuesday, April 11th, 2017 from 6:00 PM ET to 10:00 PM ET. South Carolina will be unavailable during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org.

From: Dluzynski, Janice <JDluzynski@aamva.org>
Sent: Tuesday, April 11, 2017 8:53 AM
To: deena.pregno@alea.alabama.gov; Tham, Nichole M (DOA); jgentner@azdot.gov; Tonie Shields; monty.pride@asp.arkansas.gov; rosalie.johnson@state.co.us; lynn.blackwell@ct.gov; joseph.ciotto@ct.gov; Babers, Lucinda; joan.saleh@dc.gov; DeborahRoby@flhsmv.gov; jesse.salas@revtax.guam.gov; pko@honolulu.gov; nodell@co.hawaii.hi.us; glenn.anness@icbc.com; mike.spratt@icbc.com; melissa.spiegel@iowadot.us; Julie.Earnest@ks.gov; kent.selk@ks.gov; matthew.cole@ky.gov; rick.taylor@ky.gov; karen.st.germain@la.gov; Patty Morneault; dburns@mpi.mb.ca; pmoe@mva.maryland.gov; colleen.ogilvie@state.ma.us; andrea.fasbender@state.mn.us; Brad.Brester@dor.mo.gov; amanda.knipp@dor.mo.gov; msnowberger@mt.gov; sara.orourke@nebraska.gov; jhurin@dmv.nv.gov; susan.mccracken@gnb.ca; Chris.O'Connell@gnb.ca; Raymond Martinez; AliciaC.Ortiz@state.nm.us; JerryP.Valdez@state.nm.us; regina.romero@state.nm.us; alandood@gov.nl.ca; rbquinn@ncdot.gov; tspence@ncdot.gov; gjackson@nd.gov; lgee@gov.nu.ca; jeff.hankins@dps.ok.gov; paul.harbottle@ontario.ca; Bryce.A.MCKENNA@ODOT.state.or.us; chrismill@pa.gov; glminer@gov.pe.ca; cdiaz@act.dtop.gov.pr; charles.hollis@dmv.ri.gov; scrighton@sgi.sk.ca; Firoz Mohamed; Janice.Harland@novascotia.ca; crafuse@gov.ns.ca; lyne.vezina@saaq.gouv.qc.ca; michael.newman@scdmv.net; annie.phelps@scdmv.net; Jane Schrank; lori.bullard@tn.gov; rick.godbold@tn.gov; larry.godwin@tn.gov; michael.hogan@tn.gov; Cynthia.Stewart@tn.gov; Skylor.Hearn@dps.texas.gov; Joe.Peters@dps.texas.gov; lawrence.olive@bmv.vi.gov; ccaras@utah.gov; sharon.brown@dmv.virginia.gov; Knittle, Julie; David.H.Bolyard@wv.gov; Pat.S.Reed@wv.gov; ann.perry@dot.wi.gov; DeborahTrojovsky; tracy.bendera@gov.yk.ca
Subject: AAMVA Survey Request - New Hampshire is seeking information on CDL training programs

Please respond to this survey from New Hampshire. The jurisdictions that have already responded are listed after the survey.

CDL Training Programs (Ends 05/02/2017) Responses received from CA, DE, ID, IL, IN, MI, MS, VT.

New Hampshire appreciates your response. Please let me know if you have any questions about using the survey tool.

Thank you.

Janice Dluzynski | American Association of Motor Vehicle Administrators
(703) 908-5842 | jduluzynski@aamva.org

Note: All [open surveys](#) and [survey responses](#) can be accessed by going to www.aamva.org and clicking on the **Solutions & Best Practices** tab on the navigation bar or the **New Surveys** tab in the box on the left side of the screen.

From: Tham, Nichole M (DOA)
Sent: Tuesday, April 11, 2017 8:53 AM
To: Dluzynski, Janice
Subject: Automatic reply: AAMVA Survey Request - New Hampshire is seeking information on CDL training programs

Thank you for your email. I am currently away from the office conducting training. For assistance please contact Audrey O'Brien (Juneau Driver Services), audrey.obrien@alaska.gov.

From: AAMVA Help Desk <helpdesk@aamva.org>
Sent: Tuesday, April 11, 2017 9:06 AM
To: Nolen, David B (DOA)
Subject: FW: SuspenseReport - AK ISSUE=161055 PROJ=11

Follow Up Flag: Follow up
Flag Status: Completed

When replying, type your text above this line.

Notification of Ticket Change

Your request has been completed and the request is now closed.

If you have any questions or concerns, please contact the AAMVA Operations Department by replying to this email,
or by calling 1-888-226-8280 option 1.

Thank you for contacting the AAMVA Operations Help Desk.

Ticket: FW: SuspenseReport - AK
Ticket Number: 161055

Status: Closed **Date:** 04/11/2017
Time: 13:06:07 **Creation Date:** 04/10/2017
Creation Time: 15:28:05 **Created By:** david.nolen@alaska.gov

Comment:

Hello,

AAMVA Operations helpdesk has completed your change request successfully. Please let us know if you need further assistance.

Kind Regards,

Dan Gomez | Senior Operation Analyst, Operational Support | AAMVA | 4401 Wilson Blvd, Suite 700, Arlington, VA 22203 | Help Desk 888.226.8280 Opt 1 | helpdesk@aamva.org | www.aamva.org

Current Assignees: Ops Help Desk, Daniel Gomez, Jonathan Sherman

CC(s):

Ticket Information:

Type: Request **Subtype:** Data Issue
Category: Application **Subcategory:** NMVTIS
Component: NMVTIS CF **Subcomponent:** State Support
SubTask: Add/Modify/Delete Titles

Ticket last edited by Daniel Gomez



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Message Type: UT

Change State Of Title Status: E

SOT:WA

Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219210009	1UNIUT	1FDXE45S98DA95725	1705466919		
SD	1704080450323926272	NMSD	1FDXE45S98DA95725	3353127	3274996015702379	
SD Error	1704080450320001	1UNISD	1FDXE45S98DA95725	3353127	3274996015702379	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219110006	1UNIUT	1FMYU70E4YUB09508	1708867388		
SD	1704080449562836253	NMSD	1FMYU70E4YUB09508	4170809	24713603	
SD Error	1704080449560001	1UNISD	1FMYU70E4YUB09508	4170809	24713603	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072219060000	1UNIUT	1J4RR4GG4BC693822	1711521750		
SD	1704080449368146245	NMSD	1J4RR4GG4BC693822	3897263	36508891	
SD Error	1704080449360005	1UNISD	1J4RR4GG4BC693822	3897263	36508891	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218520006	1UNIUT	1C4PJMCB6GW308040	1706777577		
SD	1704080448490016228	NMSD	1C4PJMCB6GW308040	4905462	39575616	
SD Error	1704080448480006	1UNISD	1C4PJMCB6GW308040	4905462	39575616	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218180004	1UNIUT	1GC4K1E83DF135816	1718059214		
SD	1704080446438436160	NMSD	1GC4K1E83DF135816	4063812	36768837	
SD Error	1704080446430005	1UNISD	1GC4K1E83DF135816	4063812	36768837	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218110001	1UNIUT	1GCDK14Z1LZ205000	1701534843		
SD	1704080446185316147	NMSD	1GCDK14Z1LZ205000	4930764	17448321	
SD Error	1704080446180006	1UNISD	1GCDK14Z1LZ205000	4930764	17448321	
Record	Msg Locator		Vin	Title Number	State Title Key	Error Message
UT	1704072218030012	1UNIUT	3C4PDCBB8FT741916	1709286047		
SD	1704080445533436136	NMSD	3C4PDCBB8FT741916	4453810	38977336	
SD Error	1704080445530001	1UNISD	3C4PDCBB8FT741916	4453810	38977336	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217590013	1UNIUT	1GTJK33G25F804247		
SD	1704080445409216131	NMSD	1GTJK33G25F804247	29825271	
SD Error	1704080445400006	1UNISD	1GTJK33G25F804247	29825271	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217520010	1UNIUT	3C4PDCBB3GT218207		
SD	1704080445137496121	NMSD	3C4PDCBB3GT218207	39764683	
SD Error	1704080445130005	1UNISD	3C4PDCBB3GT218207	39764683	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217490008	1UNIUT	1GT424C87CF162097		
SD	1704080445028586113	NMSD	1GT424C87CF162097	36011834	
SD Error	1704080445020008	1UNISD	1GT424C87CF162097	36011834	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217450000	1UNIUT	KNDJC736275715945		
SD	1704080444442966105	NMSD	KNDJC736275715945	34202876	
SD Error	1704080444440001	1UNISD	KNDJC736275715945	34202876	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217160003	1UNIUT	WB10A1104FZ188086		
SD	1704080443024206051	NMSD	WB10A1104FZ188086	38544682	
SD Error	1704080443020002	1UNISD	WB10A1104FZ188086	38544682	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100016	1UNIUT	136806Z120933		
SD	1704080442466856043	NMSD	136806Z120933	3137396814714397	
SD Error	1704080442460003	1UNISD	136806Z120933	3137396814714397	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100008	1UNIUT	JF2SJAAC3EH497317		
SD	1704080442423576041	NMSD	JF2SJAAC3EH497317	37506773	
SD Error	1704080442420001	1UNISD	JF2SJAAC3EH497317	37506773	
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217100007	1UNIUT	1C4PJMCB7GW313201		
SD	1704080442418106040	NMSD	1C4PJMCB7GW313201	39577696	
SD Error	1704080442410010	1UNISD	1C4PJMCB7GW313201	39577696	



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072217090003	1UNIUT	1J8HR58265C701149	1708866770	
SD	1704080442371856037	NMSD	1J8HR58265C701149	5043670	30460270
SD Error	1704080442370001	1UNISD	1J8HR58265C701149	5043670	30460270
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216570000	1UNIUT	JTEEW21A360032405	1708921121	
SD	1704080441529196017	NMSD	JTEEW21A360032405	2528412	3125013914622618
SD Error	1704080441520006	1UNISD	JTEEW21A360032405	2528412	3125013914622618
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216520005	1UNIUT	4T3BA3BB9AU015258	1702029168	
SD	1704080441352166004	NMSD	4T3BA3BB9AU015258	4034607	36770229
SD Error	1704080441350002	1UNISD	4T3BA3BB9AU015258	4034607	36770229
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216420001	1UNIUT	WP0AA29921S620725	1708088226	
SD	1704080440542315981	NMSD	WP0AA29921S620725	5081203	38215407
SD Error	1704080440540001	1UNISD	WP0AA29921S620725	5081203	38215407
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216340004	1UNIUT	15224SZ1044	1709021022	
SD	1704080440223565966	NMSD	15224SZ1044	4820719	39596864
SD Error	1704080440220001	1UNISD	15224SZ1044	4820719	39596864
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300002	1UNIUT	1FD0W5HTXDEB13503	1702869733	
SD	1704080440042785955	NMSD	1FD0W5HTXDEB13503	4634819	37197520
SD Error	1704080440040001	1UNISD	1FD0W5HTXDEB13503	4634819	37197520
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216300000	1UNIUT	KNMAT2MV6FP546878	1708925136	
SD	1704080440033095953	NMSD	KNMAT2MV6FP546878	5017356	39266118
SD Error	1704080440030001	1UNISD	KNMAT2MV6FP546878	5017356	39266118
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216090007	1UNIUT	JF1SG636X3G752961	1708517009	
SD	1704080438553085927	NMSD	JF1SG636X3G752961	4817165	39465566
SD Error	1704080438550001	1UNISD	JF1SG636X3G752961	4817165	39465566



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060003	1UNIUT	2GNALCEK7G6312963	1711777821	
SD	1704080438456215917	NMSD	2GNALCEK7G6312963	4857220	39513311
SD Error	1704080438450004	1UNISD	2GNALCEK7G6312963	4857220	39513311
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216060002	1UNIUT	1G1ZE5ST6GF221714	1717119467	
SD	1704080438450745916	NMSD	1G1ZE5ST6GF221714	4453916	39398000
SD Error	1704080438450001	1UNISD	1G1ZE5ST6GF221714	4453916	39398000
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072216000001	1UNIUT	1GCVKREC8FZ242577	1717413408	
SD	1704080438213085904	NMSD	1GCVKREC8FZ242577	4573766	38600104
SD Error	1704080438210001	1UNISD	1GCVKREC8FZ242577	4573766	38600104
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470009	1UNIUT	1FTNX21F6YED58640	1709375844	
SD	1704080437385585881	NMSD	1FTNX21F6YED58640	3995515	25299854
SD Error	1704080437380007	1UNISD	1FTNX21F6YED58640	3995515	25299854
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215470002	1UNIUT	1C4PJMCB9GW284865	1710092202	
SD	1704080437350425877	NMSD	1C4PJMCB9GW284865	4666677	39498878
SD Error	1704080437350001	1UNISD	1C4PJMCB9GW284865	4666677	39498878
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215430009	1UNIUT	4S3BH635717308383	1709067055	
SD	1704080437216365874	NMSD	4S3BH635717308383	4257457	37447618
SD Error	1704080437210005	1UNISD	4S3BH635717308383	4257457	37447618
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215370010	1UNIUT	WB1061307EZZ27819	1700276834	
SD	1704080437020425863	NMSD	WB1061307EZZ27819	4593655	38544644
SD Error	1704080437020001	1UNISD	WB1061307EZZ27819	4593655	38544644
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215210011	1UNIUT	5N1AN08W47C529700	1708922896	
SD	1704080436059945837	NMSD	5N1AN08W47C529700	4516022	34216736
SD Error	1704080436050005	1UNISD	5N1AN08W47C529700	4516022	34216736



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215190000	1UNIUT	1XKDD9X15R091241	1705467235	
SD	1704080435582765834	NMSD	1XKDD9X15R091241	5052885	29642588
SD Error	1704080435580002	1UNISD	1XKDD9X15R091241	5052885	29642588
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215180004	1UNIUT	1J4FF48S81L568240	1709448441	
SD	1704080435526355829	NMSD	1J4FF48S81L568240	1816028	2572351911093096
SD Error	1704080435520004	1UNISD	1J4FF48S81L568240	1816028	2572351911093096
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072215040009	1UNIUT	1FTNX21L3YEC56055	1711176790	
SD	1704080435062285806	NMSD	1FTNX21L3YEC56055	4987514	36888306
SD Error	1704080435060001	1UNISD	1FTNX21L3YEC56055	4987514	36888306
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490015	1UNIUT	5N1AR2MM5GC604568	1709636428	
SD	1704080434173225786	NMSD	5N1AR2MM5GC604568	4830048	39367501
SD Error	1704080434170001	1UNISD	5N1AR2MM5GC604568	4830048	39367501
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214490010	1UNIUT	1GKDT13S072149538	1703513910	
SD	1704080434147905785	NMSD	1GKDT13S072149538	4513710	31707312
SD Error	1704080434140005	1UNISD	1GKDT13S072149538	4513710	31707312
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214450014	1UNIUT	1FMDU74E4YZA68261	1711521996	
SD	1704080434020565782	NMSD	1FMDU74E4YZA68261	4507485	38326455
SD Error	1704080434020001	1UNISD	1FMDU74E4YZA68261	4507485	38326455
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214090007	1UNIUT	JS2YB413395101780	1712323414	
SD	1704080431579775726	NMSD	JS2YB413395101780	3998004	33567648
SD Error	1704080431570005	1UNISD	JS2YB413395101780	3998004	33567648
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072214040008	1UNIUT	1XKWDB0X35R099458	1702716071	
SD	1704080431375555717	NMSD	1XKWDB0X35R099458	5033303	29610518
SD Error	1704080431370004	1UNISD	1XKWDB0X35R099458	5033303	29610518



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072213390001	1UNIUT	2T1LR32E36C561336	1708088260	
SD	1704080430069605672	NMSD	2T1LR32E36C561336	2631080	3166622014930635
SD Error	1704080430060006	1UNISD	2T1LR32E36C561336	2631080	3166622014930635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590007	1UNIUT	1C4NJRBB1GD712512	1705276952	
SD	1704080427530215600	NMSD	1C4NJRBB1GD712512	4666650	39493965
SD Error	1704080427530001	1UNISD	1C4NJRBB1GD712512	4666650	39493965
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212590003	1UNIUT	5TDKA3DC7BS007412	1707626098	
SD	1704080427510375599	NMSD	5TDKA3DC7BS007412	4520113	35263142
SD Error	1704080427510001	1UNISD	5TDKA3DC7BS007412	4520113	35263142
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580007	1UNIUT	3GNFK16R4XG103662	1705312122	
SD	1704080427465215597	NMSD	3GNFK16R4XG103662	4074309	2699305811825635
SD Error	1704080427460004	1UNISD	3GNFK16R4XG103662	4074309	2699305811825635
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212580000	1UNIUT	55SWF4KBXFU086795	1705273689	
SD	1704080427428035593	NMSD	55SWF4KBXFU086795	4830308	39336507
SD Error	1704080427420006	1UNISD	55SWF4KBXFU086795	4830308	39336507
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212450008	1UNIUT	1G1ZE5ST4GF298145	1702924072	
SD	1704080427021465573	NMSD	1G1ZE5ST4GF298145	4898837	39647801
SD Error	1704080427020002	1UNISD	1G1ZE5ST4GF298145	4898837	39647801
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212420000	1UNIUT	4M2DU86E52UJ20308	1712882593	
SD	1704080426502715560	NMSD	4M2DU86E52UJ20308	4772118	26769882
SD Error	1704080426500001	1UNISD	4M2DU86E52UJ20308	4772118	26769882
Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212260010	1UNIUT	JF1VA1B67G9807606	1709286373	
SD	1704080426029115525	NMSD	JF1VA1B67G9807606	4727166	39129048
SD Error	1704080426020008	1UNISD	JF1VA1B67G9807606	4727166	39129048



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Record	Msg Locator	Vin	Title Number	State Title Key	Error Message
UT	1704072212220001	1UNIUT	WP0CA2989XU624879	1703762848	
SD	1704080425460365515	NMSD	WP0CA2989XU624879	2431355	2826900712615843
SD Error	1704080425460001	1UNISD	WP0CA2989XU624879	2431355	2826900712615843

AK Number of New Suspended "E" Transactions with WA:	0
AK Number of Suspended "E" Transactions with WA:	48
AK Number of New Suspended "E" Transactions:	0
AK Number of Suspended "E" Transactions:	48
AK Number of New Suspended "UT" Transactions	0
AK Number of Suspended "UT" Transactions:	48
AK Total Number of New Suspended Transactions:	0
AK Total Number of Suspended Transactions:	48

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 9:23 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Received the U2 confirmation.

Given how disjointed the Stream A testing has been, could we run through it again? I would need a few minutes to revert the DOB change and add the pointer again.

Thanks,

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 8:16 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

U2 message sent. Waiting on confirmation.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
New one, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:13 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

A7 looked good now, ready for A9.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Ready for A7 now.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, A3 looked good, ready for A4?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, sounds good, Thank you, Lori.](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 4:06 PM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Monday, April 10, 2017 11:37 AM

To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 2:00 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 9:24 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Sure, Lori. Please let me know once you are ready and I'll start with A2.

Thank you,
Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 1:23 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Received the U2 confirmation.

Given how disjointed the Stream A testing has been, could we run through it again? I would need a few minutes to revert the DOB change and add the pointer again.

Thanks,

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 8:16 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

U2 message sent. Waiting on confirmation.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
New one, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:13 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[A7 looked good now, ready for A9.](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

[Ready for A7 now.](#)

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 9:49 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C1 confirmation for the pointer.

You can start with the A2 whenever you're ready.

Thank you for running through this stream with me again.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 9:24 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, Lori. Please let me know once you are ready and I'll start with A2.

Thank you,
Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 1:23 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Received the U2 confirmation.

Given how disjointed the Stream A testing has been, could we run through it again? I would need a few minutes to revert the DOB change and add the pointer again.

Thanks,

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 8:16 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

U2 message sent. Waiting on confirmation.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[New one, Lori.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:13 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[A7 looked good now, ready for A9.](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Ready for A7 now.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, no problem but did not receive the HC yet.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[No worries, just sent it but have not received HC yet.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 10:07 AM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>

Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Chandrasekharan, Madhu <MChandrasekharan@aamva.org>
Sent: Tuesday, April 11, 2017 9:52 AM
To: 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; Peters, Mina L (DOA); 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; 'Gutshall, Camdon (DMV)'; 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; Valentine, Abbey B N (DOA); Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virginia.gov'; Regmi, Ashish; Stephens, Melinda; Lewis, Kevin; Guiot, Philippe; Dsa, Pamela; Ferro, Anne
Cc: 'Yssel, Stefan (DMV)'; Vander Schel, Theresa A (DelDOT)
Subject: RE: CDLIS WG Dinner

If you would like to walk to the restaurant together, some of us are meeting at the lobby at 6:15.

-----Original Appointment-----

From: Chandrasekharan, Madhu
Sent: Tuesday, April 04, 2017 10:42 AM
To: Chandrasekharan, Madhu; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; 'Peters, Mina L (DOA)'; 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; 'Gutshall, Camdon (DMV)'; 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; 'abbey.valentine@alaska.gov'; Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virginia.gov'; Regmi, Ashish; Stephens, Melinda; Lewis, Kevin; Guiot, Philippe; Dsa, Pamela; Ferro, Anne
Cc: 'Yssel, Stefan (DMV)'; Vander Schel, Theresa A (DelDOT)
Subject: CDLIS WG Dinner
When: Tuesday, April 11, 2017 7:30 PM-9:30 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Gio's Ristorante St. Louis, MO

Updating with a change in venue.

Hello All,

The CDLIS Working Group will be meeting for dinner again this year at the CDL Coordinators in St. Louis.

Due to seating limitations please check with me before forwarding this invite outside of the group.

Dinner Reservation:

When – Tuesday April 11th 2017, at 6:30 pm CDT

Where – 701 Market St #100, St. Louis, MO 63101

Menu - <http://giosdowntown.com/>

Directions -

<https://www.google.com/maps/dir/Hyatt+Regency+St.+Louis+at+The+Arch,+Chestnut+Street,+St.+Louis,+MO/Gio's,+701+Market+St+%23100,+St.+Louis,+MO+63101/@38.6262055,-90.1910671,18z/am=t/data=!4m14!4m13!1m5!1m1!1s0x87d8b31de5f5865d:0x3f5edb427f2add1b!2m2!1d-90.187676!2d38.626202!1m5!1m1!1s0x87d8b31be1bfe367:0x3749f6c65c8e382a!2m2!1d-90.1921634!2d38.6265794!5i1>

AAMVA will be picking up the tab for dinner. All attendees must subtract \$24 from their per diem reimbursement requests for 04/11 (per diem dinner for St. Louis area is \$24).

Thank you

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 9:57 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Sure, Lori, A2, A3 and A4 looked good, please go ahead with A6.

Thank you,
Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 1:49 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C1 confirmation for the pointer.

You can start with the A2 whenever you're ready.

Thank you for running through this stream with me again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 9:24 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, Lori. Please let me know once you are ready and I'll start with A2.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 1:23 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Received the U2 confirmation.

Given how disjointed the Stream A testing has been, could we run through it again? I would need a few minutes to revert the DOB change and add the pointer again.

Thanks,

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 8:16 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

U2 message sent. Waiting on confirmation.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
New one, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:13 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

A7 looked good now, ready for A9.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Ready for A7 now.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 1:45 PM

To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Monday, April 10, 2017 8:45 AM

To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]

Sent: Monday, April 10, 2017 12:14 PM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]

Sent: Monday, April 10, 2017 8:09 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309

AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. • People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 9:57 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Looks like A2, A3 and A4 are complete.

I have sent the U3 DOD change for A6 and am waiting for the confirmation.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 9:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C1 confirmation for the pointer.

You can start with the A2 whenever you're ready.

Thank you for running through this stream with me again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 9:24 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, Lori. Please let me know once you are ready and I'll start with A2.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 1:23 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Received the U2 confirmation.

Given how disjointed the Stream A testing has been, could we run through it again? I would need a few minutes to revert the DOB change and add the pointer again.

Thanks,

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 8:16 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

U2 message sent. Waiting on confirmation.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
New one, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:13 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
A7 looked good now, ready for A9.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Ready for A7 now.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 10:19 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

I have received the C3. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 9:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C1 confirmation for the pointer.

You can start with the A2 whenever you're ready.

Thank you for running through this stream with me again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 9:24 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, Lori. Please let me know once you are ready and I'll start with A2.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 1:23 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Received the U2 confirmation.

Given how disjointed the Stream A testing has been, could we run through it again? I would need a few minutes to revert the DOB change and add the pointer again.

Thanks,

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 8:16 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

U2 message sent. Waiting on confirmation.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[New one, Lori.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:13 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[A7 looked good now, ready for A9.](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Ready for A7 now.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!

Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 10:21 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Ok, A7 done, please go ahead with A9.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:19 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

I have received the C3. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 9:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C1 confirmation for the pointer.

You can start with the A2 whenever you're ready.

Thank you for running through this stream with me again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 9:24 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, Lori. Please let me know once you are ready and I'll start with A2.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 1:23 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Received the U2 confirmation.

Given how disjointed the Stream A testing has been, could we run through it again? I would need a few minutes to revert the DOB change and add the pointer again.

Thanks,

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 8:16 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

U2 message sent. Waiting on confirmation.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[New one, Lori.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:13 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[A7 looked good now, ready for A9.](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

[Ready for A7 now.](#)

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

[I wasn't thinking. Our database didn't get the updated DOB. Just a minute.](#)

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLJDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, A3 looked good, ready for A4?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, sounds good, Thank you, Lori.](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Sure, no problem, Lori!

Thank you

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results
560 E. 34th Ave, Ste. 100
Anchorage, Alaska 99503
Direct: 907 770 4184
E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 10:26 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[Ok, A7 done, please go ahead with A9.](#)

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:19 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

I have received the C3. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 9:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C1 confirmation for the pointer.

You can start with the A2 whenever you're ready.

Thank you for running through this stream with me again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 9:24 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, Lori. Please let me know once you are ready and I'll start with A2.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 1:23 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Received the U2 confirmation.

Given how disjointed the Stream A testing has been, could we run through it again? I would need a few minutes to revert the DOB change and add the pointer again.

Thanks,

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 8:16 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

U2 message sent. Waiting on confirmation.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
New one, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:13 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

In the A9 transaction description it has the old DOB sent as DOB. Is that what you want, or should it be the new DOB from A6?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 8:10 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
[A7 looked good now, ready for A9.](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 12:03 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

[Ready for A7 now.](#)

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:55 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Sorry Siri.

I wasn't thinking. Our database didn't get the updated DOB. Just a minute.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:53 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I sent A7 and received the responses but the DOB is still the old one? Was the DOB changed with the U3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:49 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I have received the C3 confirmation. Ready for A7.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 7:26 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received a U3 error. Working to resolve it. I'll resend the U3 in a few minutes.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yes, I think so. Please let me know once you receive the confirmation and then I'll continue.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I sent the U3.

Haven't received a C3. Are we waiting on the batch processing?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 7:04 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, I corrected the typo and received the HG this time.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 11:00 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You sent an invalid DDLIDL so the processing status is correct.

But, we did not return the original message with the error messages. I'll check on that and let you know when I'm ready again.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:55 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Looks like the HG was sent back in error with processing Status as 01.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

You received a double response to the SG. Would you send it again, please?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, SG sent and waiting for HG response from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:44 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, A3 looked good, ready for A4?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:39 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I believe the problem is fixed. Please send the SL again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Ok, sounds good, Thank you, Lori.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:14 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Our response went to the wrong location. It will take me a few minutes to resolve the problem.

I'll email you when I'm ready for another SL.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 6:07 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Yay! Got it this time :)

Shall I send A3?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 10:03 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Good morning Siri,

I'm looking forward to a much better day of testing today.

The reason your IO didn't work this morning is that my testing application wasn't running yet.

I'm ready now.

Thanks for your patience yesterday.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 5:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

I usually leave by 3:30 PM ET, so sorry, could not send the IO yesterday.

I tried it this morning but have not received the HC yet.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 4:06 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Yes, let's continue tomorrow.

If you are still at work, would you please send the IO one more time?

Thanks,
Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 11:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Lori,

I'll be leaving soon, shall we continue tomorrow?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 2:00 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I've run into another problem. I'll email you when I'm ready to try again.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 9:49 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

I just tried it again and did not receive the HC. Just want to check if HC is being rejected back?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 1:45 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please try sending the 'IO' message again. I think I have resolved our problem.

Thanks,

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!

Lori,

Just letting you know that I need to step away for a little while and will be back by 1:30 PM ET.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Thanks for sending the IO. I still seem to be having problems recognizing the 'P6' site. I'm going to work on resolving the problem and I'll email you when I am ready to test again.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 8:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, just sent IO.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 12:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

It appears that you are sending an 'IM' message type as a PDPS message. It should be an 'IO', correct?

I'm not sure if that is the cause of my problem, but would you mind sending an 'IO' to check?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:54 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, no problem but did not receive the HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:51 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize again. I hadn't restarted the application. So, one more time please.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:47 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
No worries, just sent it but have not received HC yet.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:45 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you send it one more time, please? I had missed adding Jurisdiction P6 in one place.

Thanks for your patience!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:37 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I received the RO/R2 but waiting for the HC from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:35 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I received the C2, so the extra pointer should be gone now.

Would you please try the IO again?

Thanks!

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 7:16 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
I think because of the batch job, it might take a while sometimes (usually top of the hour), we can wait for some time while we wait for the confirmation.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 11:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I am waiting on the C2 confirmation for deleting the extra pointer. It seems to be taking a while.

I'll let you know as soon as I receive it.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:35 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Sure, no problem, Lori!

Thank you
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:34 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

I apologize. I thought I had cleaned up that pointer. I'll remove it, and let you know when I am ready for a new IO.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:25 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, I sent it again. Looks like there are 2 pointers at PDPS central site with same information and the DLNs are AI1000309
AI1000314(I received 2 R2 messages). Would it be possible to delete AI1000309?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:23 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

Would you please resend the PDPS IO? I am showing that it was sent before the pointer was confirmed.

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:14 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

This email comes from an external source, so remember, Think Before You Click!
Ok, Can you please send me the DLN for the driver?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:12 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

Sir,

I just sent the add pointer message.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Monday, April 10, 2017 6:09 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: RE: PDPS Casual Testing

This email comes from an external source, so remember, Think Before You Click!
Good Morning Lori,

If the driver has been added, then I'll start with Driver A.

Thank you,
Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Monday, April 10, 2017 10:07 AM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>; Singaraju, Sruti <ssingaraju@aamva.org>
Subject: PDPS Casual Testing

Good morning Siri,

I'm ready to start testing.

Let me know how you would like me to begin.

Thanks,

Lori McNeil • Senior Programmer / Analyst

Resource Data, Inc. People • Technology • Results

560 E. 34th Ave, Ste. 100

Anchorage, Alaska 99503

Direct: 907 770 4184

E-mail: lmcneil@resdat.com • Web: www.resdat.com

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 10:28 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 10:37 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, pointer has been added, ready for B1.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 10:40 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Ok, looking into it, Lori.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, pointer has been added, ready for B1.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Lori McNeil <lmcneil@resdat.com>
Sent: Tuesday, April 11, 2017 10:42 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, looking into it, Lori.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 10:45 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Sure, could you please send it again?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Ok, looking into it, Lori.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 10:49 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, could you please send it again?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Ok, looking into it, Lori.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, pointer has been added, ready for B1.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 10:52 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, could you please send it again?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, pointer has been added, ready for B1.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Lori McNeil <lmcneil@resdat.com>
Sent: Tuesday, April 11, 2017 10:56 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, could you please send it again?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Ok, looking into it, Lori.](#)

[Thank you](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

[Siri,](#)

[I have sent the IO and received the RO and R2, but no HC.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, pointer has been added, ready for B1.](#)

[Thank you](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

[Siri,](#)

[The U2 has been sent. Waiting on the confirmation.](#)

[Would you like to start on Driver Stream B?](#)

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 10:58 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Can you please try again, Lori?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, could you please send it again?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>

Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 11:01 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Can you please try again, Lori?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, could you please send it again?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 11:03 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Ok, I see the HG going out but not sure why it did not reach. Can you please send it again?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Can you please try again, Lori?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, could you please send it again?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 11:05 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

I think I may have found the issue, could you please resend?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Can you please try again, Lori?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, could you please send it again?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Lori McNeil <lmcneil@resdat.com>
Sent: Tuesday, April 11, 2017 11:06 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Got the HG. I'll start B6.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 11:03 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Ok, I see the HG going out but not sure why it did not reach. Can you please send it again?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Can you please try again, Lori?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Sure, could you please send it again?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, pointer has been added, ready for B1.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Lori McNeil <lmcneil@resdat.com>
Sent: Tuesday, April 11, 2017 11:11 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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I think I may have found the issue, could you please resend?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Can you please try again, Lori?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 2:56 PM

To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, could you please send it again?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 11:12 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

No, that's fine, since we are not doing the CSOR, we can move on to driver C.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 3:11 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
I think I may have found the issue, could you please resend?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Can you please try again, Lori?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, could you please send it again?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 11:14 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Siri,

Since you are off at 3:30 pm, how about if we start Driver Stream C tomorrow morning?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:12 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
No, that's fine, since we are not doing the CSOR, we can move on to driver C.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:11 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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[Can you please try again, Lori?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, could you please send it again?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Ok, looking into it, Lori.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Tuesday, April 11, 2017 11:15 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Sure, sounds good, we can do that.

Catch you tomorrow morning.

Have a nice rest of the day!

Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 3:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

Since you are off at 3:30 pm, how about if we start Driver Stream C tomorrow morning?

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Tuesday, April 11, 2017 11:12 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

No, that's fine, since we are not doing the CSOR, we can move on to driver C.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Tuesday, April 11, 2017 3:11 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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[I think I may have found the issue, could you please resend?](#)

[Thank you](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

[I have resent the SG. No response yet.](#)

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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[Can you please try again, Lori?](#)

[Thank you](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

[Siri,](#)

[I sent the SG, but haven't received the HG.](#)

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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[Sure, could you please send it again?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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[Ok, looking into it, Lori.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: McNeil, Lori (DOA sponsored)
Sent: Tuesday, April 11, 2017 11:18 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Thank you. I'll be on at 10:00 your time tomorrow.

Enjoy your evening.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Sure, sounds good, we can do that.

Catch you tomorrow morning.

Have a nice rest of the day!

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

Since you are off at 3:30 pm, how about if we start Driver Stream C tomorrow morning?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:12 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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No, that's fine, since we are not doing the CSOR, we can move on to driver C.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:11 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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Subject: RE: PDPS Casual Testing - Driver B

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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
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To: Lori McNeil <lmcneil@resdat.com>
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Subject: RE: PDPS Casual Testing - Driver B

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Can you please try again, Lori?

Thank you

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Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
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To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
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Subject: RE: PDPS Casual Testing - Driver B

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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Leonardo, Debra L (DOA)
Subject: AAMVA Awards Program - Deadline April 15

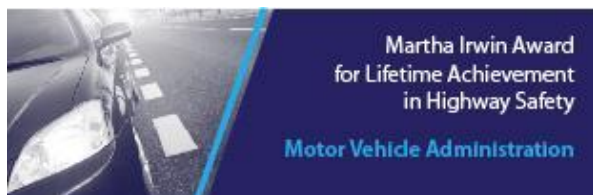


Martha Irwin Awards Submissions Due April 15

Lifetime Achievement Awards nominations are due April 15

Don't miss this opportunity to recognize lifetime achievement in highway safety. The Martha Irwin Award for Lifetime Achievement in Highway Safety is presented annually to an AAMVA member jurisdiction employee or other individual whose primary function is directly associated with highway and traffic safety efforts.

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Submission and Nomination Packet

Find all the information you need for submissions and nominations, simply click on the packet below.

Deadlines

Martha Irwin Awards Nominations are due:
April 15, 2017
5 PM Eastern Time

For detailed information regarding the deadlines and timeline, visit the [AAMVA Awards website](#).



How to Submit

Martha Irwin submissions and accompanying materials must be received by AAMVA by April 15, 2017. All submissions should be sent to awards@aamva.org



4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Brosnan, Patrick P (DOA)
Subject: AAMVA Awards Program - Deadline April 15



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Arnold, Dana L (DOA)
Subject: AAMVA Awards Program - Deadline April 15



Martha Irwin Awards Submissions Due April 15

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Messing, Erin P (DOA)
Subject: AAMVA Awards Program - Deadline April 15



Martha Irwin Awards Submissions Due April 15

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Tham, Nichole M (DOA)
Subject: AAMVA Awards Program - Deadline April 15



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Hord, Barbara A (DOA)
Subject: AAMVA Awards Program - Deadline April 15



Martha Irwin Awards Submissions Due April 15

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How to Submit

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Greenshields, Coleen M (DOA)
Subject: AAMVA Awards Program - Deadline April 15



Martha Irwin Awards Submissions Due April 15

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Hinckle, Analisa T (DOA)
Subject: AAMVA Awards Program - Deadline April 15



Martha Irwin Awards Submissions Due April 15

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Whiteside, Lauren M (DOA)
Subject: AAMVA Awards Program - Deadline April 15



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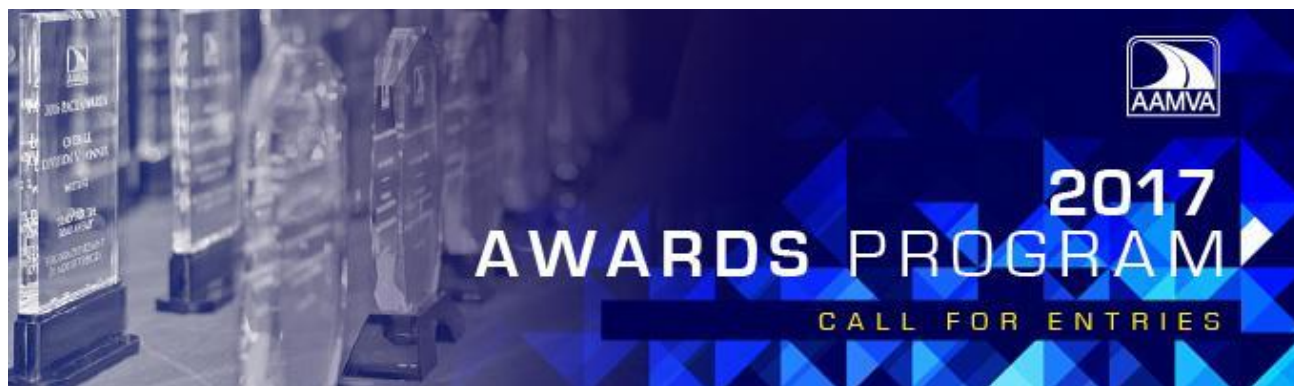
How to Submit

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Chapman, Jason A (DOA)
Subject: AAMVA Awards Program - Deadline April 15



American Association of Motor Vehicle Administrators

aamva.org

movemag.org

Martha Irwin Awards Submissions Due April 15

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Nolen, David B (DOA)
Subject: AAMVA Awards Program - Deadline April 15



Martha Irwin Awards Submissions Due April 15

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Whipple, Jason P (DOA)
Subject: AAMVA Awards Program - Deadline April 15



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Torsen, Janice (DOA)
Subject: AAMVA Awards Program - Deadline April 15



Martha Irwin Awards Submissions Due April 15

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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: OBrien, Audrey K (DOA)
Subject: AAMVA Awards Program - Deadline April 15



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: DOA DMV Managers
Subject: AAMVA Awards Program - Deadline April 15



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Smith, Katie N (DOA)
Subject: AAMVA Awards Program - Deadline April 15

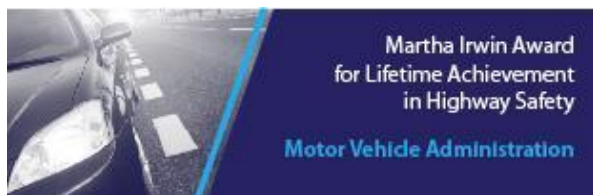


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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Tham, Nichole M (DOA)
Subject: AAMVA Awards Program - Deadline April 15



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Peters, Mina L (DOA)
Subject: AAMVA Awards Program - Deadline April 15

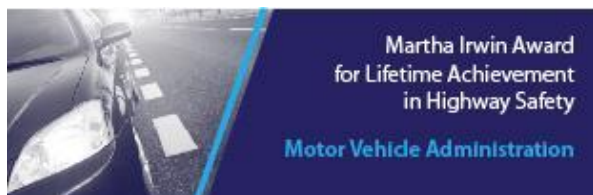


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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: Whiteside, Lauren M (DOA)
Sent: Tuesday, April 11, 2017 11:22 AM
To: awards@aamva.org
Subject: Automatic reply: AAMVA Awards Program - Deadline April 15

I am out of the office with limited access to email. I will be back in the office Tuesday, April 18th 2017. If you need immediate assistance, please call Anchorage Driver Services at (907) 269-3770. Have a wonderful day.

Sincerely,

Lauren Whiteside

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Johnson, Amy J (DOA)
Subject: AAMVA Awards Program - Deadline April 15



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Olzenak, Brianna M (DOA)
Subject: AAMVA Awards Program - Deadline April 15



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Thompson, Marla R (DOA)
Subject: AAMVA Awards Program - Deadline April 15



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: Brosnan, Patrick P (DOA)
Sent: Tuesday, April 11, 2017 11:22 AM
To: awards@aamva.org
Subject: Automatic reply: AAMVA Awards Program - Deadline April 15

I am in out of state this week, returning Monday, April 17th.

From: awards@aamva.org
Sent: Tuesday, April 11, 2017 11:22 AM
To: Valentine, Abbey B N (DOA)
Subject: AAMVA Awards Program - Deadline April 15



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: Tham, Nichole M (DOA)
Sent: Tuesday, April 11, 2017 11:23 AM
To: awards@aamva.org
Subject: Automatic reply: AAMVA Awards Program - Deadline April 15

Thank you for your email. I am currently away from the office conducting training. For assistance please contact Audrey O'Brien (Juneau Driver Services), audrey.obrien@alaska.gov.

From: Peters, Mina L (DOA)
Sent: Tuesday, April 11, 2017 11:23 AM
To: awards@aamva.org
Subject: Automatic reply: AAMVA Awards Program - Deadline April 15

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: Rogers, Jessie <JRogers@aamva.org>
Sent: Tuesday, April 11, 2017 11:49 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Lewellyn, Tracey (DOT sponsored); Laura.Edwards@dot.gov; Whiteside, Lauren M (DOA); OBrien, Audrey K (DOA); Carlos Dequina; Castillo, Oscar; wendy.cunningham@dot.gov; Olzenak, Brianna M (DOA)
Subject: AK- CDLIS Reports Package

https://securemail.aamva.org/brand/rv/489a/resources/zdm/logo_sm.gif
https://securemail.aamva.org/brand/rv/489a/resources/common/icon_mail.png

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-----END VOLTAGE SECURE BLOCK V3-----



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The Sign In process requires an Authorization Code which can be entered in the following screen.

If you do not have a code, please contact AAMVA by sending an email to helpdesk@aamva.org.

If you do not see or cannot click / tap the **Click to Read Message** button:

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From: Peters, Mina L (DOA)
Sent: Tuesday, April 11, 2017 11:49 AM
To: Rogers, Jessie
Subject: Automatic reply: AK- CDLIS Reports Package

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: Tham, Nichole M (DOA)
Sent: Tuesday, April 11, 2017 11:49 AM
To: Rogers, Jessie
Subject: Automatic reply: AK- CDLIS Reports Package

Thank you for your email. I am currently away from the office conducting training. For assistance please contact Audrey O'Brien (Juneau Driver Services), audrey.obrien@alaska.gov.

From: Whiteside, Lauren M (DOA)
Sent: Tuesday, April 11, 2017 11:49 AM
To: Rogers, Jessie
Subject: Automatic reply: AK- CDLIS Reports Package

I am out of the office with limited access to email. I will be back in the office Tuesday, April 18th 2017. If you need immediate assistance, please call Anchorage Driver Services at (907) 269-3770. Have a wonderful day.

Sincerely,

Lauren Whiteside

From: Gutshall, Camdon (DMV) <camdon.gutshall@dmv.virginia.gov>
Sent: Tuesday, April 11, 2017 2:37 PM
To: Chandrasekharan, Madhu; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; Peters, Mina L (DOA); 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; Valentine, Abbey B N (DOA); Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virgninia.gov'; Regmi, Ashish; Stephens, Melinda; Lewis, Kevin; Guiot, Philippe; Dsa, Pamela; Ferro, Anne
Cc: Yssel, Stefan (DMV); Vander Schel, Theresa A (DelDOT)
Subject: RE: CDLIS WG Dinner

I thought everyone might be interested in this. They don't mention it in the article, but this is a good example of how state-to-state stopped fraud and helped catch someone on the Army's most wanted list.

<http://www.kcrg.com/content/news/US-marshals-arrest-fugitive-on-Armys-most-wanted-list-417444403.html>

From: Chandrasekharan, Madhu [MChandrasekharan@aamva.org]
Sent: Tuesday, April 11, 2017 1:51 PM
To: 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; 'Peters, Mina L (DOA)'; 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; Gutshall, Camdon (DMV); 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; 'abbey.valentine@alaska.gov'; Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virgninia.gov'; Regmi, Ashish; Stephens, Melinda; Lewis, Kevin; Guiot, Philippe; Dsa, Pamela; Ferro, Anne
Cc: Yssel, Stefan (DMV); Vander Schel, Theresa A (DelDOT)
Subject: RE: CDLIS WG Dinner

If you would like to walk to the restaurant together, some of us are meeting at the lobby at 6:15.

-----Original Appointment-----

From: Chandrasekharan, Madhu
Sent: Tuesday, April 04, 2017 10:42 AM
To: Chandrasekharan, Madhu; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; 'Peters, Mina L (DOA)'; 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; 'Gutshall, Camdon (DMV)'; 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; 'abbey.valentine@alaska.gov'; Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virgninia.gov'; Regmi, Ashish; Stephens, Melinda; Lewis, Kevin; Guiot, Philippe; Dsa, Pamela; Ferro, Anne
Cc: 'Yssel, Stefan (DMV)'; Vander Schel, Theresa A (DelDOT)
Subject: CDLIS WG Dinner
When: Tuesday, April 11, 2017 7:30 PM-9:30 PM (UTC-05:00) Eastern Time (US & Canada).
Where: Gio's Ristorante St. Louis, MO

Updating with a change in venue.

Hello All,

The CDLIS Working Group will be meeting for dinner again this year at the CDL Coordinators in St. Louis.

Due to seating limitations please check with me before forwarding this invite outside of the group.

Dinner Reservation:

When – Tuesday April 11th 2017, at 6:30 pm CDT

Where – 701 Market St #100, St. Louis, MO 63101

Menu - <http://giosdowntown.com/>

Directions -

<https://www.google.com/maps/dir/Hyatt+Regency+St.+Louis+at+The+Arch,+Chestnut+Street,+St.+Louis,+MO/Gio's,+701+Market+St+%23100,+St.+Louis,+MO+63101/@38.6262055,-90.1910671,18z/am=t/data=!4m14!4m13!1m5!1m1!1s0x87d8b31de5f5865d:0x3f5edb427f2add1b!2m2!1d-90.187676!2d38.626202!1m5!1m1!1s0x87d8b31be1bfe367:0x3749f6c65c8e382a!2m2!1d-90.1921634!2d38.6265794!5i1>

AAMVA will be picking up the tab for dinner. All attendees must subtract \$24 from their per diem reimbursement requests for 04/11 (per diem dinner for St. Louis area is \$24).

Thank you

From: Dsa, Pamela <pdsa@aamva.org>
Sent: Tuesday, April 11, 2017 2:40 PM
To: Gutshall, Camdon (DMV)
Cc: Chandrasekharan, Madhu; Beers, Kami (DelDOT); Murphy, Erin (DMV); justine.gonzales@state.co.us; Peters, Mina L (DOA); McJannet, Patrick; JoLynn Peck; Russell Casler; Bartelt, Katherine - DOT; Birchman, David J DMV; robert.rowland@state.ma.us; Andrew.frey@dot.iowa.gov; Amy.Anthony@state.de.us; karin.poitras@dmv.ny.gov; Valentine, Abbey B N (DOA); Beverly Pellen; joshua.m.jones@odot.state.or.us; Steven.Pazynski@dot.wi.gov; Stefan.Yssel@dmv.virginia.gov; Regmi, Ashish; Stephens, Melinda; Lewis, Kevin; Guiot, Philippe; Ferro, Anne; Yssel, Stefan (DMV); Vander Schel, Theresa A (DelDOT)
Subject: Re: CDLIS WG Dinner

This is excellent information! Is this ok to share during our S2S session tomorrow?

> On Apr 11, 2017, at 5:37 PM, Gutshall, Camdon (DMV) <camdon.gutshall@dmv.virginia.gov> wrote:
>
> I thought everyone might be interested in this. They don't mention it in the article, but this is a good example of how state-to-state stopped fraud and helped catch someone on the Army's most wanted list.
>
> <http://www.kcrg.com/content/news/US-marshals-arrest-fugitive-on-Armys-most-wanted-list-417444403.html>
>
>
>
> _____
> From: Chandrasekharan, Madhu [MChandrasekharan@aamva.org]
> Sent: Tuesday, April 11, 2017 1:51 PM
> To: 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; 'Peters, Mina L (DOA)'; 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; Gutshall, Camdon (DMV); 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; 'abbey.valentine@alaska.gov'; Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virginia.gov'; Regmi, Ashish; Stephens, Melinda; Lewis, Kevin; Guiot, Philippe; Dsa, Pamela; Ferro, Anne
> Cc: Yssel, Stefan (DMV); Vander Schel, Theresa A (DelDOT)
> Subject: RE: CDLIS WG Dinner
>
> If you would like to walk to the restaurant together, some of us are meeting at the lobby at 6:15.
>
>
> -----Original Appointment-----
> From: Chandrasekharan, Madhu
> Sent: Tuesday, April 04, 2017 10:42 AM
> To: Chandrasekharan, Madhu; 'Beers, Kami (DelDOT)'; 'Murphy, Erin (DMV)'; 'justine.gonzales@state.co.us'; 'Peters, Mina L (DOA)'; 'McJannet, Patrick'; JoLynn Peck; Russell Casler; 'Bartelt, Katherine - DOT'; 'Birchman, David J DMV'; 'robert.rowland@state.ma.us'; 'Andrew.frey@dot.iowa.gov'; 'Gutshall, Camdon (DMV)'; 'Amy.Anthony@state.de.us'; 'karin.poitras@dmv.ny.gov'; 'abbey.valentine@alaska.gov'; Beverly Pellen; 'joshua.m.jones@odot.state.or.us'; 'Steven.Pazynski@dot.wi.gov'; 'Stefan.Yssel@dmv.virginia.gov'; Regmi, Ashish; Stephens, Melinda; Lewis, Kevin; Guiot, Philippe; Dsa, Pamela; Ferro, Anne
> Cc: 'Yssel, Stefan (DMV)'; Vander Schel, Theresa A (DelDOT)
> Subject: CDLIS WG Dinner
> When: Tuesday, April 11, 2017 7:30 PM-9:30 PM (UTC-05:00) Eastern Time (US & Canada).
> Where: Gio's Ristorante St. Louis, MO
>
>
> Updating with a change in venue.
>

> Hello All,
>
> The CDLIS Working Group will be meeting for dinner again this year at the CDL Coordinators in St. Louis.
>
> Due to seating limitations please check with me before forwarding this invite outside of the group.
>
> Dinner Reservation:
>
> When – Tuesday April 11th 2017, at 6:30 pm CDT
>
> Where – 701 Market St #100, St. Louis, MO 63101
>
> Menu - <http://giosdowntown.com/>
>
> Directions -
https://www.google.com/maps/dir/Hyatt+Regency+St.+Louis+at+The+Arch,+Chestnut+Street,+St.+Louis,+MO/Gio's,+701+Market+St+%23100,+St.+Louis,+MO+63101/@38.6262055,-90.1910671,18z/am=t/data=!4m14!4m13!1m5!1m1!1s0x87d8b31de5f5865d:0x3f5edb427f2add1b!2m2!1d-90.187676!2d38.626202!1m5!1m1!1s0x87d8b31be1bfe367:0x3749f6c65c8e382a!2m2!1d-90.1921634!2d38.6265794!5i1
>
>
> AAMVA will be picking up the tab for dinner. All attendees must subtract \$24 from their per diem reimbursement requests for 04/11 (per diem dinner for St. Louis area is \$24).
>
>
> Thank you
>
>

From: Peters, Mina L (DOA)
Sent: Tuesday, April 11, 2017 2:40 PM
To: Dsa, Pamela
Subject: Automatic reply: CDLIS WG Dinner

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: OperationsHelpDeskAll@aamva.org
Sent: Wednesday, April 12, 2017 4:06 AM
To: DOA DMV IT notices; Peters, Mina L (DOA)
Cc: OperationsHelpDeskAll@aamva.org; NCS2Support@aamva.org; UniHelpDesk@aamva.org; NetworkServicesAll@aamva.org; helpdesk@aamva.org
Subject: AK Event 12 Alert [NCS-ASH-PROD] (Primary Connection)

Importance: High

Alaska. Your connection to the NCS application has disconnected abnormally. This disconnection was not initiated by AAMVA and only affects your site. Please check your system logs (UNI and/or Network and Firewall) to identify what initiated this disconnection and reestablish your connectivity. Please provide AAMVA detailed information on the cause of this loss of connectivity.

AAMVA is also checking all dedicated resources. If it is determined that the cause of the problem is at any of AAMVA's dedicated resources we will let you know.

For UNI users, if you cannot determine the cause then please send the UNI IP log to UniHelpDesk@aamva.org.

UNI IP Log for CICS is the TCPM (TCPDATA) CICS System log.
UNI IP Log for IMS is the UNI Error Log.
UNI IP Log for Windows today's status log (UNI40\Data\Log).
UNI IP Log for UNIX is the UNISES files in \$UNI_DATA/uni/UNISES*

Connection Terminated

Instance ID : 1
LogTime : 04/12/2017 08:00:15:8830

Operations HelpDesk
Voice : 1-888-AAMVA80
Email : OperationsHelpDeskAll@aamva.org

From: NmvtsReports@aamva.org
Sent: Wednesday, April 12, 2017 4:12 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170411.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 4/11/2017

Run Date: 4/12/2017
Environment: Production
Page: 1

Duplicate VINs Created By ALASKA

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: 1GCEC19X26Z301554 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	1GCEC19X26Z301554	ALASKA	5028960	CHEV/2006	4/11/2017	4/11/2017	Interactive Change Title
History #1	1GCEC19X26Z301554	ALASKA	5064299	CHEV/2006	1/30/2017	2/2/2017	Interactive CSOT
History #2	1GCEC19X26Z301554	OHIO	2901544552	CHEV/2006	1/10/2017	1/10/2017	Interactive New Title
Current	1GCEC19X26Z301554	OHIO	3600466539	CHEV/2006	6/20/2012	6/28/2012	Batch Add of Title
History #1	1GCEC19X26Z301554	VIRGINIA	82483697	CHEV/2006	12/3/2011	12/3/2011	Interactive CSOT
History #2	1GCEC19X26Z301554	OHIO	0100309659	CHEV/2006	8/24/2010	9/3/2010	Batch Add of Title
History #3	1GCEC19X26Z301554	OHIO	5703747730	CHEV/2006	12/11/2007	12/21/2007	Batch Add of Title
History #4	1GCEC19X26Z301554	OHIO	0100246597	CHEV/2006	6/12/2006	6/23/2006	Batch Add of Title

Duplicate VIN: 3GCUKSEC1EG140068 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	3GCUKSEC1EG140068	ALASKA	5082235	CHEV/2014	3/27/2017	3/27/2017	Interactive CSOT
History #1	3GCUKSEC1EG140068	OHIO	5705894605	CHEV/2014	3/2/2017	3/2/2017	Interactive New Title
Current	3GCUKSEC1EG140068	OHIO	5705029978	CHEV/2014	10/8/2013	10/17/2013	Batch Add of Title

Number Of Addition to Existing Duplicates Created 2

Total Number Of Duplicate VINs created: 2

From: NmvttReports@aamva.org
Sent: Wednesday, April 12, 2017 4:16 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK

The attached report contains transaction information for the Titles that are in 'Suspense' status.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise



SuspenseReport...

the sender, then delete or destroy the information.



Daily Suspense Report

4/11/2017

Run Date: 4/12/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: Lori McNeil <lmcneil@resdat.com>
Sent: Wednesday, April 12, 2017 6:08 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 11:17 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Thank you. I'll be on at 10:00 your time tomorrow.

Enjoy your evening.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Sure, sounds good, we can do that.

Catch you tomorrow morning.

Have a nice rest of the day!

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

Since you are off at 3:30 pm, how about if we start Driver Stream C tomorrow morning?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:12 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
No, that's fine, since we are not doing the CSOR, we can move on to driver C.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:11 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
I think I may have found the issue, could you please resend?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Can you please try again, Lori?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, could you please send it again?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Wednesday, April 12, 2017 6:08 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Ok, could you please send me the DLN?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 11:17 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Thank you. I'll be on at 10:00 your time tomorrow.

Enjoy your evening.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, sounds good, we can do that.

Catch you tomorrow morning.

Have a nice rest of the day!

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

Since you are off at 3:30 pm, how about if we start Driver Stream C tomorrow morning?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:12 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

No, that's fine, since we are not doing the CSOR, we can move on to driver C.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:11 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

I think I may have found the issue, could you please resend?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

[Can you please try again, Lori?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, could you please send it again?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Ok, looking into it, Lori.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Lori McNeil <lmcneil@resdat.com>
Sent: Wednesday, April 12, 2017 6:10 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is PR.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Ok, could you please send me the DLN?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 11:17 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Thank you. I'll be on at 10:00 your time tomorrow.

Enjoy your evening.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:15 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, sounds good, we can do that.

Catch you tomorrow morning.

Have a nice rest of the day!

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

Since you are off at 3:30 pm, how about if we start Driver Stream C tomorrow morning?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:12 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
No, that's fine, since we are not doing the CSOR, we can move on to driver C.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:11 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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I think I may have found the issue, could you please resend?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Can you please try again, Lori?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, could you please send it again?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, pointer has been added, ready for B1.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Wednesday, April 12, 2017 6:21 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Ok, C2 looked good, sent C3 and waiting for HL from Al.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Ok, could you please send me the DLN?

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 11:17 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Thank you. I'll be on at 10:00 your time tomorrow.

Enjoy your evening.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, sounds good, we can do that.

Catch you tomorrow morning.

Have a nice rest of the day!

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

Since you are off at 3:30 pm, how about if we start Driver Stream C tomorrow morning?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:12 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
No, that's fine, since we are not doing the CSOR, we can move on to driver C.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:11 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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I think I may have found the issue, could you please resend?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Can you please try again, Lori?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, could you please send it again?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Ok, looking into it, Lori.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Sure, pointer has been added, ready for B1.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Lori McNeil <lmcneil@resdat.com>
Sent: Wednesday, April 12, 2017 6:27 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Wednesday, April 12, 2017 6:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, C2 looked good, sent C3 and waiting for HL from AI.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, could you please send me the DLN?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 11:17 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Thank you. I'll be on at 10:00 your time tomorrow.

Enjoy your evening.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Sure, sounds good, we can do that.

Catch you tomorrow morning.

Have a nice rest of the day!

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

Since you are off at 3:30 pm, how about if we start Driver Stream C tomorrow morning?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:12 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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No, that's fine, since we are not doing the CSOR, we can move on to driver C.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:11 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
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Can you please try again, Lori?

Thank you

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Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Sure, could you please send it again?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 12, 2017 6:27 AM
To: Brosnan, Patrick P (DOA)
Subject: NMVTIS Currently Unavailable

NMVTIS Participants:

NMVTIS is currently unavailable. AAMVA is investigating the issue. Please do not call or email the help desk to report this issue as we are aware and currently working towards a resolution.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 12, 2017 6:28 AM
To: Peters, Mina L (DOA)
Subject: NMVTIS Currently Unavailable

NMVTIS Participants:

NMVTIS is currently unavailable. AAMVA is investigating the issue. Please do not call or email the help desk to report this issue as we are aware and currently working towards a resolution.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 12, 2017 6:28 AM
To: Nolen, David B (DOA)
Subject: NMVTIS Currently Unavailable

NMVTIS Participants:

NMVTIS is currently unavailable. AAMVA is investigating the issue. Please do not call or email the help desk to report this issue as we are aware and currently working towards a resolution.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 12, 2017 6:29 AM
To: DOA DMV IT notices
Subject: NMVTIS Currently Unavailable

NMVTIS Participants:

NMVTIS is currently unavailable. AAMVA is investigating the issue. Please do not call or email the help desk to report this issue as we are aware and currently working towards a resolution.

From: McNeil, Lori (DOA sponsored)
Sent: Wednesday, April 12, 2017 6:36 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:27 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Ok, C2 looked good, sent C3 and waiting for HL from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Ok, could you please send me the DLN?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Lori McNeil
Sent: Tuesday, April 11, 2017 11:17 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Thank you. I'll be on at 10:00 your time tomorrow.

Enjoy your evening.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:15 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Sure, sounds good, we can do that.

Catch you tomorrow morning.

Have a nice rest of the day!

Siri.

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:14 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

Since you are off at 3:30 pm, how about if we start Driver Stream C tomorrow morning?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:12 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

No, that's fine, since we are not doing the CSOR, we can move on to driver C.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:11 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Completed B4 and B6.

B9 won't work unless I add a pointer. Do you want me to add one?

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 11:05 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

I think I may have found the issue, could you please resend?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 3:01 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I have resent the SG. No response yet.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:58 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Can you please try again, Lori?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:56 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I sent the SG, but haven't received the HG.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:52 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the RL and HL.

I will start B4.

From: Lori McNeil
Sent: Tuesday, April 11, 2017 10:49 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

I received the HC. I will start B3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:45 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, could you please send it again?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:42 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Okay. Let me know if you'd like me to resend the IO.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:40 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, looking into it, Lori.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:37 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

I have sent the IO and received the RO and R2, but no HC.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Tuesday, April 11, 2017 10:28 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Sure, pointer has been added, ready for B1.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Tuesday, April 11, 2017 2:26 PM
To: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver A

Siri,

The U2 has been sent. Waiting on the confirmation.

Would you like to start on Driver Stream B?

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Wednesday, April 12, 2017 6:45 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver C

Ok, C3/4 looked good, please go ahead with C6.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 10:36 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:27 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, C2 looked good, sent C3 and waiting for HL from Al.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is PR

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Ok, could you please send me the DLN?](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: McNeil, Lori (DOA sponsored)
Sent: Wednesday, April 12, 2017 6:50 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I sent the U3 and am waiting on the C3 confirmation. It seems like the batch process runs around 15 and 45 after the hour, so it will probably be half an hour before I receive the confirmation.

I'll email you when it comes through.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

This email comes from an external source, so remember, Think Before You Click!
[Ok, C3/4 looked good, please go ahead with C6.](#)

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:36 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:27 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, C2 looked good, sent C3 and waiting for HL from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is PR

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, could you please send me the DLN?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 12, 2017 7:10 AM
To: Peters, Mina L (DOA)
Subject: NMVTIS Available

NMVTIS Participants:

NMVTIS is available. Normal application processing has resumed. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 12, 2017 7:10 AM
To: DOA DMV IT notices
Subject: NMVTIS Available

NMVTIS Participants:

NMVTIS is available. Normal application processing has resumed. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: Castillo, Oscar <OCastillo@aamva.org>
Sent: Wednesday, April 12, 2017 7:10 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Whiteside, Lauren M (DOA); OBrien, Audrey K (DOA); Olzenak, Brianna M (DOA)
Subject: AK- Weekly Suspense Report
Attachments: message_zdm.html



This is a secure, encrypted message.



Desktop Users:

Open the attachment (message_zdm.html) and follow the instructions.



Mobile Users:

Get the [mobile application](#).

[Need Help?](#)

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[Help](#)

Open Message

Sign In is required for first time users, every 90 days, or after deleting your browser history.

The Sign In process requires an Authorization Code which can be entered in the following screen.

If you do not have a code, please contact AAMVA by sending an email to helpdesk@aamva.org.

If you do not see or cannot click / tap the **Click to Read Message** button:

Desktop Users: Forward your original message and its attachment to zdm@vs.n.voltage.com and check your inbox for a link to view it.

Mobile Users: Install the [mobile application](#).

[Need Help?](#)

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From: Whiteside, Lauren M (DOA)
Sent: Wednesday, April 12, 2017 7:10 AM
To: Castillo, Oscar
Subject: Automatic reply: AK- Weekly Suspense Report

I am out of the office with limited access to email. I will be back in the office Tuesday, April 18th 2017. If you need immediate assistance, please call Anchorage Driver Services at (907) 269-3770. Have a wonderful day.

Sincerely,

Lauren Whiteside

From: Tham, Nichole M (DOA)
Sent: Wednesday, April 12, 2017 7:10 AM
To: Castillo, Oscar
Subject: Automatic reply: AK- Weekly Suspense Report

Thank you for your email. I am currently away from the office conducting training. For assistance please contact Audrey O'Brien (Juneau Driver Services), audrey.obrien@alaska.gov.

From: Peters, Mina L (DOA)
Sent: Wednesday, April 12, 2017 7:10 AM
To: Castillo, Oscar
Subject: Automatic reply: AK- Weekly Suspense Report

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 12, 2017 7:10 AM
To: Nolen, David B (DOA)
Subject: NMVTIS Available

NMVTIS Participants:

NMVTIS is available. Normal application processing has resumed. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 12, 2017 7:11 AM
To: Brosnan, Patrick P (DOA)
Subject: NMVTIS Available

NMVTIS Participants:

NMVTIS is available. Normal application processing has resumed. If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: McNeil, Lori (DOA sponsored)
Sent: Wednesday, April 12, 2017 7:28 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I had an error on my U3. I've fixed and resent it. Waiting for confirmation.

Confirmation should come in about 20 minutes.

Lori

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:50 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I sent the U3 and am waiting on the C3 confirmation. It seems like the batch process runs around 15 and 45 after the hour, so it will probably be half an hour before I receive the confirmation.

I'll email you when it comes through.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

This email comes from an external source, so remember, Think Before You Click!

Ok, C3/4 looked good, please go ahead with C6.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:36 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:27 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, C2 looked good, sent C3 and waiting for HL from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is PR

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, could you please send me the DLN?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: McNeil, Lori (DOA sponsored)
Sent: Wednesday, April 12, 2017 7:50 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver C

Ok. The pointer change is confirmed. You can proceed with C7.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 7:28 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I had an error on my U3. I've fixed and resent it. Waiting for confirmation.

Confirmation should come in about 20 minutes.

Lori

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:50 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I sent the U3 and am waiting on the C3 confirmation. It seems like the batch process runs around 15 and 45 after the hour, so it will probably be half an hour before I receive the confirmation.

I'll email you when it comes through.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

This email comes from an external source, so remember, Think Before You Click!
Ok, C3/4 looked good, please go ahead with C6.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:36 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:27 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, C2 looked good, sent C3 and waiting for HL from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is PR

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:08 AM

To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
[Ok, could you please send me the DLN?](#)

[Thank you](#)

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

[Good morning Siri,](#)

[I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.](#)

[Lori](#)

From: Peters, Mina L (DOA)
Sent: Wednesday, April 12, 2017 7:52 AM
To: Creighton, Susan
Subject: Automatic reply: AK - AMIE Online Re-write Meeting

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: Castillo, Oscar <OCastillo@aamva.org>
Sent: Wednesday, April 12, 2017 7:58 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Whiteside, Lauren M (DOA); OBrien, Audrey K (DOA); Olzenak, Brianna M (DOA)
Cc: wendy.cunningham@dot.gov; Carlos Dequina; Lewellyn, Tracey (DOT sponsored); Laura.Edwards@dot.gov
Subject: AK- Weekly Suspense Report
Attachments: message_zdm.html



This is a secure, encrypted message.



Desktop Users:

Open the attachment (message_zdm.html) and follow the instructions.



Mobile Users:

Get the [mobile application](#).

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Sign In is required for first time users, every 90 days, or after deleting your browser history.

The Sign In process requires an Authorization Code which can be entered in the following screen.

If you do not have a code, please contact AAMVA by sending an email to helpdesk@aamva.org.

If you do not see or cannot click / tap the **Click to Read Message** button:

Desktop Users: Forward your original message and its attachment to zdm@vsu.voltage.com and check your inbox for a link to view it.

Mobile Users: Install the [mobile application](#).

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Disclaimer: This email and any attachments are confidential and for the sole use of the recipients. If you have received this email in error please notify the sender.

Email Security Powered by Voltage IBE(tm)
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From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Wednesday, April 12, 2017 7:59 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver C

Ok, C7 looked good, please go ahead with C9.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 11:50 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Ok. The pointer change is confirmed. You can proceed with C7.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 7:28 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I had an error on my U3. I've fixed and resent it. Waiting for confirmation.

Confirmation should come in about 20 minutes.

Lori

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:50 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I sent the U3 and am waiting on the C3 confirmation. It seems like the batch process runs around 15 and 45 after the hour, so it will probably be half an hour before I receive the confirmation.

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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:45 AM
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Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

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Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
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To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

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To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
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To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Ok, C2 looked good, sent C3 and waiting for HL from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is PR

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
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[Ok, could you please send me the DLN?](#)

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Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Murphy, Shervonne <SMurphy@aamva.org>
Sent: Wednesday, April 12, 2017 8:05 AM
To: DOA.DMV.Payables
Cc: Billing
Subject: March 2017 Invoices AKDPS, AKS2S
Attachments: AK NMVTIS Credit Statements Summary 201703.pdf; AKDPS-201703.pdf; AKS2S-201703.pdf

Hello,

The March 2017 charges are attached. Please reply to billing@aamva.org with any questions.

Shervonne Murphy
Accounting Specialist
AAMVA
[703.908.5778](tel:703.908.5778) office
smurphy@aamva.org
Safe Drivers ▪ Safe Vehicles ▪ Secure Identities ▪ Saving Lives

Be part of the solution.

[Help protect states and consumers from vehicle fraud and unsafe vehicles; get information from the National Motor Vehicle Title Information System.](#)

This Email message may contain privileged or confidential information, and is for the use of intended recipients only. Do not share with or forward to additional parties except as necessary to conduct the business for which this Email (and attachments) was clearly intended. If you have received this message in error, please immediately advise the sender by reply Email and then delete this message.



American Association of
Motor Vehicle Administrators

Print Date: 04/07/2017

NMVTIS Consumer Access Fee Credit Statement

PLEASE VISIT US AT: www.aamva.org

Alaska Department of Administration
Division of Motor Vehicles
Fiscal Section
1300 W Benson Blvd., Suite 400
Anchorage, AK 995033692

For questions or assistance contact:
Email: VCameron@aamva.org
Phone: 703-908-8261

AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203

This statement is for information purposes only. The credit balance is not available for use toward any outstanding AAMVA invoice amount.

Use of the credits is authorized through the U.S. Department of Justice.

Description	Billing Period	Credit Earned	Credit Applied	Credit Balance
NMVTIS Consumer Access Credit	FY-2013 (2012-10 To 2013-09)	\$557.15	\$0.00	\$557.15
NMVTIS Consumer Access Credit	FY-2014 (2013-10 To 2014-09)	\$480.19	\$0.00	\$480.19
NMVTIS Consumer Access Credit	FY-2015 (2014-10 To 2015-09)	\$616.94	\$0.00	\$616.94
NMVTIS Consumer Access Credit	FY-2016 (2015-10 To 2016-09)	\$1,129.20	\$0.00	\$1,129.20
NMVTIS Consumer Access Credit	2016-10	\$256.72	\$0.00	\$256.72
NMVTIS Consumer Access Credit	2016-11	\$183.49	\$0.00	\$183.49
NMVTIS Consumer Access Credit	2016-12	\$194.48	\$0.00	\$194.48
NMVTIS Consumer Access Credit	2017-01	\$212.68	\$0.00	\$212.68
NMVTIS Consumer Access Credit	2017-02	\$219.61	\$0.00	\$219.61
NMVTIS Consumer Access Credit	2017-03	\$370.64	\$0.00	\$370.64
Total as of 4/7/2017:		\$4,221.10	\$0.00	\$4,221.10

This statement is for information purposes only. The credit balance is not available for use toward any outstanding AAMVA invoice amount.

Use of the credits is authorized through the U.S. Department of Justice.



**American Association of
Motor Vehicle Administrators**

For questions or assistance contact:

Billing

703-908-2865 9am - 5pm Eastern Time, billing@aamva.org

This statement reflects charges for the period: 03/01/2017 - 03/31/2017

INVOICE

Invoice No: AKDPS-201703
Invoice Date: 03/31/2017
Account-Sub Account: AKMST-AKDPS
PO #:

To: Alaska Department of Administration
Division of Motor Vehicles
Fiscal Section
1300 W Benson Blvd., Suite 400
Anchorage, AK 995033692

Please send correspondence directly to:

AAMVA
4401 Wilson Boulevard, Suite 700
Arlington, VA 22203
FEI - 53-0172317

Due in 60 Days from Invoice Date

PRODUCT NAME	UNIT PRICE	QTY	SUBTOTAL
AAMVA Programs & Technology	\$1,748.64	1	\$1,748.64
Technology Fee	\$680.22	1	\$680.22
AAMVAnet Charges	\$1,976.24	1	\$1,976.24
CDL Reimbursements	(\$3,141.94)	1	(\$3,141.94)
CDLIS Charges	\$1,602.92	1	\$1,602.92
CDLIS Transactions	\$0.00	1	\$0.00
National Motor Vehicle Titling Information System	\$706.50	1	\$706.50
Network Services	\$3,141.94	1	\$3,141.94
Invoice Total			\$6,714.52
Amount Paid			\$0.00
Invoice Amount			\$6,714.52

Sub-account aging summary

Current	1-30 Days	31-60 Days	61-90 Days	91-120 Days	Over 120 Days	Account Balance
\$6,714.52	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$6,714.52

Mail Payments to:

AAMVA
P.O.Box 71297
Philadelphia, PA 19176

FEI - 53-0172317

Please make any address changes below

***** Payment is to be made in US funds and drawn on a US bank. *****

Organization Name			Account - Sub Account	
Alaska Department of Administration			AKMST-AKDPS	
Invoice No.	Invoice Date	Account Balance	Amount Enclosed	Check No.
AKDPS-201703	03/31/2017	\$6,714.52		



American Association of
Motor Vehicle Administrators

For questions or assistance contact:
Billing
703-908-2865 9am - 5pm Eastern Time
billing@aamva.org

INVOICE

Invoice No: AKDPS-201703
Invoice Date: 03/31/2017
Account-Sub Account: AKMST-AKDPS
PO #:

This invoice includes charges for the services provided in March 2017

PRODUCT	SERVICE	RATE	UNITS	AMOUNT	TAX	SUBTOTAL
AAMVA Programs & Technology				\$1,748.64		\$1,748.64
	MVA-APT-Fees (Program Services Fee)	\$0.03000	58,288.00	\$1,748.64		
Technology Fee				\$680.22		\$680.22
	MVA-Tech Fee (Technology Fee)	\$0.01167	58,288.00	\$680.22		
AAMVAnet Charges				\$1,976.24		\$1,976.24
	MVA-SVCFEE (Service Fee)	\$40.00000	1.00	\$40.00		
	MVA-UNIMNT (UNI Maintenance Fee)	\$862.12000	1.00	\$862.12		
	MVA-UNIWIMNT (UNI Windows Maintenance Fee)	\$862.12000	1.00	\$862.12		
	SSV-SSN (SSN Verification Fee)	\$0.05000	4,240.00	\$212.00		
CDL Reimbursements				(\$3,141.94)		(\$3,141.94)
	MVA-VzB001 (Verizon Dual 256K PIP CDLIS Reimbursement)	(\$3,141.94000)	1.00	(\$3,141.94)		
CDLIS Charges				\$1,602.92		\$1,602.92
	CDL-MP (Master Pointer)	\$0.02750	58,288.00	\$1,602.92		
	CDL-MS (Drivers Moving Out St)	\$0.00000	193.00	\$0.00		
	CDL-SA (Successful Create Drvr)	\$0.00000	7.00	\$0.00		
	CDL-SC (Successful Change SOR)	\$0.00000	206.00	\$0.00		
	CDL-SD (Successful Delete Drvr)	\$0.00000	3.00	\$0.00		
CDLIS Transactions				\$0.00		\$0.00
	CDL-CD (Change Data)	\$0.00000	55.00	\$0.00		
	CDL-CS (Change State of Record)	\$0.00000	265.00	\$0.00		
	CDL-DM (Delete Master)	\$0.00000	17.00	\$0.00		
	CDL-NC (Negate Conviction)	\$0.00000	0.00	\$0.00		
	CDL-ND (Create New Driver)	\$0.00000	11.00	\$0.00		
	CDL-NS (Success Negate Withdrawal)	\$0.00000	0.00	\$0.00		
	CDL-NW (Negate Withdrawal)	\$0.00000	0.00	\$0.00		
	CDL-RC (Report Conviction)	\$0.00000	1.00	\$0.00		
	CDL-RM (Request for MVR)	\$0.00000	0.00	\$0.00		
	CDL-RW (Report Withdrawal)	\$0.00000	6.00	\$0.00		
	CDL-SI (Search Inquiry)	\$0.00000	26,319.00	\$0.00		
	CDL-SN (Confirmation of Negate Conv.)	\$0.00000	0.00	\$0.00		
	CDL-SR (Confirmation of Report Conv.)	\$0.00000	0.00	\$0.00		
	CDL-VI (Verify Inquiry)	\$0.00000	239.00	\$0.00		
	CDL-WS (Successful Withdrawal)	\$0.00000	0.00	\$0.00		
National Motor Vehicle Titling Information System				\$706.50		\$706.50
	MVA-NMVTISFY17 (NMVTIS FY17 State Fees)	\$706.50000	1.00	\$706.50		
Network Services				\$3,141.94		\$3,141.94
	VZB-CD00000068 (Verizon Alaska Dual Circuit 256 Kbps Single Router and OOB Modem)	\$3,141.94000	1.00	\$3,141.94		

Invoice Total \$6,714.52
Amount Paid \$0.00
Invoice Amount \$6,714.52



**American Association of
Motor Vehicle Administrators**

For questions or assistance contact:

Billing

703-908-2865 9am - 5pm Eastern Time, billing@aamva.org

This statement reflects charges for the period: 03/01/2017 - 03/31/2017

INVOICE

Invoice No: AKS2S-201703
Invoice Date: 03/31/2017
Account-Sub Account: AKMST-AKS2S
PO #:

To: Alaska Department of Administration
Division of Motor Vehicles
Fiscal Section
1300 W Benson Blvd., Suite 400
Anchorage, AK 995033692

Please send correspondence directly to:

AAMVA
4401 Wilson Boulevard, Suite 700
Arlington, VA 22203
FEI - 53-0172317

Due in 60 Days from Invoice Date

PRODUCT NAME	UNIT PRICE	QTY	SUBTOTAL
State to State Charges	\$5,554.03	1	\$5,554.03
Invoice Total			\$5,554.03
Amount Paid			\$0.00
Invoice Amount			\$5,554.03

Sub-account aging summary

Current	1-30 Days	31-60 Days	61-90 Days	91-120 Days	Over 120 Days	Account Balance
\$5,554.03	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,554.03

Mail Payments to:

AAMVA
P.O.Box 71297
Philadelphia, PA 19176

FEI - 53-0172317

Please make any address changes below

***** Payment is to be made in US funds and drawn on a US bank. *****

Organization Name			Account - Sub Account	
Alaska Department of Administration			AKMST-AKS2S	
Invoice No.	Invoice Date	Account Balance	Amount Enclosed	Check No.
AKS2S-201703	03/31/2017	\$5,554.03		



American Association of
Motor Vehicle Administrators

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703-908-2865 9am - 5pm Eastern Time
billing@aamva.org

INVOICE

Invoice No: AKS2S-201703
Invoice Date: 03/31/2017
Account-Sub Account: AKMST-AKS2S
PO #:

This invoice includes charges for the services provided in March 2017

PRODUCT	SERVICE	RATE	UNITS	AMOUNT	TAX	SUBTOTAL
State to State Charges				\$5,554.03		\$5,554.03
	S2S-DVRFEE (State to State Monthly Per Driver Fee)	\$0.00600	548,367.00	\$3,290.20		
	S2S-S2SMFXFEE (State to State Fixed Monthly Fee)	\$2,263.83000	1.00	\$2,263.83		

Invoice Total \$5,554.03
Amount Paid \$0.00
Invoice Amount \$5,554.03

From: Lori McNeil <lmcneil@resdat.com>
Sent: Wednesday, April 12, 2017 8:19 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I have completed C9 and received the C2 confirmation.

Do you want to move on to Driver Stream D?

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Wednesday, April 12, 2017 7:59 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

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Thank you

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Siri,

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Confirmation should come in about 20 minutes.

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Siri,

The code is fixed. Please try C3 again.

Thank you.

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Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

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Thanks.

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Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Nolen, David B (DOA)
Sent: Wednesday, April 12, 2017 8:19 AM
To: Creighton, Susan
Cc: Peters, Mina; Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored); Patrick
Subject: NMVTIS Questionnaires

Susan,
Could you please send everybody a copy of the latest versions of the questionnaires? Somehow I missed getting a copy when that was sent to you and I'm not sure who else may have gotten copies.

Thanks,

David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588

 **MyDMV**
Faster, friendlier, more accessible.



From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Wednesday, April 12, 2017 8:23 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver D

Sure, I've added the pointer earlier this morning, so ready for D2.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 12:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I have completed C9 and received the C2 confirmation.

Do you want to move on to Driver Stream D?

Thank you.

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Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is PR

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, could you please send me the DLN?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration

Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Lori McNeil <lmcneil@resdat.com>
Sent: Wednesday, April 12, 2017 8:26 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver D

I have received the RO, R2 and HC. Ready for D3.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Wednesday, April 12, 2017 8:23 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver D

This email comes from an external source, so remember, Think Before You Click!
Sure, I've added the pointer earlier this morning, so ready for D2.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 12:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I have completed C9 and received the C2 confirmation.

Do you want to move on to Driver Stream D?

Thank you.

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Wednesday, April 12, 2017 7:59 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

This email comes from an external source, so remember, Think Before You Click!
Ok, C7 looked good, please go ahead with C9.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 11:50 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Ok. The pointer change is confirmed. You can proceed with C7.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 7:28 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I had an error on my U3. I've fixed and resent it. Waiting for confirmation.

Confirmation should come in about 20 minutes.

Lori

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:50 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I sent the U3 and am waiting on the C3 confirmation. It seems like the batch process runs around 15 and 45 after the hour, so it will probably be half an hour before I receive the confirmation.

I'll email you when it comes through.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

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Ok, C3/4 looked good, please go ahead with C6.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:36 AM

To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:27 AM
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Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Ok, C2 looked good, sent C3 and waiting for HL from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

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Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
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From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Wednesday, April 12, 2017 8:27 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver D

Yes, please go ahead with D3/5.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 12:26 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver D

I have received the RO, R2 and HC. Ready for D3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 8:23 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver D

This email comes from an external source, so remember, Think Before You Click!
Sure, I've added the pointer earlier this morning, so ready for D2.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 12:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I have completed C9 and received the C2 confirmation.

Do you want to move on to Driver Stream D?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 7:59 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

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Ok, C7 looked good, please go ahead with C9.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 11:50 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Ok. The pointer change is confirmed. You can proceed with C7.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 7:28 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

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Confirmation should come in about 20 minutes.

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Subject: RE: PDPS Casual Testing - Driver C

Siri,

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I'll email you when it comes through.

Lori

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Sent: Wednesday, April 12, 2017 6:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

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Ok, C3/4 looked good, please go ahead with C6.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:36 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:27 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:21 AM
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Subject: RE: PDPS Casual Testing - Driver B

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Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

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From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Ok, could you please send me the DLN?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Lori McNeil <lmcneil@resdat.com>
Sent: Wednesday, April 12, 2017 8:32 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver D

Siri,

I have completed D3/5.

Is there anything else we need to do?

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Wednesday, April 12, 2017 8:27 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver D

This email comes from an external source, so remember, Think Before You Click!
Yes, please go ahead with D3/5.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 12:26 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver D

I have received the RO, R2 and HC. Ready for D3.

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To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver D

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Sure, I've added the pointer earlier this morning, so ready for D2.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 12:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I have completed C9 and received the C2 confirmation.

Do you want to move on to Driver Stream D?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 7:59 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

This email comes from an external source, so remember, Think Before You Click!
Ok, C7 looked good, please go ahead with C9.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 11:50 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Ok. The pointer change is confirmed. You can proceed with C7.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 7:28 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I had an error on my U3. I've fixed and resent it. Waiting for confirmation.

Confirmation should come in about 20 minutes.

Lori

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:50 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

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Subject: RE: PDPS Casual Testing - Driver C

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Ok, C3/4 looked good, please go ahead with C6.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:36 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:27 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

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Ok, C2 looked good, sent C3 and waiting for HL from Al.

Thank you

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Sent: Wednesday, April 12, 2017 10:10 AM
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To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Wednesday, April 12, 2017 8:33 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver D

Lori,

As we not doing the SPEXS transactions, I think this completes the PDPS Casual testing.

Please let me know of any other questions you may have.

Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 12:32 PM
To: Holenarsipura, Subramanya
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Siri,

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Thank you

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Thank you

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Subject: RE: PDPS Casual Testing - Driver B

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Lori

From: McNeil, Lori (DOA sponsored)
Sent: Wednesday, April 12, 2017 8:38 AM
To: Holenarsipura, Subramanya
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver D

Siri,

Thank you for your time and patience.

I am satisfied with the testing from my end. I'll check with Mina and find out if there is anything else she would like to test at this time.

Again, thank you!

Lori

From: Holenarsipura, Subramanya [mailto:SHolenarsipura@aamva.org]
Sent: Wednesday, April 12, 2017 8:33 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
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Thank you

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 12:32 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver D

Siri,

I have completed D3/5.

Is there anything else we need to do?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 8:27 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver D

This email comes from an external source, so remember, Think Before You Click!
Yes, please go ahead with D3/5.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 12:26 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver D

I have received the RO, R2 and HC. Ready for D3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 8:23 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver D

This email comes from an external source, so remember, Think Before You Click!
Sure, I've added the pointer earlier this morning, so ready for D2.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 12:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I have completed C9 and received the C2 confirmation.

Do you want to move on to Driver Stream D?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 7:59 AM
To: Lori McNeil <lmcneil@resdat.com>

Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

This email comes from an external source, so remember, Think Before You Click!
Ok, C7 looked good, please go ahead with C9.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 11:50 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Ok. The pointer change is confirmed. You can proceed with C7.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 7:28 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I had an error on my U3. I've fixed and resent it. Waiting for confirmation.

Confirmation should come in about 20 minutes.

Lori

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:50 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I sent the U3 and am waiting on the C3 confirmation. It seems like the batch process runs around 15 and 45 after the hour, so it will probably be half an hour before I receive the confirmation.

I'll email you when it comes through.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

This email comes from an external source, so remember, Think Before You Click!
Ok, C3/4 looked good, please go ahead with C6.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:36 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:27 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, C2 looked good, sent C3 and waiting for HL from AI.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is PR

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!

Ok, could you please send me the DLN?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Holenarsipura, Subramanya <SHolenarsipura@aamva.org>
Sent: Wednesday, April 12, 2017 8:41 AM
To: McNeil, Lori (DOA sponsored)
Cc: Peters, Mina L (DOA)
Subject: RE: PDPS Casual Testing - Driver D

Sure, just giving you a heads up that I'll be OOO this Friday from 11:30 AM (in case you needed anything from my end) .

Thank you,
Siri.

From: Lori McNeil [mailto:lmcneil@resdat.com]
Sent: Wednesday, April 12, 2017 12:38 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver D

Siri,

Thank you for your time and patience.

I am satisfied with the testing from my end. I'll check with Mina and find out if there is anything else she would like to test at this time.

Again, thank you!

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 8:33 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver D

This email comes from an external source, so remember, Think Before You Click!
Lori,

As we not doing the SPEXS transactions, I think this completes the PDPS Casual testing.

Please let me know of any other questions you may have.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 12:32 PM
To: Holenarsipura, Subramanya

Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver D

Siri,

I have completed D3/5.

Is there anything else we need to do?

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 8:27 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver D

This email comes from an external source, so remember, Think Before You Click!
Yes, please go ahead with D3/5.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 12:26 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver D

I have received the RO, R2 and HC. Ready for D3.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 8:23 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver D

This email comes from an external source, so remember, Think Before You Click!
Sure, I've added the pointer earlier this morning, so ready for D2.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 12:19 PM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I have completed C9 and received the C2 confirmation.

Do you want to move on to Driver Stream D?

Thank you.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 7:59 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

This email comes from an external source, so remember, Think Before You Click!
Ok, C7 looked good, please go ahead with C9.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 11:50 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver C

Ok. The pointer change is confirmed. You can proceed with C7.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 7:28 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I had an error on my U3. I've fixed and resent it. Waiting for confirmation.

Confirmation should come in about 20 minutes.

Lori

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:50 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

Siri,

I sent the U3 and am waiting on the C3 confirmation. It seems like the batch process runs around 15 and 45 after the hour, so it will probably be half an hour before I receive the confirmation.

I'll email you when it comes through.

Lori

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:45 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver C

This email comes from an external source, so remember, Think Before You Click!
Ok, C3/4 looked good, please go ahead with C6.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:36 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The code is fixed. Please try C3 again.

Thank you.

From: Lori McNeil
Sent: Wednesday, April 12, 2017 6:27 AM
To: 'Holenarsipura, Subramanya' <SHolenarsipura@aamva.org>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

Siri,

The RL is showing no matches. It should have found a match by DLN even though the Social Security number and name didn't match.

I need to look at the code. I'll email you when I figure it out.

Thanks.

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:21 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, C2 looked good, sent C3 and waiting for HL from Al.

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:10 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Sorry. The DLN is PR

From: Holenarsipura, Subramanya [<mailto:SHolenarsipura@aamva.org>]
Sent: Wednesday, April 12, 2017 6:08 AM
To: Lori McNeil <lmcneil@resdat.com>
Cc: Mina Peters, AK Dept. of Administration <mina.peters@alaska.gov>
Subject: RE: PDPS Casual Testing - Driver B

This email comes from an external source, so remember, Think Before You Click!
Ok, could you please send me the DLN?

Thank you

From: Lori McNeil [<mailto:lmcneil@resdat.com>]
Sent: Wednesday, April 12, 2017 10:08 AM
To: Holenarsipura, Subramanya
Cc: Mina Peters, AK Dept. of Administration
Subject: RE: PDPS Casual Testing - Driver B

Good morning Siri,

I am ready to start Driver Stream C. I have already added the pointer and received the confirmation.

Lori

From: Creighton, Susan <screighton@aamva.org>
Sent: Wednesday, April 12, 2017 8:44 AM
To: Nolen, David B (DOA)
Cc: Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored); Brosnan, Patrick P (DOA)
Subject: RE: NMVTIS Questionnaires
Attachments: AK - NMVTIS Questionnaires

Hi David,

I am attaching the email where I sent the questionnaires back with my questions. Please let me know if you want the copies that were sent to be prior to my adding questions/comments.

Thanks,
Susan Creighton / 703.908.5893 office

From: Nolen, David B (DOA) [mailto:david.nolen@alaska.gov]
Sent: Wednesday, April 12, 2017 12:19 PM
To: Creighton, Susan
Cc: Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored); Brosnan, Patrick P (DOA)
Subject: NMVTIS Questionnaires

Susan,
Could you please send everybody a copy of the latest versions of the questionnaires? Somehow I missed getting a copy when that was sent to you and I'm not sure who else may have gotten copies.

Thanks,

David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588


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From: Creighton, Susan <screighton@aamva.org>
Sent: Thursday, April 6, 2017 8:40 AM
To: Nolen, David B (DOA); Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored)
Cc: Chaudhry, Amir; Garber, Casey; Manuel, Thomas
Subject: AK - NMVTIS Questionnaires
Attachments: AK NMVTIS State Titling and Operations Business Questionnaire 20170406 Susan Questions.docx; AK Questionnaire--System Design and Testing 20170406 Susan Questions.doc

Hi AK,

Attached are the questionnaires with my questions/comments. You need to turn the edit on to be able to see the comments. I accepted all the changes on the documents so we can start fresh. Please update the questionnaires with tracking on. Also on the Test Questionnaire there were five questions that had erroneously been listed under the "Batch Only Questions" that pertain to both online and batch that I have pulled out and put at the bottom. Please answer those.

Please don't hesitate to let me know if you have questions.

Thanks,

Susan Creighton | Lead Systems Analyst - Quality Assurance Vehicles |AAMVA | 4401 Wilson Blvd, Ste 700, Arlington, VA 22203 | 703.908.5893 | screighton@aamva.org | www.aamva.org

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This document 0.7.1187.76050-000002 is fully redacted

This document 0.7.1187.76050-000003 is fully redacted



From: Brosnan, Patrick P (DOA)
Sent: Wednesday, April 12, 2017 8:44 AM
To: Creighton, Susan
Subject: Automatic reply: NMVTIS Questionnaires

I am in out of state this week, returning Monday, April 17th.

From: Nolen, David B (DOA)
Sent: Wednesday, April 12, 2017 8:46 AM
To: Creighton, Susan
Cc: Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored); Brosnan, Patrick P (DOA)
Subject: RE: NMVTIS Questionnaires

I was looking for the latest versions that were sent to you with the answers to your questions

David B. Nolen, AP V

State of Alaska

Division of Motor Vehicles

(907) 269-5588

From: Creighton, Susan [mailto:screighton@aamva.org]
Sent: Wednesday, April 12, 2017 8:44 AM
To: Nolen, David B (DOA) <david.nolen@alaska.gov>
Cc: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Anderson, Patrick (DOA sponsored) <panderson@resdat.com>; Pressley, Dillon (DOA sponsored) <dsalsman@resdat.com>; Brosnan, Patrick P (DOA) <patrick.brosnan@alaska.gov>
Subject: RE: NMVTIS Questionnaires

Hi David,

I am attaching the email where I sent the questionnaires back with my questions. Please let me know if you want the copies that were sent to be prior to my adding questions/comments.

Thanks,

Susan Creighton / 703.908.5893 office

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Sent: Wednesday, April 12, 2017 12:19 PM
To: Creighton, Susan
Cc: Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored); Brosnan, Patrick P (DOA)
Subject: NMVTIS Questionnaires

Susan,

Could you please send everybody a copy of the latest versions of the questionnaires? Somehow I missed getting a copy when that was sent to you and I'm not sure who else may have gotten copies.

Thanks,

David B. Nolen, AP V

State of Alaska

Division of Motor Vehicles

(907) 269-5588



From: Creighton, Susan <screighton@aamva.org>
Sent: Wednesday, April 12, 2017 8:59 AM
To: Nolen, David B (DOA)
Cc: Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored); Brosnan, Patrick P (DOA)
Subject: RE: NMVTIS Questionnaires

Oh, sorry, I have not received the answers yet.

Thanks,
Susan Creighton / 703.908.5893 office

From: Nolen, David B (DOA) [<mailto:david.nolen@alaska.gov>]
Sent: Wednesday, April 12, 2017 12:46 PM
To: Creighton, Susan
Cc: Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored); Brosnan, Patrick P (DOA)
Subject: RE: NMVTIS Questionnaires

I was looking for the latest versions that were sent to you with the answers to your questions

David B. Nolen, AP V
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Cc: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Anderson, Patrick (DOA sponsored) <panderson@resdat.com>; Pressley, Dillon (DOA sponsored) <dsalsman@resdat.com>; Brosnan, Patrick P (DOA) <patrick.brosnan@alaska.gov>
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Thanks,

David B. Nolen, AP V

State of Alaska

Division of Motor Vehicles

(907) 269-5588



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From: Nolen, David B (DOA)
Sent: Wednesday, April 12, 2017 9:08 AM
To: Creighton, Susan
Cc: Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored); Brosnan, Patrick P (DOA)
Subject: RE: NMVTIS Questionnaires

Oh I'm sorry, I thought Patrick Brosnan sent them to you.

David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588



From: Creighton, Susan [mailto:screighton@aamva.org]
Sent: Wednesday, April 12, 2017 8:59 AM
To: Nolen, David B (DOA) <david.nolen@alaska.gov>
Cc: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Anderson, Patrick (DOA sponsored) <panderson@resdat.com>; Pressley, Dillon (DOA sponsored) <dsalsman@resdat.com>; Brosnan, Patrick P (DOA) <patrick.brosnan@alaska.gov>
Subject: RE: NMVTIS Questionnaires

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Subject: RE: NMVTIS Questionnaires

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David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588



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Sent: Wednesday, April 12, 2017 8:44 AM
To: Nolen, David B (DOA) <david.nolen@alaska.gov>
Cc: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Anderson, Patrick (DOA sponsored) <panderson@resdat.com>; Pressley, Dillon (DOA sponsored) <dsalsman@resdat.com>; Brosnan, Patrick P (DOA) <patrick.brosnan@alaska.gov>
Subject: RE: NMVTIS Questionnaires

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Thanks,

David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588

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From: Document Updates and Fraudulent Activity Alerts <sharepoint2013-donotreply@aamva.org>
Sent: Wednesday, April 12, 2017 10:01 AM
To: Tham, Nichole M (DOA)
Subject: Canadian Document Announcements

SharePoint Document Library:

Canadian Document Announcements
<https://share.aamva.org/alert/fraud/fraudalerts/Canadian%20Document%20Information/>

[Document Updates and Fraudulent Activity Alerts](#)

Canadian Document Announcements - Weekly Summary

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Title Modified Modified by

[2017 - 06 Nova Scotia DL ID.pdf](#) 4/6/2017 2:30 PM Hanchulak, Denise Edited

Checked Out To

Hanchulak, Denise

[2016 - 04 ICBC Issues New Credentials.pdf](#) 4/6/2017 2:30 PM Hanchulak, Denise Edited

Checked Out To

Hanchulak, Denise

[2016 - 05 Modifications to the Canadian...](#) 4/6/2017 2:30 PM Hanchulak, Denise Edited

Checked Out To

Hanchulak, Denise

[2017 - 06 Nova Scotia DL ID.pdf](#) 4/6/2017 2:31 PM Hanchulak, Denise Edited

Checked Out To

Hanchulak, Denise

From: Document Updates and Fraudulent Activity Alerts <sharepoint2013-donotreply@aamva.org>
Sent: Wednesday, April 12, 2017 10:01 AM
To: Tham, Nichole M (DOA)
Subject: U.S. Document Announcements

SharePoint Document Library:

U.S. Document Announcements
<https://share.aamva.org/alert/fraud/fraudalerts/Jurisdiction%20Identity%20Documents/>

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Title	Modified	Modified by	
2017 - 05 Colorado Imported Motor...	4/7/2017 8:59 AM	Hanchulak, Denise	Edited
Checked Out To	Hanchulak, Denise		
2017 - 05 Colorado Imported Motor...	4/7/2017 9:02 AM	Hanchulak, Denise	Deleted

From: Tham, Nichole M (DOA)
Sent: Wednesday, April 12, 2017 10:01 AM
To: Document Updates and Fraudulent Activity Alerts
Subject: Automatic reply: Canadian Document Announcements

Thank you for your email. I am currently away from the office conducting training. For assistance please contact Audrey O'Brien (Juneau Driver Services), audrey.obrien@alaska.gov.

From: Peters, Mina L (DOA)
Sent: Wednesday, April 12, 2017 10:08 AM
To: Nolen, David B (DOA); Creighton, Susan
Cc: Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored); Brosnan, Patrick P (DOA)
Subject: RE: NMVTIS Questionnaires

Good morning,

We don't have the questionnaires back yet from Deborah in Fairbanks. I just spoke to Patrick and he hasn't received them back yet.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Nolen, David B (DOA)
Sent: Wednesday, April 12, 2017 9:08 AM
To: Creighton, Susan <screighton@aamva.org>
Cc: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Anderson, Patrick (DOA sponsored) <panderson@resdat.com>; Pressley, Dillon (DOA sponsored) <dsalsman@resdat.com>; Brosnan, Patrick P (DOA) <patrick.brosnan@alaska.gov>
Subject: RE: NMVTIS Questionnaires

Oh I'm sorry, I thought Patrick Brosnan sent them to you.

David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588



From: Creighton, Susan [<mailto:screighton@aamva.org>]
Sent: Wednesday, April 12, 2017 8:59 AM
To: Nolen, David B (DOA) <david.nolen@alaska.gov>
Cc: Peters, Mina L (DOA) <mina.peters@alaska.gov>; Anderson, Patrick (DOA sponsored) <panderson@resdat.com>; Pressley, Dillon (DOA sponsored) <dsalsman@resdat.com>; Brosnan, Patrick P (DOA) <patrick.brosnan@alaska.gov>
Subject: RE: NMVTIS Questionnaires

Oh, sorry, I have not received the answers yet.

Thanks,
Susan Creighton / 703.908.5893 office

From: Nolen, David B (DOA) [<mailto:david.nolen@alaska.gov>]
Sent: Wednesday, April 12, 2017 12:46 PM
To: Creighton, Susan
Cc: Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored); Brosnan, Patrick P (DOA)
Subject: RE: NMVTIS Questionnaires

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Susan,
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Thanks,

David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588







From: Stephens, Melinda <MStephens@aamva.org>
Sent: Wednesday, April 12, 2017 10:11 AM
To: Peters, Mina L (DOA)
Subject: Survey Q's

Hi Mindy,

Here are the questions we want to ask.

1. Has your state organized a team that will be responsible for implementing the computer changes that your state will need, to be able to use CDLIS to exchange medical examiner's certificate information electronically with the National Registry?
2. Has your state developed a project plan to implement CDLIS changes for the National Registry II Final Rule?
3. How many months does your SDLA need to implement CDLIS changes for the National Registry II Final Rule, from beginning to being operational in production?
4. For a comparable CDLIS project in the past with similar complexity, how many months did your SDLA need to implement technical changes, from initial planning stages to being operational in production?
5. Are you aware that mini-specifications are available now, to assist your SDLA in gaining a better understanding of the technical requirements for the CDLIS changes that your state will need to implement?
6. Are you planning to use the mini-specifications for planning purposes now, or do you plan to wait until the full, complete specifications are ready before you begin planning?
7. Are you planning to use the mini-specifications to begin implementation efforts now, or do you plan to wait until the full, complete specifications are ready before you begin implementation?
8. Is there any additional information that you need to ensure that your state is able to implement the CDLIS/National Registry changes into production? If so, please list.

We would like the survey to be open for 2 weeks.

Mindy Stephens

Senior Business Analyst (Driver Systems)

AAMVA

4401 Wilson Blvd., Suite 700

Arlington, VA 22203

mstephens@aamva.org

T: 703.908.8287

www.aamva.org

Safe Drivers ▪ Safe Vehicles ▪ Secure Identities ▪ Saving Lives

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From: Peters, Mina L (DOA)
Sent: Wednesday, April 12, 2017 10:11 AM
To: Stephens, Melinda
Subject: Automatic reply: Survey Q's

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: Ferro, Anne <AFerro@aamva.org>
Sent: Wednesday, April 12, 2017 12:20 PM
To: Graham, Dianne
Cc: Ferro, Anne; Bloomfield, Sandy; Grossman, Ian; Aasmo, Patrice; Prior, Sheila; Ursino, Brian
Subject: Travel Assistance to the 2017 Annual International Conference
Attachments: AIC 2017 Travel Assistance - Letter to Contributing Agencies.pdf; 2017 AIC Travel Assistance Expense Report.pdf

As you know, AAMVA's Annual International Conference is being held in San Francisco, California , August 21-23, 2017. Chair Jean Shiimoto is looking forward to hosting the conference and is preparing a dynamic and interesting program.

As offered in the attached letter, I am pleased to report that, for the ninth year, the AAMVA International Board of Directors will make support funding available for member jurisdictions in good standing to attend the AAMVA Annual International Conference (AIC). We hope you will take this opportunity to attend or send additional staff to the Annual International Conference in San Francisco. If you have any questions or need additional information, please let me know.

This is a group distribution email, please do NOT reply all.

Sincerely,

Anne

Anne S. Ferro | President & CEO | AAMVA
4401 Wilson Boulevard | Suite 700 | Arlington, VA 22203
Office: 703.908.5766 | Mobile: 703.589.0141 | afferro@aamva.org

For more information about the American Association of Motor Vehicle Administrators click on www.aamva.org or call 703.522.4200.

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Required by Project Manager	
Grant? (Y/N)	Y
Active Project? (Y/N)	Y
Funding Available? (Y/N)	Y

DMV00013555



American Association of
Motor Vehicle Administrators

**safe drivers
safe vehicles
secure identities
saving lives!**

MEMO

TO: AAMVA Chief Administrators of Dues-Paying Agencies

FROM: Anne Ferro, AAMVA President & CEO

DATE: Wednesday, April 19, 2017

RE: Travel Assistance for 2017 Annual International Conference

I am pleased to report that, for the ninth year, the AAMVA International Board of Directors will make support funding available for member jurisdictions in good standing to attend the AAMVA Annual International Conference (AIC). A "member in good standing" is defined as a jurisdiction that is current on its membership dues and fees.

AAMVA will provide up to \$4,500 USD to each jurisdiction for use by the dues-paying agency to attend the 2017 AIC in San Francisco, CA. If your jurisdiction's dues are divided between two agencies, the funding will be divided equally between the agencies; if three agencies share the dues, then 1/3 will be allocated to each agency. You are receiving this information because you are Chief Administrator of a dues-paying agency.

To maximize flexibility, you may allocate the \$4,500 across airline, hotel, conference registration, and/or per diem costs for as many people as the \$4,500 will cover. All attendees will register for the meeting via the AAMVA website and pay the jurisdiction rate. You will book your own hotel reservations and pay for the incidentals needed to attend. After the meeting, each jurisdiction will provide AAMVA travel expense forms for each employee or each agency for reimbursement.

In addition, the Board approved funding to support AIC attendance by the chief highway safety law enforcement executive of your jurisdiction (or their executive level designee) in the case where that agency is not in any way responsible for AAMVA dues. If this is the case in your jurisdiction, I plan to send a letter the week of April 24th inviting them to use this law enforcement funding. If you would prefer to extend this invitation directly to your law enforcement partner, please [email](#) or call me before April 21st.

If you have any other questions about the conference or our travel assistance program, please feel free to contact [Ian Grossman](#) or [Dianne Graham](#) on the AAMVA team. Thank you.

From: Creighton, Susan <screighton@aamva.org>
Sent: Wednesday, April 12, 2017 12:59 PM
To: Nolen, David B (DOA); Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored)
Cc: Chaudhry, Amir; Garber, Casey; Manuel, Thomas
Subject: AK - NMVTIS Re-write AMIE Online Updates/Inquiries Meeting Minutes
Attachments: AK Meeting Minutes 20170412.docx

Hi AK,

Attached are the minutes for today's meeting. Please let me know if I missed or misstated anything.

Please don't hesitate to let me know if you have questions.

Thanks,

Susan Creighton | Lead Systems Analyst - Quality Assurance Vehicles |AAMVA | 4401 Wilson Blvd, Ste 700, Arlington, VA 22203 | 703.908.5893 | screighton@aamva.org | www.aamva.org

Be part of the solution.

[Help protect states and consumers from vehicle fraud and unsafe vehicles; get information from the National Motor Vehicle Title Information System.](#)

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MEETING AGENDA and MINUTES ALASKA – STATUS MEETING

Date of Meeting: 4/12/2017

Minutes Prepared By: Susan Creighton

Location: Conference Call – (888) 390-7016 pass code 1509728
Jaguar Conference Room Time: 4:30 PM – 5:30 PM ET

1. Purpose of Meeting *(prepare and distribute in advance of meeting)*

Discuss status of NMVTIS implementation re-write for AMIE integrated online updates and inquiries with initial load. Tentative implementation is set for early December 2017.

2. Attendance at Meeting *(add rows as necessary)*

Name	Department/Division	Invitee	Attended
Mina Peters	Alaska	√	
David Nolen	Alaska	√	√
Dillon Pressley	Alaska – Resource Data	√	√
Patrick Anderson	Alaska – Resource Data	√	√
Casey Garber	AAMVA, Business Solutions	√	√
Susan Creighton	AAMVA, Lead Systems Analyst	√	√
Amir Chaudhry	AAMVA, Lead Systems Analyst	√	

3. Meeting Agenda *(prepare and distribute in advance of meeting)*

- Casual Testing Status
- Status of Outstanding Items
- Next Steps
- Questions & Concerns

4. Meeting Notes, Decisions, Issues

AK is still in the process of casual testing. AK has run through all of their test scenarios with no issues. Susan is waiting for AK to add the 2 VINs discussed to NMVTIS. At the end of the next meeting we will execute a couple of unsolicited messages so that AK can ensure they are working properly. AK needs to set up base vehicle records in NMVTIS so that unsolicited messages can be sent to AK. It is recommended that AK set up the records on the AK database so that they are full filled meaning they have data in all the fields that AK might return in the unsolicited messages including the maximum occurrences.

AAMVA reviewed the questionnaires from AK and sent questions/comments. AK to respond to the questions. Once the questions are clarified AAMVA will create the online test case plan and set up the test data on NMVTIS. We are aiming for structured testing to begin no later than 5/8 and sooner if at all possible.

AAMVA sent the latest Batch and Online Specs to AK.



NEXT STEPS:

AK to respond to Susan's questions/comments on the questionnaires

AK to set up base vehicle records in NMVTIS so that unsolicited messages can be sent to AK

Susan to create the online test case plan – must have questionnaires completed before this can be started.

5. Action Items *(add rows as necessary)*

Action	Assigned to	Due Date	Status
Review Business and Test Questionnaire and send questions/comments	Susan Creighton	4/7/2017	Complete
Send Batch specs to AK	Susan Creighton	4/6/2017	Complete
Respond to AAMVA questions on Business Questionnaire	AK	4/14/2017	Open
Respond to AAMVA questions on Test Questionnaire	AK	4/14/2017	Open

6. Issues Identified *(add rows as necessary; issues are unplanned items of impact that require action)*

Issues	Owner	Due Date	Status

7. Next Meeting

Date: (MM/DD/CCYY)	4/19/2017	Time:	4:30 pm – 5:30 pm ET	Location:	Jaguar Conference Room
Agenda:	Will be Sent out Prior to Meeting				

From: Brosnan, Patrick P (DOA)
Sent: Wednesday, April 12, 2017 2:15 PM
To: Nolen, David B (DOA); Creighton, Susan
Cc: Peters, Mina L (DOA); Anderson, Patrick (DOA sponsored); Pressley, Dillon (DOA sponsored)
Subject: RE: NMVTIS Questionnaires

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Patrick.

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State of Alaska
Division of Motor Vehicles
(907) 269-5588





From: Jordaan, Loffie <LJordaan@aamva.org>
Sent: Thursday, April 13, 2017 5:22 AM
To: Thompson, Marla R (DOA); Chrissy Nizer
Cc: Cashin, Cian; Jeffrey, Claire; Guiot, Philippe; Grossman, Ian; Arthur, Noemi; Peraino, Joe; Ferro, Anne
Subject: Time sensitive: Alaskan newspaper request for information

Marla / Chrissy,

We received a request for information on S2S from an Alaskan newspaper yesterday. Below, our proposed response (our answers are highlighted in green), with the original request lower down. The newspaper asked that we respond before 1pm EDT today. Do you have any input or comments on the proposed response?

Thanks,

Loffie

--How many individuals' records are currently stored by State-to-State? State-to-State administers approximately 36 million pointers. These pointers contain the minimum information necessary to identify records maintained in each DMV's own database. Each person's full record is maintained only in a DMV's database. The function of a pointer is to "point to" the full record.

--Can you describe what security measures protect the personal information stored by State-to-State? The response to Question 7 in Commissioner Fischer's letter to Senator MacKinnon already describes the salient security features of the system. What can be added is that security has been a design requirement from Day 1, and that applicable FISMA and NIST standards have been and are being followed to ensure adequate protection of, among others, all data.

--Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information? Minimizing the distribution of Personally Identifiable Information (PII) (such as Name, DOB and SSN) was one of the design principles of the system. A study performed during the initial design of the system concluded that using only Name and DOB to identify an individual would lead to more PII being exchanged than if the SSN was also used. The reason is as follows: The goal of the system is to ensure that a person has only one driver's license, and only one Real ID card. If a state (say Alaska) wants to issue a DL to an applicant, AK has to determine if the person already has a DL in another state. AK does so by submitting an inquiry to the system using the person's identifying information. The system then responds with the identifying information of all the individuals in the system whose PII is a match to the information AK submitted. If only the Name and DOB were available to search on, AK would receive more records back than if the SSN was also available to search on. Including the SSN thus limits the unnecessary dissemination of PII to AK. And in the reverse, including the SSN minimizes the unnecessary dissemination of PII of Alaskan drivers to other states.

--Alaska's DMV wrote a letter to AAMVA yesterday ([see page 4 here](#)) asking about the possibility of State-to-State using four digits of peoples' Social Security numbers rather than five.

--Is that possible?

--What would be the process for making such a change? The system does not currently support the use of only four digits of the SSN. If a state wants such a change, the process is to submit a request to the S2S Governance Committee. The S2S Governance Committee consists of representatives of all the states participating in S2S, and is in full control of the system. The S2S Governance Committee will then evaluate the request and determine the best course of action.

--Would you guys like to respond to concerns raised by some legislators here that allowing five digits of Alaskans' Social Security numbers to be stored in a non-DMV database poses privacy risks, given that many Alaskans have the same three numbers as a prefix for their Social Security numbers?

Any PII stored in any information system poses a privacy risk. The challenge is to find a solution that supports the function of the system while at the same time maximizing the protection of PII. We believe that the current system design has found this balance.

More to the question, the same argument (that many Alaskans have the same three numbers as the start of their SSNs) can be made for any other state. This was already known and understood during the initial design of the system. At that time it was determined that the existing solution maximized achievement of the various design requirements, including privacy requirements.

Lastly, it should be noted that AAMVA is a nonprofit member organization. That is, AAMVA is "owned" by the DMVs. The AAMVA Board of Directors is made up of DMV representatives. The list of pointer records therefore could be seen as a logical and operational part of each DMV's own systems.

From: Nathaniel Herz [mailto:nherz@alaskadispatch.com]

Sent: Wednesday, April 12, 2017 18:32

To: Jordaan, Loffie <LJordaan@aamva.org>

Cc: Jeffrey, Claire <CJeffrey@aamva.org>

Subject: Re: State-to-State

Hi Loffie,

Thanks for the note. I'd prefer to have a telephone conversation -- my number is 907-793-0312 -- but if that's not possible, here are some questions:

--How many individuals' records are currently stored by State-to-State?

--Can you describe what security measures protect the personal information stored by State-to-State?

--Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information?

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Thank you,
Nat

On Wed, Apr 12, 2017 at 2:20 PM, Jordaan, Loffie <LJordaan@aamva.org> wrote:

Mr Herz,

I understand from a colleague of mine that you are interested in obtaining information on State-to-State. If you could please send us your questions by email we will endeavor to provide a response in time for your deadline.

Thanks,

Loffie Jordaan

Senior Project Manager

American Association of Motor Vehicle Administrators

4401 Wilson Blvd, Suite 700

Arlington, VA 22203

[919-789-1110](tel:919-789-1110)

www.aamva.org

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--

Nathaniel Herz
Alaska Dispatch News
907-793-0312
Twitter: @nat_herz

From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 13, 2017 5:46 AM
To: Brosnan, Patrick P (DOA)
Subject: The NMVTIS State Web Inquiry Application is Available

State Web Inquiry Participants:

The NMVTIS State Web Inquiry application is now available.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

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State Web Inquiry Participants:

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If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: AAMVA_NoReply@AAMVA.org
Sent: Thursday, April 13, 2017 5:48 AM
To: DOA DMV IT notices
Subject: The NMVTIS State Web Inquiry Application is Available

State Web Inquiry Participants:

The NMVTIS State Web Inquiry application is now available.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org

From: Jordaan, Loffie <LJordaan@aamva.org>
Sent: Thursday, April 13, 2017 7:17 AM
To: Peters, Mina L (DOA); Prakash, Srividhya
Subject: RE: Email for sending search information

Mina,

Just following up on this... were you able to try this yet to get the information to us?

Thanks,

Loffie

From: Jordaan, Loffie
Sent: Tuesday, March 21, 2017 17:23
To: 'Peters, Mina L (DOA)' <mina.peters@alaska.gov>; Prakash, Srividhya <SPrakash@aamva.org>
Subject: RE: Email for sending search information

Mina,

It should be possible to respond to a Voltage email with the result being sent encrypted. The catch is to respond in the web page itself.


Below is what I see when I open an encrypted email using a web browser. Hitting the Reply button opens up a response in the browser. Can you please see if you can respond in this way to the original email I sent you?

Thanks,

Loffie

Secure | <https://securemail.aamva.org/reader/ca4076e89cabcb12971ef364fcd37c90f1aaebac>

GoFlex Home Support SONY | eSupport - Ho Hourly Weather Forec The Best Carry-On Lug KITCHENAID DISHWA My Ya

**American Association of
Motor Vehicle Administrators**

loffie @ fische

Sign Out

From: ljordaan@aamva.org
Authenticated by aamva.org Valid Signature (Help)

To: loffie@fischercons.com

Sent: Tue Mar 21, 2017 3:44 PM (12 minutes ago)

Subject: Test

Test

Reply

Reply to All

Email Encryption Provided by Voltage SecureMail. [Learn More](#)

Email Security Powered by Voltage IBE
Copyright 2002-2014 Voltage Security, Inc. All rights reserved.

From: Peters, Mina L (DOA) [<mailto:mina.peters@alaska.gov>]
Sent: Thursday, March 16, 2017 10:39
To: Jordaan, Loffie <LJordaan@aamva.org>; Prakash, Srividhya <SPrakash@aamva.org>
Subject: RE: Email for sending search information

Good morning,

I'm just following up from last week's discussion – do you have a secure way to send this?

If not, I could give it to you at the meeting in St Louis.

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Jordaan, Loffie [<mailto:LJordaan@aamva.org>]
Sent: Wednesday, March 08, 2017 8:12 AM
To: Prakash, Srividhya <SPrakash@aamva.org>; Peters, Mina L (DOA) <mina.peters@alaska.gov>
Subject: RE: Email for sending search information

A can confirm that the return was not encrypted.

Sri, can you please check with PY's group how we can leverage Voltage to have Mina send us PII-related information?

Thanks.

From: Prakash, Srividhya
Sent: Wednesday, March 08, 2017 12:05
To: mina.peters@alaska.gov; Jordaan, Loffie <LJordaan@aamva.org>
Subject: RE: Email for sending search information

I received it. However I don't believe this came via secure email. I was not asked for any encryption password to open the attached files.

I shall wait for Loffie to confirm.

Srividhya Prakash,
Sr. Business Analyst | AAMVA | sprakash@aamva.org
4401 Wilson Blvd, Ste. 700, Arlington, VA. 22203
T: 703-908-5783 / F:703-908-2868
www.aamva.org

From: mina.peters@alaska.gov [<mailto:mina.peters@alaska.gov>]
Sent: Wednesday, March 08, 2017 1:57 PM
To: Jordaan, Loffie <LJordaan@aamva.org>
Cc: Prakash, Srividhya <SPrakash@aamva.org>
Subject: RE: Email for sending search information

testing testing

I'm sending our two SPEXS training powerpoints for your amusement. Let me know if you get these ok and I'll send my spreadsheet.

FYI - the 30 that I identified were ONLY those found in the course of issuing a license. We don't keep the data for a simple IM - only when a user receives an HC during issuance and has to make a decision to use or not.

Thanks again,

Mina

From: ljordaan@aamva.org
Sent: Wed Mar 8, 2017 7:12 AM
To: mina.peters@alaska.gov
Cc: SPrakash@aamva.org
Subject: Email for sending search information

Mina,

Please respond to this email with the Search information.

Thanks,

Loffie

This message was decrypted by Voltage



American Association of
Motor Vehicle Administrators

[Sign Out](#)

[? Help](#)

loffie@fischercons.com

From: ljordaan@aamva.org

[Print](#)

Authenticated by aamva.org Valid Signature ([Help](#))

To: loffie@fischercons.com

Sent: Tue Mar 21, 2017 3:44 PM (12 minutes ago)

Subject: Test

Test

[Reply](#)

[Reply to All](#)



Email Encryption Provided by Voltage SecureMail. [Learn More](#)

Email Security Powered by Voltage IBE

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From: Peters, Mina L (DOA)
Sent: Thursday, April 13, 2017 7:17 AM
To: Jordaan, Loffie
Subject: Automatic reply: Email for sending search information

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: Thompson, Marla R (DOA)
Sent: Thursday, April 13, 2017 7:18 AM
To: Jordaen, Loffie
Cc: Chrissy Nizer; Cashin, Cian; Jeffrey, Claire; Guiot, Philippe; Grossman, Ian; Arthur, Noemi; Peraino, Joe; Ferro, Anne
Subject: Re: Time sensitive: Alaskan newspaper request for information

Thanks! Let me run this up the chain and get back to you this morning.

Sent from my iPhone

On Apr 13, 2017, at 5:22 AM, Jordaen, Loffie <LJordaen@aamva.org> wrote:

Marla / Chrissy,

We received a request for information on S2S from an Alaskan newspaper yesterday. Below, our proposed response (our answers are highlighted in green), with the original request lower down. The newspaper asked that we respond before 1pm EDT today. Do you have any input or comments on the proposed response?

Thanks,

Loffie

--How many individuals' records are currently stored by State-to-State? State-to-State administers approximately 36 million pointers. These pointers contain the minimum information necessary to identify records maintained in each DMV's own database. Each person's full record is maintained only in a DMV's database. The function of a pointer is to "point to" the full record.

--Can you describe what security measures protect the personal information stored by State-to-State? The response to Question 7 in Commissioner Fischer's letter to Senator MacKinnon already describes the salient security features of the system. What can be added is that security has been a design requirement from Day 1, and that applicable FISMA and NIST standards have been and are being followed to ensure adequate protection of, among others, all data.

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--Alaska's DMV wrote a letter to AAMVA yesterday ([see page 4 here](#)) asking about the possibility of State-to-State using four digits of peoples' Social Security numbers rather than five.

--Is that possible?

--What would be the process for making such a change? The system does not currently support the use of only four digits of the SSN. If a state wants such a change, the process is to submit a request to the S2S Governance Committee. The S2S Governance Committee consists of representatives of all the states participating in S2S, and is in full control of the system. The S2S Governance Committee will then evaluate the request and determine the best course of action.

--Would you guys like to respond to concerns raised by some legislators here that allowing five digits of Alaskans' Social Security numbers to be stored in a non-DMV database poses privacy risks, given that many Alaskans have the same three numbers as a prefix for their Social Security numbers?

Any PII stored in any information system poses a privacy risk. The challenge is to find a solution that supports the function of the system while at the same time maximizing the protection of PII. We believe that the current system design has found this balance.

More to the question, the same argument (that many Alaskans have the same three numbers as the start of their SSNs) can be made for any other state. This was already known and understood during the initial design of the system. At that time it was determined that the existing solution maximized achievement of the various design requirements, including privacy requirements.

Lastly, it should be noted that AAMVA is a nonprofit member organization. That is, AAMVA is "owned" by the DMVs. The AAMVA Board of Directors is made up of DMV representatives. The list of pointer records therefore could be seen as a logical and operational part of each DMV's own systems.

From: Nathaniel Herz [<mailto:nherz@alaskadispatch.com>]

Sent: Wednesday, April 12, 2017 18:32

To: Jordaan, Loffie <LJordaan@aamva.org>

Cc: Jeffrey, Claire <CJeffrey@aamva.org>

Subject: Re: State-to-State

Hi Loffie,

Thanks for the note. I'd prefer to have a telephone conversation -- my number is 907-793-0312 -- but if that's not possible, here are some questions:

--How many individuals' records are currently stored by State-to-State?

--Can you describe what security measures protect the personal information stored by State-to-State?

--Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information?

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Thank you,
Nat

On Wed, Apr 12, 2017 at 2:20 PM, Jordaan, Loffie <LJordaan@aamva.org> wrote:

Mr Herz,

I understand from a colleague of mine that you are interested in obtaining information on State-to-State. If you could please send us your questions by email we will endeavor to provide a response in time for your deadline.

Thanks,

Loffie Jordaan

Senior Project Manager

American Association of Motor Vehicle Administrators

4401 Wilson Blvd, Suite 700

Arlington, VA 22203

[919-789-1110](tel:919-789-1110)

www.aamva.org

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--

Nathaniel Herz
Alaska Dispatch News
907-793-0312
Twitter: @nat_herz

From: Thompson, Marla R (DOA)
Sent: Thursday, April 13, 2017 8:50 AM
To: Jordaan, Loffie; Chrissy Nizer
Cc: Cashin, Cian; Jeffrey, Claire; Guiot, Philippe; Grossman, Ian; Arthur, Noemi; Peraino, Joe; Ferro, Anne
Subject: RE: Time sensitive: Alaskan newspaper request for information

Thanks For the time to review. We think your responses are great and will even use a few on our Q&A sheets.

Thanks again!
Marla Thompson
Director, DMV

From: Jordaan, Loffie [mailto:LJordaan@aamva.org]
Sent: Thursday, April 13, 2017 5:22 AM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>; Chrissy Nizer <cnizer@mdot.state.md.us>
Cc: Cashin, Cian <CCashin@aamva.org>; Jeffrey, Claire <CJeffrey@aamva.org>; Guiot, Philippe <PGuiot@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Arthur, Noemi <NArthur@aamva.org>; Peraino, Joe <JPeraino@aamva.org>; Ferro, Anne <AFerro@aamva.org>
Subject: Time sensitive: Alaskan newspaper request for information
Importance: High

Marla / Chrissy,

We received a request for information on S2S from an Alaskan newspaper yesterday. Below, our proposed response (our answers are highlighted in green), with the original request lower down. The newspaper asked that we respond before 1pm EDT today. Do you have any input or comments on the proposed response?

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From: Nathaniel Herz [<mailto:nherz@alaskadispatch.com>]

Sent: Wednesday, April 12, 2017 18:32

To: Jordaan, Loffie <LJordaan@aamva.org>

Cc: Jeffrey, Claire <CJeffrey@aamva.org>

Subject: Re: State-to-State

Hi Loffie,

Thanks for the note. I'd prefer to have a telephone conversation -- my number is 907-793-0312 -- but if that's not possible, here are some questions:

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--

Nathaniel Herz
Alaska Dispatch News

907-793-0312

Twitter: @nat_herz

From: Guiot, Philippe <PGuiot@aamva.org>
Sent: Thursday, April 13, 2017 9:00 AM
To: Jordaan, Loffie; Thompson, Marla R (DOA); Chrissy Nizer
Cc: Cashin, Cian; Jeffrey, Claire; Grossman, Ian; Arthur, Noemi; Peraino, Joe; Ferro, Anne; Dsa, Pamela
Subject: RE: Time sensitive: Alaskan newspaper request for information

To all,
Propose softening the last response to not mention the risk of PII on an system.

Claire,
Would you be sending it to the reporter?
Thanks – PG

Philippe Guiot
CIO
AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203
pguiot@aamva.org
T: 703.908.8289 | F: 703.522.1553 | C: 703.839.0654
www.aamva.org
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Sent: Thursday, April 13, 2017 9:22 AM
To: 'marla.thompson@alaska.gov' <marla.thompson@alaska.gov>; Chrissy Nizer <cnizer@mdot.state.md.us>
Cc: Cashin, Cian <CCashin@aamva.org>; Jeffrey, Claire <CJeffrey@aamva.org>; Guiot, Philippe <PGuiot@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Arthur, Noemi <NArthur@aamva.org>; Peraino, Joe <JPeraino@aamva.org>; Ferro, Anne <AFerro@aamva.org>
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Importance: High

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Lastly, it should be noted that AAMVA is a nonprofit member organization. That is, AAMVA is "owned" by the DMVs. The AAMVA Board of Directors is made up of DMV representatives. The list of pointer records therefore could be seen as a logical and operational part of each DMV's own systems.

From: Nathaniel Herz [<mailto:nherz@alaskadispatch.com>]

Sent: Wednesday, April 12, 2017 18:32

To: Jordaan, Loffie <LJordaan@aamva.org>

Cc: Jeffrey, Claire <CJeffrey@aamva.org>

Subject: Re: State-to-State

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Nat

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Mr Herz,

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Thanks,

Loffie Jordaan

Senior Project Manager

American Association of Motor Vehicle Administrators

4401 Wilson Blvd, Suite 700

Arlington, VA 22203

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--

Nathaniel Herz
Alaska Dispatch News
907-793-0312
Twitter: @nat_herz

From: Jeffrey, Claire <CJeffrey@aamva.org>
Sent: Thursday, April 13, 2017 9:01 AM
To: Guiot, Philippe; Jordaan, Loffie; Thompson, Marla R (DOA); Chrissy Nizer
Cc: Cashin, Cian; Grossman, Ian; Arthur, Noemi; Peraino, Joe; Ferro, Anne; Dsa, Pamela
Subject: RE: Time sensitive: Alaskan newspaper request for information

Yes, Philippe, I'll be sending to the reporter. If you have changes, please let me know.

Claire Jeffrey

Communications & Multimedia Manager

AAMVA

4401 Wilson Blvd. Suite 700

Arlington, VA 22203

cjeffrey@aamva.org

office: 703.908.2955

cell: 703.944.1500

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From: Guiot, Philippe
Sent: Thursday, April 13, 2017 1:00 PM
To: Jordaan, Loffie <LJordaan@aamva.org>; 'marla.thompson@alaska.gov' <marla.thompson@alaska.gov>; Chrissy Nizer <cnizer@mdot.state.md.us>
Cc: Cashin, Cian <CCashin@aamva.org>; Jeffrey, Claire <CJeffrey@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Arthur, Noemi <NArthur@aamva.org>; Peraino, Joe <JPeraino@aamva.org>; Ferro, Anne <AFerro@aamva.org>; Dsa, Pamela <pdsa@aamva.org>
Subject: RE: Time sensitive: Alaskan newspaper request for information

To all,

Propose softening the last response to not mention the risk of PII on an system.

Claire,

Would you be sending it to the reporter?

Thanks – PG

Philippe Guiot

CIO

AAMVA

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Arlington, VA 22203

pguiot@aamva.org

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From: Jordaan, Loffie

Sent: Thursday, April 13, 2017 9:22 AM

To: 'marla.thompson@alaska.gov' <marla.thompson@alaska.gov>; Chrissy Nizer <cnizer@mdot.state.md.us>

Cc: Cashin, Cian <CCashin@aamva.org>; Jeffrey, Claire <CJeffrey@aamva.org>; Guiot, Philippe <PGuiot@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Arthur, Noemi <NArthur@aamva.org>; Peraino, Joe <JPeraino@aamva.org>; Ferro, Anne <AFerro@aamva.org>

Subject: Time sensitive: Alaskan newspaper request for information

Importance: High

Marla / Chrissy,

We received a request for information on S2S from an Alaskan newspaper yesterday. Below, our proposed response (our answers are highlighted in green), with the original request lower down. The newspaper asked that we respond before 1pm EDT today. Do you have any input or comments on the proposed response?

Thanks,

Loffie

--How many individuals' records are currently stored by State-to-State? State-to-State administers approximately 36 million pointers. These pointers contain the minimum information necessary to identify records maintained in each DMV's own database. Each person's full record is maintained only in a DMV's database. The function of a pointer is to "point to" the full record.

--Can you describe what security measures protect the personal information stored by State-to-State? The response to Question 7 in Commissioner Fischer's letter to Senator MacKinnon already describes the salient security features of the system. What can be added is that security has been a design requirement from Day 1, and that applicable FISMA and NIST standards have been and are being followed to ensure adequate protection of, among others, all data.

--Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information? Minimizing the distribution of Personally Identifiable Information (PII) (such as Name, DOB and SSN) was one of the design principles of the system. A study performed during the initial design of the system concluded that using only Name and DOB to identify an individual would lead to more PII being exchanged than if the SSN was also used. The reason is as follows: The goal of the system is to ensure that a person has only one driver's license, and only one Real ID card. If a state (say Alaska) wants to issue a DL to an applicant, AK has to determine if the person already has a DL in another state. AK does so by submitting an inquiry to the system using the person's identifying information. The system then responds with the identifying information of all the individuals in the system whose PII is a match to the information AK submitted. If only the Name and DOB were available to search on, AK would receive more records back than if the SSN was also available to search on. Including the SSN thus limits the unnecessary dissemination of PII to AK. And in the reverse, including the SSN minimizes the unnecessary dissemination of PII of Alaskan drivers to other states.

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--Is that possible?

--What would be the process for making such a change? The system does not currently support the use of only four digits of the SSN. If a state wants such a change, the process is to submit a request to the S2S Governance Committee. The S2S Governance Committee consists of representatives of all the states participating in S2S, and is in full control of the system. The S2S Governance Committee will then evaluate the request and determine the best course of action.

--Would you guys like to respond to concerns raised by some legislators here that allowing five digits of Alaskans' Social Security numbers to be stored in a non-DMV database poses privacy risks, given that many Alaskans have the same three numbers as a prefix for their Social Security numbers?

Any PII stored in any information system poses a privacy risk. The challenge is to find a solution that supports the function of the system while at the same time maximizing the protection of PII. We believe that the current system design has found this balance.

More to the question, the same argument (that many Alaskans have the same three numbers as the start of their SSNs) can be made for any other state. This situation was already known and understood during the initial design of the system. At that time it was determined that using the last five digits was providing for the minimization of distribution of PII as mentioned above existing solution maximized achievement of the various design requirements, including privacy requirements.

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From: Nathaniel Herz [<mailto:nherz@alaskadispatch.com>]

Sent: Wednesday, April 12, 2017 18:32

To: Jordaan, Loffie <LJordaan@aamva.org>

Cc: Jeffrey, Claire <CJeffrey@aamva.org>

Subject: Re: State-to-State

Hi Loffie,

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Thank you,
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Mr Herz,

I understand from a colleague of mine that you are interested in obtaining information on State-to-State. If you could please send us your questions by email we will endeavor to provide a response in time for your deadline.

Thanks,

Loffie Jordaan

Senior Project Manager

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Nathaniel Herz
Alaska Dispatch News
907-793-0312
Twitter: @nat_herz

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Sent: Thursday, April 13, 2017 9:04 AM
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Cc: Jordaan, Loffie; Thompson, Marla R (DOA); Chrissy Nizer; Cashin, Cian; Grossman, Ian; Arthur, Noemi; Peraino, Joe; Ferro, Anne; Dsa, Pamela
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Subject: RE: Time sensitive: Alaskan newspaper request for information

Got it, Philippe, thanks. Are we good to send now?

Claire Jeffrey
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Thanks
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Christine Nizer | Administrator | Maryland Department of Transportation Motor Vehicle Administration | 6601 Ritchie Highway, Suite 200, Glen Burnie, MD 21062 | ☎ 410-787-7830 | 📠 410-768-7506 | ✉ cnizer@mdot.state.md.us | *"The Maryland Department of Transportation is a customer-driven leader that delivers safe, sustainable, intelligent, and exceptional transportation solutions in order to connect our customers to life's opportunities."*



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On Apr 13, 2017, at 12:00 PM, Jeffrey, Claire <CJeffrey@aamva.org> wrote:

Yes, Philippe, I'll be sending to the reporter. If you have changes, please let me know.

Claire Jeffrey
Communications & Multimedia Manager
AAMVA
4401 Wilson Blvd. Suite 700

Arlington, VA 22203
cjeffrey@aamva.org
office: 703.908.2955
cell: 703.944.1500
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From: Guiot, Philippe
Sent: Thursday, April 13, 2017 1:00 PM
To: Jordaan, Loffie <LJordaan@aamva.org>; 'marla.thompson@alaska.gov' <marla.thompson@alaska.gov>; Chrissy Nizer <cnizer@mdot.state.md.us>
Cc: Cashin, Cian <CCashin@aamva.org>; Jeffrey, Claire <CJeffrey@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Arthur, Noemi <NArthur@aamva.org>; Peraino, Joe <JPeraino@aamva.org>; Ferro, Anne <AFerro@aamva.org>; Dsa, Pamela <pdsa@aamva.org>
Subject: RE: Time sensitive: Alaskan newspaper request for information

To all,
Propose softening the last response to not mention the risk of PII on an system.

Claire,
Would you be sending it to the reporter?
Thanks – PG

Philippe Guiot
CIO
AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203
pguiot@aamva.org
T: 703.908.8289 | F: 703.522.1553 | C: 703.839.0654
www.aamva.org
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From: Jordaan, Loffie
Sent: Thursday, April 13, 2017 9:22 AM
To: 'marla.thompson@alaska.gov' <marla.thompson@alaska.gov>; Chrissy Nizer <cnizer@mdot.state.md.us>
Cc: Cashin, Cian <CCashin@aamva.org>; Jeffrey, Claire <CJeffrey@aamva.org>; Guiot, Philippe <PGuiot@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Arthur, Noemi <NArthur@aamva.org>;

Peraino, Joe <JPeraino@aamva.org>; Ferro, Anne <AFerro@aamva.org>

Subject: Time sensitive: Alaskan newspaper request for information

Importance: High

Marla / Chrissy,

We received a request for information on S2S from an Alaskan newspaper yesterday. Below, our proposed response (our answers are highlighted in green), with the original request lower down. The newspaper asked that we respond before 1pm EDT today. Do you have any input or comments on the proposed response?

Thanks,

Loffie

--How many individuals' records are currently stored by State-to-State? State-to-State administers approximately 36 million pointers. These pointers contain the minimum information necessary to identify records maintained in each DMV's own database. Each person's full record is maintained only in a DMV's database. The function of a pointer is to "point to" the full record.

--Can you describe what security measures protect the personal information stored by State-to-State?

The response to Question 7 in Commissioner Fischer's letter to Senator MacKinnon already describes the salient security features of the system. What can be added is that security has been a design requirement from Day 1, and that applicable FISMA and NIST standards have been and are being followed to ensure adequate protection of, among others, all data.

--Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information? Minimizing the distribution of Personally Identifiable Information (PII) (such as Name, DOB and SSN) was one of the design principles of the system. A study performed during the initial design of the system concluded that using only Name and DOB to identify an individual would lead to more PII being exchanged than if the SSN was also used. The reason is as follows: The goal of the system is to ensure that a person has only one driver's license, and only one Real ID card. If a state (say Alaska) wants to issue a DL to an applicant, AK has to determine if the person already has a DL in another state. AK does so by submitting an inquiry to the system using the person's identifying information. The system then responds with the identifying information of all the individuals in the system whose PII is a match to the information AK submitted. If only the Name and DOB were available to search on, AK would receive more records back than if the SSN was also available to search on. Including the SSN thus limits the unnecessary dissemination of PII to AK. And in the reverse, including the SSN minimizes the unnecessary dissemination of PII of Alaskan drivers to other states.

--Alaska's DMV wrote a letter to AAMVA yesterday ([see page 4 here](#)) asking about the possibility of State-to-State using four digits of peoples' Social Security numbers rather than five.

--Is that possible?

--What would be the process for making such a change? The system does not currently support the use of only four digits of the SSN. If a state wants such a change, the process is to submit a request to the S2S Governance Committee. The S2S Governance Committee consists of representatives of all the states participating in S2S, and is in full control of the system. The S2S Governance Committee will then evaluate the request and determine the best course of action.

--Would you guys like to respond to concerns raised by some legislators here that allowing five digits of Alaskans' Social Security numbers to be stored in a non-DMV database poses privacy risks, given that many Alaskans have the same three numbers as a prefix for their Social Security numbers?

Any PII stored in any information system poses a privacy risk. The challenge is to find a solution that supports the function of the system while at the same time maximizing the protection of PII. We believe that the current system design has found this balance. More to the question, the same argument (that many Alaskans have the same three numbers as the start of their SSNs) can be made for any other state. This situation was already known and understood during the initial design of the system. At that time it was determined that using the last five digits was providing for the minimization of distribution of PII as mentioned above existing solution maximized achievement of the various design requirements, including privacy requirements. Lastly, it should be noted that AAMVA is a nonprofit member organization. That is, AAMVA is "owned" by the DMVs. The AAMVA Board of Directors is made up of DMV representatives. The list of pointer records therefore could be seen as a logical and operational part of each DMV's own systems.

From: Nathaniel Herz [<mailto:nherz@alaskadispatch.com>]
Sent: Wednesday, April 12, 2017 18:32
To: Jordaan, Loffie <LJordaan@aamva.org>
Cc: Jeffrey, Claire <CJeffrey@aamva.org>
Subject: Re: State-to-State

Hi Loffie,

Thanks for the note. I'd prefer to have a telephone conversation -- my number is 907-793-0312 -- but if that's not possible, here are some questions:

- How many individuals' records are currently stored by State-to-State?
- Can you describe what security measures protect the personal information stored by State-to-State?
- Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information?
- Alaska's DMV wrote a letter to AAMVA yesterday ([see page 4 here](#)) asking about the possibility of State-to-State using four digits of peoples' Social Security numbers rather than five.
 - Is that possible?
 - What would be the process for making such a change?
- Would you guys like to respond to concerns raised by some legislators here that allowing five digits of Alaskans' Social Security numbers to be stored in a non-DMV database poses privacy risks, given that many Alaskans have the same three numbers as a prefix for their Social Security numbers?

Thank you,
Nat

On Wed, Apr 12, 2017 at 2:20 PM, Jordaan, Loffie <LJordaan@aamva.org> wrote:

Mr Herz,

I understand from a colleague of mine that you are interested in obtaining information on State-to-State. If you could please send us your questions by email we will endeavor to provide a response in time for your deadline.

Thanks,

Loffie Jordaan

Senior Project Manager

American Association of Motor Vehicle Administrators

4401 Wilson Blvd, Suite 700

Arlington, VA 22203

[919-789-1110](tel:919-789-1110)

www.aamva.org

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--

Nathaniel Herz
Alaska Dispatch News
907-793-0312
Twitter: @nat_herz



MARYLAND DEPARTMENT
OF TRANSPORTATION

MOTOR VEHICLE
ADMINISTRATION



From: Ferro, Anne <AFerro@aamva.org>
Sent: Thursday, April 13, 2017 9:30 AM
To: Jeffrey, Claire; Guiot, Philippe
Cc: Jordaan, Loffie; Thompson, Marla R (DOA); Chrissy Nizer; Cashin, Cian; Grossman, Ian; Arthur, Noemi; Peraino, Joe; Dsa, Pamela
Subject: RE: Time sensitive: Alaskan newspaper request for information

Yes from me, extracting green and strikeouts. Thanks

Anne Ferro | AAMVA | D: 703.908.5766 | C: 703.589.0141 | aferro@aamva.org
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From: Jeffrey, Claire
Sent: Thursday, April 13, 2017 1:05 PM
To: Guiot, Philippe <PGuiot@aamva.org>
Cc: Jordaan, Loffie <LJordaan@aamva.org>; marla.thompson@alaska.gov; Chrissy Nizer <cnizer@mdot.state.md.us>; Cashin, Cian <CCashin@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Arthur, Noemi <NArthur@aamva.org>; Peraino, Joe <JPeraino@aamva.org>; Ferro, Anne <AFerro@aamva.org>; Dsa, Pamela <pdsa@aamva.org>
Subject: RE: Time sensitive: Alaskan newspaper request for information

Got it, Philippe, thanks. Are we good to send now?

Claire Jeffrey
Communications & Multimedia Manager
AAMVA
4401 Wilson Blvd. Suite 700
Arlington, VA 22203
cjeffrey@aamva.org
office: 703.908.2955
cell: 703.944.1500
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From: Guiot, Philippe
Sent: Thursday, April 13, 2017 1:04 PM
To: Jeffrey, Claire <CJeffrey@aamva.org>
Cc: Jordaan, Loffie <LJordaan@aamva.org>; marla.thompson@alaska.gov; Chrissy Nizer <cnizer@mdot.state.md.us>;

Cashin, Cian <CCashin@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Arthur, Noemi <NArthur@aamva.org>;
Peraino, Joe <JPeraino@aamva.org>; Ferro, Anne <AFerro@aamva.org>; Dsa, Pamela <pdsa@aamva.org>
Subject: Re: Time sensitive: Alaskan newspaper request for information

Claire
The changes I made are already in Loffie's email
I use strike out to show you what needs to be removed
Thank PG

Sent from my iPhone

On Apr 13, 2017, at 12:00 PM, Jeffrey, Claire <CJeffrey@aamva.org> wrote:

Yes, Philippe, I'll be sending to the reporter. If you have changes, please let me know.

Claire Jeffrey
Communications & Multimedia Manager
AAMVA
4401 Wilson Blvd. Suite 700
Arlington, VA 22203
cjeffrey@aamva.org
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Philippe Guiot
CIO
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From: Jordaan, Loffie

Sent: Thursday, April 13, 2017 9:22 AM

To: 'marla.thompson@alaska.gov' <marla.thompson@alaska.gov>; Chrissy Nizer <cnizer@mdot.state.md.us>

Cc: Cashin, Cian <CCashin@aamva.org>; Jeffrey, Claire <CJeffrey@aamva.org>; Guiot, Philippe <PGuiot@aamva.org>; Grossman, Ian <IGrossman@aamva.org>; Arthur, Noemi <NArthur@aamva.org>; Peraino, Joe <JPeraino@aamva.org>; Ferro, Anne <AFerro@aamva.org>

Subject: Time sensitive: Alaskan newspaper request for information

Importance: High

Marla / Chrissy,

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Thanks,

Loffie

--How many individuals' records are currently stored by State-to-State? State-to-State administers approximately 36 million pointers. These pointers contain the minimum information necessary to identify records maintained in each DMV's own database. Each person's full record is maintained only in a DMV's database. The function of a pointer is to "point to" the full record.

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in the system whose PII is a match to the information AK submitted. If only the Name and DOB were available to search on, AK would receive more records back than if the SSN was also available to search on. Including the SSN thus limits the unnecessary dissemination of PII to AK. And in the reverse, including the SSN minimizes the unnecessary dissemination of PII of Alaskan drivers to other states.

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--Is that possible?

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Lastly, it should be noted that AAMVA is a nonprofit member organization. That is, AAMVA is "owned" by the DMVs. The AAMVA Board of Directors is made up of DMV representatives. The list of pointer records therefore could be seen as a logical and operational part of each DMV's own systems.

From: Nathaniel Herz [<mailto:nherz@alaskadispatch.com>]

Sent: Wednesday, April 12, 2017 18:32

To: Jordaan, Loffie <LJordaan@aamva.org>

Cc: Jeffrey, Claire <CJeffrey@aamva.org>

Subject: Re: State-to-State

Hi Loffie,

Thanks for the note. I'd prefer to have a telephone conversation -- my number is 907-793-0312 -- but if that's not possible, here are some questions:

--How many individuals' records are currently stored by State-to-State?

--Can you describe what security measures protect the personal information stored by State-to-State?

--Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information?

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--Would you guys like to respond to concerns raised by some legislators here that allowing five digits of Alaskans' Social Security numbers to be stored in a non-DMV database poses privacy risks, given that many Alaskans have the same three numbers as a prefix for their Social Security numbers?

Thank you,
Nat

On Wed, Apr 12, 2017 at 2:20 PM, Jordaan, Loffie <LJordaan@aamva.org> wrote:

Mr Herz,

I understand from a colleague of mine that you are interested in obtaining information on State-to-State. If you could please send us your questions by email we will endeavor to provide a response in time for your deadline.

Thanks,

Loffie Jordaan

Senior Project Manager

American Association of Motor Vehicle Administrators

4401 Wilson Blvd, Suite 700

Arlington, VA 22203

[919-789-1110](tel:919-789-1110)

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--

Nathaniel Herz

Alaska Dispatch News
907-793-0312
Twitter: @nat_herz

From: NmvtsReports@aamva.org
Sent: Thursday, April 13, 2017 10:11 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170412.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

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Duplicate Vin Report

ALASKA (AK)
for 4/12/2017

Run Date: 4/13/2017
Environment: Production
Page: 1

Duplicate VINs Created By ALASKA

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: 1FT8W3BT3GEB80999 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	1FT8W3BT3GEB80999	ALASKA	5101253	FORD/2016	4/12/2017	4/12/2017	Interactive CSOT
History #1	1FT8W3BT3GEB80999	WASHINGTON	1719054085	FORD/2016	1/10/2017	1/10/2017	Interactive New Title
Current	1FT8W3BT3GEB80999	WASHINGTON	1718853968	FORD/2016	1/10/2017	1/10/2017	Interactive New Title

Duplicate VIN: 3FA6P0LU8ER335766 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	3FA6P0LU8ER335766	ALASKA	5101284	FORD/2014	4/12/2017	4/12/2017	Interactive Change Title
History #1	3FA6P0LU8ER335766	ALASKA	5082236	FORD/2014	3/27/2017	3/27/2017	Interactive CSOT
History #2	3FA6P0LU8ER335766	OHIO	2514121246	FORD/2014	2/17/2017	2/17/2017	Interactive New Title
Current	3FA6P0LU8ER335766	OHIO	1810446454	FORD/2014	7/17/2014	7/24/2014	Batch Add of Title

Number Of Addition to Existing Duplicates Created 2

Total Number Of Duplicate VINs created: 2

From: NmvtsReports@aamva.org
Sent: Thursday, April 13, 2017 10:11 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170412.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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Daily Suspense Report

4/12/2017

Run Date: 4/13/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: mina.peters@alaska.gov via SecureMail <securemail@aamva.org>
Sent: Thursday, April 13, 2017 12:55 PM
To: ljordaan@aamva.org
Cc: sprakash@aamva.org
Subject: [Copy: Voltage SecureMail] RE: Email for sending search information
Attachments: message_zdm.html



This is a secure, encrypted message.



Desktop Users:

Open the attachment (message_zdm.html) and follow the instructions.



Mobile Users:

Get the [mobile application](#).

[Need Help?](#)

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If you do not have a code, please contact AAMVA by sending an email to helpdesk@aamva.org.

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Desktop Users: Forward your original message and its attachment to zdm@vs.n.voltage.com and check your inbox for a link to view it.

Mobile Users: Install the [mobile application](#).

[Need Help?](#)

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From: Peters, Mina L (DOA)
Sent: Thursday, April 13, 2017 1:32 PM
To: mina.peters@alaska.gov via SecureMail
Subject: Automatic reply: [Copy: Voltage SecureMail] RE: Email for sending search information

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: Jordaan, Loffie <LJordaan@aamva.org>
Sent: Thursday, April 13, 2017 2:44 PM
To: Peters, Mina L (DOA)
Cc: Prakash, Srividhya
Subject: RE: Email for sending search information

Mina,

Yes, it looks as if the message was encrypted.

Looking forward to hear how your tweaks are working out!

Thanks,

Loffie

From: mina.peters@alaska.gov [mina.peters@alaska.gov]
Sent: Thursday, April 13, 2017 4:54 PM
To: Jordaan, Loffie
Cc: Prakash, Srividhya
Subject: RE: Email for sending search information

Just testing sending this out to see if the encryption works for future reference.

Loffie, thank you for taking the break to look at this stuff with me. I tested your suggestion/theory and think you are right. I modified my programming and THINK it will work better. I'll let you know when I put it in practice on Monday.

So let me know if this document (which I got from PY last week) is being returned to you encrypted. I AM sending it using the application, not email. Though I am pretty sure that's what I did last time...but that was a month ago and I've slept since then!!!

Good conference everyone, and have a lovely weekend!!

Mina

From: ljordaan@aamva.org
Sent: Wed Mar 8, 2017 7:12 AM
To: mina.peters@alaska.gov
Cc: SPrakash@aamva.org
Subject: Email for sending search information

Mina,

Please respond to this email with the Search information.

Thanks,

Loffie

This message was decrypted by Voltage

From: Thompson, Marla R (DOA)
Sent: Thursday, April 13, 2017 3:53 PM
To: Jordaan, Loffie; Chrissy Nizer
Cc: Guiot, Philippe; Ferro, Anne
Subject: RE: Time sensitive: Alaskan newspaper request for information

Hello,

We had a few more questions from a legislator.

Does AAMVA use any contractors with access to the S2S data?

Does AAMVA use a private datacenter? I think I saw a drawing that you use one with a backup?

Thanks!!!

From: Jordaan, Loffie [LJordaan@aamva.org]
Sent: Thursday, April 13, 2017 5:22 AM
To: Thompson, Marla R (DOA); Chrissy Nizer
Cc: Cashin, Cian; Jeffrey, Claire; Guiot, Philippe; Grossman, Ian; Arthur, Noemi; Peraino, Joe; Ferro, Anne
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Thanks,

Loffie

--How many individuals' records are currently stored by State-to-State? State-to-State administers approximately 36 million pointers. These pointers contain the minimum information necessary to identify records maintained in each DMV's own database. Each person's full record is maintained only in a DMV's database. The function of a pointer is to "point to" the full record.

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--Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information? Minimizing the distribution of Personally Identifiable Information (PII) (such as Name, DOB and SSN) was one of the design principles of the system. A study performed during the initial design of the system concluded that using only Name and DOB to identify an individual would lead to more PII being exchanged than if the SSN was also used. The reason is as follows: The goal of the system is to ensure that a person has only one driver's license, and only one Real ID card. If a state (say Alaska) wants to issue a DL to an applicant, AK has to determine if the person already has a DL in another state. AK does so by submitting an inquiry to the system using the person's identifying information. The system then responds with the identifying information of all the individuals in the system whose PII is a match to the information AK submitted. If only the Name and DOB were available to search on, AK

would receive more records back than if the SSN was also available to search on. Including the SSN thus limits the unnecessary dissemination of PII to AK. And in the reverse, including the SSN minimizes the unnecessary dissemination of PII of Alaskan drivers to other states.

--Alaska's DMV wrote a letter to AAMVA yesterday ([see page 4 here](#)) asking about the possibility of State-to-State using four digits of peoples' Social Security numbers rather than five.

--Is that possible?

--What would be the process for making such a change? The system does not currently support the use of only four digits of the SSN. If a state wants such a change, the process is to submit a request to the S2S Governance Committee. The S2S Governance Committee consists of representatives of all the states participating in S2S, and is in full control of the system. The S2S Governance Committee will then evaluate the request and determine the best course of action.

--Would you guys like to respond to concerns raised by some legislators here that allowing five digits of Alaskans' Social Security numbers to be stored in a non-DMV database poses privacy risks, given that many Alaskans have the same three numbers as a prefix for their Social Security numbers?

Any PII stored in any information system poses a privacy risk. The challenge is to find a solution that supports the function of the system while at the same time maximizing the protection of PII. We believe that the current system design has found this balance.

More to the question, the same argument (that many Alaskans have the same three numbers as the start of their SSNs) can be made for any other state. This was already known and understood during the initial design of the system. At that time it was determined that the existing solution maximized achievement of the various design requirements, including privacy requirements.

Lastly, it should be noted that AAMVA is a nonprofit member organization. That is, AAMVA is "owned" by the DMVs. The AAMVA Board of Directors is made up of DMV representatives. The list of pointer records therefore could be seen as a logical and operational part of each DMV's own systems.

From: Nathaniel Herz [mailto:nherz@alaskadispatch.com]

Sent: Wednesday, April 12, 2017 18:32

To: Jordaan, Loffie <LJordaan@aamva.org>

Cc: Jeffrey, Claire <CJeffrey@aamva.org>

Subject: Re: State-to-State

Hi Loffie,

Thanks for the note. I'd prefer to have a telephone conversation -- my number is 907-793-0312 -- but if that's not possible, here are some questions:

--How many individuals' records are currently stored by State-to-State?

--Can you describe what security measures protect the personal information stored by State-to-State?

--Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information?

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Thank you,

Nat

On Wed, Apr 12, 2017 at 2:20 PM, Jordaan, Loffie <LJordaan@aamva.org> wrote:
Mr Herz,

I understand from a colleague of mine that you are interested in obtaining information on State-to-State. If you could please send us your questions by email we will endeavor to provide a response in time for your deadline.

Thanks,

Loffie Jordaan

Senior Project Manager
American Association of Motor Vehicle Administrators
4401 Wilson Blvd, Suite 700
Arlington, VA 22203
[919-789-1110](tel:919-789-1110)
www.aamva.org

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--

Nathaniel Herz
Alaska Dispatch News
907-793-0312
Twitter: @nat_herz

From: Grimes, Maria <MGrimes@aamva.org>
Sent: Thursday, April 13, 2017 5:56 PM
To: DOA DMV IT notices
Cc: Help Desk Internal Distro
Subject: Digital Image Connection Down | AAMVA TICKET 161461

Alaska

AAMVA has noticed that your Digital Image has disconnected from the NCS, is there a maintenance or outage that may be the cause? Our troubleshooting shows no circuit issues, we've opened ticket 161461 for tracking.

Thank you,

Maria Grimes | Senior Operations Analyst | AAMVA | 4401 Wilson Blvd, Ste 700, Arlington Va. 22203
| mgrimes@aamva.org or Helpdesk@aamva.org | Helpdesk: 888-226-8280 Opt.1 | www.aamva.org

Help protect states and consumers from vehicle fraud and unsafe vehicles; get information from the National Motor Vehicle Title Information System.

From: NmvtsReports@aamva.org
Sent: Friday, April 14, 2017 3:19 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170413.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 4/13/2017

Run Date: 4/14/2017
Environment: Production
Page: 1

Duplicate VINs Created By ALASKA

First Time Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: 1FDEE14H2NHA88695 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	1FDEE14H2NHA88695	ALASKA	5061890	FORD/1992	4/13/2017	4/13/2017	Interactive New Title
Current	1FDEE14H2NHA88695	CALIFORNIA	20160429	FORD/1992	4/29/2016	5/20/2016	Batch Add of Title
History #1	1FDEE14H2NHA88695	CALIFORNIA	20150604	FORD/1992	6/4/2015	6/19/2015	Batch Add of Title
History #2	1FDEE14H2NHA88695	CALIFORNIA	20110331	FORD/1992	3/31/2011	4/7/2011	Batch Add of Title
History #3	1FDEE14H2NHA88695	SOUTH DAKOTA	100891057	FORD/1992	4/9/2010	4/9/2010	Interactive Change Title
History #4	1FDEE14H2NHA88695	SOUTH DAKOTA	100560767	FORD/1992	3/3/2010	3/3/2010	Interactive CSOT
History #5	1FDEE14H2NHA88695	IOWA	97AA27577	FORD/1992	8/12/2005	5/25/2009	Batch Add of Title
History #6	1FDEE14H2NHA88695	IOWA	83W043209	FORD/1992	12/16/1993	3/20/2003	Batch Add of Title

Duplicate VIN: 5TDYK3DC4FS681417 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	5TDYK3DC4FS681417	ALASKA	5054247	TOYT/2015	4/13/2017	4/13/2017	Interactive New Title
Current	5TDYK3DC4FS681417	VIRGINIA	63585805	TOYT/2015	2/16/2016	2/16/2016	Interactive New Title

Duplicate VIN: KL4CJFSB1FB170290 (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	KL4CJFSB1FB170290	ALASKA	5105034	BUIC/2015	4/13/2017	4/13/2017	Interactive New Title
Current	KL4CJFSB1FB170290	WASHINGTON	1512449026	BUIC/2015	5/4/2015	5/5/2015	Interactive New Title

Number Of First Time Duplicates Created 3

Total Number Of Duplicate VINs created: 3

From: NmvtsReports@aamva.org
Sent: Friday, April 14, 2017 3:23 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170413.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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Daily Suspense Report

4/13/2017

Run Date: 4/14/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: Dluzynski, Janice <JDluzynski@aamva.org>
Sent: Friday, April 14, 2017 6:14 AM
To: Anna.Sledge@alea.alabama.gov; Tham, Nichole M (DOA); twalters@azdot.gov; marco.vazzano@state.co.us; sarah.werner@state.co.us; michael.bzdya@ct.gov; smoore3@dds.ga.gov; alton.roane@dor.ga.gov; pko@honolulu.gov; dbuterbaugh@bmvi.in.gov; glenn.anness@icbc.com; mark.lowe@iowadot.us; melissa.spiegel@iowadot.us; shelly.bartron@ks.gov; Julie.Earnest@ks.gov; kent.selk@ks.gov; matthew.cole@ky.gov; rick.taylor@ky.gov; Jo Carol Roberts; Ashleigh.Bossom@la.gov; gwen.dunware@la.gov; staci.hoyt@dps.la.gov; karen.st.germain@la.gov; kimberly.watson@la.gov; Patty Morneault; dburns@mpi.mb.ca; nharry1@mdot.state.md.us; carpenterm1@michigan.gov; longk1@michigan.gov; joan.kopcinski@state.mn.us; kbrown@dps.ms.gov; msnowberger@mt.gov; sara.orourke@nebraska.gov; jhurin@dmv.nv.gov; jbarthelmes@safety.state.nh.us; maria.buckman@dos.nh.gov; elizabeth.bielecki@dos.nh.gov; Raymond Martinez; Robert.porreca@mvc.nj.gov; AliciaC.Ortiz@state.nm.us; theresa.egan@dmv.ny.gov; alandoody@gov.nl.ca; tlbucholtz@ncdot.gov; bsmith25@ncdot.gov; tspence@ncdot.gov; gjackson@nd.gov; Steve_loutitt@gov.nt.ca; lgee@gov.nu.ca; jeff.hankins@dps.ok.gov; Maryanne.Cirillo@ontario.ca; david.silva@ontario.ca; Heidi Francis; Bryce.A.MCKENNA@ODOT.state.or.us; Myers, Kurt; glminer@gov.pe.ca; Lisa.Antonaccio@dmv.ri.gov; Clare.Sedlock@dmv.ri.gov; scrighton@sgi.sk.ca; sdelmaire@sgi.sk.ca; jlavallee@sgi.sk.ca; Darcy.bly@gov.ab.ca; harold.blaney@saaq.gouv.qc.ca; Peggy.Fouty@SCDMV.net; annie.phelps@scdmv.net; Jane Schrank; larry.godwin@tn.gov; michael.hogan@tn.gov; edwin.mimms@tn.gov; Ron.coleman@dps.texas.gov; sheri.gipson@dps.texas.gov; Mimzie.Dennis@dps.texas.gov; Janie.sawatsky@dps.texas.gov; Christopher.Sawyer@dps.texas.gov; Heather.Strawn@dps.texas.gov; nleavitt@utah.gov; ccaras@utah.gov; kmathis@dol.wa.gov; Robert.Combs@dot.wi.gov; tracy.bendera@gov.yk.ca
Subject: AAMVA Survey Request - Arkansas is seeking information on duplicate DL/IDs

Please respond to this survey from Arkansas. The jurisdictions that have already responded are listed after the survey.

Duplicate Driver's License & ID Cards (Ends 05/01/2017) Responses received from CA, DC, DE, FL, ID, IL, MO, OH, VA, VT, WV.

Arkansas appreciates your response. Please let me know if you have any questions about using the survey tool.

Thank you.

Janice Dluzynski | American Association of Motor Vehicle Administrators
(703) 908-5842 | jduluzynski@aamva.org

Note: All [open surveys](#) and [survey responses](#) can be accessed by going to www.aamva.org and clicking on the **Solutions & Best Practices** tab on the navigation bar or the **New Surveys** tab in the box on the left side of the screen.

From: Dluzynski, Janice <JDluzynski@aamva.org>
Sent: Friday, April 14, 2017 6:17 AM
To: Anna.Sledge@alea.alabama.gov; Tham, Nichole M (DOA); twalters@azdot.gov; monty.pride@asp.arkansas.gov; Marina.Smith@dmv.ca.gov; kim.tovar@dmv.ca.gov; jwoodward@dmv.ca.gov; marco.vazzano@state.co.us; sarah.werner@state.co.us; michael.bzdyra@ct.gov; scott.vien@state.de.us; Babers, Lucinda; stankirkland@flhsmv.gov; AmandaGerardino@flhsmv.gov; smooore3@dds.ga.gov; alton.roane@dor.ga.gov; pko@honolulu.gov; amy.kearns@ltd.idaho.gov; dcooper@ilsos.net; MRiseling@ilsos.net; dbuterbaugh@bmv.in.gov; glenn.anness@icbc.com; mark.lowe@iowadot.us; melissa.spiegel@iowadot.us; shelly.bartron@ks.gov; Julie.Earnest@ks.gov; kent.selk@ks.gov; matthew.cole@ky.gov; rick.taylor@ky.gov; Jo Carol Roberts; Ashleigh.Bossom@la.gov; gwen.dunware@la.gov; staci.hoyt@dps.la.gov; karen.st.germain@la.gov; kimberly.watson@la.gov; Patty Morneault; dburns@mpi.mb.ca; nharry1@mdot.state.md.us; carpenterm1@michigan.gov; longk1@michigan.gov; joan.kopcinski@state.mn.us; kbrown@dps.ms.gov; crystal.judge@dor.mo.gov; Brad.Brester@dor.mo.gov; msnowberger@mt.gov; sara.orourke@nebraska.gov; jhurin@dmv.nv.gov; jbarthelmes@safety.state.nh.us; maria.buckman@dos.nh.gov; elizabeth.bielecki@dos.nh.gov; Raymond Martinez; Robert.porreca@mvc.nj.gov; AliciaC.Ortiz@state.nm.us; theresa.egan@dmv.ny.gov; alandood@gov.nl.ca; tlbucholtz@ncdot.gov; bsmith25@ncdot.gov; tspence@ncdot.gov; gjackson@nd.gov; Steve_loutitt@gov.nt.ca; lgee@gov.nu.ca; gedwards@dps.ohio.gov; jferguson@dps.ohio.gov; jeff.hankins@dps.ok.gov; Maryanne.Cirillo@ontario.ca; david.silva@ontario.ca; Heidi Francis; Bryce.A.MCKENNA@ODOT.state.or.us; Myers, Kurt; glminer@gov.pe.ca; Lisa.Antonaccio@dmv.ri.gov; Clare.Sedlock@dmv.ri.gov; scrighton@sgi.sk.ca; sdelmaire@sgi.sk.ca; jlavallee@sgi.sk.ca; Darcy.bly@gov.ab.ca; harold.blaney@saaq.gouv.qc.ca; Peggy.Fouty@SCDMV.net; annie.phelps@scdmv.net; Jane Schrank; larry.godwin@tn.gov; michael.hogan@tn.gov; edwin.mimms@tn.gov; Ron.coleman@dps.texas.gov; sheri.gipson@dps.texas.gov; Mimzie.Dennis@dps.texas.gov; Janie.sawatsky@dps.texas.gov; Christopher.Sawyer@dps.texas.gov; Heather.Strawn@dps.texas.gov; nleavitt@utah.gov; ccaras@utah.gov; Robert Ide; michael.smith@vermont.gov; Grim, Karen; kmathis@dol.wa.gov; Robert.Combs@dot.wi.gov; tracy.bendera@gov.yk.ca
Subject: AAMVA Survey Request - Indiana is seeking information on content management systems

Please respond to this survey from Indiana or pass it along to the appropriate individual.

Content Management Systems (Ends 05/11/2017)

Indiana appreciates your response. Please let me know if you have any questions about using the survey tool.

Thank you.

Janice Dluzynski | American Association of Motor Vehicle Administrators
(703) 908-5842 | jduluzynski@aamva.org

Note: All [open surveys](#) and [survey responses](#) can be accessed by going to www.aamva.org and clicking on the **Solutions & Best Practices** tab on the navigation bar or the **New Surveys** tab in the box on the left side of the screen.

From: Jordaen, Loffie <LJordaen@aamva.org>
Sent: Friday, April 14, 2017 6:57 AM
To: Thompson, Marla R (DOA); Chrissy Nizer
Cc: Guiot, Philippe; Ferro, Anne
Subject: RE: Time sensitive: Alaskan newspaper request for information

Marla,

Please see our response below, highlighted in yellow.

We were curious though about the context of the second question. Do you know what the legislator's concern is?

If you happen to come across anything published by the Alaska Dispatch News after our exchange with them yesterday, please be so kind as to send us the link.

Thanks,

Loffie Jordaen
Senior Project Manager
American Association of Motor Vehicle Administrators
4401 Wilson Blvd, Suite 700
Arlington, VA 22203
919-789-1110
www.aamva.org

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From: Thompson, Marla R (DOA) [mailto:marla.thompson@alaska.gov]
Sent: Thursday, April 13, 2017 19:53
To: Jordaen, Loffie <LJordaen@aamva.org>; Chrissy Nizer <cnizer@mdot.state.md.us>
Cc: Guiot, Philippe <PGuiot@aamva.org>; Ferro, Anne <AFerro@aamva.org>
Subject: RE: Time sensitive: Alaskan newspaper request for information

Hello,

We had a few more questions from a legislator.

Does AAMVA use any contractors with access to the S2S data? AAMVA does from time to time make use of outside specialist companies to perform security evaluations of the system.

Does AAMVA use a private datacenter? I think I saw a drawing that you use one with a backup? AAMVA is using top-tier data center providers to host its systems.

Thanks!!!

From: Jordaan, Loffie [LJordaan@aamva.org]
Sent: Thursday, April 13, 2017 5:22 AM
To: Thompson, Marla R (DOA); Chrissy Nizer
Cc: Cashin, Cian; Jeffrey, Claire; Guiot, Philippe; Grossman, Ian; Arthur, Noemi; Peraino, Joe; Ferro, Anne
Subject: Time sensitive: Alaskan newspaper request for information

Marla / Chrissy,

We received a request for information on S2S from an Alaskan newspaper yesterday. Below, our proposed response (our answers are highlighted in green), with the original request lower down. The newspaper asked that we respond before 1pm EDT today. Do you have any input or comments on the proposed response?

Thanks,

Loffie

--How many individuals' records are currently stored by State-to-State? State-to-State administers approximately 36 million pointers. These pointers contain the minimum information necessary to identify records maintained in each DMV's own database. Each person's full record is maintained only in a DMV's database. The function of a pointer is to "point to" the full record.

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--Alaska's DMV wrote a letter to AAMVA yesterday ([see page 4 here](#)) asking about the possibility of State-to-State using four digits of peoples' Social Security numbers rather than five.

--Is that possible?

--What would be the process for making such a change? The system does not currently support the use of only four digits of the SSN. If a state wants such a change, the process is to submit a request to the S2S Governance Committee. The S2S Governance Committee consists of representatives of all the states participating in S2S, and is in full control of the system. The S2S Governance Committee will then evaluate the request and determine the best course of action.

--Would you guys like to respond to concerns raised by some legislators here that allowing five digits of Alaskans' Social Security numbers to be stored in a non-DMV database poses privacy risks, given that many Alaskans have the same three numbers as a prefix for their Social Security numbers?

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More to the question, the same argument (that many Alaskans have the same three numbers as the start of their SSNs) can be made for any other state. This was already known and understood during the initial design of the system. At that time it was determined that the existing solution maximized achievement of the various design requirements, including privacy requirements. Lastly, it should be noted that AAMVA is a nonprofit member organization. That is, AAMVA is "owned" by the DMVs. The AAMVA Board of Directors is made up of DMV representatives. The list of pointer records therefore could be seen as a logical and operational part of each DMV's own systems.

From: Nathaniel Herz [<mailto:nherz@alaskadispatch.com>]
Sent: Wednesday, April 12, 2017 18:32
To: Jordaan, Loffie <LJordaan@aamva.org>
Cc: Jeffrey, Claire <CJeffrey@aamva.org>
Subject: Re: State-to-State

Hi Loffie,

Thanks for the note. I'd prefer to have a telephone conversation -- my number is 907-793-0312 -- but if that's not possible, here are some questions:

- How many individuals' records are currently stored by State-to-State?
- Can you describe what security measures protect the personal information stored by State-to-State?
- Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information?
- Alaska's DMV wrote a letter to AAMVA yesterday ([see page 4 here](#)) asking about the possibility of State-to-State using four digits of peoples' Social Security numbers rather than five.
 - Is that possible?
 - What would be the process for making such a change?
- Would you guys like to respond to concerns raised by some legislators here that allowing five digits of Alaskans' Social Security numbers to be stored in a non-DMV database poses privacy risks, given that many Alaskans have the same three numbers as a prefix for their Social Security numbers?

Thank you,
Nat

On Wed, Apr 12, 2017 at 2:20 PM, Jordaan, Loffie <LJordaan@aamva.org> wrote:
Mr Herz,

I understand from a colleague of mine that you are interested in obtaining information on State-to-State. If you could please send us your questions by email we will endeavor to provide a response in time for your deadline.

Thanks,

Loffie Jordaan
Senior Project Manager
American Association of Motor Vehicle Administrators
4401 Wilson Blvd, Suite 700
Arlington, VA 22203
[919-789-1110](tel:919-789-1110)
www.aamva.org

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--

Nathaniel Herz
Alaska Dispatch News
907-793-0312
Twitter: @nat_herz

From: Whipple, Jason P (DOA)
Sent: Friday, April 14, 2017 8:30 AM
To: Steier, Paul
Subject: Accepted: AAMVA Fraud Call

From: Thompson, Marla R (DOA)
Sent: Friday, April 14, 2017 8:32 AM
To: Jordaan, Loffie; Ferro, Anne; Guiot, Philippe
Subject: [REDACTED]

[REDACTED]

-----Original Message-----

From: Ridle, Leslie D (DOA)
Sent: Thursday, April 13, 2017 7:37 PM
To: Montalbo, Minta C (DOA) <minta.montalbo@alaska.gov>; Stanker, Michael A (LAW) <michael.stanker@alaska.gov>; Thompson, Marla R (DOA) <marla.thompson@alaska.gov>; Johnson, Amy J (DOA) <amy.johnson1@alaska.gov>; Gaffney, Emily D (GOV) <emily.gaffney@alaska.gov>; Peterson, Darwin R (GOV) <darwin.peterson@alaska.gov>
Subject: [REDACTED]

[REDACTED]

From: AAMVA Help Desk <helpdesk@aamva.org>
Sent: Friday, April 14, 2017 9:24 AM
To: DOA DMV IT notices
Subject: AI Event 12 Alert [NCS-ASH-PROD] (Primary Connection) ISSUE=161461 PROJ=11

When replying, type your text above this line.

Notification of Ticket Change

Ticket: AI Event 12 Alert [NCS-ASH-PROD] (Primary Connection)
Ticket Number:161461

Status: Pending **Date:** 04/14/2017
Time: 13:24:19 **Creation Date:**04/13/2017
Creation Time:21:24:22 **Created By:** operationshelpdeskall@aamva.org

Comment:

Please check the Alaska Digital image (AI) connection to NCS production.
the connection has been down since 21:17:13 ET 4/13/17.

thank you

Ticket last edited by Steve Mark

From: Thompson, Marla R (DOA)
Sent: Friday, April 14, 2017 9:55 AM
To: Jordaan, Loffie
Cc: Ferro, Anne; Guiot, Philippe
Subject: FW: More info from AAMVA

Loffie,

Can you provide the info below?

Thanks,
Marla

From: Fisher, Sheldon A (DOA)
Sent: Friday, April 14, 2017 9:53 AM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>
Cc: Ridle, Leslie D (DOA) <leslie.ridle@alaska.gov>; Montalbo, Minta C (DOA) <minta.montalbo@alaska.gov>
Subject: RE: More info from AAMVA

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Thanks,

sf

Sheldon Fisher
Commissioner of Administration

333 Willoughby Ave, 10th Floor
Juneau, Alaska 99801

sheldon.fisher@alaska.gov

(907) 269-6293 (Anchorage)
(907) 465-2200 (Juneau)

From: Thompson, Marla R (DOA)
Sent: Friday, April 14, 2017 9:39 AM
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Cc: Ridle, Leslie D (DOA) <leslie.ridle@alaska.gov>; Montalbo, Minta C (DOA) <minta.montalbo@alaska.gov>
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Hello,

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Does AAMVA use a private datacenter? I think I saw a drawing that you use one with a backup? AAMVA is using top-tier data center providers to host its systems.

Marla Thompson
Director, Division of Motor Vehicles
State of Alaska
907-269-5574

From: Jordaan, Loffie <LJordaan@aamva.org>
Sent: Friday, April 14, 2017 10:55 AM
To: Mr. Walter Anger; Ms. Karen Ballard, Public Service Manager; Ms. Kristina Boardman; Major Ken K. Brown; Mr. Jay Chilton; Ms. Cindy Francke, Tech Records Specialist; Rick Holcomb; Mr. Glenn Jackson, Director, Drivers License Division; Stephen Leak; Ms. Helen Martin, Sr Supervisor, Driver Services; Chrissy Nizer; Jane Schrank; Thompson, Marla R (DOA); Ms. Kathy Van Brocklin; Mr. Scott Vien; Dsa, Pamela; Ferro, Anne; Grossman, Ian; Guiot, Philippe; Jordaan, Loffie; Wasylina, Lynn; Sibley, Wendy; Taber-Lowry, Cindy
Cc: Jean Shiomoto; Ms. Gail Bartlebaugh; Ms. Vivian Cheatman; Ms. Julie Goldsmith; Tonie Shields
Subject: S2S in the news in Alaska

Dear S2S Governance Committee,

AAMVA was contacted by a reporter of the Alaska Dispatch News yesterday with questions about S2S. Please see below the questions and the response we provided. This may be helpful in your future interaction with outside stakeholders. We will also be working this information into the FAQ documents already available on the S2S SharePoint site. The eventual article can be found here: <http://www.adn.com/politics/2017/04/13/real-id-debate-prompts-fears-about-disclosure-of-alaskans-social-security-numbers/>

Thanks,

Loffie Jordaan
Senior Project Manager
American Association of Motor Vehicle Administrators
4401 Wilson Blvd, Suite 700
Arlington, VA 22203
919-789-1110
www.aamva.org

Confidentiality Notice:

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--How many individuals' records are currently stored by State-to-State?

State-to-State administers approximately 36 million pointers. These pointers contain the minimum information necessary to identify records maintained in each DMV's own database. Each person's full record is maintained only in a DMV's database. The function of a pointer is to "point to" the full record.

--Can you describe what security measures protect the personal information stored by State-to-State?

The response to Question 7 in Commissioner Fischer's letter to Senator MacKinnon already describes the salient security features of the system. What can be added is that security has been a design requirement from Day 1, and that applicable FISMA and NIST standards have been and are being followed to ensure adequate protection of, among others, all data.

--Why are partial Social Security #s needed to make the system work? I.e., why couldn't it work just by using names/birthdates/less sensitive information?

Minimizing the distribution of Personally Identifiable Information (PII) (such as Name, DOB and SSN) was one of the design principles of the system. A study performed during the initial design of the system concluded that using only Name and DOB to identify an individual would lead to more PII being exchanged than if the SSN was also used. The reason is as follows: The goal of the system is to ensure that a person has only one driver's license, and only one Real ID card. If a state (say Alaska) wants to issue a DL to an applicant, AK has to determine if the person already has a DL in another state. AK does so by submitting an inquiry to the system using the person's identifying information. The system then responds with the identifying information of all the individuals in the system whose PII is a match to the information AK submitted. If only the Name and DOB were available to search on, AK would receive more records back than if the SSN was also available to search on. Including the SSN thus limits the unnecessary dissemination of PII to AK. And in the reverse, including the SSN minimizes the unnecessary dissemination of PII of Alaskan drivers to other states.

--Alaska's DMV wrote a letter to AAMVA yesterday ([see page 4 here](#)) asking about the possibility of State-to-State using four digits of peoples' Social Security numbers rather than five.

--Is that possible?

--What would be the process for making such a change?

The system does not currently support the use of only four digits of the SSN. If a state wants such a change, the process is to submit a request to the S2S Governance Committee. The S2S Governance Committee consists of representatives of all the states participating in S2S, and is in full control of the system. The S2S Governance Committee will then evaluate the request and determine the best course of action.

--Would you guys like to respond to concerns raised by some legislators here that allowing five digits of Alaskans' Social Security numbers to be stored in a non-DMV database poses privacy risks, given that many Alaskans have the same three numbers as a prefix for their Social Security numbers?

This situation was already known and understood during the initial design of the system. At that time it was determined that using the last five digits was providing for the minimization of distribution of PII as mentioned above. Lastly, it should be noted that AAMVA is a nonprofit member organization. That is, AAMVA is "owned" by the DMVs. The AAMVA Board of Directors is made up of DMV representatives. The list of pointer records therefore could be seen as a logical and operational part of each DMV's own systems.

--Is it right that S2S just stores names/birthdates/partial SSNs, or are there other types of pointer records?

S2S contains only one type of pointer, and each pointer contains a Name, DOB and partial SSN.

--Is each of the 36 million pointer records for a single individual? Or would each individual have three pointer records - one for partial SSN/birthdate/name?

Each pointer represents a single credential (i.e. a driver's license or identification card).

--Are the birthdates and names shortened in the database, or are those full and it's just SSNs that are shortened?

Names and dates of birth associated with a pointer are not shortened. However, if a name exceeds the relevant field lengths (40, 35 and 40 characters respectively for the First, Middle and Last names), the name is truncated to fit within the field.

From: Thompson, Marla R (DOA)
Sent: Friday, April 14, 2017 11:01 AM
To: LJordaana@aamva.org
Subject: Fwd: More info from AAMVA

Monday works!

Sent from my iPhone

Begin forwarded message:

From: "Fisher, Sheldon A (DOA)" <sheldon.fisher@alaska.gov>
Date: April 14, 2017 at 10:02:25 AM AKDT
To: "Thompson, Marla R (DOA)" <marla.thompson@alaska.gov>
Cc: "Ridle, Leslie D (DOA)" <leslie.ridle@alaska.gov>, "Montalbo, Minta C (DOA)" <minta.montalbo@alaska.gov>
Subject: RE: More info from AAMVA

As soon as possible, but next week is ok.

sf

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Commissioner of Administration

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Director, Division of Motor Vehicles
State of Alaska
907-269-5574

From: Jordaan, Loffie <LJordaan@aamva.org>
Sent: Friday, April 14, 2017 11:06 AM
To: Thompson, Marla R (DOA)
Subject: RE: More info from AAMVA

Excellent. Thanks!

From: Thompson, Marla R (DOA) [mailto:marla.thompson@alaska.gov]
Sent: Friday, April 14, 2017 15:01
To: Jordaan, Loffie <LJordaan@aamva.org>
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Director, Division of Motor Vehicles
State of Alaska
907-269-5574

From: AAMVA_NoReply@AAMVA.org
Sent: Friday, April 14, 2017 11:34 AM
To: Peters, Mina L (DOA)
Subject: NMVTIS is Available – Service Interruption

NMVTIS Participants:

NMVTIS experienced an interruption of service for 9 min 40 sec between 15:16:13 ET and 15:25:53 ET. The NMVTIS system is currently available and has resumed normal operation.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

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From: AAMVA_NoReply@AAMVA.org
Sent: Friday, April 14, 2017 11:34 AM
To: Brosnan, Patrick P (DOA)
Subject: NMVTIS is Available – Service Interruption

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To: DOA DMV IT notices
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Subject: Regional News - April 14, 2017

April 14, 2017



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19-20 | [2017 April Board Meeting](#)

Arlington, Virginia

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Arlington, Virginia

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Seattle, WA

JUNE



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18 | D07 Add New Driver (intermediate)

19 | CD09 Change Data (intermediate)

20 | CD15 Update AKA Data (intermediate)

25 | CDLIS Resolving Duplicate Pointers (advanced)

REGION I NEWS

Maryland Has Booted More Than 4,000 Uber Drivers for Failing the State's Screening Requirements

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Massachusetts Ride-Hailing Checks Have Other States Weighing More Thorough Driver Reviews

The startling results of the first state-run background check of Uber and Lyft drivers by Massachusetts has some regulators in other states and cities asking if they should toughen their reviews of drivers' backgrounds. [Read the full story at BostonGlobe.com.](#)

Settlement Reached In State's DMV Computer Lawsuit (Rhode Island)

State officials and the company installing a new computer system for the state Division of Motor Vehicles have reached a settlement in a lawsuit about the cost of the new system, state officials announced Wednesday morning. [Read the full story at ProvidenceJournal.com.](#)

REGION II NEWS

Motion Filed to Bring Back Lawsuit Against DMV (Virginia)

A new motion has been filed to resurrect a lawsuit over a Virginia law that suspends people's driver's licenses if they fail to pay court fees. [Read the full story at NBC29.com.](#)

REGION III NEWS

Manitoba Public Insurance Launches DRIVR-X VR Experience to Curb Distracted Driving in the Province

New measures are being taken to curb distracted driving and it seems virtual reality is the next trend to educate Canadians on the risk of picking up the device. [Read the full article in mobilesyrup.com.](#)

April Debut Expected For New License Plates With Seven Characters; License Plate Combinations Running Out (Wisconsin)

Wisconsin Department of Transportation Division of Motor Vehicles (DMV) anticipates the supply of regular Wisconsin license plates with six characters (123-ABC) will run out at the central office and new vehicle license plates with seven characters will be issued beginning mid April. Local DMVs and 3rd party vendors will continue to issue the 6-character plates until their inventory is exhausted. [Read the press release.](#)

REGION IV NEWS

Alaska REAL ID Deadline Approaches

Another deadline is approaching that would make Alaska driver's licenses invalid for entry to Fort Wainwright and other military installations. [Read the full article in newsminer.com.](#)

26 | CD14 Mark Driver
Unique (intermediate)

27 | CD10 Delete Master Pointer
Record (intermediate)

[REGISTER ONLINE!](#)

OUR WEBINARS

APRIL

18 | [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

25 | [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

20, 27 | [Understanding MEC Transmission \(NR02\) National Registry System Specification](#)

OPEN RFPs

[Nebraska RFP# 5557Z1: Modernization of the Nebraska Department of Motor Vehicles, Title, and Registration \(VTR\) System](#)
(Proposals Due June 16, 2017)

[AAMVA RFP#16-055: Splunk® ES Optimization](#)
(Proposals Due April 22, 2017)

Post your open RFPs/RFIs on AAMVA's Web site at www.aamva.org/open-rfps/.

Open RFP's will be included in AAMVA's Regional News and The Week In Review newsletters to provide maximum exposure for jurisdictional procurements.

Autonomous Cars Could Be 25% of Driving Market by 2030, As DMV Gets Ready to Enact New State Regulations (California)

A new study has found that up to 25 percent of all U.S. driving could be done by autonomous electric cars by 2030, according to the Boston Consulting Group, which was looking at how self-driving cars could help save drivers and cities money. [Read the full article in bizjournals.com.](#)

How California Is Trying to Keep Autonomous Vehicle Development on Track

After California's Department of Motor Vehicles recently proposed new regulations governing the testing and deployment of autonomous vehicles, many were left to wonder: Will this help retain the state's status as a testing and deployment ground for the technology, and will it make California safer? [Read the full article on www.rand.org.](#)

End of The Road for California's Traffic Amnesty Program

A minor traffic fine in California can escalate quickly to hundreds of dollars. For low-income drivers, that can mean license suspensions and even jail time for failing to pay or driving without a valid license, a practice the U.S. Department of Justice has warned states against. [Read the full article in revealnews.org.](#)

DMV to Accept U.S. Passport Card for License, ID Card (California)

The California Department of Motor vehicles will now accept a valid U.S. passport from those applying for a first time drivers license or identification card. [Read the full article in visaliatimesdelta.com.](#)

OTHER NEWS

Canada Introduces Legislation to Legalize Marijuana

Canadian Prime Minister Justin Trudeau's government introduced legislation Thursday to let adult possess up to 30 grams of marijuana in public — a measure that would make Canada the largest developed country to end a nationwide prohibition on recreational marijuana. [Read the full article in NYDailyNews.com.](#)

Tesla Just Became the Most Valuable Carmaker in America

Tesla has inched ahead of General Motors to become the most valuable car company in America. The electric-car maker hit a market value of \$50.84 billion on Monday, edging past GM (GM) at \$50.79 billion. [Read the article in money.cnn.com.](#)

DID YOU KNOW?

On Twitter

@AAMVACconnection has been watching the twitter feed and decided to highlight some of the tweets here. Links are provided within most of the tweets, and we have also provided a link to each tweet as well. Note that you do not have to have an account or sign in to Twitter to view the message posts, images associated with the post, and the reach of the message (retweets, favorited, etc.).

Stay on top of the chatter in the MVA and LE community. You may be surprised at what you're missing! [Follow @AAMVACconnection.](#)

[Check out recent @AAMVACconnection Twitter action.](#)

Thank you for the @AAMVACconnection mentions!

AB Transportation @ABTransComm | [View the Tweet](#)



Objects in mirror are closer than they appear! #abroads #drivingtips #yyctrffic #yegtraffic #ymm #yql #yqf #GPAB #stalbert #Airdrie #shpk

IIHS @IIHS_autosafety | [View the Tweet](#)



How can we drive down alcohol-related crash deaths for all road users?
<http://www.iihs.org/iihs/sr/statusreport/article/52/2/2> ...



The Regional News e-newsletter is developed and distributed by the American Association of Motor Vehicle Administrators (AAMVA). This message was intended for patrick.brosnan@alaska.gov. If you would like to stop receiving this message, [click here to unsubscribe](#).

To manage all your AAMVA subscriptions, [click here](#) .

4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: RegionalNews@aamva.org
Sent: Friday, April 14, 2017 2:49 PM
To: Tham, Nichole M (DOA)
Subject: Regional News - April 14, 2017

April 14, 2017



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From: Whiteside, Lauren M (DOA)
Sent: Friday, April 14, 2017 2:49 PM
To: RegionalNews@aamva.org
Subject: Automatic reply: Regional News - April 14, 2017

I am out of the office with limited access to email. I will be back in the office Tuesday, April 18th 2017. If you need immediate assistance, please call Anchorage Driver Services at (907) 269-3770. Have a wonderful day.

Sincerely,

Lauren Whiteside

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Subject: Regional News - April 14, 2017

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Subject: Regional News - April 14, 2017

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21-24 | Region IV Annual Conference
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JUNE

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19 | CD09 Change Data (intermediate)

20 | CD15 Update AKA Data (intermediate)

25 | CDLIS Resolving Duplicate Pointers (advanced)

26 | CD14 Mark Driver Unique (intermediate)

27 | CD10 Delete Master Pointer Record (intermediate)

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DMV to Accept U.S. Passport Card for License, ID Card (California)

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On Twitter

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Stay on top of the chatter in the MVA and LE community. You may be surprised at what you're missing! [Follow @AAMVACconnection.](#)

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Subject: Automatic reply: Regional News - April 14, 2017

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

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AAMVA is seeking to fill two vacancies on the [Autonomous Vehicle Working Group](#) with jurisdictional members. The purpose of the Working Group is to work with the AAMVA jurisdictions, law enforcement, federal agencies and other stakeholders to gather, organize and share information with the AAMVA community related to the development, design, testing, use and regulation of autonomous vehicles and other emerging vehicle technologies. Based on the group's research, a guidance document to assist member jurisdiction in regulating autonomous vehicles will be completed.

This Working Group has been meeting for two years and is committed to at least one face-to-face meeting in 2017 and will hold several conference calls. Members of the group conduct research, draft portions of the guidance document in small groups and independently. Members may also be called upon to speak publicly about the working group.

For more information about the Working Group, please contact [Cathie Curtis](#), (207) 395-4100. If you are interested in applying for the working group, please [complete the application](#) and send to Dianne Graham at committees@aamva.org **by Friday, April 21**.

OUR EVENTS

APRIL

19-20 | [2017 April Board Meeting](#)

Arlington, Virginia

19 | [2017 April Industry Advisory Board Meeting](#)

Arlington, Virginia

25-27 | [2017 NMVTIS Business Rules Working Group Meeting](#)

Arlington, Virginia

26-27 | [2017 NMVTIS Law Enforcement Working Group Meeting](#)

Arlington, Virginia

MAY



21-24 | Region IV Annual Conference
Seattle, WA

JUNE



19-22 | Region II Annual Conference
Chattanooga, TN

SYSTEMS TRAINING

*Register for the following training sessions [HERE](#).

APRIL

18 | D07 Add New Driver (intermediate)

19 | CD09 Change Data (intermediate)

20 | CD15 Update AKA Data (intermediate)

25 | CDLIS Resolving Duplicate Pointers (advanced)

REGION I NEWS

Maryland Has Booted More Than 4,000 Uber Drivers for Failing the State's Screening Requirements

Maryland has booted more than 4,000 of the state's ride-hail drivers off the roads since December 2015, because they failed to meet the state's screening requirements, despite passing Uber and Lyft's background checks, according to the Maryland Public Service Commission. [Read the the article in washingtonpost.com.](#)

Massachusetts Ride-Hailing Checks Have Other States Weighing More Thorough Driver Reviews

The startling results of the first state-run background check of Uber and Lyft drivers by Massachusetts has some regulators in other states and cities asking if they should toughen their reviews of drivers' backgrounds. [Read the full story at BostonGlobe.com.](#)

Settlement Reached In State's DMV Computer Lawsuit (Rhode Island)

State officials and the company installing a new computer system for the state Division of Motor Vehicles have reached a settlement in a lawsuit about the cost of the new system, state officials announced Wednesday morning. [Read the full story at ProvidenceJournal.com.](#)

REGION II NEWS

Motion Filed to Bring Back Lawsuit Against DMV (Virginia)

A new motion has been filed to resurrect a lawsuit over a Virginia law that suspends people's driver's licenses if they fail to pay court fees. [Read the full story at NBC29.com.](#)

REGION III NEWS

Manitoba Public Insurance Launches DRIVR-X VR Experience to Curb Distracted Driving in the Province

New measures are being taken to curb distracted driving and it seems virtual reality is the next trend to educate Canadians on the risk of picking up the device. [Read the full article in mobilesyrup.com.](#)

April Debut Expected For New License Plates With Seven Characters; License Plate Combinations Running Out (Wisconsin)

Wisconsin Department of Transportation Division of Motor Vehicles (DMV) anticipates the supply of regular Wisconsin license plates with six characters (123-ABC) will run out at the central office and new vehicle license plates with seven characters will be issued beginning mid April. Local DMVs and 3rd party vendors will continue to issue the 6-character plates until their inventory is exhausted. [Read the press release.](#)

REGION IV NEWS

Alaska REAL ID Deadline Approaches

Another deadline is approaching that would make Alaska driver's licenses invalid for entry to Fort Wainwright and other military installations. [Read the full article in newsminer.com.](#)

26 | CD14 Mark Driver
Unique (intermediate)

27 | CD10 Delete Master Pointer
Record (intermediate)

[REGISTER ONLINE!](#)

OUR WEBINARS

APRIL

18 | [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

25 | [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

20, 27 | [Understanding MEC Transmission \(NR02\) National Registry System Specification](#)

OPEN RFPs

[Nebraska RFP# 5557Z1: Modernization of the Nebraska Department of Motor Vehicles, Title, and Registration \(VTR\) System](#)
(Proposals Due June 16, 2017)

[AAMVA RFP#16-055: Splunk® ES Optimization](#)
(Proposals Due April 22, 2017)

Post your open RFPs/RFIs on AAMVA's Web site at www.aamva.org/open-rfps/.

Open RFP's will be included in AAMVA's Regional News and The Week In Review newsletters to provide maximum exposure for jurisdictional procurements.

Autonomous Cars Could Be 25% of Driving Market by 2030, As DMV Gets Ready to Enact New State Regulations (California)

A new study has found that up to 25 percent of all U.S. driving could be done by autonomous electric cars by 2030, according to the Boston Consulting Group, which was looking at how self-driving cars could help save drivers and cities money. [Read the full article in bizjournals.com.](#)

How California Is Trying to Keep Autonomous Vehicle Development on Track

After California's Department of Motor Vehicles recently proposed new regulations governing the testing and deployment of autonomous vehicles, many were left to wonder: Will this help retain the state's status as a testing and deployment ground for the technology, and will it make California safer? [Read the full article on www.rand.org.](#)

End of The Road for California's Traffic Amnesty Program

A minor traffic fine in California can escalate quickly to hundreds of dollars. For low-income drivers, that can mean license suspensions and even jail time for failing to pay or driving without a valid license, a practice the U.S. Department of Justice has warned states against. [Read the full article in revealnews.org.](#)

DMV to Accept U.S. Passport Card for License, ID Card (California)

The California Department of Motor vehicles will now accept a valid U.S. passport from those applying for a first time drivers license or identification card. [Read the full article in visaliatimesdelta.com.](#)

OTHER NEWS

Canada Introduces Legislation to Legalize Marijuana

Canadian Prime Minister Justin Trudeau's government introduced legislation Thursday to let adult possess up to 30 grams of marijuana in public — a measure that would make Canada the largest developed country to end a nationwide prohibition on recreational marijuana. [Read the full article in NYDailyNews.com.](#)

Tesla Just Became the Most Valuable Carmaker in America

Tesla has inched ahead of General Motors to become the most valuable car company in America. The electric-car maker hit a market value of \$50.84 billion on Monday, edging past GM (GM) at \$50.79 billion. [Read the article in money.cnn.com.](#)

DID YOU KNOW?

On Twitter

@AAMVACconnection has been watching the twitter feed and decided to highlight some of the tweets here. Links are provided within most of the tweets, and we have also provided a link to each tweet as well. Note that you do not have to have an account or sign in to Twitter to view the message posts, images associated with the post, and the reach of the message (retweets, favorited, etc.).

Stay on top of the chatter in the MVA and LE community. You may be surprised at what you're missing! [Follow @AAMVACconnection.](#)

[Check out recent @AAMVACconnection Twitter action.](#)

Thank you for the @AAMVACconnection mentions!

AB Transportation @ABTransComm | [View the Tweet](#)



Objects in mirror are closer than they appear! #abroads #drivingtips #yyctrffic #yegtraffic #ymm #yql #yqf #GPAB #stalbert #Airdrie #shpk

IIHS @IIHS_autosafety | [View the Tweet](#)



How can we drive down alcohol-related crash deaths for all road users?
<http://www.iihs.org/iihs/sr/statusreport/article/52/2/2> ...



The Regional News e-newsletter is developed and distributed by the American Association of Motor Vehicle Administrators (AAMVA). This message was intended for marla.thompson@alaska.gov. If you would like to stop receiving this message, [click here to unsubscribe](#).

To manage all your AAMVA subscriptions, [click here](#) .

4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: Grimes, Maria <MGrimes@aamva.org>
Sent: Friday, April 14, 2017 5:58 PM
To: Peters, Mina L (DOA)
Cc: Help Desk Internal Distro
Subject: ALASKA DIGITAL IMAGE CONNECTION DOWN | AAMVA TICKET 161461

Alaska,

Please check your Digital Image connection it's been down since 21:17:13 on 04/13/17. Is there an outage or maintenance that may be the cause? Mrs. Peters, please forward this email to someone that can help, if it isn't you. AAMVA has gotten any response from our request for information on this issue.

Thank you

Maria Grimes | Senior Operations Analyst | AAMVA | 4401 Wilson Blvd, Ste 700, Arlington Va. 22203
| mgrimes@aamva.org or Helpdesk@aamva.org | Helpdesk: 888-226-8280 Opt.1 | www.aamva.org

Help protect states and consumers from vehicle fraud and unsafe vehicles; get information from the National Motor Vehicle Title Information System.

From: Peters, Mina L (DOA)
Sent: Friday, April 14, 2017 5:58 PM
To: Grimes, Maria
Subject: Automatic reply: ALASKA DIGITAL IMAGE CONNECTION DOWN | AAMVA TICKET 161461

I am currently out of the office, and will return Monday, April 17. If you need IT assistance immediately please contact doa.dmv.it.notices@alaska.gov or call 907-269-5503, or for SPEXS issues please contact Driver Services 907-269-3770.

From: NmvtsReports@aamva.org
Sent: Saturday, April 15, 2017 3:38 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170414.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 4/14/2017

Run Date: 4/15/2017
Environment: Production
Page: 1

Duplicate VINS Created By ALASKA

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **4970494** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	4970494	ALASKA	5103903	BMW /1976	4/14/2017	4/14/2017	Interactive CSOT
History #1	4970494	OHIO	8302393832	BMW /1976	4/4/2017	4/4/2017	Interactive New Title
Current	4970494	OHIO	8300201603	BMW /1976	4/4/1996	9/7/2003	Batch Add of Title

Number Of Addition to Existing Duplicates Created 1

Total Number Of Duplicate VINS created: 1

From: NmvtsReports@aamva.org
Sent: Saturday, April 15, 2017 3:43 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170414.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Daily Suspense Report

4/14/2017

Run Date: 4/15/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: NmvtsReports@aamva.org
Sent: Sunday, April 16, 2017 7:18 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170415.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 4/15/2017

Run Date: 4/16/2017
Environment: Production
Page: 1

Duplicate VINS Created By ALASKA

No Duplicates Created on 4/15/2017

From: NmvtsReports@aamva.org
Sent: Sunday, April 16, 2017 7:22 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170415.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Daily Suspense Report

4/15/2017

Run Date: 4/16/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: NmvtsReports@aamva.org
Sent: Monday, April 17, 2017 2:29 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170416.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 4/16/2017

Run Date: 4/17/2017
Environment: Production
Page: 1

Duplicate VINS Created By ALASKA

No Duplicates Created on 4/16/2017

From: NmvtsReports@aamva.org
Sent: Monday, April 17, 2017 2:33 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170416.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

AAMVA – Official Use Only: Do not share with or forward to additional parties except as necessary to conduct the business for which this document was clearly intended. If in doubt, contact the originator for additional guidance. If you believe that you have received this document in error, please advise the sender, then delete or destroy the information.



Daily Suspense Report

4/16/2017

Run Date: 4/17/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 6:38 AM
To: Peters, Mina L (DOA)
Subject: NMVTIS is Available – Brief Interruption

NMVTIS Participants:

NMVTIS experienced a brief interruption of service for 1 min. 2sec. between 10:28:21 ET and 10:29:23 ET. The NMVTIS system is currently available and has resumed normal operation.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 6:38 AM
To: Nolen, David B (DOA)
Subject: NMVTIS is Available – Brief Interruption

NMVTIS Participants:

NMVTIS experienced a brief interruption of service for 1 min. 2sec. between 10:28:21 ET and 10:29:23 ET. The NMVTIS system is currently available and has resumed normal operation.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 6:38 AM
To: Brosnan, Patrick P (DOA)
Subject: NMVTIS is Available – Brief Interruption

NMVTIS Participants:

NMVTIS experienced a brief interruption of service for 1 min. 2sec. between 10:28:21 ET and 10:29:23 ET. The NMVTIS system is currently available and has resumed normal operation.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 6:38 AM
To: DOA DMV IT notices
Subject: NMVTIS is Available – Brief Interruption

NMVTIS Participants:

NMVTIS experienced a brief interruption of service for 1 min. 2sec. between 10:28:21 ET and 10:29:23 ET. The NMVTIS system is currently available and has resumed normal operation.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: Neil Pitt <NPitt@aamva.org>
Sent: Monday, April 17, 2017 10:31 AM
To: Nolen, David B (DOA)
Subject: NMVTIS Working Group Meeting - Canceled for April 2017
Attachments: NMVTISContactListforAllJurisdictions-04172017.xls

The NMVTIS Working Group Meeting for April 2017 has been canceled.

Attached is the Jurisdiction Contact List.

Our next meeting will be Wednesday, May 17th at 3pm EDT

Regards,

Neil Pitt
npitt@aamva.org

This document DMV00013762 has been produced natively

From: Lewis, Kevin <KLewis@aamva.org>
Sent: Monday, April 17, 2017 10:42 AM
To: Lewis, Kevin
Subject: CDL Coordinator Meeting Expense Report and Attendee Lists
Attachments: 2017 CDL Coordinator Meeting Expense Report.pdf; 2017 CDL Coordinator-IT Meeting Jurisdictional Attendees.pdf; 2017 CDL Coordinator-IT Meeting Industry Attendees.pdf; 2017 CDL Coordinator-IT Meeting Federal Government Attendees.pdf; 2017 CDL Coordinator-IT Meeting AAMVA Attendees.pdf; 2017 CDL Coordinator - IT Meeting FMCSA Contacts.xlsx

All,

Welcome back from St. Louis!

Attached is the electronic version of the meeting expense report for your use in completing your meeting reimbursement.

I have also attached the attendee list from the meeting. There are separate lists for jurisdictional, federal government, industry and AAMVA attendees. In addition, I have attached an excel list with the contact information for the FMCSA attendees that could not attend the St. Louis meeting.

Let me know if anyone has any questions.

Kevin

Kevin R. Lewis
Director, Driver Programs
AAMVA
4401 Wilson Blvd., Suite 700
Arlington, VA 22203
703-908-2823
<http://www.aamva.org>

Safe Drivers ▪ Safe Vehicles ▪ Secure Identities ▪ Saving Lives

This document DMV00013764 has been produced natively

Email completed form and electronic receipt file to klewis@aamva.org



2017 AAMVA Non-Employee Expense Report

Required by Project Manager	
Grant? (Y/N)	Y
Active Project? (Y/N)	Y
Funding Available? (Y/N)	Y

Week Ending:	Travelers Name:		Payee:		Purpose of Travel (One project per expense report):							
04/14/2017	Email Address:		Address:					Attend the 2017 CDL Coordinator/IT Meeting in St. Louis, MO				
	Phone #:		Address 2:									
Expense Detail												
Date Expense Incurred	Points of Origin & Destination	Transportation (Air/Rail) & Baggage Fees	Lodging (room & tax)	Travel Phone & Internet	Car Rental	Local/Ground Transportation/ Taxi, Metro, etc.	Gas / Tolls / Parking	Mileage - IRS rate \$0.535	Meals & Incidentals Expenses (Per Diem)	Miscellaneous	TOTAL	
04/10/17								\$0.000	\$40.50		\$40.50	
04/11/17									\$54.00		\$54.00	
04/12/17									\$54.00		\$54.00	
04/13/17								\$0.000	\$54.00		\$54.00	
04/14/17								\$0.000	\$40.50		\$40.50	
											\$0.00	\$0.00
											\$0.00	\$0.00
											\$0.00	\$0.00
										\$0.00	\$0.00	
										\$0.00	\$0.00	
										\$0.00	\$0.00	
IRS Mileage Rate		TOTAL	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.000	\$243.00	\$0.00	\$243.00	
\$ 0.535		EXPENSE CODE	5310	5312	5503	5313	5316	5318	5314	5315		Provide Details Below
Project #	111-033-008		Task#	906		I certify that this reimbursement request is prepared in accordance with AAMVA's T&E Policy.						
Miscellaneous Expense Details:				Traveler/Requestor (Print name)				Signature		Date		
				Project Manager Approval (Print name)				Signature		Date		
				Kevin Lewis								

Expense Report Procedures

1. Place all expenses for a calendar day on one (1) line only of the Expense Report. Do not add additional lines to the Expense Report
2. Airfare and baggage fees are to be entered on the same line on the Expense Report.
3. All miscellaneous expenses are part of the daily per diem amount. Do not add additional miscellaneous expenses to the Miscellaneous column of the Expense Report.
 - a. Per diem amount for travel days is \$40.50
 - b. Per diem amount for meeting days is \$54.00. Please note: If you leave St. Louis the afternoon or evening of 4/13 the per diem amount for that day is \$40.50 and not \$54.00 as it is deemed a travel day. You will need to change the per diem amount on 4/13 to \$40.50 and delete the \$40.50 amount on 4/14.
 - c. Taxi expenses for travelling to/from dinner each evening are not reimbursable expenses. Those expenses are personal and will not be reimbursed.
 - d. Tips for meals and other reasons are not reimbursable separately. They are part of the per diem reimbursement. Do not list tips separately as they will not be reimbursed.
4. A receipt is required for every expense except per diem. Do not take a picture of the receipts and attach multiple files to your electronic Expense Report. Tape each receipt to an 8.5 x 11 inch sheet of paper and SCAN all receipts into 1 file. Submit that file along with your electronic Expense Report for processing.
5. Expense reports submitted without the required receipts will be returned to the traveler. This will delay your reimbursement several weeks.
6. Be sure to completely fill out the top of the Expense Report with your name, email address, phone number, Payee name, and mailing address.
7. Be sure to sign the Expense Report. Your reimbursement cannot be processed without your signature.
8. Failure to completely fill out or sign the Expense Report will cause the form to be sent back to you for correction. This will add several weeks to your reimbursement.



American Association of
Motor Vehicle Administrators

REGISTRATION LIST - STAFF

Print Date: 04/17/2017

2017 April CDL Coordinators & IT Meeting (Apr 11, 2017 - Apr 13, 2017) - St. Louis, Missouri

Damian Bass

Coordinator, Member & Conference Services
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American Association of
Motor Vehicle Administrators

REGISTRATION LIST - STAFF

Print Date: 04/17/2017

2017 April CDL Coordinators & IT Meeting (Apr 11, 2017 - Apr 13, 2017) - St. Louis, Missouri

Karen Morton

Program Director, Driver Licensing
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Naresh Rao

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Reed Rusniak

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Melinda Stephens

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Email: mstephens@aamva.org

Cindy L. Taber-Lowry

Lead Business Analyst
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4401 Wilson Boulevard, Suite 700
Arlington, VA 22203
Tel: 703-887-9002 Fax:
Email: ctaber-lowry@aamva.org

Total Records: 18



American Association of
Motor Vehicle Administrators

GOVERNMENT

04/17/2017

2017 April CDL Coordinators & IT Meeting (Apr 11, 2017 - Apr 13, 2017) - St. Louis, Missouri

Rodney Baumgartner

State Programs Manager
U.S. Federal Motor Carrier Safety Administration
903 San Jacinto Boulevard, Suite 101
Austin, TX 78701
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Email: rodney.baumgartner@dot.gov

Gregor Bragg

State Program Specialist
U.S. Federal Motor Carrier Safety Administration
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Richmond, VA 23269
Tel: (804) 423-1954 Fax: (804) 367-6692
Email: camdon.gutshall@dmv.virginia.gov

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Virginia Department of Motor Vehicles
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American Association of
Motor Vehicle Administrators

REGISTRATION LIST - JURISDICTION

Print Date: 04/17/2017

2017 April CDL Coordinators & IT Meeting (Apr 11, 2017 - Apr 13, 2017) - St. Louis, Missouri

WASHINGTON

4

Tandy Alexander

Administrator, Special Licensing and Endorsements Program
Washington Department of Licensing
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Olympia, WA 98507
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Aparna Kulkarni

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Sandra C. Najera

CDL Compliance and Training Manager
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WEST VIRGINIA

2

Gladys Sasser

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Lynette Shaw

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WISCONSIN

3

Brad Babler

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Corey Kleist

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WYOMING

3



REGISTRATION LIST - JURISDICTION

Print Date: 04/17/2017

American Association of
Motor Vehicle Administrators

2017 April CDL Coordinators & IT Meeting (Apr 11, 2017 - Apr 13, 2017) - St. Louis, Missouri

WYOMING (cont.)

Helen Martin

Driver Services Sr Supervisor
Wyoming Department of Transportation
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Email: helen.martin@wyo.gov

Deborah Trojovsky

Deputy Program Manager
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Misty Zimmerman

Deputy Program Manager
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Cheyenne, WY 82009
Tel: (307) 777-4802 Fax:
Email: misty.zimmerman@wyo.gov

Total Records: 187

From: Whiteside, Lauren M (DOA)
Sent: Monday, April 17, 2017 10:42 AM
To: Lewis, Kevin
Subject: Automatic reply: CDL Coordinator Meeting Expense Report and Attendee Lists

I am out of the office with limited access to email. I will be back in the office Tuesday, April 18th 2017. If you need immediate assistance, please call Anchorage Driver Services at (907) 269-3770. Have a wonderful day.

Sincerely,

Lauren Whiteside

From: Stephens, Melinda <MStephens@aamva.org>
Sent: Monday, April 17, 2017 11:40 AM
To: Peters, Mina L (DOA)
Cc: Regmi, Ashish
Subject: NRII Volunteer Testing

Hello Mina,

I hope you had safe travels home and a great Easter weekend ☺!

Thank you for offering to help with the NRII Integration Testing. Considering how aggressive we have managed to be so far I anticipate testing with NR ahead of schedule. Currently NR is scheduled to test from 09/08-12/29, however we are about 2 months ahead as far as the specifications go and could be looking to begin testing with NR at a sooner date (sometime in July/Aug).

You are on the front lines so probably don't have many questions but if you can think of anything please do not hesitate to reach out.

~ Mindy

Mindy Stephens

Senior Business Analyst (Driver Systems)

AAMVA

4401 Wilson Blvd., Suite 700

Arlington, VA 22203

mstephens@aamva.org

T: 703.908.8287

www.aamva.org

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From: Peters, Mina L (DOA)
Sent: Monday, April 17, 2017 12:01 PM
To: 'Stephens, Melinda'
Cc: 'Regmi, Ashish'
Subject: RE: NRII Volunteer Testing

Hi Mindy,

Thank you for your note. I hope you had a lovely weekend also!

If we can test in July/August, we should be able to do this. However, I have been just told that we will not be able to test any later than that. So if it's NOT early, please plan to test with other states.

Sorry, I have been overridden on this 😊

Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Stephens, Melinda [mailto:MStephens@aamva.org]
Sent: Monday, April 17, 2017 11:40 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>
Cc: Regmi, Ashish <ARegmi@aamva.org>
Subject: NRII Volunteer Testing

Hello Mina,

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Thank you for offering to help with the NRII Integration Testing. Considering how aggressive we have managed to be so far I anticipate testing with NR ahead of schedule. Currently NR is scheduled to test from 09/08-12/29, however we are about 2 months ahead as far as the specifications go and could be looking to begin testing with NR at a sooner date (sometime in July/Aug).

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From: Stephens, Melinda <MStephens@aamva.org>
Sent: Monday, April 17, 2017 12:04 PM
To: Peters, Mina L (DOA)
Cc: Regmi, Ashish
Subject: RE: NRII Volunteer Testing

We will definitely keep you up to date as soon as we make some progress on development and can provide more solid dates. We understand, we appreciate your willingness to help.

Thanks!

From: Peters, Mina L (DOA) [mailto:mina.peters@alaska.gov]
Sent: Monday, April 17, 2017 4:01 PM
To: Stephens, Melinda <MStephens@aamva.org>
Cc: Regmi, Ashish <ARegmi@aamva.org>
Subject: RE: NRII Volunteer Testing

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Regards,

Mina Peters
Analyst Programmer V
State of Alaska
Division of Motor Vehicles
Mina.Peters@alaska.gov



From: Stephens, Melinda [mailto:MStephens@aamva.org]
Sent: Monday, April 17, 2017 11:40 AM
To: Peters, Mina L (DOA) <mina.peters@alaska.gov>
Cc: Regmi, Ashish <ARegmi@aamva.org>
Subject: NRII Volunteer Testing

Hello Mina,

I hope you had safe travels home and a great Easter weekend 😊!

Thank you for offering to help with the NR II Integration Testing. Considering how aggressive we have managed to be so far I anticipate testing with NR ahead of schedule. Currently NR is scheduled to test from 09/08-12/29, however we are about 2 months ahead as far as the specifications go and could be looking to begin testing with NR at a sooner date (sometime in July/Aug).

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From: twir@aamva.org
Sent: Monday, April 17, 2017 12:22 PM
To: Brosnan, Patrick P (DOA)
Subject: AAMVA's The Week in Review for April 17, 2017

April 17, 2017



TWIRcast



Catch up on [missed episodes](#) on [AAMVA's YouTube channel](#).

OUR SPONSORS



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7-12 | [2017 AAMVA Leadership Academy](#)
Arlington, Virginia

15-19 | [2017 May CDL Train the Trainer Class](#)
St. Petersburg, Florida

21-24 | [2017 Region IV Conference](#)
Seattle, Washington



JUNE

19-22 | [2017 Region II Conference](#)
Chattanooga, Tennessee



please contact [Cathie Curtis](#), (207) 395-4100. If you are interested in applying for the working group, please [complete the application](#) and send to Dianne Graham at committees@aamva.org by **Friday, April 21**.

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JURISDICTION NEWS

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Manitoba Public Insurance Demonstrates the Power of Choice through Virtual Reality

With the help of leading edge technology, Manitoba Public Insurance is launching a new virtual reality (VR) experience to tackle three critical road safety issues facing young drivers in Manitoba, the Minister of Crown Services and the Corporation announced. Through the use of VR headsets, simulated vehicles and intricate sensor systems, DRIVER-X allows participants to explore a three-dimensional VR environment with multiple story lines that require them to make important, life-changing decisions about distracted driving, impaired driving, and speeding. [Read more here.](#)

Nevada DMV Confident in Voter Application Procedures; Cites Federal Compliance with Current Policies and Procedures

The Nevada Department of Motor Vehicles received a letter from the Nevada Secretary of State's Office on Friday evening, questioning the voter registration practices currently in place by the Department. In a response sent on Saturday, the Department stated, "Your letter comes as a complete surprise as you and your office have reviewed, contributed to, and approved the processes you are expressing concerns about." The Department is one of several pass-through organizations in the state that accepts voter registration applications in accordance with the National Voter Registration Act (NVRA) of 1993. The NVRA, commonly referred to as the federal Motor Voter Law, requires each state's motor vehicle driver's license application and/or renewal to also serve as a simultaneous voter registration application. When the DMV receives an application from a customer, it

OUR WEBINARS

APRIL

18| [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

25| [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

20, 27| [Understanding MEC Transmission \(NR02\) National Registry System Specification](#)

SYSTEMS TRAINING

APRIL

18| D07 Add New Driver (intermediate)

19| CD09 Change Data (intermediate)

20| CD15 Update AKA Data (intermediate)

[REGISTER ONLINE!](#)

OPEN RFPs

[AAMVA RFP#16-055: Splunk® ES Optimization](#)
(Proposals Due April 22, 2017)

[Nebraska RFP# 5557Z1: Modernization of the Nebraska Department of Motor Vehicles, Title, and Registration \(VTR\) System](#)
(Proposals Due June 16, 2017)

Post your open RFPs/RFIs on
AAMVA's Web site at
www.aamva.org/open-rfps/.

Open RFP's will be included in
AAMVA's *Regional News* and *The Week In Review* newsletters to
provide maximum exposure for
jurisdictional procurements.

OUR SURVEYS

Please respond to these surveys
from Indiana, Arkansas,

is then transmitted to the appropriate agency, most often a county clerk or registrar's office, for processing. These locations serve under the Secretary of State's Office as the officials responsible for determining eligibility and processing voter applications. [Read the DMV's response letter here.](#)

FEDERAL NEWS

DOJ Issues Prosecution Memo Prioritizing Immigration Offenses

Department of Justice Attorney General Jeff Sessions has issued [a memorandum](#) to all federal prosecutors regarding enforcement and prioritization of immigration offenses. The memo directs federal prosecutors to increase efforts prioritizing immigration offenses such as "bringing in and harboring certain aliens; improper entry by aliens; reentry of removed aliens; aggravated identity theft, fraud and misuse of visas permits and other documents; and assaulting, resisting, or impeding officers." The memo cites 18 USC 1546 with relation to fraud and misuse of visas permits and other documents. That Code citation provides that "Whoever knowingly forges, counterfeits, alters, or falsely makes any immigrant or nonimmigrant visa, permit, border crossing card, alien registration receipt card, or other document prescribed by statute or regulation for entry into or as evidence of authorized stay or employment in the United States" has committed a criminal offense.

FMCSA Announces Public Listening Session On Highly Automated Commercial Vehicles

The Federal Motor Carrier Safety Administration [announces](#) that it will hold a public listening session on April 24, 2017 at the Commercial Vehicle Safety Alliance Workshop at the Hyatt Regency Atlanta, 265 Peachtree Street NE., Atlanta, GA 30303, to solicit information on issues relating to the design, development, testing, and deployment of highly automated commercial vehicles (HACVs). The listening session will provide interested parties an opportunity to share their views and any data or analysis on this topic with Agency representatives. FMCSA will webcast the entire proceeding. FMCSA will post specific information on how to participate via the Internet on the FMCSA Web site at www.fmcsa.dot.gov in advance of the session. The listening session will be held on Monday, April 24, 2017, from 9:30 a.m. to 12:00 p.m. (EST). Comments will be accepted from in-person participants as well as comments submitted via the Internet. Comments on this notice must be received on or before July 17, 2017.

FMCSA Issues Final Rule Adjusting Civil Penalties

The Federal Motor Carrier Safety Administration (FMCSA) has issued a [final rule](#) amending the civil penalties listed in its regulations to ensure that the civil penalties assessed or enforced by the Agency reflect the statutorily mandated ranges as adjusted for inflation. This action is taken pursuant to the Federal Civil Penalties Inflation Adjustment Improvements Act of 2015. FMCSA is required to promulgate annual adjustments each year by January 15.

OMB Issues Memorandum Directing Federal Workforce Reductions

Mick Mulvaney, Director of the Office of Management and Budget (OMB) has issued an [executive memorandum](#) entitled, "Comprehensive Plan for Reforming the Federal Government and Reducing the Federal Civilian Workforce." This memorandum would require all federal agencies to begin taking immediate actions on near-term workforce reductions and scoping potential cost savings - including planning for the reduced domestic funding levels as described in the President's Fiscal Year 2018 Budget Blueprint. The memorandum would further require federal agencies develop a plan to maximize employee performance by June 30, 2017 and submit an Agency Reform Plan to OMB in September 2017 as part of the agency's FY 2019 Budget submission to OMB that includes long-term workforce reductions.

Massachusetts, New Hampshire,
North Dakota, Georgia, and AAMVA.

Content Management Systems

(Ends 05/11/2017) Responses
received from FL, ID, LA, MS, NM,
VT.

Duplicate Driver's License & ID Cards

(Ends 05/01/2017) Response
received from CA, DC, DE, FL, ID, IL,
LA, MO, MS, NM, O, PA, RI, TN, TX,
VA, VT, WI, WV.

Minimum Dollar Amount for a Crash Report

(Ends 04/28/2017)
Responses received from CA, CO,
ID, IL, IN, KY, ME, MO, NE, NH, NM,
NY, OH, OR, PA, SC, VA, VT, WV,
WY.

CDL Training Programs

(Ends
05/02/2017) Responses received
from AR, AZ, CA, CO, DE, ID, IL, IN,
LA, ME, MI, MO, MS, NE, NM, VT.

Security Threat Assessment

Requirements (Ends 04/28/2017)
Responses received from AR, CA,
CT, FL, GA, ID, IN, LA, ME, MO, MS,
ND, NM, PA, SD, TX, WV.

CDL Skills Test Time Limits

(Ends
04/26/2017) Responses received
from AR, CT, DE, FL, ID, IL, IN, ME,
MI, MN, MS, NC, NE, NM, NY, OH,
SC, SD, TX, VA, VT.

Gratuities in DUI Schools

(Ends
04/21/2017) Responses received
from AK, DC, DE, FL, ID, IL, ME, MS,
NH, NJ, NM, NY, OH, VA, VT, WA.

If you need a Web password or have
any questions about using the survey
tool, please send an e-mail to
webportalsupport@aamva.org or call
Janice Dluzynski at 703-908-
5842. All online surveys can be found
on the AAMVA Web site [here](#).

PARTNER NEWS

2016 IACP/Motorola Trooper of the Year



Oregon State Police Senior Trooper Nic Cederberg was awarded the 2016 IACP/Motorola Trooper of the Year award at a banquet during the Division of State & Provincial Police midyear meeting held in Phoenix April 11 - 13. Pictured are Senior Trooper Cederberg and S&P General Chair Tennessee Highway Patrol Colonel Tracy Trott after the winner was announced among the four regional finalists. AAMVA Director of

Law Enforcement Brian Ursino, as Chair of the S&P Alumni Section, was one of the judges in this year's Trooper of the Year competition. Congratulations also go to the other three regional winners: Trooper Brian Costanza, Oklahoma Highway Patrol; First Sergeant E.J. Kelly, Virginia State Police; and Trooper Paul Moak, Illinois State Police. We thank you all for your service and courage!

Visit <http://www.iacp.org/> for more.

New Research: Teens with Autism Spectrum Disorder Do Drive

A study conducted by Allison E. Curry, PhD and her colleagues at Children's Hospital of Philadelphia (CHOP) finds 1 in 3 adolescents with autism spectrum disorder (ASD) receive an intermediate driver's license, and the majority does so in their 17th year. This large-scale study is the first to provide detailed information on the proportion of adolescents with ASD who get licensed and the rate at which they progress through Graduated Driver Licensing. Results published in the journal *Autism* suggest that families are making the decision to pursue driving before their teens even get behind the wheel with a learner's permit. Read more about the research and access resources for families from CHOP's Center for Autism Research in the [press release](#) and a [blog post](#) from Dr. Curry.



The Week in Review e-newsletter is developed and distributed by the American Association of Motor Vehicle Administrators (AAMVA).
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To manage all your AAMVA subscriptions, [click here](#).

4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: twir@aamva.org
Sent: Monday, April 17, 2017 12:22 PM
To: Tham, Nichole M (DOA)
Subject: AAMVA's The Week in Review for April 17, 2017

April 17, 2017



TWIRcast



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OUR SPONSORS



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April 17, 2017



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Subject: AAMVA's The Week in Review for April 17, 2017

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Visit <http://www.iacp.org/> for more.

New Research: Teens with Autism Spectrum Disorder Do Drive

A study conducted by Allison E. Curry, PhD and her colleagues at Children's Hospital of Philadelphia (CHOP) finds 1 in 3 adolescents with autism spectrum disorder (ASD) receive an intermediate driver's license, and the majority does so in their 17th year. This large-scale study is the first to provide detailed information on the proportion of adolescents with ASD who get licensed and the rate at which they progress through Graduated Driver Licensing. Results published in the journal *Autism* suggest that families are making the decision to pursue driving before their teens even get behind the wheel with a learner's permit. Read more about the research and access resources for families from CHOP's Center for Autism Research in the [press release](#) and a [blog post](#) from Dr. Curry.



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This message was intended for brianna.olzenak@alaska.gov. If you would like to stop receiving this message, [click here to unsubscribe](#).

To manage all your AAMVA subscriptions, [click here](#).

4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: twir@aamva.org
Sent: Monday, April 17, 2017 12:22 PM
To: Valentine, Abbey B N (DOA)
Subject: AAMVA's The Week in Review for April 17, 2017

April 17, 2017



TWIRcast



Catch up on [missed episodes](#) on [AAMVA's YouTube channel](#).

OUR SPONSORS



CDL Coordinators/IT Meeting



AAMVA and FMCSA held the 2017 CDL Coordinators/IT meeting in St. Louis, MO last week. Thomas Keane, Director, FMCSA's Office of Safety Programs and AAMVA President & CEO Anne Ferro welcomed the meeting attendees and emphasized the important safety role jurisdictions play in achieving CDL uniformity and compliance and the partnerships that FMCSA and the jurisdictions have created. They highlighted the important role those partnerships between state driver licensing agencies and federal regulators plays in saving lives on our nation's roads. The 3-day meeting provided a forum for federal, state and court officials to share expectations, challenges, and achievements regarding the CDL program. More than 242 state, federal and court CDL experts were in attendance to discuss national CDL issues such as compliance with the CDL Permit & Testing Rule, Medical Certification rulemakings, driver license and other MAP-21 and FAST Act requirements. The meeting also featured sessions on the relationship between the Courts and the jurisdictions and the importance of how the 2 entities must continue to work together to increase highway safety. Presentations and materials from the meeting will soon be available on the AAMVA download page.

Autonomous Vehicles Working Group Has Two Seats to Fill, Applications Now Being Accepted!

AAMVA is seeking to fill two vacancies on the [Autonomous Vehicle Working Group](#) with jurisdictional members. The purpose of the Working Group is to work with the AAMVA jurisdictions, law enforcement, federal agencies and other stakeholders to gather, organize and share information with the AAMVA community related to the development, design, testing, use and regulation of autonomous vehicles and other emerging vehicle technologies. Based on the group's research, a guidance document to assist member jurisdiction in regulating autonomous vehicles will be completed. This Working Group has been meeting for two years and is committed to at least one face-to-face meeting in 2017 and will hold several conference calls. Members of the group conduct research, draft portions of the guidance document in small groups and independently. Members may also be called upon to speak publicly about the working group. For more information about the Working Group,



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OUR EVENTS

APRIL

19-20 | [2017 April Board Meeting](#)
Arlington, Virginia

19 | [2017 April Industry Advisory Board Meeting](#)
Arlington, Virginia

25-27 | [2017 NMVTIS Business Rules Working Group Meeting](#)
Arlington, Virginia

26-27 | [2017 NMVTIS Law Enforcement Working Group Meeting](#)
Arlington, Virginia

MAY

3-4 | [2017 May Joint mDL Working Group Meeting](#)
Arlington, Virginia

7-12 | [2017 AAMVA Leadership Academy](#)
Arlington, Virginia

15-19 | [2017 May CDL Train the Trainer Class](#)
St. Petersburg, Florida

21-24 | [2017 Region IV Conference](#)
Seattle, Washington



JUNE

19-22 | [2017 Region II Conference](#)
Chattanooga, Tennessee



please contact [Cathie Curtis](#), (207) 395-4100. If you are interested in applying for the working group, please [complete the application](#) and send to Dianne Graham at committees@aamva.org by **Friday, April 21**.

CDLIS Timeliness and Accuracy- Summary Workbook Reports for Jurisdictions

At the direction and support of FMCSA, AAMVA produces monthly reports on the CDLIS Timeliness, Data Quality, and Capabilities of all jurisdictions. The reports for March are now ready for viewing. To request a copy of these reports, please click on the following link [REQUEST](#)

This Week's Webinars

[NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

Tuesday, April 18, 2017, 2:00 - 3:00 pm (ET)

In the past, states contacted the AAMVA Help Desk directly if they needed to make a data correction. As part of the NMVTIS reengineering effort, a Help Desk feature was created to allow states to correct their title and brand data on the central site. When states perform their own data corrections the timeliness and accuracy of the data corrections improves substantially. This webinar is focused on explaining the capability of the Help Desk feature as included in the SWI. Data correction scenarios are explained and matched to the correct update operation within the SWI. A brief overview of the SWI application will also be provided.

JURISDICTION NEWS

New Hampshire DMV to Begin Phase-In of Newly Designed License and Non-Driver ID

The New Hampshire Division of Motor Vehicles (DMV) announces a new look to the New Hampshire Driver License and Non-Driver Identification card. The new design will be phased in over five years and requires no additional action or cost on the part of New Hampshire citizens. The new cards include state-of-the-art security features not available during the last re-design in 2008 and will make the New Hampshire license one of the most advanced in the nation. [Read more here](#).

Manitoba Public Insurance Demonstrates the Power of Choice through Virtual Reality

With the help of leading edge technology, Manitoba Public Insurance is launching a new virtual reality (VR) experience to tackle three critical road safety issues facing young drivers in Manitoba, the Minister of Crown Services and the Corporation announced. Through the use of VR headsets, simulated vehicles and intricate sensor systems, DRIVR-X allows participants to explore a three-dimensional VR environment with multiple story lines that require them to make important, life-changing decisions about distracted driving, impaired driving, and speeding. [Read more here](#).

Nevada DMV Confident in Voter Application Procedures; Cites Federal Compliance with Current Policies and Procedures

The Nevada Department of Motor Vehicles received a letter from the Nevada Secretary of State's Office on Friday evening, questioning the voter registration practices currently in place by the Department. In a response sent on Saturday, the Department stated, "Your letter comes as a complete surprise as you and your office have reviewed, contributed to, and approved the processes you are expressing concerns about." The Department is one of several pass-through organizations in the state that accepts voter registration applications in accordance with the National Voter Registration Act (NVRA) of 1993. The NVRA, commonly referred to as the federal Motor Voter Law, requires each state's motor vehicle driver's license application and/or renewal to also serve as a simultaneous voter registration application. When the DMV receives an application from a customer, it

OUR WEBINARS

APRIL

18| [NMVTIS State Web Interface \(SWI\) – How to Correct Title and Brand Data on the Central Site](#)

25| [NMVTIS State Web Interface \(SWI\) – Instant Title Verification Using the VIN Search Feature](#)

20, 27| [Understanding MEC Transmission \(NR02\) National Registry System Specification](#)

SYSTEMS TRAINING

APRIL

18| D07 Add New Driver (intermediate)

19| CD09 Change Data (intermediate)

20| CD15 Update AKA Data (intermediate)

[REGISTER ONLINE!](#)

OPEN RFPs

[AAMVA RFP#16-055: Splunk® ES Optimization](#)
(Proposals Due April 22, 2017)

[Nebraska RFP# 5557Z1: Modernization of the Nebraska Department of Motor Vehicles, Title, and Registration \(VTR\) System](#)
(Proposals Due June 16, 2017)

Post your open RFPs/RFIs on
AAMVA's Web site at
www.aamva.org/open-rfps/.

Open RFP's will be included in
AAMVA's *Regional News* and *The Week In Review* newsletters to
provide maximum exposure for
jurisdictional procurements.

OUR SURVEYS

Please respond to these surveys
from Indiana, Arkansas,

is then transmitted to the appropriate agency, most often a county clerk or registrar's office, for processing. These locations serve under the Secretary of State's Office as the officials responsible for determining eligibility and processing voter applications. [Read the DMV's response letter here.](#)

FEDERAL NEWS

DOJ Issues Prosecution Memo Prioritizing Immigration Offenses

Department of Justice Attorney General Jeff Sessions has issued [a memorandum](#) to all federal prosecutors regarding enforcement and prioritization of immigration offenses. The memo directs federal prosecutors to increase efforts prioritizing immigration offenses such as "bringing in and harboring certain aliens; improper entry by aliens; reentry of removed aliens; aggravated identity theft, fraud and misuse of visas permits and other documents; and assaulting, resisting, or impeding officers." The memo cites 18 USC 1546 with relation to fraud and misuse of visas permits and other documents. That Code citation provides that "Whoever knowingly forges, counterfeits, alters, or falsely makes any immigrant or nonimmigrant visa, permit, border crossing card, alien registration receipt card, or other document prescribed by statute or regulation for entry into or as evidence of authorized stay or employment in the United States" has committed a criminal offense.

FMCSA Announces Public Listening Session On Highly Automated Commercial Vehicles

The Federal Motor Carrier Safety Administration [announces](#) that it will hold a public listening session on April 24, 2017 at the Commercial Vehicle Safety Alliance Workshop at the Hyatt Regency Atlanta, 265 Peachtree Street NE., Atlanta, GA 30303, to solicit information on issues relating to the design, development, testing, and deployment of highly automated commercial vehicles (HACVs). The listening session will provide interested parties an opportunity to share their views and any data or analysis on this topic with Agency representatives. FMCSA will webcast the entire proceeding. FMCSA will post specific information on how to participate via the Internet on the FMCSA Web site at www.fmcsa.dot.gov in advance of the session. The listening session will be held on Monday, April 24, 2017, from 9:30 a.m. to 12:00 p.m. (EST). Comments will be accepted from in-person participants as well as comments submitted via the Internet. Comments on this notice must be received on or before July 17, 2017.

FMCSA Issues Final Rule Adjusting Civil Penalties

The Federal Motor Carrier Safety Administration (FMCSA) has issued a [final rule](#) amending the civil penalties listed in its regulations to ensure that the civil penalties assessed or enforced by the Agency reflect the statutorily mandated ranges as adjusted for inflation. This action is taken pursuant to the Federal Civil Penalties Inflation Adjustment Improvements Act of 2015. FMCSA is required to promulgate annual adjustments each year by January 15.

OMB Issues Memorandum Directing Federal Workforce Reductions

Mick Mulvaney, Director of the Office of Management and Budget (OMB) has issued an [executive memorandum](#) entitled, "Comprehensive Plan for Reforming the Federal Government and Reducing the Federal Civilian Workforce." This memorandum would require all federal agencies to begin taking immediate actions on near-term workforce reductions and scoping potential cost savings - including planning for the reduced domestic funding levels as described in the President's Fiscal Year 2018 Budget Blueprint. The memorandum would further require federal agencies develop a plan to maximize employee performance by June 30, 2017 and submit an Agency Reform Plan to OMB in September 2017 as part of the agency's FY 2019 Budget submission to OMB that includes long-term workforce reductions.

Massachusetts, New Hampshire,
North Dakota, Georgia, and AAMVA.

Content Management Systems

(Ends 05/11/2017) Responses
received from FL, ID, LA, MS, NM,
VT.

Duplicate Driver's License & ID Cards

(Ends 05/01/2017) Response
received from CA, DC, DE, FL, ID, IL,
LA, MO, MS, NM, O, PA, RI, TN, TX,
VA, VT, WI, WV.

Minimum Dollar Amount for a Crash Report

(Ends 04/28/2017)
Responses received from CA, CO,
ID, IL, IN, KY, ME, MO, NE, NH, NM,
NY, OH, OR, PA, SC, VA, VT, WV,
WY.

CDL Training Programs

(Ends
05/02/2017) Responses received
from AR, AZ, CA, CO, DE, ID, IL, IN,
LA, ME, MI, MO, MS, NE, NM, VT.

Security Threat Assessment

Requirements (Ends 04/28/2017)
Responses received from AR, CA,
CT, FL, GA, ID, IN, LA, ME, MO, MS,
ND, NM, PA, SD, TX, WV.

CDL Skills Test Time Limits

(Ends
04/26/2017) Responses received
from AR, CT, DE, FL, ID, IL, IN, ME,
MI, MN, MS, NC, NE, NM, NY, OH,
SC, SD, TX, VA, VT.

Gratuities in DUI Schools

(Ends
04/21/2017) Responses received
from AK, DC, DE, FL, ID, IL, ME, MS,
NH, NJ, NM, NY, OH, VA, VT, WA.

If you need a Web password or have
any questions about using the survey
tool, please send an e-mail to
webportalsupport@aamva.org or call
Janice Dluzynski at 703-908-
5842. All online surveys can be found
on the AAMVA Web site [here](#).

PARTNER NEWS

2016 IACP/Motorola Trooper of the Year



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4401 Wilson Boulevard, Suite 700, Arlington, VA 22203

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 12:27 PM
To: Brosnan, Patrick P (DOA)
Subject: CDLIS Timeliness and Accuracy- Summary Workbook Reports for Jurisdictions

CDLIS and S2S Participants:

At the direction and support of FMCSA, AAMVA produces monthly reports on the CDLIS Timeliness, Data Quality, and Capabilities of all jurisdictions. The reports for March are now ready for viewing.

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From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 12:27 PM
To: OBrien, Audrey K (DOA)
Subject: CDLIS Timeliness and Accuracy- Summary Workbook Reports for Jurisdictions

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From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 12:27 PM
To: Whiteside, Lauren M (DOA)
Subject: CDLIS Timeliness and Accuracy- Summary Workbook Reports for Jurisdictions

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From: Whiteside, Lauren M (DOA)
Sent: Monday, April 17, 2017 12:27 PM
To: AAMVA_NoReply@AAMVA.org
Subject: Automatic reply: CDLIS Timeliness and Accuracy- Summary Workbook Reports for Jurisdictions

I am out of the office with limited access to email. I will be back in the office Tuesday, April 18th 2017. If you need immediate assistance, please call Anchorage Driver Services at (907) 269-3770. Have a wonderful day.

Sincerely,

Lauren Whiteside

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 12:28 PM
To: Peters, Mina L (DOA)
Subject: CDLIS Timeliness and Accuracy- Summary Workbook Reports for Jurisdictions

CDLIS and S2S Participants:

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From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 12:29 PM
To: Tham, Nichole M (DOA)
Subject: CDLIS Timeliness and Accuracy- Summary Workbook Reports for Jurisdictions

CDLIS and S2S Participants:

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Do not reply to this email as your response will not be received.

From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 12:29 PM
To: DOA DMV IT notices
Subject: CDLIS Timeliness and Accuracy- Summary Workbook Reports for Jurisdictions

CDLIS and S2S Participants:

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From: AAMVA_NoReply@AAMVA.org
Sent: Monday, April 17, 2017 12:29 PM
To: Olzenak, Brianna M (DOA)
Subject: CDLIS Timeliness and Accuracy- Summary Workbook Reports for Jurisdictions

CDLIS and S2S Participants:

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Do not reply to this email as your response will not be received.

From: Jordaen, Loffie <LJordaen@aamva.org>
Sent: Monday, April 17, 2017 1:10 PM
To: Thompson, Marla R (DOA)
Cc: Ferro, Anne; Guiot, Philippe; Boyer, Pierre Y.
Subject: RE: More info from AAMVA
Attachments: Response for Alaska.docx

Marla,

Attached, a document with a response. I have left it in Word format so you can copy and paste as appropriate.

Please let us know if you have any questions.

Thanks,

Loffie Jordaen
Senior Project Manager
American Association of Motor Vehicle Administrators
4401 Wilson Blvd, Suite 700
Arlington, VA 22203
919-789-1110
www.aamva.org

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From: Thompson, Marla R (DOA) [mailto:marla.thompson@alaska.gov]
Sent: Friday, April 14, 2017 13:55
To: Jordaen, Loffie <LJordaen@aamva.org>
Cc: Ferro, Anne <AFerro@aamva.org>; Guiot, Philippe <PGuiot@aamva.org>
Subject: FW: More info from AAMVA

Loffie,

Can you provide the info below?

Thanks,
Marla

From: Fisher, Sheldon A (DOA)
Sent: Friday, April 14, 2017 9:53 AM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>

Cc: Ridle, Leslie D (DOA) <leslie.ridle@alaska.gov>; Montalbo, Minta C (DOA) <minta.montalbo@alaska.gov>
Subject: RE: More info from AAMVA

Could you ask AAMVA to provide a description of the security protocols utilized by the data hosting entity.

The hosting facility should have a very clear description

Thanks,

sf

Sheldon Fisher
Commissioner of Administration

333 Willoughby Ave, 10th Floor
Juneau, Alaska 99801

sheldon.fisher@alaska.gov

(907) 269-6293 (Anchorage)
(907) 465-2200 (Juneau)

From: Thompson, Marla R (DOA)
Sent: Friday, April 14, 2017 9:39 AM
To: Fisher, Sheldon A (DOA) <sheldon.fisher@alaska.gov>
Cc: Ridle, Leslie D (DOA) <leslie.ridle@alaska.gov>; Montalbo, Minta C (DOA) <minta.montalbo@alaska.gov>
Subject: More info from AAMVA

Hello,

I got this response back.

Does AAMVA use any contractors with access to the S2S data? **AAMVA does from time to time make use of outside specialist companies to perform security evaluations of the system.**

Does AAMVA use a private datacenter? I think I saw a drawing that you use one with a backup? **AAMVA is using top-tier data center providers to host its systems.**

Marla Thompson
Director, Division of Motor Vehicles
State of Alaska
907-269-5574

S2S services, as part of the State Pointer Exchange Services (SPEXS) systems, are hosted by Rackspace in their Northern Virginia ('IAD') and Dallas / Fort Worth ('DFW') datacenters. Rackspace is a leading service provider in managed-hosting / cloud solutions with specialists in all aspects of Information Technology including server support, networking, and information security. Rackspace provides services to over half of the Fortune 100 companies and is based in San Antonio, Texas. Rackspace is primarily responsible for three core security areas: physical security, network infrastructure, and corporate security operations. Physical security includes locking down and logging all physical access to the datacenters. Operational security involves creating business processes and policies that follow security best practices to limit access to confidential information and maintain tight security over time.

Below is a synopsis of the security protective measures that are in place, both from a physical and logical perspective, at the Rackspace datacenters hosting SPEXS. This includes the security protective measures instituted by Rackspace and also those that are incorporated in conjunction with the Information Security support team from AAMVA to protect information assets.

Policies, Standards, and Certifications

- Rackspace is ISO27001 certified which includes the standards utilized for keeping information assets secure and the foundation for an information security management system (ISMS). As part of the ISO 27001 framework, risk assessments are conducted at each data center annually.
- Rackspace conducts annual SSAE16 / ISAE3402 reporting to cover security processes and internal infrastructure including the SOC2 and SOC3 reports that are audited against the AICPA standard with a focus on the Security and Availability trust principles.
- Rackspace maintains formal information security policies and procedures and has a dedicated Chief Security Officer responsible for information security and oversight of the ISMS.
- Rackspace conducts asset management in accordance with ISO27001 standards, including assets used for SPEXS system processing.
- Rackspace has a defined Information Classification Policy that identifies all customer data as CONFIDENTIAL. It also addresses the marking and handling requirements of documentation related to the ISO27001 program and policies at Rackspace. All new Rackspace staff are required to sign confidentiality and non-disclosure agreements.

Personnel Security

- Background checks are conducted for all new hire Rackspace staff and information security awareness is incorporated into new hire orientation.
- Personnel procedures are in place to ensure that any Rackspace support staff access (physical and logical) to managed services supporting SPEXS are immediately removed in the event of termination or transfer.

Physical Datacenter Security

- Physical controls to the IAD and DFW Rackspace datacenters include:
 - Two-factor authentication is required to access all data center facilities
 - Electromechanical locks are controlled by biometric authentication (hand geometry or fingerprint scanner) and key-card/badge
 - Sensitive equipment, including customer servers, is housed in secure sub-areas within each data center's secure perimeter and is subject to additional controls
 - Rackspace data centers are operational 24x7x365 and are manned around the clock by a security team and engineering/operations personnel. Appropriate additional perimeter defensive measures, such as walls, fencing, gates and anti-vehicle controls are in place at Rackspace data centers. The delivery and loading bays at all Rackspace data centers are separate areas secured by defined procedures and security controls
 - Authorized approvers must specifically grant visitor access to the data centers at least 24 hours before the scheduled visit. All visitor access is logged and retained.
 - Centralized Security Management Systems are deployed at all data centers to control the Electronic Access Control Systems and CCTV networks. Alarms are directly connected to the local Fire and Police Departments
- Environmental controls to the IAD and DFW Rackspace datacenters include:
 - Redundant HVAC (Heating Ventilation Air Conditioning) units to provide consistent temperature and humidity - HVAC systems inspected regularly (at least quarterly).
 - Redundant lines of communication to telecommunication providers provide Rackspace customers with failover communication paths in the event of data communications interruption
 - Rackspace data centers are equipped with uninterruptible power supplies (UPS) to mitigate the risk of short-term utility power failures and fluctuations
 - Datacenter roofs and exterior walls of are heavy duty rated and are designed to withstand extreme weather
 - Datacenters are equipped smoke detectors and floor water detectors, to detect environmental hazards. The data centers are also equipped with raised flooring to protect hardware and communications equipment from water damage. Data centers are equipped with fire detection and suppression systems, fire extinguishers. Fire detection systems, suppression systems and chemical fire extinguishers are inspected at least annually

Operational and Technical Security Controls

- Change Management for the SPEXS environment is coordinated through a formal ticketing system and is a structured process between Rackspace and AAMVA support personnel
- Rackspace conducts asset management in accordance with ISO27001 standards, including assets used for SPEXS system processing

- Vulnerability Management processes are in place and coordinated between Rackspace and AAMVA to conduct:
 - Monthly patching and vulnerability scans for all SPEXS servers. AAMVA conducts independent vulnerability scans after each patching cycle.
 - AAMVA utilizes 3rd party Intrusion Detection Systems ('IDS') through Alert Logic via a managed services offering from Rackspace for all datacenters. Alerts are provided to the AAMVA Information Security team for response and resolution and is coordinated with Rackspace support as needed.
 - Standard malware protection / anti-virus software is installed for all SPEXS servers and centrally managed and monitored by Rackspace. AAMVA does monitor for the presence of the malware protection software (including versioning levels and up-to-date virus signature files) via the vulnerability scans.
- Firewalls are deployed for each of the datacenters. The firewalls are managed by Rackspace which are deployed in a maximum secure state, with ports/services closed/off from untrusted to trusted networks. AAMVA conducts annual third party testing (independent of Rackspace) for the firewalls.
- Strong access controls are in place including the use of bastion servers (as an additional level of protection) to authenticate and authorize Rackspace logical access to managed customer areas, such as SPEXS enabling a high level of accountability
- AAMVA IT support directly controls the logical access to the managed servers hosted at the datacenters and conducts periodic access reviews for both AAMVA and Rackspace support personnel.
- Sensitive information (e.g., Drivers Number) is encrypted on the SPEXS databases. Access to the database information is directly controlled by AAMVA IT support – Rackspace support does not manage or have access the database information (or any customer information).
- Auditing / logging is conducted at the operating system level (for servers) and at the database level. Audit information is centrally collected and fully managed by AAMVA
- Incident handling, including security events (e.g., IDS alerts) are handled through a formal ticketing system.
- Rackspace has a defined Hard Drive Wiping and Destruction Media process in the event of hard-drive / media re-use. AAMVA frontends the process by conducting a full erasure of all data prior to server decommissioning.

Disaster Recovery (DR)

- Under the direction and requirements set forth by AAMVA, Rackspace institutes backup processes for servers. Sensitive information stored on the database remains encrypted during backup processes.
- AAMVA is primarily responsible for developing the disaster recovery plans and procedures. Rackspace provides support for the setup of the infrastructure e.g., the setup for the mirrored DR site in DFW, and participation in DR testing / drills under the direction and oversight of AAMVA support.

From: Thompson, Marla R (DOA)
Sent: Monday, April 17, 2017 4:04 PM
To: Jordaan, Loffie
Subject: RE: More info from AAMVA

Thank you!!!!

From: Jordaan, Loffie [mailto:LJordaan@aamva.org]
Sent: Monday, April 17, 2017 1:10 PM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>
Cc: Ferro, Anne <AFerro@aamva.org>; Guiot, Philippe <PGuiot@aamva.org>; Boyer, Pierre Y. <PBoyer@aamva.org>
Subject: RE: More info from AAMVA

Marla,

Attached, a document with a response. I have left it in Word format so you can copy and paste as appropriate.

Please let us know if you have any questions.

Thanks,

Loffie Jordaan
Senior Project Manager
American Association of Motor Vehicle Administrators
4401 Wilson Blvd, Suite 700
Arlington, VA 22203
919-789-1110
www.aamva.org

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From: Thompson, Marla R (DOA) [mailto:marla.thompson@alaska.gov]
Sent: Friday, April 14, 2017 13:55
To: Jordaan, Loffie <LJordaan@aamva.org>
Cc: Ferro, Anne <AFerro@aamva.org>; Guiot, Philippe <PGuiot@aamva.org>
Subject: FW: More info from AAMVA

Loffie,

Can you provide the info below?

Thanks,

Marla

From: Fisher, Sheldon A (DOA)
Sent: Friday, April 14, 2017 9:53 AM
To: Thompson, Marla R (DOA) <marla.thompson@alaska.gov>
Cc: Ridle, Leslie D (DOA) <leslie.ridle@alaska.gov>; Montalbo, Minta C (DOA) <minta.montalbo@alaska.gov>
Subject: RE: More info from AAMVA

Could you ask AAMVA to provide a description of the security protocols utilized by the data hosting entity.

The hosting facility should have a very clear description

Thanks,

sf

Sheldon Fisher
Commissioner of Administration

333 Willoughby Ave, 10th Floor
Juneau, Alaska 99801

sheldon.fisher@alaska.gov

(907) 269-6293 (Anchorage)
(907) 465-2200 (Juneau)

From: Thompson, Marla R (DOA)
Sent: Friday, April 14, 2017 9:39 AM
To: Fisher, Sheldon A (DOA) <sheldon.fisher@alaska.gov>
Cc: Ridle, Leslie D (DOA) <leslie.ridle@alaska.gov>; Montalbo, Minta C (DOA) <minta.montalbo@alaska.gov>
Subject: More info from AAMVA

Hello,

I got this response back.

Does AAMVA use any contractors with access to the S2S data? AAMVA does from time to time make use of outside specialist companies to perform security evaluations of the system.

Does AAMVA use a private datacenter? I think I saw a drawing that you use one with a backup? AAMVA is using top-tier data center providers to host its systems.

Marla Thompson
Director, Division of Motor Vehicles
State of Alaska
907-269-5574

From: NmvtsReports@aamva.org
Sent: Tuesday, April 18, 2017 2:50 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK

The attached report contains information about the duplicate VINs created by your jurisdiction.

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DuplicateVinRep...

the sender, then delete or destroy the information.



Duplicate Vin Report

ALASKA (AK)
for 4/17/2017

Run Date: 4/18/2017
Environment: Production
Page: 1

Duplicate VINS Created By ALASKA

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **1FAHP3FN6AW295774** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	1FAHP3FN6AW295774	ALASKA	5105118	FORD/2010	4/17/2017	4/17/2017	Interactive CSOT
History #1	1FAHP3FN6AW295774	MICHIGAN	125Y1950357	FORD/2010	7/15/2010	5/18/2014	Batch Add of Title
History #2	1FAHP3FN6AW295774	OHIO	0201322789	FORD/2010	10/25/2013	10/30/2013	Batch Add of Title
Current	1FAHP3FN6AW295774	OHIO	0201525771	FORD/2010	3/10/2017	3/10/2017	Interactive New Title

Number Of Addition to Existing Duplicates Created 1

Total Number Of Duplicate VINS created: 1

From: NmvtsReports@aamva.org
Sent: Tuesday, April 18, 2017 2:54 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170417.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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Daily Suspense Report

4/17/2017

Run Date: 4/18/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: Castillo, Oscar <OCastillo@aamva.org>
Sent: Tuesday, April 18, 2017 4:48 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Whiteside, Lauren M (DOA)
Subject: AK - CDLIS NCS Edits
Attachments: message_zdm.html



This is a secure, encrypted message.



Desktop Users:

Open the attachment (message_zdm.html) and follow the instructions.



Mobile Users:

Get the [mobile application](#).

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Open Message

Sign In is required for first time users, every 90 days, or after deleting your browser history.

The Sign In process requires an Authorization Code which can be entered in the following screen.

If you do not have a code, please contact AAMVA by sending an email to helpdesk@aamva.org.

If you do not see or cannot click / tap the **Click to Read Message** button:

Desktop Users: Forward your original message and its attachment to zdm@vsu.voltage.com and check your inbox for a link to view it.

Mobile Users: Install the [mobile application](#).

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From: Castillo, Oscar <OCastillo@aamva.org>
Sent: Tuesday, April 18, 2017 4:59 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Whiteside, Lauren M (DOA)
Cc: Lewellyn, Tracey (DOT sponsored); 'Laura.Edwards@dot.gov'; Carlos Dequina; wendy.cunningham@dot.gov; Rogers, Jessie; Castillo, Oscar
Subject: AK - CDLIS NCS Edits
Attachments: message_zdm.html



This is a secure, encrypted message.



Desktop Users:

Open the attachment (message_zdm.html) and follow the instructions.



Mobile Users:

Get the [mobile application](#).

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If you do not have a code, please contact AAMVA by sending an email to helpdesk@aamva.org.

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Mobile Users: Install the [mobile application](#).

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From: Pitt, Neil <NPitt@aamva.org>
Sent: Tuesday, April 18, 2017 11:28 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored)
Subject: AK - Proposed modifications to the Suspense Report to support State Web Services
Attachments: Consumer Access Response-Sample.xml

For states whose mode of participation in NMVTIS is online the Suspense Report is being enhanced to support states that have implemented the web service solution. The basic layout of the report is not changing. We are just going to change a few data labels so the report will be readable regardless of the technical approach the state has chosen: AMIE or Web Services. Attached is a report mockup.

What AAMVA would like to know is if any online states have automated the process of consuming the Suspense Report?

If yes, please briefly discuss your automated process in an email to npitt@aamva.org. If no, just respond by stating you will not be impacted.

```
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  </s:Header>
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From: Nolen, David B (DOA)
Sent: Tuesday, April 18, 2017 11:33 AM
To: Pitt, Neil; DOA DMV NMVTIS Helpdesk (DOA sponsored)
Cc: Patrick
Subject: RE: AK - Proposed modifications to the Suspense Report to support State Web Services

No we don't. Also, please change jonathan.oquinn@alaska.gov to patrick.brosnan@alaska.gov

Thanks,

David B. Nolen, AP V
State of Alaska
Division of Motor Vehicles
(907) 269-5588



From: Pitt, Neil [mailto:NPitt@aamva.org]
Sent: Tuesday, April 18, 2017 11:28 AM
To: Nolen, David B (DOA) <david.nolen@alaska.gov>; jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored) <DOA.DMV.NMVTIS.Help@alaska.gov>
Subject: AK - Proposed modifications to the Suspense Report to support State Web Services

For states whose mode of participation in NMVTIS is online the Suspense Report is being enhanced to support states that have implemented the web service solution. The basic layout of the report is not changing. We are just going to change a few data labels so the report will be readable regardless of the technical approach the state has chosen: AMIE or Web Services. Attached is a report mockup.

What AAMVA would like to know is if any online states have automated the process of consuming the Suspense Report?

If yes, please briefly discuss your automated process in an email to npitt@aamva.org. If no, just respond by stating you will not be impacted.



From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 11:41 AM
To: DOA DMV IT notices
Subject: SSOLV & HAVV are Experiencing Intermittent Issues

Importance: High

SSOLV & HAVV Participants:

AAMVA has been notified by Social Security that the SSOLV & HAVV applications are experiencing intermittent issues.

The AAMVA Operations Helpdesk will notify you when resolved. Thank you for your patience as the Social Security team works through the issue resolution.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 11:42 AM
To: Peters, Mina L (DOA)
Subject: SSOLV & HAVV are Experiencing Intermittent Issues

Importance: High

SSOLV & HAVV Participants:

AAMVA has been notified by Social Security that the SSOLV & HAVV applications are experiencing intermittent issues.

The AAMVA Operations Helpdesk will notify you when resolved. Thank you for your patience as the Social Security team works through the issue resolution.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 11:42 AM
To: DOA DMV Managers
Subject: SSOLV & HAVV are Experiencing Intermittent Issues

Importance: High

SSOLV & HAVV Participants:

AAMVA has been notified by Social Security that the SSOLV & HAVV applications are experiencing intermittent issues.

The AAMVA Operations Helpdesk will notify you when resolved. Thank you for your patience as the Social Security team works through the issue resolution.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 11:42 AM
To: Brosnan, Patrick P (DOA)
Subject: SSOLV & HAVV are Experiencing Intermittent Issues

SSOLV & HAVV Participants:

AAMVA has been notified by Social Security that the SSOLV & HAVV applications are experiencing intermittent issues.

The AAMVA Operations Helpdesk will notify you when resolved. Thank you for your patience as the Social Security team works through the issue resolution.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 12:31 PM
To: Brosnan, Patrick P (DOA)
Subject: Reminder to CDLIS Participants

Reminder to CDLIS Participants:

AAMVA has created a page for the Medical Examiner's Certification Integration final rule (i.e., National Registry II) on the AAMVA website: <http://www.aamva.org/National-Registry-II/>

Listed below are steps on how to navigate to this page from AAMVA's home page:

- Select the 'Driver Licensing and Identification' photo at the top of the screen
- To the right of the screen, under 'Driver Licensing Systems', select 'CDLIS'
- To the right of the screen, under 'Related Content', select 'National Registry II'

The National Registry II page has three tabs which provide the following information:

- Overview – Overview of the National Registry II requirements and solution
- Documentation – Documentation available for National Registry II
- Participation – National Registry II State implementation status

FMCSA has approved the Mini Specification for the first National Registry II transaction 'NR01 MEC Verification Inquiry'. This Mini Specification and notes regarding the usage of this document is now available under the 'Documentation' tab.

AAMVA hosted webinars that provided a high level overview of the National Registry II solution, and a walk through of the NR01 Mini Spec in February 2017. The recording for these webinars and associated slides can be found in the AAMVA Webinar Archives: <http://www.aamva.org/Webinar-Archives/>

AAMVA will continue to release Mini Specifications for National Registry II and will inform you once they are available. The complete Master Specification will be published by February 2018. If you have any questions regarding the specification, please contact Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 12:31 PM
To: OBrien, Audrey K (DOA)
Subject: Reminder to CDLIS Participants

Reminder to CDLIS Participants:

AAMVA has created a page for the Medical Examiner's Certification Integration final rule (i.e., National Registry II) on the AAMVA website: <http://www.aamva.org/National-Registry-II/>

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AAMVA will continue to release Mini Specifications for National Registry II and will inform you once they are available. The complete Master Specification will be published by February 2018. If you have any questions regarding the specification, please contact Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 12:31 PM
To: Whiteside, Lauren M (DOA)
Subject: Reminder to CDLIS Participants

Reminder to CDLIS Participants:

AAMVA has created a page for the Medical Examiner's Certification Integration final rule (i.e., National Registry II) on the AAMVA website: <http://www.aamva.org/National-Registry-II/>

Listed below are steps on how to navigate to this page from AAMVA's home page:

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- To the right of the screen, under 'Related Content', select 'National Registry II'

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- Participation – National Registry II State implementation status

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AAMVA will continue to release Mini Specifications for National Registry II and will inform you once they are available. The complete Master Specification will be published by February 2018. If you have any questions regarding the specification, please contact Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 12:32 PM
To: Peters, Mina L (DOA)
Subject: Reminder to CDLIS Participants

Reminder to CDLIS Participants:

AAMVA has created a page for the Medical Examiner's Certification Integration final rule (i.e., National Registry II) on the AAMVA website: <http://www.aamva.org/National-Registry-II/>

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- To the right of the screen, under 'Related Content', select 'National Registry II'

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- Documentation – Documentation available for National Registry II
- Participation – National Registry II State implementation status

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AAMVA will continue to release Mini Specifications for National Registry II and will inform you once they are available. The complete Master Specification will be published by February 2018. If you have any questions regarding the specification, please contact Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 12:33 PM
To: Tham, Nichole M (DOA)
Subject: Reminder to CDLIS Participants

Reminder to CDLIS Participants:

AAMVA has created a page for the Medical Examiner's Certification Integration final rule (i.e., National Registry II) on the AAMVA website: <http://www.aamva.org/National-Registry-II/>

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- To the right of the screen, under 'Driver Licensing Systems', select 'CDLIS'
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- Documentation – Documentation available for National Registry II
- Participation – National Registry II State implementation status

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From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 12:33 PM
To: DOA DMV IT notices
Subject: Reminder to CDLIS Participants

Reminder to CDLIS Participants:

AAMVA has created a page for the Medical Examiner's Certification Integration final rule (i.e., National Registry II) on the AAMVA website: <http://www.aamva.org/National-Registry-II/>

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- Select the 'Driver Licensing and Identification' photo at the top of the screen
- To the right of the screen, under 'Driver Licensing Systems', select 'CDLIS'
- To the right of the screen, under 'Related Content', select 'National Registry II'

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- Documentation – Documentation available for National Registry II
- Participation – National Registry II State implementation status

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AAMVA will continue to release Mini Specifications for National Registry II and will inform you once they are available. The complete Master Specification will be published by February 2018. If you have any questions regarding the specification, please contact Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 12:33 PM
To: Olzenak, Brianna M (DOA)
Subject: Reminder to CDLIS Participants

Reminder to CDLIS Participants:

AAMVA has created a page for the Medical Examiner's Certification Integration final rule (i.e., National Registry II) on the AAMVA website: <http://www.aamva.org/National-Registry-II/>

Listed below are steps on how to navigate to this page from AAMVA's home page:

- Select the 'Driver Licensing and Identification' photo at the top of the screen
- To the right of the screen, under 'Driver Licensing Systems', select 'CDLIS'
- To the right of the screen, under 'Related Content', select 'National Registry II'

The National Registry II page has three tabs which provide the following information:

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- Documentation – Documentation available for National Registry II
- Participation – National Registry II State implementation status

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AAMVA will continue to release Mini Specifications for National Registry II and will inform you once they are available. The complete Master Specification will be published by February 2018. If you have any questions regarding the specification, please contact Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 12:59 PM
To: DOA DMV IT notices
Subject: SSOLV & HAVV Intermittent Issue is resolved

SSOLV & HAVV Participants:

AAMVA has been notified by Social Security that the SSOLV & HAVV intermittent issue has been resolved.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 1:00 PM
To: Peters, Mina L (DOA)
Subject: SSOLV & HAVV Intermittent Issue is resolved

SSOLV & HAVV Participants:

AAMVA has been notified by Social Security that the SSOLV & HAVV intermittent issue has been resolved.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 1:00 PM
To: DOA DMV Managers
Subject: SSOLV & HAVV Intermittent Issue is resolved

SSOLV & HAVV Participants:

AAMVA has been notified by Social Security that the SSOLV & HAVV intermittent issue has been resolved.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: AAMVA_NoReply@AAMVA.org
Sent: Tuesday, April 18, 2017 1:00 PM
To: Brosnan, Patrick P (DOA)
Subject: SSOLV & HAVV Intermittent Issue is resolved

SSOLV & HAVV Participants:

AAMVA has been notified by Social Security that the SSOLV & HAVV intermittent issue has been resolved.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or Helpdesk@aamva.org.

From: Rogers, Jessie <JRogers@aamva.org>
Sent: Tuesday, April 18, 2017 1:01 PM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Lewellyn, Tracey (DOT sponsored); Laura.Edwards@dot.gov; Whiteside, Lauren M (DOA); OBrien, Audrey K (DOA); Carlos Dequina; Castillo, Oscar; wendy.cunningham@dot.gov; Olzenak, Brianna M (DOA)
Subject: AK- CDLIS Reports Package
Attachments: message_zdm.html



This is a secure, encrypted message.



Desktop Users:

Open the attachment (message_zdm.html) and follow the instructions.



Mobile Users:

Get the [mobile application](#).

[Need Help?](#)

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Open Message

Sign In is required for first time users, every 90 days, or after deleting your browser history.

The Sign In process requires an Authorization Code which can be entered in the following screen.

If you do not have a code, please contact AAMVA by sending an email to helpdesk@aamva.org.

If you do not see or cannot click / tap the **Click to Read Message** button:

Desktop Users: Forward your original message and its attachment to zdm@vsu.voltage.com and check your inbox for a link to view it.

Mobile Users: Install the [mobile application](#).

[Need Help?](#)

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From: AAMVA Help Desk <helpdesk@aamva.org>
Sent: Tuesday, April 18, 2017 3:42 PM
To: DOA DMV IT notices
Subject: AI Event 12 Alert [NCS-ASH-PROD] (Primary Connection) ISSUE=161461 PROJ=11

When replying, type your text above this line.

Notification of Ticket Change

Ticket: AI Event 12 Alert [NCS-ASH-PROD] (Primary Connection)
Ticket Number:161461

Status: Pending **Date:** 04/18/2017
Time: 19:41:45 **Creation Date:**04/13/2017
Creation Time:21:24:22 **Created By:** operationshelpdeskall@aamva.org

Comment:

Entered on 04/14/2017 at 13:24:19 EDT (GMT-0400) by Steve Mark:

Please check the Alaska Digital image (AI) connection to NCS production.
the connection has been down since 21:17:13 ET 4/13/17.

thank you

Ticket last edited by Maria Grimes

From: NmvtsReports@aamva.org
Sent: Wednesday, April 19, 2017 3:05 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: DuplicateVinReport - AK
Attachments: DuplicateVinReportDW_AK_20170418.pdf

The attached report contains information about the duplicate VINs created by your jurisdiction.

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Duplicate Vin Report

ALASKA (AK)
for 4/18/2017

Run Date: 4/19/2017
Environment: Production
Page: 1

Duplicate VINs Created By ALASKA

First Time Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **2S3DA417186119925** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	2S3DA417186119925	ALASKA	4600905	SUZI/2008	3/1/2017	4/18/2017	Interactive CSOT
History #1	2S3DA417186119925	WASHINGTON	0807723149	SUZI/2008	3/17/2008	3/17/2008	Interactive New Title
Current	2S3DA417186119925	ALASKA	3005379	SUZI/2008	7/9/2009	4/18/2017	Interactive New Title

Number Of First Time Duplicates Created 1

Addition to Existing Duplicates

Transaction Source : Batch and Online Updates

Duplicate VIN: **2S3DA417186119925** (Number Of Duplicate Titles:2)

	Vin	SOT	Title Number	Make/Year	Issue Date	Trans Date	Transaction Type
Current	2S3DA417186119925	ALASKA	4600905	SUZI/2008	3/1/2017	4/18/2017	Interactive CSOT
History #1	2S3DA417186119925	WASHINGTON	0807723149	SUZI/2008	3/17/2008	3/17/2008	Interactive New Title
Current	2S3DA417186119925	ALASKA	3005379	SUZI/2008	7/9/2009	4/18/2017	Interactive New Title

Number Of Addition to Existing Duplicates Created 1

Total Number Of Duplicate VINs created: 1

From: NmvttisReports@aamva.org
Sent: Wednesday, April 19, 2017 3:09 AM
To: Nolen, David B (DOA); jonathan.oquinn@alaska.gov; DOA DMV NMVTIS Helpdesk (DOA sponsored); jlandrum@aamva.org
Subject: SuspenseReport - AK
Attachments: SuspenseReport_AK_20170418.pdf

The attached report contains transaction information for the Titles that are in 'Suspense' status.

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Daily Suspense Report

4/18/2017

Run Date: 4/19/2017
Environment: Production
Page: 1

Daily Suspense Report For AK

No Suspended Title Records Found

Total Number of New Suspended Transactions:	0
Total Number of Suspended Transactions:	0

From: OperationsHelpDeskAll@aamva.org
Sent: Wednesday, April 19, 2017 4:06 AM
To: DOA DMV IT notices; Peters, Mina L (DOA)
Cc: OperationsHelpDeskAll@aamva.org; NCS2Support@aamva.org; UniHelpDesk@aamva.org; NetworkServicesAll@aamva.org; helpdesk@aamva.org
Subject: AK Event 12 Alert [NCS-ASH-PROD] (Primary Connection)

Importance: High

Alaska. Your connection to the NCS application has disconnected abnormally. This disconnection was not initiated by AAMVA and only affects your site. Please check your system logs (UNI and/or Network and Firewall) to identify what initiated this disconnection and reestablish your connectivity. Please provide AAMVA detailed information on the cause of this loss of connectivity.

AAMVA is also checking all dedicated resources. If it is determined that the cause of the problem is at any of AAMVA's dedicated resources we will let you know.

For UNI users, if you cannot determine the cause then please send the UNI IP log to UniHelpDesk@aamva.org.

UNI IP Log for CICS is the TCPM (TCPDATA) CICS System log.
UNI IP Log for IMS is the UNI Error Log.
UNI IP Log for Windows today's status log (UNI40\Data\Log).
UNI IP Log for UNIX is the UNISES files in \$UNI_DATA/uni/UNISES*

Connection Terminated

Instance ID : 3
LogTime : 04/19/2017 08:00:09:4170

Operations HelpDesk
Voice : 1-888-AAMVA80
Email : OperationsHelpDeskAll@aamva.org

Castillo, Oscar

From: Castillo, Oscar
Sent: Wednesday, April 19, 2017 7:05 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Whiteside, Lauren M (DOA); OBrien, Audrey K (DOA); Olzenak, Brianna M (DOA)
Subject: AK- Weekly Suspense Report
Attachments: message_zdm.html

This is a secure, encrypted message.

Desktop Users:

Open the attachment (message_zdm.html) and follow the instructions.

Mobile Users:

Get the [mobile application](#) .

[Need Help?](#)

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[Help](#)

Open Message

Sign In is required for first time users, every 90 days, or after deleting your browser history.

The Sign In process requires an Authorization Code which can be entered in the following screen.

If you do not have a code, please contact AAMVA by sending an email to helpdesk@aamva.org.

If you do not see or cannot click / tap the **Click to Read Message** button:

Desktop Users: Forward your original message and its attachment to zdm@vsu.voltage.com and check your inbox for a link to view it.

Mobile Users: Install the [mobile application](#).

[Need Help?](#)

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From: Castillo, Oscar <OCastillo@aamva.org>
Sent: Wednesday, April 19, 2017 7:11 AM
To: Peters, Mina L (DOA); Tham, Nichole M (DOA); Whiteside, Lauren M (DOA); OBrien, Audrey K (DOA); Olzenak, Brianna M (DOA)
Cc: wendy.cunningham@dot.gov; Carlos Dequina; Lewellyn, Tracey (DOT sponsored); Laura.Edwards@dot.gov
Subject: AK- Weekly Suspense Report
Attachments: message_zdm.html



This is a secure, encrypted message.



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From: Document Updates and Fraudulent Activity Alerts <sharepoint2013-donotreply@aamva.org>
Sent: Wednesday, April 19, 2017 10:01 AM
To: Tham, Nichole M (DOA)
Subject: U.S. Document Announcements

SharePoint Document Library:

U.S. Document Announcements
<https://share.aamva.org/alert/fraud/fraudalerts/Jurisdiction%20Identity%20Documents/>

[Document Updates and Fraudulent Activity Alerts](#)

U.S. Document Announcements - Weekly Summary

[Modify my alert settings](#) | [View U.S. Document Announcements](#) | [Mobile View](#)

Title	Modified	Modified by	
2017 - 05 Arizona OIG LIST of Stolen...	4/19/2017 8:16 AM	Hanchulak, Denise	Edited
Checked Out To	Hanchulak, Denise		
2017 - 05 Arizona OIG LIST of Stolen...	4/19/2017 8:16 AM	Hanchulak, Denise	Deleted
2017 - 05 Arizona OIG LIST of Stolen...	4/19/2017 8:17 AM	Hanchulak, Denise	Edited
Checked Out To	Hanchulak, Denise		

From: Prior, Sheila <sprior@aamva.org>
Sent: Wednesday, April 19, 2017 11:49 AM
To: Thompson, Marla R (DOA)
Subject: Region IV Registration

Hi Marla,

I note that you have not yet registered for the upcoming Region IV conference and urge you to do so at your earliest convenience. You can do so on the R-IV webpage at <http://www.aamva.org/2017-Region-IV-Conference-Home-/>.

Thanks much! See you in Seattle.

Sheila

Sheila Prior
Director, Member Support, Regions III & IV
10800 North 101st Street
Scottsdale, AZ 85260
O: 480-275-4584 | C: 703-389-7271 | F: 480-393-8988 | sprior@aamva.org | www.aamva.org

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Please consider the environment before printing this e-mail

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 19, 2017 12:48 PM
To: Brosnan, Patrick P (DOA)
Subject: Hawaii Scheduled Maintenance on Sunday, May 7, 2017

Jurisdictions:

AAMVA has been informed that Hawaii will be unavailable on Sunday, May 7, 2017 from 12:00 PM ET to 4:00 PM ET due to scheduled maintenance. Hawaii will not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org .

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 19, 2017 12:49 PM
To: OBrien, Audrey K (DOA)
Subject: Hawaii Scheduled Maintenance on Sunday, May 7, 2017

Jurisdictions:

AAMVA has been informed that Hawaii will be unavailable on Sunday, May 7, 2017 from 12:00 PM ET to 4:00 PM ET due to scheduled maintenance. Hawaii will not be able to process transactions during this time period.

If you have any questions or concerns, please contact the AAMVA Operations Department at 1-888-AAMVA80 option 1 or helpdesk@aamva.org .

From: AAMVA_NoReply@AAMVA.org
Sent: Wednesday, April 19, 2017 12:49 PM
To: Nolen, David B (DOA)
Subject: Hawaii Scheduled Maintenance on Sunday, May 7, 2017

Jurisdictions:

AAMVA has been informed that Hawaii will be unavailable on Sunday, May 7, 2017 from 12:00 PM ET to 4:00 PM ET due to scheduled maintenance. Hawaii will not be able to process transactions during this time period.

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